



ESTD. 2014 UNDER
THE HARYANA RIGHT TO SERVICE ACT

HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

No. 934 /Secy/HRTSC/2021

Dated: 12/7/21

From
Secretary
Haryana Right to Service Commission
Chandigarh

To
Estate Officer-I
Haryana Shehri Vikas Pradhikaran
Gurugram, Haryana.
E-mail: eoggnhuda@gmail.com

Subject: Copy of orders.

Consequent upon your appearance before Worthy Chief Commissioner, HRTSC for hearing in the case of suo moto notice by HRTSC, order dated 08.07.2021 has been passed by Worthy Chief Commissioner in the case. A Copy of the orders is enclosed herewith for information and further necessary action at your end.

(Meenaxee Raj)
Secretary
Haryana Right to Service Commission
Chandigarh

HARYANA RIGHT TO SERVICE COMMISSION

ORDER

No.

Dated:

1. In terms of *suo moto* notice issued vide No. 706/CC/HRTSC/2021 dated 23.06.2021, to Shri Vikas Dhanda, Estate Officer-1, HSVP, Gurugram has Mr. Vikas Dhanda has submitted his appearance and has submitted information as desired by the Commission vide his Memo No. 3165 dated 07.07.2021. On perusal of information, it has been ascertained that this information has been submitted only in respect of services at Sr. Nos. 129 and 130 i.e. sanction of Building Plans and issuance of Completion / Occupation Certificates. For remaining services, Shri Vikas Dhanda states that there was some confusion which arose during telephonic discussions with the undersigned. It was clarified that the main emphasis of the Commission today was on these two services but information was required to be submitted in respect of all the services.

2. On perusal of the information which has been submitted today, it was found that all the Building Plan applications received from 01.01.2021 to 31.03.2021 i.e. 119 in numbers have been approved within notified timelines. However, in respect of service at Sr.No.130 i.e. issuance of Completion / Occupation Certificates , in six cases, these timelines have been breached out of 96 cases but on perusal of the statement, it was seen that the case at Sr.No.13 in respect of Plot No.510, Sector 37-C, Gurugram has also been delayed. It was also ascertained that while "last submission date" has been taken from the system, approved date has been filled up manually in the information supplied today. The Commission, however, is believing the written information submitted by the Officer instead of getting it independently verified at this stage. For delay, the general statement was that this might be possible either because that Estate Officer wanted to physically verify the status of construction after field visit or the delay was on account of Covid but from the dates of applications and processing, it was seen that the delay can be attributed to Covid only in one case. In some cases, inordinately long time has been taken at the level of Estate Officer in granting final approval.

3. After detailed discussions, ShriVikasDhanda has been directed to supply the following information through email at cc-hrsc@hry.gov.in :-

- (i) Status in respect of remaining 10 services at Sr. No. 131 to 140.
- (ii) Reasons for delay in grant of Occupation Certificate in seven cases (six as mentioned in the statement + one at Sr. No. 13 as per details given above).

4. Shri Vikas Dhanda undertakes to supply this information by 15.07.2021. It was made clear that the information should be submitted in time because, as per notice, the information was to be submitted by 05.07.2021 but same has been submitted today. Therefore, above information should be submitted by the stipulated date i.e. 15.07.2021 positively.



(T.C. Gupta)
CC, HRTSC
cc-hrsc@hry.gov.in
08.07.2021