



File No. HRTSC/ File no.92/SM-111/F&S | 298

Dated: 20.01.2023

To

Sh. Yogesh,
Sub-Inspector, Food, Civil Supplies & Consumer Affairs
Palwal

Subject: - Final order regarding Suo-moto notice no. HRTSC/ File no.92/SM-111/F&S dated 07.04.2022.

I am directed to forward herewith a copy of the order dated 19.01.2023 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/ File no.92/SM-111/F&S/ 299

Dated: 20.01.2023

A copy is forwarded to the following:

1. The Director, Food, Civil Supplies and Consumer Affairs Department, Haryana for information and compliance.
2. DFSC, Palwal, Haryana for information.

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
Website: www.haryana-rtsc.gov.in Telephone: 0172-2711050

Final Order in respect of Suo Moto notices no:

1. HRTSC/File no.92/SM-110/F&S dated 07.04.2022 issued to Sh. Braham Dutt, Inspector, Food, Civil Supplies & Consumer Affairs Haryana (Palwal).
2. HRTSC/ File no.92/SM-111/F&S dated 07.04.2022 issued to Sh. Yogesh, Sub-Inspector, Food, Civil Supplies & Consumer Affairs Haryana (Palwal).
3. HRTSC/ File no.92/SM-112/F&S dated 07.04.2022 issued to Sh. Bed Singh, Sub-Inspector, Food, Civil Supplies & Consumer Affairs Haryana (Palwal).
4. HRTSC/ File no.92/SM-114/F&S dated 07.04.2022 issued to Sh. Kushal Pal Bura, Sub-Inspector, District Food, Civil Supplies & Consumer Affairs Haryana (Yamunanagar)
5. HRTSC/ File no.92/SM-115/F&S dated 07.04.2022 issued to Sh. Balak ram, Sub-Inspector, Food, Civil Supplies & Consumer Affairs Haryana (Ambala)
6. HRTSC/ File no.92/SM-116/F&S dated 07.04.2022 issued to Sh. Prem Puran Singh, Inspector, Food, Civil Supplies & Consumer Affairs Haryana (Gurugram)
7. HRTSC/ File no.92/SM-118/F&S dated 07.04.2022 issued to Sh. Bhupinder Ahlawat, Inspector, Food, Civil Supplies & Consumer Affairs Haryana (Panipat)

1. A review meeting to assess the status of delivery of notified services under Haryana Right to Service Act, 2014 was held under the Chairmanship of the Chief Commissioner, HRTSC on 30.07.2021 which was attended by Sh. Anurag Rastogi, IAS Principal Secretary to Govt. of Haryana, Dr. Chandra Shekhar Khare, IAS, Director along with Sh. N.K Mittal, Addl. Director, Food, Civil Supplies and Consumer Affairs Department, Haryana. It was decided in the meeting that the Department will share information regarding 100 most delayed cases in respect of each notified service to ascertain the reasons of delay for the time period from 01.07.2020 to 30.06.2021. The Department was further instructed to share monthly RTS performance reports with the Commission by 10th of every month. As this information was not furnished, a reminder letter dated 03.12.2021 was issued to the Director, Food, Civil Supplies & Consumer Affairs, Haryana to provide the information regarding 100 most delayed cases in issuance of ration cards and the monthly RTS performance report. In reference to this, a memo dated 31.12.2021 was received from Nodal Officer-Cum-Additional Director, Department of Food, Civil Supplies and Consumer Affairs, Haryana vide which information regarding 100 most delayed cases in issuance of ration cards from 01/07/2020 to 30/06/2021 was provided. On perusal of the data, it was observed that the names of 8 officers were submitted by the Department, wherein 5 officials from Panipat and Palwal were found responsible for delay in 56 and 39 cases respectively and 3 officials from Gurugram and Yamuna Nagar for 2 cases each. Further, the Nodal Officer-Cum-Additional Director, Department of Food, Civil Supplies and Consumer Affairs, Haryana vide no. FG-2 (RTS)/2022/489 dated 10.01.2022 also submitted the monthly RTS performance reports. It was observed that for services under the Food Supplies and Consumer Affairs branch, total applications received were 552 of which