

## QUARTERLY REPORT FOR JUNE 2023

### 1 Information regarding Building/Staff of the State Commission and District Commissions as on AS ON 31/06/2023

	Name of Consumer Commissions	Building				Staff (Yes/No)	
		Owned / Govt. Building	Rented	Space (Yes /No)		Sufficient	Insufficient
				Sufficient	Insufficient		
A	STATE COMMISSION						
1	MUMBAI BENCH	GOVT BUILDING	NO	NO	YES	NO	YES
2	AURANGABAD CB	GOVT BUILDING	RENTED	NO	YES	NO	YES
3	NAGPUR CB	GOV/ BUILDING	NO	NO	YES	NO	YES
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
2	CENTRAL MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
3	MUMBAI SUBURBAN	GOVT BUILDING	NO	YES	YES	NO	YES
4	MUMBAI SUBURBAN ADDITIONAL	GOVT BUILDING	YES	NO	YES	NO	YES
5	THANE	GOVT BUILDING	NO	NO	YES	NO	YES
6	THANE ADDITIONAL	GOVT BUILDING	NO	YES	NO	Yes	YES
7	RAIGAD	GOVT BUILDING	NO	YES	NO	NO	YES
8	RATNAGIRI	OWNED BUILDING	NO	YES	NO	NO	YES
9	SINDHUDURGA	GOVT BUILDING	NO	YES	NO	NO	YES
10	PUNE District	GOVT BUILDING	NO	NO	YES	NO	YES
11	ADDITIONAL PUNE	GOVT BUILDING	NO	NO	YES	NO	YES
12	SATARA	OWNED BUILDING	NO	NO	YES	NO	YES
13	SANGLI	OWNED BUILDING	NO	NO	YES	NO	YES

14	KOLHAPUR	GOVT BUILDING	NO	NO	YES	NO	YES
15	SOLAPUR	OWNED BUILDING	NO	NO	YES	NO	YES
16	NASHIK	GOVT BUILDING	NO	NO	YES	NO	YES
17	DHULE	OWNED BUILDING	NO	NO	YES	NO	YES
18	NANDURBAR	GOVT BUILDING	NO	YES	NO	NO	YES
19	JALGAON	OWNED BUILDING	NO	NO	YES	NO	YES
20	AHMEDNAGAR	GOVT BUILDING	NO	YES	NO	NO	YES
21	AURANGABAD	GOVT BUILDING	NO	NO	YES	NO	YES
22	BEED	NO	YES	NO	YES	NO	YES
23	PARBHANI	OWNED BUILDING	NO	YES	NO	YES	NO
24	HINGOLI	GOV.BUILDING	NO	YES	NO	NO	YES
25	NANDED	NO	YES	YES	NO	NO	YES
26	LATUR	OWNED BUILDING	NO	YES	NO	NO	YES
27	OSMANABAD	OWNED BUILDING	NO	NO	YES	No	YES
28	JALNA	OWNED BUILDING	NO	YES	NO	Yes	NO
29	AMRAVATI	OWNED BUILDING	NO	YES	NO	No	YES
30	AKOLA	OWNED BUILDING	NO	YES	NO		YES
31	WASHIM	GOVT BUILDING	NO	YES	NO	YES	NO
32	BULDANA	OWNED BUILDING	NO	NO	YES	No	YES
33	YAVATMAL	OWNED BUILDING	NO	NO	YES	NO	YES
34	NAGPUR	GOVT BUILDING	NO	NO	YES	NO	YES
35	ADDITIONAL NAGPUR	GOVT BUILDING	NO	YES	NO	NO	YES
36	WARDHA	OWNED BUILDING	NO	YES	NO	NO	YES
37	BHANDARA	OWNED BUILDING	NO	YES	NO	NO	YES
38	GONDIA	GOVT BUILDING	NO	YES	NO	NO	YES
39	CHANDRAPUR	GOVT BUILDING	NO	YES	NO	YES	NO
40	GADCHIROLI	OWNED BUILDING	NO	YES	NO	NO	YES

**2 Information regarding Number/ Functional / Non-functional of District Commissions**

No. of Districts	No. of District Commission	No. Of Additional District Commissions	Functional	Non-Functional	Remarks, if any (Name of the non-functional DCs)
	40	4	YES	Nill	
Reasons for Non-functioning:-					

**3 Information regarding Vacancy Position in the State Commissions and District Commissions. Please put up the Number of Vacancies, if any as on 30/06/2023**

		State Commission		District Commissions		Remarks (Name of Districts)	Date from Which the vacancy has arisen
		President	Member	President	Members		
A	STATE COMMISSION						
1	MUMBAI BENCH	0	4				
2	AURANGABAD CB	0	1				
3	NAGPUR CB		2				
TOTAL		0	7				
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI			1	2		
2	CENTRAL MUMBAI			1	2		
3	MUMBAI SUBURBAN			1	1		
4	MUMBAI SUBURBAN ADDITIONAL			1	1		
5	THANE			0	2		
6	THANE ADDITIONAL			1	0		
7	RAIGAD			1	2		
8	RATNAGIRI			1	2		
9	SINDHUDURGA			1	2		

10	PUNE District		1	0		
11	ADDITIONAL PUNE		0	0		
12	SATARA		1	2		
13	SANGLI		1	1		
14	KOLHAPUR		1	1		
15	SOLAPUR		0	1		
16	NASHIK		1	1		
17	DHULE		1	2		
18	NANDURBAR		1	0		
19	JALGAON		1	2		
20	AHMEDNAGAR		0	2		
21	AURANGABAD		1	2		
22	BEED		0	1		
23	PARBHANI		1	2		
24	HINGOLI		1	1		
25	NANDED		1	2		
26	LATUR		1	0		
27	OSMANABAD		0	1		
28	JALNA		1	2		
29	AMRAVATI		1	2		
30	AKOLA		1	1		
31	WASHIM		0	0		
32	BULDANA		1	1		
33	YAVATMAL		0	1		
34	NAGPUR		1	1		
35	ADDITIONAL NAGPUR		1	1		
36	WARDHA		1	1		
37	BHANDARA		1	2		
38	GONDIA		1	2		
39	CHANDRAPUR		0	2		
40	GADCHIROLI		1	1		
	<b>TOTAL B</b>		31	52		
	<b>TOTAL A + B</b>	0	7	31	52	

**4 NO OF CASES FILED/DISPOSED OF /PENDING  
SINCE INCEPTION AS ON 31/06/2023**

SR NO	NAME OF CONSUMER COMMISSIONS	NO OF CASES FILED SINCE INCEPTION	NO OF CASES DISPOSED OF SINCE INCEPTION	NO OF CASES PENDING
<b>A STATE COMMISSION</b>				
1	MUMBAI BENCH	54034	34969	19136
2	AURANGABAD CB	32975	25890	7085
3	NAGPUR CB	17968	14274	3694
	<b>TOTAL</b>	<b>104977</b>	<b>75133</b>	<b>29915</b>
<b>B DISTRICT COMMISSION</b>				
1	SOUTH MUMBAI	10598	9310	1288
2	CENTRAL MUMBAI	10952	9527	1425
3	MUMBAI SUBURBAN	19727	16592	3135
4	MUMBAI SUBURBAN ADDITIONAL	4261	3412	849
5	THANE	19930	16318	3612
6	THANE ADDITIONAL	5121	4778	343
7	RAIGAD	10663	9658	1005
8	RATNAGIRI	4051	3891	160
9	SINDHUDURGA	2579	2406	173
10	PUNE District	22496	20480	2016
11	ADDITIONAL PUNE	13303	12032	1271
12	SATARA	10396	9287	1109
13	SANGLI	4051	3891	160
14	KOLHAPUR	18948	16537	2411
15	SOLAPUR	12949	12111	838
16	NASHIK	14956	12266	2690
17	DHULE	8169	7660	509
18	NANDURBAR	1763	1428	336
19	JALGAON	18746	16925	1821
20	AHMEDNAGAR	13563	11987	1576
21	AURANGABAD	17498	16487	1000
22	BEED	6901	6707	194+1(Re-Open)
23	PARBHANI	10432	8410	2022
24	HINGOLI	3490	2285	1205

25	NANDED	20049	13142	5649
26	LATUR	7680	7020	660
27	OSMANABAD	8168	7558	610
28	JALNA	5921	5619	302
29	AMRAVATI	8540	7803	737
30	AKOLA	12050	11101	949
31	WASHIM	1764	1562	199
32	BULDANA	8984	8116	868
33	YAVATMAL	13543	12462	1088
34	NAGPUR	25087	22277	2810
35	ADDITIONAL NAGPUR	9310	7159	2151
36	WARDHA	4439	4197	242
37	BHANDARA	4663	4403	260
38	GONDIA	2251	2055	196
39	CHANDRAPUR	6957	6243	174
40	GADCHIROLI	1176	1063	113
	TOTAL B	406125	356165	47962
	TOTAL A + B	511102	431298	77877

## 5 Declaration regarding Head of Department/ Head of Office

	Whether President of State Commissions is Head of Department (Yes/No)	Whether President of District Commissions is Head of Office (Yes/No)
	Yes	No

## 6 AGE WISE PENDENCY

SR NO.	CONSUMER COMMISSIONS	CASES PENDING FOR MORE THAN 5 YEARS	CASES PENDING FOR MORE THAN 3 YEARS	CASES PENDING FOR MORE THAN 2 YEARS
<b>A STATE COMMISSION</b>				
1	MUMBAI BENCH	8223	4753	1263
2	AURANGABAD CB	108	1685	5292

3	NAGPUR CB	1243	2235	2528
	<b>TOTAL = A</b>	<b>9574</b>	<b>8673</b>	<b>9083</b>
<b>B</b>	<b>DISTRICT COMMISSION</b>			
1	SOUTH MUMBAI	338	557	912
2	CENTRAL MUMBAI	127	313	486
3	MUMBAI SUBURBAN	1284	1779	2343
4	MUMBAI SUBURBAN ADDITIONAL	98	89	50
5	THANE	2656	2541	2653
6	THANE ADDITIONAL	0	0	0
7	RAIGAD	33	572	400
8	RATNAGIRI	0	21	40
9	SINDHUDURGA	5	28	20
10	PUNE District	58	305	1683
11	ADDITIONAL PUNE	6	91	899
12	SATARA	52	326	197
13	SANGLI	0	21	40
14	KOLHAPUR	155	1560	1225
15	SOLAPUR	61	272	505
16	NASHIK	543	850	552
17	DHULE	41	97	371
18	NANDURBAR	331	205	130
19	JALGAON	178	1037	805
20	AHMEDNAGAR	103	645	828
21	AURANGABAD	0	0	0
22	BEED	0	1(Re-Open)	2
23	PARBHANI	1	10	627
24	HINGOLI	0	222	497
25	NANDED	22	72	2995
26	LATUR	13	61	84
27	OSMANABAD	1	251	358
28	JALNA	0	53	275
29	AMRAVATI	13	61	93
30	AKOLA	1	83	63
31	WASHIM	0	5	13
32	BULDANA	1	62	294

33	YAVATMAL	59	425	604
34	NAGPUR	350	571	1889
35	ADDITIONAL NAGPUR	489	612	1058
36	WARDHA	1	5	11
37	BHANDARA	0	0	7
38	GONDIA	3	2	17
39	CHANDRAPUR	101	99	714
40	GADCHIROLI	0	5	23
	<b>TOTAL = B</b>	<b>7124</b>	<b>13908</b>	<b>23763</b>
	<b>TOTAL A + B</b>	<b>16698</b>	<b>22581</b>	<b>32846</b>

**7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions AS ON 31/06/2023**

State Commission		District Commission	
President	Member	President	Member
Salaries and allowances as admissible to the sitting Judge of the High Court of the state	Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such officer	Salary and allowances as are admissible to District Judge in as super time scale of pay.	Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such officer

**8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE**

YEAR	STATE COMMISSION			DISTRICT COMMISSION		
	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END
2019	5957	1675	4282	16604	13233	11161
2020	4526	1150	3376	12295	7704	13482
2021	3228	412	2816	17143	7900	19503
2022	3668	350	3318	17836	6187	23542
2023 UPTO JUNE 2023	3514	255	3259	9852	2075	20548

## 9 NO. OF CASES DISPOSED OF IN LOK ADALAT

SR NO.	CONSUMER COMMISSIONS	NO. OF CASES DISPOSED OF SINCE INCEPTION
A	STATE COMMISSION	
1	MUMBAI BENCH	48
2	AURANGABAD CB	23
3	NAGPUR CB	31
	TOTAL = A	102
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	17
2	CENTRAL MUMBAI	9
3	MUMBAI SUBURBAN	0
4	MUMBAI SUBURBAN ADDITIONAL	3
5	THANE	0
6	THANE ADDITIONAL	0
7	RAIGAD	2
8	RATNAGIRI	68
9	SINDHUDURGA	43
10	PUNE District	16
11	ADDITIONAL PUNE	37

12	SATARA	17
13	SANGLI	68
14	KOLHAPUR	21
15	SOLAPUR	32
16	NASHIK	540
17	DHULE	4
18	NANDURBAR	0
19	JALGAON	15
20	AHMEDNAGAR	137
21	AURANGABAD	0
22	BEED	34
23	PARBHANI	35
24	HINGOLI	0
25	NANDED	58
26	LATUR	33
27	OSMANABAD	101
28	JALNA	2
29	AMRAVATI	3
30	AKOLA	72
31	WASHIM	0
32	BULDANA	77
33	YAVATMAL	37
34	NAGPUR	1
35	ADDITIONAL NAGPUR	12
36	WARDHA	14
37	BHANDARA	18
38	GONDIA	8
39	CHANDRAPUR	7
40	GADCHIROLI	0
	<b>TOTAL = B</b>	<b>1541</b>
	<b>TOTAL A + B</b>	<b>1643</b>

## 10 STATUS OF e-DAAKHIL ( E-FILING)

SR NO.	CONSUMER COMMISSIONS	NO OF CASES FILED THROUGH e-DAAKHIL PORTAL
A	STATE COMMISSION	
1	MUMBAI BENCH	226
2	AURANGABAD CB	0
3	NAGPUR CB	0
	<b>TOTAL = A</b>	<b>226</b>
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	19
2	CENTRAL MUMBAI	61
3	MUMBAI SUBURBAN	0
4	MUMBAI SUBURBAN ADDITIONAL	3
5	THANE	23
6	THANE ADDITIONAL	22
7	RAIGAD	5
8	RATNAGIRI	5
9	SINDHUDURGA	1
10	PUNE District	38
11	ADDITIONAL PUNE	95
12	SATARA	1
13	SANGLI	5
14	KOLHAPUR	5
15	SOLAPUR	78
16	NASHIK	87
17	DHULE	2
18	NANDURBAR	2
19	JALGAON	6
20	AHMEDNAGAR	10
21	AURANGABAD	13
22	BEED	10
23	PARBHANI	nill
24	HINGOLI	5
25	NANDED	15
26	LATUR	0
27	OSMANABAD	30
28	JALNA	0

29	AMRAVATI	
30	AKOLA	0
31	WASHIM	2
32	BULDANA	13
33	YAVATMAL	2
34	NAGPUR	56
35	ADDITIONAL NAGPUR	35
36	WARDHA	0
37	BHANDARA	0
38	GONDIA	0
39	CHANDRAPUR	7
40	GADCHIROLI	1
	<b>TOTAL = B</b>	<b>657</b>
	<b>TOTAL A + B</b>	<b>883</b>

## 11

### 1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules, 2020]

		State Commission	District Commission
I	(a) Total cases file since inception	104977	379173
	(b) Cases Disposed of	75133	334193
	(c) Cases disposed of within prescribed time norms	8350	74132
	(d) Number of cases disposed of by Lok Adalat method	102	1122

		State Commission	District Commission
II	Detailed Break up of cases pending (give number of cases)		

(a) Over 3 months upto 1 year	5523	15701
(b) Over 1 year upto 2 years	10737	17640
(c) Over 2 years upto 5 years	4089	12900
(d) Over 5 years	5343	6585

III	Cases disposed of within time norms (give number)	State Commission		District Commission	
		Number	Percentage	Number	Percentage
	(a) Cases received after 15 march 02	62352		153680	
	(b) Cases disposed of within time norms out of (a) above (Number and %)	4685	7.51	102041	66.39

## 2 Implementation of CONFONET Project

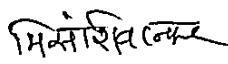
I	Computer Hardware/Software has	State Commission		District Commission
	(a) been received	YES		YES
	(b) been installed	YES		YES
	(c) been functional	YES		YES

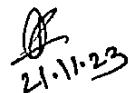
II	Activities being done through computers	State Commission		District Commission
	(a) Is Case Monitoring System Installed & Operational	YES		YES
	(b) Has the live case data been entered?	YES		YES

	(c) Whether Cause list and judgement being posted on the website	YES		YES
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### 3 Training

(a)	Training of Members /President in Indian Institute of Public Administration		To be trained in the year as per training plan	Trained so far	During the quarter
(b)	Training of State/District level Officers in BIS Training Institute		NA	NA	NA
(c)	Training Under CONFONET				
	(a) President and Members		120	0	0
	(b) Other Staff		100	0	0
(d)	Any Other Training.		NO	NO	NO

  
 I/C Registrar Legal  
 State Consumer Disputes Redressal  
 Commission Maharashtra Mumbai.

  
 21.11.23