



# राज्य ग्राहक तक्रार निवारण आयोग, महाराष्ट्र, मुंबई

जुने प्रशासकीय महाविद्यालय इमारत, रु.नं. १, २, ५ व ६ हजारीमल सोमानी मार्ग, छत्रपती शिवाजी टर्मिनससमोर, मुंबई- ४०० ००९  
०२२-२२०५७४०९/२२०७२०९७/२२८२९८९० फॅक्स ०२२ २२०५८५३९ E-mail : [mah-sforum@nic.in](mailto:mah-sforum@nic.in) Website:- [www.grahak.maharashtra.gov.in](http://www.grahak.maharashtra.gov.in)

जा.क्र.राआ/महा./PRO/ २०१९/५६९९

दिनांक: १४/७/२०१९

प्रति,

## १. प्रबंधक (विधी)

राज्य ग्राहक तक्रार निवारण आयोग,  
परिक्रमा खंडपीठ औरंगाबाद/ नागपूर

## २. प्रबंधक

सर्व जिल्हा ग्राहक तक्रार निवारण मंच

विषय:- राज्य आयोग व तक्रार दाखल करतेवेळी दाखल करावयाची फी ऑनलाईन स्वीकारणेबाबत.

संदर्भ:- वित्तीय सल्लागार कार्यालयाचे पत्र क्र. विसउस/का.४(अर्थ) /८२२९/प्र.क्र.

६७/२०१८-१९/१५१० दि. २३.०९.२०१९

उपरोक्त विषयास अनुसरुन कळविण्यात येते की, राज्य ग्राहक तक्रार निवारण आयोग व जिल्हा ग्राहक तक्रार निवारण मंचामध्ये तक्रार दाखल करतेवेळी विहित शुल्क जमा करणे आवश्यक आहे. सद्यस्थितीत सदरची फी राष्ट्रीयकृत बँकेच्या रोख धनाकर्षाद्वारे म्हणजेच DEMAND DRAFT अथवा पोस्टल ऑर्डर च्या माध्यमातून स्वीकारली जाते. संबंधित कार्यालयाकडून असे DEMAND DRAFT अथवा पोस्टल ऑर्डर ठराविक कालावधी नंतर शासनाकडे ८२२९-ग्राहक कल्याण निधी (Consumer Protection Fund) या लेखाशिर्षाखाली जमा केले जातात.

वर नमुद केलेली फी शासन जमा करण्याकरीता योग्य लेखांकन पद्धती विहित करण्याची विनंती या कार्यालयाकडून शासनास करण्यात आलेली होती. तसेच वर नमुद केलेली तक्रारीची फी पक्षकारांना ऑनलाईन जमा करता यावी याकरीता पेमेंट गेटवे ची सुविधा उपलब्ध करून देण्याची विनंती या कार्यालयाकडून शासनास करण्यात आलेली होती.

राज्य आयोगाच्या उपरोक्त प्रस्तावास अनुसरुन मा. वित्तीय सल्लागार कार्यालय व उपसचिव, अन्न नागरी पुरवठा व ग्राहक संरक्षण विभाग, या कार्यालयाकडून खालीलप्रमाणे नवीन लेखाशीर्ष वरील संदर्भिय अन्वये उपलब्ध करून देण्यात आले आहे.

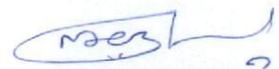
लेखाशीर्ष — ०४०८, अन्न साठवण व वखार साठवण  
 ००, अन्न साठवण व वखार साठवण  
 ८००, इतर जमा  
 (०१) इतर जमा  
 (०१) (०८) ग्राहक संरक्षण नियम, १९८७ चे नियम क्र. ९A(२) नुसार  
 तक्रार दाखल करतेवेळी प्राप्त होणा-या शुल्काच्या रक्कमा  
 (०४०८०९२२)

राज्य आयोग व जिल्हा ग्राहक तक्रार निवारण मंचामध्ये ऑनलाईन तक्रार दाखल करतेवेळी आवश्यक असणारी फी ऑनलाईन भरण्याची सुविधा उपलब्ध करून देण्याकरीता राज्य आयोगाकडून वर नमुद केलेले लेखाशीर्ष ग्रास प्रणालीवर उपलब्ध करून देण्याची विनंती आभासी कोषागार कार्यालय (Virtual Treasury Office) यांना विनंती करण्यात आली. सदर विनंतीच्या अनुषंगाने ग्रास प्रणालीवर लेखाशीर्ष उपलब्ध करून देण्यात आलेले आहे. या सुविधेमुळे पक्षकारांना राज्य आयोग तसेच जिल्हा मंचामध्ये तक्रार दाखल करतेवेळी आवश्यक असलेली विहित फी ऑनलाईन भरणे शक्य होणार आहे. सदर ऑनलाईन फी क्रेडीट किंवा डेबीट कार्डद्वारे तसेच एसबीआय ईमेंट गेटवेद्वारे तसेच चलनाने कोणत्याही स्टेट बॅकेमध्ये भरण्याची सुविधा ग्रास प्रणालीमध्ये आहे.

उपरोक्त परिस्थिती लक्षात घेता राज्य आयोग व जिल्हा मंचामध्ये तक्रार दाखल करण्याची फी वरील लेखाशीर्षाखाली शक्यतो ग्रास प्रणालीवर भरण्यात यावी. तसेच राज्य आयोग व जिल्हा मंचामध्ये तक्रार दाखल करण्याकरीता येणा-या पक्षकार व वकील यांना सदची बाब अवगत करण्यात यावी. ग्रासमार्फत फी भरल्यानंतर तयार होणा-या चलनाची प्रत तक्रार प्रकरणासोबत जोडण्याबाबत संबंधित पक्षकारांना अवगत करावे. तसेच वरील लेखाशीर्ष हे केवळ मुळ तक्रार दाखल करतेवेळी भरावी लागणारी फी शासनजमा करण्याकरीता उघडण्यात आलेले असून अपील प्रकरणांमध्ये भरण्यात येणा-या रकमा, मा. राष्ट्रीय आयोगाच्या किंवा मा. राज्य आयोगाच्या आदेशान्वये भरण्यात येणा-या रकमा वरील लेखाशीर्ष खाली भरण्यात येऊ नयेत असे स्पष्ट करण्यात येत आहे.

पक्षकाराने तक्रारीची फी ग्रास प्रणालीद्वारे भरलेली असल्यास त्याबाबतची खात्री ग्रास पोर्टलवर करण्यात यावी. तक्रार प्रकरणासोबत सादर केलेले ग्रासचे चलन Deface करून त्याचीही प्रत प्रकरणासोबत जोडावी. तक्रारची फी ग्रास मार्फत भरण्याकरीता मार्गदर्शन सुचना यासोबत जोडण्यात येत आहेत. सदरच्या सुचना कार्यालयाच्या दर्शनी भागावर लावण्यात याव्यात.

(मा. अध्यक्ष, राज्य ग्राहक तक्रार निवारण आयोग, यांच्या पूर्व मान्यतेने)

 १२.११.१९

(मु. पां. भावसार)

प्रबंधक प्रशासन,

राज्य आयोग, महाराष्ट्र, मुंबई

 १२.११.१९

## **प्रत माहितीस्तव सादरः-**

१. मा. न्यायिक सदस्य, राज्य ग्राहक तक्रार निवारण आयोग, मुंबई / औरंगाबाद / नागपूर
२. मा. सदस्य राज्य ग्राहक तक्रार निवारण आयोग, मुंबई / औरंगाबाद / नागपूर
३. मा. अध्यक्ष, सर्व जिल्हा ग्राहक तक्रार निवारण मंच
४. मा. सदस्य, सर्व जिल्हा ग्राहक तक्रार निवारण मंच

वरील १ ते ४ यांना विनंती करण्यात येते की, तक्रार प्रकरण दाखल ( Admit ) करतेवेळी ग्रास चलनाची प्रत तसेच Deface केल्याची प्रत असल्याची खात्री झाल्यावरच प्रकरण दाखल ( Admit ) करावे.

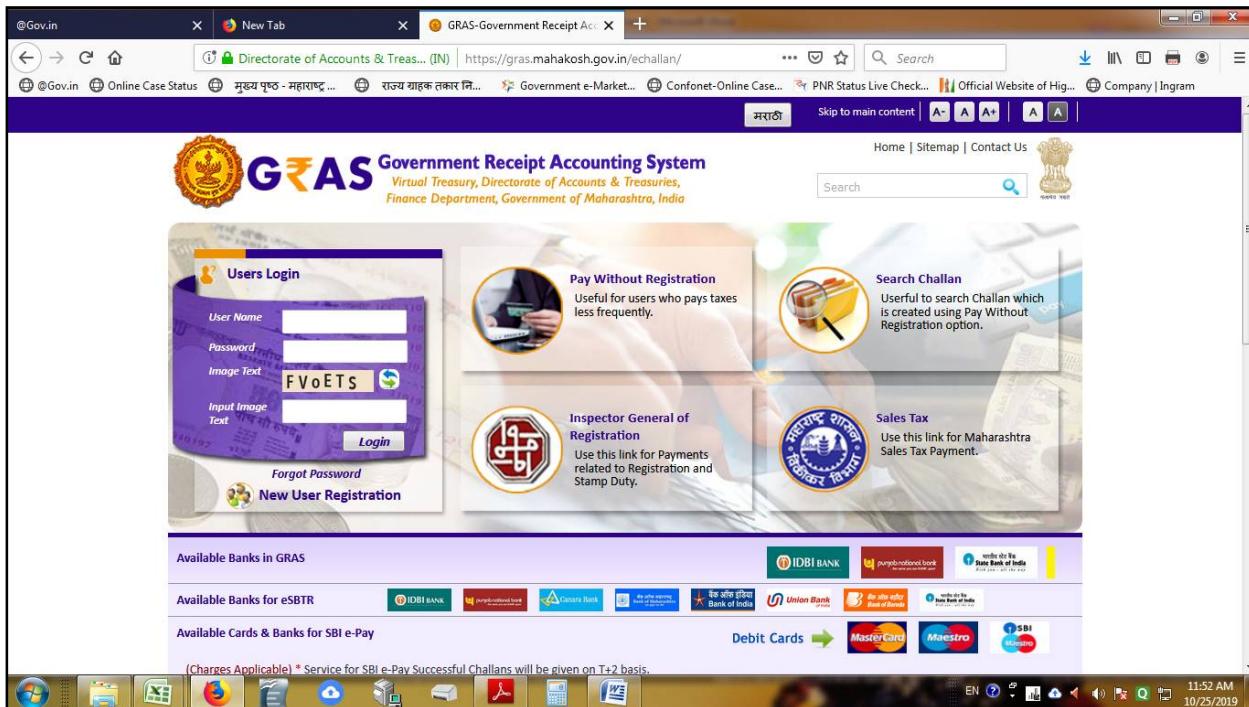
## **प्रतः-**

**फायलिंग लिपीक राज्य आयोग मुंबई.**

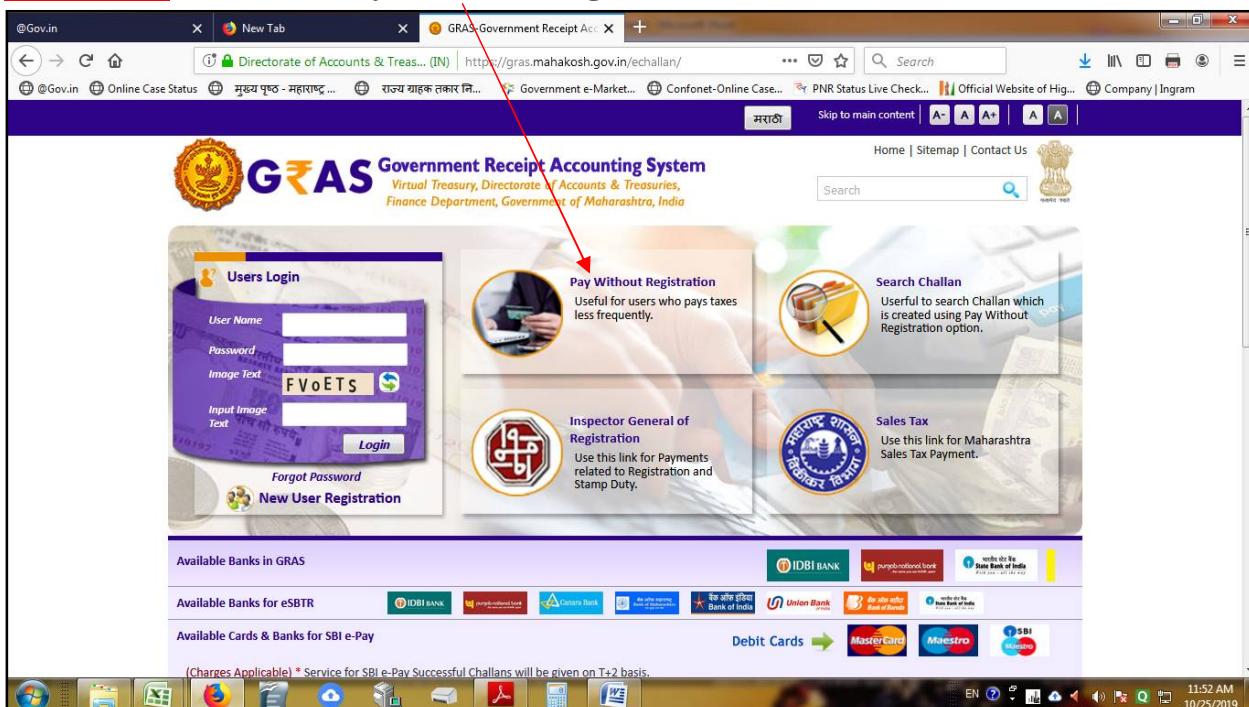
# राज्य ग्राहक तक्रार निवारण आयोग महाराष्ट्र मुंबई

राज्य आयोग व जिल्हा मंचामध्ये तक्रार दाखल करण्याकरीता आवश्यक असलेली फी ग्रास प्रणाली मार्फत भरण्याकरीता मार्गदर्शक सुचना

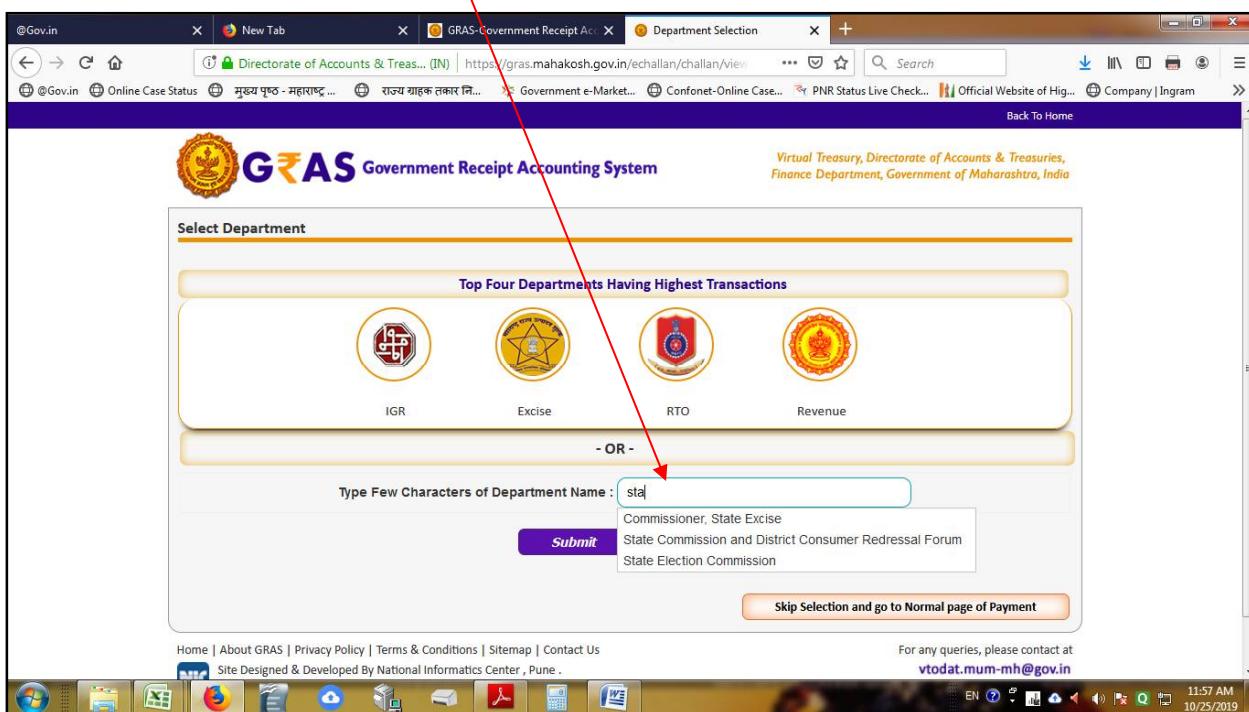
**STEP 1 :-** Go to <https://gras.mahakosh.gov.in/echallan/>



**STEP 2 :-** Click on Pay Without Registration.



**STEP 2 :- Type State Commission and District Consumer Forum in text box.**



GRAS Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries, Finance Department, Government of Maharashtra, India

Select Department

Top Four Departments Having Highest Transactions

IGR Excise RTO Revenue

- OR -

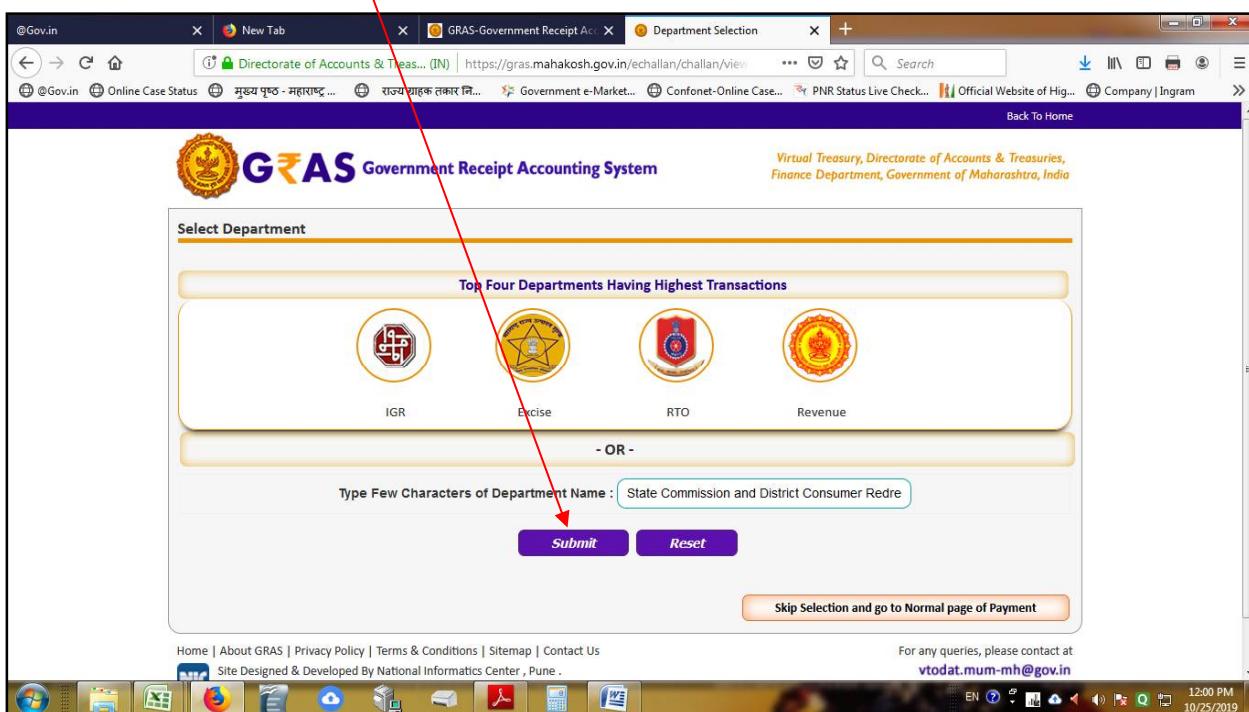
Type Few Characters of Department Name :

Commissioner, State Excise  
State Commission and District Consumer Redressal Forum  
State Election Commission

Submit

Skip Selection and go to Normal page of Payment

**STEP 3 :- Click on Submit.**



GRAS Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries, Finance Department, Government of Maharashtra, India

Select Department

Top Four Departments Having Highest Transactions

IGR Excise RTO Revenue

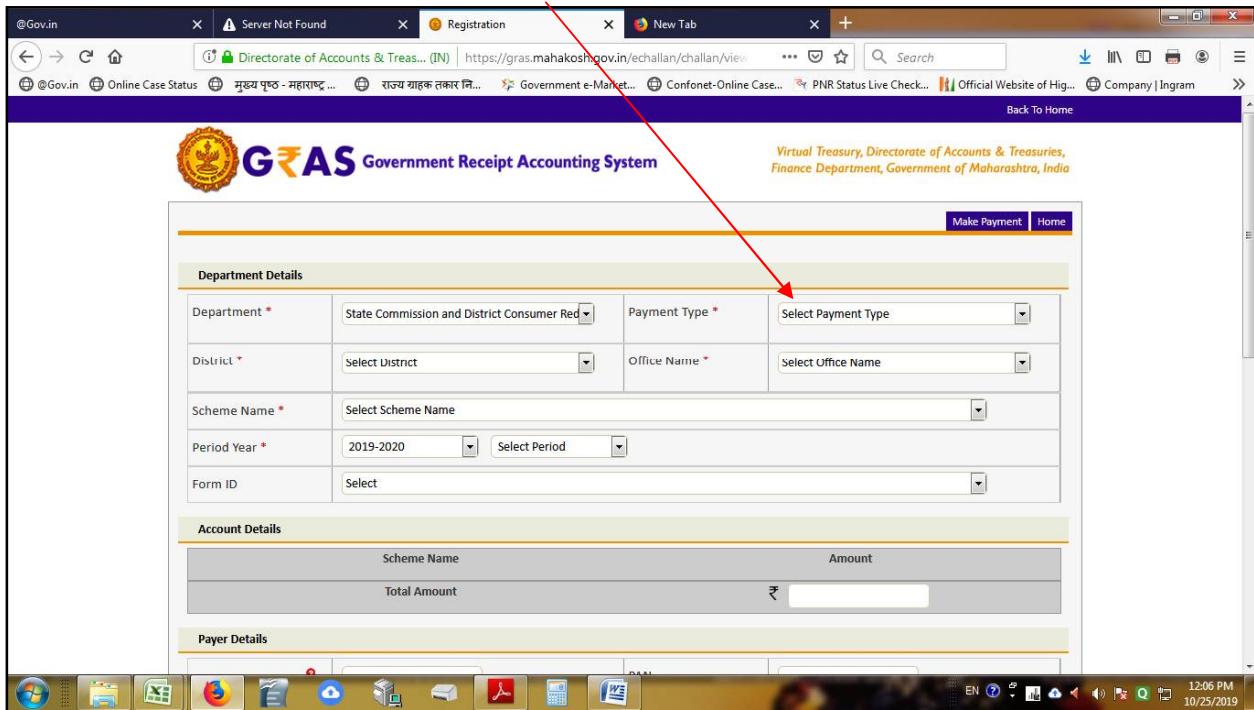
- OR -

Type Few Characters of Department Name :

Submit Reset

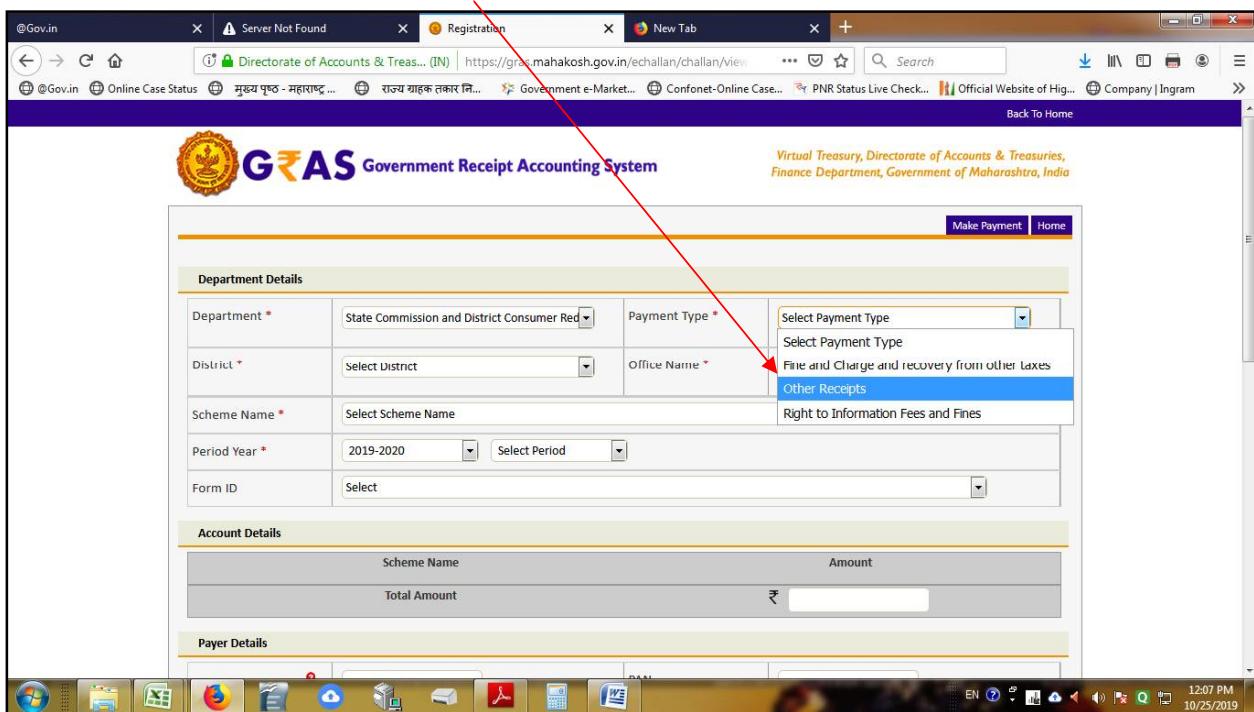
Skip Selection and go to Normal page of Payment

## STEP 4 :- Click on Payment Type-



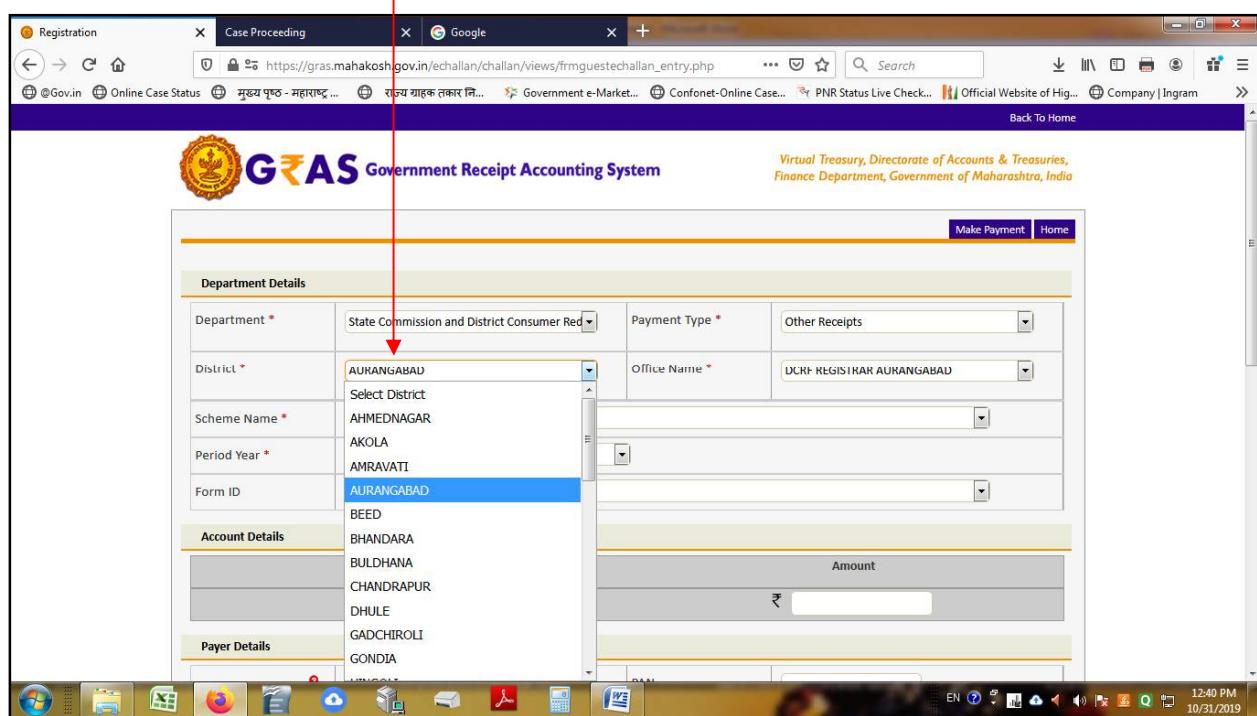
The screenshot shows the GRAS system interface. At the top, there are several tabs and links. Below the header, the logo 'GRAS Government Receipt Accounting System' is displayed. The main form is titled 'Department Details'. It contains fields for 'Department', 'District', 'Scheme Name', 'Period Year', and 'Form ID'. To the right of these fields is a 'Payment Type' dropdown menu, which is highlighted with a red arrow. Below this section is an 'Account Details' table and a 'Payer Details' section.

## STEP 5 :- Select - Other Receipts



The screenshot shows the same GRAS system interface as the previous one, but the 'Payment Type' dropdown menu is now open. The 'Other Receipts' option is highlighted with a blue selection bar. The other options visible in the menu are 'Select Payment Type', 'Select Payment Type', 'Fine and Charge and recovery from other taxes', and 'Right to Information Fees and Fines'. The rest of the interface remains the same, with the 'Department Details' section and the 'Account Details' table.

## **STEP 6 :- Select Your District**



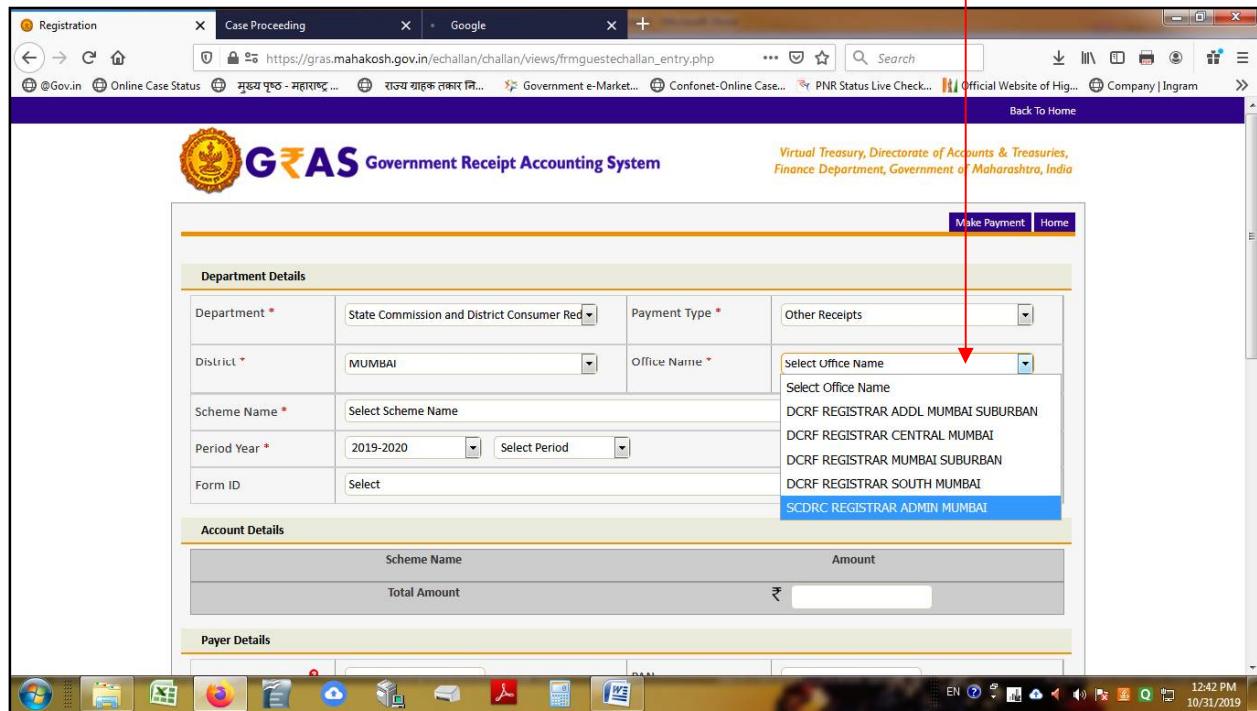
GRAS Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries, Finance Department, Government of Maharashtra, India

Department Details

Department *	State Commission and District Consumer Red	Payment Type *	Other Receipts
District *	AURANGABAD	Office Name *	DCRF REGISTRAR AURANGABAD
Scheme Name *	Select Scheme		
Period Year *	AHMEDNAGAR		
Form ID	AKOLA		
	AMRAVATI		
	AURANGABAD		
	BEED		
	BHANDARA		
	BULDHANA		
	CHANDRAPUR		
	DHULE		
	GADCHIROLI		
	GONDIA		

## **STEP 7 :- Select Office name in which you want to file Complaint.**



GRAS Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries, Finance Department, Government of Maharashtra, India

Department Details

Department *	State Commission and District Consumer Red	Payment Type *	Other Receipts
District *	MUMBAI	Office Name *	Select Office Name
Scheme Name *	Select Scheme Name		DCRF REGISTRAR ADDL MUMBAI SUBURBAN
Period Year *	2019-2020	Select Period	DCRF REGISTRAR CENTRAL MUMBAI
Form ID	Select		DCRF REGISTRAR MUMBAI SUBURBAN
			DCRF REGISTRAR SOUTH MUMBAI
			SCDRC REGISTRAR ADMIN MUMBAI

**STEP 8 :- Select Scheme name as :- Receipt received at the time of lodging complaint.**

GRAS Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries,  
Finance Department, Government of Maharashtra, India

Department Details

Department *	State Commission and District Consumer Red.	Payment Type *	Other Receipts
District *	MUMBAI	Office Name *	SCDRC REGISTRAR ADMIN MUMBAI
Scheme Name *	Select Scheme Name		
Period Year *	2019-2020		
Form ID	Receipt received at the time of lodging complaint		

Account Details

Scheme Name	Amount
Total Amount	₹ [ ]

Payer Details

**STEP 9 :- Select Current Financial year**

GRAS Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries,  
Finance Department, Government of Maharashtra, India

Department Details

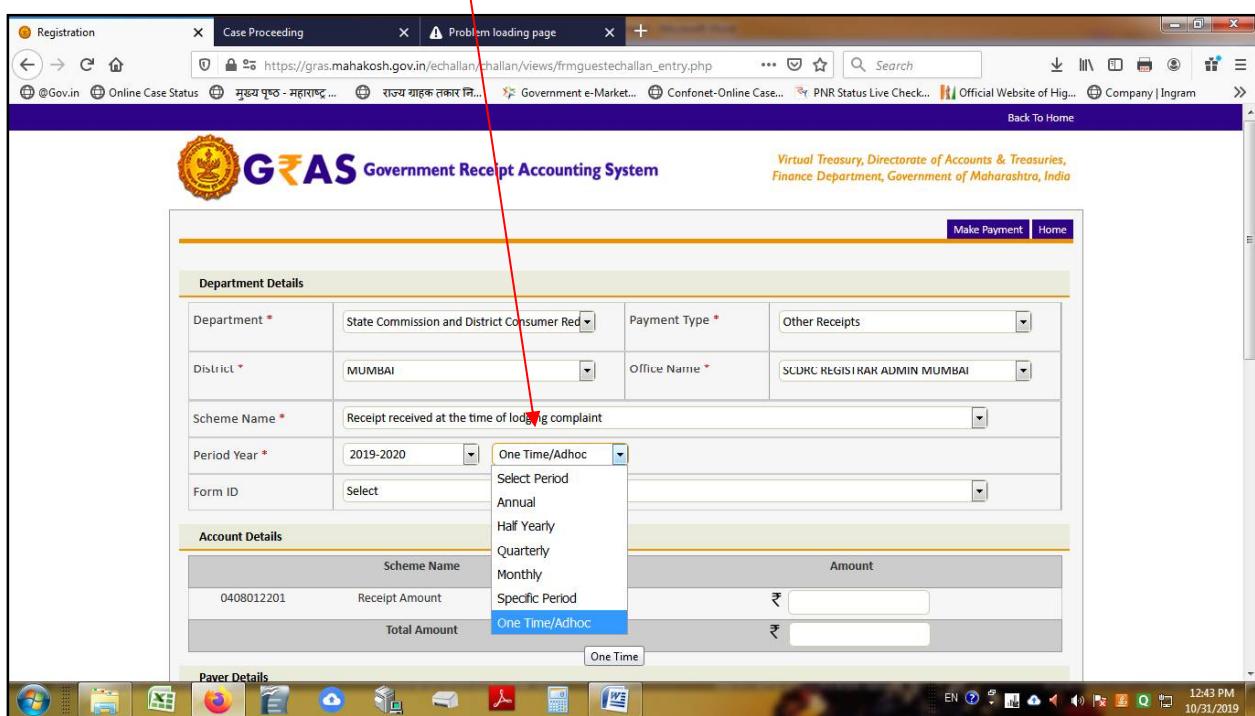
Department *	State Commission and District Consumer Red.	Payment Type *	Other Receipts
District *	MUMBAI	Office Name *	SCDRC REGISTRAR ADMIN MUMBAI
Scheme Name *	Receipt received at the time of lodging complaint		
Period Year *	2019-2020		
Form ID	Sale proceeds of dead-stock, waste paper and other		

Account Details

Scheme Name	Amount
0408012201 Receipt Amount	₹ [ ]
Total Amount	₹ [ ]

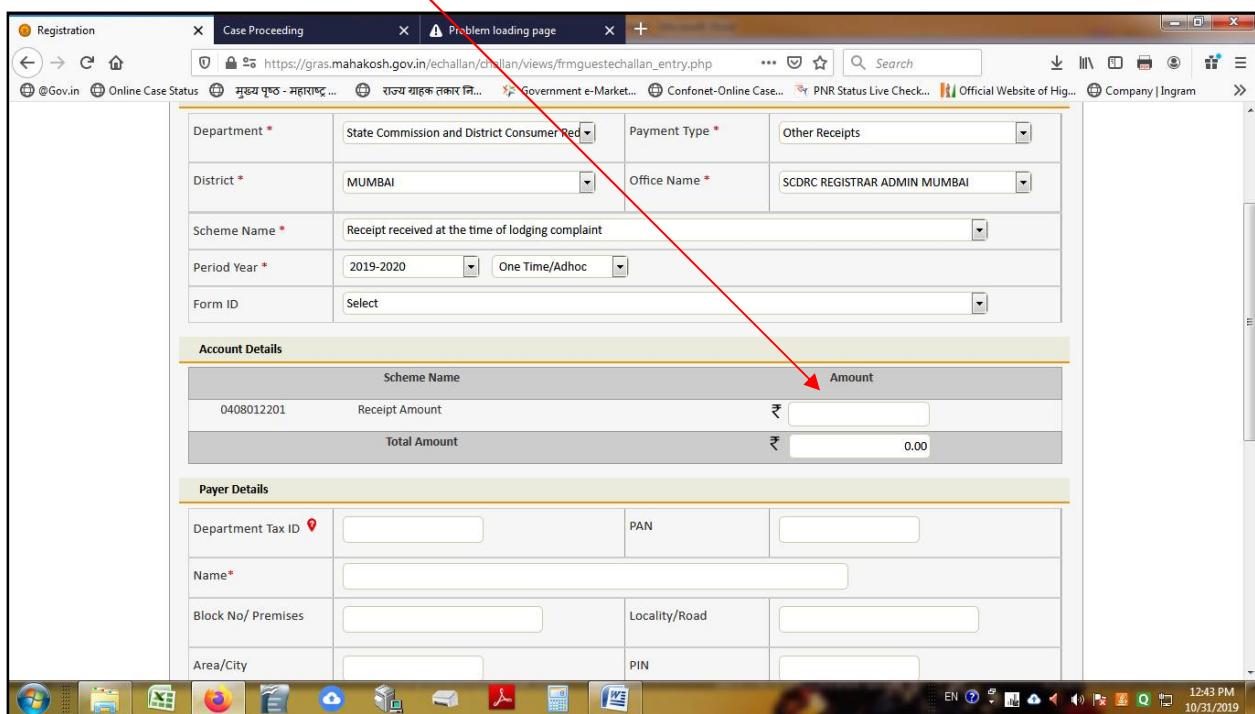
Payer Details

## **STEP 10 :- Select – One Time Adhoc**



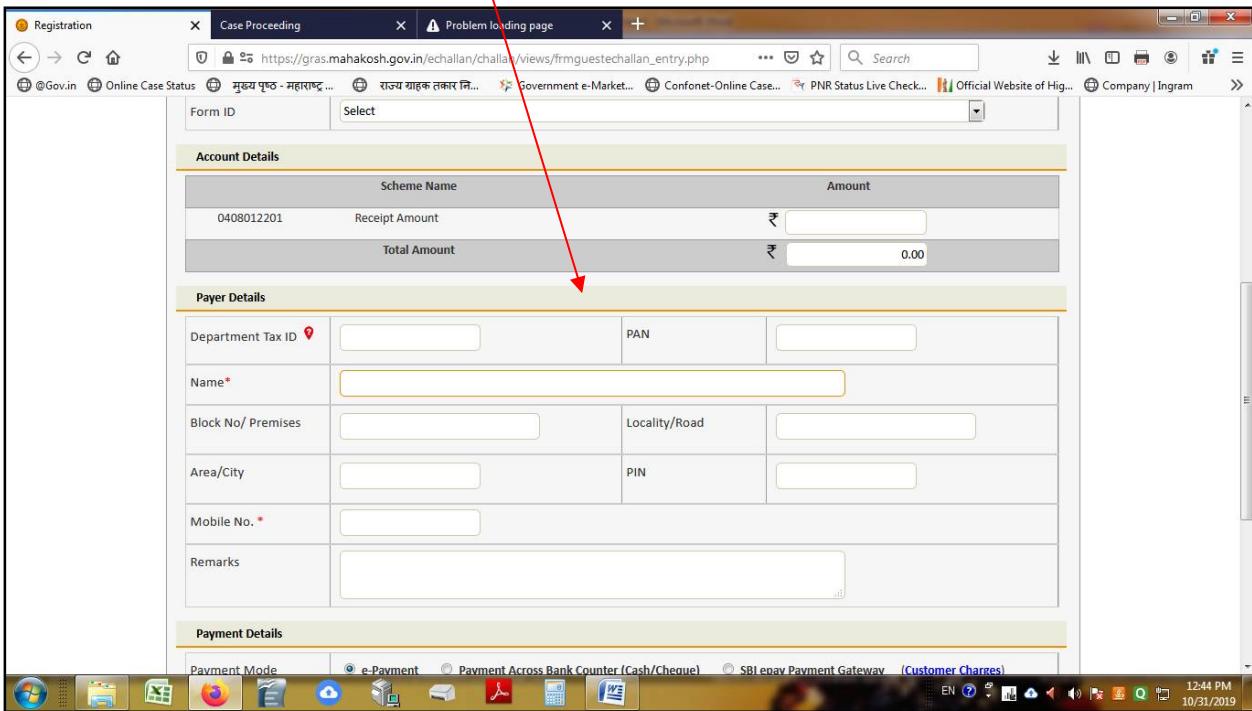
The screenshot shows the GRAS application interface. The 'Department Details' section is visible, including fields for Department (State Commission and District Consumer Red.), Payment Type (Other Receipts), District (Mumbai), and Office Name (SCDRC REGISTRAR ADMIN MUMBAI). The 'Scheme Name' dropdown is set to 'Receipt received at the time of lodging complaint'. The 'Period Year' dropdown is set to '2019-2020' and the 'One Time/Adhoc' option is selected in the 'Select Period' dropdown. The 'Form ID' field is set to 'Select'. The 'Account Details' section shows a table with columns for Scheme Name, Amount, and a dropdown for 'One Time/Adhoc'. The 'Payer Details' section is partially visible at the bottom.

## **STEP 11 :- Enter required amount.**



The screenshot shows the GRAS application interface. The 'Account Details' section is visible, showing a table with rows for 'Scheme Name', 'Receipt Amount', and 'Total Amount'. The 'Receipt Amount' row has an 'Amount' column with a red arrow pointing to it, indicating where to enter the required amount. The 'Total Amount' row shows a value of '0.00'. The 'Payer Details' section is partially visible at the bottom.

**STEP 12 :-** Fill necessary information such as Name of applicant, address of the applicant including mobile no. In Remark Box write Cause title of Case e.g. \_\_\_\_\_ V/s \_\_\_\_\_.



Registration Case Proceeding Problem loading page

Form ID Select

**Account Details**

Scheme Name	Amount
0408012201 Receipt Amount	₹ [ ]
Total Amount	₹ [ ] 0.00

**Payer Details**

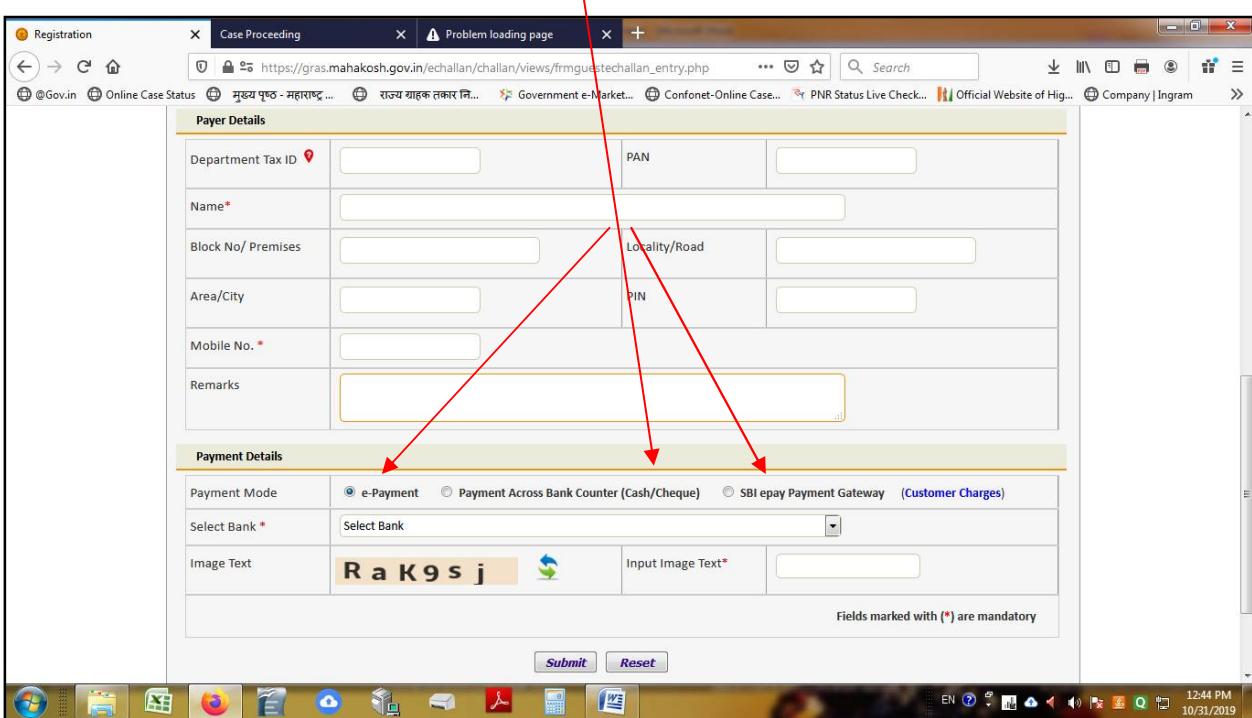
Department Tax ID	PAN
Name*	
Block No/ Premises	Locality/Road
Area/City	PIN
Mobile No. *	
Remarks	

**Payment Details**

Payment Mode  e-Payment  Payment Across Bank Counter (Cash/Cheque)  SBI ePay Payment Gateway (Customer Charges)

12:44 PM 10/31/2019

**STEP 13 :-** Select appropriate / suitable payment method



Registration Case Proceeding Problem loading page

Form ID Select

**Payer Details**

Department Tax ID	PAN
Name*	
Block No/ Premises	Locality/Road
Area/City	PIN
Mobile No. *	
Remarks	

**Payment Details**

Payment Mode  e-Payment  Payment Across Bank Counter (Cash/Cheque)  SBI ePay Payment Gateway (Customer Charges)

Select Bank: Select Bank

Image Text: **R a K 9 s j**  Input Image Text: [ ]

Fields marked with (\*) are mandatory

Submit Reset

12:44 PM 10/31/2019

## **STEP 14 :-**

### **PAYMENT PROCESS:-**

#### **1. Payment Details**

- Selects Bank from the dropdown list which user has Internet enabled bank account. .
- Select Submit option to submit the challan.
- User can select Reset option to re-enter the challan. The new blank challan is displayed.
- On Selection of Submit option the draft challan screen is displayed

#### **Draft for (Guest User)**

[Back To Home](#)

**GRAS** Government Receipt Accounting System

*Virtual Treasury, Directorate of Accounts & Treasuries,  
Finance Department, Government of Maharashtra, India*

[Make Payment](#) | [Logout](#)

**DRAFT CHALLAN**  
MTR FORM NUMBER - 6

GRN	To Be Generated	BARCODE	To Be Generated	Date	11/12/2014	Article Code	29
Department	<b>Inspector General Of Registration</b>						
Type of Payment	<b>Stamp Duty on Delivery of Goods/Inspector General of Registrations</b>						
Office Name	<b>ABN_AMBEGAON SUB REGISTRAR</b>						
Location	<b>PUNE</b>						
Year	2014-2015 Annual From 01/04/2014 To 31/03/2015						
Account Head Detail		Amount in Rs					
0030046401 Stamp Duty		1					
Total Amount		1.00					
<b>Payer Details</b>							
Tax-Id		1					
PAN No (If Applicable)							
Full Name		vandana					
Flat/Block No,Primes/Bldg		123					
Road/Street, Area/Locality		pune					
Town/City/District		pune					
PIN							
Mobile No.		9865432145					
Remarks							
Amount in Words		One Rupees Only					
<b>Payment Details</b>							
Payment Mode Selected		Online/Internet Banking					
Bank Selected		STATE BANK OF INDIA					
<i>Note*: Correction in challan data is not possible once you proceed, click on Cancel button if you want to modify the above information.</i>							
<a href="#">Proceed</a>   <a href="#">Cancel</a>							

[Home](#) | [About GRAS](#) | [Disclaimer](#) | [Sitemap](#) | [Contact Us](#)

 Site Designed & Developed by **National Informatics Center , Pune.**  
Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

For any queries, please contact at  
**vta@mahakosh.in**  
Server : 39 Updated on 23 Nov 2014

- Select “Proceed for Payment” option; user gets the message to continue the process of the payment. User can “Cancel” option to cancel the form. User gets previous screen to re –enter the challan details
- The message screen is displayed (fig 2.4.1).

## 2. Draft Confirmation

Directorate of Accounts and Treasuries [IN] <https://gras.mahakosh.gov.in/echallan/challan/views/frmguestech>

GRN	To Be Generated	BARCOD
Department	Inspector General Of Registration	
Type of Payment	Stamp Duty on Delivery of Goods	
Office Name	ABN_AMBEGAON SUB REGISTRAR	
Location	PUNE	
Year	2014-2015 Annual From 01/04/1	
Account Head Detail		Amount in Rs
0030046401 Stamp Duty		1
Total Amount		1.00
Payment Details		
Payment Mode Selected	Online/Internet Banking	
Bank Selected	STATE BANK OF INDIA	
Note*: Correction in challan data is not possible once you proceed, click on Cancel button if you want to modify the above information.		
Proceed Cancel		

Home | About GRAS | Disclaimer | Sitemap | Contact Us  
 Site Designed & Developed By **National Informatics Center , Pune**,  
 Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

The page at <https://gras.mahakosh.gov.in> says:

2014	Article Code	29
Payer Details		
1		
vandana		
Flat/Block No,Primes/Bldg	123	
Road/Street, Area/Locality	pune	
Town/City/District	pune	
PIN		
Mobile No.	9865432145	
Remarks		
Amount in Words	One Rupees Only	

For any queries, please contact at [vto@mahakosh.in](mailto:vto@mahakosh.in)  
 Server : 39 Updated on 23 Nov 2014

User selects Ok option. The system generates GRN Number (Government Reference number). The following screen is displayed

Note: *Government Reference Number (GRN) is generated on the Challan to uniquely identify the payment to be made by the user. GRN should be quoted for any further enquiry. Therefore, user must ensure that 18 digit GRN generated is properly noted and saved.*

## Draft GRN Generation

Directorate of Accounts and Treasuries [IN] <https://gras.mahakosh.gov.in/echallan/challan/views/frmguestech>

GRN	To Be Generated	BARCOD
Department	Inspector General Of Registration	
Type of Payment	Stamp Duty on Delivery of Goods	
Office Name	ABN_AMBEGAON SUB REGISTRAR	
Location	PUNE	
Year	2014-2015 Annual From 01/04/2014 to 31/03/2015	
Account Head Detail		Amount in Rs
0030046401 Stamp Duty		1
Total Amount		1.00
Payment Details		
Payment Mode Selected	Online/Internet Banking	
Bank Selected	STATE BANK OF INDIA	
Note*: Correction in challan data is not possible once you proceed, click on Cancel button if you want to modify the above information.		
Proceed Cancel		

Home | About GRAS | Disclaimer | Sitemap | Contact Us  
 Site Designed & Developed By **National Informatics Center , Pune**,  
 Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

The page at <https://gras.mahakosh.gov.in> says:

2014	Article Code	29
Payer Details		
1		
vandana		
Full Name	vandana	
Flat/Block No,Primes/Bldg	123	
Road/Street, Area/Locality	pune	
Town/City/District	pune	
PIN		
Mobile No.	9865432145	
Remarks		
Amount in Words	One Rupees Only	

For any queries, please contact at [vto@mahakosh.in](mailto:vto@mahakosh.in)  
 Server : 39 Updated on 23 Nov 2014

- Select Ok option. User gets the bank screen. If the user is retail user/ Individual user then the following bank screen is displayed (fig 3.5).

### 3. Bank Site

भारतीय स्टेट बँक  
**State Bank of India**  
The Banker to Every Indian

10-Dec-2014 | 12:37 PM IST

MAHARASHTRA GOVT

Select a payment option

Internet Banking

ATM cum Debit Cards of SBI

**Submit**

You can make an online payment using your State Bank Group Internet banking accounts.  
If you select the card payment option, you can pay using your State Bank of India Debit Card.

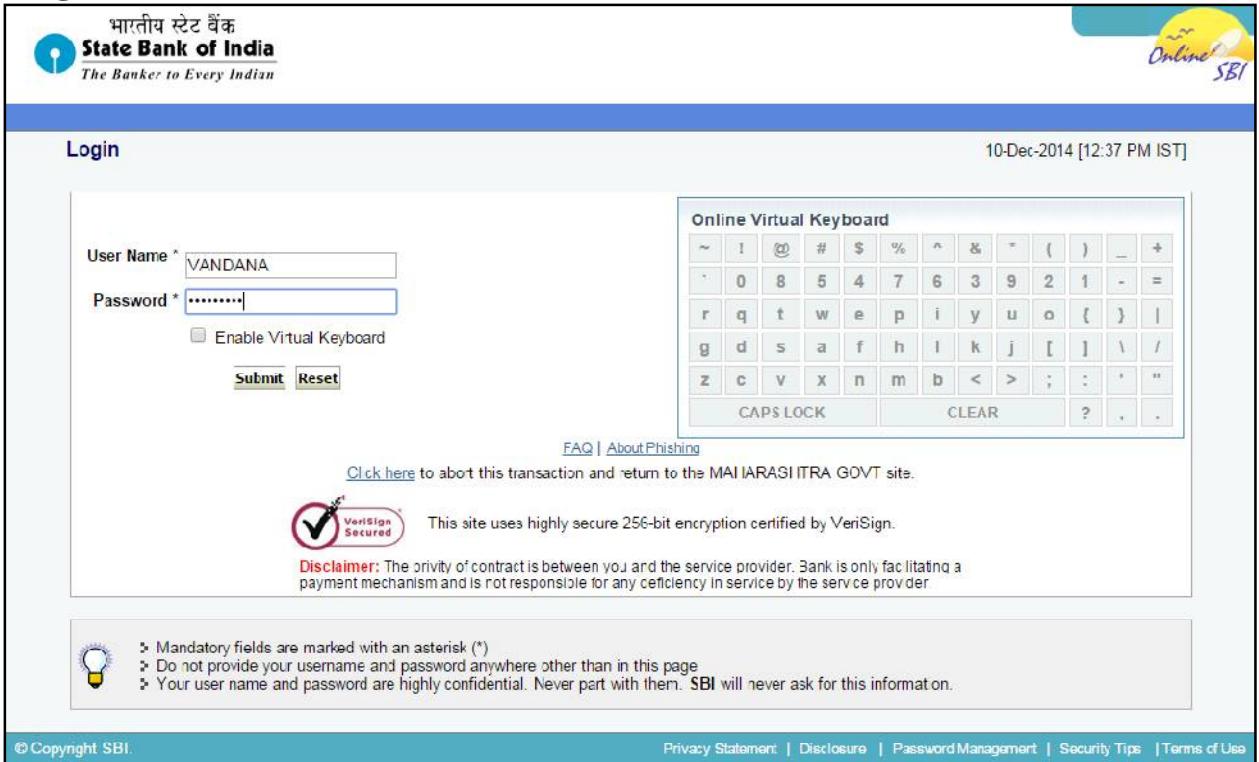
© Copyright SBI.

Privacy Statement | Disclosure | Password Management | Security Tips | Terms of Use

- User:

- o If the user is Retail User/individual user then user should enter the Internet Banking Log-in ID and Password issued by the respective Bank and login into bank account.

#### 4. Login



भारतीय स्टेट बैंक  
**State Bank of India**  
The Banker to Every Indian

Online SBI

**Login**

User Name \*

Password \*

Enable Virtual Keyboard

**Submit** **Reset**

**Online Virtual Keyboard**

FAQ | About Phishing  
Click here to abort this transaction and return to the MAI IARAGI ITRA GOVT site.

 This site uses highly secure 256-bit encryption certified by VeriSign.

**Disclaimer:** The privy of contract is between you and the service provider. Bank is only facilitating a payment mechanism and is not responsible for any deficiency in service by the service provider.

 Mandatory fields are marked with an asterisk (\*).  
Do not provide your username and password anywhere other than in this page.  
Your user name and password are highly confidential. Never part with them. SBI will never ask for this information.

© Copyright SBI. Privacy Statement | Disclosure | Password Management | Security Tips | Terms of Use

- O Enter the User Id and Login Password issued by the respective Bank.
- o User gets the payment detail screen from bank side

#### 5. Bank Payment confirmation

- After confirmation user will be redirected to challan format(2.6)

Your previous site visit: 07-Dec-2014 11:59 IST

**MAHARASHTRA GOVT**

10-Dec-2014 [12:39 IST] [Help](#)


You have not performed any MAHARASHTRA GOVT transactions today.

**Verify and confirm MAHARASHTRA GOVT transaction details**
**Debit Account Details**

Account No.	Description	Branch
00000031885138135	Savings Account	JULE SOLAPUR
GRN	MH000124930201415E	
Name	vandana	
Period From	2014/04/01	
Period To	2015/03/31	
Department	Inspector General Of Registration	
Total Amount	1.00	
Office Code	PUNE	
Office Name	ABN_AMBEGAON SUB REGISTRAR	
Type of Payment - Account Head	0030049101	
Type of Payment - Receipt Type	Stamp Duty and Registration Fees/Inspector General of Registration	
Object1	0030049101 Amount Of Tax	
ObjectAmt1	1	
Object2		
ObjectAmt2		
Object3		
ObjectAmt3		
Object4		
ObjectAmt4		
Object5		
ObjectAmt5		
Object6		
ObjectAmt6		
Object7		
ObjectAmt7		
Object8		
ObjectAmt8		
Object9		
ObjectAmt9		
Tax Id	1	
PAN No		
Block No/Premises	pune	
Locality/Road		
Area/City	123	
PIN	410001	
Remarks		
Date	20141210115457	
Amount in Words	One Rupees only	

[Confirm](#) [Back](#)


- Cut off time for MHC GOVT transactions is 8:00 P.M.:IST
- Any transaction created and/or authorised between 8:00 P.M.:IST and 12:00 A.M.:IST on a particular day will be processed after 8:00 A.M.:IST on the next day.
- If a transaction is created after 12:00 A.M.:IST and before 8:00 A.M.:IST it will be processed only after 8:00 A.M.:IST on the same day.

[Click here](#) to abort this transaction and return to the MAHARASHTRA GOVT site

## 6. Challan Format



CHALLAN  
MTR Form Number-6

GRN	MH004398988201415E	BARCODE			Date	11/12/2014-10:59:50	Form ID	29	
Department	Inspector General Of Registration			Payer Details					
Type of Payment	Stamp Duty on Delivery of Goods Inspector General of Registrations			TAX ID (If Any)	1				
Office Name	ABN_AMBEGAON SUB REGISTRAR			PAN No. (If Applicable)					
Location	PUNE			Full Name	vandana				
Year	2014-2015 Annual From 01/04/2014 To 31/03/2015			Flat/Block No.	123				
Account Head Details			Amount In Rs.	Premises/Building					
0030046401 Stamp Duty			1.00	Road/Street	pune				
				Area/Locality	pune				
				Town/City/District					
				PIN					
				Remarks (If Any)					
				Amount In	One Rupees Only				
Total			1.00	Words					
Payment Details STATE BANK OF INDIA				FOR USE IN RECEIVING BANK					
Cheque/DD Details				Bank CIN	REF No.	00040572014121121514			IK64367572
Cheque/DD No				Date	11/12/2014-11:01:15				
Name of Bank				Bank-Branch	STATE BANK OF INDIA				
Name of Branch				Scroll No. , Date	Not Verified with Scroll				
Mobile No. : 9865432145									

- User gets bank CIN No. and Branch code and PRN No of that respective bank after the successful completion of the transaction.

## 7. Search challan

### 7.1 Search Challan screen

- This option is used to search challan and get the print of challan

#### Only for Unregistered user

To search the challan click on **“Search Challan”** Option, user will get screen

[\*] Sign indicates that field is mandatory to enter or to select.



Search Challan [only for Unregistered Users]

Fields marked with (\*) are mandatory.

Department *	<input type="button" value="Select One"/>		
District/Treasury *	<input type="button" value="Select One"/>	Bank *	<input type="button" value="Select"/>
Amount *	<input type="text" value="GRN"/>		
CIN	<input type="text" value="Bank PRN (Reference No.)"/>		
<b>Note :-</b> Please enter either GRN or Bank CIN or Bank Payment Reference No.			
Image Text		<input type="text" value="Input Image Text *"/>	<input type="button" value="Search"/>

[Home](#) | [About GRAS](#) | [Disclaimer](#) | [Sitemap](#) | [Contact Us](#)

 Site Designed & Developed By **National Informatics Center, Pune.**  
Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

For any queries, please contact at

[vto@mahakosh.in](mailto:vto@mahakosh.in)

Server : 39 Updated on 23 Nov 2014

## Process:

- Department** - Select **Department** printed on challan from the dropdown list.
- District/Treasury** - Select the **District/Treasury** printed on challan from the dropdown list.
- Bank** – Select **Bank** printed on challan from the dropdown list.
- Amount** – Enter the **Amount** of challan.

## Note:

- User gets the challan details only when user knows either one option from following options:**

### 1. GRN No :

User must know the GRN *Government Reference Number* (GRN) generated on the Challan to uniquely identify the payment to be made by the user. (18 digit GRN generated is properly noted and saved)

(OR)

### 2. Bank CIN:

User gets bank CIN No. of that respective bank after the successful completion of the transaction. CIN (Challan Identification Number) is generated as an acknowledgement for payment made online. If user does not remember CIN then please check it in respective bank transaction by login net banking account of respective bank.

**(OR)**

**3. Bank PRN:**

User gets bank Payment Reference No. of that respective bank. If user does not remember PRN then please check it in respective bank by login net banking account of respective bank.

Click on “**Search Button**” to get the details of challan. User will get following screen

 **GRAS** Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries, Finance Department, Government of Maharashtra, India

Search Challan (only for Unregistered Users)

Fields marked with (\*) are mandatory.

Department *	Inspector General Of Registration		
District/Treasury *	Pune	Bank *	STATE BANK OF INDIA
Amount *	1	GRN	MH004398988201415E
CIN		Bank PRN (Reference No.)	
<b>Note :-</b> Please enter either GRN or Bank CIN or Bank Payment Reference No.			
Image Text		Input Image Text *	978312
<input type="button" value="Search"/>			

Home | About GRAS | Disclaimer | Sitemap | Contact Us

Site Designed & Developed By **National Informatics Center , Pune.**

Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

For any queries, please contact at [vte@mahakosh.in](mailto:vte@mahakosh.in)

Server : 39 Updated on 23 Nov 2014

**3.2 Search Challan screen**

Enter the detail of GRN and click on Search button.

Search can be done either GRN or Bank CIN or Bank Payment Reference No.

### 3.3 Verify Screen

Directorate of Accounts and Treasuries [IN] <https://grasmahakosh.gov.in/echallan/challan/views/frmSearchChallanWithOutReg.php> Back To Home

 **GRAS** Government Receipt Accounting System

Virtual Treasury, Directorate of Accounts & Treasuries, Finance Department, Government of Maharashtra, India

Search Challan (only for Unregistered Users) Fields marked with (\*) are mandatory.

Department *	Inspector General Of Registration		
District/Treasury *	PUNE	Bank *	STATE BANK OF INDIA
Amount *	1	GRN	MH004398988201415E
CIN		Bank PRN (Reference No.)	

**Note :-** Please enter either GRN or Bank CIN or Bank Payment Reference No.

Image Text  Input Image Text \*

GRN	Party Name	Amount	Payment verification with bank
MH004398988201415E	vandana	1.00	<a href="#">Verify</a>

**Note:-** Click on GRN/Challan No. to view the challan

Home | About GRAS | Disclaimer | Sitemap | Contact Us  
Site Designed & Developed By **National Informatics Center , Pune.**  
Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

For any queries, please contact at [vte@mahakosh.in](mailto:vte@mahakosh.in)  
Server : 39 Updated on 23 Nov 2014

- Since GRAS site has not received Bank CIN from Bank, hence challan will not be able to view and following screen will appear (3.2)

Note:

- In case of successful payment (i.e. Customer account debited in bank but Bank CIN not updated on GRAS site), Please update the bank CIN by clicking on “Verify”

- Click on “Verify” link from
- Once user click on „Verify“ user will get screen

### 3.4 Verification Response

GRN VERIFICATION RESPONSE FOR :: STATE BANK OF INDIA

GRN	Bank CIN No.	Bank Reference No.	Bank TimeStamp	Status	Amount
MH004398988201415E	00040572014121121514	1K64367572	11-12-2014 11:01:15	Success	1.00

Copyright © GRAS.

- Click on close button to close the window
- Again follow the same process of search challan
- Click on “search button” user will get screen (fig3.5)

### 3.5 Search Challan after Verification

Search Challan (only for Unregistered Users)

Fields marked with (\*) are mandatory.

Department *	Inspector General Of Registration		
District/Treasury *	PUNE	Bank *	STATE BANK OF INDIA
Amount *	1	GRN	MH004398988201415E
CIN		Bank PRN (Reference No.)	

**Note :-** Please enter either GRN or Bank CIN or Bank Payment Reference No.

Image Text	9 5 2 3 9 8	Input Image Text *
------------	-------------	--------------------

**Search**

GRN	Party Name	Amount	Payment verification with bank
MH004398988201415E	vandana	1.00	Successful

Note:- Click on GRN/Challan No. to view the challan

Home | About GRAS | Disclaimer | Sitemap | Contact Us

Site Designed & Developed By **National Informatics Center , Pune.**  
Copyright © 2009-2014. Directorate of Accounts & Treasuries, Maharashtra.

For any queries, please contact at [vta@mahakosh.in](mailto:vta@mahakosh.in)  
Server : 39 Updated on 23 Nov 2014

Note:

- If GRAS site receive the Bank CIN from Bank site, then **Payment verification with bank** is shown as “**Verified**” and user can click on GRN No. to view the **challan**.
- Click on **GRN No.** user will get screen fig (2.6)

#### **4 Logout**

When the user completes the work user should logout immediately to free the resources with the central server. The system displays the home page.