



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

HRTSC/File no.144/SM-293 /4984

Dated: 16.11.2022

To

Sh. Jitender Kumar,
Deputy Municipal Commissioner,
Municipal Corporation, Panipat

Subject:- Final order regarding Suo-moto notice no. HRTSC/ File no.144/SM-293/4173 dated 30.09.2022.

Sir,

I am directed to forward herewith a copy of the order dated 15.11.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



Sube Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/File no.144/SM-293 /4985

Dated: 16.11.2022

A copy of the above is forwarded to the following:

1. The Director, ULB, Haryana for information and necessary action.
2. Smt. Usha(Complainant) for information.

Sube Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
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Final Orders

(In respect of Suo Moto notice no. HRTSC/File no.144/SM-293/4173 dated 30.09.22 and no. HRTSC/File no.144/SM-294/4175 dated 30.09.22 issued to Sh. Jitender Kumar, Deputy Municipal Commissioner, MC Panipat and Sh. Navdeep Singh, the then Steno, MC Panipat)

1. Smt. Usha had submitted a complaint vide e-mail dated 17.05.2022(copy encl.) regarding change in ownership details in property tax register for her plot in Sector-18, Panipat. She had submitted her request on portal to rectify the same on 02.08.2021 vide application no.03738855 but had not received any response from MC Panipat even after several reminders. She had also raised this concern on CM Window on 20.08.2021 vide reference no. CMOFF/N/2021/072059 but no action was taken on the same either. Taking cognizance of the issue as it is a notified service at serial no. 44, namely, 'Change of owner in property tax register (except in death case) under ULB Department, a letter no.2076 dated 20.05.2022 followed by a reminder no. 2376 dated 09.06.2022 were sent to the Commissioner, MC-Panipat, Haryana to take cognizance and furnish action taken/ status report along with reason and name of officer responsible for delay in the matter to the Commission by 02.06.2022 and 17.06.2022 respectively. In reference, a reply dated 23.06.2022 was received vide which it was informed that the issue has been resolved, but it was observed by the Commission that action was taken on a new request made by the complainant on 02.06.2022 after the intervention of the Commission and also no report was received regarding initial 2 complaints dated 02.08.2021 and 20.08.2021. Therefore, a letter no.2716 dated 05.07.2022 followed by a reminder no.3078 dated 25.07.2022 was issued to Commissioner, MC, Panipat, Haryana to explain as to why no action was taken on the previous 2 applications made by the complainant. In reference, a memo vide no.3424 dated 26.07.2022 was received vide which the Commission's queries were not answered. Consequently, a show cause notice vide letter no.3502 dated 23.08.2022 was issued to Sh. Jitender Kumar, Deputy Municipal Commissioner, MC, Panipat, being the Designated Officer for the service in question. A reply vide letter no. 3951 dated 05.09.2022 was received which informed that Steno-Sh. Navdeep Singh was concerned during that time and was responsible for dealing with both the objections dated 02.08.22 and CM window dated 20.08.22. The report also surprisingly claimed that the service under question has been notified recently under the Haryana Right to Service Act, 2014, when in fact it was notified long back on 15.02.16 and stated that online applications received on NDC portal started getting dealt by the Corporation on 05.01.22 on the orders of the then Commissioner, when in fact the portal had been functional for some time by then. In view of these issues, Suo Moto notices were issued to Sh. Jitender Kumar, Deputy Municipal Commissioner, MC Panipat, informed to be the Designated Officer for the service under question and Sh. Navdeep Singh, the then steno, MC