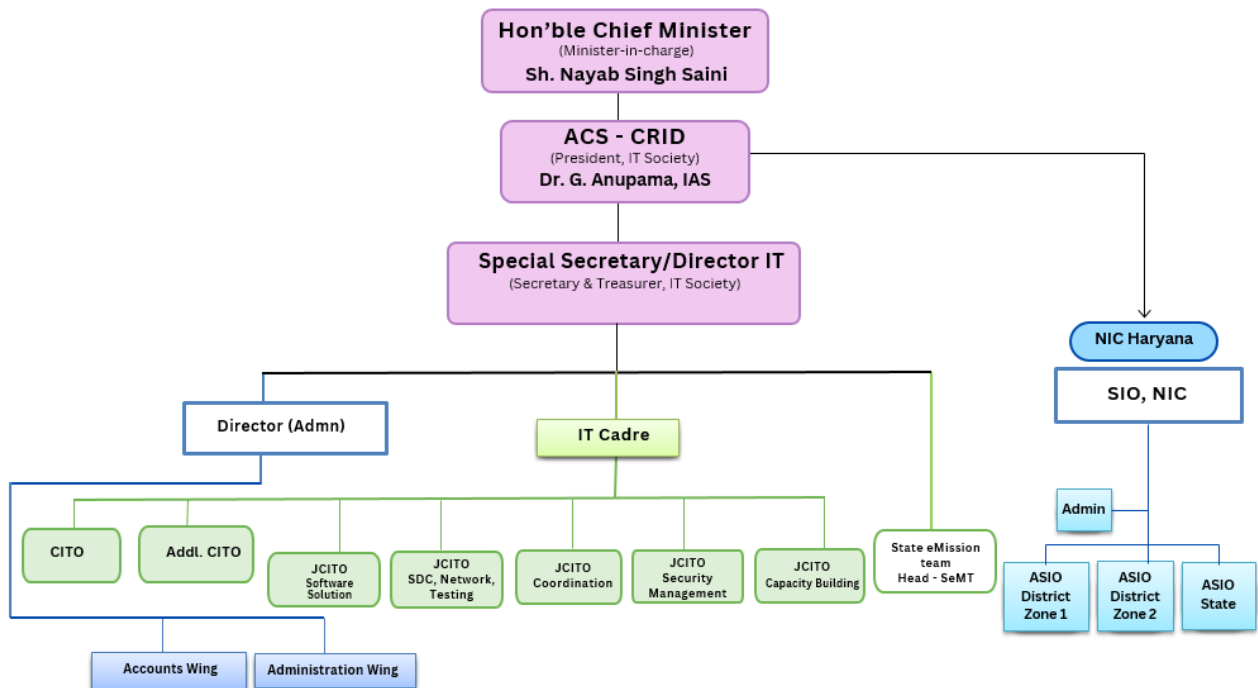Documents under section 4(1) (b) of Right to Information Act -2005.

(i)   The particulars of its organizations functions and duties.

Mission

- To create and implement policies that promote IT, ITES and related industries
- To boost IT literacy among the masses with a view to bridge the digital divide
- To build common IT infrastructure, software and operational components that form a comprehensive e.Governance Integration Platform which in turn, enables significantly enhanced standards for citizen services delivery as well as administrative productivity
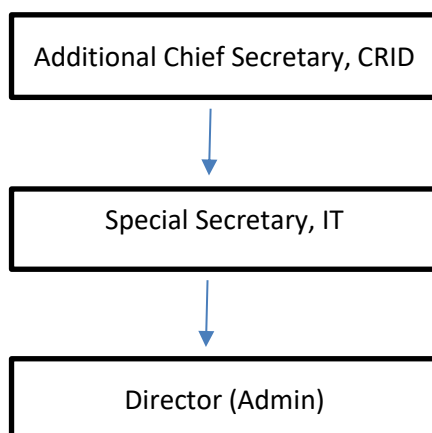
OBJECTIVES

- Improve Administrative Efficiency through effective use of IT
  - Implementation of Service Record Computerization, e-Salary, e-Employee Bills

- Provide high-quality and well-managed common IT infrastructure
  - State Data Centre
  - State Wide Area Network

- Improve Citizen e-Services Delivery
  - e-District under implementation
  - e-Disha Centres established
  - Haryana e-Seva Kendras being established

- Enable inter-departmental integration through e-Governance Platform
  - Integrated Village Information & Services System framework

- Improve IT Security -- Information Security Management Office
  - Security Audit of all the applications and websites
  - State Data Centre Security Policy

ALLOCATION OF BUSINESS RULES:

1. All matters concerning computer based Information Technology and processing including hardware and software and standardization of procedures.
2. All Technology pertaining to silicon, other than metallurgical grade silicon.
3. Co-ordination of requirements relating to electronics processing equipment (computers)
4. Development of electronics and co-ordination amongst its various users.
5. Establishment mates relating to officers and staff under the administrative control of the department except matters allotted to the General Administration Department.
6. To Development and promote Information Technology based system in the State.
7. To create infrastructure facilities for rapid growth of Information technology and equipment.
8. To develop data base Information Technology System and provide facilities of data base to the manufacturing unit and promoter/entrepreneurs.
9. To provide technology services and congenital atmosphere for manufacturing units and promoter/entrepreneurs.
10. To inter-link various departments and agencies of the State and to create common information base network.
11. To create infrastructure facilities for training and manpower development in the field of Information Technology.

(ii) The Powers and duties of its officers and employees.

- Delegation of Power – As per Standing Order already available on website of the Department

(iii) The procedure followed in the decision making process, including channels of supervision and accountability.

- Department hierarchy.

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┌─────────────────────────────────────┐
│  Additional Chief Secretary, CRID    │
└─────────────────────────────────────┘
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┌─────────────────────────────────────┐
│         Special Secretary, IT         │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│           Director (Admin)            │
└─────────────────────────────────────┘
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(iv) The norms set by it for the discharge of its functions.

Norms yet to be defined, however department has set up following organizations to discharges its duties.

(i) Society for IT Initiative Fund for e-Governance.

(v) The rules, regulations, instructions, manuals and records held by it or under its control or used by its employees for discharges its functions.

Group	Name of Officers
- Administration - Budget and Accounts - Legal - ICT Infrastructures and IT Industrial Promotion. - e-Governance Initiatives/Projects , Computer literacy etc.	Smt. Rosy Gandhi, Director (Administration)

(vi) A statement of the categories of documents that are held by it or under its control.

- As above.

(vii) The Particulars of any arrangement that exists for consultation with, or representation by the members of the public in relation to the formulation of its policy or implementation thereof.

- As mentioned in point no. (v) Above.

(viii) **A statement of the boards, councils, committees and other bodies consisting of two or more persons constituted as its part or for the purpose of its advice, and as to whether meetings of those boards, councils, committees and other bodies are open to the public, or the minutes of such meetings are accessible for public**

Committees/Councils / Bodies	Co-ordinator
Technical Committee, IT PRISM , APEX Committee, Special High Powered committee, Governing Body, APEX Committee on Digital India Programme., State Level UID Implementation Committee, Cabinet sub Committee for the implementation of the UID Project, State Level Telecom Committee etc.	Smt. Rosy Gandhi, Director (Administration)

(ix) **A Directory of its officers /employees.**
Telephone Directory

Name of Officer	Designation	Telephone No.	Email id
Dr. G Anupama, IAS	Additional Chief Secretary, CRID	0172-2713788	acs-crid@hry.gov.in
-	Secretary IT		sit@hry.nic.in
Smt. Rosy Gandhi	Director Admin	0172-2748142	rosy.gandhi-hry@hry.gov.in

(x) **The monthly remuneration received by each its officers and employees, including the system of compensation as provided in its regulations.**
- **Department of Electronics & Information Technology, Haryana,**

Sr. No.	Name	Designation	Reporting Officer	Posted at
1.	Rozy Gandhi	Director (Admn.)	SIT	DITECH, 9th Floor, Haryana Civil Secretariat
2.	Munish Chandan	Addl. CITO Addl. Charge of JCITO (Coordination, Security Management)	SIT	0172-2703479 O/o Addl. CITO, Sector 17, Chandigarh
3.	Nitin Bansal	Head SeMT & CTO Addl. Charge of JCITO (Capacity Building)	SIT	3rd Floor, 30-Bays Building, Sector-17, CHD
4.	Rajesh Pandey	JCITO(SDC, Network, Testing & QA)	SIT	SDC, Sector 17, Chandigarh
5.	Harish Bhatia	JCITO (SS)	SIT	PWD ; Water Resources, Software Branch, Excise
6.	Sunil Kalla	SEO	SIT	Transport ;TCP
7.	Girish Bisht	SEO	SIT	Police ; Prisons ; Women Welfare
8.	Naveen Bansal	SEO	SIT	PHE ; Irrigation: Quality Assurance
9.	Jitender Kumar	SEO	SIT	CS Office ; Industries ; Higher & Technical Education
10.	Jitender Kumar Nauni	SEO	SIT	School Education ; Sports & Youth Affairs
11.	Renu Garg	DSEO	SIT	DC office, Panchkula
12.	Sudhanshu Arora	DSEO	SIT	DC office, Ambala
13.	Vinod Verma	DSEO	SIT	DC office, Gurugram
14.	Sheetal Godara	DSEO	SIT	HRD, Haryana Civil Secretariat, Chandigarh
15.	Nitesh Kaushik	Clerk	SIT	O/o SS IT, Haryana Civil Secretariat
16.	Naveen	Driver	SIT	DITECH, 9th Floor, Haryana Civil Secretariat
17.	Jai Parkash Hooda	Driver	SIT	DITECH, 9th Floor, Haryana Civil Secretariat
18.	Ajay Gupta	Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
19.	Mohit Kumar Sharma	Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
20.	Prashant Kumar	Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
21.	Priyanka Sharma	Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
22.	Reetu Sharma	Jr. Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
23.	Shaveta	Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
24.	Shweta Sharma	Software Developer	SIO (NIC)	Sinchai Bhawan, Panchkula
25.	Rohin Sharma	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
26.	Himani Sharma	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
27.	Ruchika Gupta	Junior Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
28.	Swati Singh	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
29.	Vishal Nagra	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd

30.	Sunil Kumar	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
31.	Sumit Kumari	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
32.	Sumit Narang	Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
33.	Rahul Divedi	Sr. Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
34.	Sunny Sharma	Sr. Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
35.	Navpreet Singh	Web Designer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
36.	Ms. Seema Rani	Sr. Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
37.	Jiwanjot Singh	Sr. Software Developer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chd
38.	Sonu	Network Engineers	SIO (NIC)	Mini Secretariat, Sector-17, Chandigarh
39.	Anshu Sethi	SA	SIO (NIC)	Sinchai Bhawan, Panchkula
40.	Lalit Chopra	Network Assistant	SIO (NIC)	NIC, Haryana Civil Secretariat, Chandigarh
41.	Chander Parkash	Network Engineer	SIO (NIC)	NIC, Haryana Civil Secretariat, Chandigarh
42.	Pallavi	DEO	SIO (NIC)	O/o Joint Director (IT), Haryana New Secretariat Sector 17 Chandigarh
43.	Rahul Yadav	DEO	SIO (NIC)	O/o Joint Director (IT), Haryana New Secretariat Sector 17 Chandigarh
44.	Vishu	DEO	SIO (NIC)	O/o Joint Director (IT), Haryana New Secretariat Sector 17 Chandigarh
45.	Deepika Sahni	DEO	SIO (NIC)	Kiran Kumar Kaul, Sr. Director (NIC)
46.	Shalini Arora	DEO	SIO (NIC)	VC COORDINATOR (NIC)
47.	Sunil	Peon	SIO (NIC)	NIC Lab, Sinchai Bhawan Panchkula
48.	Mohit	Security Guard	SIO (NIC)	NIC Lab, Sinchai Bhawan Panchkula
49.	Sonia	Sweeper	SIO (NIC)	IT Lab, Sinchai Bhawan, Sector-5, Panchkula
50.	Manoj Kumar	Network Engineer	PRC, HB	Haryana Bhawan, New Delhi
51.	Surjeet Singh	DEO	PRC, HB	Haryana Bhawan, New Delhi
52.	Rajesh Singh	DEO	PRC, HB	Haryana Bhawan, New Delhi
53.	Neeru Sharma	Peon	PRC, HB	Haryana Bhawan, New Delhi
54.	Prem	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
55.	Raj Kumar Rohilla	Supervisor	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
56.	Rakesh Kumar Chaudhary	Supervisor	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
57.	Om Parkesh Pasricha	Supervisor	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
58.	Pawan Sharma	Supervisor	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
59.	Jarnail Singh	Supervisor	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
60.	Tara Chand	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat

61.	Narender Singh Pahal	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
62.	Sita Ram Sharma	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
63.	Om Parkash Malik	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
64.	Shiv Kumar	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
65.	Suresh Kumar	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
66.	Jai Bhagwan	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
67.	Ghanshyam Dutt swami	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
68.	Virender Kumar	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
69.	Ranbir Singh	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
70.	Rajender Parshad	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
71.	Mahesh Sharma	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
72.	Naresh Kumar	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
73.	Darshan Singh Kaushik	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
74.	Lilu Ram	Spl. Assistant	OSD/CM	DITECH, 9th Floor, Haryana Civil Secretariat
75.	Gajender Singh	Supervisor	OSD/CM	CM Residence
76.	Tilak Raj Verma	Supervisor	OSD/CM	CM Residence
77.	Rajinder Singh	Supervisor	OSD/CM	CM Residence
78.	Sukhdev Singh	Supervisor	OSD/CM	CM Residence
79.	Shriram	Supervisor	OSD/CM	CM Residence
80.	Devendra Kumar Rawat	Supervisor	OSD/CM	CM Residence
81.	Ankur Sharma	Spl. Assistant	OSD/CM	CM Residence
82.	Ram Kumar	Spl. Assistant	OSD/CM	CM Residence
83.	Parmal Singh	Spl. Assistant	OSD/CM	CM Residence
84.	Sonu	DEO	OSD/CM	Haryana Civil Secretariat
85.	Rakesh	DEO	OSD/CM	Haryana Civil Secretariat
86.	Rakesh	DEO	OSD/CM	Haryana Civil Secretariat
87.	Dharambir	DEO	OSD/CM	Haryana Civil Secretariat
88.	Nitin	DEO	OSD/CM	Haryana Civil Secretariat
89.	Love	DEO	OSD/CM	Haryana Civil Secretariat
90.	Jasmer Singh	DEO	Joint Director (IT)	Haryana New Secretariat Sector 17 Chandigarh
91.	Kapil Narang	DSEO	JCITO (SS)	Food & Civil Supplies ; PW(B&R); Software Solution
92.	Vishwas Srivastava	System Analyst	JCITO (SS)	Software Solution, Sector 17, Chandigarh
93.	Mohit Gupta	Sr. Programmer	JCITO (SS)	ACITO, Sector 17, Chandigarh
94.	Deepak joshi	Programmer	JCITO (SS)	ACITO, Sector 17, Chandigarh

95.	Mukesh Kumar	Programmer	JCITO (SS)	ACITO, Sector 17, Chandigarh
96.	Navneet Sharma	Programmer	JCITO (SS)	ACITO, Sector 17, Chandigarh
97.	Simran Soni	Programmer	JCITO (SS)	
98.	Mohit Kumar	Senior Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
99.	Vaishali Kaushal	Senior Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
100.	Vinay Kumar Tiwari	Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
101.	Vivek Kumar	Senior Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
102.	Davinder Singh	Senior Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
103.	Gitanshu Soni	Programmer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
104.	Narinder Pal Singh	DBA	JCITO (SS)	IT-MO, Sector 17, Chandigarh
105.	Nidhi Sharma	Senior Software Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
106.	Rajan Kumar Puggal	Senior Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
107.	Taranjit Singh	Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
108.	Tushar Pancholi	Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
109.	Hargobind Singh	Data Analyst	JCITO (SS)	IT-MO, Sector 17, Chandigarh
110.	Anand Kamboj	Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
111.	Jyoti Sharma	Mobile Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
112.	Amit Chauhan	Mobile Developer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
113.	Nitish Kumar Dhiman	Web Designer	JCITO (SS)	IT-MO, Sector 17, Chandigarh
114.	Ravinder Singh	Data Analyst	JCITO (SS)	IT-MO, Sector 17, Chandigarh
115.	Amrinder Cheema	Project Coordinator	JCITO (SS)	IT-MO, Sector 17, Chandigarh
116.	Dildar Singh	Project Coordinator	JCITO (SS)	IT-MO, Sector 17, Chandigarh
117.	Ramanpreet	Project Coordinator	JCITO (SS)	IT-MO, Sector 17, Chandigarh
118.	Akash Sajwan	Project Coordinator	JCITO (SS)	IT-MO, Sector 17, Chandigarh
119.	Harish Chander	GIS Professional	JCITO (SS)	SDC, Sector 17, Chandigarh
120.	Atul Sharma	Clerk	JCITO (SS)	IT-MO, Sector 17, Chandigarh
121.	Nitesh Kothari	Peon	JCITO (SS)	IT-MO, Sector 17, Chandigarh
122.	Pooja	Peon	JCITO (SS)	IT-MO, Sector 17, Chandigarh
123.	Shishir Saurabh	SEO	JCITO (SDC)	SDC & SEWA
124.	Rishi Katiyar	DSEO	JCITO (SDC)	SDC, Sector 17, Chandigarh
125.	Rashmi Bhongale	DSEO	JCITO (SDC)	Health; SDC

126.	Aashish Arora	DSEO	JCITO (SDC)	SDC, Sector 17, Chandigarh
127.	Anurag	DSEO	JCITO (SDC)	SDC, Sector 17, Chandigarh
128.	Rahul Pandit	Network Admin	JCITO (SDC)	SDC, Sector 17, Chandigarh
129.	Sujata Kataria	Network Engineer	JCITO (SDC)	SDC, Sector 17, Chandigarh
130.	Aruna Kanwar	Network Engineer	JCITO (SDC)	SDC, Sector 17, Chandigarh
131.	Sandeep Kumar	Network Engineer	JCITO (SDC)	SDC, Sector 17, Chandigarh
132.	Kuldip Kumar	Test and Quality A	JCITO (SDC)	SDC, Sector 17, Chandigarh
133.	Bikram Chawla	IT Infrastructure Process & Quality Manager	JCITO (SDC)	SDC, Sector 17, Chandigarh
134.	Puneet Singh	Load Network/ Security Administrator	JCITO (SDC)	SDC, Sector 17, Chandigarh
135.	Ashu Singla	Cloud Adminstrator	JCITO (SDC)	SDC, Sector 17, Chandigarh
136.	Vikas	Network Assistant	JCITO (SDC)	SDC, Sector 17, Chandigarh
137.	Parveen Kumar	System Analyst	JCITO (SDC)	IT-MO, Sector 17, Chandigarh
138.	Vani	Jr. Programmer	JCITO (SDC)	Head SeMT
139.	Promila	Clerk	JCITO (SDC)	IT-MO, Sector 17, Chandigarh
140.	Himanshu	Peon	JCITO (SDC)	IT-MO, Sector 17, Chandigarh
141.	Gaurav Gulyani	Clerk	JCITO (SDC)	30 Bays Building, Sector-17, Chandigarh
142.	Vikas Paul	Co-ordinator SMGT	IT Consultant	8th Floor, Haryana Civil Secretariat
143.	Kamlesh Kumar Rawat	Supervisor	IT Consultant	DITECH, 9th Floor, Haryana Civil Secretariat
144.	Maksood Beg	Spl. Assistant	IT Consultant	DITECH, 9th Floor, Haryana Civil Secretariat
145.	Satpal	Peon	IT Consultant	IT Consultant
146.	Navdeep Gupta	Network Admin	HRD	HRD, Haryana Civil Secretariat, Chandigarh
147.	Ankush Kumar	Sr. System Analyst	Head SeMT	Head SeMT
148.	Nitin Kumar	System Analyst	Head SeMT	Head SeMT
149.	Simran	Networking Assistant	Head SeMT	Head SeMT
150.	Neha Mehta	Data Analyst	Head SeMT	Head SeMT
151.	Narender Rawat	DBA	Head SeMT	Head SeMT
152.	Kamal Chanalia	Instructor	Head SeMT	O/o SeMT, Sector-17, Chandigarh
153.	Ranjan Kaushik	Clerk	Head SeMT	HEAD SeMT
154.	Harshil Kumar	DEO	Head SeMT	O/o Head SeMT, Sector-17, Chandigarh
155.	Jitender Singla	DEO	Head SeMT	O/o Head SeMT, Sector-17, Chandigarh
156.	Mahender Pal	Peon	Head SeMT	HEAD SeMT
157.	Virender	peon	Head SeMT	HEAD SeMT
158.	Pankaj Bansal	Senior Consultant, SeMT	Head SeMT	
159.	Maneesha	Peon	Dir. Agriculture	O/o Sh. Raj Narain Kaushik, IAS
160.	Jagdish Chander	Spl. Assistant	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
161.	Madhu	Spl. Assistant	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat

162.	Purushottam	Accountant	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
163.	Ravi	Clerk	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
164.	Sunaina	Clerk	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
165.	Rajan	Clerk	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
166.	Puja Yadav	DEO	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
167.	Usha Sharma	DEO	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
168.	Deepak	Electrician	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
169.	Joginder Singh	Peon	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
170.	Naveen Kumar	Peon	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
171.	Joginder Kumar	Chowkidar	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
172.	Sunil Kumar	Sweeper	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
173.	Pawan Sharma	Account Officer (Additional Charge)	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
174.	Mahesh Chauhan	Assistant	Dir (Admn)	30 Bays Building, Sector-17, Chandigarh
175.	Sanjay Kumar	Assistant	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
176.	Shrawan Kumar	Assistant	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
177.	Mukesh Rani	Jr. Scale Steno	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
178.	Manju Devi	Clerk	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
179.	Ritu Rani	Clerk	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
180.	Dalip Singh	Peon	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
181.	Reena Devi	Peon	Dir (Admn)	DITECH, 9th Floor, Haryana Civil Secretariat
182.	Deepak Kaushik	Sr. Network Engineer	Cooperation Minister	O/o Cooperation Minister, Chandigarh
183.	Dhruva Majumdar	IT Consultant to CM	CM	CM Residence
184.	Rajan Kumar	Peon	C&S Archives	C&S Archives Dept
185.	Pankaj Kumar	Sr. Software Developer	AG Haryana	AG Office Haryana
186.	Abhishek	Steno	ACS CRID	6th Floor, Mini Secretariat, Sector-17, Chandigarh
187.	Manish Kumar	Driver	ACS CRID	DITECH, 9th Floor, Haryana Civil Secretariat
188.	Deendayal	Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
189.	Suresh Kumar	Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
190.	Vinay Kumar Kinger	System Analyst	ACITO	IT-MO, Sector 17, Chandigarh

191.	Anil Kumar	Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
192.	Amitabh Kumar	DSEO	ACITO	ACITO, Sector 17, Chandigarh
193.	Vimal Sharma	DSEO	ACITO	ACITO, Sector 17, Chandigarh
194.	Ajay Kumar	DSEO	ACITO	ACITO, Sector 17, Chandigarh
195.	Amit Beniwal	Sr. Infosec QA	ACITO	ACITO, Sector 17, Chandigarh
196.	Paramdeep Singh Bhatia	Infosec QA	ACITO	ACITO, Sector 17, Chandigarh
197.	Manmeet Sharma	Consultant Finance Management	ACITO	ACITO, Sector 17, Chandigarh
198.	Kamleshwar Keshri	Consultant Technology Management	ACITO	ACITO, Sector 17, Chandigarh
199.	Bhanu Pratap	Senior Consultant, SeMT	ACITO	
200.	Namrata	Consultant, SeMT	ACITO	
201.	Sahil Sharma	Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
202.	Vijay Kumar	Sr. Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
203.	Jonish Kumar	Sr. Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
204.	Ankur Tyagi	Sr. Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
205.	Yash Pandeya	Content Writer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
206.	Karan Pal	Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
207.	Vafendra Udehiya	Sr. Software Developer	ACITO	O/o Addl.CITO, Sector-17, Chandigarh
208.	Meenakshi	AM(IT/PR)	ACITO	
209.	Nisha	Clerk	ACITO	IT-MO, Sector 17, Chandigarh
210.	Jeevanlata	Clerk	ACITO	IT-MO, Sector 17, Chandigarh
211.	Meenu	Sr. Programmer	ACITO	ACITO, Sector 17, Chandigarh
212.	Priyanka	DEO	ACITO	Add CITO
213.	Pardeep	Peon	ACITO	Add CITO
214.	Sanjay Kataria	Driver	ACITO	Add CITO
215.	Poonam	Sweeper	ACITO	IT-MO, Sector 17, Chandigarh
216.	Parvesh Kumar	Peon	ACITO	DITECH, 9th Floor, Haryana Civil Secretariat
217.	Satyawan	Sweeper	HRD	HRD

Key Achievements by the Secretariat for IT, CRID, Haryana

1. **Antyodaya SARAL:** The **Antyodaya SARAL** portal has transformed the delivery of government services in Haryana by providing a comprehensive, end-to-end digital solution. At present, citizens can seamlessly access **over 1,000 services** spanning more than **70 Departments, Boards, and Corporations** through this single platform.

   To further strengthen accountability, an **Auto Appeal System (AAS)** has been integrated with the portal. Under this mechanism, if the competent authority fails to dispose of an application within the prescribed timelines under the **Right to Service Act**, the system itself automatically files an appeal on behalf of the applicant.

   As a result, citizens are no longer required to navigate multiple departmental websites or applications, ensuring a **simplified, transparent, and user-friendly experience** for service delivery across the State Government.

2. The **HAR-UPASTHITI (Haryana Aadhaar-based Geo-Fenced Attendance App)** is a significant digital governance achievement of the Government of Haryana. Launched in September 2024 by CRID, the app has successfully replaced manual and biometric attendance systems with a secure, mobile-based solution using GPS geo-fencing and Aadhaar-based authentication. It has improved transparency, reduced absenteeism, and enabled real-time monitoring of staff across NHM, Sports, and AYUSH departments. The initiative has strengthened accountability, optimized workforce management, and contributed directly to better service delivery on the ground, reflecting Haryana's commitment to technology-driven good governance.

3. **Communication Connectivity & Infrastructure Policy (CCIP) - Invest Haryana Portal Upgradation for Telecom Infrastructure Facilitation:** The CCIP covers the progress of key modules of the Invest Haryana Portal, a critical digital platform for telecom infrastructure expansion and 4G/5G connectivity in Haryana. Status updates will be presented on Survey Functionality, Application Workflow, PBG Workflow, Demand Note and Fee Calculation, and modules related to Temporary Towers, Tower Removal, Force Majeure, and Central Government Schemes, aimed at improving ease of doing business for TSPs and IPs and accelerating telecom and fiber infrastructure deployment. It also includes module-wise timelines, overall Go-Live status, readiness of 5G application forms, and deliberation on key RoW pendency issues such as deemed clearances, data synchronization with the Central Government RoW portal, and reporting discrepancies, to strengthen inter-portal integration and

support timely telecom proliferation in alignment with national 5G and digital connectivity objectives.

4. **Project "Extending services of Bharat-net":** The Bharat-Net Haryana project is being implemented with BSNL as the implementing agency, with the objective of covering all 6,222 Gram Panchayats (GPs) in Haryana and providing a total of 62,220 FTTH connections (approximately 10 FTTH connections per GP). The project will provide free-of-cost FTTH connections to key government institutions such as schools, healthcare facilities, post offices, and police stations. As of date, a total of 5086 GPs are covered by providing 44,775 FTTH connections in the Government Institutions of Haryana.

5. **Up-gradation of Non-IT Infrastructure in Haryana State Date Centre:** The State has modernized its data facilities by replacing old PAC systems with In-Row cooling, expanding cooling capacity from 24 to 36 tons, and integrating the State Network Management Centre with the Server Farm Area to add eight server racks. Key upgrades include fibre optic and Cat-6A cabling, advanced fire suppression and prevention systems, water leak and rodent detection, BMS monitoring, and IP-based CCTV. Network capacity has been enhanced with 10 Gbps routers, compute power augmented through 12 rack servers, adding 1,400 cores and 12 TB RAM, and SAN storage expansion is underway to add at least 200 TB to the existing 244 TB capacity.

6. **Strengthening State Wide Area Network (SWAN) and Communication Infrastructure:** The Government of Haryana is revamping the State's network and communication infrastructure to ensure secure, reliable and high-uptime connectivity by establishing an integrated SWAN-based digital communication environment, covering LAN restructuring under HSWAN augmentation at the Haryana Civil Secretariat (Sector-1, Chandigarh), New Civil Secretariat (Sector-17, Chandigarh), Haryana Raj Bhawan, Haryana Bhawan (New Delhi), Guest House (Chanakyapuri, New Delhi) and all District Mini Secretariats, seamlessly integrated with a state-wide secure Video Conferencing, VPN and Intrusion Prevention–enabled security framework, supported by UPS-based power resilience, thereby strengthening governance connectivity from State Headquarters to Districts and Blocks.

7. **Revamping of LAN Infrastructure:** The Government of Haryana has undertaken LAN restructuring at the State Headquarters and key government buildings, including the Haryana Civil Secretariat (Sector-1, Chandigarh), New Civil Secretariat (Sector-17, Chandigarh), Haryana Raj Bhawan, Haryana Bhawan (New Delhi) and the Guest House (Chanakyapuri, New Delhi), to modernize and standardize internal network infrastructure. LAN restructuring at all District Mini Secretariats forms part of this initiative to strengthen secure and seamless internal connectivity across the State.

8. **Upgrade of Video Conferencing, VPN, IPS and UPS Infrastructure under HSWAN:** Further, under HSWAN upgradation, the State has undertaken state-wide secure Video Conferencing infrastructure at the State Headquarters and all Districts to enable reliable administrative communication. This will be complemented by VPN-based secure remote access integrated with Intrusion Prevention Systems (IPS) at the State and District levels to strengthen cybersecurity. UPS infrastructure upgrades at the State, District and Block levels form an integral part of the initiative to ensure uninterrupted network operations, collectively strengthening governance connectivity and operational resilience across Haryana.

9. The **IT Saksham Yuva Scheme (IT-SYS)** was Gazette-notified by the Government of Haryana in July 2024 with the objective of providing employment opportunities to graduate and postgraduate youth from engineering and IT backgrounds. Under the scheme, beneficiaries or unemployed youths will undergo the Haryana IT Program, comprising specially designed short-term courses of a minimum duration of three months, offered by Haryana State Electronics Development Corporation Limited (HARTRON), Haryana Knowledge Corporation Limited (HKCL), Shri Vishwakarma Skill University (SVSU), or any other agency notified by the Government from time to time. In its first phase, the scheme aims to benefit 5,000 youth across the State through focused IT skill training. As of January 2026, a total of 139 applications have been received, and the first batch of 30 candidates commenced training in December 2025.

10. The Government of Haryana launched the **Samadhan Prakoshth Portal** on 9 June 2024 under the aegis of the Chief Secretary's Office, with the objective of ensuring timely and effective redressal of public grievances. Under this initiative, Samadhan Prakoshth is organizing grievance redressal camps at every district headquarters and sub-divisional headquarters across the State. These camps are held every Tuesday and Thursday from 9:00 AM to 11:00 AM, providing citizens with a dedicated and accessible platform for the resolution of their grievances. To date, a total of 1,47,461 grievances have been received, out of which 1,18,067 grievances (80.54%) have been successfully resolved.

नागरिक संसाधन सूचना विभाग (CRID), हरियाणा की प्रमुख उपलब्धियाँ

1. **अंत्योदय SARAL**

   अंत्योदय SARAL पोर्टल ने हरियाणा में सरकारी सेवाओं की आपूर्ति प्रणाली को एक समग्र, एंड-टू-एंड डिजिटल समाधान प्रदान कर पूर्णतः रूपांतरित किया है। वर्तमान में नागरिक 70 से अधिक विभागों, बोर्डों एवं निगमों की 1,000 से अधिक सेवाओं का लाभ एक ही प्लेटफॉर्म के माध्यम से सहज रूप से प्राप्त कर रहे हैं।

   जवाबदेही को और सुदृढ़ करने हेतु पोर्टल में *ऑटो अपील सिस्टम (AAS)* को एकीकृत किया गया है। इस व्यवस्था के अंतर्गत यदि सक्षम प्राधिकारी द्वारा राइट टू सर्विस अधिनियम के अंतर्गत निर्धारित समय-सीमा में आवेदन का निस्तारण नहीं किया जाता है, तो प्रणाली स्वयं ही आवेदक की ओर से अपील दर्ज कर देती है।

   इसके परिणामस्वरूप नागरिकों को विभिन्न विभागीय वेबसाइटों अथवा अनुप्रयोगों पर जाने की आवश्यकता नहीं रहती, जिससे राज्य सरकार में सेवा वितरण अधिक सरल, पारदर्शी एवं नागरिक-अनुकूल हुआ है।

2. **संचार कनेक्टिविटी एवं अवसंरचना नीति (CCIP) – Invest Haryana पोर्टल का उन्नयन (दूरसंचार अवसंरचना सुविधा हेतु)**

   CCIP के अंतर्गत Invest Haryana पोर्टल के प्रमुख मॉड्यूल्स की प्रगति को सम्मिलित किया गया है, जो हरियाणा में दूरसंचार अवसंरचना विस्तार एवं 4G/5G कनेक्टिविटी हेतु एक महत्वपूर्ण डिजिटल मंच है। इसमें सर्वे कार्यक्षमता, आवेदन वर्कफ़्लो, PBG वर्कफ़्लो, डिमांड नोट एवं शुल्क गणना, अस्थायी टावर, टावर हटाना, फोर्स मेजर तथा केंद्र सरकार की योजनाओं से संबंधित मॉड्यूल्स शामिल हैं। इन पहलों का उद्देश्य टेलीकॉम सेवा प्रदाताओं (TSPs) एवं इन्फ्रास्ट्रक्चर प्रोवाइडर्स (IPs) हेतु ईज़ ऑफ़ डूइंग बिज़नेस को बेहतर बनाना तथा दूरसंचार एवं फाइबर अवसंरचना की त्वरित तैनाती को प्रोत्साहित करना है। साथ ही, मॉड्यूल-वार समय-सीमा, समग्र गो-लाइव स्थिति, 5G आवेदन प्रपत्रों की तत्परता एवं RoW से संबंधित लंबित मुद्दों पर विचार किया जा रहा है, जिससे राष्ट्रीय 5G एवं डिजिटल कनेक्टिविटी लक्ष्यों के अनुरूप दूरसंचार विस्तार को समर्थन मिले।

3. **हरियाणा FACE Auth - राज्य स्वामित्व आधारित आधार फेस ऑथेंटिकेशन प्लेटफॉर्म**

CRID-IT द्वारा उन्नत फेसियल रिकग्निशन तकनीक का उपयोग करते हुए इन-हाउस विकसित "हरियाणा FACE Auth" एक मोबाइल-आधारित आधार फेस ऑथेंटिकेशन प्लेटफॉर्म है, जो सुरक्षित, संपर्क-रहित एवं नागरिक-केंद्रित आधार प्रमाणीकरण सक्षम करता है। यह समाधान NIC के BSA एप्लिकेशन सहित मौजूदा प्रणालियों के व्यापक तकनीकी आकलन के पश्चात तथा UIDAI की सुरक्षा एवं बायोमेट्रिक डेटा हैंडलिंग दिशानिर्देशों के अनुरूप विकसित किया गया है। यह प्लेटफॉर्म शासन के साथ सुदृढ़ समन्वय, उन्नत डेटा सुरक्षा एवं परिचालन दक्षता को प्रदर्शित करता है तथा हरियाणा के परिप्रेक्ष्य के अनुरूप तैयार किया गया है। इसे UIDAI (मुख्यालय एवं क्षेत्रीय कार्यालय) तथा राज्य के वरिष्ठ अधिकारियों द्वारा सराहा गया है और यह भविष्य में विभिन्न कल्याणकारी योजनाओं एवं विभागीय सेवाओं हेतु स्केलेबल, पुनः उपयोग योग्य राज्य-स्वामित्व डिजिटल उत्पाद के रूप में स्थापित है।

4. **भारतनेट सेवाओं का विस्तार**

भारतनेट हरियाणा परियोजना BSNL द्वारा कार्यान्वित की जा रही है, जिसका उद्देश्य राज्य की सभी 6,222 ग्राम पंचायतों को कवर करना तथा कुल 62,220 FTTH कनेक्शन (लगभग 10 FTTH कनेक्शन प्रति ग्राम पंचायत) प्रदान करना है। इस परियोजना के अंतर्गत विद्यालयों, स्वास्थ्य संस्थानों, डाकघरों एवं पुलिस थानों जैसे प्रमुख सरकारी संस्थानों को निःशुल्क FTTH कनेक्टिविटी उपलब्ध कराई जा रही है। वर्तमान में 5,086 ग्राम पंचायतों में 44,775 FTTH कनेक्शन स्थापित किए जा चुके हैं।

5. **हरियाणा राज्य डेटा सेंटर में गैर-आईटी अवसंरचना का उन्नयन**

राज्य ने पुराने PAC सिस्टम को इन-रो कूलिंग से प्रतिस्थापित कर, कूलिंग क्षमता को 24 टन से बढ़ाकर 36 टन किया है तथा स्टेट नेटवर्क मैनेजमेंट सेंटर को सर्वर फार्म क्षेत्र के साथ एकीकृत कर आठ अतिरिक्त सर्वर रैक जोड़े हैं। प्रमुख उन्नयनों में फाइबर ऑप्टिक एवं Cat-6A केबलिंग, उन्नत अग्नि-नियंत्रण प्रणालियाँ, जल रिसाव एवं कृंतक पहचान प्रणाली, BMS मॉनिटरिंग तथा IP-आधारित CCTV शामिल हैं। नेटवर्क क्षमता 10 Gbps राउटर्स द्वारा बढ़ाई गई

है, 12 रैक सर्वरों के माध्यम से 1,400 कोर एवं 12 TB RAM जोड़ी गई है तथा SAN स्टोरेज को 200 TB तक बढ़ाने की प्रक्रिया जारी है।

6. **स्टेट वाइड एरिया नेटवर्क (SWAN) एवं संचार अवसंरचना का सुदृढ़ीकरण**

   हरियाणा सरकार सुरक्षित, विश्वसनीय एवं उच्च-अपटाइम कनेक्टिविटी सुनिश्चित करने हेतु राज्य की नेटवर्क एवं संचार अवसंरचना का पुनर्गठन कर रही है। इसके अंतर्गत HSWAN संवर्धन के तहत हरियाणा सिविल सचिवालय (सेक्टर-1, चंडीगढ़), नया सिविल सचिवालय (सेक्टर-17, चंडीगढ़), हरियाणा राजभवन, हरियाणा भवन (नई दिल्ली), चाणक्यपुरी अतिथि गृह तथा सभी जिला लघु सचिवालयों में LAN पुनर्गठन किया जा रहा है, जिसे राज्य-व्यापी सुरक्षित वीडियो कॉन्फ्रेंसिंग, VPN एवं IPS-सक्षम सुरक्षा ढांचे तथा UPS आधारित विद्युत बैक-अप से जोड़ा गया है।

7. **LAN अवसंरचना का पुनर्गठन**

   राज्य मुख्यालय एवं प्रमुख सरकारी भवनों में LAN अवसंरचना के आधुनिकीकरण एवं मानकीकरण हेतु पुनर्गठन किया गया है। इसके अंतर्गत हरियाणा सिविल सचिवालय (सेक्टर-1, चंडीगढ़), नया सिविल सचिवालय (सेक्टर-17, चंडीगढ़), हरियाणा राजभवन, हरियाणा भवन (नई दिल्ली) एवं चाणक्यपुरी अतिथि गृह शामिल हैं। सभी जिला लघु सचिवालयों में भी LAN पुनर्गठन इस पहल का हिस्सा है।

8. **HSWAN के अंतर्गत वीडियो कॉन्फ्रेंसिंग, VPN, IPS एवं UPS अवसंरचना का उन्नयन**

   HSWAN उन्नयन के अंतर्गत राज्य मुख्यालय एवं सभी जिलों में सुरक्षित वीडियो कॉन्फ्रेंसिंग अवसंरचना स्थापित की गई है। इसके साथ VPN आधारित सुरक्षित रिमोट एक्सेस को IPS के साथ एकीकृत कर साइबर सुरक्षा को सुदृढ़ किया गया है। राज्य, जिला एवं ब्लॉक स्तर पर UPS अवसंरचना का उन्नयन भी किया गया है, जिससे निर्बाध नेटवर्क संचालन सुनिश्चित हो सके।

9. **आईटी सक्षम युवा योजना (IT Saksham Yuva Scheme - IT-SYS)**

   यह योजना जुलाई 2024 में अधिसूचित की गई, जिसका उद्देश्य इंजीनियरिंग एवं आईटी पृष्ठभूमि के स्नातक एवं स्नातकोत्तर युवाओं को रोजगारोन्मुख अवसर प्रदान करना है। योजना के अंतर्गत लाभार्थी युवाओं को हरियाणा आईटी कार्यक्रम

के तहत न्यूनतम तीन माह की अल्पकालिक विशेष आईटी प्रशिक्षण प्रदान किया जाता है, जो HARTRON, HKCL, श्री विश्वकर्मा कौशल विश्वविद्यालय (SVSU) अथवा सरकार द्वारा अधिसूचित अन्य संस्थानों के माध्यम से संचालित है। प्रथम चरण में 5,000 युवाओं को लाभान्वित करने का लक्ष्य है। जनवरी 2026 तक 139 आवेदन प्राप्त हुए हैं तथा 30 अभ्यर्थियों का प्रथम बैच दिसंबर 2025 में प्रशिक्षण हेतु प्रारंभ हो चुका है।

10. **समाधान प्रकोष्ठ पोर्टल**

हरियाणा सरकार ने 9 जून 2024 को मुख्य सचिव कार्यालय के अधीन समाधान प्रकोष्ठ पोर्टल लॉन्च किया, जिसका उद्देश्य जन शिकायतों का समयबद्ध एवं प्रभावी निस्तारण सुनिश्चित करना है। इसके अंतर्गत राज्य के प्रत्येक जिला एवं उप-मंडल मुख्यालय पर प्रत्येक मंगलवार एवं गुरुवार को प्रातः 9:00 बजे से 11:00 बजे तक शिकायत निवारण शिविर आयोजित किए जा रहे हैं। अब तक 1,47,461 शिकायतें प्राप्त हुई हैं, जिनमें से 1,18,067 शिकायतों (80.54%) का सफलतापूर्वक निस्तारण किया जा चुका है