

HARYANA RIGHT TO SERVICE COMMISSION
SCO No- 38-39, SECTOR 17A (2nd& 3rd floor) CHANDIGARH- 160017

No. HRTSC/ File no. 145/SM - 292/4152
Post & E-mail

Dated: 30.09.2022

Suo-moto Notice

To

Sh. Manjeet Kumar,
Steno, Municipal Corporation, Faridabad

1. The Haryana Right to Service Commission (hereinafter referred to as the Commission) has been constituted under Haryana Right to Service Act, 2014 (hereinafter referred to as the 'Act') to ensure delivery of notified services within notified timelines. These services have been notified by publication in the Official Gazette by the State Government under Section 3 of the Act.
2. The Section 17 of Haryana Right to Service Act, 2014 reads as under:
 - i) take *suo-moto* notice of failure to deliver service in accordance with this Act and refer such cases for decision to the First Grievance Redressal Authority or the Second Grievance Redressal Authority or pass such order, as may be appropriate;
 - ii) carry out inspections of offices entrusted with the delivery of services and the offices of the First Grievance Redressal Authority and the Second Grievance Redressal Authority;
 - iii) recommend Departmental action against any officer or employee of the State Government, who has failed in due discharge of functions cast upon him under this Act;
 - iv) recommend changes in procedures and process re-engineering for delivery of services which may make the delivery more transparent and earlier;

Provided that before making such a recommendation, the Commission shall consult the Administrative Secretary in-charge of the Department which is to deliver the service;

- v) recommend additional services to be notified under section 3 and may also suggest modification in the notifications already issued for better implementation of this Act;
- vi) issue general instructions, not inconsistent with the provisions of this Act for the guidance of Designated Officers, the First Grievance Redressal Authority and the Second Grievance Redressal Authority;
- vii) impose penalty on Designated Officer or any other official involved in the process of providing such service up to a sum of twenty thousand rupees, as deemed fit under the circumstances of the case and allow compensation up to five thousand rupees, to be paid to eligible person by defaulter;
- viii) Where the Commission is satisfied that there are reasonable grounds to inquire into a matter arising out of the provisions of this Act, it may, *suo-moto*, initiate an inquiry in respect thereof. The Commission shall, while inquiring into any matter under this section, have the same powers as are vested in a Civil Court while trying a suit under the Code of Civil Procedure, 1908, in respect of the following matters, namely: -
 - i) summoning the parties;
 - ii) receiving oral evidence on oath or written evidence on affidavits;
 - iii) requiring the discovery and inspection of documents;
 - iv) requisitioning of any public record from any office;
 - v) obtaining copies of record from any court in accordance with law;
 - vi) issuing summons for examination of witnesses or documents; and
 - vii) any other matter, which may be prescribed.



3. Sh. Tejas Kathuria had submitted a complaint vide e-mail dated 17.08.2022(copy encl.) regarding issue of dual property ID's and wrongful dues shown against the complainant's account in respect of his house of 100sq yards(gaj) in Dabua Colony, Faridabad. In this regard, he had submitted a complaint with MCF vide letter no.5670 dated 28.10.2021 to rectify the same but did not received any response from MC Faridabad even after several reminders. He also raised this concern on CM Window on 06.07.2022 vide reference no. CMOFF/N/2022/076527 but the same again went unanswered. Taking cognizance of the issue as it is a notified service namely 'Clearance of objections related to property dues, size, floor details, property authorized/unauthorized status and property category on no dues certificate portal' with RTS timeline of 10 working days, a letter no.3604 dated 26.08.2022 was sent to Zonal Taxation Officer, MCF, Haryana to take cognizance and furnish action taken/ status report to the Commission by 10.09.2022. In reference, a reply dated 13.09.2022(copy encl.) was received. On perusal of the same, it was found that Sh.Manjeet Kumar,Steno, Municipal Corporation, Faridabad was responsible for keeping the file pending with him from 28.10.2021-28.06.2022 and then again from 05.07.2022-31.08.2022. Thus, a suo-moto notice is hereby issued to you, Sh.Manjeet Kumar,Steno, Municipal Corporation, Faridabad, Haryana for inaction on your part which led to delay in delivery of a notified service under the Haryana Right to Service Act, 2014 and to further decide whether a penalty of Rs.20,000 may not be imposed upon you and a compensation of ₹5000 may not be paid to the applicant in this case for your act of omission.
4. In exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17(3) (c) of the Haryana Right to Service Act 2014, to conduct this Inquiry, you, Sh.Manjeet Kumar,Steno, Municipal Corporation, Faridabad, Haryana are directed to furnish the reply pertaining to this case by 17.10.2022 through email at rtsc-hry@gov.in. The reply should be signed by you and not by anyone on your behalf.
5. Further, in exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17(3)(a) of the Haryana Right to Service Act 2014, to conduct this Inquiry, the Commission further directs you, Sh.Manjeet Kumar, Steno, Municipal Corporation, Faridabad, Haryana to appear before Shri T.C. Gupta, Chief Commissioner of Haryana Right to Service Commission, either in person or through Video-Conference at 10.30am on 19.10.2022 for further proceedings in this inquiry.

BY ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: As above





(Sube Khan)

Under Secretary-cum- Registrar,
Haryana Right to Service Commission

E-mail: rtsc-hry@gov.in

Endst. No HRTSC/ File No.145/SM-292/4158

Dated: 30.09.2022

A copy is forwarded to Sh. Tejas Kathuria (complainant) to inform him to be present through VC during hearing.



(Sube Khan)

Under Secretary-cum- Registrar,
Haryana Right to Service Commission

E-mail: rtsc-hry@gov.in