



HARYANA RIGHT TO SERVICE COMMISSION  
S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in) Telephone: 0172-2711050

HRTSC/ File no. 113/SM-211/4943

Dated: 15.11.2022

To

Sh. Jitender Kumar,  
the then Estate Officer-II, HSVP, Gurugram  
(now Joint Director- Admn. , HIPA)

**Subject:** - Final orders regarding Suo-moto notice no. HRTSC/ File no. 113/SM-211/2257 dated 31.05.2022.

Sir,

I am directed to forward herewith a copy of the order dated 14.11.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

**BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.**

Encl: as above.



(Sube Khan)

Under Secretary-cum-Registrar  
For Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

Endst. No. HRTSC/ File no. 113/SM-211/4944

Dated: 15.11.2022

A copy of the above is forwarded to the following:

- 1.The Director General, HIPA, Gurugram for information and compliance.
- 2.Sh. Ankit Chandana( complainant) for information.

(Sube Khan)

Under Secretary-cum-Registrar  
For Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)



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**FINAL ORDERS**

**In respect of Suo Moto Notice no. HRTSC/File no. 113/ SM-211/2257 dated 1.05.2022 issued to Sh. Jitender Kumar Gandhi, HCS, the then EO-II, HSVP, Gurugram**

1. Sh. Ankit Chandna had submitted a complaint vide e-mail dated 15.12.2021 regarding error in the re-allotment letter of Plot no.23, Sector-31- 32A, Gurugram. He had stated that the re-allotment letter shows “\_\_\_\_\_” instead of the owner's name. In this regard, he had submitted an application dated 23.06.2021 to EO-II, HSVP, Gurugram for correction in the re-allotment letter and had personally visited their office several times but no action was initiated on his complaint. Taking cognizance of the issue, as it is a notified service at serial no.5 “Re-Allotment Letter” of Haryana Govt. Gaz.(Extra.), Dec.3,2021 (AGHN. 12, 1943 SAKA) of HSVP, a letter no. HRTSC/Comp-155/HSVP/2021/3551 dated 28.12.2021 followed by reminder dated 01.02.2022 was issued to the Estate Officer II, HSVP, Gurugram to take cognizance and furnish action taken/status report to the Commission by 16.02.2022. In reply, a memo dated 10.02.2022 was received from the Estate Officer, HSVP, Gurugram vide which he submitted that the matter had been sent to Administrator, HSVP, Gurugram vide memo dated 02.02.2022 for updation of names of allottees in the PPM system. Therefore, a letter dated 01.04.2022 followed by reminder dated 02.05.2022 was issued to the Administrator, HSVP, Gurugram to send a report/reply in this regard to the Commission by 13.05.2022. Subsequently, a memo dated 17.05.2022 was received from the Superintendent, for Administrator, HSVP, Gurugram. On perusal of the same, it was found that the power to edit owner details lies with EO. Thus, Commission was of the opinion that even though the power to edit the owner detail in re-allotment letter was with EO-II, HSVP, Gurugram, there was a significant delay on his part, as the application for rectification was made to him on 23.06.2021 and action on it was initiated by him on 02.02.2022 (only after the intervention of the Commission) by sending the case file to the Administrator and same was edited by him on 23.03.2022 i.e after a period of approx. 9 months, thereby eventually causing harassment and hardship to the complainant. Thus, a suo-moto notice dated 31.05.2022 was issued to Sh. Jitender Kumar Gandhi, HCS, the then EO-II, HSVP, Gurugram to decide as to why a penalty of Rs. 20,000/- may not be imposed upon him and a compensation of Rs. 5,000/- may not be paid to the applicant in this case for his act of omission leading to delay in delivery of a notified service. He was directed to furnish the reply pertaining to this case by 24.06.2022 and further to appear before the Commission, either in person or through Video-Conference at 11.00 am on 27.06.2022 for further proceedings.

2. Accordingly, a reply was received from the Respondent vide memo no. 1/SPL dated 18.06.2022 wherein it was submitted that he had joined as Estate Officer-II, HSVP, Gurugram on 09.08.2021 whereas, the application dated 23.06.2021 was processed by the