

JUNB

QUARTERLY REPORT

1 Infomration regarding Building/Staff of the State Commission and District Commissions as on

AS ON 31/06/2022

| | Name of Consumer Commissions | Building | | | | Staff (Yes/No) | |
|----|------------------------------|------------------------|--------|-----------------|--------------|----------------|--------------|
| | | Owned / Govt. Building | Rented | Space (Yes /No) | | Sufficient | Insufficient |
| | | | | Sufficient | Insufficient | | |
| A | STATE COMMISSION | | | | | | |
| 1 | MUMBAI BENCH | GOVT BUILDING | NO | NO | YES | NO | YES |
| 2 | AURANGABAD CB | NO | YES | NO | YES | NO | YES |
| 3 | NAGPUR CB | GOV/ BUILDING | NO | NO | YES | NO | YES |
| B | DISTRICT COMMISSION | | | | | | |
| 1 | SOUTH MUMBAI | GOVT BUILDING | NO | NO | YES | NO | YES |
| 2 | CENTRAL MUMBAI | GOVT BUILDING | NO | NO | YES | NO | YES |
| 3 | MUMBAI SUBURBAN | GOVT BUILDING | NO | YES | YES | NO | YES |
| 4 | MUMBAI SUBURBAN | GOVT BUILDING | YES | NO | YES | NO | YES |
| 5 | THANE | GOVT BUILDING | NO | NO | YES | NO | YES |
| 6 | THANE ADDITIONAL | GOVT BUILDING | NO | YES | NO | Yes | YES |
| 7 | RAIGAD | GOVT BUILDING | NO | YES | NO | NO | YES |
| 8 | RATNAGIRI | OWNED BUILDING | NO | YES | NO | NO | YES |
| 9 | SINDHUDURGA | GOVT BUILDING | NO | YES | NO | NO | YES |
| 10 | PUNE District | GOVT BUILDING | NO | NO | YES | NO | YES |
| 11 | ADDITIONAL PUNE | GOVT BUILDING | NO | NO | YES | NO | YES |
| 12 | SATARA | OWNED BUILDING | NO | NO | YES | NO | YES |
| 13 | SANGLI | OWNED BUILDING | NO | NO | YES | NO | YES |
| 14 | KOLHAPUR | GOVT BUILDING | NO | NO | YES | NO | YES |
| 15 | SOLAPUR | OWNED BUILDING | NO | NO | YES | NO | YES |
| 16 | NASHIK | GOVT BUILDING | NO | NO | YES | NO | YES |
| 17 | DHULE | OWNED BUILDING | NO | NO | YES | NO | YES |
| 18 | NANDURBAR | GOVT BUILDING | NO | YES | NO | NO | YES |
| 19 | JALGAON | OWNED BUILDING | NO | NO | YES | NO | YES |
| 20 | AHMEDNAGAR | GOVT BUILDING | NO | YES | NO | NO | YES |
| 21 | AURANGABAD | GOVT BUILDING | NO | NO | YES | NO | YES |
| 22 | BEED | NO | YES | NO | YES | NO | YES |
| 23 | PARBHANI | OWNED BUILDING | NO | YES | NO | YES | NO |
| 24 | HINGOLI | GOV.BUILDING | NO | YES | NO | NO | YES |
| 25 | NANDED | NO | YES | YES | NO | NO | YES |
| 26 | LATUR | OWNED BUILDING | NO | YES | NO | NO | YES |
| 27 | OSMANABAD | OWNED BUILDING | NO | NO | YES | No | YES |
| 28 | JALNA | OWNED BUILDING | NO | YES | NO | Yes | NO |
| 29 | AMRAVATI | OWNED BUILDING | NO | YES | NO | No | YES |
| 30 | AKOLA | OWNED BUILDING | NO | YES | NO | NO | YES |
| 31 | WASHIM | GOVT BUILDING | NO | YES | NO | YES | NO |
| 32 | BULDANA | OWNED BUILDING | NO | NO | YES | No | YES |
| 33 | YAVATMAL | OWNED BUILDING | NO | NO | YES | NO | YES |
| 34 | NAGPUR | GOVT BUILDING | NO | NO | YES | NO | YES |
| 35 | ADDITIONAL NAGPUR | GOVT BUILDING | NO | YES | NO | NO | YES |
| 36 | WARDHA | OWNED BUILDING | NO | YES | NO | NO | YES |
| 37 | BHANDARA | OWNED BUILDING | NO | YES | NO | NO | YES |
| 38 | GONDIA | GOVT BUILDING | NO | YES | NO | NO | YES |
| 39 | CHANDRAPUR | GOVT BUILDING | NO | YES | NO | YES | NO |
| 40 | GADCHIROLI | OWNED BUILDING | NO | YES | NO | NO | YES |

2 Information regarding Number/ Functional / Non-functional of District

| No. of Districts | No. of District Comms | No. Of Additional District Commissions | Functional | Non-Functional | Remarks, if any (Name of the non-functional DCs) |
|------------------|-----------------------|--|------------|----------------|--|
| 40 | 4 | YES | Nill | | |

Reasons for Non-functioning:-

3 Information regarding Vacancy Position in the State Commissions and District

| | | State Commission | | District Commissions | | Remarks (Name of Districts) | Date from Which the vacancy has arisen |
|---|---------------------|------------------|--------|----------------------|---------|-----------------------------|--|
| | | President | Member | President | Members | | |
| A | STATE COMMISSION | | | | | | |
| 1 | MUMBAI BENCH | 0 | 4 | | | | |
| 2 | AURANGABAD CB | 0 | 1 | | | | |
| 3 | NAGPUR CB | 0 | 2 | | | | |
| | TOTAL | 0 | 7 | | | | |
| B | DISTRICT COMMISSION | | | | | | |
| 1 | SOUTH MUMBAI | | | 0 | 1 | | |
| 2 | CENTRAL MUMBAI | | | 1 | 1 | | |
| 3 | MUMBAI SUBURBAN | | | 1 | 0 | | |

| | | | | | | |
|--------------------|----------------------------|----------|-----------|-----------|-----------|--|
| 4 | MUMBAI SUBURBAN ADDITIONAL | | 0 | 1 | | |
| 5 | THANE | | 1 | 1 | | |
| 6 | THANE ADDITIONAL | | 1 | 0 | | |
| 7 | RAIGAD | | 0 | 1 | | |
| 8 | RATNAGIRI | | 0 | 1 | | |
| 9 | SINDHUDURGA | | 1 | 2 | | |
| 10 | PUNE District | | 0 | 0 | | |
| 11 | ADDITIONAL PUNE | | 0 | 0 | | |
| 12 | SATARA | | 0 | 0 | | |
| 13 | SANGLI | | 0 | 0 | | |
| 14 | KOLHAPUR | | 0 | 0 | | |
| 15 | SOLAPUR | | 0 | 0 | | |
| 16 | NASHIK | | 0 | 0 | | |
| 17 | DHULE | | 1 | 0 | | |
| 18 | NANDURBAR | | 0 | 0 | | |
| 19 | JALGAON | | 1 | 0 | | |
| 20 | AHMEDNAGAR | | 0 | 0 | | |
| 21 | AURANGABAD | | 0 | 0 | | |
| 22 | BEED | | 0 | 0 | | |
| 23 | PARBHANI | | 0 | 0 | | |
| 24 | HINGOLI | | 1 | 1 | | |
| 25 | NANDED | | 1 | 0 | | |
| 26 | LATUR | | 1 | 0 | | |
| 27 | OSMANABAD | | 0 | 0 | | |
| 28 | JALNA | | 0 | 0 | | |
| 29 | AMRAVATI | | 1 | 1 | | |
| 30 | AKOLA | | 0 | 0 | | |
| 31 | WASHIM | | 0 | 0 | | |
| 32 | BULDANA | | 0 | 0 | | |
| 33 | YAVATMAL | | 0 | 1 | | |
| 34 | NAGPUR | | 0 | 0 | | |
| 35 | ADDITIONAL NAGPUR | | 1 | 0 | | |
| 36 | WARDHA | | 1 | 0 | | |
| 37 | BHANDARA | | 1 | 0 | | |
| 38 | GONDIA | | 0 | 1 | | |
| 39 | CHANDRAPUR | | 0 | 0 | | |
| 40 | GADCHIROLI | | 1 | 1 | | |
| TOTAL B | | | 15 | 13 | | |
| TOTAL A + B | | 0 | 7 | 15 | 13 | |

4 NO OF CASES FILED/DISPOSED OF AS ON 31/06/2022

| SR NO | NAME OF CONSUMER COMMISSIONS | | NO OF CASES FILED SINCE INCEPTION | NO OF CASES DISPOSED OF SINCE INCEPTION | NO OF CASES PENDING |
|-------|------------------------------|--|-----------------------------------|---|---------------------|
| A | STATE COMMISSION | | | | |
| 1 | MUMBAI BENCH | | 51816 | 33661 | 18155 |
| 2 | AURANGABAD CB | | 29766 | 25195 | 4571 |
| 3 | NAGPUR CB | | 17218 | 14122 | 3096 |
| | TOTAL | | 98800 | 72978 | 25822 |
| B | DISTRICT COMMISSION | | 0 | 0 | 0 |
| 1 | SOUTH MUMBAI | | 10347 | 9143 | 1204 |
| 2 | CENTRAL MUMBAI | | 10233 | 9321 | 912 |
| 3 | MUMBAI SUBURBAN | | 19050 | 16356 | 2694 |
| 4 | MUMBAI SUBURBAN ADDITIONAL | | 4002 | 3306 | 696 |
| 5 | THANE | | 19214 | 15703 | 3511 |
| 6 | THANE ADDITIONAL | | 4549 | 4206 | 343 |
| 7 | RAIGAD | | 10412 | 9444 | 968 |
| 8 | RATNAGIRI | | 3968 | 3784 | 184 |
| 9 | SINDHUDURGA | | 2529 | 2377 | 152 |
| 10 | PUNE District | | 21850 | 19799 | 2051 |
| 11 | ADDITIONAL PUNE | | 12782 | 11500 | 1282 |
| 12 | SATARA | | 10396 | 9287 | 1109 |
| 13 | SANGLI | | 18561 | 17447 | 1114 |
| 14 | KOLHAPUR | | 18220 | 16162 | 2058 |
| 15 | SOLAPUR | | 12949 | 12111 | 838 |
| 16 | NASHIK | | 13698 | 11700 | 1999 |
| 17 | DHULE | | 7862 | 7556 | 306 |
| 18 | NANDURBAR | | 1682 | 1374 | 308 |
| 19 | JALGAON | | 18173 | 16439 | 1734 |
| 20 | AHMEDNAGAR | | 13191 | 11742 | 1449 |
| 21 | AURANGABAD | | 16816 | 15888 | 928 |
| 22 | BEED | | 6652 | 6405 | 247 |
| 23 | PARBHANI | | 9857 | 7613 | 2244 |
| 24 | HINGOLI | | 3060 | 1479 | 1581 |
| 25 | NANDED | | 17233 | 12152 | 5081 |
| 26 | LATUR | | 7357 | 6640 | 717 |
| 27 | OSMANABAD | | 7875 | 7214 | 661 |

| | | | | | |
|----|-------------------|--|---------------|---------------|--------------|
| 28 | JALNA | | 3774 | 3444 | 330 |
| 29 | AMRAVATI | | 8269 | 7665 | 604 |
| 30 | AKOLA | | 11625 | 10786 | 839 |
| 31 | WASHIM | | 1764 | 1562 | 199 |
| 32 | BULDANA | | 8697 | 7836 | 861 |
| 33 | YAVATMAL | | 13226 | 12128 | 1108 |
| 34 | NAGPUR | | 24174 | 21982 | 2192 |
| 35 | ADDITIONAL NAGPUR | | 9310 | 7159 | 2151 |
| 36 | WARDHA | | 4325 | 4089 | 236 |
| 37 | BHANDARA | | 4430 | 4146 | 284 |
| 38 | GONDIA | | 2053 | 1927 | 130 |
| 39 | CHANDRAPUR | | 6732 | 6071 | 661 |
| 40 | GADCHIROLI | | 1125 | 1027 | 98 |
| | TOTAL B | | 402022 | 355970 | 46064 |
| | TOTAL A + B | | 500822 | 428948 | 71886 |

5 Declaration regarding Head of Department/ Head of Office

| | |
|---|---|
| Whether President of State Commissions is Head of | Whether President of District Commissions is Head of Office |
|---|---|

6 AGE WISE PENDENCY

| SR NO. | CONSUMER COMMISSIONS | CASES PENDING FOR MORE THAN 5 YEARS | CASES PENDING FOR MORE THAN 3 YEARS | CASES PENDING FOR MORE THAN 2 YEARS |
|--------|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| A | STATE COMMISSION | | | |
| 1 | MUMBAI BENCH | 6327 | 4890 | 2814 |
| 2 | AURANGABAD CB | 41 | 490 | 1976 |
| 3 | NAGPUR CB | 206 | 1283 | 2055 |
| | TOTAL = A | 6574 | 6663 | 6845 |
| B | DISTRICT COMMISSION | 0 | 0 | 0 |
| 1 | SOUTH MUMBAI | 213 | 400 | 571 |
| 2 | CENTRAL MUMBAI | 201 | 268 | 443 |
| 3 | MUMBAI SUBURBAN | 1089 | 676 | 186 |
| 4 | MUMBAI SUBURBAN ADDITION | 0 | 0 | 0 |
| 5 | THANE | 641 | 778 | 775 |
| 6 | THANE ADDITIONAL | 33 | 23 | 63 |
| 7 | RAIGAD | 97 | 379 | 492 |
| 8 | RATNAGIRI | 0 | 24 | 48 |
| 9 | SINDHUDURGA | 0 | 29 | 20 |
| 10 | PUNE District | 59 | 388 | 1604 |
| 11 | ADDITIONAL PUNE | 2 | 8 | 234 |
| 12 | SATARA | 52 | 326 | 197 |
| 13 | SANGLI | 252 | 186 | 179 |
| 14 | KOLHAPUR | 98 | 625 | 1032 |
| 15 | SOLAPUR | 61 | 272 | 505 |
| 16 | NASHIK | 159 | 661 | 960 |
| 17 | DHULE | 2 | 13 | 259 |
| 18 | NANDURBAR | 2 | 33 | 273 |
| 19 | JALGAON | 91 | 452 | 1191 |
| 20 | AHMEDNAGAR | 166 | 492 | 791 |
| 21 | AURANGABAD | 0 | 45 | 162 |
| 22 | BEED | 0 | 0 | 1 |
| 23 | PARBHANI | 1 | 8 | 238 |
| 24 | HINGOLI | 0 | 0 | 0 |
| 25 | NANDED | 28 | 395 | 1076 |
| 26 | LATUR | 2 | 94 | 144 |
| 27 | OSMANABAD | 6 | 484 | 418 |
| 28 | JALNA | 0 | 6 | 324 |
| 29 | AMRAVATI | 3 | 11 | 74 |
| 30 | AKOLA | 0 | 1 | 159 |
| 31 | WASHIM | 0 | 5 | 13 |
| 32 | BULDANA | 6 | 14 | 122 |
| 33 | YAVATMAL | 41 | 296 | 584 |
| 34 | NAGPUR | 283 | 406 | 1503 |
| 35 | ADDITIONAL NAGPUR | 489 | 612 | 1058 |
| 36 | WARDHA | 1 | 85 | 119 |
| 37 | BHANDARA | 15 | 65 | 94 |
| 38 | GONDIA | 19 | 19 | 85 |
| 39 | CHANDRAPUR | 24 | 236 | 401 |
| 40 | GADCHIROLI | 0 | 0 | 13 |
| | TOTAL = B | 4136 | 8815 | 16411 |
| | TOTAL A + B | 10710 | 15478 | 23256 |

7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions

AS ON
31/06/2022

| State Commission | | District Commission | |
|------------------|--------|---------------------|--------|
| President | Member | President | Member |

| | | | |
|---|--|--|---|
| Salaries and allowances as admissible to the sitting Judge of the High Court of the state | Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such | Salary and allowances as are admissible to District Judge in as super time scale of pay. | Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such |
|---|--|--|---|

8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE

| YEAR | STATE COMMISSION | | | DISTRICT COMMISSION | | |
|-------------|-------------------------|-------------------------------|--------------------------|-------------------------|-------------------------------|--------------------------|
| | CASES FILED IN THE YEAR | CASES DISPOSED OF IN THE YEAR | CASES PENDING AT THE END | CASES FILED IN THE YEAR | CASES DISPOSED OF IN THE YEAR | CASES PENDING AT THE END |
| 2018 | 4914 | 1762 | 3152 | 22519 | 19700 | 12472 |
| 2019 | 6278 | 1165 | 5113 | 17298 | 12695 | 37528 |
| 2020 | 2448 | 367 | 2081 | 12158 | 5191 | 17684 |
| 2021 | 3427 | 272 | 3155 | 18310 | 5882 | 24239 |
| 2022 UPTO M | 1640 | 73 | 1567 | 9630 | 2806 | 21678 |

9 NO. OF CASES DISPOSED OF IN LOK ADALAT

| SR NO. | CONSUMER COMMISSIONS | NO. OF CASES DISPOSED OF |
|----------|----------------------------|--------------------------|
| A | STATE COMMISSION | |
| 1 | MUMBAI BENCH | 4 |
| 2 | AURANGABAD CB | 6 |
| 3 | NAGPUR CB | 15 |
| | TOTAL | 25 |
| B | DISTRICT COMMISSION | |
| 1 | SOUTH MUMBAI | 2 |
| 2 | CENTRAL MUMBAI | 9 |
| 3 | MUMBAI SUBURBAN | 0 |
| 4 | MUMBAI SUBURBAN ADDITION | 0 |
| 5 | THANE | 0 |
| 6 | THANE ADDITIONAL | 2 |
| 7 | RAIGAD | 2 |
| 8 | RATNAGIRI | 63 |
| 9 | SINDHUDURGA | 34 |
| 10 | PUNE District | 7 |
| 11 | ADDITIONAL PUNE | 37 |
| 12 | SATARA | 17 |
| 13 | SANGLI | 53 |
| 14 | KOLHAPUR | 5 |
| 15 | SOLAPUR | 32 |
| 16 | NASHIK | 44 |
| 17 | DHULE | 3 |
| 18 | NANDURBAR | 0 |
| 19 | JALGAON | 38 |
| 20 | AHMEDNAGAR | 119 |
| 21 | AURANGABAD | 8 |
| 22 | BEED | 8 |
| 23 | PARBHANI | 27 |
| 24 | HINGOLI | 2 |
| 25 | NANDED | 58 |
| 26 | LATUR | 33 |
| 27 | OSMANABAD | 101 |
| 28 | JALNA | 1 |
| 29 | AMRAVATI | 3 |
| 30 | AKOLA | 63 |
| 31 | WASHIM | 0 |
| 32 | BULDANA | 39 |
| 33 | YAVATMAL | 13 |
| 34 | NAGPUR | 243 |
| 35 | ADDITIONAL NAGPUR | 12 |
| 36 | WARDHA | 0 |
| 37 | BHANDARA | 43 |
| 38 | GONDIA | 2 |
| 39 | CHANDRAPUR | 7 |
| 40 | GADCHIROLI | 0 |
| | TOTAL | 1130 |
| | TOTAL A + B | 1155 |

10 STATUS OF e-DAAKHIL (E-FILING):-

| SR NO. | CONSUMER COMMISSIONS | NO OF CASES FILED THROUGH e- |
|----------|-------------------------|------------------------------|
| A | STATE COMMISSION | |
| 1 | MUMBAI BENCH | 46 |
| 2 | AURANGABAD CB | 0 |
| 3 | NAGPUR CB | 0 |

| | | | |
|--------------|----------------------------|----------|--------------------|
| TOTAL | = | A | 46 |
| B | DISTRICT COMMISSION | | |
| 1 | SOUTH MUMBAI | 12 | |
| 2 | CENTRAL MUMBAI | 38 | |
| 3 | MUMBAI SUBURBAN | 35 | |
| 4 | MUMBAI SUBURBAN ADDITION | 2 | |
| 5 | THANE | 26 | |
| 6 | THANE ADDITIONAL | 0 | |
| 7 | RAIGAD | 4 | |
| 8 | RATNAGIRI | 0 | |
| 9 | SINDHUDURGA | 0 | |
| 10 | PUNE District | 40 | |
| 11 | ADDITIONAL PUNE | 35 | |
| 12 | SATARA | 1 | |
| 13 | SANGLI | 178 | |
| 14 | KOLHAPUR | 2 | |
| 15 | SOLAPUR | 78 | |
| 16 | NASHIK | 25 | |
| 17 | DHULE | 1 | |
| 18 | NANDURBAR | 0 | |
| 19 | JALGAON | 0 | |
| 20 | AHMEDNAGAR | 1 | |
| 21 | AURANGABAD | 10 | |
| 22 | BEED | 3 | |
| 23 | PARBHANI | 0 | |
| 24 | HINGOLI | 16 | |
| 25 | NANDED | 0 | |
| 26 | LATUR | 0 | |
| 27 | OSMANABAD | 1 | |
| 28 | JALNA | 8 | |
| 29 | AMRAVATI | 11 | |
| 30 | AKOLA | 0 | |
| 31 | WASHIM | 0 | |
| 32 | BULDANA | 5 | |
| 33 | YAVATMAL | 1 | |
| 34 | NAGPUR | 8 | |
| 35 | ADDITIONAL NAGPUR | 1 | |
| 36 | WARDHA | 0 | |
| 37 | BHANDARA | 0 | |
| 38 | GONDIA | 1 | |
| 39 | CHANDRAPUR | 7 | |
| 40 | GADCHIROLI | 0 | |
| | TOTAL | = | B |
| | | | 550 |
| | | | TOTAL A + B |
| | | | 596 |

11

1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules,

| | | State Commission | District Commission |
|---|--|------------------|---------------------|
| I | (a) Total cases file since inception | 98800 | 388433 |
| | (b) Cases Disposed of | 72978 | 353177 |
| | (c) Cases disposed of within prescribed time norms | 8132 | 79945 |
| | (d) Number of cases disposed of by Lok Adalat method | 25 | 1066 |

| II | Detailed Break up of cases pending (give number of cases) | State Commission | | District Commission | |
|----|---|------------------|------------|---------------------|------------|
| | | Number | Percentage | Number | Percentage |
| | (a) Over 3 months upto 1 year | 4500 | | 14238 | |
| | (b) Over 1 year upto 2 years | 9098 | | 15625 | |
| | (c) Over 2 years upto 5 years | 3711 | | 12165 | |
| | (d) Over 5 years | 4368 | | 3181 | |

| III | Cases disposed of within time norms (give number) | State Commission | | District Commission | |
|-----|---|------------------|-------------|---------------------|-------------|
| | | Number | Percentage | Number | Percentage |
| | (a) Cases received after 15 march 02 | 61865 | | 196965 | |
| | (b) Cases disposed of within time norms out of (a) above (Number and %) | 4685 | 7.572941081 | 103510 | 52.55248394 |

2 Implementation of CONFONET Project

| I | Computer Hardware/Software has | State Commission | District Commission |
|---------------------|--------------------------------|------------------|---------------------|
| (a) been received | YES | YES | |
| (b) been installed | YES | YES | |
| (c) been functional | YES | YES | |

| II | Activities being done through computer | State Commission | District Commission |
|--|--|------------------|---------------------|
| (a) Is Case Monitoring System Installed & Operational | YES | YES | |
| (b) Has the live case data been entered? | YES | YES | |
| (c) Whether Cause list and judgement being posted on the website | YES | | YES |

3 Training

| | | To be trained in the year as per training plan | Trained so far | During the quarter |
|-----|---|--|----------------|--------------------|
| (a) | Training of Members /President in Indian Institute of Public Administration | | | |
| (b) | Training of State/District level Officers in BIS Training Institute | NA | NA | NA |
| (c) | Training Under CONFONET | | | |
| | (a) President and Members | 120 | 0 | 0 |
| | (b) Other Staff | 100 | 0 | 0 |
| (d) | Any Other Training. | NO | NO | NO |


 18/11/2022
REGISTRAR (LEGAL)
 State Consumer Disputes Redressal
 Commission Maharashtra Mumbai.
