



U-PREPARE

UTTARAKHAND DISASTER PREPAREDNESS
AND RESILIENCE PROJECT

(THE WORLD BANK ASSISTED)



PROCUREMENT OF GOODS THROUGH REQUEST FOR QUOTATION (RFQ)/ SHOPPING PROCEDURES

REQUEST FOR QUOTATIONS
Procurement of Goods under RFQ/Shopping Procedures
E-Procurement Notice
(Two-Envelope with e-Procurement Bidding Process)

Purchaser: Program manager, PIU-USDMA, U-PREPARE

Contract title: Supply, installation, testing and commissioning of an Active LED Video Wall along with a Video Wall Control Processor for the PIU-USDMA

RFQ No: A-11/IT Equipment's/U-PREPARE/2025

Date: 21/08/2026

Applicable Procurement Guidelines/Regulations Date: Sep 2025

1. The Government of India has received financing from the World Bank towards the cost of the Uttarakhand Disaster Preparedness & Resilience Project (U-PREPARE) and intends to apply part of the proceeds towards eligible payments under the contract for which this request for quotations is issued. The Program manager, PIU-USDMA, U-PREPARE invites quotations electronically from eligible bidders for the following goods.

Sl. No.	Brief Description of the Goods	Specifications	Unit & Quantity	Delivery Period	Place of Delivery	EMD
1	Supply, installation, testing and commissioning of an Active LED Video Wall along with a Video Wall Control Processor for PIU-USDMA	As per Annexure 1	01 Nos.	45 Days from the issuance of supply Order	36 – USDMA Building, IT Park, Dehradun	Rs.1,20,000/- (in the form of FDR/BG) to be submitted original to this office.

2. The Bidders must submit Quotation for all items/quantities.

3. This e-Procurement notice includes the terms and conditions applicable to submission of quotations; criteria for qualification, evaluation, and for award of supply order(s); and relevant forms to be filled by the bidders.

4. For submission of Quotation, the Bidder is required to have Digital Signature Certificate (DSC) from one of the Certifying Authorities authorized by Government of India for issuing DSC.

5. Quotations, both Technical Part and Financial Part shall be submitted on www.uktenders.gov.in on or before 1100 hours on 08/09/2026 **in separate envelopes**. Any quotation or modifications to quotation received outside e-procurement system will not be

considered. The electronic bidding system would not allow late submission of quotations. The 'Technical Part' of the Quotations will be opened online on 08/09/2026 at 1200 hours.

6. If the Purchaser's office happens to be closed on the date of opening of the Quotations as specified, the 'Technical Part' of the Quotations will be opened on the next working day at the same time. The Financial Parts of the Quotations shall remain unopened in the e-procurement system, until the subsequent online opening, following the evaluation of the Technical Parts of the Quotations.

7. Other details can be seen in the RFQ document. The Purchaser shall not be held liable for any delays due to system failure beyond its control. A Bidder requiring any clarification of the RFQ Document may notify the Purchaser online or may visit the office of the Purchaser at the address given below.

Program Manager
PIU-USDMA, U-PREPARE
5th Floor, USDMA, 36, IT Park,
Dehradun – 248195, Uttarakhand
procurement.uprepare@gmail.com
www.u-prepare.com

RFQ No: A-11/IT Equipment's/U-PREPARE/2025

Date: 21.08.2026

Terms and Conditions

1. **Eligibility:** A Bidder (a) shall not participate in more than one Quotation; (b) shall not have conflict of interest as defined in the Bank's Procurement Regulations; and (c) should not have been (i) temporarily suspended or debarred by the World Bank Group in compliance with the Bank's Anti-Corruption Guidelines and its Sanctions Framework.

2. **Clarifications & Amendments:** If the Purchaser receives any request for clarification of this RFQ Document, it will upload its response together with any amendment to this document, on the e-procurement portal for information of all Bidders. Bidders should check on the e-procurement system, for any amendments to the terms and conditions.

3. **Documents:** The Quotation shall comprise two Parts, namely the Technical Part and the Financial Part. Both Parts shall be submitted simultaneously.

4. The Technical Part of Quotation shall comprise the following:

- (a) Letter of Quotation – Technical Part;
- (b) Technical Specifications compliance sheet along with brochures: confirmation that the offered Goods and Related Services conform to the required specifications;
- (c) Evidence in accordance with Clause 8 establishing Bidder's qualifications to perform the contract, if its quotation is accepted;
- (d) Documents regarding company registration, PAN & GST
- (e) Complete address and contact details of the Bidder having the following information:

Name of Firm

Address for communication

Telephone No(s): Office

Mobile No.

Electronic Mail Identification (E-mail ID)

(f) The Technical Part of Quotation shall not include any financial information related to the Quotation price. Where material financial information related to the Quotation price is contained in the Technical Part of Quotation, the Quotation shall be declared non-responsive

5. The Financial Part of Quotation shall comprise the following:

- (a) Letter of Quotation - Financial Part
- (b) BoQ

6. Quotation Prices

a) The contract shall be for the full quantity for all items or for full quantity of each item, as specified in the Price Quotation Form. Corrections, if any, can be carried out by editing the information before electronic submission.

- b) All duties, taxes and other levies payable on the raw materials and components shall be included in the total price.
- c) GST and any other taxes, which will be payable on the goods at the time of invoicing in connection with the sale, shall be shown separately. If these are only stated to be extra, such quotations are liable to be rejected. Wherever these taxes are not shown, these will be assumed to have been included in the quoted price.
- d) The rates quoted by the bidder shall be fixed for the duration of the contract and shall not be subject to adjustment on any account.
- e) The Prices shall be quoted in Indian Rupees only.

7. **Conformity of Goods:** the Bidder shall furnish as part of the Technical Part of Quotation, documentary evidence that the Goods conform to the technical specifications and standards, as relevant for example catalogue, warranty/ guarantee etc. of the manufacturer.

8. **Qualification of the Bidder:**

(a) If the bidder is a Manufacturer: The Bidder shall furnish documentary evidence to demonstrate that it is the manufacturer of required equipment (Affidavit on letter head)

(b) If the bidder is a non-manufacturer: Bid Specific Manufacturer's authorization for the supply of the required equipment/item along with standard warranty guaranty is to be submitted.

(c) Supplies for similar item (Active LED Video Wall) in each quotation should be from one manufacturer only. Quotations offering supplies from different manufacturers for the same item in the quotation will be treated as non-responsive.

(d) The bidder should have experience in supplying and commissioning **similar items (Active LED Video Wall)** with a minimum order value of **₹80.00 lakh** during the last **three (03) years** to any State Government, Central Government, Public Sector Undertaking (PSU), Autonomous Body, or Government Department. Copies of work orders, completion certificates, or client-issued experience certificates shall be submitted as documentary evidence.

(e) The bidder should have a **minimum average annual turnover of ₹80.00 lakh** during the last **three (03) financial years (2022-23,2023-24 & 2024-25)**. A Chartered Accountant (CA)-certified turnover certificate, duly supported with a valid UDIN, shall be submitted along with the bid.

9. **Validity of Quotation:** Quotation shall remain valid for a period not less than 90 days after the deadline date specified for submission.

10. **Signing of Quotations:** The name and position held by each person signing the quotation and related documents must be typed or printed below the signature.

11. **Quotation Submission:** The Letter of Quotation – Technical Part, and Letter of Quotation – Financial Part shall be filled, signed and scanned copies shall be uploaded along with the Price Schedules that shall be furnished using the Forms available online without any alterations. All blank spaces shall be filled in with the information requested. Scanned copies of all other documents shall also be uploaded on this website.

12. **Online Opening and Evaluation of Technical Parts of Quotations:** The ‘Technical Part’ of the Quotations will be opened online on the specified date and time. The Financial Parts of the Quotations shall remain unopened in the e-procurement system, until the subsequent online opening, following the evaluation of the Technical Parts of the Quotations.

(a) The Purchaser shall examine the technical part of the quotation to determine whether the quotation (a) has been properly signed (Clause 10); b) meets the eligibility criteria (Clause 1); (c) conforms to all terms, conditions, technical specifications and warranty/guarantee etc.;

(b) Only Quotations that are both substantially responsive to the RFQ document, and meet all Qualification Criteria shall qualify for opening of the Financial Parts of their Quotations at the second online opening.

(c) Purchaser shall notify in writing those Bidders who have failed to meet the Qualification Criteria or whose Quotations were considered non-responsive to the requirements in the RFQ document, advising them that their Technical Part of Quotation failed to meet the requirements of the RFQ document; and that their Financial Part of the Quotation shall not be opened.

(d) Simultaneously Purchaser shall notify in writing those Bidders whose Technical Parts of Quotations have been evaluated as substantially responsive and meeting the Qualification Criteria that their Quotation has been evaluated as substantially responsive to the RFQ document and that their Financial Part of Quotation will be opened online.

13. **Online Opening and Evaluation of Financial Parts of Quotations:** The ‘Financial Part’ of the Quotations will be opened online on the specified date and time. This can also be viewed by the bidders online, and electronic summary of quotation opening of financial part will be generated and uploaded online.

(a) The Purchaser shall examine and confirm that Letter of Quotation – Financial Part and BoQ are in accordance with the requirements specified in the RFQ document. If any of these documents or information is missing, the offer shall be rejected.

(b) The Quotations would be evaluated for all the items together.

(c) The evaluation shall be based on the total price of Goods and Related services at project site including GST and any other taxes, which will be payable on the finished goods at the time of invoicing.

14. **Award of contract:** The Purchaser will issue the supply order to the bidder whose quotation has been determined to be substantially responsive and who has offered the lowest evaluated quotation price.

(a) Notwithstanding the above, the Purchaser reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.

- (b) The bidder whose quotation is accepted will be notified of the award of contract by the Purchaser prior to expiration of the quotation validity period. The terms of the accepted offer shall be incorporated in the supply order (sample form attached).
- (c) 100% Payment shall be made immediately/or within 30 days after delivery and acceptance of the goods.
- (d) 3yrs commercial warranty/ guarantee shall be applicable to the supplied goods.

Quotation Forms

Letter of Quotation–Technical Part

The Bidder must prepare the Letter of Quotation on stationery with its letterhead clearly showing the Bidder's complete name and address. The italicized text is for Bidder's guidance in preparing these forms and shall be deleted from the final products.

RFQ No.: [insert identification]

Our Reference: No..... Dated.....

To:

(Purchaser's name and address)

Subject: Supply of.....

Sir,

1. We, the undersigned, hereby submit our Quotation in two parts, namely:

- (a) Technical Part; and
- (b) Financial Part

2. In submitting our Quotation, we make the following declarations:

- (a) **No reservations:** We have examined and have no reservations to the RFQ Document;
- (b) **Conformity:** We offer to supply in conformity with the RFQ Document and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services *[insert a brief description of the Goods and Related Services]*;
- (c) **Quotation Validity Period:** Our Quotation shall be valid for the period of 90 days, from the deadline fixed for the Quotation submission;
- (d) **Eligibility:** We meet the eligibility requirements and have no conflict of interest, we are not participating in more than one quotation in this bidding process, and we have not been temporarily suspended or debarred by the World Bank.
- (e) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in any type of corrupt, fraudulent, collusive, coercive, or obstructive practices.

Yours faithfully,

Authorized Signature

Name & Title of Signatory _____

In the capacity of *[insert legal capacity of person signing the Letter of Quotation]*

Name of Bidder _____

Address _____

Dated on _____ day of _____, _____ *[insert date of signing]*

Letter of Quotation–Financial Part

The Bidder must prepare the Letter of Quotation on stationery with its letterhead clearly showing the Bidder's complete name and address. The italicized text is for Bidder's guidance in preparing these forms and shall be deleted from the final products.

RFQ No.: [insert identification]

Our Reference: No..... Dated.....

To:

(Purchaser's name and address)

Subject: Supply of.....

Sir,

1. We, the undersigned, hereby submit the second part of our Quotation, the Financial Part. In submitting our Financial Part we make the following additional declarations:

(a) Our Quotation shall be valid for the period of 90 days from the deadline fixed for the Quotation submission;

(b) Quotation Price:

Total price (Excl. GST)	
Total GST	
Total price (Incl. GST)	

(c) **Commissions, gratuities and fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Bidding process or execution of the Contract: *[insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity. If none has been paid or is to be paid, indicate "none."]*

(d) We agree to supply the above goods in accordance with the technical specifications for a total contract price (including all taxes and duties) of Rs. (Amount in figures) (Rs... amount in words) within the period specified in the Request for Quotations.

(e) We also confirm that the normal commercial warranty/guarantee ofmonths shall apply to the offered goods.

(f) We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf has engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices (as defined in the prevailing World Bank's sanctions procedures) in competing for or in performing the Contract.

Yours faithfully,

Authorized Signature

Name & Title of Signatory _____

In the capacity of *[insert legal capacity of person signing the Letter of Quotation]*

Name of Bidder _____

Address _____

Dated on _____ day of _____, _____ *[insert date of signing]*

Purchaser's Requirement

1. LIST OF GOODS & RELATED SERVICES AND DELIVERY PERIOD

Line Item No.	Description of Goods and Related Services	Quantity	Final Destination (Project site)	Desired Delivery Period for completion of supply from the date of supply order
1	2	3	4	5
<i>1</i>	Supply, installation, testing and commissioning of an Active LED Video Wall along with a Video Wall Control Processor for PIU-USDMA (Make: LG/SAMSUNG/BARCO) with 03 years comprehensive onsite OEM/OEM-backed warranty	<i>01</i>	36 – USDMA Building, IT Park, Dehradun	<i>45 Days</i>

2. TECHNICAL SPECIFICATIONS

Active Videowalls **1.5 Metres height ($\pm 5\%$) X 3.8 Metres length ($\pm 5\%$)**

Display Wall Area	The Display Wall Area available in the respective rooms is approximately 1.5 Metres height ($\pm 5\%$) X 3.8 Metres length ($\pm 5\%$) (for 3rd floor EOC Room Main Wall)
Diode Technology	Professional-grade Direct View LED (DVLED) based on SMD / CoB / Flip-Chip RGB LED technology or equivalent/better, suitable for continuous professional/command-centre operation.
Pixel Pitch	<1.27 mm
Peak Brightness	800 Nits or more
Native Resolution	The complete video wall shall provide a suitable high-resolution display corresponding to the proposed wall dimensions. Bidder shall clearly specify total native resolution and pixel matrix of the offered solution.
Brightness Uniformity	$\geq 95\%$, after calibration
Contrast Ratio	5,000:1 or higher
Refresh Rate	$\geq 3,840$ Hz
Frame Rate	60 Hz or higher; support for higher frame/video rate shall be acceptable
Colour Bit	14-bit or higher
Signal Inputs	RJ45 in LED wall cabinet
HDCP	Supported
HDR	HDR / HDR10 / HDR10+ / HDR Pro / HLG / Dolby Vision or equivalent professional HDR technology
Viewing Angles	Minimum 160° Horizontal and 150° Vertical, or better
LED Life Time	$\geq 100,000$ hours, preferably specified up to 50% brightness
Serviceability	100% front serviceable. LED modules and major serviceable components shall be accessible from the front without dismantling the complete wall.
Cabinet Construction	Precision-engineered die-cast aluminium or equivalent professional-grade cabinet construction , suitable for seamless fine-pitch LED installation.
Cabinet Alignment	Cabinets/modules shall provide precise mechanical alignment suitable for seamless installation. Cabinet flatness/alignment tolerance shall be declared by OEM.
Signal/Data Input	Appropriate digital/network signal interface including RJ45 and/or equivalent professional interface as per OEM architecture.
Controller/Processor	Complete wall shall be supplied with same make / OEM professional LED controller/video processor , appropriately sized for the offered resolution and configuration.
Input Interfaces	Controller/processor shall support commonly used professional digital video inputs such as HDMI/DisplayPort or equivalent, either directly or through the offered system architecture.
HDCP	Supported
PSU	Power supply shall be integrated within the cabinet/module architecture as per OEM design.

Power Redundancy	Solution shall support redundant power supply architecture , either natively or through the offered system design.
Signal Redundancy	Solution shall support redundant signal/data path or controller redundancy , wherever supported by the OEM architecture, to minimise single points of failure.
Remote Monitoring & Diagnostics	Solution should provide central monitoring/diagnostic capability for display/controller/system health, faults and operational status through OEM/OEM- supported software, wherever applicable.
Protection / IP Rating	IP2X with protective coating / IP3X or better , suitable for indoor professional installation.
Operating Requirement	Suitable for 24×7 or continuous mission-critical operation as declared/supported by OEM.
Calibration	OEM-supported brightness and colour calibration mechanism shall be available to ensure uniformity across the complete LED wall.
Certifications	Product shall have BIS certification/registration wherever statutorily applicable in India , along with applicable CE/FCC/CB/IEC safety/EMC certifications or equivalent internationally recognised certifications.
OEM Product Category	Offered solution shall be an enterprise/professional DVLED product , designed and marketed by the OEM for control room/EOC/command centre/corporate/professional display applications.
Current Product	Offered model shall be a current commercially available model and shall not have been declared End-of-Life (EOL)/End-of-Sale (EOS) by the OEM as on the date of bid submission.
OEM Datasheet	Major technical parameters including pixel pitch, brightness, contrast ratio, refresh rate, viewing angle, LED lifetime and cabinet specifications shall be verifiable from the OEM's official published datasheet/product documentation /official website . Bidder-generated datasheets alone shall not be considered sufficient for technical compliance.
OEM Authorisation	Bidder shall submit Manufacturer Authorisation Form (MAF) specific to the tender from the offered LED display OEM.
OEM Undertaking	OEM shall provide an undertaking confirming authenticity of the offered product, warranty/ support commitment and availability of spares/ support for the offered solution.
OEM Presence & Support	OEM shall have an established sales/service/support mechanism in India , either directly or through its authorised service network.
Warranty	Minimum 3 years comprehensive onsite OEM/OEM-backed warranty for the complete solution including LED cabinets/modules, controller/processor, power supplies and associated electronics supplied under the contract.
Spares & Support	OEM/bidder shall ensure availability of essential spares/modules and technical support for the offered system for the next 7 years from the installation date.
Single-Point Responsibility	Successful bidder shall have end-to-end responsibility for supply, installation, integration, configuration, calibration, testing, commissioning, warranty and support of the complete video wall solution.

Compatibility & Integration	Bidder shall ensure compatibility of LED cabinets, controller/processor, mounting structure, cabling and associated components as one integrated solution.
Mounting Structure	Complete precision mounting structure/frame, necessary cabling, connectors and accessories required for successful installation and commissioning shall be included in the quoted solution.
Demonstration / Technical Validation	Department may require the technically qualified bidder/OEM to provide product demonstration/PoC and verification of critical technical parameters prior to final acceptance/order, wherever considered necessary.
Acceptance Testing	Final acceptance shall be subject to successful installation, calibration and testing of resolution, brightness/uniformity, display quality, controller operation, redundancy functionality wherever offered, and other specified parameters.

Video Wall Control Processor (Type 1):

System	• Video Wall Controller with outputs and sources. • Configurable videowall processor that shall support the real-time window display of multiple video, graphic, picture and streamed input sources on a single or tiled video display. • Video wall Processor to drive proposed number of matrix videowalls • Controller should be of same make as of supplied Active Video wall
Operating system	Controller shall be MacOS or Windows or Linux based or equivalent for faster processing and reliability
Inputs	4 x inputs (minimum) HDMI with Audio and 4K or better resolution.
Outputs	Minimum 2 x HDMI
Certification	BIS, FCC
Other	The Bidder shall supply all necessary supporting appliances, software, installation kits for the commissioning of the item supplied.

ATTACHMENT

OFFICE OF
.....

PURCHASE/SUPPLY ORDER

To:

M/s

.....
.....
.....
.....

Dear Sirs,

Sub: Supply of
.....

Ref: Request for Quotation no..... dated

1. Your quotation no.....of(Date) for the supply of **has been accepted. You are requested to** supply the following goods/equipment at the rates quoted by you and specified against each as per the specifications and terms & conditions specified hereunder:

Serial. No	Brief description of goods/ equipment	Specifications	Quantity to be supplied	Unit Rate (Rs.)	GST*	Total Price (Rs.) including all taxes and duties
1						
2						
3						
4						
5						
			Total			

*GST and similar other taxes and duties applicable on finished goods. Indicate each applicable tax separately.

2. Delivery Period:days from the date of issue of this supply order.

3. Place of delivery

4. Consignee Address:
5. GST and other taxes and duties, if any will be reimbursed at actual rates paid on the date of supply or the rate/amount shown in 1. above, whichever is lower.
6. Standard Manufactures commercial Warranty/Guarantee shall be..... months from the date of delivery and acceptance.
7. Payment shall be made on delivery or within 7 days of delivery; and acceptance of the goods/equipment.
8. Other terms and conditions are as under:
.....
.....

(Purchaser)

Date:

Place:

Name:

Designation:

Modify as appropriate for individual cases