

**CIVIL AVIATION DEPARTMENT
GOVERNMENT OF HARYANA**

03rd Floor,30 Bays Building, Sector-17 B, Chandigarh - 160017
Tele No. 0172-2709386 & E-mail ID: cavation@hry.nic.in

**Tender Reference No: CAD/V/29
Etender id: 2026_HRY_511836_1**

Dated: 31.03.2026

E-TENDER

**E-Tender for Annual Maintenance Contract & Sub Contract of
Continuing Airworthiness Management Organization (CAMO) for Helicopter MBB BK
117 C-2 (EC-145),MSN# 9210, VT-HRY.**

Bid Submission start Date : 31.03.2026 0900 Hrs

Bid Submission last Date : 20.04.2026 1700 Hrs

Technical bid Open date : 21.04.2026 1100 Hrs

**Director General
Civil Aviation Department, Haryana**

CIVIL AVIATION DEPARTMENT GOVERNMENT OF HARYANA

30 BAYS BUILDING 3RD FLOOR, SECTOR-17-B, CHANDIGARH-160017.

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Civil Aviation Department, Government of Haryana has one Helicopter MBB BK117 C-2 (EC-145), MSN#9210, VT-HRY. For its Maintenance Contract and subcontract of Continuing Airworthiness Management Organization (CAMO) e-tenders for a period of 01 year are invited from the interested maintenance companies with proven track record who are approved from the Directorate General of Civil Aviation, Government of India, New Delhi. The following terms and conditions should be covered for its Maintenance Contract and sub contract of Continuing Airworthiness Management Organization (CAMO) for a period of One year as per CAR 145 & Continuing Airworthiness Requirements (CAR)'M' of MBB BK117 C-2 (EC-145) Helicopter, VT-HRY as per details given below: -

1. Maintenance & Repair Organization (MRO) must have CAR-145 base approval at New Delhi and Civil Aerodrome Pinjore or must be able to take approval from DGCA within maximum of 45 days (give undertaking of the same). MRO should have 06 months maintaining experience on of MBB BK117 C-2 (EC-145) Helicopter and similar type.
2. MRO should be capable of taking base approval up to 800 flight hours and 15years inspections at Delhi Palam and Civil Aerodrome Pinjore within maximum of 60 days after issuance of LOI.
3. MRO should have capability of undertaking in house maintenance and inspection up-to 800flight hours/ 15years inspection.
4. MRO should have/provide all general and special tools upto 800 flight hours/ 03 years inspection or absorb their cost (within FMC).
5. MRO must have one B1 and one B2 type rated and current engineers or give an undertaking to have them Trained/ Endorsed within 60 days.
6. MRO must provide one EC145 endorsed Aircraft Maintenance Engineer (B1 AME) and 02 maintenance Technicians at Pinjore /Chandigarh and be able to undertake Daily Inspection (DI)
7. Organization must provide operation support at Safdarjung Airport, Palam and Gurugram airport as part of Fixed Monthly Charges(FMC).
8. Organization must be able to provide or arrange Hangar space at Palam Airport/Maintenance base for maintenance whenever required.
9. To undertake Daily Inspection at Palam/ Safdarjung Airport and at Pinjore/Chandigarh Airport and at any other airport or location within India as and when required as part of Fixed Monthly Charges (FMC).

10. To provide all necessary tools, special tools, equipments and yearly renewal of Annual Review Certificate (ARC) /Certificate of Airworthiness (C of A)(including physical inspection) as part of Fixed Monthly Charges(FMC).
 - a) The contract should also include compliance of scheduled inspections up to and including 800 hours/03 year & annual inspection, annual renewal of Annual Review Certificate (ARC) and all Service Bulletins (SB), Alert Service Bulletins ASB, and Modifications etc issued by the manufacturer and the Director General Civil Aviation (DGCA). Chemical compressor wash of engines, chemical cleaning of engines, removal installation cleaning and oiling of Inlet Barrier (IB) filters will be part of Fixed Monthly Charges (FMC).
11. Maintenance & Repair Organization (MRO) should do maintenance as per standard aviation norms and as per directions laid down by the Directorate General Civil Aviation (DGCA).
12. To undertake snag/defect rectifications up to 25 Man Hours as part of Fixed Monthly Charges (FMC).
13. To provide all logistics and quality control services, audits including liaison work with the Directorate General Civil Aviation (DGCA) as part of Fixed Monthly Charges.
14. To quote below mentioned services charges:-
 - a) Battery Capacity Test (CT), Battery Overhaul, Cockpit Voice Recorder (CVR)/ Flight Data Recorder (FDR) Read out & CVFDR Data Analysis report, Borescope inspection, Weighing of aircraft, Non-Destructive Test (NDT) charges, Engine removal and installation, Fuel Micro-biological Testing (MBT), Soap test, First Aid Kit replenishment and certification, Direct Reading (DR) compass certification, duplicate inspection of controls, Biennial calibrations of transponder, air conditioning system servicing and charging.
 - b) Man, Hour Rate for inspections beyond 800hours/03 Year, Snag/defect rectification beyond 25-man hours.
 - c) Equipment loaning
 - IFR 4000
 - IFR 6000
 - Pitot-Static Leak Tester and Adapter
 - Rotor Analysis and Diagnostic System (RADS) equipment
 - Barfield Tester
15. To quote the charges of all services which can be provided by the Maintenance agency.
16. The Inventory management of spares as part of Fixed Monthly Charges (FMC).
17. As part of FMC subcontracted organization should have qualified technical

expertise and sufficient resources (e.g. proper inventory software system like Flypal or excel etc.) to perform the CAMO sub-contracted tasks as per the standards required by CAR-M subpart G & appendix II to AMC MA 711(a)(3). Quality or safety audit of DGCA should be included as part of FMC.

18. Boarding, Lodging and transportation of Engineers at places other than Delhi, Pinjore/Chandigarh/Gurugram to undertake DI maintenance will be provided by Government of Haryana whenever helicopter flies to such places.
19. Successful bidder shall have to submit a valid bank guarantee(three months over to expiry of contract period) equal to 5% of total estimated cost of the service (One year) within 10 days.
20. Any point as per the Directorate General Civil Aviation (DGCA) requirement and VIP flight operations for the maintenance of VIP helicopter.
21. To impart training such as Familiarization Level 1 training, refresher/continuation training, Human Factor, CAR-M and working experience (logbook certification) to our AMEs/PILOTS/CAM or QM as required as part of FMC.
22. All maintenance logbook entries maintained by the AME/AHE and CAMO shall be duly signed and certified by the authorized AMO.
23. Non-refundable earnest money of Rs.5,000/- in the shape of bank draft in favor of Adviser Civil Aviation Haryana payable at Chandigarh and refundable security amount of Rs 200000/- (Two Lakhs) which will be forfeited if the successful MRO is unable to fulfill the undertaking within specified time period.

Technical qualification proof for technical e-bid and financial e-bid filled in all respect separately may be sent to this office on or before_ No e-bid will be accepted after fix date and time.

Director General
Civil Aviation Department, Haryana

Note:

Bid Security/EMD Bid Document Fee. Bid Processing Fee

The Bidder shall furnish e-service fee as part of its Bid.

Non-refundable e-service fee @Rs.1000/- per bidder will be credited into the account of Society of IT initiative fund for e-Governance where a separate account with the link 'DSD-NIC e-Tender Service Fee Fund' will be maintained.

“Instructions for Online Bid Submission”

The bidders are required to submit soft copies of their bids electronically on the CPP Portal Haryana, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal Haryana, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal Haryana.

More information useful for submitting online bids on the CPP Portal Haryana may be obtained at: <https://etenders.hry.nic.in>

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal Haryana (URL: <https://etenders.hry.nic.in>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal Haryana.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal Haryana.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal Haryana (<https://etenders.hry.nic.in>), to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal Haryana.

- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal Haryana to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk (24x7 CPP Portal Haryana help desk).

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Bidder should go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents – including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission deadline. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the bidding document.
- 3) Bidder has to select the payment option as "offline" to pay the **Bid Security** as applicable and enter details of the instrument.
- 4) Bidder should prepare the bid security as per the instructions specified in the bidding document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the bidding documents. The details of the DD physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided in Section IV and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete unprotected cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. The price schedule format shall not be modified or altered. If the Price Schedule file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 8) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

Any queries relating to the process of online bid submission or queries relating to CPP Portal Haryana in general may be directed to the 24x7 CPP Portal Haryana Helpdesk.

For queries on Tenders Haryana Portal, kindly contact	
Note- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/ clarifications relating to the tender(s) published kindly contact the respective Tender Inviting Authority.	
Tel :	0120-4200462, 0120-4001002
Mobile :	8826246593
E-Mail :	support-eproc[at]nic[dot]in

	For any technical related queries please call at 24 x 7 Help Desk Number
	0120-4001 002
	0120-4200 462
	0120-4001 005
	0120-6277 787
	International Bidders are requested to prefix 91 as country code
	Email Support
	A) For any Issues or Clarifications relating to the published tenders,
	bidders are requested to contact the respective Tender Inviting Authority
	Technical – support-eproc(at)nic(dot)in

TECHNICAL BID**Annexure- A**

1	Name of Firm	
2	Maintenance & Repair Organization (MRO) must have CAR -145 base approval at Palam Airport New Delhi and Pinjore Aerodrome or must be able to take approval from DGCA within maximum of 60 days (give undertaking of the same).MRO should have 06 months maintaining experience on EC-145 Helicopter.	
3	MRO should be capable of taking base approval at New Delhi/ Pinjore within maximum of 60 days.	
4	MRO should have capability of undertaking in house maintenance and inspection up-to 800flight hours/ 03 years inspection.	
5	MRO should have/provide all general and special tools up-to 800 flight hours / 03 years inspection or absorb their cost (within FMC).	
6	MRO must have one B1 and One B2 type rated and current engineers or give an undertaking to have them trained/endorsed within 60 days.	
7	MRO must provide one EC145 endorsed Aircraft Maintenance Engineer (B1 AME) and 02 maintenance Technicians at Pinjore /Chandigarh and be able to undertake Daily Inspection (DI).	
8	Organization must provide operation support at Safdarjung Airport, Gurugram and Palam airport as part of Fixed Monthly Charges (FMC).	
9	Organization must be able to provide Hangar space and arrange at Palam Airport for maintenance whenever the helicopter is at Palam Airport.	
10	To undertake Daily Inspection at Palam/Safdarjung Airport and at Pinjore/Chandigarh Airport and at any other Airport within India as and when required as part of Fixed Monthly Charges (FMC).	
11	To provide all necessary tools, special tools, equipments and yearly renewal of Annual Review Certificate (ARC) /Certificate of Airworthiness (C of A) (including physical inspection) as part of Fixed Monthly Charges (FMC).	

12	The contract should also include compliance of scheduled inspections up to and including 800 hours/ 03 Year & annual renewal of Annual Review Certificate (ARC) and all Service Bulletins (SB), Alert Service Bulletins ASB, and Modifications etc issued by the manufacturer and the Director General Civil Aviation (DGCA). Chemical compressor wash of engines, chemical cleaning of engines, removal installation cleaning and oiling of Inlet Barrier (IB) filters will be part of Fixed Monthly Charges (FMC).	
13	Maintenance & Repair Organization (MRO) should do maintenance as per standard aviation norms and as per directions laid down by the Director General Civil Aviation (DGCA).	
14	To undertake snag/defect rectifications up to 25 Man Hours per event as part of Fixed Monthly Charges (FMC).	
15	To provide all logistics and quality control services including liaison work with the Director General Civil Aviation (DGCA) as part of Fixed Monthly charges.	
16	To quote the charges of all services which can be provided by the Maintenance Agency.	
17	The Inventory management of spares as part of Fixed Monthly Charges (FMC).	
18	To accomplishment of full Continuing Airworthiness Management Organization (CAMO) tasks and safety Audit as part of Fixed Monthly Charges (FMC).	
19	Boarding, Lodging and transportation of Engineers at places other than Delhi, Pinjore/Chandigarh to undertake DI/maintenance will be provided by Government of Haryana whenever helicopter flies to such places.	
20	Any point as per the Director General Civil Aviation (DGCA) requirement and VIP flight operations for the maintenance of VIP helicopter.	
21	To impart training such as Familiarization Level 1 training, refresher/continuation training, Human Factor, CAR-M and working experience (logbook certification) to our AMEs/PILOTS/CAM or QM as required as part of FMC.	

Financial Bid**Annexure- B**

1	Name of the firm	
2	Fixed Monthly charges including CAMO Sub contract	
3	Man hour charges AME & Technician	
4	Battery overhaul	
5	Battery CT test	
6	CVFDR readout and analysis	
7	Borescope inspection per event	
8	Weighing of aircraft	
9	NDT charges Quote separately for , Dye Penetrant, FPI, Eddy Current etc.	
10	Engine removal and installation charges	
11	Fuel MBT charges	
12	Soap test charges	
13	First Aid Kit replenishment and certification	
14	DR compass certification	
15	Duplicate inspection of controls	
16	Biennial calibration of transponder	
17	Air-conditioning system servicing and charging	
18	Man hour rate for inspection beyond 800 hrs/03 Years/Snag Rectification beyond 25 man hrs	
19	IFR 4000 loaning charges	
20	IFR 6000 loaning charges	
21	Pilot static leak tester and adapter charges	
22	Hanger Charges per day if Applicable	
23	Applicable taxes	