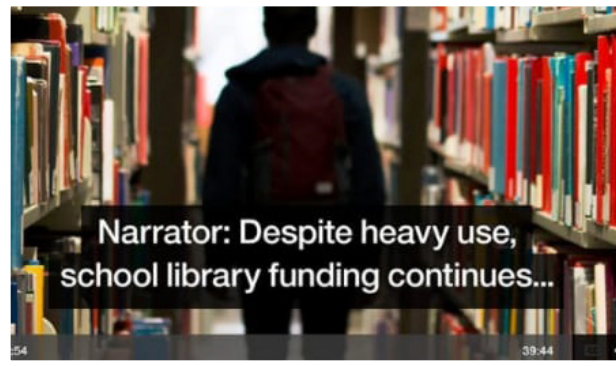


## DIGITAL ENVIRONMENT

### 1. Loud and Clear Audio

### 2. Captions and Transcripts for Videos



- Videos showing text version of the audio presented in it

### 3. Sign Language



- News channel offering sign language interpreters during broadcast

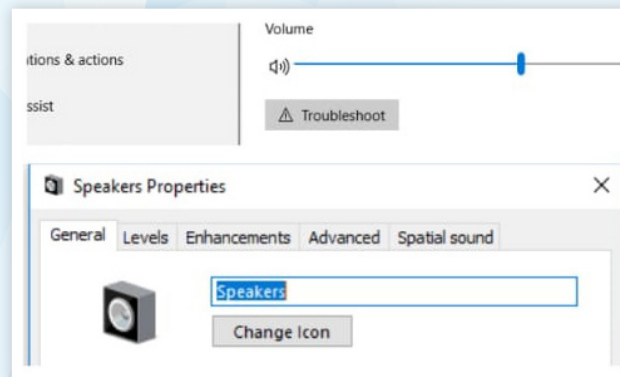
## 4. Chat and Email Options for Contact

Tele - Fax: +91-44- 27472389  
Tel: 044- 27472104, 27472113, 27472046  
Mobile: 9444314716  
Toll Free No: 1800-425-0345  
Website: [www.niepmd.nic.in](http://www.niepmd.nic.in)  
E-mail: [niepmd@gmail.com](mailto:niepmd@gmail.com)



- Websites including chat and email options along with phone number in 'contact us' section

## 5. Volume Control Options



- Options for changing audio properties like volume level



## Accessible Features for Persons with Hearing Impairment

### National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan) (NIEPMD)

Department of Empowerment of Persons with Disabilities (Divyangjan),

Ministry of Social Justice & Empowerment, Govt. of India  
ECR, Muttukadu, Kovalam Post Chennai – 603112, Tamil Nadu

Tele - Fax: +91-44- 27472389

Tel: 044- 27472104, 27472113, 27472046

Toll Free No: 1800-425-0345

Website: [www.niepmd.nic.in](http://www.niepmd.nic.in)

E-mail: [niepmd@gmail.com](mailto:niepmd@gmail.com)

Working Hours: Monday - Friday (9:00am - 5:30pm)

Holiday: Saturday, Sunday  
&

All Central Govt. Holidays

Prepared by  
College of occupational therapy

# PHYSICAL ENVIRONMENT

## 1. Alerting Devices

### Vibration

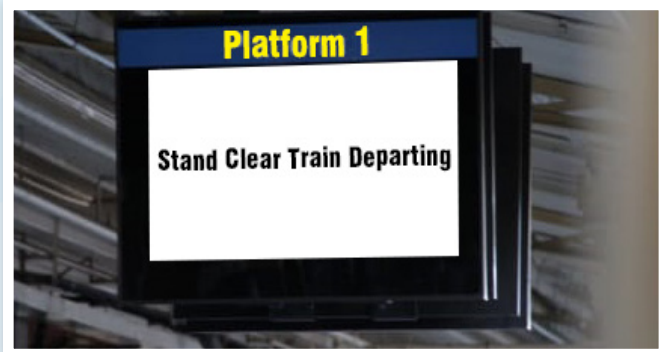
- Alert individuals through wearable devices such as wristbands in case of emergency

### Flash light



- Flash beacons installed on the ceiling of building as a warning signal in case of fire or medical emergencies

## 2. Visual notifications for announcements



- Announcements made through visual notification in train stations

## 3. Signage

### Directional Signage



### Instructive Signage



### Safety and Emergency Exit Signage

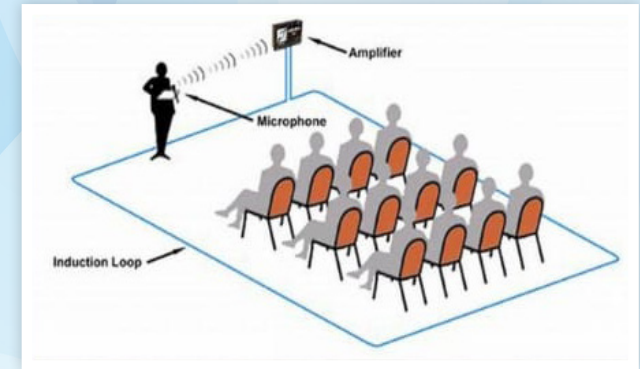


## 4. Illumination

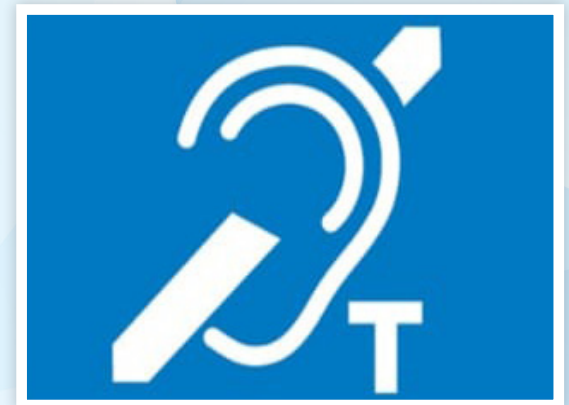
- Preferably 100 to 300 lux

## 5. Assistive Listening System

### Audio induction loop



- This system provides easy access to high quality audio by cutting out unwanted background noise



- The internationally recognised hearing loop sign indicating the presence of sound system that is compatible with hearing aid