

**Quarterly Statistical Data by the State Commission**  
**/District Commissions.**

**STATE CONSUMER DISPUTES REDRESSAL COMMISSION**  
**MAHARASHTRA MUMBAI.**

**QUARTERLY REPORT ENDING AT DECEMBER 2023**

**1 Infomration regarding Building/Staff of the State  
 Commission and District Commissions as on AS ON  
 31/12/2023**

|   | Name of<br>Consumer<br>Commissions | Building                  |        |                 |              | Staff (Yes/No) |              |
|---|------------------------------------|---------------------------|--------|-----------------|--------------|----------------|--------------|
|   |                                    | Owned / Govt.<br>Building | Rented | Space (Yes /No) |              |                |              |
|   |                                    |                           |        | Sufficient      | Insufficient | Sufficient     | Insufficient |
| A | <b>STATE<br/>COMMISSION</b>        |                           |        |                 |              |                |              |
| 1 | MUMBAI BENCH                       | GOVT<br>BUILDING          | NO     | NO              | YES          | NO             | YES          |
| 2 | AURANGABAD<br>CB                   | GOVT<br>BUILDING          | RENTED | NO              | YES          | NO             | YES          |
| 3 | NAGPUR CB                          | GOV/<br>BUILDING          | NO     | NO              | YES          | NO             | YES          |
|   |                                    |                           |        |                 |              |                |              |
| B | <b>DISTRICT<br/>COMMISSION</b>     |                           |        |                 |              |                |              |
| 1 | SOUTH MUMBAI                       | GOVT<br>BUILDING          | NO     | NO              | YES          | NO             | YES          |
| 2 | CENTRAL<br>MUMBAI                  | GOVT<br>BUILDING          | NO     | NO              | YES          | NO             | YES          |
| 3 | MUMBAI<br>SUBURBAN                 | GOVT<br>BUILDING          | NO     | YES             | YES          | NO             | YES          |
| 4 | MUMBAI<br>SUBURBAN<br>ADDITIONAL   | GOVT<br>BUILDING          | YES    | NO              | YES          | NO             | YES          |
| 5 | THANE                              | GOVT<br>BUILDING          | NO     | NO              | YES          | NO             | YES          |
| 6 | THANE<br>ADDITIONAL                | GOVT<br>BUILDING          | NO     | YES             | NO           | Yes            | YES          |
| 7 | RAIGAD                             | GOVT<br>BUILDING          | NO     | YES             | NO           | NO             | YES          |

|    |                 |                |     |     |     |     |     |
|----|-----------------|----------------|-----|-----|-----|-----|-----|
| 8  | RATNAGIRI       | OWNED BUILDING | NO  | YES | NO  | NO  | YES |
| 9  | SINDHUDURGA     | GOVT BUILDING  | NO  | YES | NO  | NO  | YES |
| 10 | PUNE District   | GOVT BUILDING  | NO  | NO  | YES | NO  | YES |
| 11 | ADDITIONAL PUNE | GOVT BUILDING  | NO  | NO  | YES | NO  | YES |
| 12 | SATARA          | OWNED BUILDING | NO  | NO  | YES | NO  | YES |
| 13 | SANGLI          | OWNED BUILDING | NO  | NO  | YES | NO  | YES |
| 14 | KOLHAPUR        | GOVT BUILDING  | NO  | NO  | YES | NO  | YES |
| 15 | SOLAPUR         | OWNED BUILDING | NO  | NO  | YES | NO  | YES |
| 16 | NASHIK          | GOVT BUILDING  | NO  | NO  | YES | NO  | YES |
| 17 | DHULE           | OWNED BUILDING | NO  | NO  | YES | NO  | YES |
| 18 | NANDURBAR       | GOVT BUILDING  | NO  | YES | NO  | NO  | YES |
| 19 | JALGAON         | OWNED BUILDING | NO  | NO  | YES | NO  | YES |
| 20 | AHMEDNAGAR      | GOVT BUILDING  | NO  | YES | NO  | NO  | YES |
| 21 | AURANGABAD      | GOVT BUILDING  | NO  | NO  | YES | NO  | YES |
| 22 | BEED            | NO             | YES | NO  | YES | NO  | YES |
| 23 | PARBHANI        | OWNED BUILDING | NO  | YES | NO  | YES | NO  |
| 24 | HINGOLI         | GOV.BUILDING   | NO  | YES | NO  | NO  | YES |
| 25 | NANDED          | NO             | YES | YES | NO  | NO  | YES |
| 26 | LATUR           | OWNED BUILDING | NO  | YES | NO  | NO  | YES |
| 27 | OSMANABAD       | OWNED BUILDING | NO  | NO  | YES | No  | YES |
| 28 | JALNA           | OWNED BUILDING | NO  | YES | NO  | Yes | NO  |
| 29 | AMRAVATI        | OWNED BUILDING | NO  | YES | NO  | No  | YES |
| 30 | AKOLA           | OWNED BUILDING | NO  | YES | NO  |     | YES |
| 31 | WASHIM          | GOVT BUILDING  | NO  | YES | NO  | YES | NO  |
| 32 | BULDANA         | OWNED BUILDING | NO  | NO  | YES | No  | YES |
| 33 | YAVATMAL        | OWNED BUILDING | NO  | NO  | YES | NO  | YES |

|    |                   |                |    |     |     |     |     |
|----|-------------------|----------------|----|-----|-----|-----|-----|
| 34 | NAGPUR            | GOVT BUILDING  | NO | NO  | YES | NO  | YES |
| 35 | ADDITIONAL NAGPUR | GOVT BUILDING  | NO | YES | NO  | NO  | YES |
| 36 | WARDHA            | OWNED BUILDING | NO | YES | NO  | NO  | YES |
| 37 | BHANDARA          | OWNED BUILDING | NO | YES | NO  | NO  | YES |
| 38 | GONDIA            | GOVT BUILDING  | NO | YES | NO  | NO  | YES |
| 39 | CHANDRAPUR        | GOVT BUILDING  | NO | YES | NO  | YES | NO  |
| 40 | GADCHIROLI        | OWNED BUILDING | NO | YES | NO  | NO  | YES |

## 2 Information regarding Number/ Functional / Non-functional of District Commissions

|  | No. of Districts  | No. of District Commission | No. Of Additional District Commissions | Functional | Non-Functional | Remarks, if any (Name of the non-functional DCs) |
|--|---|----------------------------|--|------------|----------------|--|
|  |   | 40                         | 4                                      | 37         | 3              | Additional Mumbai Suburban, Bhandara, Gondia     |
|  | Reasons for Non-functioning:- Non Functional due to Vacant Post of President. |                            |  |            |                |  |

**3 Information regarding Vacancy Position in the State Commissions and District Commissions. Please put up the Number of Vacancies, if any As on 31/12/2023**

|          |                            | State Commission | District Commissions |           | Remarks (Name of Districts) | Date from Which the vacancy has arisen   |
|----------|----------------------------|------------------|----------------------|-----------|-----------------------------|--|
|          |                            | President        | Member               | President | Members                     |  |
| <b>A</b> | <b>STATE COMMISSION</b>    |                  |                      |           |                             |  |
| 1        | MUMBAI BENCH               | 0                | 1                    | -         | -                           |  |
| 2        | AURANGABAD CB              | 0                | 0                    | -         | -                           |  |
| 3        | NAGPUR CB                  | 0                | 0                    | -         | -                           |  |
|          | <b>TOTAL</b>               | 0                | 1                    | -         | -                           |  |
| <b>B</b> | <b>DISTRICT COMMISSION</b> |                  |                      |           |                             |  |
| 1        | SOUTH MUMBAI               | -                | -                    | 0         | 0                           |  |
| 2        | CENTRAL MUMBAI             | -                | -                    | 0         | 0                           |  |
| 3        | MUMBAI SUBURBAN            | -                | -                    | 0         | 0                           |  |
| 4        | MUMBAI SUBURBAN ADDITIONAL | -                | -                    | 1         | 0                           | Appointment order issued but not joined. |
| 5        | THANE                      | -                | -                    | 0         | 0                           |  |
| 6        | THANE ADDITIONAL           | -                | -                    | 0         | 0                           |  |
| 7        | RAIGAD                     | -                | -                    | 0         | 1                           | Appointment order issued but not joined. |
| 8        | RATNAGIRI                  | -                | -                    | 0         | 0                           |  |
| 9        | SINDHUDURGA                | -                | -                    | 0         | 0                           |  |
| 10       | PUNE                       | -                | -                    | 0         | 1                           | Appointment order issued but not joined. |

|    |                 |   |   |   |   |  |  |
|----|-----------------|---|---|---|---|--|--|
| 11 | ADDITIONAL PUNE | - | - | 0 | 0 |  |  |
| 12 | SATARA          | - | - | 0 | 0 |  |  |
| 13 | SANGLI          | - | - | 0 | 0 |  |  |
| 14 | KOLHAPUR        | - | - | 0 | 0 |  |  |
| 15 | SOLAPUR         | - | - | 0 | 1 | Appointment order issued but not joined. |  |
| 16 | NASHIK          | - | - | 0 | 1 | Appointment order issued but not joined. |  |
| 17 | DHULE           | - | - | 0 | 0 |  |  |
| 18 | NANDURBAR       | - | - | 0 | 0 |  |  |
| 19 | JALGAON         | - | - | 0 | 0 |  |  |
| 20 | AHMEDNAGAR      | - | - | 0 | 0 |  |  |
| 21 | AURANGABAD      | - | - | 0 | 0 |  |  |
| 22 | BEED            | - | - | 0 | 1 | Appointment order issued but not joined. |  |
| 23 | PARBHANI        | - | - | 0 | 0 |  |  |
| 24 | HINGOLI         | - | - | 0 | 0 |  |  |
| 25 | NANDED          | - | - | 0 | 0 |  |  |
| 26 | LATUR           | - | - | 0 | 0 |  |  |
| 27 | OSMANABAD       | - | - | 0 | 0 |  |  |
| 28 | JALNA           | - | - | 0 | 0 |  |  |
| 29 | AMRAVATI        | - | - | 0 | 0 |  |  |
| 30 | AKOLA           | - | - | 0 | 0 |  |  |
| 31 | WASHIM          | - | - | 0 | 0 |  |  |
| 32 | BULDANA         | - | - | 0 | 1 | Appointment order issued                 |  |

|    |                    |          |          |          |           |  |  |
|----|--------------------|----------|----------|----------|-----------|--|--|
|    |                    |          |          |          |           | but not joined.                          |  |
| 33 | YAVATMAL           | -        | -        | 0        | 1         | Appointment order issued but not joined. |  |
| 34 | NAGPUR             | -        | -        | 0        | 0         |  |  |
| 35 | ADDITIONAL NAGPUR  | -        | -        | 0        | 1         | Appointment order issued but not joined. |  |
| 36 | WARDHA             | -        | -        | 0        | 0         |  |  |
| 37 | BHANDARA           | -        | -        | 1        | 1         | Appointment order issued but not joined. |  |
| 38 | GONDIA             | -        | -        | 1        | 1         | Appointment order issued but not joined. |  |
| 39 | CHANDRAPUR         | -        | -        | 0        | 1         | Appointment order issued but not joined. |  |
| 40 | GADCHIROLI         | -        | -        | 0        | 0         |  |  |
|    | <b>TOTAL B</b>     | -        | -        |          |           |  |  |
|    | <b>TOTAL A + B</b> | <b>0</b> | <b>1</b> | <b>3</b> | <b>11</b> |  |  |

#### **4 NO OF CASES FILED/DISPOSED OF /PENDING SINCE INCEPTION AS ON 31/12/2023**

| SR NO | NAME OF CONSUMER COMMISSIONS | NO OF CASES FILED SINCE INCEPTION | NO OF CASES DISPOSED OF SINCE INCEPTION | NO OF CASES PENDING |
|-------|------------------------------|-----------------------------------|---|---------------------|
| A     | <b>STATE COMMISSION</b>      |                                   |   |                     |
| 1     | MUMBAI BENCH                 | 54977                             | 35395                                   | 19583               |
| 2     | AURANGABAD CB                | 33732                             | 25945                                   | 7787                |
| 3     | NAGPUR CB                    | 18174                             | 14315                                   | 3859                |
|       | <b>TOTAL</b>                 | <b>106883</b>                     | <b>75655</b>                            | <b>31229</b>        |

| B  | DISTRICT<br>COMMISSION        |       |       |       |
|----|-------------------------------|-------|-------|-------|
| 1  | SOUTH MUMBAI                  | 10690 | 10690 | 10690 |
| 2  | CENTRAL MUMBAI                | 11231 | 9706  | 1525  |
| 3  | MUMBAI SUBURBAN               | 20004 | 16656 | 3348  |
| 4  | MUMBAI SUBURBAN<br>ADDITIONAL | 4374  | 3455  | 919   |
| 5  | THANE                         | 20166 | 16395 | 3771  |
| 6  | THANE ADDITIONAL              | 5245  | 4881  | 364   |
| 7  | RAIGAD                        | 10736 | 9713  | 1023  |
| 8  | RATNAGIRI                     | 4091  | 3900  | 191   |
| 9  | SINDHUDURGA                   | 2603  | 2412  | 191   |
| 10 | PUNE District                 | 22755 | 20538 | 2217  |
| 11 | ADDITIONAL PUNE               | 13562 | 12279 | 1283  |
| 12 | SATARA                        | 10844 | 9587  | 1257  |
| 13 | SANGLI                        | 4091  | 3900  | 191   |
| 14 | KOLHAPUR                      | 19184 | 16618 | 2566  |
| 15 | SOLAPUR                       | 13366 | 12696 | 670   |
| 16 | NASHIK                        | 15219 | 12310 | 2909  |
| 17 | DHULE                         | 8296  | 7674  | 622   |
| 18 | NANDURBAR                     | 1794  | 1433  | 361   |
| 19 | JALGAON                       | 19039 | 16951 | 2088  |
| 20 | AHMEDNAGAR                    | 13688 | 12083 | 1605  |
| 21 | AURANGABAD                    | 17774 | 16498 | 1276  |
| 22 | BEED                          | 7159  | 6766  | 393   |
| 23 | PARBHANI                      | 10544 | 8439  | 2105  |
| 24 | HINGOLI                       | 3560  | 2289  | 1271  |
| 25 | NANDED                        | 20193 | 13234 | 6959  |
| 26 | LATUR                         | 7814  | 7055  | 759   |
| 27 | OSMANABAD                     | 8314  | 7699  | 615   |
| 28 | JALNA                         | 6070  | 5721  | 367   |
| 29 | AMRAVATI                      | 8672  | 7834  | 838   |
| 30 | AKOLA                         | 12179 | 11159 | 1020  |
| 31 | WASHIM                        | 28    | 9     | 196   |
| 32 | BULDANA                       | 9083  | 7275  | 808   |
| 33 | YAVATMAL                      | 13657 | 12521 | 1136  |
| 34 | NAGPUR                        | 25479 | 22498 | 2981  |

|    |                    |               |               |              |
|----|--------------------|---------------|---------------|--------------|
| 35 | ADDITIONAL NAGPUR  | 9851          | 7487          | 2364         |
| 36 | WARDHA             | 4496          | 4213          | 283          |
| 37 | BHANDARA           | 4731          | 4409          | 327          |
| 38 | GONDIA             | 2354          | 2072          | 282          |
| 39 | CHANDRAPUR         | 21            | 4             | 21           |
| 40 | GADCHIROLI         | 1238          | 1097          | 141          |
|    | <b>TOTAL B</b>     | <b>404195</b> | <b>352156</b> | <b>61933</b> |
|    | <b>TOTAL A + B</b> | <b>511078</b> | <b>427811</b> | <b>93162</b> |

## 5 Declaration regarding Head of Department/ Head of Office

|   |  |
|---|--|
| Whether President of State Commissions is Head of Department (Yes/No) | Whether President of District Commissions is Head of Office (Yes/No) |
| YES   | NO   |

## 6 AGE WISE PENDENCY

| SR NO. | CONSUMER COMMISSIONS       | CASES PENDING FOR MORE THAN 5 YEARS | CASES PENDING FOR MORE THAN 3 YEARS | CASES PENDING FOR MORE THAN 2 YEARS |
|--------|----------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| A      | STATE COMMISSION           |                                     |                                     |                                     |
| 1      | MUMBAI BENCH               | 10321                               | 3893                                | 1413                                |
| 2      | AURANGABAD CB              | 442                                 | 1425                                | 1797                                |
| 3      | NAGPUR CB                  | 1220                                | 2210                                | 2501                                |
|        | <b>TOTAL = A</b>           | <b>11983</b>                        | <b>7528</b>                         | <b>5711</b>                         |
| B      | DISTRICT COMMISSION        |                                     |                                     |                                     |
| 1      | SOUTH MUMBAI               | 327                                 | 543                                 | 888                                 |
| 2      | CENTRAL MUMBAI             | 138                                 | 543                                 | 799                                 |
| 3      | MUMBAI SUBURBAN            | 1424                                | 1745                                | 2140                                |
| 4      | MUMBAI SUBURBAN ADDITIONAL | 115                                 | 200                                 | 266                                 |
| 5      | THANE                      | 2656                                | 2653                                | 3240                                |

|    |                   |     |      |      |
|----|-------------------|-----|------|------|
| 6  | THANE ADDITIONAL  | 9   | 9    | 30   |
| 7  | RAIGAD            | 261 | 531  | 460  |
| 8  | RATNAGIRI         | 1   | 41   | 60   |
| 9  | SINDHUDURGA       | 14  | 27   | 28   |
| 10 | PUNE District     | 57  | 300  | 1860 |
| 11 | ADDITIONAL PUNE   | 1   | 5    | 535  |
| 12 | SATARA            | 164 | 262  | 184  |
| 13 | SANGLI            | 1   | 41   | 60   |
| 14 | KOLHAPUR          | 220 | 1056 | 1414 |
| 15 | SOLAPUR           | 58  | 90   | 280  |
| 16 | NASHIK            | 382 | 783  | 1298 |
| 17 | DHULE             | 11  | 56   | 555  |
| 18 | NANDURBAR         | 260 | 193  | 163  |
| 19 | JALGAON           | 60  | 493  | 383  |
| 20 | AHMEDNAGAR        | 94  | 615  | 896  |
| 21 | AURANGABAD        | 0   | 80   | 169  |
| 22 | BEED              | 0   | 2    | 0    |
| 23 | PARBHANI          | 1   | 7    | 629  |
| 24 | HINGOLI           | 0   | 222  | 816  |
| 25 | NANDED            | 63  | 888  | 3009 |
| 26 | LATUR             | 5   | 95   | 120  |
| 27 | OSMANABAD         | 54  | 107  | 445  |
| 28 | JALNA             | 1   | 7    | 360  |
| 29 | AMRAVATI          | 13  | 61   | 172  |
| 30 | AKOLA             | 1   | 52   | 182  |
| 31 | WASHIM            | 0   | 0    | 79   |
| 32 | BULDANA           | 6   | 40   | 303  |
| 33 | YAVATMAL          | 97  | 336  | 528  |
| 34 | NAGPUR            | 437 | 605  | 1803 |
| 35 | ADDITIONAL NAGPUR | 567 | 746  | 569  |
| 36 | WARDHA            | 10  | 54   | 100  |
| 37 | BHANDARA          | 0   | 7    | 41   |
| 38 | GONDIA            | 0   | 5    | 18   |
| 39 | CHANDRAPUR        | 456 | 334  | 109  |
| 40 | GADCHIROLI        | 0   | 7    | 22   |

|  |                    |       |       |       |
|--|--------------------|-------|-------|-------|
|  | <b>TOTAL = B</b>   | 7964  | 13841 | 25013 |
|  | <b>TOTAL A + B</b> | 19947 | 21369 | 30724 |

## **7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions AS ON 31/12/2023**

| <b>State Commission</b>   |  | <b>District Commission</b>   |   |
|---|--|--|---|
| <b>President</b>  | <b>Member</b>  | <b>President</b>   | <b>Member</b>   |
| Salaries and allowances as admissible to the sitting Judge of the High Court of the state | Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such officer | Salary and allowances as are admissible to District Judge in as super time scale of pay. | Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such officer |

## **8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE**

| YEAR | STATE COMMISSION        |                               |                          | DISTRICT COMMISSION     |                               |                          |
|------|-------------------------|-------------------------------|--------------------------|-------------------------|-------------------------------|--------------------------|
|      | CASES FILED IN THE YEAR | CASES DISPOSED OF IN THE YEAR | CASES PENDING AT THE END | CASES FILED IN THE YEAR | CASES DISPOSED OF IN THE YEAR | CASES PENDING AT THE END |
| 2019 | 6278                    | 1479                          | 15120                    | 16349                   | 12880                         | 11916                    |
| 2020 | 2448                    | 449                           | 14953                    | 11430                   | 6793                          | 13867                    |
| 2021 | 3427                    | 464                           | 17177                    | 17496                   | 8055                          | 20262                    |
| 2022 | 4401                    | 313                           | 19715                    | 17947                   | 7599                          | 23605                    |
| 2023 | 3372                    | 84                            | 21107                    | 14106                   | 3509                          | 23652                    |

## 9 NO. OF CASES DISPOSED OF IN LOK ADALAT

| SR NO.   | CONSUMER COMMISSIONS       | NO. OF CASES DISPOSED OF SINCE INCEPTION |
|----------|----------------------------|--|
| <b>A</b> | <b>STATE COMMISSION</b>    |  |
| 1        | MUMBAI BENCH               | 50                                       |
| 2        | AURANGABAD CB              | 23                                       |
| 3        | NAGPUR CB                  | 40                                       |
|          | <b>TOTAL = A</b>           | 113                                      |
| <b>B</b> | <b>DISTRICT COMMISSION</b> |  |
| 1        | SOUTH MUMBAI               | 18                                       |
| 2        | CENTRAL MUMBAI             | 9  |
| 3        | MUMBAI SUBURBAN            | 5  |
| 4        | MUMBAI SUBURBAN ADDITIONAL | 3  |
| 5        | THANE                      | 0  |
| 6        | THANE ADDITIONAL           | 0  |
| 7        | RAIGAD                     | 95                                       |
| 8        | RATNAGIRI                  | 69                                       |
| 9        | SINDHUDURGA                | 44                                       |
| 10       | PUNE District              | 7  |
| 11       | ADDITIONAL PUNE            | 50                                       |
| 12       | SATARA                     | 52                                       |
| 13       | SANGLI                     | 69                                       |
| 14       | KOLHAPUR                   | 23                                       |
| 15       | SOLAPUR                    | 23                                       |
| 16       | NASHIK                     | 544                                      |
| 17       | DHULE                      | 0  |
| 18       | NANDURBAR                  | 0  |
| 19       | JALGAON                    | 28                                       |
| 20       | AHMEDNAGAR                 | 150                                      |
| 21       | AURANGABAD                 | 74                                       |
| 22       | BEED                       | 4  |
| 23       | PARBHANI                   | 35                                       |
| 24       | HINGOLI                    | 0  |
| 25       | NANDED                     | 1  |
| 26       | LATUR                      | 51                                       |

|    |                    |      |
|----|--------------------|------|
| 27 | OSMANABAD          | 129  |
| 28 | JALNA              | 5    |
| 29 | AMRAVATI           | 18   |
| 30 | AKOLA              | 7    |
| 31 | WASHIM             | 0    |
| 32 | BULDANA            | 79   |
| 33 | YAVATMAL           | 47   |
| 34 | NAGPUR             | 263  |
| 35 | ADDITIONAL NAGPUR  | 21   |
| 36 | WARDHA             | 15   |
| 37 | BHANDARA           | 21   |
| 38 | GONDIA             | 9    |
| 39 | CHANDRAPUR         | 5    |
| 40 | GADCHIROLI         | 2    |
|    | <b>TOTAL = B</b>   | 1975 |
|    | <b>TOTAL A + B</b> | 2088 |

## 10 STATUS OF e-DAAKHIL ( E-FILING):- As on 31/12/2023

| <b>SR NO.</b> | <b>CONSUMER COMMISSIONS</b> | <b>NO OF CASES FILED THROUGH e-DAAKHIL PORTAL</b> |
|---------------|-----------------------------|---|
| A             | <b>STATE COMMISSION</b>     |   |
| 1             | MUMBAI BENCH                | 868   |
| 2             | AURANGABAD CB               | 685   |
| 3             | NAGPUR CB                   | 214   |
|               | <b>TOTAL = A</b>            | 1767  |
| B             | <b>DISTRICT COMMISSION</b>  |   |
| 1             | SOUTH MUMBAI                | 20  |
| 2             | CENTRAL MUMBAI              | 67  |
| 3             | MUMBAI SUBURBAN             | 200   |
| 4             | MUMBAI SUBURBAN ADDITIONAL  | 14  |

|    |                   |     |
|----|-------------------|-----|
| 5  | THANE             | 305 |
| 6  | THANE ADDITIONAL  | 151 |
| 7  | RAIGAD            | 81  |
| 8  | RATNAGIRI         | 43  |
| 9  | SINDHUDURGA       | 25  |
| 10 | PUNE              | 547 |
| 11 | ADDITIONAL PUNE   | 323 |
| 12 | SATARA            | 132 |
| 13 | SANGLI            | 43  |
| 14 | KOLHAPUR          | 10  |
| 15 | SOLAPUR           | 17  |
| 16 | NASHIK            | 355 |
| 17 | DHULE             | 0   |
| 18 | NANDURBAR         | 25  |
| 19 | JALGAON           | 8   |
| 20 | AHMEDNAGAR        | 62  |
| 21 | AURANGABAD        | 291 |
| 22 | BEED              | 154 |
| 23 | PARBHANI          | 0   |
| 24 | HINGOLI           | 3   |
| 25 | NANDED            | 159 |
| 26 | LATUR             | --- |
| 27 | OSMANABAD         | 275 |
| 28 | JALNA             | 43  |
| 29 | AMRAVATI          | 35  |
| 30 | AKOLA             | 0   |
| 31 | WASHIM            | 4   |
| 32 | BULDANA           | 14  |
| 33 | YAVATMAL          | 127 |
| 34 | NAGPUR            | 561 |
| 35 | ADDITIONAL NAGPUR | 317 |
| 36 | WARDHA            | 26  |
| 37 | BHANDARA          | 53  |
| 38 | GONDIA            | 0   |
| 39 | CHANDRAPUR        | 57  |
| 40 | GADCHIROLI        | 59  |

|  |                    |      |
|--|--------------------|------|
|  | <b>TOTAL = B</b>   | 4606 |
|  | <b>TOTAL A + B</b> | 6373 |

# 11

## 1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules, 2020]

|   |  | <b>State Commission</b> | <b>District Commission</b> |
|---|--|-------------------------|----------------------------|
| I | (a) Total cases file since inception               | 106883                  | 409601                     |
|   |  |                         |                            |
|   | (b) Cases Disposed of                              | 75655                   | 348444                     |
|   |  |                         |                            |
|   | (c) Cases disposed of within prescribed time norms | 7230                    | 72867                      |

|  |  |    |       |
|--|--|----|-------|
|  | (d) Number of cases disposed of by Lok Adalat method | 63 | 19315 |
|--|--|----|-------|

|    |   | <b>State Commission</b> | <b>District Commission</b> |
|----|---|-------------------------|----------------------------|
| II | Detailed Break up of cases pending (give number of cases) |                         |                            |
|    | (a) Over 3 months upto 1 year                             | 8214                    | 16784                      |
|    |   |                         |                            |
|    | (b) Over 1 year upto 2 years                              | 11937                   | 20583                      |
|    |   |                         |                            |
|    | (c) Over 2 years upto 5 years                             | 3768                    | 16065                      |
|    |   |                         |                            |
|    | (d) Over 5 years  | 18195                   | 6601                       |

| III | Cases disposed of within time norms (give number)                       | <b>State Commission</b> |                   | <b>District Commission</b> |                   |
|-----|---|-------------------------|-------------------|----------------------------|-------------------|
|     |   | <b>Number</b>           | <b>Percentage</b> | <b>Number</b>              | <b>Percentage</b> |
|     | (a) Cases received after 15 march 02                                    | 14597                   |                   | 142280                     |                   |
|     | (b) Cases disposed of within time norms out of (a) above (Number and %) | 105                     | 0.7193258889      | 127255                     | 89.43983694       |

## 2 Implementation of CONFONET Project

| I | Computer Hardware/Software has | State Commission | District Commission |
|---|--------------------------------|------------------|---------------------|
|   | (a) been received              | YES              | YES                 |
|   | (b) been installed             | YES              | YES                 |
|   | (c) been functional            | YES              | YES                 |

| II | Activities being done through computers                          | State Commission | District Commission |
|----|--|------------------|---------------------|
|    |  |                  |                     |
|    | (a) Is Case Monitoring System Installed & Operational            | YES              | YES                 |
|    |  |                  |                     |
|    | (b) Has the live case data been entered?                         | YES              | YES                 |
|    |  |                  |                     |
|    | (c) Whether Cause list and judgement being posted on the website | YES              | YES                 |

## 3 Training

| (a) | Training of Members /President in Indian Institute of Public Administration | To be trained in the year as per training plan | Trained so far | During the quarter |
|-----|---|--|----------------|--------------------|
|     |   |  |                |                    |
| (b) | Training of State/District level Officers in BIS Training Institute         | NA   | NA             | NA                 |
|     |   |  |                |                    |
| (c) | Training Under CONFONET   |  |                |                    |
|     | (a) President and Members   | 120  | 0              | 0                  |
|     |   |  |                |                    |
|     | (b) Other Staff   | 100  | 0              | 0                  |
|     |   |  |                |                    |
| (d) | Any Other Training.   | NO   | NO             | NO                 |

(Rohini S. Bhosale)  
Registrar Legal,

**State Consumer Disputes Redressal  
Commission,  
Maharashtra Mumbai.**