

QUARTERLY REPORT FOR SEPTEMBER 2023

1 Infomration regarding Building/Staff of the State Commission and District Commissions as on AS ON 30/09/2023.

	Name of Consumer Commissions	Building				Staff (Yes/No)	
		Owned / Govt. Building	Rented	Space (Yes /No)			
				Sufficient	Insufficient	Sufficient	Insufficient
A STATE COMMISSION							
1	MUMBAI BENCH	GOVT BUILDING	NO	NO	YES	NO	YES
2	AURANGABAD CB	GOVT BUILDING	RENTED	NO	YES	NO	YES
3	NAGPUR CB	GOV/ BUILDING	NO	NO	YES	NO	YES
B DISTRICT COMMISSION							
1	SOUTH MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
2	CENTRAL MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
3	MUMBAI SUBURBAN	GOVT BUILDING	NO	YES	YES	NO	YES
4	MUMBAI SUBURBAN ADDITIONAL	GOVT BUILDING	YES	NO	YES	NO	YES
5	THANE	GOVT BUILDING	NO	NO	YES	NO	YES
6	THANE ADDITIONAL	GOVT BUILDING	NO	YES	NO	Yes	YES
7	RAIGAD	GOVT BUILDING	NO	YES	NO	NO	YES
8	RATNAGIRI	OWNED BUILDING	NO	YES	NO	NO	YES
9	SINDHUDURGA	GOVT BUILDING	NO	YES	NO	NO	YES
10	PUNE District	GOVT BUILDING	NO	NO	YES	NO	YES
11	ADDITIONAL PUNE	GOVT BUILDING	NO	NO	YES	NO	YES
12	SATARA	OWNED BUILDING	NO	NO	YES	NO	YES
13	SANGLI	OWNED BUILDING	NO	NO	YES	NO	YES
14	KOLHAPUR	GOVT BUILDING	NO	NO	YES	NO	YES

15	SOLAPUR	OWNED BUILDING	NO	NO	YES	NO	YES
16	NASHIK	GOVT BUILDING	NO	NO	YES	NO	YES
17	DHULE	OWNED BUILDING	NO	NO	YES	NO	YES
18	NANDURBAR	GOVT BUILDING	NO	YES	NO	NO	YES
19	JALGAON	OWNED BUILDING	NO	NO	YES	NO	YES
20	AHMEDNAGAR	GOVT BUILDING	NO	YES	NO	NO	YES
21	AURANGABAD	GOVT BUILDING	NO	NO	YES	NO	YES
22	BEED	NO	YES	NO	YES	NO	YES
23	PARBHANI	OWNED BUILDING	NO	YES	NO	YES	NO
24	HINGOLI	GOV.BUILDING	NO	YES	NO	NO	YES
25	NANDED	NO	YES	YES	NO	NO	YES
26	LATUR	OWNED BUILDING	NO	YES	NO	NO	YES
27	OSMANABAD	OWNED BUILDING	NO	NO	YES	No	YES
28	JALNA	OWNED BUILDING	NO	YES	NO	Yes	NO
29	AMRAVATI	OWNED BUILDING	NO	YES	NO	No	YES
30	AKOLA	OWNED BUILDING	NO	YES	NO	No	YES
31	WASHIM	GOVT BUILDING	NO	YES	NO	YES	NO
32	BULDANA	OWNED BUILDING	NO	NO	YES	No	YES
33	YAVATMAL	OWNED BUILDING	NO	NO	YES	NO	YES
34	NAGPUR	GOVT BUILDING	NO	NO	YES	NO	YES
35	ADDITIONAL NAGPUR	GOVT BUILDING	NO	YES	NO	NO	YES
36	WARDHA	OWNED BUILDING	NO	YES	NO	NO	YES
37	BHANDARA	OWNED BUILDING	NO	YES	NO	NO	YES
38	GONDIA	GOVT BUILDING	NO	YES	NO	NO	YES
39	CHANDRAPUR	GOVT BUILDING	NO	YES	NO	YES	NO
40	GADCHIROLI	OWNED BUILDING	NO	YES	NO	NO	YES

2 Information regarding Number/ Functional / Non-functional of District Commissions

No. of Districts	No. of District Commission	No. Of Additional District Commissions	Functional	Non-Functional	Remarks, if any (Name of the non-functional DCs)
	40	4	YES	Nil	
Reasons for Non-functioning:-					

3 Information regarding Vacancy Position in the State Commissions and District Commissions. Please put up the Number of Vacancies, if any as on 30/09/2023

		State Commission		District Commissions		Remarks (Name of Districts)	Date from Which the vacancy has arisen
		President	Member	President	Members		
A	STATE COMMISSION						
1	MUMBAI BENCH	0	4				
2	AURANGABAD CB	0	1				
3	NAGPUR CB		1				
	TOTAL	0	8				
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI			1	2		
2	CENTRAL MUMBAI			1	2		
3	MUMBAI SUBURBAN			1	1		
4	MUMBAI SUBURBAN ADDITIONAL			1	1		
5	THANE			0	2		
6	THANE ADDITIONAL			1	1		
7	RAIGAD			1	2		
8	RATNAGIRI			1	2		
9	SINDHUDURGA			1	2		

10	PUNE District		1	1		
11	ADDITIONAL PUNE		0	1		
12	SATARA		1	2		
13	SANGLI		1	1		
14	KOLHAPUR		1	1		
15	SOLAPUR		0	1		
16	NASHIK		1	1		
17	DHULE		1	2		
18	NANDURBAR		1	1		
19	JALGAON		1	2		
20	AHMEDNAGAR		0	2		
21	AURANGABAD		1	2		
22	BEED		1	2		
23	PARBHANI		1	2		
24	HINGOLI		1	1		
25	NANDED		1	2		
26	LATUR		1	0		
27	OSMANABAD		0	1		
28	JALNA		1	2		
29	AMRAVATI		1	2		
30	AKOLA		1	1		
31	WASHIM		1	0		
32	BULDANA		1	1		
33	YAVATMAL		0	1		
34	NAGPUR		1	1		
35	ADDITIONAL NAGPUR		1	1		
36	WARDHA		1	2		
37	BHANDARA		1	2		
38	GONDIA		1	2		
39	CHANDRAPUR		1	2		
40	GADCHIROLI		1	1		
	TOTAL B		34	58		
	TOTAL A + B	0	8	34	58	

4 NO OF CASES FILED/DISPOSED OF /PENDING SINCE INCEPTION AS ON 30/09/2023

SR NO	NAME OF CONSUMER COMMISSIONS	NO OF CASES FILED SINCE INCEPTION	NO OF CASES DISPOSED OF SINCE INCEPTION	NO OF CASES PENDING
A STATE COMMISSION				
1	MUMBAI BENCH	54323	35045	19349
2	AURANGABAD CB	33290	25890	7400
3	NAGPUR CB	18066	14288	3778
	TOTAL	105679	75223	30527
B DISTRICT COMMISSION				
1	SOUTH MUMBAI	10651	9311	1340
2	CENTRAL MUMBAI	11162	9552	1610
3	MUMBAI SUBURBAN	19867	16606	3261
4	MUMBAI SUBURBAN ADDITIONAL	4313	3432	881
5	THANE	20027	16359	3668
6	THANE ADDITIONAL	5180	4867	313
7	RAIGAD	10704	9660	1044
8	RATNAGIRI	4073	3891	182
9	SINDHUDURGA	2593	2406	187
10	PUNE District	22607	20501	2106
11	ADDITIONAL PUNE	13443	12157	1286
12	SATARA	10795	9513	1282
13	SANGLI	4073	3891	182
14	KOLHAPUR	19097	16542	2537
15	SOLAPUR	13001	12248	753
16	NASHIK	15075	12272	2804
17	DHULE	8248	7667	581
18	NANDURBAR	1766	1430	336
19	JALGAON	18914	16925	1989
20	AHMEDNAGAR	13623	12025	1598
21	AURANGABAD	17607	16487	1120
22	BEED	7005	6755	251
23	PARBHANI	10457	8407	2050

24	HINGOLI	3544	2289	1255
25	NANDED	20081	13142	6939
26	LATUR	7734	7036	698
27	OSMANABAD	8248	7629	619
28	JALNA	4163	3767	396
29	AMRAVATI	8601	7819	782
30	AKOLA	12117	11107	1010
31	WASHIM	1923	1744	179
32	BULDANA	9035	8121	914
33	YAVATMAL	13617	12521	1098
34	NAGPUR	25302	22340	3998
35	ADDITIONAL NAGPUR	9730	7472	2258
36	WARDHA	4468	4206	262
37	BHANDARA	4697	4403	294
38	GONDIA	2319	2072	247
39	CHANDRAPUR	7030	6243	787
40	GADCHIROLI	1188	1074	114
	TOTAL B	408078	355889	53211
	TOTAL A + B	513757	431112	83738

5 Declaration regarding Head of Department/ Head of Office

Whether President of State Commissions is Head of Department (Yes/No)	Whether President of District Commissions is Head of Office (Yes/No)
YES	NO

6 AGE WISE PENDENCY

SR NO.	CONSUMER COMMISSIONS	CASES PENDING FOR MORE THAN 5 YEARS	CASES PENDING FOR MORE THAN 3 YEARS	CASES PENDING FOR MORE THAN 2 YEARS
A STATE COMMISSION				
1	MUMBAI BENCH	8223	4753	1263
2	AURANGABAD CB	142	1735	5523
3	NAGPUR CB	0	7	22

	TOTAL = A	8365	6495	6808
B DISTRICT COMMISSION				
1	SOUTH MUMBAI	338	556	911
2	CENTRAL MUMBAI	138	543	799
3	MUMBAI SUBURBAN	1284	1779	2343
4	MUMBAI SUBURBAN ADDITIONAL	86	50	206
5	THANE	3240	2653	3240
6	THANE ADDITIONAL	104	0	3
7	RAIGAD	33	572	439
8	RATNAGIRI	0	21	63
9	SINDHUDURGA	7	26	28
10	PUNE District	57	301	1760
11	ADDITIONAL PUNE	6	88	896
12	SATARA	170	284	196
13	SANGLI	0	21	63
14	KOLHAPUR	177	1583	1253
15	SOLAPUR	55	240	362
16	NASHIK	697	987	560
17	DHULE	41	56	514
18	NANDURBAR	3	126	208
19	JALGAON	178	1037	805
20	AHMEDNAGAR	98	630	870
21	AURANGABAD	0	0	0
22	BEED	0	1(Re-Open)	1(Re-Open)
23	PARBHANI	1	7	629
24	HINGOLI	0	222	497
25	NANDED	23	892	2146
26	LATUR	24	147	417
27	OSMANABAD	1	225	387
28	JALNA	0	36	210
29	AMRAVATI	13	61	177
30	AKOLA	1	83	63
31	WASHIM	Nil	Nil	104
32	BULDANA	11	51	417
33	YAVATMAL	87	413	598

34	NAGPUR	424	631	1927
35	ADDITIONAL NAGPUR	420	896	519
36	WARDHA	8	25	57
37	BHANDARA	0	0	7
38	GONDIA	3	2	17
39	CHANDRAPUR	0	430	529
40	GADCHIROLI	0	7	22
	TOTAL = B	7728	15681	24242
	TOTAL A + B	16093	22176	31050

7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions AS ON 30/09/2023

State Commission		District Commission	
President	Member	President	Member
Salaries and allowances as admissible to the sitting Judge of the High Court of the state	Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such officer	Salary and allowances as are admissible to District Judge in as super time scale of pay.	Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such officer

8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE

YEAR	STATE COMMISSION			DISTRICT COMMISSION		
	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END
2019	5957	1675	4282	16776	13217	11343
2020	4526	1150	3376	12299	7407	13650
2021	3228	412	2816	17506	8108	19672
2022	3668	350	3318	18285	6229	23967
2023 UPTO SEPT 2023	3705	257	3448	11963	2340	24332

9 NO. OF CASES DISPOSED OF IN LOK ADALAT

SR. NO.	CONSUMER COMMISSIONS	NO. OF CASES DISPOSED OF SINCE INCEPTION
A	STATE COMMISSION	
1	MUMBAI BENCH	48
2	AURANGABAD CB	23
3	NAGPUR CB	36
	TOTAL = A	107
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	18
2	CENTRAL MUMBAI	9
3	MUMBAI SUBURBAN	0
4	MUMBAI SUBURBAN ADDITIONAL	3
5	THANE	0
6	THANE ADDITIONAL	0
7	RAIGAD	2
8	RATNAGIRI	68
9	SINDHUDURGA	43
10	PUNE District	11
11	ADDITIONAL PUNE	7
12	SATARA	45
13	SANGLI	68
14	KOLHAPUR	21
15	SOLAPUR	32
16	NASHIK	540
17	DHULE	4
18	NANDURBAR	0
19	JALGAON	15
20	AHMEDNAGAR	145
21	AURANGABAD	6
22	BEED	43
23	PARBHANI	35
24	HINGOLI	0

25	NANDED	0
26	LATUR	50
27	OSMANABAD	114
28	JALNA	6
29	AMRAVATI	6
30	AKOLA	78
31	WASHIM	0
32	BULDANA	77
33	YAVATMAL	43
34	NAGPUR	1
35	ADDITIONAL NAGPUR	0
36	WARDHA	14
37	BHANDARA	21
38	GONDIA	9
39	CHANDRAPUR	5
40	GADCHIROLI	0
	TOTAL = B	1539
	TOTAL A + B	1646

10 STATUS OF e-DAAKHIL (E-FILING):-

SR NO.	CONSUMER COMMISSIONS	NO OF CASES FILED THROUGH e-DAAKHIL PORTAL
A	STATE COMMISSION	
1	MUMBAI BENCH	47
2	AURANGABAD CB	0
3	NAGPUR CB	0
	TOTAL = A	47
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	20
2	CENTRAL MUMBAI	61
3	MUMBAI SUBURBAN	53
4	MUMBAI SUBURBAN ADDITIONAL	12
5	THANE	124
6	THANE ADDITIONAL	52
7	RAIGAD	175
8	RATNAGIRI	6

9	SINDHUDURGA	15
10	PUNE District	45
11	ADDITIONAL PUNE	234
12	SATARA	98
13	SANGLI	6
14	KOLHAPUR	8
15	SOLAPUR	78
16	NASHIK	220
17	DHULE	1
18	NANDURBAR	4
19	JALGAON	6
20	AHMEDNAGAR	60
21	AURANGABAD	79
22	BEED	104
23	PARBHANI	nill
24	HINGOLI	6
25	NANDED	32
26	LATUR	0
27	OSMANABAD	82
28	JALNA	145
29	AMRAVATI	0
30	AKOLA	0
31	WASHIM	1
32	BULDANA	14
33	YAVATMAL	70
34	NAGPUR	215
35	ADDITIONAL NAGPUR	41
36	WARDHA	27
37	BHANDARA	33
38	GONDIA	0
39	CHANDRAPUR	12
40	GADCHIROLI	12
	TOTAL = B	2151
	TOTAL A + B	2198

11

1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules, 2020]

		State Commission	District Commission
I	(a) Total cases file since inception	105679	405978
	(b) Cases Disposed of	75223	354129
	(c) Cases disposed of within prescribed time norms	8404	74985
	(d) Number of cases disposed of by Lok Adalat method	107	3964
II		State Commission	District Commission
	Detailed Break up of cases pending (give number of cases)		
	(a) Over 3 months upto 1 year	7563	15631
	(b) Over 1 year upto 2 years	10606	19239
	(c) Over 2 years upto 5 years	4200	14260
	(d) Over 5 years	8405	6293
III	Cases disposed of within time norms (give number)	State Commission	
		District Commission	
		Number	Percentage
	(a) Cases received after 15 march 02	63000	
	(b) Cases disposed of within time norms out of (a) above (Number and %)	4715	7.484126984
		93120	66.60086684

2 Implementation of CONFONET Project

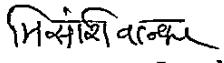
I	Computer Hardware/Software has	State Commission		District Commission
	(a) been received	YES		YES
	(b) been installed	YES		YES
	(c) been functional	YES		YES

II	Activities being done through computers	State Commission		District Commission
	(a) Is Case Monitoring System Installed & Operational	YES		YES
	(b) Has the live case data been entered?	YES		YES
	(c) Whether Cause list and judgement being posted on the website	YES		YES

3 Training

(a)	Training of Members /President in Indian Institute of Public Administration		To be trained in the year as per training plan	Trained so far	During the quarter
(b)	Training of State/District level Officers in BIS Training Institute		NA	NA	NA
(c)	Training Under CONFONET				
	(a) President and Members		120	0	0

	(b) Other Staff		100	0	0
(d)	Any Other Training.		NO	NO	NO


 I/C Registrar Legal
 State Consumer Disputes Redressal
 Commission Maharashtra Mumbai.


 21/11/23