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### उत्तराखण्ड शासन कौशल विकास एवं सेवायोजन विमाग संख्या: 55न्/ XLI-B-1 / 23-E-18874 देहरादूनः दिनॉकः 10 मई, 2023 कार्यालय-ज्ञाप

मा0 मंत्रिमण्डल की बैठक दिनांक 03 मई, 2023 में लिये गये निर्णयानुसार उत्तराखण्ड राज्य के युवाओं के विदेश में सेवायोजन हेतु "मुख्यमंत्री कौशल उन्नयन एवं वैश्विक रोजगार योजना" का क्रियान्वयन (संलग्न योजना ) किये जाने की स्वीकृति प्रदान

"मुख्यमंत्री कौशल उन्नयन एवं वैश्विक रोजगार योजना" का वित्त पोषण राज्य पोषित कौशल विकास योजना (ELSTP) एवं विदेश रोजगार प्रकोष्ठ मद में प्राविधानित बजट से किया जायेगा।

संलग्नक-"मुख्यमंत्री कौशल उन्नयन एवं वैश्विक रोजगार योजना

Signed by Vijay Kumar Yadav

Date: 10-05-2023 10:22:10

(विजय कुमार यादव), सचिव।

संख्या- 55-} /XLI-B-1/2023-E-18874 तद्दिनांकित

प्रतिलिपि— निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित:-

1— निजी सचिव, मा० मुख्यमंत्री, उत्तराखण्ड।

- 2— निजी सचिव, मा0 कौशल विकास एवं सेवायोजन मंत्री, उत्तराखण्ड।
- 3— निजी सचिव, मुख्य सचिव, उत्तराखण्ड शासन।
- 5— निजी सचिव, सचिव, कार्मिक विभाग, उत्तराखण्ड शासन।
- 6— निजी सचिव, सचिव, वित्त विभाग, उत्तराखण्ड शासन।
- 7— निजी सचिव, सचिव, नियोजन विभाग, उत्तराखण्ड शासन।
- 8— आयुक्त गढवाल / कुमाऊँ मण्डल, उत्तराखण्ड।
- 9— परियोजना निदेशक, उत्तराखण्ड कौशल विकास समिति, देहरादून।
- 10-निदेशक, सेवायोजन, हल्द्वानी-नैनीताल।
- 11-निदेशक, प्रशिक्षण, हल्द्वानी-नैनीताल।
- 12-राष्ट्रीय सूचना केन्द्र, सचिवालय परिसर, देहरादून।

13-मार्ड फाईल।

Signed by Atul Kumar Singh

Date: 10-05-2023 12:07:00

आज्ञा से.

(अतुल कुमार सिंह), उप सचिव।

### परिशिष्ट-क

# Mukhya Mantri Kaushal Unnyan Eyam Ynishyik Rozgar Yojana

### (MM-KUVRY)

### Background

Globally, many developed countries are facing an aging population, of which, ~15 countries fall under the critical category where working age population is very low compared to the population of the elderly. These countries have a growing demand for foreign workforce to fill this gap.

Market assessment indicates more than 5 million overseas jobs would be available by 2030 across job profiles such as Eldercare, Nursing, Hospitality, AYUSH, and Security. Major demand centres for these jobs include Japan, UK, UAE, Saudi Arabia, Germany, Canada, Australia, USA, and Singapore. The youth graduating from the schools and colleges of the Stateosten lack the skill sets required for high-paying jobs. Thus, there is a significant opportunity to upskill and place the youth of Uttarakhand in overseas jobs which would lead to better quality of life, income levels and increased remittances for the state along with growth in skilled and employable workforce.

aims to cater to this need of the state and to significantly accelerate the overseas skilling and placement process through incentives (placement guarantees, and post-placement support), partnerships and skilling programs. Cumulatively, MM-KUVRY aims to place around 50,000 youth overseas till 2030.

### **Objectives**

- 1. Upskill the youth in the state.
- 2. Provide support in the form of incentives and schemes to youth for upskilling and certification.
- Create an ecosystem of skilling and placement agencies, and foreign government partners to skill and place youth overseas.
- 4. Reduce unemployment and raise income levels by opening premium overseas jobs.
- 5. Increase remittances to the state.

#### Strategy and Approach

- Department of Skill Development and Employment would be the implementing body.
- The Scheme shall be implemented through Public-Private and Government-to-Government partnerships. These partnerships would be taken up through RFPs / MoUs / Bilateral contracts:
  - a. PPP between State Government and overseas skilling and placement agencies
  - b. G2G between the State Government and foreign governments
- Overseas skilling and placement agencies shall be responsible for offering language and domain skilling programs followed by placement and post-placement support.
- 4. The skilling program shall be delivered at designated government education and technical institutions like ITIs, polytechnics, higher education colleges, nursing

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colleges **OR** through online mode (online mode only for English language courses). 5. Foreign governments or government entities shall be responsible for easing overseas immigration and facilitating placements in government agencies /

## Roles and Responsibilities

Department of Skill Development and Employment

The Department shall be responsible for administering this scheme and offering the necessary incentives and support (as the case may be) to the enrolled candidates, overseas placement agencies and foreign governments / government entities. It shall take up additional roles such as starting a hotline and overseas helpdesk for grievance redressal and any other functions as necessary to ensure smooth migration and settlement in the foreign

- 1. Administer the skilling and overseas placement program The Department or its agencies / nodal bodies shall serve as a program administrator. As part of this, it shall conduct periodic market assessments, identify demand skill sets, facilitate potential partnerships, collect data on skilling programs, overseas placed candidates, etc. to understand the changing skill and employment trends globally. In addition, the Department/ Agency shall organize industry conclaves and skilling & placement conferences/ workshops to increase the state's visibility and build
- 2. Launch government incentives The Government of Uttarakhand shall extend skilling incentives, bank loans and interest subvention (explained in below section-Government incentives). The agency will be required to submit attendance records for all registered candidates to the Department at the end of each month. The Department shall verify the same and transfer the skilling incentive for all candidates having at least 80% attendance for the month directly to the agency. The verification of attendance records and transfer of the skilling Incentive to the agency shall be processed within 15 business days from the date of receipt of attendance records by the Department.

3. Mobilize for skilling and overseas placements - The Department shall mobilize candidates through outreach campaigns.

4. Introduce dedicated Overseas Placement Helpdesk- The Department shall introduce a dedicated Overseas Placement Helpdesk for grievance redressals. This Helpdesk should conduct periodic check-ins with the migrated candidates about their job, organization, accommodation, and any other grievances. The first checkin should be done within 10 business days from the date of landing in the destination country.

Overseas Skilling and Placement Agencies

The agencies shall be responsible for skilling program, overseas placements and postplacement support. Agencies would be onboarded through an EoI process.

1. Conduct skilling program - The candidates must enroll with one of the selected agencies. The candidates would undergo foreign language and domain skilling (if needed) based on the job profile and country they are registered for:

2. Conduct overseas placements - During or post the skilling program, agencies would facilitate placements of the candidates. Once such placed candidates qualify the required foreign language and / or domain examination(s), their employment shall be confirmed followed by migration documentation procedure, actual migration, and post-placement support by agencies.

3. Facilitate post-placement support - The overseas skilling and placement agencies shall offer post-placement support directly to their respective overseas

placed candidates. Typically, post-placement support would include periodic checkins, grievance redressal, emergency support and attrition support. In addition, the Department would establish its own overseas helpdesk to address grievances and provide support to migrants.

A nationalized or co-operative bank shall partner with the State to extend skilling /educational loans to candidates as required by them to cover a portion of their program fee.

### Foreign Governments / Government Entities

The foreign governments shall support in immigration, and (optionally) placements in government agencies / departments in the host country and related support. Such G2G arrangements would be made with foreign governments / government entities with prior experience of similar partnerships with other Indian states / other foreign governments and with demand for Indian workforce. Foreign governments / government entities would be sent EoIs followed by discussions, and MoUs / Agreements post cabinet approval.

### **Educational Institutes**

Educational institutes would be onboarded for introducing foreign language courses as complementary to the existing curriculum. These would be language courses of a certain proficiency level (Japanese, German, English etc.) as required for countries where overseas placement shall be targeted. This would give students more time to learn the language during their degree and save time and cost from taking up a separate language program later. The institutes shall have a contractual agreement with the empaneled overseas placement agencies to teach the students. In addition, on completion, the students shall be awarded a certificate by the institute or agency and students undertaking these hybrid courses shall be allowed to sit for the placements process with the relevant empaneled agency directly.

### Incentives

- 1. Target candidates The scheme is applicable for any interested candidate above 18 years of age with a minimum eligibility for a given job profile in a specific . country as prescribed by an overseas skilling and placement agency and holding a domicile certificate of Uttarakhand.
- 2. Incentives The Government of Uttarakhand would support registered candidates and overseas skilling and placement agencies with incentives to make the program cost effective and efficient.

### A. Incentives for candidates:

i. Skilling and placement incentive - The State shall provide a monthly incentive to each beneficiary for undertaking a skilling and placement program run by State empaneled agencies which would be 20% of the monthly program fee for a program no longer than 6 months, subject to the below maximum limit:

	Non-English + Domain + Cultural skilling and placement	English + Domain + Cultural skilling and placement
In-person	INR 7,500 per month	INR 3,000 per month
Online	This program is not allowed to be conducted online	INR 2,000 per month

Bank loans and interest subvention - The State shall tie up with a nationalized or cooperative bank to provide low-interest loans to candidate who wish to avail the same. As part of the scheme, the State shall offer interest subvention up to 75% on such loans availed



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by registered candidates for a loan of up to 60% of all-inclusive program fee or INR 1,00,000, whichever is lower. The State may provide Default Guarantee (DG) to bank for up to 10% of total loan book on this head. The candidate would be free to avail a loan higher than these specified limits, however, no interest subvention or Default Guarantee would be provided on the loan amount exceeding the specified limits.

Fee refund - The government shall require the agency to refund 75% of the skilling fee paid till date to the non-placed candidates provided the agency fails to provide placement within 6 months of completion of the skilling program and clearing the requisite qualifying exams to at least 85% of the enrolled candidates.

B. Incentives for overseas placement agencies:

Government infrastructure - The Department shall facilitate provision of ITI facilities or Government Schools/Colleges or Polytechnic Institutes to the agencies at an annual rent of 0.5% of the circle rate for commercial establishments in the area where the institute is located. The annual rent would be subject to escalation at the prevailing inflation rate. The Department shall reserve the right to obtain services from agencies in lieu of the rent. Minimum Conditions for Eligibility of Overseas Skilling and Placement Agencies

Agencies interested to partner with the State shall be evaluated based on the below criteria:

1. Agency Certification and Financial Standing

A. The agency shall be a 'certified recruiting agent' under Ministry of External Affairs, India and having a registered office in India OR in case of overseas opportunities in Japan under TITP and SSW, the agency shall be an 'approved sending organization' (SO) under National Skill Development Corporation (NSDC).

B. The agency should have an annual turnover of at least INR 2 (two) crore.

C. The agency should have at least 10 (ten) full time trainers on its pay roll (Domain as well as Language trainers included).

2. Skilling Requirements

A. The agency would be required to conduct minimum 30 hours of training per month for an in-person program and minimum 20 hours of training per month for an online

B. The agency should disclose the detailed skilling program curriculum including training hours, schedule and syllabus which are linked to the mandatory exams for specific countries and requirements of overseas employers.

3. Job and Placement Requirements

A. The agency should disclose the detailed job and salary information for target countries including available job profiles, salary structure by job profile, cost of living, minimum criteria to receive permanent residence and/ or citizenship and confirmed partner employer details by job profile such as employer name, employer registration ID, location / address, organization head details, and number of confirmed jobs with employer.

B. The agency should guarantee 85% placements of the total candidates enrolled in a particular course. In case of non-fulfillment of 85% placement, the agency would be de-empaneled for a period of 2 years and would need to refund 75% of the fees to the

unplaced candidates as mentioned above.

4. Program Fees and Fee Structure

A. The agency should disclose an all-inclusive program fee to be charged per beneficiary which includes providing the below mentioned services to the registered candidates (detailed fee breakup with rationale is to be made available by the agency):

i. Domain training as per the requirements of the overseas employer and as

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required for any mandatory exams for specific countries.

II. Language training as per the requirements of the overseas employer and as required for any mandatory exams for specific countries.

- iii. Placement with an overseas employer including coordination and facilitation of selection process. The placement would be for an annualized remuneration not lower than 25% of the latest reported per capita GDP (PPP basis) / minimum pay in that country.
- iv. Migration documentation support including visa & related documentation.
- v. Post-migration and post-placement support including grievance redressal.

vi. Post-placement retention guarantee for a period of 6 months.

vii. Travel, Boarding & Lodging - Optional, but the same needs to be highlighted, Preference may be given to agencies where the cost of visa, travel and lodging is borne by their registered employers with no additional fee charged to candidates.

The agency would not be allowed to charge any other miscellaneous fees outside the disclosed program fee.

B. The upper limits on monthly fees which may be charged per beneficiary is specified

Delow-:				
	1 1 72	Non-English + Domain + Cultural skilling and placement	English + Domain + Cultural skilling program and placement	
ŀ	In-person		INR 15,000	
	Online	Non-English programs not allowed to be conducted online	INR 10,000	

C. The agency should structure the fees of each course such that not more than 30% of the fees are paid prior to placements for in-person program and no more than 20% of the fees are paid prior to placements for online program.

### 5. General Disclosures and Conditions

A. All program information as required above should be disclosed to the candidates and their parents before enrollment followed by a consent declaration form signed by the candidates and their parents to acknowledge the information shared and provide their consent to avail the service.

B. The State shall immediately de-empanel any agency and initiate proceedings as may be necessary where employers registered with the agency follow malpractices such as

withholding passport or government IDs of candidates etc.

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