



HARYANA RIGHT TO SERVICE COMMISSION  
S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in) Telephone: 0172-2711050

**HRTSC/ File no. 170/SM-350/921**

**Dated: 01.03.2023**

To

Sh. Manoj Kumar,  
Bank Manager, Sarva Haryana Gramin Bank,  
VPO- Hassangarh, Tehsil- Barwala, Hisar, Haryana  
(8569817940)

**Subject: Final orders in Suo-moto notice no. HRTSC/File no.170/ SM-350/742 dated 15.02.2023.**

I am directed to forward herewith a copy of the order dated 23.02.2023 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

**BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.**

Encl: as above.



*(Signature)*

(Sube Khan)

Under-Secretary cum Registrar,  
Haryana Right to Service Commission  
Email: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

**Endst. No.HRTSC/File no. 170/SM-350/922**

**Dated: 01.03.2023**

A copy of the above is forwarded to the following:

- 1.The DG, Animal Husbandry and Dairying Department for information and compliance.
2. Sh. Surender Kumar (Complainant) for information.

*(Signature)*

(Sube Khan)

Under-Secretary cum Registrar,  
Haryana Right to Service Commission  
Email: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)



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**FINAL ORDERS**

**(In respect of AAS Appeal no. AAS22/340408 filed by Sh. Surender Kumar)**

1. The Commission received the following appeal on the Auto Appeal System:

Appeal Ref. No	Appeal Date	Service	Application ref. ID (submit date)	Applicant name	RTS due date	District	Designated Officer	FGRA	SGRA
AAS22/340408	04/01/2023	Scheme for Establishment of Mini Dairy /Hi-Tech Dairy Units under MMAPUY	HRHTDUM/2022/25899 30/06/2022	SURENDER KUMAR	12/08/2022	HISAR	Sub Division Office, Animal Husbandry Office- Barwala	Deputy Director Animal Husbandry (DISTRICT - HISAR)	Credit Planning Officer at the Directorate

The appellant had submitted an application under 'Scheme for Establishment of Mini Dairy/Hi-Tech Dairy Units under MMAPUY' on 30.06.22. While the RTS due date of the same was 12.08.22, it was stated by the appellant that the benefit was yet not disbursed to him. An Auto appeal had been raised with the Deputy Director, AHD, Hisar on 09.12.22 but the same was closed by him simply writing- 'Resolved'. The appellant then filed an appeal with the SGRA (Credit Planning Officer at the Directorate) on 27.12.22, who closed it on 30.12.22 stating that the purchase has been made. The appellant then filed an appeal with the Commission on 04.01.23 stating that the purchase of the cattle has indeed been done by the Department but the loan amount is not being disbursed by Sh. Manoj Kumar, Bank Manager, Sarv Haryana Gramin Bank, Hassangarh, Hisar. Report on the matter was sought from the DO, FGRA and SGRA by the Commission, vide letter dated 10.01.23. A report dated 24.01.23 from DG, Animal Husbandry and Dairying that after scrutiny, the application had been sent to the bank on 14.07.22 for sanction. However, the bank sanctioned the loan on 15.11.22. The Department, subsequently, purchased the cattle for the appellant on 19.11.22 and submitted required documents to the bank on 28.11.22 for disbursement. The report further stated that the even after multiple follow-ups on the part of the Department, Sarv Haryana Gramin Branch, Hassangarh had not disbursed the amount. In terms of documentary evidence of the follow up though, only a letter dated 19.01.23 written by the concerned Veterinary Surgeon to the Bank Manager Post Commission's intervention, was shared. In view of this report showing delay in both sanction and disbursement at the end of the bank, a suo moto notice dated 15.02.23 was issued to Sh. Manoj Kumar, Bank Manager, Sarv Haryana Gramin Bank, Hassangarh, Barwala, Hisar asking him to explain why a penalty of Rs. 20,000 may not be imposed on him and a compensation of Rs. 5,000 may not be provided to the appellant for the delay caused in the delivery of a service notified under the Haryana Right to Service Act, 2014. He was asked to submit his reply by 19.02.23 and appear before the Commission on 20.02.23. In view of the lack of evidence of any follow-up by the Department with the bank prior to Commission's intervention, the concerned Sub Division Officer and Deputy Director and DG, AHD were also asked to appear for the hearing dated 20.02.23.

