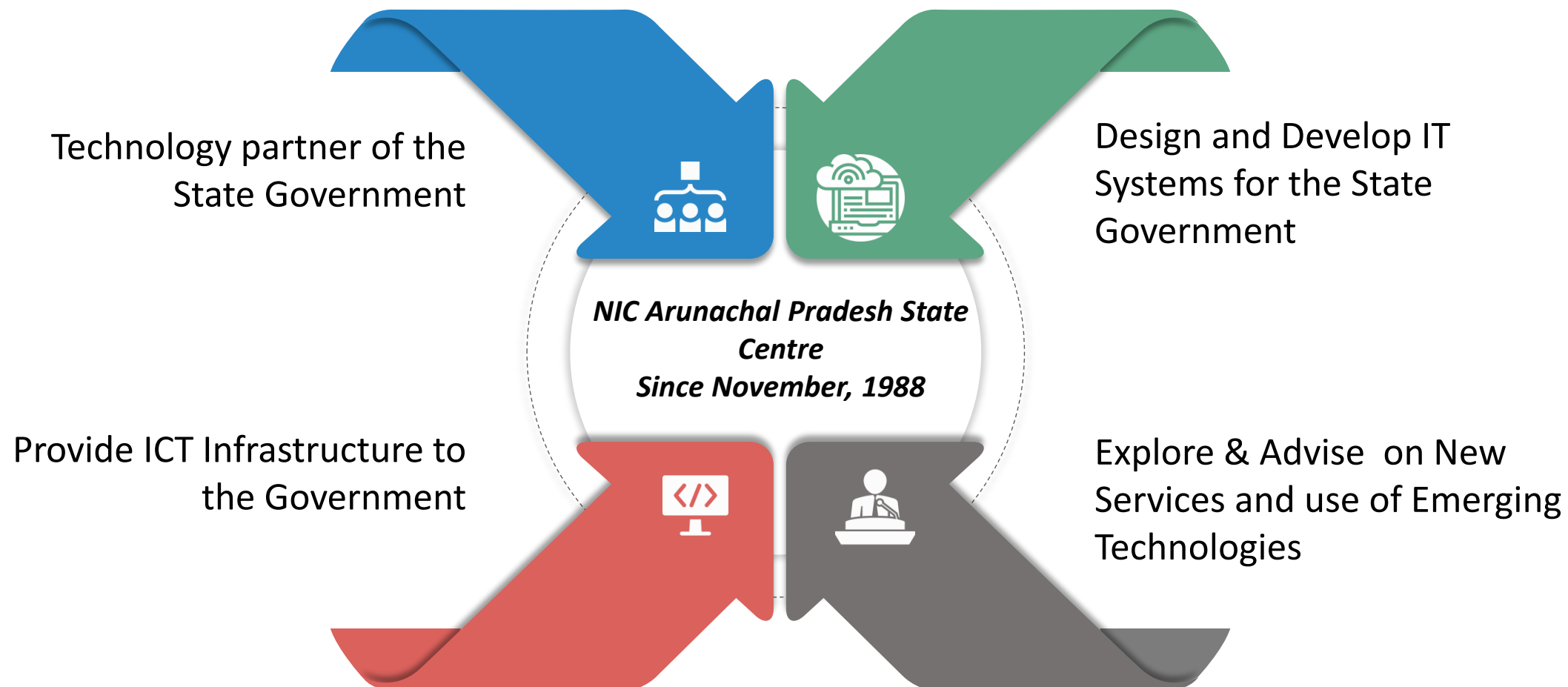


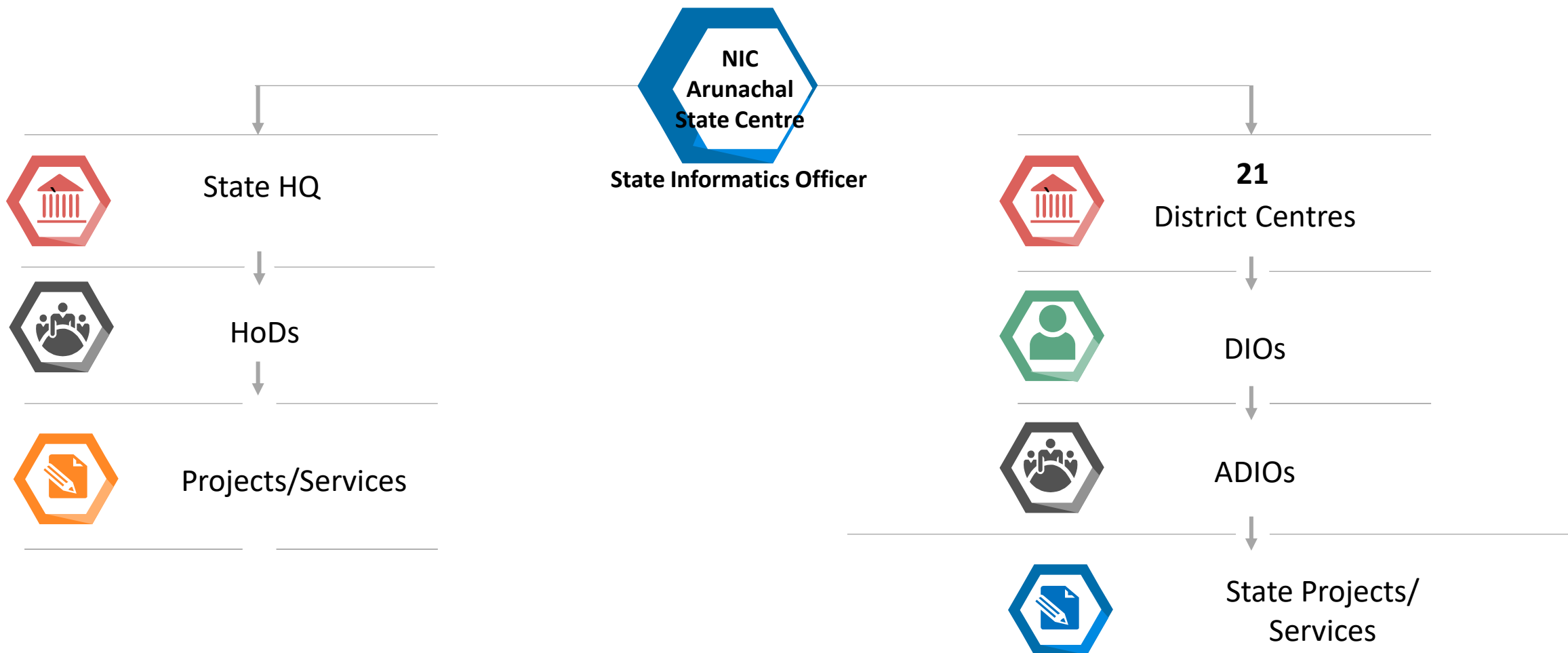
# NATIONAL INFORMATICS CENTRE

## Arunachal Pradesh State Centre

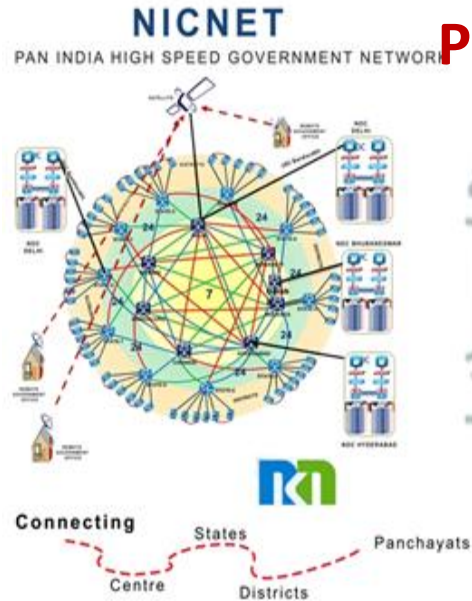
Ministry of Electronics & Information Technology  
Government of India

September 2021

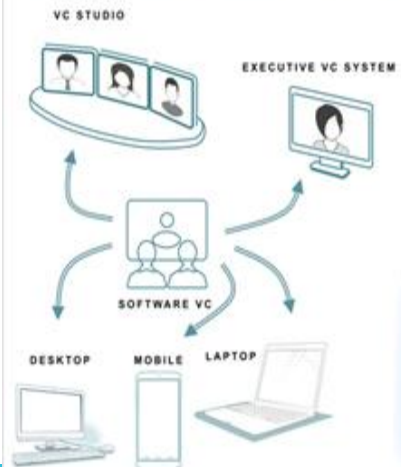




## ICT INFRASTRUCTURE NIC ARUNACHAL PRADESH



### VIDEO CONFERENCING



### Government Websites

Government Services

Q2B — Q2A  
Q2E — Q2C

### State Mini Cloud



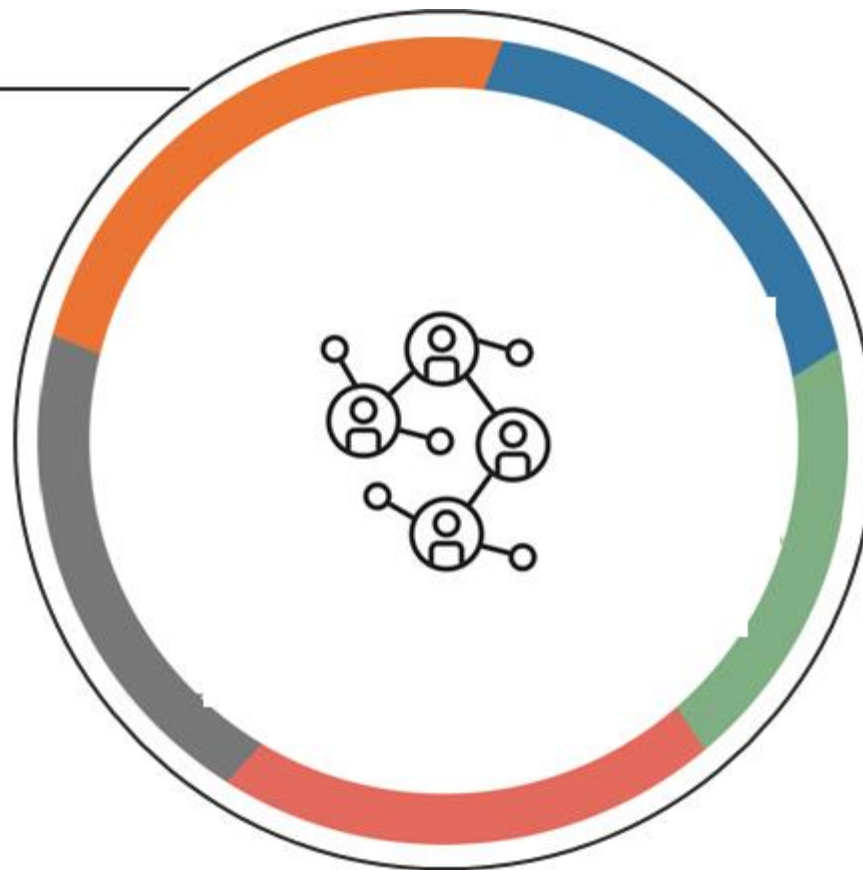
High speed leased data circuits  
to Institutes and NIC N  
Lakhimpur, Assam

Connectivity from State  
Capitals to 13 District Centres  
using 2/8/34/100 Mbps leased  
circuits

VSAT services at 21  
locations

Connects State Wide  
Area Network on high-  
speed network

Secure access through VPN  
and Secure Wi-Fi Services





1

**30 State and Central Government Departments**

2

**2/4/10/34 Mbps Leased Line Connectivity to Departments**

3

**All 4 Blocks of the Civil Secretariat are connected over OFC Media**

4

**Each Floor of Every Block covered with WiFi Network**

5

**Approximate 900 Users of Secretariat WiFi**



## Connecting Knowledge Institutions With High Speed connectivity





The Governor of Arunachal Pradesh Brig. (Dr.) B. D. Mishra (Retd.) interact with all the members of the State Assembly, urban bodies and Panchayati Raj Institute of the State through virtual meet from Raj Bhavan, Itanagar on 17<sup>th</sup> April 2021.

**24**

VC Studios at State  
HQ (3) and District  
Centres (21)



**74**

VIP VC Sessions  
in 2021

**NIC Arunachal is offering VC services from 24 of NIC Studios and provide technical support for 6 non-NIC funding VC Studios.**

**469**

VC Sessions In  
2021



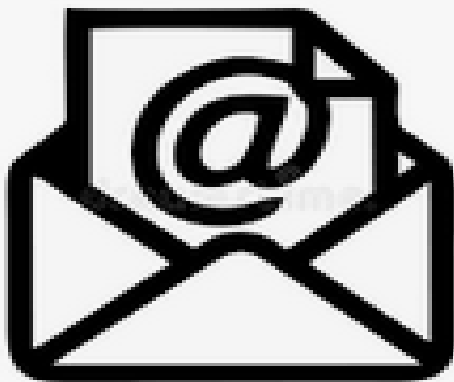
**4,376**

VC Hours  
in 2021



## Email Service

**7500**  
Email Users



**For government  
domain  
Communication**

**eOffice/Sparrow  
users**

## SMS Platform



**10+**  
Applications  
integrated

### Key Applications

- eAbkari
- Online Bus ticket
- APSSB
- APPSC
- Education Dept
- EoDB





# eGovernment

## Services



eOffice is a Digital Work Place Solution which was introduced with the objective to bring in efficiency and standardization of process in the internal working of the Government. It is a step forward into an era of Paperless Administration. eOffice Provides additional advantages like real time tracking and pendency of files and effective monitoring of the performances of employees.

172  
Departments

2865  
eFile Moved

12815  
eReceipt  
Created

31112  
eReceipt  
Moved

4256 Users

01



**Packaged Foreign  
Liquor  
Import Permit**

02



**Bulk Spirit  
Duplicates & offering  
Transparency in the  
System**

03



**Transport Under  
Bond  
Transport Permit**

04



**Inventory  
Management  
Inventory  
Management  
System (Packaged  
Liquor)**

**303  
Users**

**154  
Licensee**

**1600+  
Permit/Pass  
Issued**

**23.26 Crore +  
IP Fee Collected**

**50,000+  
eTransactions**





<https://apsts.arunachal.gov.in>



**15+ Stations Onboarded**



**50+ Bus / Xylo Services**



**~55,000 Tickets Booked**



**8 Lakh+ Visitors**

## Objectives

- Making Public Services closer to Citizens.
- Efficiency, reliability and transparency in Governance.

## Features

- Availability of services through a single portal.
- SMS/e-Mail Based ticket.
- Auto generated Trip Chart.
- Making service available round the clock.

## Benefits

- Book tickets from anywhere and anytime.
- No more Physical Tickets.
- Enabling Government to be accountable, responsive & transparent (ART).

## Stakeholders

- APSTS
- Citizens

## DELIVERY MODES

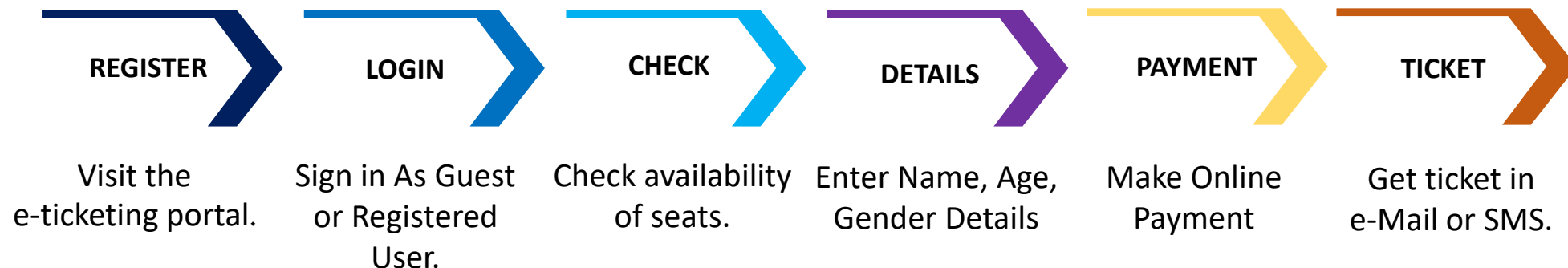


**APSTS BOOKING COUNTERS**

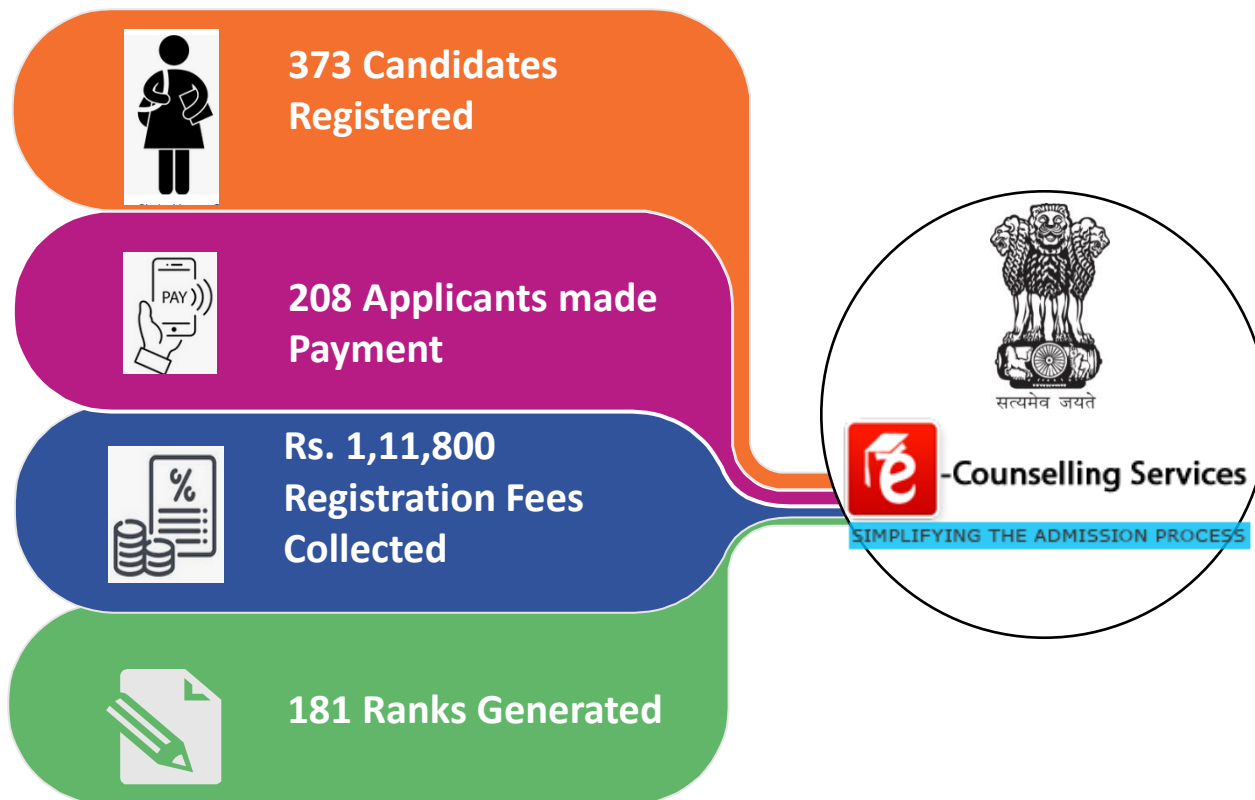


**SELF ONLINE MODE**

## How to Avail Service?













## E-Counselling for APJEE (Diploma)





<https://eodb.arunachal.gov.in>

## DEPARTMENTS ONBOARDED

-  Finance, Planning and Investment
-  Industries
-  Cooperative Societies
-  Agriculture
-  Transport
-  Environment & Forest
-  Food and Civil Supplies
-  Fire & Emergency Services
-  Public Works Department
-  Public Health Engineering Department And Water Supply



Labour and Employment



Arunachal Pradesh State Pollution Control Board



Trade and Commerce



Health



Law and Justice



Legal Metrology



Land Management



Administration



Tax and Excise

19

Departments

51

Services

Services through a single portal.  
SMS/e-Mail Notification.  
Service available round the clock.



<https://eservice.arunachal.gov.in>



**26 – Districts On boarded**



**51 - Services**



**52370 - Application Count**

## Objectives

- Making Public Services closer to Citizens.
- Efficiency, reliability and transparency in Governance.

## Features

- Availability of services through a single portal.
- SMS/e-Mail Notification.
- Making service available round the clock.

## Benefits

- Apply from anywhere and anytime.
- No Physical Touch Point.
- Enabling Government to be accountable, responsive & transparent (ART).

## DELIVERY MODES



**Citizen Facilitation Centre**



**Online**

**Received**  
52370

**Delivered**  
44626

**Under Process**  
4392

**Rejected**  
3352

Register/login

Select the Service  
and Apply

Make Payment

Track Status

Approvals/Cer  
tificates



# NATIONAL INFORMATICS CENTRE

## Arunachal Pradesh State Unit

*Driving Digital Transformation  
in Government*