

HARYANA RIGHT TO SERVICE COMMISSION,  
S.C.O No.38 & 39 (2<sup>nd</sup> & 3<sup>rd</sup> FLOOR), SECTOR 17A, CHANDIGARH-160017  
E-Mail Id: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in) Telephone No-0172-2713050

No. HRTSC/SM-004/Power/1367  
Post & E-mail

Dated: 1.09.2021

**Notice**

To

Sh. Bhagwati,  
AFM-cum-Designated Officer  
O/o SDO/OP, Sub Division Sisai, DHBVN,  
Hisar, Haryana.

**Subject:- Suo Moto Notice under Section 17(1)(h) of the Haryana Right to Service Act, 2014.**

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Whereas Haryana Right to Service Commission (hereinafter referred to as the Commission) has been constituted under Haryana Right to service Act, 2014 to ensure delivery of notified services within notified timelines.

Whereas a suo moto notice was issued to the then MD, DHBVN, Hisar vide Commission's letter No. 764 dated 02.07.2021 in exercise of the powers of Civil Court conferred upon the Haryana Right to Service Commission, by Section 17 of the Haryana Right to Service Act 2014, to conduct the inquiry regarding delivery of various services as per the timelines prescribed under Haryana Right to Service Act, 2014 and further directed to appear before the Commission either in person or through Video-conference at 11.00 a.m on 19.07.2021. The then MD, DHBVN, Shri Balkar Singh, IAS attended the proceedings alongwith Shri R.K. Sodha, Director, Shri Atul Pasrija, CE (Commercial), Shri Anil Sharma, SE (RAPDRP-cum-IT) on the day of appearance. As per information given by the then MD, DHBVN in respect of Hisar, it was observed that inordinate delay had taken place in respect of overhead line breakdown due to breakage of poles and distribution of transformer failure. Therefore, the Commission sought the information from the then MD, DHBVN regarding the names of the officials/officers for delay in providing the services. In response to the said direction, reply has been received from DHBVN in two parts – first reply vide letter dated 22.07.2021 and second reply vide email dated 06.08.2021. DHBVN has also sent hard copy of the reply dated 05.08.2021 vide which the names of the officials/officers was provided for delay in providing the services.

You have taken time 58 hrs to attend the complaint of Sh. Balwan S/o Sh. Baru Ram in distribution of transformer failure whereas the time prescribed for the same is 48 hours in rural area as per notified services.

Therefore, *suo moto* notice is hereby served upon you as to why penalty upto Rs.20,000/- may not be imposed on you for delay in processing of the case and the compensation upto Rs.5,000/- may not be granted to the applicant for delay under Section 17 (1)(h) of the Act.

You are directed to submit your reasoned reply by 10.09.2021 positively to the Commission at email id. [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in) after inspecting the relevant record and appear in person with the facts of the case along with the relevant record before the bench of Sh. T.C. Gupta, IAS (Retd.), Chief Commissioner, Haryana Right to Service Commission, Chandigarh at 11.30 a.m. on 13.09.2021 failing which, the Commission will be constrained to pass orders on merits as per available record.

Given under my hand and the seal of the Commission this 1st day of September, 2021.

BY ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.



*Pati*  
Reader to Chief Commissioner  
Haryana Right to Service Commission  
Chandigarh.