



GOVERNMENT OF MAHARASHTRA

**STATE CONSUMER DISPUTES REDRESSAL COMMISSION
MAHARASHTRA, MUMBAI.**

Ground Floor, Old Secretariat Building, behind Elphiston College, Opp. Jehangir Art Gallery, Mahatma Gandhi Road, Kala Ghoda, Mumbai -400032.

Email Id mah-sforum@nic.in Phone no. 022-22821810 / 22821770 Website:- www.grahak.maharashtra.gov.in

O.W. No. SCDRC/MAH/PRO/CIRCULAR/2022 /90

DATE:- 07-01-2022

-: C I R C U L A R :-

It is notified for the information of all concerned that The Hon'ble In-charge President, State Consumer Disputes Redressal Commission Maharashtra Mumbai has directed that, in order to reduce the physical presence of lawyers and litigants due to the prevailing situation of COVID-19, physical hearing is dispensed with effective from 10th January 2021. The matters will be conducted through video conferencing only. Bench wise Link for Video Conferencing will be provided on Causelist. The directions for conducting Video conferencing are as follows,

1. Mentioning for circulation of the matters shall not be allowed before Bench from Monday, 10th January 2022 except in extremely urgent matters with the permission of the Court.
2. Only urgent matters will be taken-up for hearing only by virtual mode.
3. Commission will conduct its working in following schedule
 - a. Bench I - 11:00 am to 01:00pm (Only Virtual Hearing)
 - b. Bench II- 02:00 am to 04:00 pm (Only Virtual Hearing)
 - c. Bench III and Registrar Board- 11:00 to 02:00 pm (Only Virtual Hearing)
4. The office working hours will be 09:45am to 05:00 pm.
5. The Advocates / Parties-in-person shall seek circulation of their matters only by filing Praeclipe through e-mail on the designated e-mail ID of the concerned Bench, given below.

	Bench No.	Email Id.	Bench to deal with following
1	Bench No. 1 (Mumbai)	vc.scdrcbench1@gmail.com	Only Executions, Revision Petitions, Review applications and Appeals for Final Hearing.
2	Bench No. 2 (Mumbai)	vc.scdrcbench2@gmail.com	Complaints listed for final hearing
3	Bench No. 3 (Mumbai)	vc.scdrcbench3@gmail.com	All matters other than final hearing, i.e. for admission, stay etc.

4	Circuit Bench Pune	punecircuitbench@gmail.com	All matters
5	Circuit Bench Kolhapur	sccbkop@gmail.com	All matters
6	Circuit Bench Nashik	confo-ns-mh@nic.in	All matters
7	Circuit Bench Amaravati	confo-am-mh@nic.in	All matters

6. Parties who sends Praecipe should mention case number, next date and Bench Number in subject caption of email. If such details are not provided such email will not be entertained.
7. The Advocate / Party-in-person shall also serve related documents on the other side in advance.
8. The Advocate / Party-in-person shall inquire with the concerned Shirestdar about the status of (allowing or rejection) their Praecipe.
9. All Praecipes should be sent 4 days (excluding holidays) in advance before proposed listing of the matter. Praecipes received after stipulated time will not be responded to or will not be placed before the Hon'ble Bench. If, the matter is not listed, it is deemed that the Bench has declined circulation of the matter.
10. Parties are directed to file hard copies of the documents before 1 day if the matter is listed on board.
11. The applications should be typed and signed by concern parties. After signing, documents should be scan in PDF format and then send it to above email ID. Copy-paste signatures are not allowed on documents.
12. The entry of the litigants in the Court premises is prohibited, unless directed by the Hon'ble Commission.
13. The following mandatory norms to be followed by all, who are permitted to enter the Commission premises.
 - i) Wearing of mask at all times, even during arguments in Courts.
 - ii) Adherence to all the directions / guidelines / SOPs / Advisories issued by the Government of India and the State Government in respect of COVID-19 protocol.
14. For Virtual Hearing following instructions to be followed.
 - i) Please install **Google Meet** application in your Desktop/Laptop/Mobile.
 - ii) Link for hearing will be displayed on board itself. However only Advocates and Parties whose matters listed for virtual hearing will be admitted in virtual hearing.
 - iii) The Virtual Hearing will start at 11:00 am in first session and at 02:00 pm in second session.
 - iv) Please login before 15 minutes.
 - v) Please Mute your microphone & camera and wait till matter is called out.

- vi) If you are facing any disturbance in your audio while virtual hearing, then please close your Video for better connectivity.
- vii) Advocate and Parties both can login for virtual hearing. However, in that case parties are directed to mute their microphone & camera. They will not be allowed to talk during the hearing unless directed to do so.
- viii) For attending virtual hearing please be seated in closed room for lesser disturbances of outside noises.

Dated 07th January 2022.

By Order,

Sd/-

(Vaishali Rajendra Hangarkar)

Registrar (Legal),

State Consumer Disputes Redressal

Commission Maharashtra Mumbai.