



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: rtsc-hry@gov.in Telephone: 0172-2711050

File No. HRTSC/SM-004/Power/ 3112

Dated: 18.11.2021

From

Meenaxee Raj, HCS
Secretary,
Haryana Right to Service Commission.

To

Shri. Baldeva, JE,
(Incharge of 11 KVA Sungarpur AP Feeder),
O/o SDO (Op), Sub Division No. 1,
DHBVN, Tosham, Distt. Bhiwani.

Subject:- COPY OF ORDER

I am directed to forward herewith a copy of the Order dated 18.11.2021 passed by the Hon'ble Chief Commissioner, Sh. T.C. Gupta, IAS (Retd.), Haryana Right to Service Commission, Chandigarh in the case of Suo-moto notice no. HRTSC/SM-004/Power/1908 for information.

Given under my hand and the seal of the Commission, this 18th day of November, 2021.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.




(Meenaxee Raj)
Secretary

For Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Encl: Copy of order

Shri Baldeva, JE O/o SDO (Op), Sub Division No.1, DHBVN, Tosham, Distt. Bhiwani was issued a Show Cause Notice No. HRTSC/SM-004/Power/1908 dated 27.10.2021(CP-44) under section 17(1)(h) of the Haryana Right to Service Act, 2014 as to why a penalty upto Rs. 20000 may not be imposed upon him for delay in processing of the case and the compensation upto Rs. 5000 may not be granted to the applicant under section 17(1)(h) of the Act. He was directed to submit his reply by 10.11.2021 through email. He was also asked to appear before the Commission in person/through Video-conference mode on 17.11.2021 at 10.30 A.M to explain his position in the matter.

Pursuant to the said notice, Shri Baldeva, JE has sent his reply and submitted therein that soon after receiving the complaint of Shri Krishan Kumar S/o Gaje Singh, he made an estimate of transformer and tried to get it changed but it got delayed due to some problems. Division Sub-D No.-1 Tosham has only one vehicle which picks up transformers. He didn't get vehicle on 8th, 9th, 10th of June 2021. Transformer got changed with the help of complainant's own vehicle on 11th June 2021. Due to bad weather conditions, repair work of lines was more and therefore, completion of the job took more time.

Shri Baldeva, JE personally appeared before the Commission at 10.30 am on 17.11.2021 for hearing in the instant suo-moto notice. During the course of hearing, he reiterated the contents of his reply and stated that the delay that has occurred in the instant case is not intentional. He tendered his unconditional apology and stated that in future, no delay would be caused from his end in delivery of notified services. He also emphasized that the delay in this case occurred mainly on account of bad weather which was something beyond his control. He has furnished an undertaking by way of affidavit of the complainant, Sh. Krishan supporting his contention that his fields were water logged and that he suffered no loss due to any lapse on the part of Power Department. In view of the remorseful submissions made by the respondent and the fact that bad weather is something beyond human control, the instant suo-moto notice is hereby filed.

