



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

HRTSC/File no.11/SM-300 | 4882

Dated: 11.11.2022

To

Sh. Vijay Pal,
the then Patwari MCF(now Kannungo MC Faridabad)

Subject: - Final order regarding Suo-moto notice no. HRTSC/File no.11/SM-300/4433 dated 17.10.2022.

I am directed to forward herewith a copy of the order dated 09.11.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and Compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



Sh. Khan

(Sube Khan)
Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No.HRTSC/File no. 11/SM-300 | 4883

Dated: 11.11.2022

A copy of the above is forwarded to the Commissioner, Municipal Corporation Faridabad, Haryana for information and necessary action.

Sh. Khan

(Sube Khan)
Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



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Final Orders

(In respect of Suo Moto notice no. HRTSC/File no.11/SM-300/4433 dated 17.10.22 issued to Sh. Vijay Pal, the then Patwari, Municipal Corporation, Faridabad (Now Kunungo, MCF))

1. A letter dated 26.07.2021 was received from the then Deputy Commissioner, Faridabad vide which he had informed regarding numerous RTS breaches by Municipal Corporation Faridabad in delivering services to the citizen. Taking cognizance of the issue, as it was related to several notified services under **the Haryana Right to Service Act, 2014**, a suo-moto notice dated 06.08.2021 was issued to Commissioner, MC Faridabad to furnish data pertaining to applications of notified service from the period between 01.07.2020 to 30.06.2021. After a couple of inadequate replies, the required information was provided by MCF vide memo dated 12.10.2021, which inter alia, informed of 4 delayed cases pertaining to notified service 36- 'Change of Land Use permission for the sites situated within various controlled areas falling with the municipal limits' citing that ownership verification report from DC-Faridabad was pending in all these cases. Finding the reasons for delay provided unsatisfactory, the Commission, vide letter dated 08.12.21 sought names of the Designated Officers for all the above 4 cases. Reply dated 17.03.22 from MCF informed that CTP-MCF was the Designated Officer for all the 4 cases in question and also submitted a report from the CTP dated 16.03.22, sharing details regarding the 4 cases, one of which was as follows:

Sr. No.	Name of Service	RTS Timeline	Date of Receipt of Complete Application	Title and Address	Date of Disposal
1	CLU permission	60	15.02.2020 Offline 14.08.2020 Online 02.11.2020 With complete documents	Grant of CLU permission for setting up a petrol pump in village Bankhri, Faridabad- Sh. Pawan Singh	21.10.2021

During hearings held with Sh. Jitender Yadav, IAS, the then DC, Faridabad and Sh. Dharampal, CTP, MCF, to inquire into various delayed cases of CLU, reports dated 13.05.22 and 15.05.22 were received from Sh. Dharampal and Sh. Jitender Yadav respectively.

2. It was observed in the report dated 16.03.22 received from MCF that the above mentioned case had been forwarded to concerned Tehsildar, MCF for ownership verification on 16.09.20. In a subsequent reply dated 19.05.22 from Sh. Dharampal, it was informed that