

QUARTERLY REPORT FOR MARCH 2023

1 Infomration regarding Building/Staff of the State Commission and District Commissions as on 31/03/2023

	Name of Consumer Commissions	Building				Staff (Yes/No)	
		Owned / Govt. Building	Rented	Space (Yes /No)			
				Sufficient	Insufficient	Sufficient	Insufficient
A	STATE COMMISSION						
1	MUMBAI BENCH	GOVT BUILDING	NO	NO	YES	NO	YES
2	AURANGABAD CB	GOVT BUILDING	RENTED	NO	YES	NO	YES
3	NAGPUR CB	GOVT BUILDING	NO	NO	YES	NO	YES
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
2	CENTRAL MUMBAI	GOVT BUILDING	NO	NO	YES	NO	YES
3	MUMBAI SUBURBAN	GOVT BUILDING	NO	YES	YES	NO	YES
4	MUMBAI SUBURBAN ADDITIONAL	GOVT BUILDING	YES	NO	YES	NO	YES
5	THANE	GOVT BUILDING	NO	NO	YES	NO	YES
6	THANE ADDITIONAL	GOVT BUILDING	NO	YES	NO	Yes	YES
7	RAIGAD	GOVT BUILDING	NO	YES	NO	NO	YES
8	RATNAGIRI	OWNED BUILDING	NO	YES	NO	NO	YES
9	SINDHUDURGA	GOVT BUILDING	NO	YES	NO	NO	YES
10	PUNE District	GOVT BUILDING	NO	NO	YES	NO	YES
11	ADDITIONAL PUNE	GOVT BUILDING	NO	NO	YES	NO	YES
12	SATARA	OWNED BUILDING	NO	NO	YES	NO	YES
13	SANGLI	OWNED BUILDING	NO	NO	YES	NO	YES
14	KOLHAPUR	GOVT BUILDING	NO	NO	YES	NO	YES
15	SOLAPUR	OWNED BUILDING	NO	NO	YES	NO	YES

16	NASHIK	GOVT BUILDING	NO	NO	YES	NO	YES
17	DHULE	OWNED BUILDING	NO	NO	YES	NO	YES
18	NANDURBAR	GOVT BUILDING	NO	YES	NO	NO	YES
19	JALGAON	OWNED BUILDING	NO	NO	YES	NO	YES
20	AHMEDNAGAR	GOVT BUILDING	NO	YES	NO	NO	YES
21	AURANGABAD	GOVT BUILDING	NO	NO	YES	NO	YES
22	BEED	NO	YES	NO	YES	NO	YES
23	PARBHANI	OWNED BUILDING	NO	YES	NO	YES	NO
24	HINGOLI	GOV.BUILDING	NO	YES	NO	NO	YES
25	NANDED	NO	YES	YES	NO	NO	YES
26	LATUR	OWNED BUILDING	NO	YES	NO	NO	YES
27	OSMANABAD	OWNED BUILDING	NO	NO	YES	No	YES
28	JALNA	OWNED BUILDING	NO	YES	NO	Yes	NO
29	AMRAVATI	OWNED BUILDING	NO	YES	NO	No	YES
30	AKOLA	OWNED BUILDING	NO	YES	NO		YES
31	WASHIM	GOVT BUILDING	NO	YES	NO	YES	NO
32	BULDANA	OWNED BUILDING	NO	NO	YES	No	YES
33	YAVATMAL	OWNED BUILDING	NO	NO	YES	NO	YES
34	NAGPUR	GOVT BUILDING	NO	NO	YES	NO	YES
35	ADDITIONAL NAGPUR	GOVT BUILDING	NO	YES	NO	NO	YES
36	WARDHA	OWNED BUILDING	NO	YES	NO	NO	YES
37	BHANDARA	OWNED BUILDING	NO	YES	NO	NO	YES
38	GONDIA	GOVT BUILDING	NO	YES	NO	NO	YES
39	CHANDRAPUR	GOVT BUILDING	NO	YES	NO	YES	NO
40	GADCHIROLI	OWNED BUILDING	NO	YES	NO	NO	YES

2 Information regarding Number/ Functional / Non-functional of District Commissions

No. of Districts	No. of District Commission	No. Of Additional District Commissions	Functional	Non-Functional	Remarks, if any (Name of the non-functional DCs)
	40	4	YES	Nill	

Reasons for Non-functioning:-

3 Information regarding Vacancy Position in the State Commissions and District Commissions. Please put up the Number of Vacancies, if any as on 31/03/2023

		State Commission		District Commissions		Remarks (Name of Districts)	Date from Which the vacancy has arisen
		President	Member	President	Members		
A	STATE COMMISSION						
1	MUMBAI BENCH	0	4				
2	AURANGABAD CB	0	1				
3	NAGPUR CB		2				
	TOTAL	0	7				
B	DISTRICT COMMISSION						
1	SOUTH MUMBAI			1	1		
2	CENTRAL MUMBAI			1	1		
3	MUMBAI SUBURBAN			1	0		
4	MUMBAI SUBURBAN ADDITIONAL			1	1		
5	THANE			1	1		
6	THANE ADDITIONAL			1	0		
7	RAIGAD			1	2		
8	RATNAGIRI			0	1		
9	SINDHUDURGA			1	2		

10	PUNE District		1	0		
11	ADDITIONAL PUNE		0	0		
12	SATARA		1	1		
13	SANGLI		0	0		
14	KOLHAPUR		1	1		
15	SOLAPUR		0	0		
16	NASHIK		1	0		
17	DHULE		1	0		
18	NANDURBAR		0	2		
19	JALGAON		1	1		
20	AHMEDNAGAR		0	1		
21	AURANGABAD		1	1		
22	BEED		0	0		
23	PARBHANI		1	1		
24	HINGOLI		1	1		
25	NANDED		1	1		
26	LATUR		1	0		
27	OSMANABAD		0	0		
28	JALNA		0	0		
29	AMRAVATI		1	1		
30	AKOLA		1	1		
31	WASHIM		0	0		
32	BULDANA		1	1		
33	YAVATMAL		0	1		
34	NAGPUR		1	0		
35	ADDITIONAL NAGPUR		1	0		
36	WARDHA		1	0		
37	BHANDARA		1	0		
38	GONDIA		0	1		
39	CHANDRAPUR		0	0		
40	GADCHIROLI		1	1		
	TOTAL B		27	25		
	TOTAL A + B	0	7	27	25	

**4 NO OF CASES FILED/DISPOSED OF /PENDING
SINCE INCEPTION AS ON 31/03/2023**

SR NO	NAME OF CONSUMER COMMISSIONS	NO OF CASES FILED SINCE INCEPTION	NO OF CASES DISPOSED OF SINCE INCEPTION	NO OF CASES PENDING
A STATE COMMISSION				
1	MUMBAI BENCH	53487	34886	18668
2	AURANGABAD CB	32309	25788	6521
3	NAGPUR CB	17845	14256	3589
	TOTAL	103641	74930	28778
B DISTRICT COMMISSION				
1	SOUTH MUMBAI	10553	9310	1243
2	CENTRAL MUMBAI	10639	9527	1112
3	MUMBAI SUBURBAN	19528	16555	2973
4	MUMBAI SUBURBAN ADDITIONAL	4204	3408	796
5	THANE	19789	16259	3530
6	THANE ADDITIONAL	5017	4733	284
7	RAIGAD	10631	9654	977
8	RATNAGIRI	4034	3891	143
9	SINDHUDURGA	2569	2405	164
10	PUNE District	22349	20468	1881
11	ADDITIONAL PUNE	12634	11287	1347
12	SATARA	10262	9204	1058
13	SANGLI	4034	4034	4034
14	KOLHAPUR	18845	16537	2308
15	SOLAPUR	12881	12017	864
16	NASHIK	14699	12256	2443
17	DHULE	8098	5657	441
18	NANDURBAR	1745	1429	316
19	JALGAON	18669	16923	1746
20	AHMEDNAGAR	13462	11974	1488
21	AURANGABAD	17410	16487	923
22	BEED	6839	6638	201+1(Re-Open)
23	PARBHANI	10358	8410	1948

24	HINGOLI	3419	2253	1166
25	NANDED	19578	13142	6436
26	LATUR	7606	6908	698
27	OSMANABAD	8083	7497	586
28	JALNA	5882	5635	264
29	AMRAVATI	8483	7800	683
30	AKOLA	11966	11101	865
31	WASHIM	1732	1709	208
32	BULDANA	8935	8116	819
33	YAVATMAL	13445	12431	1014
34	NAGPUR	24852	22202	2650
35	ADDITIONAL NAGPUR	9534	7375	2159
36	WARDHA	4417	4189	228
37	BHANDARA	4609	4354	260
38	GONDIA	2202	2031	171
39	CHANDRAPUR	6919	6208	711
40	GADCHIROLI	1166	1060	106
	TOTAL B	402077	353074	51043
	TOTAL A + B	505718	428004	79821

5 Declaration regarding Head of Department/ Head of Office

Whether President of State Commissions is Head of Department (Yes/No)	Whether President of District Commissions is Head of Office (Yes/No)
YES	NO

6 AGE WISE PENDENCY

SR NO.	CONSUMER COMMISSIONS	CASES PENDING FOR MORE THAN 5 YEARS	CASES PENDING FOR MORE THAN 3 YEARS	CASES PENDING FOR MORE THAN 2 YEARS
A	STATE COMMISSION			
1	MUMBAI BENCH	8223	4753	1263
2	AURANGABAD CB	108	1685	4728
3	NAGPUR CB	1249	2246	2542
	TOTAL = A	9580	8684	8533
B	DISTRICT COMMISSION			
1	SOUTH MUMBAI	239	480	557
2	CENTRAL MUMBAI	199	262	602
3	MUMBAI SUBURBAN	1674	1162	757
4	MUMBAI SUBURBAN ADDITIONAL	98	140	215
5	THANE	2656	2653	3240
6	THANE ADDITIONAL	5	64	215
7	RAIGAD	33	572	372
8	RATNAGIRI	0	122	21
9	SINDHUDURGA	4	28	18
10	PUNE District	80	279	1522
11	ADDITIONAL PUNE	2	1	234
12	SATARA	59	371	202
13	SANGLI	0	122	21
14	KOLHAPUR	137	1451	1114
15	SOLAPUR	72	336	519
16	NASHIK	343	900	600
17	DHULE	1	40	400
18	NANDURBAR	284	187	112
19	JALGAON	178	1037	805
20	AHMEDNAGAR	257	501	730
21	AURANGABAD	0	0	0
22	BEED	0	1(Re-Open)	5
23	PARBHANI	1	10	627

24	HINGOLI	0	0	233
25	NANDED	20	320	2728
26	LATUR	1	139	77
27	OSMANABAD	1	154	287
28	JALNA	0	0	0
29	AMRAVATI	10	61	180
30	AKOLA	1	83	63
31	WASHIM	Nil	0	6
32	BULDANA	1	62	294
33	YAVATMAL	56	432	525
34	NAGPUR	517	502	1631
35	ADDITIONAL NAGPUR	167	1300	261
36	WARDHA	1	5	11
37	BHANDARA	0	24	19
38	GONDIA	0	5	33
39	CHANDRAPUR	87	94	530
40	GADCHIROLI	0	4	18
	TOTAL = B	7184	13903	19784
	TOTAL A + B			

7 Information regarding Honorarium / Remuneration being paid to Hon'ble Presidents & Members of the State Commission /District Commissions AS ON 31/03/2023

State Commission		District Commission	
President	Member	President	Member
Salaries and allowances as admissible to the sitting Judge of the High Court of the state	Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such officer	Salary and allowances as are admissible to District Judge in as super time scale of pay.	Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such officer

8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE

YEAR	STATE COMMISSION			DISTRICT COMMISSION		
	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END	CASES FILED IN THE YEAR	CASES DISPOSED OF IN THE YEAR	CASES PENDING AT THE END
2019	5957	1594	4363	16409	12541	11241
2020	4526	1140	3386	12717	7800	13657
2021	3228	338	2890	17026	7711	19721
2022	3668	324	3344	17558	5719	23488
2023 UPTO MARCH 2023	3236	497	2739	19221	13184	18478

9 NO. OF CASES DISPOSED OF IN LOK ADALAT

SR NO.	CONSUMER COMMISSIONS	NO. OF CASES DISPOSED OF SINCE INCEPTION
A	STATE COMMISSION	
1	MUMBAI BENCH	48
2	AURANGABAD CB	20
3	NAGPUR CB	30
	TOTAL = A	98
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	17
2	CENTRAL MUMBAI	9
3	MUMBAI SUBURBAN	0
4	MUMBAI SUBURBAN ADDITIONAL	3
5	THANE	26
6	THANE ADDITIONAL	0
7	RAIGAD	91
8	RATNAGIRI	67
9	SINDHUDURGA	42

10	PUNE District	18
11	ADDITIONAL PUNE	37
12	SATARA	5
13	SANGLI	67
14	KOLHAPUR	21
15	SOLAPUR	32
16	NASHIK	540
17	DHULE	3
18	NANDURBAR	0
19	JALGAON	15
20	AHMEDNAGAR	137
21	AURANGABAD	0
22	BEED	33
23	PARBHANI	35
24	HINGOLI	0
25	NANDED	50
26	LATUR	49
27	OSMANABAD	114
28	JALNA	0
29	AMRAVATI	0
30	AKOLA	63
31	WASHIM	2
32	BULDANA	77
33	YAVATMAL	33
34	NAGPUR	262
35	ADDITIONAL NAGPUR	2
36	WARDHA	14
37	BHANDARA	17
38	GONDIA	8
39	CHANDRAPUR	7
40	GADCHIROLI	0
	TOTAL = B	1896
	TOTAL A + B	1994

10 STATUS OF e-DAAKHIL (E-FILING):-

SR NO.	CONSUMER COMMISSIONS	NO OF CASES FILED THROUGH e-DAAKHIL PORTAL
A	STATE COMMISSION	
1	MUMBAI BENCH	54
2	AURANGABAD CB	0
3	NAGPUR CB	0
	TOTAL = A	54
B	DISTRICT COMMISSION	
1	SOUTH MUMBAI	19
2	CENTRAL MUMBAI	61
3	MUMBAI SUBURBAN	42
4	MUMBAI SUBURBAN ADDITIONAL	2
5	THANE	0
6	THANE ADDITIONAL	0
7	RAIGAD	5
8	RATNAGIRI	5
9	SINDHUDURGA	0
10	PUNE District	10
11	ADDITIONAL PUNE	29
12	SATARA	1
13	SANGLI	5
14	KOLHAPUR	4
15	SOLAPUR	78
16	NASHIK	43
17	DHULE	3
18	NANDURBAR	0
19	JALGAON	6
20	AHMEDNAGAR	1
21	AURANGABAD	2
22	BEED	1
23	PARBHANI	0

24	HINGOLI	3
25	NANDED	0
26	LATUR	0
27	OSMANABAD	1
28	JALNA	0
29	AMRAVATI	86
30	AKOLA	0
31	WASHIM	1
32	BULDANA	10
33	YAVATMAL	2
34	NAGPUR	10
35	ADDITIONAL NAGPUR	0
36	WARDHA	0
37	BHANDARA	0
38	GONDIA	0
39	CHANDRAPUR	7
40	GADCHIROLI	1
	TOTAL = B	444
	TOTAL A + B	498

11

1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules, 2020]

		State Commission	District Commission
I	(a) Total cases file since inception	103641	384161
	(b) Cases Disposcd of	74930	330991
	(c) Cases disposed of within prescribed time norms	8203	68692

(d) Number of cases disposed of by Lok Adalat method	98	1707
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		State Commission	District Commission
II	Detailed Break up of cases pending (give number of cases)		
	(a) Over 3 months upto 1 year	4441	13276
	(b) Over 1 year upto 2 years	9903	14676
	(c) Over 2 years upto 5 years	4028	16141
	(d) Over 5 years	4376	7105

III	Cases disposed of within time norms (give number)	State Commission		District Commission	
		Number	Percentage	Number	Percentage
	(a) Cases received after 15 march 02	62870		141053	
	(b) Cases disposed of within time norms out of (a) above (Number and %)	4673	7.43	89687	63.58

2 Implementation of CONFONET Project

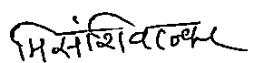
I	Computer Hardware/Software has	State Commission		District Commission
	(a) been received	YES		YES
	(b) been installed	YES		YES
	(c) been functional	YES		YES

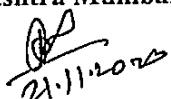
II	Activities being done through computers	State Commission		District Commission

(a) Is Case Monitoring System Installed & Operational	YES	YES
(b) Has the live case data been entered?	YES	YES
(c) Whether Cause list and judgement being posted on the website	YES	YES

3 Training

(a)	Training of Members /President in Indian Institute of Public Administration		To be trained in the year as per training plan	Trained so far	During the quarter
(b)	Training of State/District level Officers in BIS Training Institute		NA	NA	NA
(c)	Training Under CONFONET				
	(a) President and Members		120	0	0
	(b) Other Staff		100	0	0
(d)	Any Other Training.		NO	NO	NO


 I/C Registrar Legal
 State Consumer Disputes Redressal
 Commission Maharashtra Mumbai.


 21.11.2024