

have experienced violence

Outcome indicators:

- Number of calls received by Women Helpline 181
- Number of cases reported to police or other authorities
- Number of women who access support services after contacting Women Helpline 181

Process indicators:

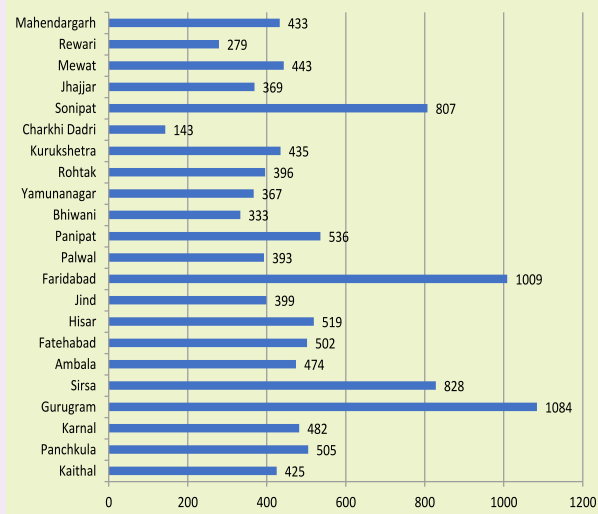
- Average time taken to respond to calls
- Percentage of calls answered within a certain timeframe
- Percentage of calls that are resolved satisfactorily

Output indicators:

- Number of calls received by Women Helpline 181
- Number of cases reported to police or other authorities

- Number of women who access support services after contacting Women Helpline 181

Graphical Representation of District wise Data of Women Helpline 181



Universalisation of Women Helpline (WHL-181)



Women Helpline Number



Child Helpline Number



Emergency Response Support System

WOMEN & CHILD DEVELOPMENT DEPARTMENT

GOVERNMENT OF HARYANA

Bays No. 15-20, Sector-4, Panchkula, Haryana



WOMEN & CHILD DEVELOPMENT DEPARTMENT, HARYANA



STOP THE VIOLENCE AGAINST WOMEN



SAY NO!

SPREAD AWARENESS

Universalisation of Women Helpline (WHL-181)

Hon'ble CM Haryana on 8 March-2021 Launched Whatsapp No. 94789 13181 for Women Safety in Haryana.

- 100% centrally sponsored scheme under Nirbhaya Fund
- Operational w.e.f. 3rd December 2018 in State of Haryana.

Services:

- 24X7 immediate services to women suffered from violence or in districts in integration with

various govt. agencies such as One Stop Centres (OSCs), Protection-cum-Prohibition Officer (PPOs)

- Till 24 Aug, 2023 total number of calls received at Helpline are 71994 out of which 11435 were effective calls related to Women.
- 10781 calls were resolved in coordination with One Stop Centre, PPO's of the respective districts and 250 cases were resolved through other institutions

Nations General Assembly in 2015 for the year 2030. The fifth goal is to achieve gender equality and empower all women and girls. The Women Helpline scheme is one of the components of Mission Shakti which aims to empower women.

The SDG target 5.2 aims to eliminate all forms of violence against all women and girls in the public and private spheres, including trafficking and sexual

exploitation.

Following are the expected outcomes, outcome indicators, process indicators and output indicators set for the effective implementation of the scheme:

Expected outcomes:

- Increased awareness among women about their rights
- Increased reporting of incidents related to violence against women
- Increased access to support services for women who

