

**HARYANA RIGHT TO SERVICE COMMISSION**  
**SCO No- 38-39, SECTOR 17A (2<sup>nd</sup>& 3<sup>rd</sup> floor) CHANDIGARH- 160017**

No. HRTSC/ File No. 143 / SM-299 / 4381  
Post & E-mail

Dated: 14.10.2022

**Suo-moto Notice**

To

Sh. Bansi Lal,  
the then Tehsildar Charkhi Dadri  
(now Tehsildar, Badhra, Charkhi Dadri )

1. The Haryana Right to Service Commission (hereinafter referred to as the Commission) has been constituted under Haryana Right to Service Act, 2014 (hereinafter referred to as the 'Act') to ensure delivery of notified services within notified timelines. These services have been notified by publication in the Official Gazette by the State Government under Section 3 of the Act.
2. The Section 17 of Haryana Right to Service Act, 2014 reads as under:
  - i) take *suo-moto* notice of failure to deliver service in accordance with this Act and refer such cases for decision to the First Grievance Redressal Authority or the Second Grievance Redressal Authority or pass such order, as may be appropriate;
  - ii) carry out inspections of offices entrusted with the delivery of services and the offices of the First Grievance Redressal Authority and the Second Grievance Redressal Authority;
  - iii) recommend Departmental action against any officer or employee of the State Government, who has failed in due discharge of functions cast upon him under this Act;
  - iv) recommend changes in procedures and process re-engineering for delivery of services which may make the delivery more transparent and earlier;

Provided that before making such a recommendation, the Commission shall consult the Administrative Secretary in-charge of the Department which is to deliver the service;

- v) recommend additional services to be notified under section 3 and may also suggest modification in the notifications already issued for better implementation of this Act;
- vi) issue general instructions, not inconsistent with the provisions of this Act for the guidance of Designated Officers, the First Grievance Redressal Authority and the Second Grievance Redressal Authority;
- vii) impose penalty on Designated Officer or any other official involved in the process of providing such service up to a sum of twenty thousand rupees, as deemed fit under the circumstances of the case and allow compensation up to five thousand rupees, to be paid to eligible person by defaulter;
- viii) Where the Commission is satisfied that there are reasonable grounds to inquire into a matter arising out of the provisions of this Act, it may, *suo-moto*, initiate an inquiry in respect thereof. The Commission shall, while inquiring into any matter under this section, have the same powers as are vested in a Civil Court while trying a suit under the Code of Civil Procedure, 1908, in respect of the following matters, namely: -
  - i) summoning the parties;
  - ii) receiving oral evidence on oath or written evidence on affidavits;
  - iii) requiring the discovery and inspection of documents;
  - iv) requisitioning of any public record from any office;
  - v) obtaining copies of record from any court in accordance with law;
  - vi) issuing summons for examination of witnesses or documents; and
  - vii) any other matter, which may be prescribed.



3. Whereas, Sh. Pawan Kumar S/o Sh. Jagdish Kumar r/o Misri, Charkhi Dadri had submitted a complaint vide letter dated Nil(copy encl.) regarding his land with intekaal no.6236 dated 16.02.2016 and registry no. 5322 dated 28.12.2015 that wrong details of this land were entered in Jamabandi 2016-17. In this regard, he had made multiple complaints to the Patwari, Dadri as well as Tehsildar, Charkhi Dadri but his problem has not been solved till date. Taking cognizance of the issue, a letter no. 2833 dated 12.07.2022 followed by reminder letter no.3426 dated 10.08.2022 was sent to the Tehsildar, Charkhi Dadri, Haryana to take cognizance and furnish action taken/ status report to the Commission by 26.07.2022 and 24.08.2022 respectively. Since the Commission has not received any reply till date, therefore, a suo- moto notice is hereby issued to you, Sh. Bansi Lal, the then Tehsildar Charkhi Dadri(now Tehsildar, Badhra,Charkhi Dadri ) to ascertain the reasons for delay in delivery of services and further to decide whether any action for imposition of penalty /recommendation of departmental action is called for.
4. In exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17(3) (c) of the Haryana Right to Service Act 2014, to conduct this Inquiry, you, Sh. Bansi Lal, the then Tehsildar Charkhi Dadri(now Tehsildar, Badhra,Charkhi Dadri ) are directed to furnish the reply pertaining to this case by 26.10.2022 through email at [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in). The reply should be signed by you and not by anyone on your behalf.
5. Further, in exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17(3)(a) of the Haryana Right to Service Act 2014, to conduct this Inquiry, the Commission further directs you, Sh. Bansi Lal, the then Tehsildar Charkhi Dadri(now Tehsildar, Badhra,Charkhi Dadri ) to appear before Shri T.C. Gupta, Chief Commissioner of Haryana Right to Service Commission, either in person or through Video-Conference at 11.30am on 28.10.2022 for further proceedings in this inquiry, if reply is not submitted by 26.10.2022

BY ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

**Encl: As above**



*(Signature)*

(Sube Khan)

Under Secretary-cum- Registrar,  
Haryana Right to Service Commission

E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

**Endst. No HRTSC/ File No. 143/SH-299/4382**

**Dated: 14.10.2022**

A copy is forwarded to Sh. Pawan Kumar (complainant) to inform him to be present through VC during hearing.

*(Signature)*

(Sube Khan)

Under Secretary-cum- Registrar,  
Haryana Right to Service Commission

E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)