HARYANA RIGHT TO SERVICE COMMISSION
SCO No- 38-39, SECTOR 17A (2nd& 3rd floor) CHANDIGARH- 160017

No. HRTSC/File no. 124/SM-239/2861 **Dated:** 14.07.2022
Post & E-mail

Suo-motoNotice

To

Sh. Arun Kumar,
Assistant Employment Officer, Ambala

1. The Haryana Right to Service Commission (hereinafter referred to as the Commission) has been constituted under Haryana Right to Service Act, 2014 (hereinafter referred to as the 'Act') to ensure delivery of notified services within notified timelines. These services have been notified by publication in the Official Gazette by the State Government under Section 3 of the Act.

2. The Section 17 of Haryana Right to Service Act,2014 reads as under:

i) take *suo-moto* notice of failure to deliver service in accordance with this Act and refer such cases for decision to the First Grievance Redressal Authority or the Second Grievance Redressal Authority or pass such order, as may be appropriate;

ii) carry out inspections of offices entrusted with the delivery of services and the offices of the First Grievance Redressal Authority and the Second Grievance Redressal Authority;

iii) recommend Departmental action against any officer or employee of the State Government, who has failed in due discharge of functions cast upon him under this Act;

iv) recommend changes in procedures and process re-engineering for delivery of services which may make the delivery more transparent and earlier;

Provided that before making such a recommendation, the Commission shall consult the Administrative Secretary in-charge of the Department which is to deliver the service;

v) recommend additional services to be notified under section 3 and may also suggest modification in the notifications already issued for better implementation of this Act;

vi) issue general instructions, not inconsistent with the provisions of this Act for the guidance of Designated Officers, the First Grievance Redressal Authority and the Second Grievance Redressal Authority;

vii) impose penalty on Designated Officer or any other official involved in the process of providing such service up to a sum of twenty thousand rupees, as deemed fit under the circumstances of the case and allow compensation up to five thousand rupees, to be paid to eligible person by defaulter;

viii) Where the Commission is satisfied that there are reasonable grounds to inquire into a matter arising out of the provisions of this Act, it may, *suo-moto*, initiate an inquiry in respect thereof. The Commission shall, while inquiring into any matter under this section, have the same powers as are vested in a Civil Court while trying a suit under the Code of Civil Procedure, 1908, in respect of the following matters, namely: -

i) summoning the parties;
ii) receiving oral evidence on oath or written evidence on affidavits;
iii) requiring the discovery and inspection of documents;
iv) requisitioning of any public record from any office;
v) obtaining copies of record from any court in accordance with law;
vi) issuing summons for examination of witnesses or documents; and
vii) any other matter, which may be prescribed.

3. Whereas, on perusal of the status report of the Employment Department, Haryana for the month of March,2022 as accessed from the SARAL portal, it was found that 69 applications related to different services were completed outside RTS timelines. Taking cognizance of the issue, as these applications relate to notified services, a letter dated 02.05.2022 was issued to the Director, Employment Department, Haryana for seeking reasons for delay and to share action taken report for all delayed cases in March,2022. In reference, a letter no. 11028 dated 09.06.2022 was received from Employment Department, Haryana, Chandigarh. On perusal of the same, it was found that out of these 69 applications, the delay in 64 applications was 10 days or less which has been decided to be condoned by the Commission. However, in remaining 5 applications, the delay was found to be more than 10 days. Hence, the names of the responsible Officers were sought, which were sent vide letter dated 01.07.2022. For District Ambala, one application mentioned at serial no.2 of the enclosed list, was completed outside RTS for which you, Sh. Arun Kumar, Assistant Employment Officer, Ambala being the Designated Officer are responsible for delay in delivery of notified service. Thus, a suo-moto notice is hereby issued to you, Sh. Arun Kumar, Assistant Employment Officer, Ambala for delay in delivering timely service under Haryana Right to Service Act, 2014, to ascertain the reasons for delay in delivery of service and further to decide whether any action for imposition of penalty /recommendation of departmental action is called for.

4. In exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17(3) (c) of the Haryana Right to Service Act 2014, to conduct this Inquiry, you, Sh. Arun Kumar, Assistant Employment Officer, Ambala are directed to furnish the reply pertaining to this case by 28.07.2022 through email at rtsc-hry@gov.in. The reply should be signed by you and not by anyone on your behalf.

5. Further, in exercise of powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17(3)(a) of the Haryana Right to Service Act 2014, to conduct this Inquiry, the Commission further directs you, Sh. Arun Kumar, Assistant Employment Officer, Ambala to appear before Shri T.C. Gupta, Chief Commissioner of Haryana Right to Service Commission, either in person or through Video-Conference at 10.30am on 01.08.2022 for further proceedings in this inquiry.

BY ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Haryana Right to Service Commission
Estd. 2014 under HRTSA

(Sube Khan)
Under Secretary-cum- Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Sl. No.	Department Name	Service Name	District Name	Application Number	Registration No	Action Status	Application Start Date	RTS Date	Last Action Date	File With User	SARAL ID	Location Type	Location Name	Data Last Received On	कार्यालय की सूचना / टिप्पणी	संशोधित सूचना/टिप्पणी
1	Employment Department	Transfer of Registration from One Exchange to Another Exchange	SONIPAT	9945/10	1493045497	Service Completed	15/02/2022	09/03/2022	24/03/2022	N/A		SDR	Gohana	25/03/2022	प्रार्थी के कार्यालय में उपस्थित न होने के कारण	प्रार्थी के कार्यालय में उपस्थित न होने के कारण
2	Employment Department	Transfer of Registration from One Exchange to Another Exchange	AMBALA	10091/10	20141175747	Application Rejected	23/02/2022	16/03/2022	29/03/2022	Assistant Employment Officer(AEO)		SDR	Barara	30/03/2022	प्रार्थी कार्यालय में दस्तावेज जमा कराने नहीं आया।	प्रार्थी द्वारा दस्तावेज कार्यालय में देरी से जमा कराये गये।
3	Employment Department	Addition of Qualification, Experience and other related certificat	FATEHABAD	70614/01	GLR-2020-1596693714112	Application Rejected	16/02/2022	10/03/2022	24/03/2022	N/A		SDR	Tohana	25/03/2022	प्रार्थी प्रमाण पत्र की जांच हेतु कार्यालय नहीं आया	तत्कालिन अधिकारी की अस्थाई ड्यूटी टोहाना के साथ–साथ रो0 का0 हिसार भी लगाई गई

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4	Employment Department	Addition of Qualification, Experience and other related certificates	SONIPAT	70443/01	GLR-2022-1641536530832	Service Completed	15/02/2022	09/03/2022	21/03/2022	N/A		DIS	Sonepat	22/03/2022	प्रार्थी द्वारा समय पर दस्तावेज जमा न कराने के कारण	प्रार्थी द्वारा समय पर दस्तावेज जमा न कराने के कारण
5	Employment Department	Transfer of Registration from One Exchange to Another Exchange	ROHTAK	9944/10	20131030636	Application Rejected	15/02/2022	09/03/2022	21/03/2022	Assistant Employment Officer(AEO)		SDR	Meham	22/03/2022	प्रार्थी दस्तावेज लेकर कार्यालय में उपस्थित नहीं हुआ।	प्रार्थी दस्तावेज लेकर कार्यालय में उपस्थित नहीं हुआ।