



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

No. HRTSC/SM-76/PHED/ 1078

Dated: 17.03.2022

To

Sh. Rajender Singh Jangra,
S.E, PHED, Bhiwani, Haryana
E-mail: sebhiwani@phedharyana.gov.in

Subject: - Regarding Suo-moto notice under section 17 of the Haryana Right to Service Act, 2014.

I am directed to forward herewith a copy of the order dated 16.03.2022 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: as above.



S Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/SM-76/PHED/1079

Dated: 17.03.2022

A copy of the above is forwarded to Sh. Mahesh Gupta (Complainant) for information.

S Khan

(Sube Khan)

Under Secretary-cum-Registrar
For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Interim Orders

[In suo moto notice No. HRTSC/SM-076/PHED/0662 dated 16.03.2022]

1. Whereas, a complaint was received vide e-mail from Sh. Mahesh Gupta R/o Gali No. 20, Ward No.2, Gandhi Nagar, Charkhi Dadri, Haryana (9812130219) e-mail: maheshgupta149@gmail.com to the Haryana Right to Service Commission for multiples issues regarding sewerage and water. Taking cognizance of the complaint as the issue dealt with a notified service at **Serial No. 49 "Sewerage/ blocked/ overflow of manholes"** under Haryana Right to Service Act, 2014, Superintending Engineer, Public Health Engineering Department, Bhiwani, Haryana vide Commission's letter No. HRTSC/Comp-141/PHED/2021/3281 dated 03.12.2021 followed by Reminder No. HRTSC/Comp-141/PHED/2021/0081 dated 12.01.2022 was directed to take cognizance and furnish action taken/status report to the Commission by 23.01.2022 but neither the communication was received in the Commission nor the notified service was delivered to the citizen. It is pertinent to mention that timeline to deliver the service is 7 days. Therefore, a suo-moto notice dated 21.02.2022 was issued to Superintending Engineer, PHED, Bhiwani, Haryana and the respondent was directed to furnish complete information pertaining to case latest by 08.03.2022 and appear for personal hearing at 10.30 am on 14.03.2022. However, no reply was received by the Commission from the respondent till date.
2. Shri Rajender Singh Jangra, SE appeared in person before the Commission on 14.03.2022 at 10:30 am. The Commission expressed its displeasure to the respondent for not submitting any reply before the Commission regarding the present case. The respondent explained that the sewerage issue of Charkhi Dadri has been lingering since long as no proper drainage outlet is available. Further, focusing on the solution, he mentioned that a DPR needs to be finalized and the development would be undertaken in AMRUT- II. The respondent also mentioned that there are two STPs in the district of the 5 MLD each which are insufficient to process the sewerage waste generated by the district. On being asked about alternate arrangement, the respondent apprised that necessary action in this regard is under contemplation of the competent authority. Further, the respondent categorically stated that he will submit the reply in the case by 17.03.2022. Further proceedings will be decided after the reply is received.

Dated: 16th March, 2022

