



**NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE
DISABILITIES (Divyangjan)**

(Department of Empowerment of Persons with Disability, Ministry of Social Justice & Empowerment, Govt. of India)

East coast Road, Muttukadu, Kovalam (post) Chennai-603 112

Website: <https://niepmd.nic.in> E-mail: niepmd@gmail.com Phone: 044-27472113, 27472046.

**NOTICE INVITING TENDER (NIT)
TENDER FOR REPAIR, RESTORATION, TESTING, COMMISSIONING AND
AUGMENTATION OF EXISTING CCTV SURVEILLANCE SYSTEM AT NIEPMD
CAMPUS, MUTTUKADU, CHENNAI
FILE NO. NIEPMD/PUR 4 (31)/2026-27**

Last date for E-bidding	- 10/08/2026
Tender fee	- Rs. NIL
EMD Amount	- Rs. 25,000/-
Date & Time of Opening of	
Tender Documents	- 11/08/2026

Tele: 044-27472046/27472113 Telefax: 044-27472389 Email: niepmd@gmail.com

Sd/-
Deputy Registrar (Admin.)

Sd/
Director



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1. INTRODUCTION

National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan) [NIEPMD(D)] is a Central Autonomous Institute established in the year 2005 under the Department of Empowerment of Persons with Disabilities (Divyangjan), Ministry of Social Justice & Empowerment, Government of India. The Institute is located at East Coast Road (ECR), Muttukadu, Chennai, Tamil Nadu, approximately 30 kilometres from Chennai Central Railway Station, Chennai Mofussil Bus Terminus and Chennai International Airport. NIEPMD(D) serves as a national resource centre for the empowerment, rehabilitation, education, training and research of persons with multiple disabilities.

The Institute invites e-Tenders through Govt. of India Central Public Procurement Portal (URL <http://eprocure.gov.in/eprocure/app>) under a Two Bid System (Technical Bid and Financial Bid) from reputed, experienced and technically competent agencies for carrying out repair, restoration, testing, commissioning and augmentation of the existing CCTV Surveillance System installed across the Institute campus.

The Institute presently has an extensive CCTV surveillance network comprising approximately 206 cameras installed at various strategic locations throughout the campus. Out of these, 191 cameras are currently functional, while 15 cameras are non-functional due to various reasons such as fibre optic cable faults, underground power cable failures, camera hardware defects, network connectivity issues and PoE switch failures.

The successful bidder shall undertake complete fault diagnosis, identification of defective components, repair and replacement of faulty equipment, restoration of fibre optic and power connectivity, testing, commissioning and integration of all repaired and newly installed components with the existing CCTV surveillance network. The work shall be executed in a professional manner to restore the affected surveillance infrastructure and ensure reliable, efficient and uninterrupted CCTV coverage across the Institute campus.

2. OBJECTIVE OF THE WORK

The objectives of this tender are as follows:

- a) To restore all non-functional CCTV cameras and associated surveillance infrastructure to fully operational condition.
- b) To identify, trace and rectify faults in the existing fibre optic network, underground power cables, PoE switches and other connectivity components affecting the CCTV surveillance system.
- c) To repair serviceable CCTV cameras and replace cameras, switches and accessories that are beyond economical repair.
- d) To supply, install, test and commission new CCTV equipment, PoE switches, network accessories and associated infrastructure wherever required.
- e) To extend CCTV monitoring and display facilities to the Main Gate Security Cabin for effective security monitoring and surveillance management.
- f) To provide and install an additional CCTV camera at the DG Set Area along with the required network connectivity and accessories.



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g) To integrate all repaired and newly installed equipment with the existing CCTV surveillance system and ensure seamless operation.

h) To improve the overall reliability, efficiency and effectiveness of the Institute's CCTV surveillance network for enhanced safety, security and monitoring of the campus.

i) To ensure uninterrupted surveillance coverage across the Institute campus through proper testing, commissioning and documentation of all completed works.

3. EXISTING STATUS OF NON-FUNCTIONAL CAMERAS

Sl. No.	Location	Camera Status	Fibre Status	Power Status	Existing Issue
1.	Gate-1 Front Side PTZ Camera	Down	Fibre Cut	OK	Camera Dead and Fibre Cut
2.	Canteen Back side PTZ Camera	Down	Fibre Cut	OK	Camera malfunction and fibre cut
3.	STP Area Back Side PTZ Camera	Down	Fibre Cut	OK	Fibre cut
4.	Old Genset Flower Area PTZ Camera	Down	Fibre Cut	OK	Fibre damaged
5.	Gate-2 Front Side PTZ Camera	Down	Fibre Cut	Cable Cut	Fibre and power cable damaged
6.	Model School Front PTZ Camera	Down	Loop from Gate-2	No Power	Dependent on Gate-2 connectivity
7.	Main Building Ramp Tea Area PTZ Camera	Down	Fibre Cut	Cable Cut	Camera dead and connectivity failure
8.	G7 Lift Cameras (04 Nos.)	Down	Ethernet Issue	Power Issue	PoE switch failure
9.	Guest House Cameras (03 Nos.)	Down	OK	OK	PoE switch failure
10.	Boys Hostel Camera Network	Down	OK	OK	PoE switch failure

4. SCOPE OF WORK

The contractor shall undertake comprehensive repair, restoration, testing, commissioning and augmentation of the existing CCTV Surveillance System. The scope shall include supply of materials, labour, tools, transportation, testing instruments, excavation, restoration, installation, configuration and commissioning of all components required to make the surveillance system fully operational.



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Detailed Scope of Work

Sl. No.	Location / Item	Existing Status	Scope of Work
1	Gate-1 Front Side PTZ Camera	Camera dead and fibre cut	Supply, installation, configuration and commissioning of new 2MP PTZ Camera. Identification of fibre cut point, fibre splicing, testing and commissioning.
2	Gate-2 Front Side PTZ Camera	Fibre cut and underground power cable cut	Identification of fault location, excavation, replacement of damaged power cable, fibre splicing, testing and restoration of camera.
3	Model School PTZ Camera	No power due to Gate-2 cable fault	Restoration of power connectivity and fibre network. Testing and commissioning of camera.
4	Old Genset Flower Area PTZ Camera	Fibre damaged	Identification of damaged fibre section, replacement of damaged cable patch wherever required, fibre splicing and commissioning.
5	Canteen Back Side PTZ Camera	Fibre cut and camera malfunction	Fibre splicing, dismantling and servicing of existing camera. If repairable, reinstallation and commissioning.
6	STP Area Back Side PTZ Camera	Fibre cut	Fibre splicing, testing and restoration of camera connectivity.
7	Main Building Ramp PTZ Camera	Camera dead and fibre cut	Supply and installation of new 2MP PTZ camera, power restoration, fibre splicing, testing and commissioning.
8	G7 Lift Cameras (04 Nos.)	Cameras down due to PoE issue	Supply and installation of two 4-Port PoE switches, testing and commissioning of all four cameras.
9	Guest House Cameras (03 Nos.)	Existing PoE switch failed	Supply and installation of one 8-Port PoE switch and commissioning of cameras.
10	Boys Hostel Camera Network	Existing PoE switch defective	Supply and installation of one 8-Port PoE switch and commissioning.
11	DG Set Area Surveillance	Additional requirement	Supply, installation and commissioning of one Bullet IP Camera including network connectivity and accessories.
12	Main Gate Security Cabin Monitoring Facility	New requirement	Extension of fibre/network connectivity, installation of desktop workstation, monitor, software configuration and display arrangement.
13	Underground Cable Faults	Exact fault location not known	Fault tracing, excavation, road cutting, cable replacement, refilling and restoration.
14	Fibre Optic Network	Multiple unknown cuts	Fault identification, cable tracing, fibre splicing, OTDR testing and restoration.
15	System Integration	Existing CCTV Network	Integration with existing NVR/VMS platform and testing of all restored cameras.



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5. SPECIAL CONDITIONS

1. The exact location and extent of fibre optic cable faults and underground power cable faults are presently unknown.
2. The successful bidder shall carry out detailed fault identification before execution of work.
3. Manual excavation, trenching, road cutting and restoration may be required for locating underground faults.
4. The quoted rates shall include labour, transportation, tools, testing instruments, consumables and incidentals.
5. The contractor shall ensure compatibility of supplied equipment with the existing CCTV infrastructure.
6. All supplied equipment shall be brand new and unused.
7. The contractor shall be responsible for restoring damaged surfaces after excavation.
8. Site visit is mandatory before submission of bids.
9. No extra claim shall be entertained later on account of site conditions.
10. The work shall be executed on a turnkey basis. The bidder shall be deemed to have visited the site and assessed the actual requirements for successful completion of the work. All materials, accessories, consumables, and components required for repair, restoration, testing, commissioning, augmentation, and making the CCTV surveillance system fully operational shall be included in the quoted rates.
11. This shall include, but not be limited to, optical fibre cables, fibre patch cords, UTP/LAN cables, Ethernet cables, power cables, media converters, SFP modules, network switches, patch panels, connectors, couplers, adapters, termination accessories, conduits, mounting hardware, cable protection materials, and any other item required for establishing and restoring connectivity.
12. No additional payment shall be admissible for any material, component, accessory, consumable, or incidental item required for successful execution and operationalization of the CCTV surveillance system, whether specifically mentioned in the tender document or not.

6. TECHNICAL SPECIFICATIONS

A. PTZ Camera	
Specification	Requirement
Resolution	Minimum 2 MP
Optical Zoom	Minimum 25X
IR Distance	Minimum 100 Meters
Protection	IP66 or Better
Protocol	ONVIF Compatible
Power	PoE/Standard Compatible
Warranty	1 Year



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B. Bullet Camera	
Specification	Requirement
Resolution	Minimum 2 MP
IR Distance	Minimum 50 Meters
Protection	IP66
Protocol	ONVIF Compatible
Warranty	1 Year
C. PoE Switches	
Specification	Requirement
Ports	4 Port / 8 Port as applicable
Type	Gigabit PoE
Application	CCTV Surveillance
Warranty	1 Year
D. Desktop Computer (Full Set)	Core-I5, 12 th Gen or above, 16GB RAM, 512 GB or above SSD. Monitor-27"

7. EARNEST MONEY DEPOSIT (EMD)

The bidder shall submit an Earnest Money Deposit (EMD) of Rs. 25,000/- (Rupees Twenty-Five Thousand Only) through NEFT/RTGS as per bank details mentioned in tender document.

The EMD shall remain valid for a period of 90 days beyond the bid validity period.

Exemption from EMD

Micro and Small Enterprises (MSEs) registered with Udyam Registration and Startups recognized by DPIIT shall be exempted from submission of EMD subject to submission of valid documentary proof and provided the services offered are covered under their registration.

Bids received without EMD or valid exemption certificate shall be rejected.

8. ELIGIBILITY CRITERIA

The bidder shall:

1. Be registered in India.
2. Possess valid PAN and GST Registration.
3. Have minimum three years' experience in CCTV Surveillance Systems, Networking and Fibre Optic Infrastructure.
4. Have executed similar works in Government Departments, Autonomous Bodies, Educational Institutions, PSUs or reputed organizations.
5. Submit copies of at least three similar work orders/completion certificates.
6. Not have been blacklisted by any Government organization.
7. Restrictions on Public Procurement from countries sharing a land border with India, on grounds of defence and national security, shall be applicable to this tender.



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8. Any bidder from a country which shares a land border with India shall be eligible to bid only if the bidder is registered with the Competent Authority as prescribed by the Government of India.
9. The bidder shall comply with the provisions contained in the Ministry of Finance, Department of Expenditure, Public Procurement Division Order No. 1 and Order No. 2 issued vide F. No. 6/18/2019-PPD dated 23rd July 2020, including subsequent amendments, clarifications, orders and guidelines issued from time to time by the Government of India.
10. Wherever applicable, the bidder shall submit a certificate regarding compliance with the above orders along with the Technical Bid. Bids received without the requisite declaration/certificate, wherever applicable, shall be liable for rejection.
11. The provisions of the aforesaid orders and any subsequent instructions issued by the Government of India on restrictions in public procurement shall form an integral part of this tender document and shall be binding on all bidders.
12. **Credit Facility Undertaking:** The bidder shall submit an undertaking on the firm's letterhead confirming that it is financially capable of executing the work and supplying all required materials, equipment and accessories at its own cost and shall be willing to accept payment after successful completion of the work, installation, testing, commissioning and handing over of the project to NIEPMD. The bidder shall agree to provide a minimum credit period of 30 days from the date of submission of duly certified bills and completion documents.
13. **Right of Acceptance or Rejection of Tender:** The Director, NIEPMD reserves the right to accept or reject any or all tenders, either in whole or in part, without assigning any reason whatsoever. The Institute does not bind itself to accept the lowest tender or any particular tender. The Director, NIEPMD may, at his/her discretion, relax any of the tender conditions in the interest of the Institute. The decision of the Director, NIEPMD in this regard shall be final and binding on all bidders.
14. **Settlement of Disputes and Jurisdiction:** In the event of any dispute, difference or question arising out of or in connection with this tender, the interpretation of the terms and conditions, award of work, execution of contract or any matter incidental thereto, the decision of the Director, NIEPMD shall be final and binding on the parties. Subject to the foregoing, all disputes shall be subject to the exclusive jurisdiction of the Courts at Chennai only.
15. **Non-Transferability of Contract:** The work order/contract awarded pursuant to this tender shall not be transferred, assigned or sublet, either wholly or partly, to any other agency, firm or individual without the prior written approval of NIEPMD. Any violation of this condition shall be treated as a breach of contract and may result in termination of the contract and forfeiture of Performance Security.
16. **Rejection of Non-Responsive Bids :** Tenders that do not comply with the terms and conditions, eligibility criteria, specifications and instructions contained in the tender document, or which contain incomplete, misleading or false information, are liable to be rejected without any further correspondence or reference to the bidder.

9. TENDER SUBMISSION PROCESS



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Interested bidders shall submit their bids online through the Central Public Procurement Portal (CPPP) e-Procurement System only. The bids shall be submitted in English or Hindi along with all supporting documents as specified in the tender document. The tender shall be submitted under a Two Bid System comprising:

a) Technical Bid & b) Financial Bid

The tender shall be submitted online only through the Central Public Procurement Portal (CPPP) at: <https://eprocure.gov.in/eprocure/app>. No manual bids, hard copy bids or bids submitted through any other mode shall be accepted under any circumstances. The bid documents uploaded by the bidder shall be clear, legible, complete, properly indexed and arranged in an organized manner. Incomplete bids or bids lacking required documents are liable to be rejected.

Digital Signature Certificate (DSC) To participate in the online bidding process, bidders shall procure a valid Digital Signature Certificate (DSC) as per the provisions of the Information Technology Act, 2000. The bids shall be digitally signed using the DSC. The Digital Signature Certificate may be obtained from any Certifying Authority (CA) approved by the Controller of Certifying Authorities (CCA), Government of India, such as TCS, eMudhra, SafeScrip, NIC, NCode and other authorized agencies. Bidders already possessing a valid DSC need not obtain a new certificate.

Responsibility of the Bidder NIEPMD shall not be responsible for any delay in online submission of bids due to internet connectivity issues, network problems, system failure, heavy traffic on the portal or any other reason whatsoever. Bidders are therefore advised to upload their bids well in advance of the prescribed date and time to avoid last-minute technical difficulties.

Assistance for e-Tendering For any assistance regarding the e-Tendering process, bidders may contact the CPP Portal Help Desk or visit the nearest National Informatics Centre (NIC) office.

CPPP Help Desk:

For any technical related queries please call at 24 x 7 Help Desk Number

0120-4001 002, 0120-4001 005, 0120- 4493395

E-Mail Support: Technical - support-eproc@nic.in, Policy Related - cphp-doe@nic.in

The Institute's bank details are as follows for remittance of EMD:

Name of Account	: NIEPMD Internal Accrual Account
Account Number	: 6332687300
Type of Account	: Savings Bank Account
Bank Name	: Indian Bank
Branch	: Kovalam Branch, Chennai
IFSC Code	: IDIB000K122
Branch Code	: 01176

Important Note: Bidders shall ensure that the correct Account Number and IFSC Code are used while remitting the EMD amount through NEFT/RTGS. In the event of remittance to an incorrect account due to any error on the part of the bidder, NIEPMD and its banker shall not



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be held responsible for such incorrect transfer, and the bid may be rejected for non-submission of EMD.



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10. BILL OF QUANTITIES (BOQ)

Schedule-A: Supply Items

SI. No.	Description	Units	Qty.
1.	Supply, Installation, Testing & Commissioning of 2MP IP PTZ Camera with minimum 25X Zoom and 100 Meter IR Range	No.	03
2.	Supply, Installation & Commissioning of 8-Port Gigabit PoE Switch	No.	02
3.	Supply, Installation & Commissioning of 4-Port Gigabit PoE Switch	No.	02
4.	Supply, Installation & Commissioning of Bullet IP Camera for DG Set Area	No.	01
5.	Desktop Computer with Monitor, Keyboard & Mouse for Security Cabin Monitoring	Set	01

Schedule-B: Repair & Restoration Works

SI. No	Description	Units	Qty.
1.	Restoration of Gate-1 PTZ Camera including supply of new PTZ Camera, fibre fault identification, fibre splicing, testing and commissioning	Job	1
2.	Restoration of Gate-2 PTZ Camera including identification of fibre and underground power cable fault, excavation, cable replacement, testing and commissioning	Job	1
3.	Restoration of Model School PTZ Camera including restoration of power and fibre connectivity, testing and commissioning	Job	1
4.	Restoration of Old Genset Area PTZ Camera including fibre repair/replacement, testing and commissioning	Job	1
5.	Restoration of Canteen Backside PTZ Camera including servicing/repair of camera, fibre restoration, testing and commissioning	Job	1
6.	Restoration of STP Area PTZ Camera including fibre splicing, testing and commissioning	Job	1
7.	Restoration of Main Building Ramp PTZ Camera including supply of new PTZ Camera, power restoration, fibre repair and commissioning	Job	1
8.	Restoration of G7 Lift Camera Network including supply and installation of two 4-Port PoE Switches, testing and commissioning	Job	1
9.	Restoration of Guest House Camera Network including supply and installation of one 8-Port PoE Switch, testing and commissioning	Job	1
10.	Restoration of Boys Hostel Camera Network including supply and installation of one 8-Port PoE Switch, testing and commissioning	Job	1
11.	Extension of CCTV Network and Monitoring Facility to Main Gate Security Cabin including connectivity, installation and configuration	Job	1



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12.	Supply, Installation and Commissioning of Bullet Camera at DG Set Area including complete connectivity and accessories	Job	1
13.	Testing, Integration, Configuration and Commissioning of Complete CCTV Surveillance System	Job	1

11. COMPLETION PERIOD

The entire work shall be completed within 60 Days from the date of issue of Work Order.

12. WARRANTY

The contractor shall provide a comprehensive warranty of one year on all newly supplied equipment and workmanship. Any fault reported during the warranty period shall be attended within 24 hours and rectified within 72 hours.

13. PERFORMANCE SECURITY

The successful bidder shall submit a Performance Security equivalent to 3% of the contract value in the form of Demand Draft/FDR/Bank Guarantee within 15 days from the date of issue of Letter of Award. The Performance Security shall remain valid up to sixty days beyond completion of warranty obligations.

14. PAYMENT TERMS

1. No advance payment shall be made.
2. Payment shall be released after:
 - o Successful completion of work;
 - o Testing and commissioning;
 - o Submission of completion report;
 - o Certification by Security Section and IT/Engineering Section.
3. Statutory deductions such as TDS, GST-TDS or any other deductions as applicable shall be made.

15. LIQUIDATED DAMAGES

In case of delay in completion of work beyond the stipulated period, Liquidated Damages shall be imposed at the rate of 0.5% of the contract value per week or part thereof, subject to a maximum of 10% of the contract value.

16. RIGHT OF ACCEPTANCE

The Institute reserves the right:

- To accept or reject any or all bids without assigning any reason.
- To increase or decrease the quantity of work.
- To cancel the tender at any stage.
- To split the work among one or more agencies if considered necessary.

The decision of the Director, NIEPMD shall be final and binding on all bidders.



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17. SAMPLE BOQ FORMAT

Sl. No.	Description of work	Basic Amount (Rs.)	GST Amount (Rs.)	Total Amount Including GST (Rs.)
01	Schedule-A Total (Supply Items)	Rs.	Rs.	Rs.
02	Schedule-B Total (Repair & Restoration Works)	Rs.	Rs.	Rs.
Grand Total (Rs.)				Rs.

Note:

The BOQ format provided above is only a sample format intended to indicate the scope of work and items covered under the tender. Bidders shall not quote or fill any rates, amounts or price details in the BOQ included in the tender document.

The Financial Bid shall be submitted only in the prescribed BOQ (MS Excel Format) uploaded separately along with the tender document on the CPP Portal. Any financial information furnished in the technical bid or in any document other than the prescribed BOQ (MS Excel Format) is liable to result in rejection of the bid.

The rates quoted in the prescribed BOQ (MS Excel Format) shall be deemed to include all costs towards supply of materials, labour, transportation, installation, testing, commissioning, excavation, restoration, taxes, duties and all other incidental expenses necessary for successful completion of the work.

The bidder shall quote considering all materials and accessories required for complete restoration and commissioning of the CCTV surveillance system. Any material or component not specifically mentioned in the BOQ and tender document but required for successful execution of the work shall be deemed to be included in the quoted rates and no extra payment shall be made by NIEPMD.

NOTE FOR BIDDERS: Since the exact locations and quantities of fibre optic cable faults, underground power cable faults and associated civil works are not presently known, bidders are advised to undertake a detailed site inspection before quoting. No additional payment shall be entertained later on the grounds of insufficient understanding of site conditions. The rates quoted shall be deemed to include all incidental works required for successful completion and commissioning of the CCTV surveillance system.

The quoted rate against each item shall be inclusive of all materials, labour, transportation, excavation, road cutting, restoration, cable laying, fibre splicing, power cable replacement, testing, commissioning, taxes and all incidental expenses required for successful completion of the work. No additional payment shall be made on account of variation in cable length, excavation quantity, fibre splicing quantity or any associated civil and electrical works.