बिड संख्या/Bid Number: GEM/2026/B/8167642
दिनांक /Dated: 23-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	04-11-2026 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	05-11-2026 13:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Social Justice And Empowerment
विभाग का नाम/Department Name	Department Of Empowerment Of Persons With Disabilities
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Gwalior
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :deputydirector-cds@gov.in Buyer Email id: aao-gwl.cds@gov.in
वस्तु श्रेणी /Item Category	Canteen Service - Best Price on Fixed Menu Rate Model - Vegetarian, Non-Vegetarian; Breakfast, Lunch, Dinner, Snacks, Beverages; Inside Building Premises (exclusive for employees/ patients/ in house personnel)
अनुबंध अवधि /Contract Period	2 Year(s) 1 Day(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	388.53 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	25902385
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	777072

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India

ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	27

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Director
GWALIOR, Department of Empowerment of Persons with Disabilities, N/A, Ministry of Social Justice and Empowerment
(Director, Centre For Disability Sports, Gwalior)

UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
8. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
9. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
10. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Annual Turnover and Profit Requirement: As per attached ATC

Number (up to 100%) of service provided in the past year to government agencies with minimum footfall.: As per attached ATC

Number (Up To 100%) Of contracts executed with business revenue of not less than xxx in A Single Contract To A Government Agency In The Past Three Years: As per attached ATC

Minimum Years (Up To 5 Years) Of Experience in Related Field: As per attached ATC

Geographic Presence In States: As per attached ATC

If you want to add additional conditions in addition to standard SLA then please mention the clauses of additional SLA.: As per attached ATC

Scope of Work:1792064591.pdf

Canteen Service - Best Price On Fixed Menu Rate Model - Vegetarian, Non-Vegetarian; Breakfast, Lunch, Dinner, Snacks, Beverages; Inside Building Premises (exclusive For Employees/ Patients/ In House Personnel) (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Diet	Vegetarian , Non-Vegetarian
Type of Meal	Breakfast , Lunch , Dinner , Snacks , Beverages
Type of Canteen Space	Inside Building Premises (exclusive for employees/ patients/ in house personnel)
Electricity Charges	To be provided by Buyer
Cooking Gas Charges	To be provided by Service Provider
Water Charges	To be provided by Buyer
Basic Furniture	To be provided by Buyer
Canteen’s Operational Days in a week	7 days a week
Cooking Equipments	To be provided by Buyer
Essential Crockery	To be provided by Service Provider
Canteen Staff	To be provided by Service Provider
Distribution/ Serving Style	From single point – (canteen establishment)
Uniform for Canteen Staff	To be provided by Service Provider
Display Shelf	To be provided by Service Provider
Smart Vending Machines	Not Required
Raw Material	To be provided by Service Provider
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Canteen Start Time	06.00
Canteen End Time	22.00

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Bhoopendra Singh Tomar	474005,Atal Bihari Vajpayee Training Centre for Disability Sports - Gwalior Opposite IIITM Morena Link Road GWALIOR	Project / Lumpsum Based	• Total Canteen Space (In Sqft) : 3500 • Total No of Employees/ Individuals/ Footfall to be served per day : 110 • Monthly License Fee : 0 • Duration in Months : 24 • Working Days in a Month : 30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 50% : The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 50 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

IMPORTANT NOTE: In the event of any discrepancy, inconsistency, or conflict between the contents of this Bid Document and the uploaded PDF version of the Additional Terms and Conditions (ATC), the provisions of the uploaded PDF version of the ATC shall prevail and be binding.

TENDER DOCUMENT

FOR PROVIDING MESS AND CATERING SERVICES FOR RESIDENTIAL PARA-ATHLETES

1. INTRODUCTION

Atal Bihari Vajpayee Training Centre for Disability Sports, Gwalior invites online bids from eligible and experienced agencies/firms for providing comprehensive **Mess and Catering Services for residential Para-Athletes** at the Centre.

The Centre invites online bids from eligible and experienced agencies/firms for providing comprehensive Mess and Catering Services for a maximum of 110 residential para-athletes at the Centre. The selected Service Provider shall provide nutritious, hygienic, wholesome and athlete-oriented

meals in accordance with the approved menu, nutritional requirements, prescribed timings and se rvice standards of the Centre.

The Centre has an existing kitchen facility with piped gas connection. The kitchen shall be made a vailable to the selected Service Provider for execution of the services.

2. ELIGIBILITY, RELAXATIONS & TECHNICAL DOCUMENTS

2.1 Minimum Eligibility

a. **Status of Bidder-:** The bidder shall be a legally constituted entity/firm/company/LLP/partner ship/ society or other permissible legal form and shall hold registrations/licences required for t he services.

b. Minimum Average Annual Turnover

i. The bidder shall have a minimum average annual turnover of **₹3,88,53,578/- (Rupees Three Crore Eighty-Eight Lakh Fifty-Three Thousand Five Hundred Seventy-Eight only)** during the last three completed financial years preceding the financial year in which the bid is invited, from all business activities.

ii. The bidder shall submit audited financial statements, balance sheets and profit and loss accounts for the relevant financial years, or a certificate issued by a Chartered Accountant certifying the annual turnover for the respective years and the average annual turnover.

iii. In the case of a bidder that has been in existence for less than three financial years, the turnover shall be assessed in accordance with the applicable GeM bid conditions and Gover nment of India procurement guidelines.

iv. Applicable relaxations or exemptions for eligible Micro and Small Enterprises (MSEs), Sta rt-ups or other eligible categories shall be governed by the prevailing Government of India i nstructions and applicable GeM terms and conditions.

c. **Similar Work Experience (Mess Services):**
The bidder shall have successfully/satisfactorily completed similar works during the **last 7 yea rs ending last day of the month previous to the one in which tenders are invited** in G overnment Departments/Organisations, PSUs, Autonomous Bodies, Government Educational In stitutions, Statutory Bodies or bodies owned/controlled by Central/State Government, meeting any one of the following:

I. Three similar completed works, each costing not less than the amount equal to 40% of the e stimated cost; OR
II. Two similar completed works, each costing not less than the amount equal to 50% of the est imated cost; OR
III. One similar completed work, costing not less than the amount equal to 80% of the estimate d cost.

Definition of "Similar Work":
"Similar work" means providing institutional indoor catering services, running a student/staff mess, or managing a commercial canteen/cafeteria with institutional cooking and dining faciliti es. *(Note: Outdoor event catering, tent houses, or decorative food stalls shall not be considere d as similar work).*

Documentary Evidence:
The bidder must furnish clear copies of relevant Work Orders/Agreements along with Completi on/Performance Certificates issued by the competent authority or head of the organization. Th e certificates must explicitly state the **final executed contract value**, **duration of the cont ract**, and **satisfactory performance**.

d. Office/Branch in Gwalior: The bidder must have a functional office/branch in Gwalior, Madhya Pradesh, as on the date of bid submission. In case the bidder does not have an existing office/b ranch in Gwalior, the bidder shall submit an undertaking to establish and make operational an

office/branch in Gwalior within one (01) month from the date of award of the contract. Failure to comply with this requirement within the stipulated period shall be dealt with in accordance with the terms and conditions of the tender and contract.

e. Valid FSSAI registration/licence, GST registration/PAN Card and applicable EPF/ESI registrations.

2.2 MSE / STARTUP RELAXATIONS & EXEMPTIONS

The following benefits shall apply only to the extent permitted by the prevailing Government procurement policy and applicable GeM bid conditions, and shall be subject to verification of the bidder's status and essential technical/statutory capability.

a) Eligible Micro and Small Enterprises (MSEs) registered under the Udyam Registration system and offering the relevant/primary service category may claim exemption from EMD/Bid Security where permitted on GeM, upon submission/validation of the prescribed credentials.
b) Eligible MSEs may claim relaxation from prescribed prior turnover and prior experience criteria where such relaxation is applicable to the procurement, subject to fulfilment of essential technical, quality, food-safety, statutory and service-performance requirements.
c) DPIIT-recognised Startups may claim the applicable exemption from EMD/Bid Security and relaxation in prior turnover and prior experience requirements, subject to a valid DPIIT Startup Recognition Certificate and applicability of the policy to the relevant service/industry.
d) A bidder qualifying under more than one category shall claim only the benefits actually applicable under the prevailing policy and GeM conditions; no benefit shall be duplicated.
e) No MSE/Startup relaxation shall dilute mandatory FSSAI, food-safety, GST, labour/statutory, manpower, infrastructure, security or other essential technical requirements.
f) MSE/Startup status does not by itself confer exemption from Performance Security. Any exemption/reduction/alternative shall apply only where specifically permitted by the applicable GeM contract conditions or Government procurement rules.
g) All exemption/relaxation claims shall be subject to verification. False or unsupported claims may be dealt with under the GeM bid/contract and applicable law.
h) The above relaxation shall be admissible to the service category MSE/Startup certificate only. Other category certificates are not admissible.

2.3 Supporting Documents

a) Certificate of incorporation/registration/constitution and relevant statutory registration documents.
b) Valid Udyam Registration Certificate where MSE benefit is claimed.
c) Valid DPIIT Startup Recognition Certificate where Startup benefit is claimed.
d) The bidder shall submit audited financial statements, balance sheets and profit and loss accounts for the relevant financial years, or a certificate issued by a Chartered Accountant certifying the annual turnover for the respective years and the average annual turnover.
e) Work orders/completion/performance certificates for similar works, where prior-experience criterion applies.
f) FSSAI licence/registration, GST Registration, PAN Card and applicable EPF/ESI registrations.
g) Gwalior office/branch proof or undertaking to establish the office in Gwalior within 01 month of award of contract.
h) Signed Affidavit-cum-Declaration at Annexure-II
i) List of Documents submitted as per Annexure-III
j) Any other document specifically required on the GeM bid page.

3. Financial Criterion

3.1 Quoting of Rates

Rate Quotation and Basis of Bid Evaluation

The bidder shall quote a single consolidated rate per athlete per day for providing cate ring/mess services, inclusive of all applicable costs, charges, taxes and other expenses, as specified in the tender document. The quoted rate shall remain applicable throughout the contract period, subject to the terms and conditions of the tender.

The estimated bid value of ₹2,59,02,385/- (bid value is inclusive of GST and service cha rges,)- for 2 years is purely indicative and has been provided solely for the purpose of the te ndering process. It shall not constitute any assurance or commitment regarding minimum busines s, a guaranteed number of athletes, or assured expenditure by the Centre. No bidder shall be entit led to claim the estimated bid value, in whole or in part.

The contract shall ordinarily be awarded to the lowest (L-1) eligible and technically qu alified bidder, subject to compliance with the tender conditions, assessment of the reason ableness of the quoted rate, and submission of satisfactory justification for the quoted rate, where ver required by the Centre, in accordance with applicable procurement rules and guidelines.

The actual payment shall be calculated on the basis of the approved per athlete per da y rate and the actual number of athlete-days for which catering/mess services are provided and duly verified by the Centre. The estimated bid value shall not create any financial li ability on the Centre beyond the services actually requisitioned and provided in accordance with th e terms of the contract.

The bidder shall quote a **single consolidated rate per athlete per day** , covering all five prescri bed feeding occasions as Menu provided as annexure I.

3.2 DEFINITION OF ATHLETE-DAY

For the purpose of billing:

"Athlete-Day" shall mean one authorized day of mess entitlement of one residential athlete, as recorded and verified by the Centre's designated official.

The Centre shall approve the attendance or meal record forming the basis of monthly billing.

Monthly Billing shall be

Actual attendance of Residential Athletes for the month* single consolidated rate per a thlete per day.

3.3 APPROXIMATE NUMBER OF BENEFICIARIES

a) The Centre presently expects maximum up to **110 residential para-athletes**.

b) The actual number of athletes may vary from time to time depending upon admissions, training s chedules, leave, competitions, camps and other Centre requirements.

c) The Service Provider shall not claim any minimum guaranteed number of beneficiaries unless spe cifically provided in the financial conditions of the tender.

d) Payment shall be based on the actual eligible athlete-days/authorized meal consumption as verifi ed by the Centre.

3.4 The rate shall include all costs of:

A. raw materials;

B. preparation;

C. cooking;

D. manpower;

E. serving;

F. cleaning;

G. utensils/consumables required from contractor;

H. transportation/procurement;

I. sanitation;

J. overheads;

K. profit; and

L. all other costs necessary for providing the services,

M. Pest Control (Monthly)

Except those specifically stated as provided by the Centre such as Kitchen Equipment's (As per Annexure-III), Electricity and water.

The monthly bill shall be calculated on the basis of actual verified eligible athlete-days.

3.5 Monthly payable amount = Verified Athlete-Days × Approved Rate per Athlete per Day

a) Statutory deductions, including TDS/GST-TDS wherever applicable, shall be made as per law.

3.6 **PERFORMANCE SECURITY**

The successful bidder shall furnish Performance Security @ 5% of the Contract value in favour of **Director, Centre for Disability Sports, Gwalior** and shall be submitted within 01 month from the award of contract. The performance security shall be for 27 months in accordance with the applicable procurement rules/GeM conditions.

The form, validity and release of Performance Security shall be governed by the applicable procurement framework and tender conditions.

3.7 EMD Bid Security

The Bid Security amount shall be ₹7,77,072/- (Rupees Seven Lakh Seventy-Seven Thousand Seventy-Two only) shall be 3% of Estimated Bid Value. Eligible MSE/Startup exemptions shall be governed by Clause 2.2 and the applicable GeM bid conditions.

4. **SCOPE OF SERVICES**

4.1 The Service Provider shall provide complete mess and catering services as mentioned as per Menu provided as <u>Annexure I</u> in clause 4.2:

a. procurement of raw food materials;

b. transportation of raw materials to the kitchen;

c. storage of raw materials in hygienic conditions;

d. preparation and cooking of food;

e. preparation of vegetarian and non-vegetarian food;

f. preparation of pre-training and post-training nutrition/meals;

g. serving of meals to athletes;

h. cleaning and sanitation of kitchen and dining areas;

i. washing and cleaning of utensils used in the mess operations;

j. disposal of kitchen waste in accordance with applicable requirements;

k. deployment and management of adequate trained manpower;

l. maintenance of daily food/meal records;

m. compliance with the approved menu and nutritional specifications;

n. compliance with food safety and hygiene requirements; and

o. such other activities as are necessary for uninterrupted and satisfactory operation of the Centre 's residential mess.

4.2 **MENU CUM MEAL/FEEDING STRUCTURE**

The Service Provider shall provide the following five feeding occasions every day, as per the appro ved training schedule:The Menu is as per Annexure I

Annexure I-Menu

Days	Morning Tea (6.00-6.30 AM)	Breakfast (8.30-9.30 AM)	Lunch (12.00-1.30 PM)	Evening Tea (3.00-3.30 PM) & After Practice (6.30 PM)	Dinner (8.00-9.00 PM)
Monday	Tea 1 cup + Biscuits 04 pcs	Idli 03 pcs + Sambhar 150 ml; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Moong Dal; Mixed Vegetable (Sea.) 200 gm; Fish curry 80-90 gm; Curd 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Moong Sprouts Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Vegetable Soup; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; Vegetable Curry; Curd 200 gm; Sewaiya Kheer 2-3 tbs; Milk 250 ml
Tuesday	Tea 1 cup + Biscuits 04 pcs	Veg Poha 200 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Arhar Dal Tadka; Bhindi/Lauki (Sea.) 200 gm; Paneer curry 100 gm; Cucumber Raita 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Sweet Corn Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Tomato Soup; Green Salad; Rice/Chapati & Dal; Paneer 120 gm; Chola + other vegetable curry; Curd 200 gm; Fruit Custard 2-3 tbs; Milk 250 ml
Wednesday	Tea 1 cup + Biscuits 04 pcs	Aloo/Paneer Paratha 02 pcs + Curd 100 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Masoor Dal; Gobhi-Matar (Sea.) 200 gm; Egg Curry 2 nos.; Curd/Chaach 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Chana Sprouts Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Sweet Corn Soup; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; Rajma + Potato curry; Curd/Raita 200 gm; Besan Laddoo 2-3 tbs; Milk 250 ml

4.3 The prescribed menu is indicative and may be modified by the Centre as per its

Thursday	Tea 1 cup + Biscuits 04 pcs	Dalia 200 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Chana Dal; Palak/Methi-Aloo (Sea.) 200 gm; Fish curry 80-90 gm; Curd 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Mixed Sprouts 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Rasam; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; Kabuli Chana + Potato curry; Curd 200 gm; Makhana Kheer 2-3 tbs; Milk 250 ml
Friday	Tea 1 cup + Biscuits 04 pcs	Vada 02 pcs + Sambhar 150 ml; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Dal Makhani; Baingan Bharta/Parwal (Sea.) 200 gm; Chicken curry 100 gm; Curd/Raita 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Roasted Makhana + Sprouts 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Sweet Lassi 200 ml (in place of fruit)	Broccoli/Mixed Veg Soup; Green Salad; Rice/Chapati & Dal; Egg Curry 2 nos. or Soya Chunks; Soya bean + Potato curry; Curd/Raita 200 gm; Gulab Jamun 1 pc; Milk 250 ml
Saturday	Tea 1 cup + Biscuits 04 pcs	Puri 04 pcs + Sabji 150 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Dal Panchmel; Gajar-Beans (Sea.) 200 gm; Soya Chunks Curry 50-60 gm (dry); Curd/Chaach 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Boiled Peanut/Chana Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Hot & Sour Soup; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; White Peas + Potato curry; Curd 200 gm; Suji Halwa 2-3 tbs; Milk 250 ml
Sunday	Tea 1 cup + Biscuits 04 pcs	Option (any one): Veg Chowmein / Vermicelli / Pasta / Macaroni 200 gm; Boiled Egg 02 nos.; Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana 02 nos. + Seasonal Fruit 1	Green Salad; Rice/Chapati; Moong-Arhar Dal; Mushroom-Matar (Sea.) 200 gm; Fish curry 80-90 gm; Curd/Soup 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Sprouts Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Tamatar-Dhaniya Shorba; Green Salad; Rice/Chapati & Dal; Mutton 200 gm; Soy Nuggets + other vegetable curry; Curd/Raita 200 gm; Shahi Tukra/Ice Cream 2-3 tbs; Milk 250 ml

requirements, operational needs or prevailing circumstances. Such modifications shall not entitle t he successful bidder to claim any revision or enhancement of the quoted rates, and the agreed rat e shall remain unchanged throughout the contract period.

4.4 **Retention of Cooked Food Samples:** The Service Provider shall preserve samples of all coo ked food items prepared for each meal in clean, food-grade, properly covered and labelled contain ers and hand them over to the Mess Supervision Committee of the Centre or any person authorise d by the Centre. The samples shall be retained under appropriate storage conditions (refrigerated/ chilled temperature (or freezing)) for a minimum period of 48 hours for inspection, testing or refer ence, as and when required by the Centre.

4.5 List of Approved Brands / Quality Standards for Food Ingredients

Note: The Service Provider shall use ingredients of the brands specified below or equivalent brands of comparable or superior quality, subject to applicable FSSAI standards and approval of th e Centre, wherever required.

S. No.	Item / Category	Approved Brands / Quality Standards
1	Salt	Tata, Annapurna, Everest, Surya, Nature Fresh or equivalent
2	Spices	MDH, Badshah, Everest, Tata, Suruchi, Catch, Satyam, Sona, Bedekar, Sunrise, I-Sh akti, Aashirvaad, Kapra, Eastern, Priya, LG, DL, MTR, Aachi or equivalent
3	Ketchup	Maggi, Kissan, Heinz, Weikfield, Del Monte or equivalent
4	Edible Oil	Sunflower, Sundrop, Godrej, Saffola, Fortune, Dhara, Postman, Ruchi, Ganesh, Priya , Gold Drop, Gemini, Avita or equivalent
5	Pickle	Mother's Recipe, Priya, Nilons, Pravin, MTR or equivalent
6	Atta, Bes an, Maid a and Suj i	Aashirvaad, Shaktibhog, Laxmibhog, Aahar, Pillsbury, Wheat Fresh Atta, Farm Fresh , Ganesh, Annapurna or equivalent
7	Pulses (D al/Dalhan)	Tata Harvest, or other sources and varieties proposed by the Service Provider and a pproved by the Centre, meeting the prescribed first-quality standards, or equivalent
8	Rice and Poha	India Gate, Daawat, Best, Kohinoor, Dubraj, branded Basmati rice, Sonamasuri (Kur nool), Lalitha, Silver Star, 24LM Organic, or other sources and varieties proposed by the Service Provider and approved by the Centre, or equivalent

9	Papad	Lijjat, Bikaji, Ambika, Madhuri or equivalent
10	Butter	Amul, Britannia, Mother Dairy, Saras, Vijaya, Govardhan or equivalent
11	Bread	Star, Kalory, Kabhib, Harvest, English Oven, Modern, Spencer, Britannia, Wibs or equivalent
12	Cornflakes	Mohans, Kellogg's, Champion, Heritage or equivalent
13	Jam	Kissan, Maggi, Tops, Sil, Mapro or equivalent
14	Ghee	Amul, Mother Dairy, Britannia, Saras, Everyday, Govardhan, Durga, Milkfood, Anik, Verka or equivalent
15	Milk	Saras, Amul, Mother Dairy, Paras, Aavin, Nandini, Vijaya, Ananda; pasteurised whole milk meeting applicable standards, or equivalent
16	Paneer	Amul, Saras, Madhur, Mother Dairy or equivalent
17	Tea	Brooke Bond, Lipton, Tata, Wagh Bakri, Taj Mahal or equivalent
18	Sugar	Uttam, Madhur, Harvest or equivalent
19	Coffee	Nescafé, Bru, Green Label or equivalent
20	Ice Cream	Amul, Mother Dairy, Vadilal, Kwality, Havmor or equivalent
21	Biscuits	Parle, Britannia, Marie, Nice, Monaco, Good Day, Krackjack, cream biscuits, Bourbon or equivalent
22	Fruit Juice	Tropicana, Real, Minute Maid or equivalent
23	Chicken	Venky's Chicken, Godrej Real Good, Zorabian, Suguna, Al Kabeer, Vencobb or equivalent
24	Oats	Quaker, Saffola, Bagrry's, Kellogg's or equivalent

25	Noodles	Top Ramen, YiPPee!, Maggi or equivalent
26	Frozen Yoghurt	Mother Dairy or equivalent
27	Soya Products	Nutrela or equivalent
28	Muesli	Saffola, Bagrry's, Kellogg's or equivalent

General conditions for food ingredients

i. All food ingredients shall be fresh, hygienic, unadulterated and compliant with applicable FSSAI standards and other statutory requirements.

ii. The expression “or equivalent” shall mean a brand or product of comparable or superior quality, meeting the applicable food safety and quality standards, subject to approval of the Centre wherever required.

iii. The Centre reserves the right to inspect ingredients, verify packaging, manufacturing and expiry dates, and reject any substandard, adulterated, expired or unsuitable item.

iv. The Service Provider shall not substitute specified ingredients with inferior-quality products or change the approved quality without prior approval of the Centre.

v. All packaged products shall be procured from authorised sources and supplied in properly sealed packaging, wherever applicable.

4.6 The objective of the mess service shall not merely be provision of ordinary hostel food but provision of **nutritious food suitable for residential para-athletes undergoing regular sports training**.

4.7 The Service Provider shall not independently reduce, substitute or modify any prescribed food item, quantity or nutritional component without prior approval of the Centre.

5. Other General Conditions

5.1 SITE VISIT

a) The Bidder, at its own cost, responsibility and risk, may visit and examine the Site of required Services and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the Services.

b) The bidders are advised to inspect the Centre's kitchen, dining facilities, available equipment, gas facility and other infrastructure before submission of the bid.

c) In absence of Site Visit by Bidders, Submission of the bid shall be deemed to indicate that the bidder has assessed the site conditions and satisfied itself regarding the facilities available. No Additional benefits shall be claimed by the bidders at later stage of the contract.

d) The bidder shall assess:

i. kitchen layout;

ii. available equipment;

iii. cooking facilities;

iv. storage facilities;

v. dining capacity;

vi. gas facility;

vii. water/electricity arrangements; and

viii. other relevant site conditions.

5.2 **CONTRACT PERIOD**

a) The contract shall initially be for a period of **Two (02) years** from the date of commencement of services.

b) The contract may be extended by **up to one (01) additional year**, at the discretion of the Cent re, subject to:

i. satisfactory performance of the Service Provider;

ii. compliance with all contractual conditions;

iii. satisfactory food quality and hygiene;

iv. satisfactory feedback from athletes/authorized officials;

v. absence of material breach/default;

vi. approval of the Competent Authority; and

vii. applicable Government procurement rules.

c) Extension shall not be treated as an automatic right of the Service Provider.

5.3 **VEGETARIAN AND NON-VEGETARIAN FOOD**

a) Both vegetarian and non-vegetarian food shall be provided in accordance with the approved men u.

b) The approved menu shall specify the frequency and type of non-vegetarian items.

c) Vegetarian and non-vegetarian food shall be prepared, stored and handled hygienically and, whe rever practicable, using separate utensils/equipment and designated preparation arrangements.

d) Non-vegetarian items shall be fresh, fit for human consumption and procured from lawful and reli able sources.

e) Stale, spoiled, contaminated or previously served food shall not be reused.

5.4 **QUALITY OF RAW MATERIALS**

The Service Provider shall procure only good-quality, fresh and wholesome raw materials.

The Centre shall have the right to inspect raw materials before or during their use.

The following shall not be used:

a) stale vegetables/fruits;

b) spoiled or contaminated food;

c) adulterated food materials;

d) expired packaged food;

e) rancid edible oil;

f) damaged packaged products;

g) meat/poultry not fit for human consumption; or

h) any material prohibited under applicable food-safety requirements.

All packaged products shall have valid expiry/use-by dates and shall be stored according to the m anufacturer's requirements.

5.5 **COOKING OIL**

Cooking oil shall be of approved quality and suitable for the intended food preparation.

Used cooking oil shall not be repeatedly reused in a manner inconsistent with applicable food-safe ty requirements.

The Centre may inspect the cooking oil and require replacement where it considers the quality unacceptable.

5.6 **FOOD HANDLERS**

All personnel handling food shall:

a) maintain personal hygiene;

b) wear clean uniform/apron;

c) use appropriate head covering;

d) maintain clean hands and nails;

e) undergo medical fitness examination as required;

f) follow food safety instructions;

g) not work while suffering from a communicable illness that may affect food safety; and

h) Undergo appropriate food-safety training as required.

i) Consumption of alcohol, tobacco, smoking etc. is prohibited at the centre. Any emplo yee habitual of the above, shall not be deployed by the service provider.

The Service Provider shall deploy a trained food-safety supervisor/person responsible for food-safe ty compliance.

5.7 **MANPOWER**

The Service Provider shall deploy adequate manpower for uninterrupted operation of the mess.

Indicatively, the manpower shall include:

1. Mess Supervisor/Manager;
2. Head Cook/Chef;
3. Cooks;
4. Kitchen Helpers;
5. Serving Staff; and
6. Cleaning/Sanitation Staff.

The exact number of personnel shall be proposed by the bidder and shall be sufficient to cater to a pproximately 104–110 athletes and the prescribed five feeding occasions.

The Centre reserves the right to require additional manpower where the deployed manpower is fo und insufficient for satisfactory service.

5.8 **RESPONSIBILITY FOR CONTRACTUAL MANPOWER**

All manpower deployed by the Service Provider shall remain the employees/workers of the Service Provider.

The Service Provider shall be responsible for:

a) wages;

b) statutory contributions;

c) applicable EPF/ESI;

d) minimum wages;

e) labour-law compliance;

f) leave/reliever arrangements;

g) uniforms;

h) medical fitness;

i) police/background verification, wherever required; and

j) all other statutory obligations applicable to its personnel.

No employer-employee relationship shall arise between the Centre and the personnel deployed by the Service Provider.

5.9 FOOD SAFETY AND FSSAI COMPLIANCE

a) The Service Provider shall comply with all applicable provisions of the **Food Safety and Standards Act, 2006**, applicable rules and regulations, and FSSAI requirements relating to catering/food service.

b) The Service Provider shall possess and maintain a valid FSSAI licence/registration applicable to the nature and scale of its operations.

c) The Service Provider shall follow applicable hygiene and sanitation requirements under the relevant FSSAI framework, including the applicable catering provisions of Schedule 4 of the Food Safety and Standards (Licensing and Registration of Food Businesses) Regulations, 2011.

d) The Service Provider shall maintain an appropriate food safety management system and food safety records.

e) The Centre may conduct periodic inspections of the kitchen, storage areas and food preparation/serving areas.

f) Where considered necessary, the Centre may arrange testing of food/water/raw materials through an appropriate laboratory.

g) In case of food contamination, serious hygiene violation or other food-safety failure attributable to the Service Provider, the Centre shall be entitled to take appropriate contractual action, including recovery of testing costs and applicable penalties.

5.10 Catering Services for Athletes/Participants of External Camps and Training Programmes: The Centre may periodically organise or host camps, training programmes and other activities involving athletes, trainees or participants from outside the Centre. The successful bidder shall provide meals and catering facilities to such participants, as and when required, at reasonable rates mutually agreed upon in advance with the concerned participants/organising parties. The cost of such services shall be borne and paid directly by the concerned participants or external organising parties. The Centre shall have no financial liability or responsibility for ensuring or guaranteeing payment for such services. Such catering services shall be provided without affecting the quality or timely delivery of meals to the Centre's residential para-athletes.

5.10 (1) CENTRE-PROVIDED FACILITIES

The Centre shall provide the following existing facilities, subject to availability:

- kitchen premises;
- existing kitchen infrastructure/equipment ;
- dining area;
- water facility;
- piped gas connection; and
- Electricity.

A joint inventory of Centre-provided kitchen equipment shall be prepared before commencement of services.

The Service Provider shall take reasonable care of all Centre-provided equipment and shall be liable for damage caused due to negligence, misuse or wilful misconduct.

5.11 Catering Services for Meetings and Programmes Organised by the Centre: The successful bidder shall also provide catering services for meetings, official functions, programmes and other events organised by the Centre, as and when required, at reasonable rates mutually agreed upon in advance with the Centre. Payment for such services shall be made by the Centre against the actual services provided and duly verified bills, subject to approval by the competent authority. Such services shall be provided without adversely affecting the regular mess and catering services for residential para-athletes.

5.12 PIPED GAS CHARGES

Gas Consumption Charges and Payment Responsibility

a) The kitchen is equipped with an existing piped gas facility, and the gas connection is registered in the name of the Centre.

b) The Service Provider shall be responsible for payment of the actual gas consumption charges attributable to the operation of the mess during the entire contract period.

c) The Service Provider shall ensure timely payment of the gas consumption charges directly to the concerned gas supplier, as applicable, notwithstanding that the gas connection is registered in the name of the Centre.

d) The Service Provider shall submit a copy of the gas bill along with the proof of payment/receipt to the Centre along with each monthly invoice for mess services. The monthly invoice shall be processed only after verification of the requisite gas bill and payment receipt.

e) The Service Provider shall not be entitled to claim any additional payment or reimbursement from the Centre towards gas consumption charges, and such charges shall be borne by the Service Provider as per the terms of the tender.

f) The Service Provider shall use the existing piped gas facility strictly in accordance with applicable safety standards and instructions issued by the competent authorities. Any gas leakage, malfunction or unsafe condition shall be reported immediately to the Centre, and necessary precautions shall be taken to prevent any accident or damage.

5.13 ELECTRICITY, WATER AND OTHER EQUIPMENTS

a) The Service Provider shall avoid wastage of water and electricity and shall immediately report leakage, malfunction or unsafe electrical conditions.

b) The Service Provider shall be liable for repair & maintenance of kitchen equipment and Electrical Equipment and any other repairing cost which is attributable to the mess services shall be **borne** by the service **provider** during the contract period.

5.14 CLEANING AND SANITATION

The Service Provider shall keep the following clean and hygienic:

- kitchen;
- cooking area;
- food storage area;
- utensils;
- work surfaces;
- serving area;
- dining area;
- refrigerators/freezers, where provided;
- cooking equipment;
- waste bins; and
- other areas used for mess operations.

Cleaning materials and consumables required for day-to-day mess operations shall be provided by the Service Provider unless specifically stated otherwise.

5.15 WASTE MANAGEMENT

Food waste and other kitchen waste shall be collected and disposed of as per the Centre's instruct ions and applicable local requirements. The arrangement of waste management shall be the liabili ty of service provider only.

The Service Provider shall ensure that waste does not accumulate in the kitchen or dining area.

5.16 MEAL TIMING

The Centre shall determine meal timings according to the training schedule and as per menu provi ded.

The Service Provider shall ensure that food is ready and served at the prescribed time.

Any delay due to avoidable reasons shall be treated as a service deficiency.

5.17 MEAL QUANTITY AND PORTION CONTROL

The Service Provider shall serve the prescribed quantity/portion of each food item.

The Centre may prescribe minimum quantities for individual food items based on the approved me nu.

The Service Provider shall not reduce portion size for controlling its operating cost.

5.18 SCHEDULE

The Service Provider shall coordinate with the Centre regarding:

- morning training;
- evening training;
- competitions;
- camps;
- travel;
- recovery sessions; and
- special sports events.

The Centre may require adjustment of meal timing or menu to accommodate such schedules.

5.19 ATHLETE FEEDBACK

The Centre may obtain periodic feedback from athletes regarding:

- quality;
- taste;
- variety;
- quantity;
- timeliness;
- hygiene;
- menu compliance; and
- special dietary requirements.

Such feedback shall be considered as one of the parameters for assessing the Service Provider's p erformance.

5.20 INSPECTION AND MONITORING

The authorized representatives of the Centre shall have the right to inspect:

- kitchen;
- raw materials;
- storage;
- food preparation;
- cooking;
- serving;
- hygiene;
- manpower;
- records; and
- food quality.

The Service Provider shall extend full cooperation during inspection.

5.21 DAILY RECORDS

The Service Provider shall maintain:

1. Daily athlete attendance/meal record;
2. Daily menu record;
3. Raw material purchase record;
4. Food preparation record;
5. Special diet record;
6. Food complaint register;
7. Kitchen cleaning record;
8. Pest-control record, wherever applicable;
9. Gas consumption/billing record; and
10. Any other record required by the Centre.

5.22 PERFORMANCE MONITORING, SERVICE DEFICIENCY DEDUCTIONS, AND LIQUIDATED DAMAGES

5.22.1 Principle and Nature of Deductions

The Centre is committed to providing athlete-oriented, hygienic, wholesome, and strictly timed nu trition to residential para-athletes. Timely delivery, dietary compliance, and food safety are funda mental to the contract. The parties expressly agree that any failure, delay, or substandard service causes operational disruption, administrative inconvenience, and tangible/intangible loss to the Ce ntre.

The deductions specified in this clause represent a genuine, agreed, and reasonable pre-estimate of damages/compensation under Section 74 of the Indian Contract Act, 1872, and are not intended as a penalty *in terrorem*. These deductions shall be recovered from the Service Provider’s running

monthly invoice or available Performance Security.

5.22.2 Schedule of Service Deductions / Liquidated Damages

S. No.	Nature of Default / Service Deficiency	First Instance	Second Instance	Third & Subsequent Instances
1.	**Delay in Meal Service** *(Delay of minutes beyond scheduled meal time without prior written approval)*	Written Warning / Show-Cause	Deduction of **10%** of the concerned meal session bill value	Deduction of **25%** of the concerned meal session bill value
2.	**Discrepancy in Menu or Portion Size** *(Missing dishes, deviation from approved menu, or unauthorized reduction in prescribed weights/portions)*	Written Warning + replacement/rectification within 30 minutes	Deduction of **20%** of the concerned meal session bill value	Deduction of **50%** of the concerned meal session bill value
3.	**Hygiene, Quality, or Foreign Matter in Food** *(Uncooked/stale food, foreign particles/insects, dirty dining/cooking premises, or unhygienic utensils)*	Complete replacement of the food item + Deduction of **₹5,000/-**	Complete replacement + Deduction of **50%** of the concerned meal session bill value	Non-payment for the affected meal session + Deduction of **100%** of the meal session value + Show-cause for contract default
4.	**Statutory Food Safety Violations** *(Action/challan by Food Safety Officer/FSSAI, severe adulteration, or proven food poisoning)*	100% reimbursement of statutory fine + non-payment for the affected meal session + **₹25,000/-** deduction	100% reimbursement of statutory fine + Show-cause notice for **Contract Termination**, forfeiture of PBG, and debarment	—

5.	**Shortfall in Manpower Deployment** *(Failure to deploy required supervisor, head cook, cooks, helpers, or service staff as committed)*	**₹500/-** per missing personnel per day deduction	**₹1000/-** per missing personnel per day	**₹1500/-** per missing personnel per day
6.	**Misconduct, Indiscipline, or Prohibited Substances** *(Use of tobacco/alcohol by staff, rude behavior towards athletes/officials, or disobedience)*	Immediate removal & replacement of staff + **₹2,000/-** deduction per person	Immediate removal of staff + **₹5,000/-** deduction per person	Immediate removal of staff + **₹10,000/-** deduction + administrative review of contract
7.	**Loss, Theft, or Damage to Centre Property** *(Damage to kitchen equipment, gas line, premises, or civil/electrical assets)*	Full repair/replacement cost recovered from bill + **₹2,000/-**	Full repair/replacement cost + **₹5,000/-**	Full repair/replacement cost + **10% surcharge** on asset value + default proceedings
8.	**Failure / Refusal to Execute Mandated Catering Orders** *(Unauthorized suspension, refusal of external camp catering, or abandonment of mess)*	Arrangement of catering through alternative agency at contractor's risk & cost + **10% overheads**	Alternative catering at contractor's risk & cost + **20% overheads** + Show-cause notice for termination	Immediate termination of contract, encashment of Performance Security, and initiating debarment proceedings under GFR Rule 151

Note on "Meal Session Value":

For the computation of session deductions under S. Nos. 1 to 3, the financial weightage of each daily feeding occasion shall be apportioned against the single consolidated daily rate as follows:

- **Morning Tea:** 5% of daily per-athlete rate
- **Breakfast:** 25% of daily per-athlete rate
- **Lunch:** 35% of daily per-athlete rate
- **Evening Tea / Post-Practice Snack:** 10% of daily per-athlete rate
- **Dinner:** 25% of daily per-athlete rate

5.22.3 Cumulative Deduction Cap (Ceiling)

The total cumulative service deductions and liquidated damages levied in any single calendar mo nth under this clause shall not exceed **10% (ten percent) of the total gross monthly bill** for t hat billing cycle.

Reimbursements for statutory penalties imposed by external food authorities, third-party risk-purc hase costs, or direct property damage/replacement costs shall be outside this 10% ceiling.

5.22.4 Due Process and Natural Justice

1. **Reporting & Memo:** All service deficiencies, quality complaints, or operational lapses shall be formally recorded by the Mess Supervision Committee / designated Officer of the Centre. A written memo/inspection report specifying the exact deficiency shall be communicated to the Service Provider's Site Supervisor within 24 hours of occurrence.
2. **Opportunity to Explain (Audi Alteram Partem):** The Service Provider shall be afforded a n opportunity to submit a written explanation or rectification report within 24 hours (or up to 48 hours for non-urgent matters) from receipt of the memo.
3. **Approval of Competent Authority:** No deduction shall be finalized without the formal eva luation of the contractor's reply and written approval of the Director / Competent Authority of the Centre.
4. **Independent Testing:** In disputes regarding food quality, nutrition, or adulteration, the Ce ntre reserves the right to send the retained control sample (stored under Clause 4.4) to an N ABL-accredited / FSSAI-notified laboratory. The test report shall be conclusive and binding o n both parties, and laboratory testing fees shall be borne by the defaulting party.

5.22.5 Material Breach and Contract Default

If the Service Provider reaches the monthly cumulative ceiling of 10% deductions for **two (02) co nsecutive months**, or if the total cumulative deductions across the contract period exceed **5% of the total contract value**, it shall constitute a material breach of contract. In such an event, the C entre shall be entitled to:

1. Issue a 15-day cure notice / show-cause notice for termination.
2. Terminate the contract at the risk and cost of the Service Provider.
3. Forfeit and encash the Performance Security in full.
4. Initiate debarment/banning proceedings in accordance with Rule 151 of GFR 2017 and Minis try of Finance guidelines.

Note: The penalties specified herein are indicative and may be modified or imposed suitably, dep ending on the nature, severity and frequency of the lapses, with the approval of the Competent Au thority. Penalties shall be imposed only in accordance with the contract, based on documented def iciencies/complaints and after following the applicable due process. Repeated or serious lapses m ay attract termination of the contract, as per the relevant contractual provisions.

5.23 FOOD SAMPLE / TESTING

The Centre may collect food samples periodically or whenever considered necessary.

Where a sample is found to be unsafe or materially non-compliant due to reasons attributable to t he Service Provider:

a) corrective action shall be mandatory;

b) testing charges may be recovered from the Service Provider;

c) applicable penalty may be imposed; and

d) repeated/serious violations may constitute grounds for termination.

5.24 Periodic Pest Control and Disinfestation

1. The Service Provider shall ensure periodic pest control and disinfestation of the kitchen, dining hall, food preparation and storage areas, and other areas used for catering operations, to maintain proper hygiene and prevent infestation by cockroaches, rodents, flies, mosquitoes and other pests.

2. Pest control treatment shall be carried out at least **once every month** through a competent and suitably authorised pest control agency/personnel, wherever applicable. Additional treatment shall be undertaken immediately, as and when required, in case of any pest infestation or specific direction from the Centre.

3. Only permitted chemicals and pesticides shall be used in accordance with applicable laws, prescribed concentrations and manufacturer instructions. Treatment shall be carried out in a manner that prevents contamination of food, drinking water, utensils, kitchen equipment and food-contact surfaces. Food items and utensils shall be adequately protected during treatment, and affected surfaces shall be cleaned and sanitised before resumption of food preparation.

4. The Service Provider shall maintain a register of pest control activities indicating the date of treatment, areas covered, target pests, chemicals used, name of the agency/personnel and observations. The register and treatment reports shall be produced before the authorised representative of the Centre whenever required.

5. The cost of all routine and additional pest control treatments, including chemicals, labour, equipment and other incidental expenses, shall be borne by the Service Provider and shall be deemed included in the quoted rate. No separate payment shall be admissible on this account.

6. The Service Provider shall promptly take corrective measures upon identification of any pest infestation and comply with the directions issued by the Centre's authorised representative. Failure to maintain satisfactory pest control and hygiene standards shall be treated as a deficiency in service and dealt with in accordance with the penalty and other applicable provisions of the contract.

5.25 Prohibition on Subcontracting

The successful bidder shall not subcontract, sublet, assign, or transfer the whole or any part of the awarded contract to any third party without the prior written approval of the Competent Authority. The successful bidder shall be solely responsible for the execution of the contract and for ensuring compliance with all terms and conditions of the tender. Any unauthorized subcontracting shall be treated as a breach of contract and may result in termination of the contract, forfeiture of the Performance Security, and/or any other action as deemed appropriate by the Competent Authority, in accordance with the terms and conditions of the tender and applicable rules.

5.26 TERMINATION

The Centre may terminate the contract in accordance with the applicable contractual provisions in cases including:

a) persistent poor performance;

b) serious food-safety violation;

c) repeated failure to follow approved menu;

d) abandonment of service;

e) material breach of contract;

f) fraudulent or misleading information;

g) failure to maintain required statutory licences;

h) repeated non-compliance despite written warnings; or

i) other grounds specified in the contract.

5.**27 Miscellaneous**

a) The bidder shall examine the complete Tender Document, GeM bid conditions, specifications, annexures and corrigenda/addenda before submission.

b) Submission of a bid shall be deemed to constitute confirmation that the bidder has understood the requirement and accepts the tender conditions, except deviations expressly permitted and declared on GeM.

c) The bidder shall be solely responsible for timely submission and legibility of all uploaded documents.

d) Clarifications, corrigenda and addenda issued by ABVT-CDS shall form part of the tender.

e) Technical and Financial Bids shall be submitted through GeM in the prescribed manner.

f) Financial rates shall include all costs, overheads, statutory liabilities, fuel, consumables and contractor-side obligations unless expressly stated otherwise.

g) The bidder shall not alter the approved menu or commercial structure while quoting the financial bid.

h) Any deviation not expressly permitted by the GeM bid/tender shall not be binding on ABVT-CDS.

i) The bid shall remain valid for 180 days from opening of the Technical Bid. Withdrawal, modification, clarification and extension of bid validity shall be governed by the GeM bid conditions and applicable procurement rules.

j) ABVT-CDS reserves the right, to the extent permitted by applicable procurement rules and GeM conditions, to accept or reject any or all bids, wholly or partly, or annul the procurement process, without thereby creating any claim for compensation.

5.28 Mandatory Conditions

The conditions stipulated under Clauses 02 to 05 are mandatory except site visit and shall be strictly adhered to by the successful bidder throughout the entire contract period. Compliance with these conditions shall be binding on the successful bidder, and any violation or non-compliance shall attract action as per the relevant terms and conditions of the tender and the contract.

5.29 Dispute Resolution & Jurisdiction

Disputes shall first be referred to authorised representatives of ABVT-CDS and the contractor for amicable resolution. If unresolved within 30 days, the dispute shall be dealt with under the dispute-resolution/arbitration mechanism incorporated in the GeM Contract and applicable Government procurement instructions. Where arbitration is applicable, it shall be conducted under the Arbitration and Conciliation Act, 1996, as amended. Subject to the GeM Contract and applicable law, the seat/place of arbitration shall be Gwalior, Madhya Pradesh, and courts having territorial jurisdiction at Gwalior shall have jurisdiction to the extent legally permissible.

ANNEXURE-II

AFFIDAVIT-CUM-DECLARATION AND UNDERTAKING BY THE BIDDER

Tender for Providing Mess and Catering Services for Residential Para-Athletes at Atal Bihari Vajpayee Training Centre for Disability Sports (ABVT-CDS), Gwalior

I/We, Shri/Smt./Ms. _____, son/daughter/wife of _____, Proprietor/Partner/Director/Authorised Signatory of M/s _____, having its registered office at _____, do hereby solemnly affirm, declare and undertake as follows:

1. **Acceptance of Tender Conditions:** I/We have carefully read and understood the complete tender document, including the scope of services, approved menu (Annexure-I), eligibility criteria, financial conditions and applicable GeM terms and conditions, and agree to abide by the same.

2. **Authenticity of Documents:** All information, declarations, certificates and documents submitted with the bid are true, correct and authentic. No material information has been concealed or misrepresented.

3. **Eligibility and Registrations:** I/We fulfil the applicable eligibility criteria, including financial turnover and similar-work experience, wherever applicable, and possess valid statutory registrations/licences, including FSSAI, GST, PAN and applicable EPF/ESI registrations. Any MSE/Startup exemption or relaxation claimed shall be supported by valid documents and shall be subject to applicable Government procurement policy and GeM conditions.

4. **Gwalior Office/Branch:** I/We have a functional office/branch in Gwalior, Madhya Pradesh, or undertake to establish and make operational the same within one (01) month from the date of award of the contract, as required under the tender.

5. **Quality of Catering Services:** I/We undertake to provide nutritious, hygienic and wholesome meals to residential Para-Athletes strictly in accordance with the approved menu, prescribed quantities, five daily feeding occasions, meal timings and food-safety standards. No item or portion shall be reduced or substituted without prior approval of the Centre.

6. **Manpower and Statutory Compliance:** I/We shall deploy adequate trained manpower and remain solely responsible for their wages, statutory dues, applicable labour-law compliance, EPF/ESI contributions, uniforms, hygiene and supervision. No employer-employee relationship shall arise between the Centre and the deployed personnel.

7. **Centre Facilities and Gas Charges:** I/We shall use the Centre-provided kitchen, equipment, electricity, water and other facilities responsibly. I/We shall bear the actual gas consumption charges attributable to mess operations, submit the gas bill and proof of payment with each monthly invoice, and undertake repairs and maintenance attributable to the mess services in accordance with the tender conditions.

8. **Records and Inspection:** I/We shall maintain the prescribed records relating to meals, attendance, raw materials, hygiene, food safety and gas payments, and shall extend full cooperation during inspections, verification and food testing by authorised representatives of the Centre.

9. **Financial Bid and Payment:** I/We have quoted a single consolidated rate per athlete per day covering all prescribed feeding occasions and applicable costs, except facilities expressly provided by the Centre. I/We understand that the estimated bid value and approximate number of athletes are indicative only and that payment shall be based on actual eligible

athlete-days duly verified and accepted by the Centre.

10. **Performance Security:** I/We undertake to furnish the prescribed Performance Security within the stipulated period and in accordance with the tender, applicable procurement rules and GeM conditions, subject to any admissible exemption.

11. **Prohibition on Subcontracting:** I/We undertake not to subcontract, sublet, assign or transfer the whole or any part of the awarded contract to any third party. I/We shall remain solely responsible for the proper execution of the contract and compliance with all contractual obligations.

12. **Integrity and Non-Blacklisting:** I/We declare that the bidder has not engaged in collusion, cartelisation, bid-rigging, bribery or fraud in connection with this procurement and is not blacklisted, debarred or suspended by any public authority as on the bid submission date, except as specifically disclosed in the bid.

13. **Contract Period and Performance:** I/We understand that the initial contract period shall be two (02) years, with a possible extension of up to one (01) additional year at the discretion of the Centre, subject to satisfactory performance and applicable rules. Extension shall not be claimed as a matter of right.

14. **Consequences of Breach:** I/We understand that false declarations, forged documents, statutory non-compliance, poor performance, food-safety violations or breach of contractual conditions may result in rejection of the bid, penalties, recovery, termination and other action permissible under the tender, GeM conditions and applicable law.

15. **Verification and Authority:** I/We authorise ABVT-CDS to verify the documents and information furnished by us. The undersigned is duly authorised to execute this undertaking on behalf of the bidding entity, and the declarations herein shall be binding upon the bidder.

VERIFICATION

I/We hereby verify that the contents of paragraphs 1 to 15 above are true and correct to the best of my/our knowledge and belief, and that no material information has been concealed or misrepresented.

Place: _____

Date: _____

Signature of Deponent/Authorised Signatory: _____

Name: _____

Designation: _____

Name of Firm/Company: _____

Address: _____

Seal of the Firm/Company

Days	Morning Tea (6.00-6.30 AM)	Breakfast (8.30-9.30 AM)	Lunch (12.00-1.30 PM)	Evening Tea (3.00-3.30 PM) & After Practice (6.30 PM)	Dinner (8.00-9.00 PM)

Monday	Tea 1 cup + Biscuits 04 pcs	Idli 03 pcs + Sambhar 150 ml; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Moong Dal; Mixed Vegetable (Sea.) 200 gm; Fish curry 80-90 gm; Curd 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Moong Sprouts Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Vegetable Soup; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; Vegetable Curry; Curd 200 gm; Sewaiya Kheer 2-3 tbs; Milk 250 ml	
Tuesday	Tea 1 cup + Biscuits 04 pcs	Veg Poha 200 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Arhar Dal Tadka; Bhindi/Lauki (Sea.) 200 gm; Paneer curry 100 gm; Cucumber Raita 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Sweet Corn Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Tomato Soup; Green Salad; Rice/Chapati & Dal; Paneer 120 gm; Chola + other vegetable curry; Curd 200 gm; Fruit Custard 2-3 tbs; Milk 250 ml	
Wednesday	Tea 1 cup + Biscuits 04 pcs	Aloo/Paneer Paratha 02 pcs + Curd 100 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Masoor Dal; Gobhi-Matar (Sea.) 200 gm; Egg Curry 2 nos.; Curd/Chaach 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Chana Sprouts Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Sweet Corn Soup; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; Rajma + Potato curry; Curd/Raita 200 gm; Besan Laddoo 2-3 tbs; Milk 250 ml	**ANNEXURE-III — TECHNICAL BID CHECKLIST** The bidder shall tick/mark each item and upload the corresponding document on GeM. Documents that are not applicable because of a valid

Thursday	Tea 1 cup + Biscuits 04 pcs	Dalia 200 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Chana Dal; Palak/Methi-Aloo (Sea.) 200 gm; Fish curry 80-90 gm; Curd 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Mixed Sprouts 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Rasam; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; Kabuli Chana + Potato curry; Curd 200 gm; Makhana Kheer 2-3 tbs; Milk 250 ml
Friday	Tea 1 cup + Biscuits 04 pcs	Vada 02 pcs + Sambhar 150 ml; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Dal Makhani; Baingan Bharta/Parwal (Sea.) 200 gm; Chicken curry 100 gm; Curd/Raita 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Roasted Makhana + Sprouts 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Sweet Lassi 200 ml (in place of fruit)	Broccoli/Mixed Veg Soup; Green Salad; Rice/Chapati & Dal; Egg Curry 2 nos. or Soya Chunks; Soyabean + Potato curry; Curd/Raita 200 gm; Gulab Jamun 1 pc; Milk 250 ml
Saturday	Tea 1 cup + Biscuits 04 pcs	Puri 04 pcs + Sabji 150 gm; Egg (medium) 2 nos. (boiled/omelette); Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana (M) 2	Green Salad; Rice/Chapati; Dal Panchmel; Gajar-Beans (Sea.) 200 gm; Soya Chunks Curry 50-60 gm (dry); Curd/Chaach 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Boiled Peanut/Chana Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Hot & Sour Soup; Green Salad; Rice/Chapati & Dal; Chicken 200 gm; White Peas + Potato curry; Curd 200 gm; Suji Halwa 2-3 tbs; Milk 250 ml

Sunday	Tea 1 cup + Biscuits 04 pcs	Option (any one): Veg Chowmein / Vermicelli / Pasta / Macaroni 200 gm; Boiled Egg 02 nos.; Bread 04 slice + Butter 25 gm + Jam 25 gm; Wheat/ Corn Flakes 30-35 gm (with milk); Milk 250 ml; Banana 02 nos. + Seasonal Fruit 1	Green Salad; Rice/Chapati; Moong-Arhar Dal; Mushroom-Matar (Sea.) 200 gm; Fish curry 80-90 gm; Curd/ Soup 200 gm; Seasonal Fruit 1	**3.00-3.30 PM:** Tea 1 cup + Biscuits 2 pcs; Sprouts Chaat 50 gm **6.30 PM (After Practice):** Mixed Dry Fruits & Nuts 30 gm (almond/cashew/raisin); Seasonal Fruit 1	Tamatar-Dhaniya Shorba; Green Salad; Rice/Chapati & Dal; Mutton 200 gm; Soy Nuggets + other vegetable curry; Curd/Raita 200 gm; Shahi Tukra/Ice Cream 2-3 tbs; Milk 250 ml

exemption/relaxation shall be marked accordingly with supporting certificate.

S.No.	Document	Enclosed (Yes/No)	Page/Reference
1	FSSAI registration/licence		
2	Legal entity/registration documents		
3	PAN		
4	GST registration		
5	EPF/ESI registration, where applicable		
6	Turnover certificate		
7	Similar Work Experience as per bid document		
8	Gwalior office/branch proof or undertaking, where required by the tender/GeM bid		
9	EMD @3% of Estimated Bid value OR eligible MSE/Startup EMD exemption with supporting certificate		
10	DPIIT Startup Recognition Certificate, where Startup relaxation is claimed		
11	Signed Affidavit-cum-Declaration		
Signature of Authorised Signatory _____		Date / Place _____	
Name & Designation _____		Seal of Bidder _____	

Name of Firm/Company _____	Contact No. _____
GeM Bid/Reference No. _____	_____

ANNEXURE-I - MENU & SERVICE TIMINGS

ABVT-CDS Gwalior | E-Tender for Mess, Food, Refreshment & Event Catering Services | Costing: ₹330 (per head per day)

This is the single consolidated weekly menu. Operational substitutions, where necessary, shall require written approval and shall not reduce prescribed nutritional/quality standards. Vegetarian athletes: fish/chicken/egg/mutton items are to be replaced by paneer 100-120 gm or soya chunks/nuggets (dry) 50-60 gm of equal protein value.

Notes: (1) The equivalent item to be provided by the caterer in case any item is not available. (2) Brown rice and millet roti (ragi/jowar/bajra) to be offered as an option at lunch and dinner on at least 3 days a week. (3) Salads (cucumber, tomato, onion, carrot, beetroot, lemon) to be rotated daily; seasonal fruit as per availability. (4) Quantities are per head, as served. No item may be dropped without written approval. (5) Final menu is subject to approval of the Nutritionist/Medical Officer, keeping in view the dietary needs of para-athletes.

Annexure -III

ABV-TCDS KITCHEN EQUIPMENT

S. No.	ITEM NAME	QUANTITY
1	RACK	18
2	TABLE SINK	2
3	TABLE	12
4	WALL MOUNTED SHELF	9
5	DOUBLE BURNER STOVE	1
6	SINGLE BURNER STOVE	3
7	DOSA BURNER	1
8	IDLI MAKER	1
9	OVEN	1
10	COFFEE MAKER	1
11	GRINDER	1
12	BLUE STAR WALK IN FREEZE	1
13	BLUE STAR DEEP FREEZER	1
14	HOSHIZKI DEEP FREEZER	2
15	WEIGHING MACHINE	1

16	1 FT HEIGHT SACK STAND	6
17	SINGLE SINK	3
18	DOUBLE SINK	2
19	SABZI MAKER BIG	1
20	RICE BOILER	1
21	ROTI MAKER	1
22	TEA CONTAINER	4
23	SALAD SPINNER	1
24	GRILLER	2
25	CHOPPER	1
26	SIRMAN JUICER/VEGETABLE CUTTER	1
27	FRY PAN	4
28	PITAL TASHLA/KADAI	2
29	TAMBA TASHLA/KADAI	2
30	TEA PAN (HATTA)	4
31	BHAGONA WITH PLATE	4
32	SMALL FOOD COUNTER	2
33	BRAID GRILLER	2
34	TROLLEY FOOD CART	3
35	DINING TABLE	20
36	DOUGH MAKER	2
37	CHAKKI (CHATNI MAKER)	1
38	CART	1
39	MILK CRATE	30
40	DISHWASHER	1
41	BIG OVEN	2

TOTAL QUANTITY: 158

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3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---