

HRTSC/ File no. 130/SM- 278 | 184

Dated: 13.01.2023

To

Sh. Rajesh Khoth, HCS,
EO, HSVP, Hisar, Haryana

Subject: - Final order regarding Suo-moto notice no. HRTSC/ File no.130/SM-278/3628 dated 30.08.2022.

I am directed to forward herewith a copy of the order dated 11.01.2023 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



Sube Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/ File no. 130/SM- 278 | 185

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A copy of the above is forwarded to the following:

- 1.The Chief Secretary to Govt. Haryana for information and necessary action
- 2.The ACS, Town & Country Planning Department for information and necessary action.
- 3.Sh. AK Modi (complainant) for information.

Sube Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



HARYANA RIGHT TO SERVICE COMMISSION

S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017

Website: <https://haryana-rtsc.gov.in>

Telephone: 0172-2711050

Final Orders

In respect of Suo Moto notice no. HRTSC/File No. 130/SM-278/3628 dated 30.08.2022 issued to Sh Rajesh Khoth, HCS, Estate Officer, HSVP, Hisar

1. Sh. AK Modi, Chief Engineer, 52 UE-2 Hisar had submitted a complaint vide e-mail dated 29.03.2022 regarding non-issuance of No Dues Certificate within RTS timeline, despite many reminders and personal visits to Estate Office, HSVP, Hisar. Taking cognizance of the issue as it is a notified service at serial no. 29, namely, 'No Dues Certificate' under the Haryana GOVT. GAZ.(EXTRA) dated 03.12.2021 (AGHN.12,1943 SAKA) of HSVP, a letter dated 17.05.2022 followed by reminder dated 08.06.2022 were sent to the Estate Officer, HSVP, Hisar to take cognizance and furnish action taken/status report to the Commission by 03.06.2022 and 22.06.2022 respectively. In reference, an e-mail dated 27.06.2022 was received from the Estate Officer, HSVP, Hisar. On perusal, the same was found to be not satisfactory as the details of the file movement, the person responsible for the delay and the date of final disposal of application was not provided. Thus, a letter dated 29.06.2022 followed by reminder dated 19.07.2022 were sent to the Estate Officer, HSVP, Hisar to provide the requisite information to the Commission by 12.07.2022 and 29.07.2022 respectively but no reply had been received till that date. Therefore, a Suo-moto notice was issued to Sh. Rajesh Khoth, HCS, EO, HSVP, Hisar, Haryana vide letter dated 30.08.2022 for not responding to the Commission's letters, and for *prima facie* delayed delivery of services notified under Haryana Right to Service Act, 2014 and further to decide whether any action for imposition of penalty / recommendation of departmental action was called for.

2. A response to the Suo-moto notice was received from the Estate Officer, HSVP, Hisar vide letter dated 02.09.2022 wherein it had been submitted that the refundable amount of Rs. 6,274 was transferred to the allottee on 05.08.2022 via RTGS. No other detail regarding the delay in file movement etc. had been provided even in this response, despite earlier reminders & the details mentioned in the Suo-moto notice issued to the Respondent. Further, vide telephonic conversation, it had been clarified from the complainant that the cited action regarding refund was related to another case. The Commission observed that although the dues concerning the present case were updated &