

MARCH

QUARTERLEY REPORT

1 Information regarding Building/Staff of the State

AS ON 31/03/2022

| | Name of Consumer Commissions | Building | | | | Staff (Yes/No) | |
|----|------------------------------|------------------------|--------|-----------------|--------------|----------------|--------------|
| | | Owned / Govt. Building | Rented | Space (Yes /No) | | Sufficient | Insufficient |
| | | | | Sufficient | Insufficient | | |
| A | STATE COMMISSION | | | | | | |
| 1 | MUMBAI BENCH | GOVT BUILDING | NO | NO | YES | NO | YES |
| 2 | AURANGABAD CB | NO | YES | NO | YES | NO | YES |
| 3 | NAGPUR CB | GOVT BUILDING | NO | NO | YES | NO | YES |
| B | DISTRICT COMMISSION | | | | | | |
| 1 | SOUTH MUMBAI | GOVT BUILDING | NO | NO | YES | NO | YES |
| 2 | CENTRAL MUMBAI | GOVT BUILDING | NO | NO | YES | NO | YES |
| 3 | MUMBAI SUBURBAN | GOVT BUILDING | NO | YES | YES | NO | YES |
| 4 | MUMBAI SUBURBAN | GOVT BUILDING | YES | NO | YES | NO | YES |
| 5 | THANE | GOVT BUILDING | NO | NO | YES | NO | YES |
| 6 | THANE ADDITIONAL | GOVT BUILDING | NO | YES | NO | Yes | YES |
| 7 | RAIGAD | GOVT BUILDING | NO | YES | NO | NO | YES |
| 8 | RATNAGIRI | OWNED BUILDING | NO | YES | NO | NO | YES |
| 9 | SINDHUDURGA | GOVT BUILDING | NO | YES | NO | NO | YES |
| 10 | PUNE District | GOVT BUILDING | NO | NO | YES | NO | YES |
| 11 | ADDITIONAL PUNE | GOVT BUILDING | NO | NO | YES | NO | YES |
| 12 | SATARA | OWNED BUILDING | NO | NO | YES | NO | YES |
| 13 | SANGLI | OWNED BUILDING | NO | NO | YES | NO | YES |
| 14 | KOLHAPUR | GOVT BUILDING | NO | NO | YES | NO | YES |
| 15 | SOLAPUR | OWNED BUILDING | NO | NO | YES | NO | YES |
| 16 | NASHIK | GOVT BUILDING | NO | NO | YES | NO | YES |
| 17 | DHULE | OWNED BUILDING | NO | NO | YES | NO | YES |
| 18 | NANDURBAR | GOVT BUILDING | NO | YES | NO | NO | YES |
| 19 | JALGAON | OWNED BUILDING | NO | NO | YES | NO | YES |
| 20 | AHMEDNAGAR | GOVT BUILDING | NO | YES | NO | NO | YES |
| 21 | AURANGABAD | GOVT BUILDING | NO | NO | YES | NO | YES |
| 22 | BEED | NO | YES | NO | YES | NO | YES |
| 23 | PARBHANI | OWNED BUILDING | NO | YES | NO | YES | NO |
| 24 | HINGOLI | GOVT BUILDING | NO | YES | NO | NO | YES |
| 25 | NANDED | NO | YES | YES | NO | NO | YES |
| 26 | LATUR | OWNED BUILDING | NO | YES | NO | NO | YES |
| 27 | OSMANABAD | OWNED BUILDING | NO | NO | YES | No | YES |
| 28 | JALNA | OWNED BUILDING | NO | YES | NO | Yes | NO |

| | | | | | | | |
|----|-------------------|----------------|----|-----|-----|-----|-----|
| 29 | AMRAVATI | OWNED BUILDING | NO | YES | NO | NO | YES |
| 30 | AKOLA | OWNED BUILDING | NO | YES | NO | NO | YES |
| 31 | WASHIM | GOVT BUILDING | NO | YES | NO | YES | NO |
| 32 | BULDANA | OWNED BUILDING | NO | NO | YES | NO | YES |
| 33 | YAVATMAL | OWNED BUILDING | NO | NO | YES | NO | YES |
| 34 | NAGPUR | GOVT BUILDING | NO | NO | YES | NO | YES |
| 35 | ADDITIONAL NAGPUR | GOVT BUILDING | NO | YES | NO | NO | YES |
| 36 | WARDHA | OWNED BUILDING | NO | YES | NO | NO | YES |
| 37 | BHANDARA | OWNED BUILDING | NO | YES | NO | NO | YES |
| 38 | GONDIA | GOVT BUILDING | NO | YES | NO | NO | YES |
| 39 | CHANDRAPUR | GOVT BUILDING | NO | YES | NO | YES | NO |
| 40 | GADCHIROLI | OWNED BUILDING | NO | YES | NO | NO | YES |

2 Information regarding Number/ Functional / Non-functional of District

| No. of Districts | No. of District Commis | No. Of Additional District Commissions | Functional | Non-Functional | Remarks, if any (Name of of the non-functional DCs) |
|------------------|------------------------|--|------------|----------------|---|
| | 40 | 4 | YES | Nil | |

Reasons for Non-functioning:-

3 Information regarding Vacancy Position in the State Commissions and District

| | | State Commission | | District Commissions | | Remarks (Name of Districts) | Date from Which the vacancy has arisen |
|----|----------------------------|------------------|--------|----------------------|---------|-----------------------------|--|
| | | President | Member | President | Members | | |
| A | STATE COMMISSION | | | | | | |
| 1 | MUMBAI BENCH | 0 | 4 | | | | |
| 2 | AURANGABAD CB | 0 | 1 | | | | |
| 3 | NAGPUR CB | 0 | 2 | | | | |
| | TOTAL | 0 | 7 | | | | |
| B | DISTRICT COMMISSION | | | | | | |
| 1 | SOUTH MUMBAI | | | 0 | 1 | | |
| 2 | CENTRAL MUMBAI | | | 1 | 1 | | |
| 3 | MUMBAI SUBURBAN | | | 1 | 0 | | |
| 4 | MUMBAI SUBURBAN ADDITIONAL | | | 0 | 1 | | |
| 5 | THANE | | | 1 | 1 | | |
| 6 | THANE ADDITIONAL | | | 1 | 0 | | |
| 7 | RAIGAD | | | 0 | 1 | | |
| 8 | RATNAGIRI | | | 0 | 1 | | |
| 9 | SINHDURGGA | | | 1 | 2 | | |
| 10 | PUNE District | | | 0 | 0 | | |
| 11 | ADDITIONAL PUNE | | | 0 | 0 | | |
| 12 | SATARA | | | 0 | 0 | | |
| 13 | SANGLI | | | 0 | 0 | | |
| 14 | KOLHAPUR | | | 0 | 0 | | |
| 15 | SOLAPUR | | | 0 | 0 | | |
| 16 | NASHIK | | | 0 | 0 | | |
| 17 | DHULE | | | 1 | 0 | | |
| 18 | NANDURBAR | | | 0 | 0 | | |
| 19 | JALGAON | | | 1 | 0 | | |
| 20 | AHMEDNAGAR | | | 0 | 0 | | |
| 21 | AURANGABAD | | | 0 | 0 | | |
| 22 | BEED | | | 0 | 0 | | |
| 23 | PARBHANI | | | 0 | 0 | | |
| 24 | HINGOLJ | | | 1 | 1 | | |
| 25 | NANDED | | | 1 | 0 | | |
| 26 | LATUR | | | 1 | 0 | | |
| 27 | OSMANABAD | | | 0 | 0 | | |

| | | | | | | | |
|----|--------------------|---|---|----|----|--|--|
| 28 | JALNA | | | 0 | 0 | | |
| 29 | AMRAVATI | | | 1 | 1 | | |
| 30 | AKOLA | | | 0 | 0 | | |
| 31 | WASHIM | | | 0 | 0 | | |
| 32 | BULDANA | | | 0 | 0 | | |
| 33 | YAVATMAL | | | 0 | 1 | | |
| 34 | NAGPUR | | | 0 | 0 | | |
| 35 | ADDITIONAL NAGPUR | | | 1 | 0 | | |
| 36 | WARDHA | | | 1 | 0 | | |
| 37 | BHANDARA | | | 1 | 0 | | |
| 38 | GONDIA | | | 0 | 1 | | |
| 39 | CHANDRAPUR | | | 0 | 0 | | |
| 40 | GADCHIROLI | | | 1 | 1 | | |
| | TOTAL B | | | 15 | 13 | | |
| | TOTAL A + B | 0 | 7 | 15 | 13 | | |

4 NO OF CASES FILED/DISPOSED OF AS ON 31/03/2022

| SR NO | NAME OF CONSUMER COMMISSIONS | | NO OF CASES FILED SINCE INCEPTION | NO OF CASES DISPOSED OF SINCE INCEPTION | NO OF CASES PENDING |
|-------|------------------------------|--|-----------------------------------|---|---------------------|
| A | STATE COMMISSION | | | | |
| 1 | MUMBAI BENCH | | 51292 | 33559 | 17733 |
| 2 | AURANGABAD CB | | 29517 | 25015 | 4502 |
| 3 | NAGPUR CB | | 17077 | 14046 | 3031 |
| | TOTAL | | 97886 | 72620 | 25266 |
| B | DISTRICT COMMISSION | | 0 | 0 | 0 |
| 1 | SOUTH MUMBAI | | 10273 | 9105 | 1168 |
| 2 | CENTRAL MUMBAI | | 10134 | 9268 | 866 |
| 3 | MUMBAI SUBURBAN | | 18915 | 16280 | 2635 |
| 4 | MUMBAI SUBURBAN ADDITIONAL | | 3905 | 3274 | 631 |
| 5 | THANE | | 19018 | 15652 | 3366 |
| 6 | THANE ADDITIONAL | | 4496 | 4103 | 393 |
| 7 | RAIGAD | | 10294 | 9240 | 1054 |
| 8 | RATNAGIRI | | 3936 | 3756 | 180 |
| 9 | SINDHUDURGA | | 2497 | 2370 | 127 |
| 10 | PUNE District | | 21649 | 19739 | 1910 |
| 11 | ADDITIONAL PUNE | | 12634 | 11287 | 1347 |

| | | | | | |
|----|-------------------|--|--------|--------|-------|
| 12 | SATARA | | 10262 | 9204 | 1058 |
| 13 | SANGLI | | 18431 | 17302 | 1129 |
| 14 | KOLHAPUR | | 18066 | 16063 | 2003 |
| 15 | SOLAPUR | | 12881 | 12017 | 864 |
| 16 | NASHIK | | 13581 | 11629 | 1952 |
| 17 | DHULE | | 7801 | 7527 | 274 |
| 18 | NANDURBAR | | 1654 | 1347 | 307 |
| 19 | JALGAON | | 17958 | 16349 | 1609 |
| 20 | AHMEDNAGAR | | 13075 | 11652 | 1423 |
| 21 | AURANGABAD | | 16668 | 15696 | 972 |
| 22 | BEED | | 6585 | 6345 | 240 |
| 23 | PARBHANI | | 9453 | 7404 | 2049 |
| 24 | HINGOLI | | 2919 | 1461 | 1458 |
| 25 | NANDED | | 16839 | 12021 | 4818 |
| 26 | LATUR | | 7267 | 6589 | 678 |
| 27 | OSMANABAD | | 7790 | 7103 | 687 |
| 28 | JALNA | | 3671 | 3296 | 375 |
| 29 | AMRAVATI | | 8208 | 7658 | 550 |
| 30 | AKOLA | | 11485 | 10673 | 812 |
| 31 | WASHIM | | 1732 | 1524 | 208 |
| 32 | BULDANA | | 8653 | 7786 | 867 |
| 33 | YAVATMAL | | 13169 | 12099 | 1108 |
| 34 | NAGPUR | | 23993 | 21891 | 2102 |
| 35 | ADDITIONAL NAGPUR | | 9149 | 7083 | 2066 |
| 36 | WARDHA | | 4294 | 4059 | 235 |
| 37 | BHANDARA | | 4430 | 4146 | 288 |
| 38 | GONDIA | | 1997 | 1914 | 83 |
| 39 | CHANDRAPUR | | 6594 | 6019 | 575 |
| 40 | GADCHIROLI | | 1108 | 998 | 110 |
| | TOTAL B | | 397464 | 352929 | 44577 |
| | TOTAL A + B | | 495350 | 425549 | 69843 |

5 Declaration regarding Head of Department/ Head of Office

| | |
|---|--|
| Whether President of State Commissions is Head of Department (Yes/No) | Whether President of District Commissions is Head of Office (Yes/No) |
| YES | NO |

6 AGE WISE PENDENCY

| SR NO. | CONSUMER COMMISSIONS | CASES PENDING FOR MORE THAN 5 YEARS | CASES PENDING FOR MORE THAN 3 YEARS | CASES PENDING FOR MORE THAN 2 YEARS |
|--------|----------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| A | STATE COMMISSION | | | |
| 1 | MUMBAI BENCH | 6327 | 4890 | 2814 |
| 2 | AURANGABAD CB | 43 | 2030 | 1844 |
| 3 | NAGPUR CB | 397 | 1325 | 2101 |
| | TOTAL = A | 6767 | 8245 | 6759 |
| B | DISTRICT COMMISSION | 0 | 0 | 0 |
| 1 | SOUTH MUMBAI | 222 | 417 | 596 |
| 2 | CENTRAL MUMBAI | 137 | 264 | 434 |
| 3 | MUMBAI SUBURBAN | 910 | 892 | 194 |
| 4 | MUMBAI SUBURBAN ADDITIONAL | 113 | 135 | 69 |
| 5 | THANE | 439 | 608 | 777 |
| 6 | THANE ADDITIONAL | 35 | 37 | 79 |
| 7 | RAIGAD | 183 | 379 | 492 |
| 8 | RATNAGIRI | 2 | 8 | 41 |
| 9 | SINHDURG | 0 | 23 | 26 |
| 10 | PUNE District | 97 | 386 | 1427 |
| 11 | ADDITIONAL PUNE | 2 | 1 | 234 |
| 12 | SATARA | 59 | 371 | 202 |
| 13 | SANGLI | 281 | 497 | 697 |
| 14 | KOLHAPUR | 73 | 284 | 879 |
| 15 | SOLAPUR | 72 | 336 | 519 |
| 16 | NASHIK | 168 | 717 | 1058 |
| 17 | DHULE | 2 | 13 | 259 |
| 18 | NANDURBAR | 2 | 53 | 252 |
| 19 | JALGAON | 98 | 790 | 721 |
| 20 | AHMEDNAGAR | 215 | 513 | 695 |
| 21 | AURANGABAD | 0 | 0 | 80 |
| 22 | BEED | 0 | 0 | 4 |
| 23 | PARBHANI | 2 | 9 | 299 |
| 24 | HINGOLI | 0 | 0 | 0 |
| 25 | NANDED | 31 | 461 | 1080 |
| 26 | LATUR | 27 | 212 | 159 |
| 27 | OSMANABAD | 6 | 354 | 327 |
| 28 | JALNA | 0 | 6 | 290 |
| 29 | AMRAVATI | 3 | 11 | 74 |
| 30 | AKOLA | 0 | 10 | 256 |
| 31 | WASHIM | 0 | 0 | 6 |
| 32 | BULDANA | 6 | 22 | 124 |
| 33 | YAVATMAL | 64 | 410 | 596 |
| 34 | NAGPUR | 296 | 458 | 1348 |
| 35 | ADDITIONAL NAGPUR | 471 | 570 | 1036 |

| | | | | |
|----|--------------------|------------|-------------|--------------|
| 36 | WARDHA | 1 | 96 | 112 |
| 37 | BHANDARA | 15 | 65 | 94 |
| 38 | GONDIA | 19 | 19 | 44 |
| 39 | CHANDRAPUR | 15 | 147 | 413 |
| 40 | GADCHIROLI | 0 | 0 | 13 |
| | TOTAL | = B | 4066 | 9574 |
| | TOTAL A + B | | | 16006 |

7

Information regarding Honorarium / Remuneration being paid to Hon'ble
Presidents & Members of the State Commission /District Commissions

AS ON
31/03/2022

| State Commission | | District Commission | |
|---|--|--|---|
| President | Member | President | Member |
| Salaries and allowances as admissible to the sitting Judge of the High Court of the state | Minimum of the scale of pay of Additional Commissioner of State Government and other allowances admissible to such | Salary and allowances as are admissible to District Judge in as super time scale of pay. | Minimum of scale of pay of Deputy Secretary of State Government and other allowances admissible to such |

8 NO. CASES FILED, DISPOSED & PENDING, YEAR-WISE

| YEAR | STATE COMMISSION | | | DISTRICT COMMISSION | | |
|-------------|-------------------------|-------------------------------|--------------------------|-------------------------|-------------------------------|--------------------------|
| | CASES FILED IN THE YEAR | CASES DISPOSED OF IN THE YEAR | CASES PENDING AT THE END | CASES FILED IN THE YEAR | CASES DISPOSED OF IN THE YEAR | CASES PENDING AT THE END |
| 2018 | 4938 | 1796 | 3142 | 22515 | 19561 | 11945 |
| 2019 | 6278 | 1153 | 5125 | 17397 | 12385 | 14963 |
| 2020 | 2448 | 361 | 2087 | 12158 | 4894 | 17969 |
| 2021 | 3427 | 269 | 3158 | 18295 | 5132 | 26032 |
| 2022 UPTO M | 969 | 38 | 931 | 14234 | 8789 | 20392 |

9 NO. OF CASES DISPOSED OF IN LOK ADALAT

| SR NO. | CONSUMER COMMISSIONS | NO. OF CASES DISPOSED OF SINCE |
|----------|----------------------------|--------------------------------|
| A | STATE COMMISSION | |
| 1 | MUMBAI BENCH | 1 |
| 2 | AURANGABAD CB | 6 |
| 3 | NAGPUR CB | 8 |
| | TOTAL = | 15 |
| B | DISTRICT COMMISSION | 0 |
| 1 | SOUTH MUMBAI | 1 |
| 2 | CENTRAL MUMBAI | 3 |
| 3 | MUMBAI SUBURBAN | 0 |
| 4 | MUMBAI SUBURBAN ADDITIONAL | 0 |
| 5 | THANE | 0 |
| 6 | THANE ADDITIONAL | 0 |
| 7 | RAIGAD | 2 |
| 8 | RATNAGIRI | 60 |
| 9 | SINDHUDURGA | 34 |
| 10 | PUNE District | 7 |
| 11 | ADDITIONAL PUNE | 37 |
| 12 | SATARA | 5 |
| 13 | SANGLI | 34 |
| 14 | KOLHAPUR | 5 |
| 15 | SOLAPUR | 32 |
| 16 | NASHIK | 44 |
| 17 | DHULE | 3 |
| 18 | NANDURBAR | 0 |
| 19 | JALGAON | 38 |
| 20 | AHMEDNAGAR | 116 |
| 21 | AURANGABAD | 29 |
| 22 | BEED | 4 |
| 23 | PARBHANI | 25 |
| 24 | HINGOLI | 2 |
| 25 | NANDED | 50 |
| 26 | LATUR | 33 |
| 27 | OSMANABAD | 94 |
| 28 | JALNA | 1 |
| 29 | AMRAVATI | 9 |
| 30 | AKOLA | 63 |

| | | |
|----|--------------------|------|
| 31 | WASHIM | 2 |
| 32 | BULDANA | 39 |
| 33 | YAVATMAL | 13 |
| 34 | NAGPUR | 241 |
| 35 | ADDITIONAL NAGPUR | 2 |
| 36 | WARDHA | 0 |
| 37 | BHANDARA | 0 |
| 38 | GONDIA | 2 |
| 39 | CHANDRAPUR | 7 |
| 40 | GADCHIROLI | 0 |
| | TOTAL = | 1037 |
| | TOTAL A + B | 1052 |

10 STATUS OF e-DAAKHIL (E-FILING):-

| SR NO. | CONSUMER COMMISSIONS | NO OF CASES FILED THROUGH e- |
|--------|----------------------------|------------------------------|
| A | STATE COMMISSION | |
| 1 | MUMBAI BENCH | 10 |
| 2 | AURANGABAD CB | 0 |
| 3 | NAGPUR CB | 0 |
| | TOTAL = A | 10 |
| B | DISTRICT COMMISSION | |
| 1 | SOUTH MUMBAI | 12 |
| 2 | CENTRAL MUMBAI | 38 |
| 3 | MUMBAI SUBURBAN | 34 |
| 4 | MUMBAI SUBURBAN ADDITIONAL | 2 |
| 5 | THANE | 0 |
| 6 | THANE ADDITIONAL | 0 |

| | | |
|--------------------|-------------------|-----|
| 7 | RAIGAD | 4 |
| 8 | RATNAGIRI | 0 |
| 9 | SINDHUDURGA | 0 |
| 10 | PUNE District | 29 |
| 11 | ADDITIONAL PUNE | 29 |
| 12 | SATARA | 1 |
| 13 | SANGLI | 166 |
| 14 | KOLHAPUR | 2 |
| 15 | SOLAPUR | 78 |
| 16 | NASHIK | 23 |
| 17 | DHULE | 1 |
| 18 | NANDURBAR | 0 |
| 19 | JALGAON | 0 |
| 20 | AHMEDNAGAR | 1 |
| 21 | AURANGABAD | 39 |
| 22 | BEED | 2 |
| 23 | PARBHANI | 0 |
| 24 | HINGOLI | 16 |
| 25 | NANDED | 0 |
| 26 | LATUR | 0 |
| 27 | OSMANABAD | 1 |
| 28 | JALNA | 20 |
| 29 | AMRAVATI | 3 |
| 30 | AKOLA | 0 |
| 31 | WASHIM | 1 |
| 32 | BULDANA | 5 |
| 33 | YAVATMAL | 0 |
| 34 | NAGPUR | 6 |
| 35 | ADDITIONAL NAGPUR | 0 |
| 36 | WARDHA | 0 |
| 37 | BHANDARA | 43 |
| 38 | GONDIA | 1 |
| 39 | CHANDRAPUR | 7 |
| 40 | GADCHIROLI | 0 |
| TOTAL = B | | 564 |
| TOTAL A + B | | 574 |

11

1 Performance of State Commission and District Commission (Rule-18 of the Consumer Protection (Consumer Disputes Redressal Commission) Rules, 2020]

| | | State Commission | District Commission | | |
|----|---|------------------|---------------------|--|--|
| I | (a) Total cases file since inception | 97886 | 387350 | | |
| | (b) Cases Disposed of | 72620 | 343922 | | |
| | (c) Cases disposed of within prescribed time norms | 8090 | 77780 | | |
| | (d) Number of cases disposed of by Lok Adalat method | 15 | 1008 | | |
| | | State Commission | District Commission | | |
| II | Detailed Break up of cases pending (give number of cases) | | | | |
| | (a) Over 3 months upt to 1 year | 3929 | 12557 | | |
| | (b) Over 1 year upt to 2 years | 8341 | 13645 | | |
| | (c) Over 2 years upt to 5 years | 3736 | 10567 | | |
| | (d) Over 5 years | 3459 | 2409 | | |

| III | Cases disposed of within time norms (give number) | State Commission | | District Commission | |
|----------|---|------------------|--|---------------------|--------------------|
| | | Number | Percentage | Number | Percentage |
| | (a) Cases received after 15 march 02 | 62374 | | 150409 | |
| | (b) Cases disposed of within time norms out of (a) above (Number and %) | 4673 | 7.491903678 | 92756 | 61.66918203 |
| | | | | | |
| | | | | | |
| 2 | Implementation of CONFONET Project | | | | |
| | | | | | |
| I | Computer Hardware/Software has | State Commission | | District Commission | |
| | (a) been received | YES | | YES | |
| | (b) been installed | YES | | YES | |
| | (c) been functional | YES | | YES | |
| | | | | | |
| II | Activities being done through computers | State Commission | | District Commission | |
| | (a) Is Case Monitoring System Installed & Operational | YES | | YES | |
| | (b) Has the live case data been entered? | YES | | YES | |
| | (c) Whether Cause list and judgement being posted on the website | YES | | YES | |
| | | | | | |
| 3 | Training | | | | |
| | | | | | |
| (a) | Training of Members /President in Indian Institute of Public Administration | | To be trained in the year as per training plan | Trained so far | During the quarter |
| | | | | | |

| | | | | | |
|-----|---|--|-----|----|----|
| (b) | Training of State/District level Officers in BIS Training Institute | | NA | NA | NA |
| (c) | Training Under CONFONET | | | | |
| | (a) President and Members | | 120 | 0 | 0 |
| | (b) Other Staff | | 100 | 0 | 0 |
| (d) | Any Other Training | | NO | NO | NO |


REGISTRAR (LEGAL)
 State Consumer Disputes Redressal
 Commission Maharashtra Mumbai.
