



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

HRTSC/File no.103/SM-172/4972

Dated: 15.11.2022

To

Sh.Amit Kumar, HCS
Estate Officer, HSVP, Faridabad, Haryana.

Subject:- Final order regarding Suo-moto notice no. HRTSC/ File no.103/SM-172/1713 dated 29.04.2022.

I am directed to forward herewith a copy of the order dated 14.11.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/File no.103/SM-172/4973

Dated: 15.11.2022

A copy of the above is forwarded to the following:

1. The CA, HSVP, Haryana, Panchkula for information and compliance.
2. Sh. Dhanvir Goyal, Advocate (Complainant) for information.

(Sube Khan)

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Final Orders

In respect of Suo Moto notice no. HRTSC/File No. 103/SM-172/1713
dated 29.04.2022 issued to Sh Amit Kumar, HCS, Estate Officer,
HSVP, Faridabad

1. This is a typical case that highlights not only the colossal delay in undertaking requisite actions pertaining to the delivery of essential services to the complainant but also reflects repeated negligence of the Respondent, Sh. Amit Kumar, HCS, Estate Officer, Haryana Shehri Vikas Pradhikaran, Faridabad which will get clearly established with the chronological mention of the facts in the following paragraphs.

3. Sh. Dhanvir Goyal, Advocate R/o #965, Sector-7C, Faridabad had submitted a complaint vide e-mail dated 17.02.2022 stating that he had purchased Plot no 167/7A, Faridabad in the name of his wife Smt. Sunita Goyal and the same was re-allotted vide allotment letter no 20001/B0001/UE001/REALL/0000002235 dated 27.10.2021 by HSVP but the PPM-data had not been uploaded yet, whereas the same should have been done automatically and immediately after issuance of the Re-allotment letter. In this regard, he had made multiple requests for more than three months but no action was initiated. Taking cognizance of the issue as it is a notified service under Haryana Right to Service Act, 2014 at Sr. No.131 namely, "Reallotment letter", for which the notified period is 4 days, a letter no. HRTSC/Comp-55/HSVP/2022/0699 dated 24.02.2022 followed by reminder dated 29.03.2022 was issued to the Estate Officer, HSVP, Faridabad, Haryana to take cognizance and furnish action taken/ status report to the Commission by 13.04.2022 However, the Commission did not receive any reply from the Respondent in this regard. Thus, a suo-moto notice dated 29.04.2022 was issued to Sh. Amit Kumar, HCS, Estate Officer, HSVP, Faridabad, Haryana for the inaction on his part and to ascertain the reasons for delay in delivery of notified service beyond the prescribed timelines and further to decide whether any action for imposition of penalty/recommendation of departmental action is called for.