



**HRTSC/File no.123/SM-232-235** / 4114-4117  
To

**Dated: 28.09.2022**

1. Sh. Naresh Kumar,  
DETC, (Excise), Sonapat, Haryana .
2. Sh. Anirudh Sharma,  
DETC , Gurugram(west), Haryana .
3. Sh. Lalit Kumar,  
Excise Inspector, Gurugram(West), Haryana .
4. Sh. Surajbhan,  
Excise Inspector, Faridabad, Haryana .

**Subject: -** Final order regarding Suo-moto notice no. HRTSC/ File no.123/SM-232-235 dated 06.07.2022.

I am directed to forward herewith a copy of the order dated 22.09.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

**BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.**

Encl: as above.



*(Signature)*

(Sube Khan)

Under Secretary-cum-Registrar  
For Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

**Endst. No. HRTSC/File no.123/SM-232-235** / 4118

**Dated: 28.09.2022**

A copy of the above is forwarded to Excise and Taxation Commissioner, Haryana for information and compliance.

*(Signature)*

(Sube Khan)

Under Secretary-cum-Registrar  
For Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)



**HARYANA RIGHT TO SERVICE COMMISSION**  
**S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017**  
**website: [www.haryana-rtsc.gov.in](http://www.haryana-rtsc.gov.in) Telephone: 0172-2711050**

### **Final Orders**

**(In respect of Suo Moto notice no. HRTSC/File No.123/SM 232-235)**

1. On perusal of SARAL reports of the Haryana Excise and Taxation Department, it was found that 1574 applications were pending outside the RTS timeline as on 24.05.2022. Out of these, 70 applications were those which were submitted by applicants in December 2021 and January 2022. Taking cognizance of the issue, as these applications relate to notified services, a letter dated 30.05.2022 was issued to the Excise & Taxation Commissioner, Haryana to take cognizance of the above-mentioned applications. In response, a letter dated 15.06.2022 was received by the Commission vide which it was informed that out of 70 pending applications, 57 applications had been disposed of within the RTS timeline and the remaining 13 applications had been closed but they were pending on the official portal of the concerned officer/official. In light of the same, details of these 13 applications were sought from the Department through e-mail dated 17.06.2022, and the same was provided by the Department vide email dated 17.06.2022. Based on the information supplied, suo-moto notices dated 06.07.2022 were issued to Sh. Anirudh Sharma, DETC (Excise), Gurugram (West), Sh. Lalit Kumar, Excise Inspector, Gurugram(West), Sh. Naresh Kumar, DETC (Excise), Sonapat, and Sh. Surajbhan, Excise Inspector, Faridabad to send reply by 20.07.2022.
2. Responses were received from all the respondents and based on the same, a hearing was conducted on 22.07.2022 at 10:30 am through VC. After hearing all the respondents, the Commission was largely dissatisfied with the submissions made by the respondents. It was evident from the submissions of the respondents that the services are delivered in online as well as offline mode but the officers concentrated more on applications received through offline mode than those received in the online mode. Therefore, the Commission had directed the Excise Department to issue instructions to its filed functionaries to receive applications only through online mode and dispose them in online mode only. In addition, in view of the submissions made by the respondents, the Commission directed the Excise and Taxation Commissioner, Haryana vide its interim orders dated 02.08.2022 to provide the following information:-