



**NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE
DISABILITIES (Divyangjan)**

(Department of Empowerment of Persons with Disability, Ministry of Social Justice & Empowerment, Govt. of India)

East coast Road, Muttukadu, Kovalam (post) Chennai-603 112

Website: <https://niepmd.nic.in> E-mail: niepmd@gmail.com Phone: 044-27472113, 27472046.

NOTICE INVITING TENDER (NIT)

**TENDER FOR PROCUREMENT, SUPPLY, INSTALLATION, TESTING &
COMMISSIONING OF PUBLIC ADDRESS (PA) SYSTEM At NIEPMD,**

MUTTUKADU, CHENNAI

FILE NO. NIEPMD/PUR 4 (06)/2026-27

Last date for E-bidding	- 06/10/2026 up to 03:00 PM
Tender fee	- Rs. NIL
Date & Time of Opening of Tender Documents	- 07/10/2026 at 03:30 PM

Tele: 044-27472046/27472113 Telefax: 044-27472389 Email: niepmd@gmail.com

Sd/-
Deputy Registrar (Admin.)

Sd/-
Director

Bid approved vide: File No. NIEPMD-18016/4/2026-SP (Computer No. 59631)



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The Director, **National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD)**, Department of Empowerment of Persons with Disabilities (DEPwD), Ministry of Social Justice & Empowerment, Government of India, East Coast Road, Muttukadu, Kovalam (Post), Chennai - 603112, Tamil Nadu, invites electronic bids in single bid system through NIC Central Public Procurement Portal (CPPP) URL: <https://eprocure.gov.in/eprocure/app>. from eligible and reputed manufacturers/authorised dealers/distributors/system integrators for **Supply, Installation, Testing and Commissioning of Public Address (PA) System**, complete in all respects, at NIEPMD, Muttukadu, Chennai.

The procurement shall be governed by the applicable provisions of **General Financial Rules (GFR), Government of India, Manual for Procurement of Goods, 2024, applicable Department of Expenditure instructions, and other applicable Government of India procurement rules/orders, as amended from time to time.**

1. SCOPE OF PROCUREMENT

The scope of work shall include:

1. Supply of the complete PA System as per the specifications and quantities indicated in this Tender.
2. Transportation and safe delivery of all equipment/materials to NIEPMD, Muttukadu, Chennai.
3. Installation, interconnection, configuration and integration of all supplied equipment.
4. Supply and installation of all necessary cables, connectors, accessories, mounting arrangements and other items required for making the system fully operational.
5. Testing and commissioning of the complete system.
6. Demonstration of the system to the satisfaction of the authorised representative of NIEPMD.
7. Handing over of the complete operational system along with user manuals, warranty documents and other relevant technical documents.

The bidder shall quote for a **complete and functional system**. No additional payment shall ordinarily be admissible for minor accessories, connectors, interconnecting cables or other incidental items that are necessary for proper installation and operationalisation of the system but have not been specifically listed in the BOQ.



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2. SCHEDULE OF REQUIREMENT

Sl. No.	Description of Item	Quantity
1	Dual Channel PA System Amplifier - 500 Watts	01 Set
2	PA Driver Unit	01 Set
3	10" Sub-Woofer Unit	02 Sets
4	Passive Column Speakers, >90 mm driver size / equivalent suitable configuration	04 Sets
5	Handheld Microphone Units	02 Sets
6	Cordless/Wireless Microphone Units	02 Sets
7	Digital Audio Mixer - 12 Channel	01 Set
8	Required Cables, Connectors, Stands/Mounting Accessories and other accessories required for installation and complete operationalisation of the PA System	01 Lot

Note: The quantities mentioned above are indicative of the requirement of NIEPMD and the successful bidder shall supply the complete system in accordance with the approved technical specifications.

3. MINIMUM TECHNICAL REQUIREMENTS

The following specifications represent the **minimum functional requirements**. The bidder may offer equipment having specifications superior to the minimum requirements.

3.1 Dual Channel PA System Amplifier - 500 Watts

- Quantity: 01 Set.
- Rated output power: Minimum 500 Watts.
- Dual-channel / dual-zone operation as required for the proposed PA system.
- Suitable for continuous public-address operation.
- Compatible with the proposed speakers/sub-woofers and microphone/mixer system.
- Suitable input/output configuration for integration with the complete system.
- Built-in protection against overload, short circuit and overheating.
- Adequate cooling arrangement for continuous operation.
- 230V AC, 50 Hz operation.
- LED/LCD indication or equivalent status indication.
- The amplifier shall be from a reputed manufacturer and shall be suitable for institutional/public-address applications.

3.2 PA Driver Unit

- Quantity: 01 Set.
- Suitable for use with the offered PA amplifier and speaker system.
- High-quality professional-grade driver unit.
- Suitable frequency response for speech and public-address applications.
- Compatible with the proposed column speakers/sub-woofer system.
- Robust construction suitable for regular institutional use.



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3.3 10" Sub-Woofer Unit

- Quantity: 02 Sets.
- Driver size: 10 inches.
- Type: Passive/active as compatible with the proposed complete system.
- Suitable power handling capacity for the offered amplifier/system configuration.
- Suitable frequency response for low-frequency sound reproduction.
- Robust cabinet suitable for institutional use.
- Adequate connectors/terminals for professional audio applications.
- The proposed sub-woofer shall be properly matched with the amplifier and other speakers to ensure distortion-free operation.

3.4 Passive Column Speakers

- Quantity: 04 Sets.
- Passive column speaker configuration.
- Driver size/configuration: **greater than 90 mm or equivalent suitable configuration.**
- Suitable for clear speech reproduction and public-address applications.
- Suitable power handling capacity compatible with the offered amplifier.
- Wide and uniform sound dispersion.
- Robust enclosure suitable for indoor/institutional installation.
- Wall/pole mounting accessories, brackets or other necessary mounting hardware shall be included wherever required.
- The bidder shall ensure that the speaker configuration is technically compatible with the proposed amplifier and driver unit.

3.5 Handheld Microphone Units

- Quantity: 02 Sets.
- Professional-grade handheld microphone.
- Dynamic/condenser type as suitable for public-address applications.
- Cardioid or equivalent directional pickup pattern preferred.
- Low handling noise.
- Suitable frequency response for speech and announcements.
- Robust construction.
- Suitable cable/connector shall be supplied where applicable.

3.6 Cordless/Wireless Microphone Units

- Quantity: 02 Sets.
- Wireless/cordless microphone system suitable for institutional PA applications.
- Each system shall include the required microphone transmitter and receiver.
- Stable wireless transmission with adequate operating range suitable for the intended application.
- Low interference and reliable audio transmission.



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- Suitable frequency band as permitted under applicable Indian regulations.
- Receiver with suitable audio output/connectors.
- Battery/battery compartment and required accessories.
- Necessary power adapters/chargers shall be supplied.
- The system shall be supplied complete and ready for operation.

3.7 Digital Audio Mixer – 12 Channel

- Quantity: 01 Set.
- Minimum 12-channel digital audio mixer.
- Suitable microphone and line-level inputs.
- Master output and auxiliary/output facilities suitable for the proposed PA system.
- Built-in digital signal processing/equalisation or equivalent facilities.
- Independent channel level controls.
- Master volume control.
- Suitable connectivity for integration with the proposed amplifier and microphones.
- USB/Bluetooth or equivalent connectivity may be provided where available.
- Suitable display/interface for configuration and operation.
- Robust construction suitable for institutional use.
- The mixer shall be compatible with the complete PA system offered by the bidder.



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4. CABLES, CONNECTORS AND ACCESSORIES

The bidder shall provide **all cables, connectors, plugs, sockets, adapters, power cords, speaker cables, microphone cables, audio interconnecting cables, mounting brackets, clamps and other accessories** required for proper installation and operationalisation of the complete PA System.

The bidder shall be responsible for ensuring that:

- all interconnecting cables are of suitable quality and rating;
- appropriate connectors are provided;
- cables are properly terminated and secured;
- the system is properly earthed wherever required;
- the installation is neat, safe and suitable for institutional use; and
- the complete system is delivered in a fully functional condition.

No additional claim shall ordinarily be entertained for accessories that are essential for making the quoted system operational.

5. SYSTEM INTEGRATION

The bidder shall ensure that all individual components supplied under the tender are **technically compatible with each other**.

The bidder shall be responsible for complete system integration, including:

Microphones → Digital Mixer → PA/Driver Unit → Amplifier → Column Speakers/Sub-Woofers

or such other configuration as technically appropriate for the offered equipment.

The bidder shall submit a basic system configuration/connection diagram along with the technical bid.

6. INSTALLATION, TESTING AND COMMISSIONING

The successful bidder shall:

1. Deliver all equipment safely at NIEPMD.
2. Install and interconnect the complete system.
3. Configure the digital mixer and other equipment.
4. Conduct functional testing of each component.
5. Conduct integrated system testing.
6. Demonstrate satisfactory sound output and speech clarity.
7. Rectify any defects noticed during installation/testing.
8. Obtain commissioning/installation acceptance from the authorised representative of NIEPMD.

The system shall be considered commissioned only after successful demonstration and acceptance by NIEPMD.

7. MAKE AND MODEL

The bidder shall clearly mention the:

- Manufacturer/OEM;
- Brand;
- Model Number;
- Country of Origin;
- Technical specifications; and
- Warranty period

of each major equipment proposed.

The bidder shall not quote vague descriptions such as "equivalent", "standard", "as available", etc. without specifying the exact make/model proposed.



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9. ELIGIBILITY CRITERIA

The bidder should fulfil the following minimum eligibility requirements:

9.1 Constitution of Firm

The bidder shall be a legally registered:

- Company;
- Partnership Firm;
- LLP;
- Proprietorship Firm; or
- other legally recognised business entity

eligible to undertake the proposed supply.

9.2 Experience

The bidder should have at least 02 year experience in supply, installation and commissioning of PA systems/audio systems/public-address equipment or similar audio-visual systems to Government Departments, Central/State Government organisations, PSUs, Autonomous Bodies, Educational Institutions, reputed organisations or other institutional clients.

The bidder shall furnish documentary evidence such as purchase orders/work orders/completion certificates/supply orders as applicable.

9.3 GST Registration

The bidder shall possess a valid GST registration and submit a copy of the GST certificate.

9.4 PAN

Valid PAN issued by the Income Tax Department shall be submitted.

9.5 Non-Debarment

The bidder shall submit a declaration that the firm has not been debarred, blacklisted or banned by any Central Government Department, State Government Department, Central/State PSU, Autonomous Body or Government Institution as on the date of submission of the bid.

9.6 Land Border Sharing Declaration

The bidder shall comply with the applicable Government of India provisions relating to restrictions on procurement from bidders/entities of countries sharing a land border with India, including submission of the prescribed registration/declaration wherever applicable.

10. BID SUBMISSION

Interested bidders shall submit their bids online through the Central Public Procurement Portal (CPPP) e-Procurement System only. The bids shall be submitted in English or Hindi along with all supporting documents as specified in the tender document. The tender shall be submitted under a single Bid System comprising:

The tender shall be submitted online only through the Central Public Procurement Portal (CPPP) at: <https://eprocure.gov.in/eprocure/app>. No manual bids, hard copy bids or bids submitted through any other mode shall be accepted under any circumstances. The bid documents uploaded by the bidder shall be clear, legible, complete, properly indexed and arranged in an organized manner. Incomplete bids or bids lacking required documents are liable to be rejected.



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Digital Signature Certificate (DSC) To participate in the online bidding process, bidders shall procure a valid Digital Signature Certificate (DSC) as per the provisions of the Information Technology Act, 2000. The bids shall be digitally signed using the DSC. The Digital Signature Certificate may be obtained from any Certifying Authority (CA) approved by the Controller of Certifying Authorities (CCA), Government of India, such as TCS, eMudhra, SafeScript, NIC, NCode and other authorized agencies. Bidders already possessing a valid DSC need not obtain a new certificate.

Responsibility of the Bidder NIEPMD shall not be responsible for any delay in online submission of bids due to internet connectivity issues, network problems, system failure, heavy traffic on the portal or any other reason whatsoever. Bidders are therefore advised to upload their bids well in advance of the prescribed date and time to avoid last-minute technical difficulties.

Assistance for e-Tendering For any assistance regarding the e-Tendering process, bidders may contact the CPP Portal Help Desk or visit the nearest National Informatics Centre (NIC) office.

CPPP Help Desk:

For any technical related queries please call at 24 x 7 Help Desk Number

0120-4001 002, 0120-4001 005, 0120- 4493395

E-Mail Support: Technical - support-eproc@nic.in, Policy Related - cppp-doe@nic.in

The Bid shall contain:

1. Technical Compliance Statement.
2. Manufacturer/OEM details.
3. Make and model of each major item.
4. Technical brochures/datasheets.
5. GST Registration Certificate.
6. PAN.
7. Constitution/registration certificate of the firm.
8. Experience documents.
9. Non-debarment/blacklisting declaration.
10. Country of Origin declaration.
11. Warranty commitment.
12. Any other document specifically required in the tender.

11. ACCEPTANCE OF BIDS

Responsive bids meeting the eligibility criteria, compliant with tender requirement and financial acceptable in accordance with the applicable procurement procedure will be accepted for evaluation. However, NIEPMD reserves the right to accept or reject any or all bids, in whole or in part, without assigning any reason, subject to applicable Government procurement rules.

12. DELIVERY PERIOD



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The complete PA System shall be supplied, installed, tested and commissioned within 30 **days** from the date of issue of the Supply Order/Purchase Order.

The successful bidder shall coordinate with the designated officer of NIEPMD for installation and commissioning.

13. WARRANTY

The complete PA System and all major equipment supplied shall carry a **minimum warranty of 12 months from the date of successful installation and commissioning/acceptance**, unless a longer warranty is offered by the bidder/OEM.

During the warranty period, the supplier shall:

- rectify manufacturing defects;
- repair or replace defective components;
- provide necessary technical support; and
- ensure restoration of the system within a reasonable time after receipt of complaint.

Warranty shall cover parts and labour against manufacturing defects under normal operating conditions.

13. AFTER-SALES SERVICE

The bidder/OEM shall have adequate service support arrangements in Chennai/Tamil Nadu or shall demonstrate its ability to provide timely after-sales support at NIEPMD, Muttukadu.

The bidder shall provide:

- service contact details;
- email/telephone support;
- escalation contact details; and
- procedure for registering service complaints.

14. PAYMENT TERMS

Payment shall be released after:

1. successful delivery of all ordered items;
2. satisfactory installation and commissioning;
3. demonstration of the complete PA System;
4. submission of invoice and required documents; and
5. certification of satisfactory receipt/installation by the authorised officer of NIEPMD.

Payment shall be subject to applicable statutory deductions, taxes and Government rules.

No advance payment shall ordinarily be made unless specifically approved by the Competent Authority and provided for in the tender/contract.



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15. INSPECTION AND ACCEPTANCE

NIEPMD reserves the right to inspect and/or test the equipment supplied.

The supplied equipment shall conform to the specifications, make/model and quality committed in the accepted bid.

If any equipment is found defective, damaged, technically non-compliant or not suitable for the intended application, NIEPMD may require the supplier to replace/rectify the same at no additional cost.

Acceptance of the equipment shall not relieve the supplier from its warranty obligations.

16. FORCE MAJEURE

Neither party shall be responsible for failure or delay in performance of contractual obligations due to circumstances constituting Force Majeure under applicable law and the terms of the contract, subject to timely notification and acceptance by the Competent Authority.

17. RIGHT OF NIEPMD

NIEPMD reserves the right to:

1. amend or modify the tender conditions/specifications by issuing a corrigendum;
2. extend the bid submission deadline;
3. cancel the tender process;
4. reject any or all bids;
5. accept or reject any item/lot in accordance with the tender conditions;
6. seek clarification from bidders;
7. verify documents submitted by bidders; and
8. take appropriate action in accordance with applicable Government procurement rules in case of false, misleading or forged information/documents.

No bidder shall have any claim for compensation merely on account of participation in the tender process.

20. GENERAL CONDITIONS

1. The bidder shall be deemed to have carefully examined all terms and conditions of the tender before submission of the bid.
2. Submission of a bid shall be deemed to constitute acceptance of the tender conditions unless specific deviations are clearly stated in the bid.
3. Conditional bids may be liable for rejection.
4. The bidder shall be responsible for the accuracy and authenticity of documents submitted.
5. Any false declaration or suppression of material information may result in rejection of the bid and further action under applicable rules.
6. The successful bidder shall not assign or subcontract the complete contract without prior written approval of NIEPMD, except for OEM-authorized support arrangements as permitted under the contract.
7. All equipment shall be new, unused and of current/ongoing production unless specifically permitted otherwise.
8. Refurbished/reconditioned equipment shall not be supplied.



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9. All equipment shall be supplied with original manufacturer's documentation and warranty.

10. The supplier shall ensure that the supplied system is safe and suitable for the intended institutional application.

21. LIST OF DOCUMENTS TO BE ATTACHED/SUBMITTED BY THE BIDDER ALONG WITH THE TENDER

The bidder shall submit the following documents along with the Technical Bid. The documents shall be duly signed/stamped by the authorized signatory of the bidder wherever applicable:

Sl. No.	Document to be submitted	Mandatory
1.	Tender Acceptance/Declaration duly signed and stamped by the authorized signatory accepting all the terms and conditions of the tender.	Yes
2.	Certificate of Registration/Incorporation of the firm/company/proprietorship/partnership, as applicable.	Yes
3.	PAN Card of the firm/company/proprietor.	Yes
4.	GST Registration Certificate , wherever applicable.	Yes
5.	Manufacturer Authorization Certificate/OEM Authorization for the quoted products, wherever the bidder is not the manufacturer.	Yes
6.	Product Catalogue/Brochure/Datasheet of all the quoted equipment clearly indicating the make, model and technical specifications.	Yes
7.	Detailed Technical Specification Sheet of the offered PA System and its components.	Yes
8.	Details of Similar Supplies/Works executed during the prescribed period, along with copies of Purchase Orders/Work Orders and Completion/Satisfactory Performance Certificates, wherever applicable.	Yes
9.	Self-Declaration regarding Non-Blacklisting/Non-Debarment , stating that the bidder has not been blacklisted/debarred by any Central Government Department, State Government Department, PSU, Autonomous Body or Government Institution as on the date of submission of bid.	Yes
10.	Any other document/information specifically sought by NIEPMD through the tender document, corrigendum or clarification.	As applicable
11.	After Sale Service support Metrix (In Chennai / Tamilnadu) • service contact details;	Details to be attached



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	• email/telephone support; • escalation contact details; and • procedure for registering service complaints	
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Important Instructions to Bidders

1. All documents submitted with the Technical Bid shall be legible and duly authenticated/signed by the authorized signatory wherever applicable.
2. The bidder shall clearly mention the **Make and Model Number** of each item offered.
3. Product brochures/catalogues/datasheets shall be submitted as supporting documents for the technical specifications claimed by the bidder.
4. The bidder shall not merely mention "**Complied**" in the Technical Compliance Sheet. The bidder shall indicate the **actual offered specification** against each prescribed specification and provide the relevant catalogue/datasheet page number.
5. Any deviation from the prescribed technical specification shall be clearly indicated in the Technical Compliance Sheet. **Concealment of any deviation may render the bid liable for rejection.**
6. Submission of incomplete, illegible or contradictory documents may result in the bid being treated as **technically non-responsive**, subject to the applicable procurement rules.
7. NIEPMD reserves the right to seek clarification/additional supporting documents from the bidder, wherever considered necessary, in accordance with applicable Government procurement rules. However, such clarification shall not ordinarily be used to permit a bidder to substantially alter or improve its original bid.
8. The bidder shall be responsible for ensuring that all documents required under the tender are submitted before the prescribed closing date and time.

BIDDER'S DOCUMENT CHECKLIST

The bidder shall also submit the following checklist duly signed and stamped along with the Technical Bid:

S1. No.	Document	Attached (Yes/No)	Page No.	Remarks
1	Tender Acceptance/Declaration			
2	Registration/Incorporation Certificate			
3	PAN Card			



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4	GST Registration Certificate			
7	Product Catalogue/Brochure/Datasheet			
8	Detailed Technical Specifications			
10	Similar Supply/Work Orders			
11	Completion/Satisfactory Performance Certificates			
12	Non-Blacklisting/Non-Debarment Declaration			
14	Warranty Declaration			
17	After Sale Service support Metrix (In Chennai / Tamilnadu)			
18	Other Documents, if any			

Declaration by Bidder:

I/We hereby certify that the above documents have been enclosed/submitted with our tender and that the information furnished therein is true and correct.

Name of Bidder/Firm: _____

Name of Authorized Signatory: _____

Designation: _____

Signature: _____

Date: _____

Seal of Firm: _____