



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

HRTSC/File no.154/SM-308 / 5349

Dated: 15.12.2022

To

Mr. Ashok Dangi,
Secretary, Municipal Council, Bhiwani, Haryana

Subject:- Final order regarding Suo-moto notice no. HRTSC/ File no.154/SM-308/4933 dated 14.11.2022.

I am directed to forward herewith a copy of the order dated 12.12.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



Sube Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/File no.154/SM-308 / 5350

Dated: 15.12.2022

A copy of the above is forwarded to the following:

1. The DMC, Bhiwani, Haryana for information and necessary action.
2. Sh. Bal Krishan (Complainant) for information.

Sube Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



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Final Order

(In respect of Suo Moto notice No. HRTSC/File No. 154/SM-308/4933 dated 14.11.2022 issued to Sh. Ashok Kumar Dangi, Secretary, Municipal Council, Bhiwani)

1. Sh. Bal Krishan (hereby referred to as complainant) R/o Dadri Gater, Gali number 6, Lakshmi Nagar, Bhiwani had submitted a complaint vide e-mail dated 06.09.2022 regarding assessment and entry of legal heir in records, in relation to his Property ID numbers 223998 & 223479. The complainant had submitted a no. of complaints to the Deputy Commissioner, Bhiwani, Municipal Council, Bhiwani and had also submitted a complaint on the CM Window vide no. CMOFF/N/2022/054181 but no heed was paid by any of the concerned officials for resolution of the complaint. Taking cognizance of the issue as it is a notified service under the Haryana Right to Service Act, 2014 at serial no.44, namely, 'change in owner/occupier in the property tax register', with RTS timeline of 15 working days, a letter no. HRTSC/Comp-291/ULB/2022/3956 dated 15.09.2022, followed by reminder No. HRTSC/Comp-291/ULB/2022/4295 dated 07.10.2022 were sent to the Executive Officer, Municipal Council, Bhiwani, Haryana to take cognizance and furnish action taken/ status report to the Commission by 29.09.2022. and 23.10.2022 respectively, for which the Commission never received any reply. Owing to Executive Officer not being there for large intervals in the Council, these letters were confirmed to have been received by the Secretary, Municipal Council, Bhiwani and the same was confirmed telephonically with the Secretary himself. Therefore, in exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, under Section 17(3) (c) of the



Haryana Right to Service Act 2014, a suo moto notice vide No. HRTSC/File No. 154/SM-308/4933 dated 14.11.2022 was issued in the name of Sh. Ashok Kumar Dangi, Secretary, Municipal Council, Bhiwani, Haryana for explanation as to unresponsiveness towards the letters/ Communications of the Commission and for inaction on his part which led to delay in delivery of a service notified under the Haryana Right to Service Act, 2014 and to further decide as to why a penalty of Rs.20,000 may not be imposed upon him and a compensation of ₹5000 may not be paid to the applicant in the case for his act of omission. He was asked to submit his reply to the Commission by 30.11.2022 and to appear for the hearing on 08.12.2022.

2. He sent his reply on 30.11.2022 and appeared for the hearing on 08.12.2022 through VC. The reply stated only of an online application by the complainant on 21.10.2022, which was however, submitted by the complainant on 08.08.2022. No explanation in regard to replying to Commission's letters dated 15.09.2022 and dated 07.10.2022 have been provided, which clearly indicates of a perfunctory action on the part of the Secretary, Municipal Council, Bhiwani. During the course of hearing also, he was not even carrying the suo moto notice with him and he told that "the operator had told me of the hearing only yesterday", while the date and time of the hearing was mentioned in the suo moto notice itself of which he sent the reply on 30.11.2022. He had also stated that he was preparing for some other meeting in the office due to which he forgot to carry the data pertaining to the matter. He joined the post in Bhiwani MC on 13.09.2022, and both the letters were issued by the Commission during his tenure, still he miserably failed to respond to the Commission and showed gross carelessness towards the queries raised by the Commission. He is admittedly looking after the work of Executive Officer after the then incumbent left charge on 27.09.2022. He accepted that he had not properly read the suo moto notice. He was not aware of the facts of the case as to when did the applicant apply for service and when did