NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE DISABILITIES
(Divyangjan)

(Department of Empowerment of Persons with Disability, Ministry of Social Justice& Empowerment, Govt. of India)
East coast Road, Muttukadu, Kovalam (post) Chennai-603 112
Website: https://niepmd.nic.in E-mail: niepmd@gmail.com Phone: 044-27472113, 27472046.

NOTICE INVITING TENDER (NIT)
E-TENDER FOR NEUROFEEDBACK WITH BIOFEEDBACK SYSTEM WITH 03 YEARS COMPREHENSIVE ONSITE WARRANTY SUPPORT
FILE NO. NIEPMD/PUR 4 (59)/2026-27

Tender Reference	**NIEPMD/PUR4 (59)/2026-27**
Tender ID	To be generated by CPPP
Mode	Two-Bid System – Technical Bid & Financial Bid
Quantity	01 Set
EMD	₹1,34,750/- (Rupees One Lakh Thirty-Four Thousand Seven Hundred Fifty only), EMD Exemptions as per norms.
Performance Security	3% of order/contract value; validity 38 months through NEFT/RTGS/IMPS/Demand Draft/Bank Guarantee
Warranty	03 years comprehensive onsite warranty
Tendering Portal	NIC Central Public Procurement Portal https://eprocure.gov.in/eprocure/app
Last date of Tender	19/11/2026 up to 03:00 PM
Date of Technical Bid opening	20/11/2026 at 04:00 PM
The Tender document can also be downloaded	https://niepmd.nic.in/notice-category/tenders/
Telephone	044-27472046 / 27472113
E-Mail	niepmd@gmail.com

Computer No. 57369
Deputy Registrar (Admin.)

Computer No. 57369
Director

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1. NOTICE INVITING E-TENDER (NIT)

National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD), an Autonomous Institution under the Department of Empowerment of Persons with Disabilities (DEPwD), Ministry of Social Justice & Empowerment, Government of India, invites online bids from eligible and qualified Original Equipment Manufacturers (OEMs) or OEM-authorised suppliers/dealers/distributors for supply, installation, testing, commissioning and training of one integrated Neurofeedback with Biofeedback System with three years onsite comprehensive warranty support. for procurement of one set of Neurofeedback with Biofeedback System with 03 years comprehensive onsite warranty support through NIC Central Public Procurement Portal URL "http://eprocure.gov.in/eprocure/app"

Sl. No.	Particular	Details
1	Name of Procuring Entity	National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD)
2	Item	Neurofeedback with Biofeedback System with accessories, computer/software and all requirements specified in this tender
3	Quantity	01 Set
4	Tender System	Two-Bid System: Technical Bid and Financial Bid
5	Tendering Mode	Online e-procurement, subject to applicable GFR/GeM/CPPP provisions
6	EMD	₹1,34,750/-; exemptions as per applicable Government norms
7	Performance Security	3% of order/contract value; validity 38 months
8	Warranty	03 years comprehensive onsite warranty
9	Bid Validity	90 days from the date of opening of Technical Bid
10	Delivery / Installation	As specified in Schedule of Requirements / Purchase Order; installation, testing and commissioning included
11	Place of Delivery	NIEPMD, East Coast Road, Muttukadu, Kovalam (Post), Chennai – 603112
12	Tender Fee	NIL

2. ELIGIBILITY AND QUALIFICATION CRITERIA

Sl. No.	Criterion	Documentary Evidence
1	Bidder shall be Original Equipment Manufacturers (OEMs) or OEM-authorised suppliers /dealers / distributors.	OEM authorization certificate/letter, valid for this tender, and OEM details.
2	Minimum 03 years' experience in supplying Neurofeedback with Biofeedback systems to Central Government/State Government/PSU/Autonomous Bodies/Colleges/Institutes/reputed private sector organizations etc.	Copies of purchase orders/contracts/ corresponding completion/ supply/installation testimonials.
3	The experience shall be supported by testimonials.	Completion certificate/performance certificate/installation/acceptance report or equivalent documentary evidence.
4	Bidder shall meet all mandatory technical specifications.	Duly filled and signed technical compliance statement with supporting brochures/datasheets.
5	Bidder shall not be debarred/blacklisted by any Government organisation, as applicable.	Self-declaration in prescribed format.
6	Bidder shall comply with applicable statutory, regulatory, safety and procurement requirements.	Undertaking/declarations and applicable certificates/licences.

3. DOCUMENTS TO BE UPLOADED WITH TECHNICAL BID

1. Technical Bid / Bidder Information Form.
2. OEM Authorization Certificate, where bidder is not the OEM.
3. Manufacturer/OEM technical literature, datasheets and product brochure.
4. Clause-by-clause Technical Compliance Statement against every specification and compliance class.
5. Experience documents and testimonials as specified above.

6. Certificate of incorporation/registration, GST registration, PAN and other statutory documents as applicable.
7. Non-blacklisting/debarment declaration.
8. Country of origin / manufacturer details and authorization chain, where applicable.
9. Applicable electrical/EMC/medical-device regulatory certificates and declarations.
10. Warranty undertaking for 03 years comprehensive onsite warranty.
11. Undertaking regarding installation, commissioning, training and after-sales service.
12. EMD proof / exemption certificate, as applicable.
13. Signed acceptance of tender terms and conditions.
14. Any other document specifically required in the CPPP tender schedule.

4. BID SUBMISSION PROCESS

Interested bidders shall submit their bids online through the Central Public Procurement Portal (CPPP) e-Procurement System only, or through GeM where procurement is required/approved to be conducted through GeM under prevailing rules.

The bid shall be submitted in English or Hindi along with all supporting documents specified in this tender.

The tender shall comprise two covers/bids: (a) Technical Bid and (b) Financial Bid.

No manual bid, hard-copy bid or bid submitted through any other mode shall be accepted where the CPPP e-procurement mode is specified.

Uploaded documents shall be clear, legible, complete, properly indexed and arranged. Incomplete bids or bids lacking mandatory documents may be rejected.

Bidders shall use a valid Digital Signature Certificate (DSC) and digitally sign the bid in accordance with the e-procurement portal requirements.

NIEPMD shall not be responsible for delays caused by internet connectivity, network problems, system failure, heavy portal traffic or other technical reasons attributable to the bidder/portal environment. Bidders are advised to submit well before the closing time.

5. EMD / BID SECURITY

EMD shall be ₹1,34,750/- (Rupees One Lakh Thirty-Four Thousand Seven Hundred Fifty only), as stipulated in the source procurement requirement.

Micro and Small Enterprises (MSEs) registered with Udyam Registration and Startups recognized by DPIIT shall be exempted from submission of EMD subject to submission of valid documentary proof and provided the services offered are covered under their registration.

The form, mode, validity, refund/forfeiture and other conditions of bid security shall be governed by the prevailing GFR, Manual for Procurement of Goods and CPPP tender conditions.

A bidder's bid security may be forfeited in accordance with applicable rules where the bidder withdraws/modifies its bid during bid validity or fails to comply with the conditions applicable to the successful bidder.

6. PERFORMANCE SECURITY

The successful bidder shall furnish Performance Security at 3% of the order/contract value, as specified in the source requirement, subject to the applicable prevailing Government rules.

The Performance Security shall remain valid for 38 months and shall be furnished within the period stipulated in the Letter of Award/Purchase Order.

The acceptable form of Performance Security shall be as permitted under the prevailing Government procurement rules, including acceptable bank guarantee/e-bank guarantee/insurance surety bond/other permissible mode, as specified by NIEPMD in the tender schedule.

Failure to furnish Performance Security within the prescribed period may result in cancellation of award and action as permissible under the tender and applicable rules.

7. SCHEDULE OF REQUIREMENTS / BOQ

Sl. No.	Description of Product	Unit	Required Quantity
01	Neurofeedback with Biofeedback system (With all accessories, computer/software's and all the requirements mentioned in Bid)	Set	01

8. TECHNICAL SPECIFICATIONS

The following technical specification to be strictly followed for submission of Bid: -

Purpose

This document provides a brand-neutral technical specification for an integrated biofeedback plus neurofeedback system under a government-funded procurement program.

Executive Summary

For a combined neurofeedback and biofeedback requirement, the core differentiator is EEG/EXG acquisition with neurofeedback software. For a biofeedback-only requirement, EEG/QEEG modules can be omitted while retaining sensors for heart rate/HRV, BVP/PPG, GSR/EDA, respiration, temperature, and EMG.

Procurement Positioning

Item	Recommended procurement wording
Generic item name	Computerized wireless multi-channel biofeedback and neurofeedback system with EEG/EXG acquisition, peripheral bio signal sensors, real-time feedback software, laptop/workstation, accessories, training, warranty, and installation.
Use-case scope	Assessment, training, therapy-support, stress and self-regulation training, HRV biofeedback, EMG biofeedback, respiration training, skin conductance

	training, temperature feedback, EEG neurofeedback, and QEEG/EEG data recording where permitted by institutional policy and local regulation.
Non-proprietary requirement	The bidder shall meet or exceed the specifications listed in this document. Equivalent or superior systems shall be acceptable, provided all mandatory specifications are met and documentary evidence is submitted.
Clinical disclaimer	System should be procured as an adjunctive psychophysiological training and monitoring tool. Diagnostic or therapeutic claims must be supported by the manufacturer's regulatory clearance, intended-use statement, and institutional clinical governance approvals.

Minimum Scope of Supply Neurofeedback:

- Multi-channel acquisition unit with battery/charger and wireless/isolated interface.
- Biofeedback software suite with HRV, respiration, GSR/EDA, temperature, BVP/PPG, and EMG modules.
- Neurofeedback software suite and EEG acquisition module for the neurofeedback variant.
- EEG cap/electrode kit based on the 10-20 system for neurofeedback configuration.
- Sensors: GSR/EDA, BVP/PPG/HRV, temperature, respiration belt(s), EMG sensors, ECG leads if included.
- Computer compatible with software installed and activated.
- External display/client feedback screen, speakers/headphones, and therapist screen arrangement where quoted.
- Consumables starter pack and reusable cleaning/storage accessories.
- Printed/digital user manuals, service manuals, training material, and protocol guides.
- On-site installation, testing, commissioning, and user training.

Integrated Biofeedback and Neuro-feedback Specifications:

This section applies to the integrated neurofeedback plus biofeedback configuration. These items may be omitted from a biofeedback-only procurement unless the organization wants future neurofeedback upgradeability.

No.	Neurofeedback	Specification	Compliance class
NF1	EEG/EXG channels	Minimum 8 EXG channels for EEG acquisition; scalable options up to 24 channels or higher preferred. EXG acquisition may also support ECG, EOG, and EMG where relevant.	Mandatory for neurofeedback variant; higher channel count desirable
NF2	ADC resolution	Minimum 24-bit ADC resolution for EEG/EXG channels, or documented equivalent high-resolution low-noise acquisition.	Mandatory
NF3	Sampling rate	Minimum 1000 samples/second/channel for EEG/EXG acquisition; higher sampling rate acceptable.	Mandatory
NF4	Bandwidth	EEG/EXG frequency response should cover at least 0.5-100 Hz for neurofeedback and preferably wider range up to 0-500 Hz or equivalent documented range.	Mandatory; wider range desirable
NF5	Amplifier quality	Low-noise differential amplifier with high common-mode rejection, movement-artifact minimization, and stable recording under routine clinical/training use.	Mandatory
NF6	Impedance check	On-screen impedance check for EEG/EXG electrodes before and during sessions; clear alerting for poor electrode contact.	Mandatory
NF7	Artifact management	Real-time artifact detection/rejection for movement, eye blink, muscle activity, electrode pop, and poor impedance; manual review preferred.	Mandatory
NF8	Montage/reference options	Channel selection, montage/reference configuration, and display of raw and filtered EEG/EXG signals.	Mandatory
NF9	EEG cap/electrodes	10-20 system EEG cap or electrode kit; multiple cap sizes or adjustable cap; reusable electrodes;	Mandatory

		conductive gel/paste; impedance-check compatibility. Material of the cap : Fabric , Size : Adult and Child size.	
NF10	Neurofeedback protocols	Band amplitude, ratio, threshold-based, reward/inhibit, and protocol customization. Coherence/connectivity-based options desirable where clinically/research appropriate.	Mandatory; advanced protocols desirable
NF11	Feedback modalities	Visual, auditory, and/or game/video-based feedback with configurable reinforcement thresholds and therapist controls.	Mandatory
NF12	QEEG/research support	Raw and processed EEG export in CSV, EDF, TXT, or equivalent; timestamped sessions; QEEG-compatible export desirable.	Mandatory for data export; QEEG desirable
No.	Biofeedback	**Specification**	**Compliance class**
BF1	Biofeedback capability	Real-time feedback for HR/HRV, BVP/PPG, GSR/EDA, respiration, temperature, and EMG; simultaneous multi-sensor training preferred.	Mandatory
BF2	Peripheral channels	Dedicated or auxiliary inputs for GSR/EDA, skin temperature, respiration, BVP/PPG/HRV, and EMG with simultaneous acquisition.	Mandatory
BF3	HRV/BVP/PPG	BVP/PPG finger or ear sensor capable of heart-rate and HRV biofeedback; HRV resonance breathing support.	Mandatory
BF4	Respiration	Thoracic and/or abdominal respiration belts; ideally both abdomen and chest sensors for breathing-pattern training.	Mandatory
BF5	GSR/EDA	Finger or palm skin conductance sensor with reusable or replaceable electrodes for arousal/stress feedback.	Mandatory

BF6	Temperature	Skin temperature sensor suitable for peripheral temperature biofeedback.	Mandatory
BF7	EMG	At least 2 EMG channels/sensors with leads/electrodes for muscle tension, relaxation, rehabilitation-support, or related protocols.	Mandatory
BF8	ECG	ECG capability for HR/HRV monitoring with patient-safe leads and electrodes, where included.	Desirable
BF9	Biofeedback software suite	HRV resonance breathing, respiration pacing, EMG relaxation, skin conductance, temperature training, BVP feedback, and multi-sensor sessions.	Mandatory
BF10	Reports and trends	Pre/post session reports, baseline comparison, trend graphs, progress summaries, session notes, and printable/exportable outputs.	Mandatory
BF11	Consumables starter pack	Minimum 3-6 months starter pack: disposable electrodes, alcohol wipes, abrasive prep gel, conductive paste/gel, adhesive supplies, and sensor consumables.	Mandatory
BF12	Cleaning and storage	Protective case, cable organizers, sensor pouches, cleaning accessories, and labelled storage system.	Mandatory

Shared Functional Specification

These requirements apply to either configuration unless specifically marked otherwise.

No.	Functional area	Specification	Compliance class
FS1	System architecture	Computerized, portable, wireless or electrically isolated multi-channel acquisition system for real-time physiological recording and feedback.	Mandatory
FS2	Variant support	Should be available as integrated biofeedback plus neurofeedback	Mandatory

FS3	Clinical/training protocols	Preset Protocols for Neuropsychiatric Disorders and configurable protocols for stress regulation, HRV training, respiration training, relaxation, EMG relaxation, and EEG neurofeedback where included.	Mandatory
FS4	Research/data capability	Raw and processed data export in standard formats such as CSV, EDF, TXT, PDF, or equivalent; timestamped session data; user-defined session labels.	Mandatory
FS5	Portability	Portable and suitable for counselling/clinical rooms, training rooms, outreach settings, or research laboratories.	Desirable
FS6	User profiles	Patient/client/session management, baseline and post-session comparison, trend charts, printable reports, and therapist notes.	Mandatory
FS7	Software acquisition interface	Real-time display of raw and filtered signals; channel selection; signal quality status; protocol selection; and session recording.	Mandatory
FS8	Licensing	Perpetual institutional license clearly stated; all modules required for quoted functionality included in the base offer.	Mandatory
FS9	User management and security	Role-based user accounts or password protection; audit trail desirable; local data-storage controls.	Mandatory
FS10	Operating system	Compatible with a currently supported Windows operating system or equivalent; installation media, drivers, and license keys included.	Mandatory
FS11	Cybersecurity	Offline operation possible; vendor shall disclose data storage location, encryption, update policy, remote access method, and cloud dependency if any.	Mandatory
FS12	Wireless or isolated operation	Wireless acquisition preferred with secure transmission; if wired, patient-connected circuits must be medically	Mandatory

		isolated and safe.	

Computer specification:

No.	Computer	Specification	Compliance class
CW1	Computer	Business-grade desktop supplied with pre-installed software (Windows 11), drivers, and licenses, Keyboard, mouse, Display: Minimum 14-inch Full HD display (1); second monitor or large display desirable for client feedback- Minimum 24 inches display. Dual Screen Connectivity required to the computer.	2 Screens Mandatory
CW2	Processor/RAM/storage	Minimum Intel i5/Ryzen 5 or equivalent, 16 GB RAM, 512 GB SSD; higher specification recommended for QEEG, multi-channel acquisition, and video feedback.	Mandatory
CW3	Ports/connectivity	10 USB ports, Bluetooth/Wi-Fi as required by acquisition unit; HDMI/DisplayPort for external display.	Mandatory
CW4	Power backup	UPS for workstation, monitor, router, and accessories with 20-30 minutes backup and surge protection.	Mandatory
CW5	Speaker	5.1 surround System speakers (Bluetooth)	Mandatory

Training and Support Needs

No.	Training/support area	Requirement	Compliance class
TS1	Initial installation training	On-site installation, testing, commissioning, and user orientation for all supplied hardware, sensors,	Mandatory

		software, and reporting modules.	
TS2	Operator training	Minimum 2-3 staff trained in setup, sensor placement, impedance checking, artifact recognition, protocol selection, report generation, data export, cleaning, and shutdown.	Mandatory
TS3	Clinical/protocol training	Training on HRV, respiration, GSR/EDA, temperature, EMG, and neurofeedback protocols where applicable; should include contraindications, escalation, and supervision limits.	Mandatory
TS4	Competency sign-off	Attendance record and competency checklist to be completed at commissioning.	Mandatory
TS5	Training material	Printed/digital user manuals, service manuals, training material, protocol guides, and troubleshooting guides.	Mandatory
TS6	Refresher training	At least one refresher session within the warranty period or annual refresher option under AMC/CMC.	Desirable
TS7	Service response	Local service support in India; maximum 72-hour response; remote support terms disclosed; spares availability for at least 5-7 years.	Mandatory
TS8	Warranty	Minimum 3 years comprehensive warranty recommended; at minimum 1 year comprehensive warranty with option to extend to 5 years through AMC/CMC.	Mandatory
TS9	Calibration/validation	Factory calibration certificate, installation qualification, operational qualification, and periodic service/calibration protocol.	Mandatory
TS10	Software support	Update policy, license renewal costs, bug-fix support, module activation support, and offline-use policy disclosed for at least 5 years.	Mandatory

SOP Documents needed as handover before Deployment:

Recommended SOP documents before deployment	Purpose
Client screening, contraindication, and consent SOP	Defines eligibility, cautionary conditions, informed consent, and referral/escalation pathway.
Session setup and sensor placement SOP	Standardizes electrode/sensor placement, client preparation, and session sequence.
EEG impedance and artifact-management SOP	Reduces poor signal quality and false interpretation during neurofeedback sessions.
Biofeedback and neurofeedback protocol selection SOP	Prevents arbitrary protocol selection and supports supervised clinical governance.
Data storage, backup, privacy, and access-control SOP	Protects sensitive physiological and clinical data.
Cleaning, disinfection, and consumables SOP	Supports infection control and equipment longevity.
Equipment fault reporting and maintenance SOP	Defines downtime reporting, vendor escalation, and preventive maintenance.
Adverse event/escalation SOP and referral pathway	Defines action when distress, dizziness, panic, seizure risk, or other adverse response occurs.

Regulatory, Safety, and Quality Requirements

No.	Requirement	Specification	Compliance class
RQ1	Electrical safety	Compliance with IEC 60601-1 or equivalent medical electrical safety standard for patient-connected equipment; certificate required where applicable.	Mandatory
RQ2	EMC safety	Compliance with IEC 60601-1-2 or equivalent electromagnetic compatibility standard; certificate required.	Mandatory
RQ3	EEG/EMG	Where applicable, conformance to relevant	Desirable/mandatory

	particular standards	particular standards for electroencephalographs/electromyographs or equivalent evidence.	if marketed as a medical diagnostic device
RQ4	Medical-device documentation	Manufacturer shall provide intended-use statement, country-of-origin authorization, import license/registration where applicable, and regulatory declaration.	Mandatory
RQ5	India procurement compliance	Bidder/importer shall comply with applicable CDSCO, customs, GeM/state procurement, and biomedical equipment norms at time of supply.	Mandatory
RQ6	Documentation	Factory test report, calibration certificate, installation report, warranty certificate, software license certificate, and user manuals.	Mandatory

9. GENERAL COMMERCIAL AND CONTRACT CONDITIONS

9.1 Price: The quoted price shall be all-inclusive of equipment, accessories, software, licenses, installation, testing, commissioning, training, freight, transit insurance, duties/taxes as applicable and three-year comprehensive onsite warranty, unless specifically stated otherwise in the financial BOQ.

9.2 Taxes: GST and other statutory levies shall be quoted separately/appropriately in the Financial Bid as enabled by the e-procurement portal. The purchaser shall make statutory deductions/recoveries as applicable.

9.3 Delivery: The supplier shall deliver the complete system at NIEPMD, Chennai, within the delivery period stipulated in the Purchase Order. Partial supply shall not be treated as completion unless specifically accepted in writing.

9.4 Installation and Commissioning: Installation, configuration, testing and commissioning shall be carried out at site by qualified personnel of the supplier/OEM at no additional cost.

9.5 Acceptance: Payment shall be released after satisfactory delivery, installation, commissioning, demonstration, submission of required documents/certificates and acceptance by the authorised committee/officials of NIEPMD.

9.6 Training: The supplier shall provide onsite training to the designated users as specified in the approved technical specification and shall provide manuals and training material.

9.7 Warranty: Three years comprehensive onsite warranty shall cover hardware, accessories, sensors, software functionality, repair/replacement of defective components, Labour and onsite service & support.

9.8 Service Response: The supplier shall provide local service support in India with maximum 72-hour response and spares availability for at least 5–7 years, as specified in the technical specification.

9.9 Software Licence: All software modules required for the quoted functionality shall be included in the base offer with perpetual institutional licence as specified. Any recurring licence/renewal cost, if unavoidable, shall be clearly disclosed in the Financial Bid.

9.10 Data and Cybersecurity: The bidder shall disclose data-storage location, encryption, update policy, remote-access mechanism and cloud dependency, and shall comply with institutional data-security requirements.

9.11 Documentation: The supplier shall hand over factory test report, calibration certificate, installation report, warranty certificate, software licence certificate, user manuals, service manuals and applicable SOP/protocol documentation.

9.12 Liquidated Damages: In case of delay attributable to the supplier, liquidated damages may be levied as specified in the Purchase Order/contract and applicable Government procurement rules, subject to the applicable ceiling and force majeure provisions.

9.13 Risk Purchase: In case of failure to supply/perform within the contractual terms, NIEPMD may take action including cancellation and risk-purchase/other remedies as permissible under the contract and applicable Government rules.

9.14 Force Majeure: Force majeure shall be dealt with in accordance with the prevailing Government instructions and the force majeure clause incorporated in the contract.

9.15 Integrity and Conflict of Interest: The bidder shall comply with applicable Government integrity, conflict-of-interest, anti-corruption, debarment and procurement-integrity requirements.

9.16 Country of Origin / Border Sharing Restrictions: Where applicable, the bidder shall comply with Government of India restrictions/orders concerning procurement from bidders/entities of countries sharing a land border with India, including registration/eligibility requirements prescribed by the competent authority.

9.17 Sub-contracting: Sub-contracting of critical supply, installation or warranty obligations shall not be permitted without prior written approval of NIEPMD. OEM authorization and responsibility shall remain with the bidder.

9.18 Inspection: NIEPMD may inspect and/or arrange inspection/testing of the equipment before or after supply. The supplier shall provide reasonable access and technical support for inspection.

9.19 Rejection: Equipment not conforming to the approved specifications or found defective/damaged at delivery or during acceptance may be rejected and shall be replaced/repaired by the supplier at no additional cost.

9.20 Payment: Payment shall ordinarily be made after satisfactory receipt, installation, commissioning and acceptance of the complete system and submission of an undisputed invoice and required documents, subject to applicable financial rules and institutional procedures.

9.21 Dispute Resolution: In the event of any dispute, difference, controversy or claim arising out of or in connection with this Tender, the Tender process, the resulting Contract/Work Order, or the interpretation, performance or termination thereof, the matter shall, in the first instance, be referred to the **Director, NIEPMD**, for consideration and decision in accordance with the applicable rules and terms of the Tender/Contract.

The **Director, NIEPMD**, shall be the competent authority for determination of disputes at the institutional level, subject to the applicable statutory provisions, Government of India rules, contractual terms and the rights and remedies available to the parties under law.

The decision of the Director, NIEPMD, shall be binding on the parties **to the extent permissible under applicable law**.

Any dispute or legal proceeding which remains unresolved and is required to be adjudicated by a competent court shall be subject to the **exclusive jurisdiction of the competent courts at Chennai, Tamil Nadu**.

Nothing contained in this clause shall prevent NIEPMD from taking such administrative, contractual or legal action as may be available to it under the applicable rules and law.

9.22 Right to Accept/Reject: NIEPMD reserves the right to accept or reject any or all bids, wholly or partly, and to cancel the procurement process in accordance with applicable rules and without assigning any reason where permitted by law.

9.23 No Commitment to Lowest Price Alone: The lowest financial quote shall not automatically confer a right to award. Award shall be made to the bidder determined responsive and eligible in accordance with the tender conditions and applicable procurement rules.

10. TECHNICAL EVALUATION

- Technical bids shall first be examined for responsiveness and eligibility.
- Only bidders meeting the eligibility criteria and all mandatory technical requirements shall be considered technically responsive.
- Where required, NIEPMD may call technically responsive bidders for demonstration/testing of the offered system. Demonstration requirements shall be applied uniformly to the relevant bidders.
- Financial bids of only technically responsive bidders shall be opened as per the CPPP schedule and applicable rules.

11. FINANCIAL BID / BOQ FORMAT

Sl. No.	Item Description	Qty.	Unit	Basic Unit Price (₹)	GST (₹)	Other Charges (₹)	Total Unit Price (₹)	Total Amount (₹)
1	Neurofeedback with Biofeedback System complete with all accessories, computer/software, installation, commissioning, training and 03 years comprehensive onsite warranty as per tender specification	01	Set					

Note: This BOQ is for Sample purpose only. No Price to be filled here. Price to be filled in Excel BOQ uploaded in Price Bid section of Tender document on CPP portal.

The bidder shall quote the complete cost for the required system. No hidden charges shall be admissible after award. The portal-generated financial BOQ shall prevail in case of formatting differences.

12. BIDDER'S TECHNICAL COMPLIANCE STATEMENT

Sl. No.	Specification Reference	Tender Requirement	Bidder's Compliance (Yes/No)
1	NF1–NF12	Neurofeedback requirements	
2	BF1–BF12	Biofeedback requirements	
3	FS1–FS12	Shared functional requirements	
4	CW1–CW5	Computer requirements	
5	TS1–TS10	Training and support requirements	
6	RQ1–RQ6	Regulatory, safety and quality requirements	

13. DECLARATIONS / UNDERTAKINGS

- We certify that the information and documents submitted with the bid are true and correct.
- We confirm that the offered equipment is new, unused, current production and free from manufacturing defects, unless otherwise specifically permitted in the tender.
- We confirm that we are the OEM / duly authorised OEM supplier/Dealer/Distributor and shall provide documentary proof.
- We undertake to provide three years comprehensive onsite warranty and the service support specified in the tender.
- We confirm that we have not been debarred/blacklisted by any Government organisation, except as disclosed in the bid, and shall comply with the prevailing Government debarment rules.
- We accept all terms and conditions of the tender and undertake to perform the contract in accordance with the approved specifications.

Signature of Authorised Signatory: _____

Name: _____

Designation: _____

Name of Firm/OEM: _____

Date: _____ Place: _____

14. CPPP / E-TENDER ASSISTANCE

For technical assistance relating to CPPP e-procurement, bidders may contact the CPPP Help Desk or use the support facilities provided on the portal.

CPPP Help Desk: 0120-4001 002, 0120-4001 005, 0120-4493395.

Technical support: support-eproc@nic.in.

Policy-related support: cppp-doe@nic.in.

Portal: https://eprocure.gov.in/eprocure/app

15. INSTITUTE BANK DETAILS FOR EMD REMITTANCE

Particular	Details
Name of Account	NIEPMD Internal Accrual Account
Account Number	6332687300
Type of Account	Savings Bank Account
Bank	Indian Bank
Branch	Kovalam Branch, Chennai
IFSC Code	IDIB000K122
Branch Code	01176

Important Note: Bidders shall ensure that the correct Account Number and IFSC Code are used while remitting EMD through NEFT/RTGS. In the event of remittance to an incorrect account due to an error on the part of the bidder, NIEPMD and its banker shall not be held responsible for such incorrect transfer, and the bid may be rejected for non-submission of EMD.

16. CHECKLIST FOR BIDDERS

☐ EMD / valid exemption proof uploaded.

☐ OEM authorization uploaded.

☐ Three years experience documents and testimonials uploaded.

☐ Technical compliance statement completed against all mandatory specifications.

☐ Product brochure/datasheet uploaded.

☐ Regulatory/safety certificates uploaded where applicable.

☐ Warranty undertaking uploaded.

☐ Installation, commissioning and training undertaking uploaded.

☐ Non-blacklisting/debarment declaration uploaded.

☐ All statutory registration documents uploaded.

☐ All tender conditions accepted.

☐ Financial BOQ quoted only in the Financial Bid.

17. ANNEXURES / STANDARD FORMS

Annexure	Particular
Annexure-I	Bidder Information Form
Annexure-II	OEM Authorization Certificate
Annexure-III	Experience and Performance Certificate Format
Annexure-IV	Technical Compliance Statement
Annexure-V	Non-Blacklisting / Non-Debarment Declaration

Annexure-VI	Declaration of Country of Origin / Applicable Border-Sharing Procurement Compliance
Annexure-VII	Warranty and After-Sales Support Undertaking
Annexure-VIII	Installation, Commissioning and Training Undertaking
Annexure-IX	Bid Securing / EMD Declaration, wherever applicable
Annexure-X	Price Schedule / Financial BOQ

Annexure-I: Bidder Information Form

Name of Firm/OEM:

Registered Address:

Contact Person:

Telephone/Mobile:

Email:

GSTIN:

PAN:

OEM / Authorised Supplier:

Details of Authorisation:

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE DISABILITIES
(Divyangjan)

(Department of Empowerment of Persons with Disability, Ministry of Social Justice& Empowerment, Govt. of India)
East coast Road, Muttukadu, Kovalam (post) Chennai-603 112
Website: https://niepmd.nic.in E-mail: niepmd@gmail.com Phone: 044-27472113, 27472046.

Annexure-II: OEM Authorization Certificate

Certified that M/s _____ is authorised by _____ (OEM) to quote, supply, install and provide warranty/service support for the offered Neurofeedback with Biofeedback System against this tender.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE DISABILITIES
(Divyangjan)

(Department of Empowerment of Persons with Disability, Ministry of Social Justice& Empowerment, Govt. of India)
East coast Road, Muttukadu, Kovalam (post) Chennai-603 112
Website: https://niepmd.nic.in E-mail: niepmd@gmail.com Phone: 044-27472113, 27472046.

Annexure-III: Experience and Performance Certificate Format

Sl. No.	Client Organisation	PO/Contract No. & Date	Item	Quantity	Value	Date of Supply /Installation	Completion/ Performance Certificate

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

Annexure-IV: Technical Compliance Statement

Procurement of Neurofeedback with Biofeedback System

Bidder shall fill Columns 5–8 for every clause for technical evaluation by Committee:-

Sl. No.	Ref.	Specification / Requirement	Compliance Class	Bidder Compliance (Yes/No/Deviation)	Offered Specification / Details	Make & model	Catalogue / Documentary Evidence & Page No.
1	PN-01	**Generic item name:** Computerized wireless multi-channel biofeedback and neurofeedback system with EEG/EXG acquisition, peripheral bio signal sensors, real-time feedback software, laptop/workstation, accessories, training, warranty, and installation.	Mandatory Scope				
2	PN-02	**Use-case scope:** Assessment, training, therapy-support, stress and self-regulation training, HRV biofeedback, EMG biofeedback, respiration training, skin conductance training, temperature feedback, EEG neurofeedback, and QEEG/EEG data recording where permitted by institutional policy and local regulation.	Mandatory Scope				
3	PN-03	Bidder shall meet or exceed the specifications listed in this document. Equivalent or superior systems shall be acceptable, provided all mandatory specifications are met and documentary	Mandatory				

		evidence is submitted.					
4	PN-04	System should be procured as an adjunctive psychophysiological training and monitoring tool. Diagnostic or therapeutic claims must be supported by the manufacturer's regulatory clearance, intended-use statement, and institutional clinical governance approvals.	Mandatory				
5	MS-01	Multi-channel acquisition unit with battery/charger and wireless/isolated interface.	Mandatory Scope				
6	MS-02	Biofeedback software suite with HRV, respiration, GSR/EDA, temperature, BVP/PPG, and EMG modules.	Mandatory Scope				
7	MS-03	Neurofeedback software suite and EEG acquisition module for the neurofeedback variant.	Mandatory Scope				
8	MS-04	EEG cap/electrode kit based on the 10-20 system for neurofeedback configuration.	Mandatory Scope				
9	MS-05	Sensors: GSR/EDA, BVP/PPG/HRV, temperature, respiration belt(s), EMG sensors, ECG leads if included.	Mandatory Scope				
10	MS-06	Computer compatible with software installed	Mandatory Scope				

		and activated.					
11	MS-07	External display/client feedback screen, speakers/headphones, and therapist screen arrangement where quoted.	Mandatory Scope				
12	MS-08	Consumables starter pack and reusable cleaning/storage accessories.	Mandatory Scope				
13	MS-09	Printed/digital user manuals, service manuals, training material, and protocol guides.	Mandatory Scope				
14	MS-10	On-site installation, testing, commissioning, and user training.	Mandatory Scope				

A. Neurofeedback Specifications

The uploaded specification expressly identifies NF1–NF12 and their respective compliance classes.

Sl. No.	**Ref.**	**Specification / Requirement**	**Compliance Class**	**Bidder Compliance (Yes/No/ Deviation)**	**Offered Specification / Details**	**Make & model**	**Catalogue / Evidence Page**
15	NF1	Minimum 8 EXG channels for EEG acquisition; scalable options up to 24 channels or higher preferred. EXG acquisition may also support ECG, EOG, and EMG where relevant.	**Mandatory for neurofeedback variant; higher channel count desirable**				
16	NF2	Minimum 24-bit ADC resolution for EEG/EXG channels, or documented equivalent high-resolution low-noise acquisition.	**Mandatory**				
17	NF3	Minimum 1000	**Mandatory**				

		samples/second/channel for EEG/EXG acquisition; higher sampling rate acceptable.					
18	NF4	EEG/EXG frequency response should cover at least 0.5–100 Hz for neurofeedback and preferably wider range up to 0–500 Hz or equivalent documented range.	**Mandatory; wider range desirable**				
19	NF5	Low-noise differential amplifier with high common-mode rejection, movement-artifact minimization, and stable recording under routine clinical/training use.	**Mandatory**				
20	NF6	On-screen impedance check for EEG/EXG electrodes before and during sessions; clear alerting for poor electrode contact.	**Mandatory**				
21	NF7	Real-time artifact detection/rejection for movement, eye blink, muscle activity, electrode pop, and poor impedance; manual review preferred.	**Mandatory**				
22	NF8	Channel selection, montage/reference configuration, and display of raw and filtered EEG/EXG signals.	**Mandatory**				
23	NF9	10-20 system EEG cap or electrode kit; multiple cap sizes or adjustable cap; reusable electrodes; conductive gel/paste; impedance-check	**Mandatory**				

		compatibility. Material of the cap: **Fabric**, Size: **Adult and Child size**.					
24	NF10	Band amplitude, ratio, threshold-based, reward/inhibit, and protocol customization. Coherence/connectivity-based options desirable where clinically/research appropriate.	**Mandatory; advanced protocols desirable**				
25	NF11	Visual, auditory, and/or game/video-based feedback with configurable reinforcement thresholds and therapist controls.	**Mandatory**				
26	NF12	Raw and processed EEG export in CSV, EDF, TXT, or equivalent; timestamped sessions; QEEG-compatible export desirable.	**Mandatory for data export; QEEG desirable**				

B. Biofeedback Specifications

The approved document specifies BF1–BF12 as the integrated biofeedback requirements.

Sl. No.	Ref.	Specification / Requirement	Compliance Class	Bidder Compliance (Yes/No/Deviation)	Offered Specification / Details	Make & Model	Catalogue / Evidence Page
27	BF1	Real-time feedback for HR/HRV, BVP/PPG, GSR/EDA, respiration, temperature, and EMG; simultaneous multi-sensor training preferred.	**Mandatory**				
28	BF2	Dedicated or auxiliary inputs for	**Mandatory**				

		GSR/EDA, skin temperature, respiration, BVP/PPG/HRV, and EMG with simultaneous acquisition.					
29	BF3	BVP/PPG finger or ear sensor capable of heart-rate and HRV biofeedback; HRV resonance breathing support.	**Mandatory**				
30	BF4	Thoracic and/or abdominal respiration belts; ideally both abdomen and chest sensors for breathing-pattern training.	**Mandatory**				
31	BF5	Finger or palm skin conductance sensor with reusable or replaceable electrodes for arousal/stress feedback.	**Mandatory**				
32	BF6	Skin temperature sensor suitable for peripheral temperature biofeedback.	**Mandatory**				
33	BF7	At least 2 EMG channels/sensors with leads/electrodes for muscle tension, relaxation, rehabilitation-support, or related protocols.	**Mandatory**				
34	BF8	ECG capability for HR/HRV monitoring with patient-safe leads and electrodes, where	**Desirable**				

		included.					
35	BF9	HRV resonance breathing, respiration pacing, EMG relaxation, skin conductance, temperature training, BVP feedback, and multi-sensor sessions.	**Mandatory**				
36	BF10	Pre/post session reports, baseline comparison, trend graphs, progress summaries, session notes, and printable/exportable outputs.	**Mandatory**				
37	BF11	Minimum 3–6 months starter pack: disposable electrodes, alcohol wipes, abrasive prep gel, conductive paste/gel, adhesive supplies, and sensor consumables.	**Mandatory**				
38	BF12	Protective case, cable organizers, sensor pouches, cleaning accessories, and labelled storage system.	**Mandatory**				

C. Shared Functional Specifications

The source specifies FS1–FS12 as requirements applicable to either configuration unless specifically marked otherwise.

Sl. No.	Ref.	Functional Area / Specification	Compliance Class	Bidder Compliance (Yes/No/Deviation)	Offered Specification / Details	Make & Model	Catalogue / Evidence Page
39	FS1	**System architecture:**	**Mandatory**				

		Computerized, portable, wireless or electrically isolated multi-channel acquisition system for real-time physiological recording and feedback.					
40	FS2	**Variant support:** Should be available as integrated biofeedback plus neurofeedback.	**Mandatory**				
41	FS3	**Clinical/training protocols:** Preset Protocols for Neuropsychiatric Disorders and configurable protocols for stress regulation, HRV training, respiration training, relaxation, EMG relaxation, and EEG neurofeedback where included.	**Mandatory**				
42	FS4	**Research/data capability:** Raw and processed data export in standard formats such as CSV, EDF, TXT, PDF, or equivalent; timestamped session data; user-defined session labels.	**Mandatory**				
43	FS5	**Portability:** Portable and suitable for counselling/clinical rooms, training rooms, outreach settings, or research laboratories.	**Desirable**				
44	FS6	**User profiles:** Patient/client/session management, baseline and post-	**Mandatory**				

		session comparison, trend charts, printable reports, and therapist notes.					
45	FS7	**Software acquisition interface:** Real-time display of raw and filtered signals; channel selection; signal quality status; protocol selection; and session recording.	**Mandatory**				
46	FS8	**Licensing:** Perpetual institutional license clearly stated; all modules required for quoted functionality included in the base offer.	**Mandatory**				
47	FS9	**User management and security:** Role-based user accounts or password protection; audit trail desirable; local data-storage controls.	**Mandatory**				
48	FS10	**Operating system:** Compatible with a currently supported Windows operating system or equivalent; installation media, drivers, and license keys included.	**Mandatory**				
49	FS11	**Cybersecurity:** Offline operation possible; vendor shall disclose data storage location, encryption, update policy, remote access method, and cloud dependency if any.	**Mandatory**				

50	FS12	**Wireless or isolated operation:** Wireless acquisition preferred with secure transmission; if wired, patient-connected circuits must be medically isolated and safe.	**Mandatory**				

D. Computer Specification

The source specifically requires two screens under CW1.

Sl. No.	Ref.	Specification / Requirement	Compliance Class	Bidder Compliance (Yes/No/Deviation)	Offered Specification / Details	Make & Model	Catalogue / Evidence Page
51	CW1	Business-grade desktop supplied with pre-installed software (Windows 11), drivers, and licenses, keyboard, mouse. Display: Minimum 14-inch Full HD display (1); second monitor or large display desirable for client feedback – minimum 24 inches display. Dual Screen Connectivity required to the computer.	**2 Screens Mandatory**				
52	CW2	Minimum Intel i5/Ryzen 5 or equivalent, 16 GB RAM, 512 GB SSD; higher specification recommended for QEEG, multi-channel acquisition, and video feedback.	**Mandatory**				

53	CW3	10 USB ports, Bluetooth/Wi-Fi as required by acquisition unit; HDMI/DisplayPort for external display.	**Mandatory**				
54	CW4	UPS for workstation, monitor, router, and accessories with 20–30 minutes backup and surge protection.	**Mandatory**				
55	CW5	5.1 surround System speakers (Bluetooth).	**Mandatory**				

E. Training & Support

The source specifies TS1–TS10, including onsite commissioning, training, service response and software support.

Sl. No.	Ref.	Specification / Requirement	Compliance Class	Bidder Compliance (Yes/No/Deviation)	Offered Details / Commitment	Supporting Document
56	TS1	On-site installation, testing, commissioning, and user orientation for all supplied hardware, sensors, software, and reporting modules.	**Mandatory**			
57	TS2	Minimum 2–3 staff trained in setup, sensor placement, impedance checking, artifact recognition, protocol selection, report generation, data export, cleaning, and shutdown.	**Mandatory**			
58	TS3	Training on HRV, respiration, GSR/EDA, temperature, EMG, and neurofeedback protocols where applicable; should include contraindications, escalation, and supervision limits.	**Mandatory**			

59	TS4	Attendance record and competency checklist to be completed at commissioning.	**Mandatory**			
60	TS5	Printed/digital user manuals, service manuals, training material, protocol guides, and troubleshooting guides.	**Mandatory**			
61	TS6	At least one refresher session within the warranty period or annual refresher option under AMC/CMC.	**Desirable**			
62	TS7	Local service support in India; maximum 72-hour response; remote support terms disclosed; spares availability for at least 5–7 years.	**Mandatory**			
63	TS8	Minimum 3 years comprehensive warranty recommended; at minimum 1 year comprehensive warranty with option to extend to 5 years through AMC/CMC.	**Mandatory**			
64	TS9	Factory calibration certificate, installation qualification, operational qualification, and periodic service/calibration protocol.	**Mandatory**			
65	TS10	Update policy, license renewal costs, bug-fix support, module activation support, and offline-use policy disclosed for at least 5 years.	**Mandatory**			

F. SOP Documents to be Handed Over Before Deployment

The source requires the following SOP/documentation package as part of deployment preparedness.

Sl. No.	Ref.	SOP / Document	Purpose / Requirement	Compliance Class	Bidder Compliance	Document Reference
66	SOP1	Client screening, contraindication, and consent SOP	Defines eligibility, cautionary conditions, informed consent, and	Required Handover		

			referral/escalation pathway.			
67	SOP2	Session setup and sensor placement SOP	Standardizes electrode/sensor placement, client preparation, and session sequence.	Required Handover		
68	SOP3	EEG impedance and artifact-management SOP	Reduces poor signal quality and false interpretation during neurofeedback sessions.	Required Handover		
69	SOP4	Biofeedback and neurofeedback protocol selection SOP	Prevents arbitrary protocol selection and supports supervised clinical governance.	Required Handover		
70	SOP5	Data storage, backup, privacy, and access-control SOP	Protects sensitive physiological and clinical data.	Required Handover		
71	SOP6	Cleaning, disinfection, and consumables SOP	Supports infection control and equipment longevity.	Required Handover		
72	SOP7	Equipment fault reporting and maintenance SOP	Defines downtime reporting, vendor escalation, and preventive maintenance.	Required Handover		
73	SOP8	Adverse event/escalation SOP and referral pathway	Defines action when distress, dizziness, panic, seizure risk, or other adverse response occurs.	Required Handover		

G. Regulatory, Safety & Quality Requirements

The uploaded document specifies RQ1–RQ6.

Sl. No.	Ref.	Requirement	Specification	Compliance Class	Bidder Compliance	Supporting Certificate / Document & Page
74	RQ1	Electrical safety	Compliance with IEC 60601-1 or equivalent medical electrical safety standard for patient-connected equipment; certificate required where applicable.	**Mandatory**		
75	RQ2	EMC safety	Compliance with IEC 60601-1-2 or equivalent electromagnetic compatibility standard; certificate required.	**Mandatory**		

76	RQ3	EEG/EMG particular standards	Where applicable, conformance to relevant particular standards for electroencephalographs/electromyographs or equivalent evidence.	**Desirable/mandatory if marketed as a medical diagnostic device**		
77	RQ4	Medical-device documentation	Manufacturer shall provide intended-use statement, country-of-origin authorization, import license/registration where applicable, and regulatory declaration.	**Mandatory**		
78	RQ5	India procurement compliance	Bidder/importer shall comply with applicable CDSCO, customs, GeM/state procurement, and biomedical equipment norms at time of supply.	**Mandatory**		
79	RQ6	Documentation	Factory test report, calibration certificate, installation report, warranty certificate, software license certificate, and user manuals.	**Mandatory**		

Bidder's Declaration

The following should be added at the end of the compliance sheet:

Declaration	**Bidder's Response**
We have carefully examined all technical specifications from NF1 to NF12, BF1 to BF12, FS1 to FS12, CW1 to CW5, TS1 to TS10 and RQ1 to RQ6.	Yes / No
We confirm that the offered system complies with all requirements classified as **Mandatory**.	Yes / No
We have clearly identified every deviation, if any, against the relevant clause.	Yes / No / Not Applicable
We have enclosed documentary evidence/catalogue/technical literature supporting each claimed specification.	Yes / No
We confirm that all modules, accessories, software licenses, sensors and components necessary to achieve the quoted functionality are included in our offer.	Yes / No
We confirm that the specifications quoted above are true and supported by manufacturer/OEM documentation.	Yes / No
We understand that unsupported or unverifiable claims may be treated as non-compliance during technical evaluation.	Accepted / Not Accepted

For Bidder

Name of Firm: _____
OEM / Authorised Supplier: _____
Make: _____

Model: _____
Name of Authorised Signatory: _____
Designation: _____
Signature: _____
Date: _____
Seal of Firm: _____

For Technical Evaluation Committee

Evaluation Parameter	**Committee Entry**
Number of Mandatory Clauses	
Mandatory Clauses Complied	
Mandatory Clauses Not Complied	
Deviations Identified	
Documentary Evidence Verified	Yes / No
Catalogue / Datasheet Verified	Yes / No
Demonstration Required	Yes / No
Physical Demonstration Conducted	Yes / No
Overall Technical Status	**Technically Responsive / Technically Non-Responsive / Clarification Required**
Committee Remarks	

Annexure-V: Non-Blacklisting / Non-Debarment Declaration

We hereby declare that our firm/OEM has not been debarred/blacklisted by any Government organisation as on the bid submission date, except as specifically disclosed in the bid.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

Annexure-VI: Country of Origin / Applicable Procurement Compliance

We undertake to comply with all applicable Government of India orders/instructions relating to procurement from bidders/entities of countries sharing a land border with India and shall submit registration/eligibility documentation wherever required.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

Annexure-VII: Warranty and After-Sales Support Undertaking

We undertake to provide 03 years comprehensive onsite warranty, local service support in India, maximum 72-hour response and spares availability as specified in the tender.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

Annexure-VIII: Installation, Commissioning and Training Undertaking

We undertake to install, test, commission, demonstrate and train at least 2–3 designated staff as specified in the tender, at no additional cost.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

Annexure-IX: Bid Security / EMD Undertaking

EMD of ₹1,34,750/- shall be furnished in the prescribed manner or valid exemption proof shall be submitted, as applicable.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____

Annexure-X: Acceptance of Tender Terms

We have read and understood the complete tender document and agree to comply with all its terms, conditions, specifications, warranty, service and contractual requirements.

Signature of Authorised Signatory: _____

Name & Designation: _____

Firm/OEM: _____

Date: _____ Seal: _____