

JUNE

**QUARTERLEY REPORT**

1 Information regarding Building/Staff of the State Commission and District Commissions as on

AS ON 31/06/2022

	Name of Consumer Commissions	Building				Staff (Yes/No)	
		Owned / Govt. Building	Rented	Space (Yes /No)		Sufficient	Insufficient
				Sufficient	Insufficient		
A	STATE COMMISSION						
1	MUMBAI BENCH	GOVT BUILDING	NO	NO	YES	NO	YES
2	AURANGABAD CB	NO	YES	NO	YES	NO	YES
3	NAGPUR CB	GOV/ BUILDING	NO	NO	YES	NO	YES
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
2	CENTRAL MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
3	MUMBAI SUBURBAN	GOVT BUILDING	NO	YES	YES	NO	YES
4	MUMBAI SUBURBAN	GOVT BUILDING	YES	NO	YES	NO	YES
5	THANE	GOVT BUILDING	NO	NO	YES	NO	YES
6	THANE ADDITIONAL	GOVT BUILDING	NO	YES	NO	Yes	YES
7	RAIGAD	GOVT BUILDING	NO	YES	NO	NO	YES
8	RATNAGIRI	OWNED BUILDING	NO	YES	NO	NO	YES
9	SINDHUDURGA	GOVT BUILDING	NO	YES	NO	NO	YES
10	PUNE District	GOVT BUILDING	NO	NO	YES	NO	YES
11	ADDITIONAL PUNE	GOVT BUILDING	NO	NO	YES	NO	YES
12	SATARA	OWNED BUILDING	NO	NO	YES	NO	YES
13	SANGLI	OWNED BUILDING	NO	NO	YES	NO	YES
14	KOLHAPUR	GOVT BUILDING	NO	NO	YES	NO	YES
15	SOLAPUR	OWNED BUILDING	NO	NO	YES	NO	YES
16	NASHIK	GOVT BUILDING	NO	NO	YES	NO	YES
17	DHULE	OWNED BUILDING	NO	NO	YES	NO	YES
18	NANDURBAR	GOVT BUILDING	NO	YES	NO	NO	YES
19	JALGAON	OWNED BUILDING	NO	NO	YES	NO	YES
20	AHMEDNAGAR	GOVT BUILDING	NO	YES	NO	NO	YES
21	AURANGABAD	GOVT BUILDING	NO	NO	YES	NO	YES
22	BEED	NO	YES	NO	YES	NO	YES
23	PARBHANI	OWNED BUILDING	NO	YES	NO	YES	NO
24	HINGOLI	GOV. BUILDING	NO	YES	NO	NO	YES
25	NANDED	NO	YES	YES	NO	NO	YES
26	LATUR	OWNED BUILDING	NO	YES	NO	NO	YES
27	OSMANABAD	OWNED BUILDING	NO	NO	YES	NO	YES
28	JALNA	OWNED BUILDING	NO	YES	NO	Yes	NO
29	AMRAVATI	OWNED BUILDING	NO	YES	NO	NO	YES
30	AKOLA	OWNED BUILDING	NO	YES	NO	NO	YES
31	WASHIM	GOVT BUILDING	NO	YES	NO	YES	NO
32	BULDANA	OWNED BUILDING	NO	NO	YES	NO	YES
33	YAVATMAL	OWNED BUILDING	NO	NO	YES	NO	YES
34	NAGPUR	GOVT BUILDING	NO	NO	YES	NO	YES
35	ADDITIONAL NAGPUR	GOVT BUILDING	NO	YES	NO	NO	YES
36	WARDHA	OWNED BUILDING	NO	YES	NO	NO	YES
37	BHANDARA	OWNED BUILDING	NO	YES	NO	NO	YES
38	GONDIA	GOVT BUILDING	NO	YES	NO	NO	YES
39	CHANDRAPUR	GOVT BUILDING	NO	YES	NO	YES	NO
40	GADCHIROLI	OWNED BUILDING	NO	YES	NO	NO	YES

2 Information regarding Number/ Functional / Non-functional of District

No. of Districts	No. of District Commissions	No. Of Additional District Commissions	Functional	Non-Functional	Remarks, if any (Name of of the non-functional DCs)
	40	4	YES	Nil	
Reasons for Non-functioning:-					

3 Information regarding Vacancy Position in the State Commissions and District

		State Commission		District Commissions		Remarks (Name of Districts)	Date from Which the vacancy has arisen
		President	Member	President	Members		
A	STATE COMMISSION						
1	MUMBAI BENCH	0	4				
2	AURANGABAD CB	0	1				
3	NAGPUR CB	0	2				
	TOTAL	0	7				
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI			0	1		
2	CENTRAL MUMBAI			1	1		
3	MUMBAI SUBURBAN			1	0		



4	MUMBAI SUBURBAN ADDITIONAL			0	1		
5	THANE			1	1		
6	THANE ADDITIONAL			1	0		
7	RAIGAD			0	1		
8	RATNAGIRI			0	1		
9	SINDHUDURGA			1	2		
10	PUNE District			0	0		
11	ADDITIONAL PUNE			0	0		
12	SATARA			0	0		
13	SANGLI			0	0		
14	KOLHAPUR			0	0		
15	SOLAPUR			0	0		
16	NASHIK			0	0		
17	DHULE			1	0		
18	NANDURBAR			0	0		
19	JALGAON			1	0		
20	AHMEDNAGAR			0	0		
21	AURANGABAD			0	0		
22	BEED			0	0		
23	PARBHANI			0	0		
24	HINGOLI			1	1		
25	NANDED			1	0		
26	LATUR			1	0		
27	OSMANABAD			0	0		
28	JALNA			0	0		
29	AMRAVATI			1	1		
30	AKOLA			0	0		
31	WASHIM			0	0		
32	BULDANA			0	0		
33	YAVATMAL			0	1		
34	NAGPUR			0	0		
35	ADDITIONAL NAGPUR			1	0		
36	WARDHA			1	0		
37	BHANDARA			1	0		
38	GONDIA			0	1		
39	CHANDRAPUR			0	0		
40	GADCHIROLI			1	1		
	<b>TOTAL B</b>			15	13		
	<b>TOTAL A + B</b>	0	7	15	13		

**4 NO OF CASES FILED/DISPOSED OF AS ON 31/06/2022**

SR NO	NAME OF CONSUMER COMMISSIONS		NO OF CASES FILED SINCE INCEPTION	NO OF CASES DISPOSED OF SINCE INCEPTION	NO OF CASES PENDING
A	STATE COMMISSION				
1	MUMBAI BENCH		51816	33661	18155
2	AURANGABAD CB		29766	25195	4571
3	NAGPUR CB		17218	14122	3096
	<b>TOTAL</b>		98800	72978	25822
B	DISTRICT COMMISSION		0	0	0
1	SOUTH MUMBAI		10347	9143	1204
2	CENTRAL MUMBAI		10233	9321	912
3	MUMBAI SUBURBAN		19050	16356	2694
4	MUMBAI SUBURBAN ADDITIONAL		4002	3306	696
5	THANE		19214	15703	3511
6	THANE ADDITIONAL		4549	4206	343
7	RAIGAD		10412	9444	968
8	RATNAGIRI		3968	3784	184
9	SINDHUDURGA		2529	2377	152
10	PUNE District		21850	19799	2051
11	ADDITIONAL PUNE		12782	11500	1282
12	SATARA		10396	9287	1109
13	SANGLI		18561	17447	1114
14	KOLHAPUR		18220	16162	2058
15	SOLAPUR		12949	12111	838
16	NASHIK		13698	11700	1999
17	DHULE		7862	7556	306
18	NANDURBAR		1682	1374	308
19	JALGAON		18173	16439	1734
20	AHMEDNAGAR		13191	11742	1449
21	AURANGABAD		16816	15888	928
22	BEED		6652	6405	247
23	PARBHANI		9857	7613	2244
24	HINGOLI		3060	1479	1581
25	NANDED		17233	12152	5081
26	LATUR		7357	6640	717
27	OSMANABAD		7875	7214	661

28	JALNA	3774	3444	330
29	AMRAVATI	8269	7665	604
30	AKOLA	11625	10786	839
31	WASHIM	1764	1562	199
32	BULDANA	8697	7836	861
33	YAVATMAL	13226	12128	1108
34	NAGPUR	24174	21982	2192
35	ADDITIONAL NAGPUR	9310	7159	2151
36	WARDHA	4325	4089	236
37	BHANDARA	4430	4146	284
38	GONDIA	2053	1927	130
39	CHANDRAPUR	6732	6071	661
40	GADCHIROLI	1125	1027	98
	TOTAL B	402022	355970	46064
	TOTAL A + B	500822	428948	71886

## 5 Declaration regarding Head of Department/ Head of Office

Whether President of State Commissions is Head of	Whether President of District Commissions is Head of Office

## 6 AGE WISE PENDENCY

SR NO.	CONSUMER COMMISSIONS	CASES PENDING FOR MORE THAN 5 YEARS	CASES PENDING FOR MORE THAN 3 YEARS	CASES PENDING FOR MORE THAN 2 YEARS
A	STATE COMMISSION			
1	MUMBAI BENCH	6327	4890	2814
2	AURANGABAD CB	41	490	1976
3	NAGPUR CB	206	1283	2055
	TOTAL = A	6574	6663	6845
B	DISTRICT COMMISSION			
1	SOUTH MUMBAI	213	400	571
2	CENTRAL MUMBAI	201	268	443
3	MUMBAI SUBURBAN	1089	676	186
4	MUMBAI SUBURBAN ADDITION	0	0	0
5	THANE	641	778	775
6	THANE ADDITIONAL	33	23	63
7	RAIGAD	97	379	492
8	KATNAGIRI	0	24	48
9	SINDHUDURGA	0	29	20
10	PUNE District	59	388	1604
11	ADDITIONAL PUNE	2	8	234
12	SATARA	52	326	197
13	SANGLI	252	186	179
14	KOLHAPUR	98	625	1032
15	SOLAPUR	61	272	505
16	NASHIK	159	661	960
17	DHULE	2	13	259
18	NANDURBAR	2	33	273
19	JALGAON	91	452	1191
20	AHMEDNAGAR	166	492	791
21	AURANGABAD	0	45	162
22	BEED	0	0	1
23	PARBHANI	1	8	238
24	HINGOLI	0	0	0
25	NANDED	28	395	1076
26	LATUR	2	94	144
27	OSMANABAD	6	484	418
28	JALNA	0	6	324
29	AMRAVATI	3	11	74
30	AKOLA	0	1	159
31	WASHIM	0	5	13
32	BULDANA	6	14	122
33	YAVATMAL	41	296	584
34	NAGPUR	283	406	1503
35	ADDITIONAL NAGPUR	489	612	1058
36	WARDHA	1	85	119
37	BHANDARA	15	65	94
38	GONDIA	19	19	85
39	CHANDRAPUR	24	236	401
40	GADCHIROLI	0	0	13
	TOTAL = B	4136	8815	16411
	TOTAL A + B	10710	15478	23256

## 7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions

AS ON  
31/06/2022

State Commission		District Commission	
President	Member	President	Member



Salaries and allowances as admissible to the sitting Judge of the High Court of the state	Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such	Salary and allowances as are admissible to District Judge in as super time scale of pay.	Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such
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## 8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE

YEAR	STATE COMMISSION			DISTRICT COMMISSION		
	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END
2018	4914	1762	3152	22519	19700	12472
2019	6278	1165	5113	17298	12695	37528
2020	2448	367	2081	12158	5191	17684
2021	3427	272	3155	18310	5882	24239
2022 UPTO M	1640	73	1567	9630	2806	21678

## 9 NO. OF CASES DISPOSED OF IN LOK ADALAT

SR NO.	CONSUMER COMMISSIONS	NO. OF CASES DISPOSED OF
<b>A</b>	<b>STATE COMMISSION</b>	
1	MUMBAI BENCH	4
2	AURANGABAD CB	6
3	NAGPUR CB	15
	<b>TOTAL</b>	<b>25</b>
<b>B</b>	<b>DISTRICT COMMISSION</b>	
1	SOUTH MUMBAI	2
2	CENTRAL MUMBAI	9
3	MUMBAI SUBURBAN	0
4	MUMBAI SUBURBAN ADDITION	0
5	THANE	0
6	THANE ADDITIONAL	2
7	RAIGAD	2
8	RATNAGIRI	63
9	SINDHUDURGA	34
10	PUNE District	7
11	ADDITIONAL PUNE	37
12	SATARA	17
13	SANGLI	53
14	KOLHAPUR	5
15	SOLAPUR	32
16	NASHIK	44
17	DHULE	3
18	NANDURBAR	0
19	JALGAON	38
20	AHMEDNAGAR	119
21	AURANGABAD	8
22	BEED	8
23	PARBHANI	27
24	HINGOLI	2
25	NANDED	58
26	LATUR	33
27	OSMANABAD	101
28	JALNA	1
29	AMRAVATI	3
30	AKOLA	63
31	WASHIM	0
32	BULDANA	39
33	YAVATMAL	13
34	NAGPUR	243
35	ADDITIONAL NAGPUR	12
36	WARDHA	0
37	BHANDARA	43
38	GONDIA	2
39	CHANDRAPUR	7
40	GADCHIROLI	0
	<b>TOTAL</b>	<b>1130</b>
	<b>TOTAL A + B</b>	<b>1155</b>

## 10 STATUS OF e-DAAKHIL ( E-FILING):-

SR NO.	CONSUMER COMMISSIONS	NO OF CASES FILED THROUGH e-
<b>A</b>	<b>STATE COMMISSION</b>	
1	MUMBAI BENCH	46
2	AURANGABAD CB	0
3	NAGPUR CB	0

	<b>TOTAL = A</b>	46
B	<b>DISTRICT COMMISSION</b>	
1	SOUTH MUMBAI	12
2	CENTRAL MUMBAI	38
3	MUMBAI SUBURBAN	35
4	MUMBAI SUBURBAN ADDITION	2
5	THANE	26
6	THANE ADDITIONAL	0
7	RAIGAD	4
8	RATNAGIRI	0
9	SINDHUDURGA	0
10	PUNE District	40
11	ADDITIONAL PUNE	35
12	SATARA	1
13	SANGLI	178
14	KOLHAPUR	2
15	SOLAPUR	78
16	NASHIK	25
17	DHULE	1
18	NANDURBAR	0
19	JALGAON	0
20	AHMEDNAGAR	1
21	AURANGABAD	10
22	BED	3
23	PARBHANI	0
24	HINGOLI	16
25	NANDED	0
26	LATUR	0
27	OSMANABAD	1
28	JALNA	8
29	AMRAVATI	11
30	AKOLA	0
31	WASHIM	0
32	BULDANA	5
33	YAVATMAL	1
34	NAGPUR	8
35	ADDITIONAL NAGPUR	1
36	WARDHA	0
37	BHANDARA	0
38	GONDIA	1
39	CHANDRAPUR	7
40	GADCHIROLI	0
	<b>TOTAL = B</b>	550
	<b>TOTAL A + B</b>	596

## 11

### 1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules,

		State Commission	District Commission
I	(a) Total cases file since inception	98800	388433
	(b) Cases Disposed of	72978	353177
	(c) Cases disposed of within prescribed time norms	8132	79945
	(d) Number of cases disposed of by Lok Adalat method	25	1066

		State Commission	District Commission
II	Detailed Break up of cases pending (give number of cases)		
	(a) Over 3 months up to 1 year	4500	14238
	(b) Over 1 year up to 2 years	9098	15625
	(c) Over 2 years up to 5 years	3711	12165
	(d) Over 5 years	4368	3181

		State Commission		District Commission	
III	Cases disposed of within time norms (give number)	Number	Percentage	Number	Percentage
	(a) Cases received after 15 march 02	61865		196965	
	(b) Cases disposed of within time norms out of (a) above (Number and %)	4685	7.572941081	103510	52.55248394

## 2

## Implementation of CONFONET Project

I	Computer Hardware/Software has	State Commission	District Commission
	(a) been received	YES	YES
	(b) been installed	YES	YES
	(c) been functional	YES	YES

II	Activities being done through computer	State Commission	District Commission
	(a) Is Case Monitoring System Installed & Operational	YES	YES
	(b) Has the live case data been entered?	YES	YES
	(c) Whether Cause list and judgement being posted on the website	YES	YES

## 3 Training

(a)	Training of Members /President in Indian Institute of Public Administration	To be trained in the year as per training plan	Trained so far	During the quarter
(b)	Training of State/District level Officers in BIS Training Institute	NA	NA	NA
(c)	Training Under CONFONET			
	(a) President and Members	120	0	0
	(b) Other Staff	100	0	0
(d)	Any Other Training	NO	NO	NO

  
 18/11/2022  
**REGISTRAR (LEGAL)**  
 State Consumer Disputes Redressal  
 Commission Maharashtra Mumbai.