One Stop Centre (OSC) is a sub-scheme under the umbrella scheme for integrated women empowerment programme called Mission Shakti launched by the Government of India. In Haryana the scheme was Implemented on 31 August, 2015.

- 100% centrally sponsored scheme funded by Government of India under Nirbhaya fund.
- Aggrieved women facing any kind of violence due to attempted sexual harassment, sexual assault, domestic violence, trafficking, honour related crimes, acid attacks or witch-hunting who have reach out or been referred to the One Stop Centres.
- The scheme aims to provide integrated support and assistance to women affected by violence, both in private and public spaces under one roof.
- Till date 31,500 Women have been Assisted in one stop centers in Haryana.

Services:-

- Medical assistance.
- Police assistance: Facilitate/Assisting in filing First Information Report (FIR/NCR).
- Psycho-social support/ counselling.
- Legal aid/counselling.
- Shelter.
- Short stay with food and clothing.
- Referral to shelter homes for prolonged stay.
- Video Conferencing Facility.

Expected Outcomes:

- Provision for integrated support and assistance to women affected by violence, both in private and public spaces under one roof.

Outcome indicators:

- Numberof women who have accessed the services provided by OSC.
- Number of cases resolved.
- Number of women who have been rehabilitated.

Process Indicators:

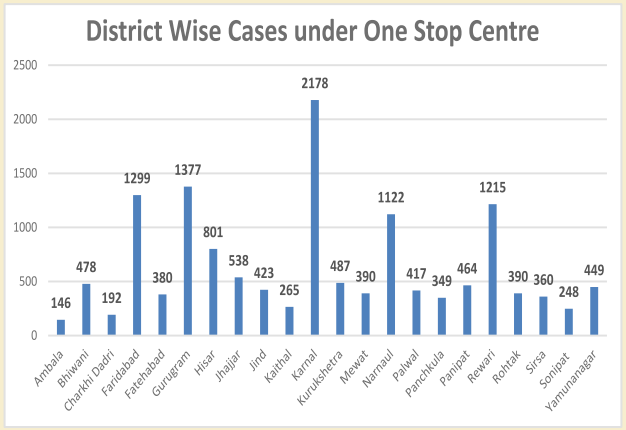
- Number of cases registered.
- Number of cases referred to other services.
- Number of cases resolved within a stipulated time frame.

Output Indicators:

- Number of women who have received counseling services.
- Number of women who have received legal aid services.
- Number of women who have received medical services.
- Number of women who have received psycho-social support services from OSC.

Construction Status of One Stop Centres:

- During 1st phase One Stop Centre was sanctioned by the Ministry, WCD for districts Karnal.
- In 2nd phase, six additional one stop centres were sanctioned by the Ministry, WCD for the districts namely Faridabad, Gurugram, Hisar, Bhiwani, Rewari and Narnual in the December, 2016.
- In 3rd phase F.Y. 2018-2019, 15 additional One Stop Centres were sanctioned by the Ministry, WCD for the districts namely Ambala, Panchkula, Yamunanagar, Kurukshetra, Kaithal, Jind, Panipat, Rohtak, Sonipat, Fatehabad, Sirsa, Palwal, Mewat, Charkhi Dadri and Jhajjar.



181
Women Helpline Number

CHILD LINE 1098 NIGHT & DAY
Child Helpline Number

बस एक कॉल दूर
HARYANA EMERGENCY HELPLINE 112
हम तैयार हैं
Emergency Response Support System

WOMEN & CHILD DEVELOPMENT DEPARTMENT

GOVERNMENT OF HARYANA

Bays No. 15-20, Sector-4, Panchkula, Haryana

One Stop Centres

Sakhi
One Stop Centre

WOMEN & CHILD DEVELOPMENT DEPARTMENT, HARYANA