



ARYANA RIGHT TO SERVICE COMMISSION

S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017

Website- <https://haryana-rtsc.gov.in/>

Telephone: 0172-2711050

HRTSC/ File no. 168/SM-344/ 2037

Dated: 11.05.2023

To

Smt.Jaspreet Kaur, IAS,
The then Administrator -cum- First Grievance Redressal Authority
HSVP, Gurugram, Haryana

Subject: - Final order in respect of Suo-moto notice no. HRTSC/ File no.168/SM-344/466 dated 31.01.2023.

Madam,

I am directed to forward herewith a copy of order dated 09.05.2023 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



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(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



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Final Orders In Respect of:

1. Suo-Moto Notice No. HRTSC/File no.168/SM-344/466 dated 31.01.2023 issued to Ms. Jaspreet Kaur, IAS, erstwhile Administrator, HSVP, Gurugram
2. Show Cause Notice vide Interim Orders dated 22.02.2023 issued to Sh. Jagdish Sharma, IAS, erstwhile Administrator, HSVP, Panchkula
3. Show Cause Notice vide Interim Orders dated 22.02.2023 issued to Ms. Monika Gupta, IAS, erstwhile Administrator, HSVP, Rohtak
4. Show Cause Notice vide Interim Orders dated 22.02.2023 issued to Sh. Narhari Singh Bangar, IAS, erstwhile Administrator, HSVP, Rohtak
5. Show Cause Notice vide Interim Orders dated 22.02.2023 issued to Sh. Jitender Kumar, IAS, erstwhile Administrator, HSVP, Faridabad

Interim Orders In Respect of Suo-Moto Notices No:

6. HRTSC/File no.168/SM-343/464 dated 31.01.2023 issued to Sh. Dharendra Khadgata, IAS, Administrator, HSVP, Rohtak
7. HRTSC/File no.168/SM-345/468 dated 31.01.2023 issued to Dr. Garima Mittal, IAS, Administrator, HSVP, Faridabad
8. HRTSC/File no.168/SM-346/470 dated 31.01.2023 issued to Sh. Dharamvir Singh, IAS, Administrator, HSVP, Panchkula
9. HRTSC/File no.168/SM-347/477 dated 31.01.2023 issued to Sh. Rajesh Jogpal, IAS, Administrator, HSVP, Hisar

1. The Haryana Right to Service Commission has been actively monitoring the delayed/non delivery of notified services to the citizens by the Designated Officers as well as the actions taken by the Grievance Redressal Authorities of various Government Departments/Organizations, including Haryana Shehri Vikas Pradhikaran (HSVP) upon the complaints/appeals filed as per the appellate mechanism of the Haryana Right to Service Act, 2014. On perusal of the appeals pertaining to the notified services of Haryana Shehri Vikas Pradhikaran on the Auto Appeal System as on 23.01.2023, the Commission observed that in case of 47,615 appeals pertaining to the applications disposed off or pending beyond their respective RTS timelines, no action had been taken by the concerned First Grievance Redressal Authorities towards their resolution over the Auto Appeal System. Out of these 47,615 appeals, 14,112 appeals were related to the Zonal Office Panchkula, 9,774 appeals were related to the Zonal Office Gurugram, 8,645 appeals were related to the Zonal Office Rohtak, 7,599 appeals were related