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Provide timely service or face fine, depts' heads warned

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KAITHAL: TC Gupta, Chief Commissioner, Right to Service Commission, said that the Right to Service Act is applicable for providing timely benefits of various government services to the public through online system. Therefore all department heads are required to provide services in time bound manner under the Right to Service Act. There should not be any negligence in this work. In case of negligence, a fine will be imposed on the concerned officer and employee, he said. Gupta was holding a review meeting on the Right to Service Act at Koyal Complex and giving necessary directions to the officers. He said that the public is given the benefit of various services through Atal Seva Kendra. Special training should be given to all Atal Seva Kendra operators, so that there is no problem in performing public functions.

He said that the prescribed fee for taking service in Atal Seva Kendra is fixed from Rs. 10 to 50. If any Atal Seva Kendra operator is found to be taking more than the prescribed fee, the license of that center should be revoked immediately. All the department heads should publicize about the services related to their department and also make a banner and paste it outside the offices.