

Haryana Government  
Secretariat of Information Technology

हरियाणा सरकार  
सूचना प्रौद्योगिकी सचिवालय

No. Admn/423/1SIT/ 9223

From

Principal Secretary to Government of Haryana  
Department of Information Technology, Electronics and Communication  
Government of Haryana

To

- 1) Additional Chief Secretary and Financial Commissioner Revenue to Govt. Haryana, Revenue & Disaster Management Department
- 2) Additional Chief Secretary to Govt. Haryana, Transport Department
- 3) Additional Chief Secretary to Govt. Haryana, Tourism Department
- 4) Additional Chief Secretary to Govt. Haryana, Public Health Engineering Department for water services
- 5) Additional Chief Secretary to Govt. Haryana, Health Department
- 6) Additional Chief Secretary to Govt. Haryana, Power Department for UHBVN & DHBVN
- 7) Principal Secretary to Govt. Haryana, Urban Local Bodies Department
- 8) Chief Administrator, Haryana Shahari Vikas Pradhikaran (HSVP)
- 9) Promoter Director, Haryana City Gas Distribution Pvt. Ltd. for PNG

Chandigarh dated, the 26.06.2019

Subject: Empanelment of BBPOUs for providing Bharat Bill Payment System (BBPS) services in State of Haryana

Sir/Madam,

I am directed to invite a reference to this office letter no. Admn/423/1SIT/8760 dated 13.05.2019 (copy enclosed) and letter no. Admn/423/1SIT/9217 dated 26.06.2019 (copy enclosed) on the subject cited above and to inform you that the Department has empanelled more BBPOUs (Bharat Bill Payment Operating Units) for providing BBPS services in the State of Haryana in addition to the existing BBPOUs in order to provide more options to the Departments/ Boards/ Corporations for selection of their preferred Biller BBPOUs.

Accordingly, the revised list of empanelled BBPOUs is given as under:

BBPOU Name	Settlement Charges	Settlement Time
Yes Bank	Nil (Offline or Online)	T+1, where T= Transaction Date
ICICI Bank		
Axis Bank		
Federal Bank		
IDFC Firstbank		
EbixCash		

As per guidelines, you are requested to appoint any two of the above BBPOUs in order to implement Bharat Bill Pay Services in your department for enabling digital payments for collection of bills. You may appoint one BBPOU as default and another one as additional (as a backup) to ensure business continuity and continued operations, in case the default BBPOU fails to perform or needs to be changed for some reason.

9<sup>th</sup> Floor, Haryana Civil Secretariat, Sector-1, Chandigarh. 160001

Tel: PS(DITECH) 0172-2777302, Sr. Ad. O: 0172-2748142, Fax: 0172-2777302  
E-mail: [guptaankur@gov.in](mailto:guptaankur@gov.in), Website: [www.haryanait.gov.in](http://www.haryanait.gov.in)



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To take this forward, you are requested to complete on-boarding process of these BBPOUs and initiate immediate necessary action for integration of your existing applications with the above BBPOUs.

For any clarification in this regard, please reach out to following teams:

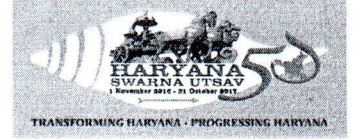
- ICICI Bank: Rahul Bector, 08146698933, rahul.bector@icicibank.com
- Yes Bank: Rahul Agrawal, 08879590587, rahul.agrawal5@yesbank.in
- Axis Bank: Vineet Shukla, 9888781738, vineet.shukla@axisbank.com
- Federal Bank: Kamal Chugh, 9991005666, kamalchugh@federalbank.co.in
- IDFC Firstbank: Udit Bhatia, 9810303434, udit.bhatia@idfcfirstbank.com
- EbixCash: Deepak Bhatia, 9810050676, deepakb@ebixcash.com
- Haryana Cashless Team: cashlessharyana.gov@gmail.com/ 0172-2710110

Sr. Administrative Officer  
For Principal Secretary to Government of Haryana  
Information Technology, Electronics & Communication Department

Copy to:

1. Sh. MunishChandan, Head SeMT ([headsemtharyana@gmail.com](mailto:headsemtharyana@gmail.com))
2. Sh. Rahul Tandon, Associate Vice President  
National Payments Corporation of India (NPCI),  
1001A,B wing, 10<sup>th</sup> Floor,  
The Capital, Bandra-Kurla Complex,  
Bandra East, Mumbai-400051





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From

Principal Secretary to Government of Haryana  
Department of Information Technology, Electronics and Communication  
Government of Haryana

To

- 1) Regional Head - Federal Bank, Haryana  
SCO 139-140, Sector 8C, Madhya Marg, Chandigarh-160009
- 2) Regional Head - Axis Bank, Haryana  
SCO 390, Sector 20, Panchkula-134112
- 3) Regional Head - IDFC Firstbank, Haryana  
Sood Tower, 4<sup>th</sup> floor, East Wing, Barakhamba Road, New Delhi-110001
- 4) General Manager - Business Development, Ebixcash  
Top 14<sup>th</sup> floor, Times Tower, Kamala City, Senapati Bapat Marg, Lower Parel,  
Mumbai-400013

Endst. No. *Adm/423/1517/9217*

Chandigarh dated, the 26.06.2019

**Subject: Empanelment as BBPOU in State of Haryana**

Dear Sir/Madam,

This is with reference to the EOI dated 31<sup>st</sup> May 2019 invited by Department of IT, Electronics & Communication, Haryana (DITECH) regarding the empanelment of NPCI certified Biller BBPOUs for offering Bharat Bill Pay Services to the State. After evaluation, bid committee has found you to have qualified for empanelment.

This letter is hereby issued to your Bank to extend Bharat Bill Pay Services (BBPS) to intended Departments, Boards and Corporations of Government of Haryana for facilitating cashless payments. BBPS services shall be extended by you at NIL Commercial (inclusive of all charges, taxes & any fees) & T+1 Settlement time frame as per your bid proposals.

You are requested to initiate immediate necessary action for extending services with respect to development of technology solution, integration with existing applications wherever as applicable.

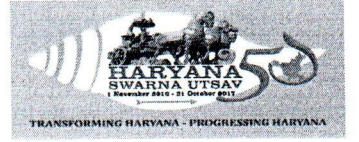
Further, you are requested to get in touch with respective Departments/ Boards/ Corporations in Haryana for onboarding them on BBPS platform. The detailed modalities of engagement with mutually agreeable terms and conditions may be signed between your organization and the respective Departments/ Boards/ Corporations before starting the activities.

Sr. Administrative Officer

For Principal Secretary to Government of Haryana  
Information Technology, Electronics & Communication Department

9<sup>th</sup> Floor, Haryana Civil Secretariat, Sector-1, Chandigarh. 160001

Tel: PS(DITECH) 0172-2777302, Sr. Ad. O: 0172-2748142, Fax: 0172-2777302  
E-mail: [guptaankur@gov.in](mailto:guptaankur@gov.in), Website: [www.haryanait.gov.in](http://www.haryanait.gov.in)



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Endst. No. *Adm/422/IST/9218*

Chandigarh dated, the 26.06.2019

Copy to: *Ad*

1. Sh. Munish Chandan, Head SeMT ([headsemtharyana@gmail.com](mailto:headsemtharyana@gmail.com))
2. Sh. Rahul Tandon, Associate Vice President  
National Payments Corporation of India (NPCI),  
1001A, B wing, 10th Floor,  
The Capital, Bandra-Kurla Complex,  
Bandra East, Mumbai-400051

Sr. Administrative Officer  
For Principal Secretary to Government of Haryana  
Information Technology, Electronics & Communication Department



From

Principal Secretary to Government of Haryana,  
Department of Information Technology, Electronics and Communication Haryana.

To

- 1) Additional Chief Secretary and Financial Commissioner Revenue to Govt. Haryana,  
Revenue & Disaster Management Department.
- 2) Additional Chief Secretary to Govt. Haryana,  
Transport Department.
- 3) Additional Chief Secretary to Govt. Haryana,  
Tourism Department.
- 4) Additional Chief Secretary to Govt. Haryana,  
Public Health Engineering Department for water services.
- 5) Additional Chief Secretary to Govt. Haryana,  
Health Department.
- 6) Additional Chief Secretary to Govt. Haryana,  
Power Department for UHBVN & DHBVN.
- 7) Principal Secretary to Govt. Haryana,  
Urban Local Bodies Department.
- 8) Chief Administrator, Haryana,  
Shahari Vikas Pradhikaran (HSVP).
- 9) Promoter Director,  
Haryana City Gas Distribution Pvt. Ltd. for PNG.  
*ADMN/423/ISIT/8760 dated 13.05.2019*

**Sub: Empanelment of ICICI Bank & Yes Bank as Biller Operating Units (BBPOUs) for providing Bharat Bill Payment System (BBPS) services in State of Haryana.**

As per the RBI guidelines, all the service providers who collect payments from customers for services rendered have to participate in the Bharat Bill Payment System (BBPS) driven by National Payments Corporation of India (NPCI). BBPS is a one-stop ecosystem for all bill payments providing an interoperable and accessible "Anytime Anywhere" bill payment service to all customers with certainty, reliability and safety of each and every transaction. BBPS has multiple modes of payment and provides instant confirmation of payment via an SMS or receipt. It offers myriad bill collection categories like electricity, telecom, DTH, gas, water bills etc. through a single window. The billers will be able to receive payments from third party channels for the services provided to the customer. As per guidelines, a biller may tie up with up to two BBPOUs to access the entire gamut of its consumers and all payment channels.

In this regard, Government of Haryana has empanelled the following two BBPOUs for providing BBPS services in the State based on their offering:

BBPOU Name	Settlement Charges	Settlement Time
Yes Bank	Nil	T+1, where T= Transaction Date
ICICI Bank	Nil	T+1, where T= Transaction Date

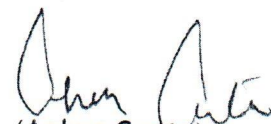
The Empanelment letter no. KC/423/1SIT/7803 dated 2<sup>nd</sup> November 2018 is placed at Annexure-1 for your reference.

As per guidelines, you are requested to appoint both the above BBPOUs, one as default BBPOU and one as additional BBPOU as back up for the sake of business continuity and to ensure continued operations, in case the default BBPOU fails to perform or needs to be changed for some reason.

To take this forward, you are requested to complete on-boarding process of these BBPOUs and initiate immediate necessary action for integration of your existing applications with the above BBPOUs.

For any clarification in this regard, please reach out to following teams:

- ICICI Bank: Rahul Bector, 08146698933, rahul.bector@icicibank.com
- Yes Bank: Rahul Agrawal, 08879590587, rahul.agrawal5@yesbank.in
- Cashless Haryana Team: [cashlessharyana.gov@gmail.com](mailto:cashlessharyana.gov@gmail.com) / 0172 - 2710110

  
(Ankur Gupta)

Copy for kind information of: -

1. Sh. MunishChandan, Head SeMT ([headsemtharyana@gmail.com](mailto:headsemtharyana@gmail.com))
2. Sh. Rahul Tandon,  
Associate Vice President  
National Payments Corporation of India  
1001A, B wing, 10th Floor,  
The Capital, Bandra-Kurla Complex,  
Bandra (East), Mumbai - 400 051





Government of Haryana/ हरियाणा सरकार  
**Secretariat for Information Technology**  
**सूचना प्रौद्योगिकी सचिवालय**

From

Secretary to Govt., Haryana  
Electronics and Information Technology Department, Haryana  
Government of Haryana

To

- 1) Regional Head ICICI Bank Ltd  
Industrial Area, Phase 1, 3<sup>rd</sup> Floor  
Chandigarh
- 2) Regional Head Yes Bank Ltd  
SCO No 24, Sector 11  
HUDA Complex, Panchkula  
Haryana- 134112

No. KC/423/ISIT/7803

Date: 02-11-2018

**Sub: Empanelment as BBPOU in State of Haryana**

It has reference to the EOI dated 11<sup>th</sup> July '18 invited by E&IT Department regarding empanelment of NPCI authorised BBPOUs for offering Bharat Bill Pay services to the State. After evaluation bid committee has found you to have qualified for empanelment.

This letter is hereby issued to your Bank to extend Bharat Bill Pay (BBPS) services to intended Departments, Boards, and Corporations of Govt. of Haryana for facilitating cashless payments. Your Bank will extend BBPS services at NIL commercials and T+1 settlement time frame as per your bid proposals.

You are requested to initiate immediate necessary action for extending services with respect to development of technology solution, integration with existing applications where ever as applicable. Further MoU/SLA and further modalities of engagement with detailed mutually agreeable terms and conditions will be signed with your Bank. You are requested to formally sign an MoU/SLA displaying terms and conditions before starting the activities.

  
(Vijayendra Kumar)

Copy to:

1. PS to PS E&IT for kind information of PS E&IT
2. PS to PS Finance for kind information to PS Finance
3. Head SeMT/Jt. CITO ([headsemtharyana@gmail.com](mailto:headsemtharyana@gmail.com))