



**NATIONAL LEGAL SERVICES AUTHORITY**  
**राष्ट्रीय विधिक सेवा प्राधिकरण**

**Commendation Ceremony  
of  
Best PLVs, Panel Lawyers, DLSAs & SLSAs  
9th November, 2019  
at Additional Building Complex,  
Supreme Court of India, New Delhi**

**COMPILATION  
BEST PARA LEGAL VOLUNTEERS  
2019**

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## PREFACE

Every successful program has several contributing features starting right from its conception, planning, organization, roles and goal setting. However, the essence of it all lies in the manner of implementation, the way a program is rolled out on the ground and creates the impact it was intended for. Here we come to realize the crucial role played by the foot soldiers, the people who take on the task head on and have the power to bring about the real change. In the legal service domain, the Para Legal Volunteers have the primary responsibility to steer the programs on ground. PLVs bridge the gap between the authorities and the common man. They are flag bearers of the legal service fraternity and carry forth the baton of empowerment and welfare.

Across the nation, several success stories exemplify the fundamental role the PLVs play and their marked presence on the ground reiterate the very point. They also develop a working relationship with not only the local authorities in the legal service arena but also with important government and service delivery agencies on ground. They leverage their reach and community organizing skills to empower communities and address regular problems on their own level, thereby creating a sustainable model of justice delivery at the root level.

It is of vital import to give due recognition and admiration to every benchmark performance rendered by the extremely dedicated and proactive Para legal Volunteers working tirelessly on the ground. Although the role and work of PLV has multifaceted aspects, the work has been analysed on the anvil of following indicators.

- **Innovatively engaging with weaker and marginalised sections of society.**
- **Impact of work at the societal and individual level.**
- **Meaningful completion of the tasks assigned.**
- **Ability to work in co-ordination with fellow PLVs and other agencies.**
- **Documentation of work done, and timely reporting of work to DLSA.**

This compilation contains gist of the work done by Para Legal Volunteers selected as best for the year, 2019 by their respective State Legal Services Authorities.

**Member Secretary  
National Legal Services Authority**

# **EAST ZONE BEST PLVs**

(Bihar, Chhattisgarh, Jharkhand, Odisha, Uttar Pradesh, West Bengal State Legal Services Authorities)

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## **1.1 Bihar State Legal Services Authority**

**Best PLV: Sri Awadhesh Kumar**

**DLSA: Muzaffarpur**

### **Activities/Work Done:**

- During the aforesaid period, Sri Awadhesh Kumar was engaged in providing assistance to the marginalized sections of the society by connecting them with different welfare schemes.
- He aided 45 senior citizens in opening up their pension savings bank account.
- He also helped 18 women in opening up their widow pension accounts.
- He took steps in sensitizing the labourers and helped 20 persons in getting themselves registered under the Labour Department.
- Due to his able efforts, 17 people got benefits under the 'Indira Awas Yojna'.
- He also assisted 9 persons in providing free legal services.
- The PLV assisted in organizing Legal Awareness Camps on Drug Abuse Scheme. He also aided in organizing Awareness Programme during the 'Chatth' festival.
- He actively participated during the "Door to door programme" and spread awareness amongst the people about the availability of free legal services and their rights and entitlements available under the various laws and welfare schemes.

- Some of the services rendered by the PLV for the needy masses are as follows:
  - 53 FIRs were registered due to his intervention.
  - He helped 22 families in construction of their toilets.
  - Assisted 65 people to get Aadhar Card, 45 people in getting Voter ID Card, 140 people to get their Ration Cards, 10 persons to get BPL Cards, etc.
  - Helped 194 people in getting LPG under Government scheme
  - Assisted 220 people in getting diesel anudan
  - Helped 5 people to get agricultural loan
  - Helped 79 people to settle their land disputes, 18 people to apply for mutation, 5 people to acquire their land.
  - He also helped 10 people to get membership certificates, Income Certificate to 110 people and Caste Certificates to 118 people.
  - He played a key role in the settlement of 22 cases through mediation.
- He also helped the victims of crime to get compensation under Victim Compensation Scheme by reporting the matter timely to the DLSA.
- The PLV came across an instance in which one acid attack victim 'S' lost his eyesight. The PLV helped the victim in getting treatment from the hospital. He also helped him in getting compensation and rehabilitation.

## 1.2 Chhattisgarh State Legal Services Authority

**Best PLV:** Ms Khursheed Siddiki  
**DLSA:** Balod

### Activities/Word Done:

- Ms Khursheed Siddiki user friendly distributed legal education books to the children of the Legal Literacy Club of Govt. High school, Kumudkatta Village and Doundi city panchayat.
- The PLV assisted the DLSA in organizing more than 50 Legal Awareness Programmes / Camps. She actively participated in the said camps and spread awareness about the availability of free legal services as well as, the various aspects of the law, ADR mechanisms and different government schemes. In the said camps, around 1,200 people were benefitted.
- The PLV helped in organizing a health check-up camp where 20 workers were benefitted. Health related information was also given to them by the PLV. She also attended the mental health camp organized in the Open Stage of Dist. Court and sensitized the people on the treatment to be given to the mentally ill people.
- She also spread awareness amongst the people by distributing pamphlets on special occasions like Guru Das Jayanti, No Tobacco Day, International Women's Day, Chaitra Navratras, etc.
- In order to achieve the organizational goal of legal literacy of the legal services authorities, the PLV started an initiative to spread awareness amongst the rail passengers travelling from Balod to Bhanupratap Pur by explaining about the legal services institutions and distributed pamphlets containing information about them.
- During the month of May, 2019, she visited the Balod Prison and interacted with around 28 prisoners informing them about free legal services.

- She attended the meetings as and when directed by the DLSA. She also helped in organizing a plantation drive wherein 25 fruit and timber species trees were planted at Mani Kanchan Centre in Doundi Nagar Panchyat.

### **1.3 JHARKHAND STATE LEGAL SERVICES AUTHORITY**

**Best PLV: Ms Zarina Khatoon**

**DLSA : Legal Aid Clinic at Sadar Hospital, Gumla**

#### **Activities/Work Done:**

- Ms Zarina Khatoon is working as PLV since 24.1.2014. She is working at Legal Aid Clinic at Sadar Hospital Gumla since 24.09.2018.
- Gumla district has a large area under forests and the rights of forest dwellers is an issue there. PLV Zarina Khatoon has worked extensively amongst the communities living there to create awareness about the certain rights of communities over the minor forest produce. Due to her efforts, the Community people have been utilizing minor forest product in accordance with law in Gumla forests.
- Two Mega State Level empowerment camps were organised in Gumla in which PLV Zarina Khatoon worked extensively for three weeks at pre-camp stage. Gumla is a tribal district where the population percentage of tribals is maximum in the entire state of Jharkhand. With the effort of Zarina Khatoon, 39 tribal people were provided benefits in the Legal Empowerment Camp on 27-7-2019 and 286 people belonging to SC community in Legal Empowerment camp held on 17-2-19.
- PLV Zarina Khatoon sensitized the tribal community about safe cooking. Due to her efforts, 332 persons were provided gas cylinders under Ujwala Yojna.
- Seven rescued trafficked girls were helped by her to get nursing training under Jharkhand State Development Skill Scheme. Those girls are now independently earning livelihood for themselves and their family.
- She worked tirelessly for creating awareness against drug menace prevalent amongst tribal communities. She helped tribal women in forming Self Help Group (SHG) and availing loan facility from the Bank.

Such SHG prepares material from bamboo and other forest produce, and sells it in local market as well as at Ranchi.

- She connects easily and effectively with women folk and children. She helped readmission of many school dropout children.
- She assisted in imparting training to legal cadets of Kasturba Gandhi Balika Vidyalayas of Gumla.
- She attended Legal Literacy Club regularly to interact with the LLC Members of Gumla.
- One 'M' (name withheld), aged 22 years, was trafficked 10 years ago under the pretext of providing him a job. He was taken to Delhi, and sold at a powder factory where he was confined for 10 years. He was not able to see the sunlight during confinement. He became seriously ill due to infection in the intestine, and was thrown out of the factory. Some passers-by saw him unconscious on the road. They took him to the hospital. His abdominal area was got operated and his intestine was placed outside the body in a pouch. Through family members of 'M', PLV Zarina Khatoon came to know about the condition of 'M'. She helped his family members in bringing Majid back to Gumla. Thereafter, she helped in getting him treated at the Sadar Hospital, Gumla first. Zarina Khatoon helped in getting Ayushman Card for Majid. He was treated in Iliyas Azad Hospital Ranchi and thereafter in RIIMS, Ranchi. Now Majid Shah is perfectly well and happily living with his family.
- 'S'(name withheld), a primitive tribal girl aged about 20 years, belonging to a very poor family, was mentally ill. During the course of Padyatra in villages, PLV Zarina Khatoon came to know that 'S' was tied with rope for the last 2 months in her house due to her mental illness. PLV Zarina Khatoon immediately brought 'S' to District Govt Hospital for her treatment. She was later on referred to RINPAS, Ranchi for specialised treatment. 'S' was treated at RINPAS for two months and thereafter, she

was discharged. Now, 'S' is able to take care of herself. PLV Zarina Khatoon helped the parents of 'S' in getting old age pension and a house under Pradhan Mantri Gramin Awas Yojna. It was her continuous effort for four months that resulted in treatment of 'S' and benefit of pension scheme and Aawas Yojna to her parents.

- A 16-year-old poor, physically and mentally challenged tribal girl, was victim of sexual assault. As soon as it came to the notice of PLV, Zarina Khatoon, she took her to the District Government Hospital and got the girl examined by senior woman doctor. The ultrasound report revealed that the victim girl was pregnant due to sexual assault and was severely anaemic. PLV Zarina Khatoon donated blood to the victim girl. PLV Zarina Khatoon continuously monitored the girl's medical needs. The victim was 90 percent disabled. Zarina Khatoon helped in getting her disability certificate. It was brought to the notice of DLSA. She was provided a wheel chair by DLSA with the help of Zarina Khatoon. An interim compensation of Rs. two lakh was given by DLSA, Gumla under Victim Compensation Scheme.
- On 8.07.2019, one 'S- K' (name withheld) fainted in the market. At that time, PLV Zarina Khatoon, who was going to her legal aid clinic, saw her lying unconscious in the market. She took her to the hospital. 'S- K' regained consciousness but was unable to tell the name & address of her parents. Zarina Khatoon took her to Nari Niketan, Gumla. After almost a month and eighteen days of tireless efforts, the PLV with the help of police was able to locate the parents of that girl and thereafter the custody of the girl was handed over to them.
- One Alam (name changed) and his wife were seriously ill. They were suffering from Tuberculosis. PLV Zarina Khatoon helped them in getting treatment at Sadar hospital for about six months. Both of them have now recovered from TB.

- PLV Zarina Khatoon helped 200 women in availing the benefits of the Matritva Prasavidha Scheme. She herself brought 200 women to the Block PHC for safe delivery, and helped them to get benefit of the Poshahaar Yojna for their kids.
- She does Door to Door visits in villages twice in a month on her cycle. In the villages where there is no path/way to go on cycle, she does Pad Yatra and spread awareness amongst the villagers. During the period Sep 2018 to Aug 2019, due to her efforts, benefits of Govt Beneficial schemes were provided to 809 persons.

## 1.4 ODISHA STATE LEGAL SERVICES AUTHORITY

**Best PLV : Shri Bibhuti Kumar Ray**  
**DLSA : Cuttack**

### **Activities/Work Done:**

- Shri Bibhuti Kumar Ray is a Para Legal Volunteer (PLV) working with DLSA, Cuttack since 2018. He is by profession an auto rickshaw driver. He takes poor patients, pregnant Ladies/physically challenged persons to the hospital free of cost.
- He actively remained involved in rendering service for the destitute, victims of accident and people suffering from dreadful diseases like cancer.
- He served 60 Cancer patients who were ignored by their family members. He helped 50 Cancer patients in getting medical treatment. He also helped one Italian tourist Sebastian in getting medical related benefits.
- On 09.1.2019, Mr. Ray was deputed to assist one Sh Tapan Kumar Das, aged 26 years suffering from TB in the spine, to get medical assistance. The patient was bed ridden for 1 year. Sri Ray assisted the patient in the deptt. of Orthopaedic, SCB MCH. He attended the patient till his recovery from the disease.
- He rendered necessary assistance to a student, namely Bibhu Keshan Pradhan aged about 12 years, who was suffering from kidney disease. The student was got admitted in the Nephrology department of SCB Medical College and Hospital, Cuttack. PLV also helped the patient to get benefits under Orissa State Treatment Fund.
- A poor lady named Ms. B (name changed) from-Digasapall awas diagnosed with breast cancer and referred to a Cancer Institute in Odisha. On being informed, PLV took prompt steps for assisting her in getting early treatment. He arranged accommodation and food for the patient at

his own expenses. Now, the health condition of the patient is stable, and she is under medication.

- He helped one Pramila Barik who was suffering from cardiological problem, in getting admission in cardiology deptt. of SCB Medical, Cuttack. He also helped the patient in getting medicines free of cost.
- During a blood donation camp organized at SCB Medical, Cuttack, he assisted in getting collected 200 units blood as preventive measures for Cyclone “ Faini” at the Red Cross blood bank for any future casualties. He shifted people from the slum and water logging areas to the nearest safe areas. Being instructed by the DLSA, Cuttack, PLV Sri Ray distributed food to around 2000 no. of affected people in the slum areas of the city and Poly-tarpaulin to 200 families who got affected in the cyclone. He helped the victims of natural disaster (Cyclone Fani) in getting the benefits under various welfare schemes of govt. He also helped around 2000 people to get drinking water at door steps at the time of water crisis.
- One Kanti Samal, aged about 60 years, of Cuttack district was very sick. She was staying in the corridor of her dilapidated house. PLV, Sri Ray received the information from local people and helped her in getting admitted to Srirama Chandra Bhanja Medical, Cuttack for her treatment. Sri Ray also approached the local Block Development Officer for approval of a house under the INDIRA AWAS Scheme for her.
- On 02.02.2019, an old woman was found at SCB Medical road. She had grievous injury in her skull. PLV Sri Ray helped her in getting admitted in the SCB Medical, and made all arrangements for her treatment. After her recovery PLV Sri Ray rehabilitated the victim in a shelter home in Cuttack district.
- On 17.02.2019, a girl, aged about 26 years, was attacked by a boy at a local shopping mall and her throat and wrist were cut by a sharp glass. Getting

this information, PLV Sri Ray rushed to the spot, shifted the injured girl to SCB Medical, Cuttack. He also coordinated with the Medical Authorities for the treatment of the injured girl.

- 5 siblings were staying alone in a thatched house after losing their parents. On 28.02.2019, upon receiving information about the said family, PLV Mr. Ray visited the spot. He requested the local Block Development Officer for a house to the siblings as per Govt. Scheme. He also helped them in getting prepared adhaar cards and ration cards.
- One Rupali Pradhan of Puri district was diagnosed with a tumour in her face. On 01.03.2019, PLV Sri Ray assisted the patient in getting admission in the Plastic surgery department of S.C.B Medical, Cuttack. The patient underwent a major surgery.
- Likewise, on 30.04.2019, he assisted another lady namely, Lobharani Barik of Jagatsinghpur district in getting free treatment of her tumour with the help of DLSA, Cuttack.
- He rescued a 12 years old boy on 9.5.2019 from Patia Bhubaneswar who was separated from his parents during Cyclone “Faini”. He handed over him to the Child Welfare Committee, Cuttack.
- On 17.07.2019, PLV Sri Ray helped a mentally challenged lady in getting admission in SCB Medical College Hospital, Cuttack. He also arranged an attendant to take proper care of the patient.

## **1.5 UTTAR PRADESH STATE LEGAL SERVICES AUTHORITY**

**Best PLV: Sri Danish Malik**

**DLSA J.P Nagar (Amroha)**

### **Activities/Work Done:**

- He has actively participated in the seminars, legal literacy camps etc. organized by DLSA.
- He played an active role in door to door campaign of NALSA .
- Due to the efforts of PLV, the dependents of the inmates of jail were able to get benefits of Senior Citizen Pension Scheme.

## 1.6 WEST BENGAL STATE LEGAL SERVICES AUTHORITY

**Best PLV : Miss Mithu Kundu**  
**DLSA : North 24 Parganas**

### **Activities/Work Done:**

- Ms Mithu Kundu was attached during the period with (i) Legal Aid Clinic at Kawgachhi – I Gram Panchayat, Barrackpore, (ii) Jagaddal Police Station under Barrackpore Commissionerate for rescuing missing children, (iii) Barrackpore Women Police Station for counselling of victims and (iv) Cyber Crime Police Station of Barrackpore for providing Legal Aid to the female victims of cybercrime. She was also a member of the survey team constituted by DLSA, North 24 Parganas for conducting surveys at red light areas, slum areas facilitating actualisation of rights to children, providing benefit to mentally ill and mentally disabled persons who were wandering homeless and destitute.
- She was also (i) a member of team constituted by DLSA, North 24 Parganas for “Ensuring Access to Justice for Widows Living in Shelter Home”,(ii) Co-ordinator PLV for cultural performance of students on legal subjects at Legal Literacy Club, Bhatpara Taraknath Balika Vidyamandir and (iii) visiting PLV to acid attack victims, POCSO victims, family members of inmates of prisoners, family members of deceased prisoners, as and when directed by DLSA, North 24 Parganas.
- She was deputed at one stop support centre run by SLISA, West Bengal for providing legal assistance to victims of all sectors. She assisted in running 24\*7 Helpline Number of SLISA, West Bengal.

- During the period, her effective co-ordination with police authority made possible the task of rescuing 35 missing children in the locality of Barrackpore Commissionerate possible.
- DLSA, North 24 Parganas conducted a survey at red light area of the district to find out the actual cause of trafficking through a team headed by PLV Ms Mithu. It was not easy to enter in the red light area and to interact with the inmates of the brothel. Resistance came from every side, but, the management capacity and brave steps of Ms Mithu brought success to the said survey. The team was able to interact with the inmates, and collected information regarding some of the causes of trafficking. This survey immensely helped police authorities to rescue victims of trafficking. In at least four cases, PLV Ms Mithu helped the victims of trafficking get compensation and later on helped them rehabilitation.
- North 24 Parganas created a team “Sankalp” to curb the menace of child marriage. PLV Mithu being a member of team “Sankalp”, did the task given to her sincerely and efficiently. Due to the prompt action and presence of mind in tackling situations, PLV Ms Mithu was able to stop at least 5 child marriages in her working area during the period. In one incident, Ms Mithu got credible information during her visit at ICDS Centre that a child marriage was going to happen in the locality of Panpur under Barrackpore Commissionerate. She immediately informed team “Sankalp” and administration and rushed to the spot. When team “Sankalp” reached the place as per information they found nothing. After whole day searching in the locality suddenly Mithu noticed a pandal in a nearby house. While interacting with the local people about the pandal, she got information that said pandal was erected for funeral ceremony of a family member due to his sudden demise. But presence of mind of Mithu pushed her towards the success. The colourfulness of pandal made her believe that

the information was wrong. She waited there till the evening. Both the families were counselled. They realized the curse of child marriage and its ill effects.

- Ms Mithu is always devoted to serve children in need of care and protection. Being a member of team constituted by DLSA, North 24 Parganas for Pilot Project of Education, Mithu went to many slums of the district and collected data of non-school going children and submitted a report before the authority stating the socio-economic causes, for which they discontinued schooling. She relentlessly worked for actualisation of the health and educational rights of children in need of care and protection.
- During the period, PLV Mithu assisted nine differently abled persons to get benefits from different Government Scheme. She facilitated in getting Manabik Pension to four differently abled persons. She arranged handicapped certificate for five differently abled persons through which they started getting many benefits under different schemes of Government. In this aspect Mithu's fight for Suravi, a differently abled poor scholar, can be remembered forever. When Mithu met Suravi, she had lost all hope of life as she was losing her strength of legs and bones day by day due to her rheumatic disease. Mithu arranged treatment for her and took the burden of taking her to hospital on numerous times. After obtaining handicapped certificate, Mithu arranged Manabik Pension for Suravi, which at least gives some ray of hope to her for fighting with the physical disability and economic hurdles. Suravi was a bright student and now Mithu making effort to connect her with some vocational training. Suravi has no one to look after her. Mithu is also making effort to a secure shelter to Suravi.
- During the period, PLV Mithu assisted 54 destitute women to fight against odds. Mithu's movement regarding menstrual hygiene in remote rural area was appreciated by all sections of the society.

- During the period, she provided assistance to ten senior citizens by providing lawyers, or by connecting them with the pension scheme. She regularly pays visit in the different swadar grehs of the district and ventilates the problems of the widows living in those 'grehs' to different authorities including DLSA.
- In the month of April, 2019, under the leadership of PLV Ms Mithu, the PLVs of Barrackpore created a database of sixty two mentally ill and disabled persons at Barrackpore sub-divisions who were taking refuge at different railway stations. During survey Mithu found a mentally ill person, namely 'B-D' (full name withheld) at a railway station who was in immediate need of medical treatment. Mithu and other PLVs took 'B-D' to hospital and arranged medicine for him. Another incident of Mithu for serving mentally ill persons is that the case of Muragachha Bus Stand, where a mentally ill person was counting his days after meeting with an accident. Ms Mithu and her team admitted him to the hospital.
- During the campaign for legal assistance to the family members of the prisoners, Ms Mithu alongwith other PLVs and Panel Lawyers interacted with 97 convicts and 339 UTPs at Dum Dum Central Correctional Home. She met the family members of many of them.
- Ms Mithu rendered legal services to hundreds of people while working with Kawgachhi-I Gram Panchayat legal aid clinic. Her regularity, punctuality and providing solutions to the problems of people made at the clinic a special service providing centre for people at large of that locality. She conducted at least forty micro legal awareness camps during the period through the clinic. Repeatedly organising such camps with ICDS workers, ASHA workers and local people at the grass root level, made people realize the necessity of a legal aid clinic.

- Ms Mithu is a special coordinator of Legal Literacy Club at Bhatpara Taraknath Balika Vidyamandir. For encouraging students in legal aid outreach programmes, she introduced some cultural events for the students related to legal aid subjects. She choreographed dance drama “Give me Sun Shine” on child labour issue. It was performed by PLVs and students of legal literacy club. She assisted in organizing debate in legal literacy club.
- She actively participated in five Monthly Lok Adalats and Four National Lok Adalats during the period.
- During the running of the legal aid clinic, a poor family approached Mithu for some food. Ms Mithu promptly approached the administration. She managed to arrange rice for the family from the administration. This news got wide publicity and subsequently Mithu was able to help five poor families by providing each of them 24 kg rice. During survey at tribal area Mithu provided clothes and food to the tribal children.
- Ms Mithu heard the story of Jaya(name changed), a malnourished middle aged lady, at her village legal aid clinic. Jaya was born in a poor family. She was married at the age of 15. Her husband was 40 years old. He was an alcoholic. Jaya was subjected to domestic violence. Jaya contacted PLV Mithu. Ms Mithu patiently heard her problems and counselled her. PLV Ms Mithu facilitated medical treatment and primary education of Jaya. Due to her efforts, Jaya was given some vocational training by NGOs. She also facilitated preparation of identity documents. Due to prolonged counselling provided by Ms Mithu to her husband, Jaya was accepted in her matrimonial home. Now, Jaya is an employee at a jute mill.

# North-East Zone Best PLVs

(Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim, Tripura State Legal Services Authorities)

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## 2.1 ARUNACHAL PRADESH STATE LEGAL SERVICES AUTHORITY

**Best PLV: Shri Agam Tadeng**

**DLSA: Upper Siang**

### Activities/Work Done:

- Shri Agam Tadeng, is a PLV primarily deputed at the Front Office cum Legal Aid Clinic of DLSA, Upper Siang. He actively participated in the planning and conduct of legal awareness programmes, Lok Adalat and other legal services activities. He provided all possible assistance to the Retainer Lawyer for effectively running the front office.
- He attended about 149 legal aid seekers at the Front Office cum Legal Aid Clinic.
- Due to devotion in his duty and untiring effort, many inaccessible and remotest villages near to international border were reached, and legal services programmes were held there. He spread awareness about functioning of legal services institutions. He provided legal services to the last Indian villages successfully.
- He distributed legal services forms or other forms like victim compensation forms to the needy people.
- Shri Agam Tadeng facilitated submission of an application on behalf of a rape victim who was an illiterate and living in one of the remote villages in the district.

- Shri Agam Tadeng assisted a 65 years old rape victim to file a FIR in a local police station. Thereafter, the PLV filed up the claim form for compensation under Victim Compensation scheme and accordingly a sum of Rs. 5,00,000/- was paid to the victim by the state Govt. The PLV similarly assisted two other victims to approach APSLSA for victim compensation.
- Shri Agam Tadeng visited fire accident site which gutted down three houses at Likor village, Upper Siang district. The PLV along with a team from DLSA visited the site immediately. He assisted victims in filing appropriate applications before concerned departments for compensation, and to obtain necessary duplicate certificates burnt and lost in the fire accident.
- The PLV facilitated the release of one 'G' (name withheld) who was in judicial custody for 9 months as he could not move bail application. The PLV on such information visited the UTP, collected his address and contacted his relatives, who then moved the regular bail petition before the court through the Legal Aid Counsel, and thus, the UTP got bail after 9 months.

## 2.2 ASSAM STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Miss Ratna Rani Dey  
**DLSA:** Karimganj

### Activities/Work Done

- Ms. Ratna Rani Dey is working as PLV since November, 2017. She is primarily deputed at Legal Aid Clinic, CJM establishment, Karimganj
- She performed all the duties viz. Door to Door Campaign, Leaflet Distribution, visiting various Govt. Offices along with the beneficiaries, attending PLV training programmes, affixing Flex Banners in schools etc.
- She attended the Stall of DLSA, Karimganj at the District Kishan Mela held on 02.03.2019 at Krishi Bigyan Kedra, Akbarpur, Karimganj, and extended all the possible assistance to the people.
- In the month June, 2019 one person approached PLV Ratna Rani Dey for getting any financial assistance from DLSA, Karimganj for his Kidney Treatment. She handed over her Honorarium received on that day to that person amounting to Rs. 10,000/- for his treatment.
- Due to her active intervention, six unemployed youths got work in a Co-operative Society.
- One Jhuma Roy, who was neglected by her husband approached PLV Ratna Rani Dey seeking Free Legal Aid. Although, DLSA Karimganj helped her filed divorce Case through legal aid counsel but she was not having any roof to stay. She also refused to go to “Swadher Greh”. PLV Ratna Rani Dey provided her shelter at her house.
- PLV Ratna Rani Dey collected about 100 applications of Specially abled persons. She filled-up all the application forms, and submitted it before DLSA, Karimganj. The applications were forwarded by DLSA to the Social Welfare Department, Karimganj. All the beneficiaries are now

receiving pensions. She also assisted 4 other old age people to get old age pension from the Social Welfare Department, Karimganj.

- She is often asked by the DLSA office to accompany specially abled persons to the Office of Joint Director, Health Services, Karimganj for the purpose of obtaining “Disability Certificate”. She performs this task sincerely and lot of such people have been assisted by her to complete procedural formalities for obtaining “Disability Certificate” through her active intervention.

## 2.3 MANIPUR STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Shri Asheibam Nandakumar Meetei

**DLSA :** Imphal, East DLSA

### Activities/Work done:-

- Shri Asheibam Nandakumar Meetei is deputed at Andro Legal Aid Clinic, Andro under Imphal East District since its establishment on 4<sup>th</sup> November 2018.
- People of village Andro are mostly daily wagers. They are primarily engaged in making pots, dolls etc. They are largely ignorant of government welfare schemes.
- PLV helped 50 people in obtaining National Food Security Act (NFSA) Cards.
- He helped 63 families obtain NFSA cards, 7 families in opening Bank Accounts etc.
- He worked in collaboration and co-ordination with fellow PLVs, government agencies such as Deputy Commissioner, Imphal East; Central Agricultural University (CAU), Imphal, Consumer Affairs Food & Public Distribution (CAF & PD); India Post Office; Child Welfare Committee (CWC), Local Authorities such as Pradhan, Members, Zilla Parishads etc and stakeholders such as Advocates, local clubs, women leaders, women groups etc.
- Due to his initiative two farmer's clubs viz. Lamjingba Farmers' Club and Mangal Farmers' Club were constituted. Through these Clubs, under the Agriculture Action Plan Programme for Scheduled Caste (DAPSC). He has successfully co-ordinated with Central Agriculture University, Imphal, to provide eligible farmers with 20 piglets, 2000 ducklings, 2000 chickens,

1600 fish sponge, 4 cows, one tractor, one thresher machine and one power tiller. Now, these clubs have a total of 100 members. 36 widows were also part of the club.

- He helped in resolving many cases relating to family disputes, land disputes, matters relating to borrowing of money etc. of 89 cases received during the period, 76 have been settled successfully which include cases of Domestic Violence, Land dispute etc.
- He also held meetings with Principals of various schools to discuss issue of elopement of minor students. He also organised legal awareness programmes in this regard.
- Due to his initiative 2(two) farmer's club viz. Lamjingba Farmers' Club and Mangal Farmers' Club are formed. Bank accounts are also opened for these Clubs. Through these Clubs, under the Agriculture Action Plan Programme for Scheduled Caste (DAPSC) for farmers, he has successfully made the Central Agriculture University, Imphal, to provide with 20 piglets, 2000 ducklings, 2000 chickens, 1600 fish sponge, 4 cows, one tractor, one Now, the farmer's club has a total of 100 members. The club has a total of 64 farmers; 32 nos. in each club, in addition to that, 36 widows and youth belonging to very vulnerable and marginalised families were allowed to be a part of the club

## 2.4 MEGHALAYA STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Shri Jngai Myrmen  
**DLSA:** West Jaintia Hills District

### Activities/Work Done:

- The PLV came across a 14 year old differently abled boy who was not in a position to avail the benefits under the relevant government schemes in lieu of necessary documents. The PLV visited the boy and got to know that he did not even had the necessary documents to obtain the disability certificate. The PLV assisted the boy in obtaining the Birth Certificate and thereafter, his Disability Certificate was applied and obtained. Through the successful efforts of the PLV, the boy was connected with the Disability Scheme.
- The PLV helped a child aged about 3 years and her parents to avail the benefits of the MHIS card. The girl underwent a major surgery at Dr. Norman Tunnel Hospital, Jowai, and was kept in the ICU for 3 weeks. The hospital raised a bill of Rs. 2,00,000/- for her treatment which the poor family was unable to pay. The PLV came into rescue of the family and shifted the girl to a government hospital. He then assisted the family to obtain the MHIS card. With the financial assistance provided under the MHIS, the family was able to pay the hospital bill.

## 2.5 MIZORAM STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Mrs. Laltharzeli,  
**DLSA:** Mamit Bazar Veng, DLSA Mamit.

### Activities/Work Done:

- Mrs. Laltharzeli is performing duty at Legal Aid Clinic, Bazar Veng. She attended training programmes conducted by Mizoram SLSA and Mamit DLSA.
- She identified various problems affecting the lives of the poor and marginalised sections of society within Mamit District.
- She rescued a minor girl aged about 9 years who was a victim of sexual assault allegedly committed by her father (50 years). Presently, the victim girl is undergoing rehabilitation and the perpetrator is facing trial.
- She provided assistance for claiming compensation to more than ten (10) families of deceased persons whose deaths were caused by unfortunate incidents such as accidents, natural disasters and crimes such as murder.
- She also assisted in settling disputes such as matrimonial, divorce and domestic violence related cases. Five (5) such cases were settled due to her efforts.
- She has helped children who were neglected, abused or exploited by referring them to and mobilizing the District Child Protection Unit (DCPU), Child Welfare Committee (CWC), Mamit District or Childline.
- She assisted many people for applying through internet portal for re-issuance of adhaar card. She also assisted students in applying for scholarships and also others for filing applications for Job cards under NREGS scheme.

- She has referred 187 cases, including Matrimonial issues, Domestic Violence cases etc. to Legal Aid Clinic, Front office and DLSA office during the period from April 2019 to August, 2019.
- In order to develop productive working relationships with her colleagues, she created Mamit District PLV group on WhatsApp which is used for sharing of their common concerns on the settlement of disputes and sharing of best practices.
- She spread awareness on the importance of safe/clean drinking water and cleanliness/sanitation throughout the District. For better and healthy livelihood of the society, she and UD&PA, Mamit District have set up a Children's Sanitation Club (CSC) in Mamit town. As a result of her commitment and hard work, promoting cleanliness and sanitation, such clubs i.e CSC have been set up in various towns and villages in Mamit District. There are now a total of 87 CSC.
- Her commitment and success in spreading awareness on the importance of Safe/Clean Drinking water and sanitation has won recognition and she was chosen to receive National Award from Department of Drinking Water & Sanitation, Ministry of Jal Shakti on 6<sup>th</sup> Sept., 2019 at Vigyan Bhawan, New Delhi. She was the first woman to receive this award.

## 2.6 NAGALAND STATE LEGAL SERVICES AUTHORITY

**Best PLV : Mr. B. Yemlong Chaba**  
**DLSA : Tuensang DLSA**

### Activities/Work Done:

- PLV Mr. B. Yemlong Chaba is one amongst the few educated persons from the Chang Tribe of Chingmei Village, Tuensang District, dedicating his services as a Para Legal Volunteer (PLV) since 2014.
- In the truest spirit of a PLV, he engages himself with all sections of the people in the unreached backward districts of Nagaland by providing legal aid and services and doing social services which have impacted people who are deprived and ignorant of their rights and entitlements.
- He executes NALSA schemes and initiates various legal awareness camps for his village and far off areas of the district for which he does not claim any fee/allowances.
- Taking keen interest in acquiring deeper knowledge for law after volunteering with the State Legal Services Authority and gaining basic training, he also started pursuing his Bachelor degree for law from Kohima Law College.
- From 21-24 June 2019, PLV Mr. Chaba had a weeklong seminar tour in Tobu area situated in Mon district. He chose Tobu area because it is the most remotest area of Nagaland and has very low literacy rate. The area is also very far off from the headquarter that there is little or no knowledge about Legal services. PLV visited schools and villages to spread legal awareness to the students and villagers on “Child Rights” “POCSO”, “The Immoral Traffic (Prevention) Act 1956” and “Prohibition of Child

Labour”. During the seminar tour, booklets and pamphlets were also distributed and displayed with the help of the local Student Union. Up to 2000 people attended the week long seminar.

- He volunteered to take classes at Government Middle School at Ngangpong village, Tuensang from 5-7 August 2019. During those three days, legal awareness on “Child Rights” was given not only to the students but also to the teaching faculties. He also met the parents, church board, Women Organization, Village Councils, Village Education Council and the Students Unions and sensitized them on “Child Rights”. He also distributed pamphlets.
- Due to the intervention of PLV Mr Chaba, one accused Mr. H.S. (name withheld) got legal aid from Tuensang District Legal Services Authority. Subsequently, his bail application was moved and bail was granted. However, he did not have anyone to furnish surety out as he was from a different state. So PLV Mr. Chaba went to the state of Arunachal Pradesh to find surety person to accused. On March 2019, accused Holive Sumi was released from Pasighat Jail, Arunachal Pradesh.
- On 16th of August 2019, he visited Kohdi Children Home Tuensang and organized a programme with 17 children present in the home. Legal awareness was also given to the children and staff working in the children’s home.
- PLV Mr. Chaba, in two separate matters, helped two women to get documents related to their late husband, necessary for processing the pension plan, from their in-laws who were not willing to handover the

same to them. Due to the efforts put by the PLV, at present both the women, Mrs 'C' and Mrs 'S', are living with their children and are receiving their husband's pension benefit that they were entitled to.

- On 30<sup>th</sup> August 2019, one Mr. Takomoa of Chakba Village, approached him to help him obtain a Taxi Permit. PLV Mr Chaba approached the Deputy Commissioner, Kohima and the Regional Transport Officer with an application on behalf of said Mr Takomoa and explained his problem to both the officers. Both the officers were very helpful and helped Mr. Takomoa get his Taxi Permit.
- PLV Mr. Chaba helped one Mr. Lamba receive the benefits from the authorities concerned, for his differently abled child .
- On 2<sup>nd</sup> March 2019, a minor girl claimed that she was raped. As a result there was a conflict between the two tribes i.e. the tribe of the victim and the tribe of the accused. When PLV learned of this matter, he approached women organization (i.e. Eastern Nagaland Women Organization, Chang Women Organization and Yimchunger Women Organization) and told them to intervene before the matter escalated and became violent. After the intervention by the various Women Organizations, the matter was handed over to the police. The case was registered in the police station. It is currently under investigation.

## 2.7 SIKKIM STATE LEGAL SERVICES AUTHORITY

**Best PLV : Ms. Passang Kipu Lepcha**  
**DLSA : DLSA (East Sikkim)**

### Activities/Work Done:-

- PLV Ms Passang Kipu Lepcha is presently working with East Sikkim DLSA.
- During the period, she helped 17 individuals to get Disability allowances.
- She assisted 147 people in applying for birth certificates, ration cards, aadhar cards, employment cards, income certificates and in opening bank accounts. She also helped widowed woman and students in her locality to get financial assistance from the concerned authorities.
- She actively participated in the legal services camps organized by the DLSA.
- She has been visiting Singtam Police Station to enquire about the lost and missing children in accordance the “Bachpan Bachao Andolan”.
- She provided counselling to the expecting and nursing mothers about proper diet and maintaining proper hygiene.
- She assisted in the organization of micro legal awareness programmes in co-ordination with the area Panchayat/local NGOs to sensitize the local public about the availability of free legal services and benefits available under the government schemes. During the said programmes, she also distributed pamphlets and brochures containing information of legal services amongst the public.
- She with the help of the local Panchayat and NGOs had disseminated awareness amongst the villagers.
- She regularly maintained the registers containing details of the number of legal aid beneficiaries.

## 2.8 TRIPURA STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Sri Ranjit Paul  
**DLSA:** West Tripura District DLSA

### Activities/Work done:-

- Sri Ranjit Paul, PLV started working as a Para Legal Volunteer with West Tripura District, Agartala since 2011.
- During the period, he was for sometime deputed at Front Office by DLSA, West Tripura. He provided legal assistance to many people who came to the office of DLSA seeking legal assistance on different issues. In each and every matter, he personally guided them in respect of filling of forms for availing free and competent legal services, referred them to the Front office Retainer Lawyer for proper legal advice and suggestions. He drafted their applications for seeking legal aid for representation before the court of law.
- He was also deputed at South Shibnagar A.D.C Village Legal Care & Support Centre at Mandwi under West Tripura District. He interacted with the villagers of that locality who were in need of legal assistance. He referred many matters to the office of DLSA for proper legal advice from panel lawyers. Besides legal needs, the villagers also approached legal aid clinic issues relating to obtaining of new as well as correction of voter IDs, Aadhaar, PAN Card, Citizenship, PRTC, ST/SC/OBC certificates, family ration cards, mutation of land etc. He provided assistance such as drafting their applications, filing of their forms and advising and referring them to the office of the DLSA for further assistance.
- He assisted in State Lok Adalats and National Lok Adalats. He assisted people who appeared in the Lok Adalats after receiving notices of Lok Adalat to find out lok Adalat benches etc.
- PLV Ranjit Paul came to know about one family of Sri 'P.D.' (name withheld) of Purba Jogendranagar. All the family members of his family are

handicapped. Among them, the 10 years old child, namely 'S' (name withheld) is a school going student suffering from 80% physical disability. She is a very talented child. She wanted to continue her study. However, due to financial stringency as well as lack of physical fitness her father was not able to bear medical and other expenses for himself, his wife and only daughter. PLV Sri Ranjit Paul met the family. He collected all the required documents, and referred the matter to the office DLSA. Thereafter, the matter was referred to concerned department for providing student sponsorship and arrangement of proper treatment of said child Sneha. Due to the efforts of PLV, 'S' is now getting monthly stipend of Rs.2000/- per month.

- In another matter one minor handicap child was abandoned by her father. Mother of the Child was also abandoned. Both of them were passing their days with great difficulties. During his visit to the area, this incident came to the knowledge of PLV Sri Ranjit Paul. He immediately met the family. The child was 90% physically disabled. PLV helped the family by completing the necessary formalities for getting connected to the welfare schemes. Since January,2019, the child is getting @ Rs.1000/- per month .
- Besides above, PLV also assisted one 15 years school going girl to get monthly stipend of Rs 2000/- per month to pursue her education.
- PLV came to know about two ladies residing at "Swaddhar Greh" through Superintendent of the said 'Greh'. Those ladies were deserted by their family members, and they were residing at the aforesaid 'Greh' for more than 3 years. As per the rules of 'Swaddhar Greh' after certain period aged women were not allowed to stay there. PLV Sri Ranjit Paul arranged shelter for those two ladies at "Apana Ghar" Old Aged Home, Barjala, West Tripura.
- He also arranged accommodation for two minor girls at the home run by CWC, Agartala. The family of these two girls was not able to take care of them and provide education to them due to poor financial conditions.

- One old age person 'N.D' (name withheld) was admitted in a hospital four years back by his sons. Thereafter, they never came to the hospital. The said ailing 'N.D' was passing his days in the hospital in a very helpless condition. He started begging to survive. PLV Sri Ranjit Paul came to know about him through a private local TV Channel. He immediately rushed there. He with the help of police personnel of NCC, Police station arranged accommodation for said aged ailing person at "Mahatma Gandhi Old Age Home" after fulfilling all legal formalities with the social welfare department, Govt of Tripura.
- During celebration of 'World Day of Social Justice' he participated in a rally organized by the DLSA West Tripura. During the rally, he found two women who were mentally ill. He took over those women to concerned police. Those women were produced before the court of Ld CJM. PLV Sri Ranjit Paul pursued the matter till those women were safely sent to the Moder Psychiatric Hospital, Narsingarh, for proper treatment.
- In the month of July-2019, people of Tripura faced heavy losses due to flood. PLV collected the names and addresses of the families who were affected by the sudden floods. He assessed losses, and brought it to the office of SDM, Sadar. Due to the efforts of PLV, the flood- affected people got relief from the Govt Authorities.
- Due to the efforts of PLV, six mentally challenged were shifted to the hospital for proper treatment .
- In the month of May, 2019, PLV found one aged person lying on the ground floor of the ITI building complex in an unhygienic manner. He was depressed over the death of his wife and was not staying at home. Due to his behaviour, his family and close relatives were not ready to take any responsibility. Due to the intervention of PLV, the close relatives became ready to take proper care and treatment of that aged person.
- He helped one helpless women get birth certificate for her child.

- One child Chiranjit Harishidas lost his left leg due to an accident in the year 2018. Due to the financial condition of the family, his father could not afford to provide artificial leg for his school going son. This matter came to the knowledge of PLV Sri Ranjit Paul. He immediately met the family, and approached the District Disability Board. One artificial leg was provided to the child. Later on, PLV came to know that the artificial leg provided to the child was made of heavy material, and it was too difficult for the child to put it on. PLV Sri Ranjit Paul again approached the District Disability Board. Due to the efforts of PLV, a better artificial quality leg was provided to Charanjit by the Disability Board with collaboration of CWC, Agartala.
- He helped around 351 people to get legal aid/advice, student sponsorship, amicable settlement etc.

## **North Zone Best PLVs**

(Haryana, Himachal Pradesh, Jammu & Kashmir, Punjab, Uttarakhand State  
Legal Services Authorities)

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### **3.1 HARYANA STATE LEGAL SERVICES AUTHORITY**

**Best PLV:**           **Shri Anil Kumar**  
**DLSA:**               **Hisar DLSA**

#### **Activities/Work Done :-**

- PLV Sh. Anil Kumar generated awareness among the people regarding various Social Welfare Schemes of Government of Haryana. He innovatively engaged with the poor and weaker sections of the society in getting prepared their old age pensions, widow pensions, disability pension, Senior Citizens Cards, etc.
- When he was deputed to visit Legal Care & Support Centre situated in Village Badhawar, the paternal uncle of one Pawan son of Sh. Satpal, r/o Village Badhawar, Tehsil Barwala, District Hisar visited the said Legal Care & Support Centre and disclosed that his nephew Pawan was mentally retarded since birth. An application form for financial aid was also submitted in the office of District Social Welfare Office. Sh. Anil Kumar helped in making disability certificate of Pawan from Civil Hospital, Hisar and Pawan son of Satpal was found 90% mentally retarded in his medical examination in Civil Hospital, Hisar. The joint bank account of child Pawan alongwith his mother was also got opened with the help of Para Legal Volunteer.
- He helped around total 382 people to get benefit under various welfare schemes. Briefly put, he helped 45 persons in getting prepared their old

aged pensions, 12 people to get widow pensions and destitute pension, financial assistance to 8 destitute children, 5 people got benefit under Ladli Social Security Scheme, 20 people to get Pension under Prime Minister Sharam Yogi Mandhan Pension Yojna, 35 people get ration cards, 30 people get labour cards, 50 people get Haryana Residence Certificates, Scheduled Caste Certificates, helped around 15 person get Birth & Death Certificates of their family members, 30 people get Backward Class Certificates, 40 people get Scheduled Case Certificate, 1 person obtain relief under Chief Minister Financial Cancer Assistance Scheme, 26 person in getting Adhaar Card etc.

- He completed the tasks assigned to him in a meaningful manner. He displayed his ability to work in coordination with fellow Para Legal Volunteers (PLVs) and other agencies.
- He also submitted the details of the work done by him alongwith copies of acknowledgment receipts of the persons to whom he helped in getting prepared their old aged pensions, widow pensions, disability pensions, senior citizens cards, destitute pensions, ration cards, labour cards, Haryana Residence Certificates, Scheduled Caste Certificates, Birth & Death Certificates, Backward Class Certificates, etc. He also submitted the reports of work to DLSA from time to time.

### 3.2 HIMACHAL PRADESH STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Shri Sanjeev Kumar  
**DLSA:** Sub Divisional Legal Services Committee,  
Tehsil Paonta Sahib

#### Activities/Work Done :-

- Shri Sanjeev Kumar, Para Legal Volunteer, Sub Divisional Legal Services Committee, Paonta Sahib has a zeal to work for the welfare and benefit of marginalised and weaker sections of the society. He always commingle and mingle with poor persons and those who are on the street and always helpful.
- He helped 18 poor patients to get Financial Aid /Assistance from HP Mukhyamantri Rahat Kosh for their treatment. He drafted their applications and assisted in completing procedural formalities including submission of application and documents with relevant departments. PLV also coordinated with the Police teams to provide necessary help to the people of unsound mind/beggars, helpless persons and Senior Citizens in the society.
- He helped 17 eligible persons in drafting and submitting their application forms to Tehsil Welfare Office Paonta Sahib, HP. Due to his efforts the accounts of those people were opened in the Post Office.
- He participated in 17 legal awareness programmes/Camps organized by the District Legal Services Authority from time to time. Around 1946 people were benefited from these programmes and camps. He made people of his area aware about their legal rights/duties and various schemes of NALSA.
- He interacted with 2,285 persons directly or indirectly. He always completed the tasks assigned to him, with enthusiasm and spirit of workability.

- He has innovative ideas about legal services. He interacted with Ministers and Officers during Junmanch with regard to the welfare of poor and needy persons.
- In the month of July 2019, near Police Station Paonta Sahib, he saw a thin & sick person. The said person appeared to be in some problem. The person disclosed his name as Sunil Chaurisiya of the State of Bihar. The PLV invited him to the Front Office. Sunil Chaurisiya disclosed that he was working in Paonta Sahib in building works. He further disclosed that he worked with two contractors, namely Vijay Kumar & Nandan Pandey. They had not paid his daily wages, amounting to Rs 19,200/-. The PLV called the contractors Nandan Pandey & Vijay Kumar to Front Office, and requested them to pay the wages due to Sunil Chaurisiya. After some discussion, by PLV with the contractors, they agreed to pay Sunil Chaurisiya the due amount. Thereafter Nandan Pandey paid ₹9000/- & Vijay Kumar paid ₹10,200/- to Sunil Chaurisiya.
- Smt. Salma W/o Shri Firoj Khan came to Front Office Paonta Sahib and disclosed her problem related to matrimonial dispute. It was disclosed that Smt. Salma, who hails from Majra Paonta Sahib H.P. had married one Sh. Firoj Khan R/o Jagadhari, Haryana. Her in-laws and her husband were mentally & physically harassing her. They did not provide her even the basic maintenance. She was forced to reside with her parents. She wanted to file a case of 125 Cr.P.C. against her husband. The PLV called her husband to the Front Office, Paonta Sahib. After elaborate discussions, their misunderstandings were resolved. Shri Firoj Khan and Smt. Salma started living together.
- One Aman who had lost his father. His mother had remarried. PLV helped grandfather of Aman, who was looking after him to get financial aid from welfare department Sirmaur for taking care of

Aman. PLV visited their homes. He also visited school and bank and due to his efforts Aman could be connected with financial aid. Master Aman is now studying in 9th class. The Foster Care financial aid from department is regularly deposited in this account.

- During Door to Door campaign , PLV Shri Sanjeev Kumar met one Sh. Lutta Mohd belonging to a BPL family. He was living in a damaged hut. In one side of the hut cattle was also kept. PLV told him that the Government was providing housing subsidy for needy persons. PLV assisted in collecting all necessary documents related to scheme i.e. Bonafide, Caset certificate, Income Certificate , Bank Account and other related papers . After completion of paper work, the application form along with documents was filed and submitted to Tehsil Welfare Office Paonta Sahib Sirmour HP. Due to the efforts put by PLV, an amount of ₹1,35,000/- was sanctioned to Shri Lutta Mohd for the renovation of his hut.

### 3.3 JAMMU & KASHMIR STATE LEGAL SERVICES AUTHORITY

**Best PLV: Ulfat Ahmad Dar**  
**DLSA: Pulwama**

#### Activities/Work Done :-

- PLV Ulfat Ahmad Dar is deputed in Front Office DLSA Pulwama.
- The PLV made his efforts to settle two matrimonial disputes. To settle these disputes the PLV held 3 – 4 meetings with both the parties in both the cases.
- PLV Mr Ulfat did a lot of work for helping the poor and needy. He kept up-to-date record of his work.
- He provided assistance in settlement of 4 cases undergoing mediation.
- He helped 281 old age people to get benefit of the “Indira Gandhi National Old Age Pension Scheme”.
- He helped 97 physically challenged persons in getting benefit from the Social Welfare Department under the PCP scheme.
- He helped 497 people in getting Adhaar cards, scholarships, disability certificates, ST/SC and RBA certificates.
- He helped 298 persons in availing assistance under the Swachh Bharat Abhayaan for construction of toilets.
- He helped 102 construction workers to get Rs. 2,50,000/- each from the Construction Workers Welfare Board for the marriage of their children.
- He helped 285 persons in getting medical assistance. He helped many people in getting Adhaar /PAN/health/vacation ration cards, etc.

- He helped 275 persons in getting disability/birth/death/income /domicile/ family register certificates and other benefits under the Central/state Govt. Welfare schemes
- He assisted district police in tracing 3 missing children of the district.
- He forwarded 225 applications of ration cards to the concerned department i.e. Food and Supply Department. All those persons got their own ration cards.

### 3.4 PUNJAB STATE LEGAL SERVICES AUTHORITY

**Best PLV: Mr. Avtar Chand Chumbar**  
**DLSA: SBS Nagar District, Punjab**

#### **Activities/Work Done:-**

- Sh Avtar Chand worked for the betterment of every section of the society by actively participating in the organization of several awareness camps and seminars across the villages, slum areas and schools.
- He assisted in organizing more than 100 seminars out of which 53 were organized in the villages and slum areas. In the seminars conducted in Schools, students were made aware about their legal rights, the provisions of the POCSO Act, Child Marriage, Dowry System, etc.
- He was deputed at 14 Help Desks in Block Banga and villages. Through these help desks he helped the people to get quick relief by helping them to fill their forms and connecting them with the government welfare schemes. He helped 1,450 persons to get connected with different government welfare schemes such as Aata-Daal Scheme, Widow Pension & Old Age pensions, Foster Cards schemes, etc.
- He spread awareness through SML Van from 13.04.2019 to 28.04.2019 and has performed specific duties assigned to him like conducting seminars in the Villages, schools, Gram Panchayats and slum areas, to make people/students aware about the various government welfare schemes, NALSA schemes and the Toll Free Number 1968.
- During the 'Door to Door' Campaign, he covered 9 villages to identify the people who are in need of legal assistance and made people aware about free legal services. Around 4,000 persons got benefitted through this campaign.

- The PLV discharged his duties timely and regularly. His disciplined approach, professionalism, team spirit and effective relationship with the government departments, NGOs, advocates, other PLVs, etc. helped the organization in discharging its duties timely and effectively. He has submitted his reports on time to the DLSA along with the success stories, if any.
- Sh Chummbur is always open to take the assignments at the remote areas of the district and focuses on compilation of the work as per the timelines suggested. He executes the activities in a planned manner. The reports submitted by him are up to the mark and are backed by sufficient evidences.
- In the month of September 2018, he played a pivotal role in stopping the child marriage of two minor sisters namely Anju and Tanu. The PLV immediately moved the applications to the CDPO, SDM and SHO Rahon. With the timely intervention of Sh. Avtar Chand Chummbur, action was taken and the child marriages of both the minor sisters were stopped.
- A minor girl who was four months pregnant eloped from her house and she was traced by the police from Chandigarh. The parents of the girl were not willing to keep her with them. The PLV played a very active role and reported the matter to CWC, DCPU, SBS Nagar. He approached the family of the girl and counselled them. Due to his efforts, the parents consented to take the custody of the girl and thus, the girl was reunited with the family.
- The PLV was assigned a case wherein two minor sisters of a slum area in SBS Nagar were burnt to death after their hut caught fire. The PLV along with his team reached the spot and inquired about the matter. He helped the family to get financial assistance of Rs. 42,100. He also helped in restoring the water supply to the dwellers of the slum area by coordinating with the concerned authorities.

### **3.5 UTTARAKHAND STATE LEGAL SERVICES AUTHORITY**

**Name of Best PLV: SH. KHASTI VALLABH**  
**DLSA: Nainital , DLSA**

#### **Activities/Work Done:**

- PLV Sh Khasti Vallabh is working with DLSA Nainital. The topography of the district makes it difficult to approach the masses living in the remote hilly areas. However, with his honest and dedicated efforts, the PLV used to travel to remote places and meet the marginalized sections of the society through his endeavour of 'Connect and React'.
- During the period, he assisted in organizing 91 Legal Literacy/Awareness Camps. Around 250 people got benefited by these camps.
- He actively participated in various door to door campaigns organized by the DLSA Nainital which benefitted around 3012 persons.
- The work assigned to him during the Jail Campaign was completed within time.
- He is also working in the Legal Aid Clinic, Kaladhungi, Nainital and performing his duties efficiently. He has good and effective impact in the society and amongst the common mass at his personal/individual level.
- He has good coordination with all the stakeholders and has good management skills.
- He submits all his monthly work reports on time.
- PLV Sh. Khasthi Ballahb played a crucial role in providing electricity in 3 villages after following up the matter with the concerned authorities.
- Because of his efforts, a criminal case was re-opened in the police station and the culprit was arrested. In this way, he helped the victim to get justice.
- He visited various schools of his area and made the students, teachers and non-teaching staff aware about the availability of free legal services.

- He assisted in the organization of legal literacy camps and sensitized the masses about the various ADR Mechanisms.
- He actively participated in a survey/research work under the NALSA (Legal Services to the Victims of Drug Abuse and Eradication of Drug Menace) Scheme, 2015, and provided benefits of the Central and State Government's welfare schemes to the common masses.
- The PLV propagated Legal Aid and Legal Awareness campaign and other allied activities by various social media platforms amongst the common masses so that, they may get familiar about the activities and services carried out by the Legal Services Institutions. The efforts of the said PLV was also praised and awarded by the District Administration.
- His active participation in all the legal aid activities is always helpful towards effective implementation of the legal aid schemes as well as the NALSA Schemes. He is working as a representative of the common masses of his area and tries to resolve them with the help of other stakeholders.
- He also spread awareness amongst the masses about the ill effects of Drug Abuse, Illiteracy as well as, the benefits of environment protection and Children & Women rights.

## **South Zone Best PLVs**

(Andhra Pradesh, Karnataka, Kerala, Tamil Nadu, Telangana State Legal Services Authorities)

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### **4.1 ANDHRA PRADESH STATE LEGAL SERVICES AUTHORITY**

**Best PLV:**           **Sri J.Suresh Sahayam**  
**DLSA:**               **Kadapa**

#### **Activities/Work Done :**

- During the awareness programme, PLV came to know about one boy who was not given admission by a school as he was unable to obtain the TC from his previous school. The father of the boy requested the PLV to help them in this matter. The PLV helped the boy in obtaining the TC by contacting the proper authorities of the previous school and therefore, helped him in getting admission in a new school to continue his studies further.
- The PLV came across a widow who was denied her husband's share of his ancestral property by his relatives. The PLV helped her to get her rightful share by counselling both the parties.
- The PLV came across another case where a consultancy firm took an advance of Rs.30,000/- from a boy in lieu of admission in B.Sc., Agriculture in Maharashtra. The said consultancy firm also took his original certificates. In the meantime, the boy got admission in another institute however, he could not produce his documents. The consultancy agency demanded a sum of Rs. 2,50,000/- for returning the said certificates. The father of the student could pay only Rs.70,000/-. The PLV

helped them to file a case in Permanent Lok Adalat (PUS) against the consultancy services.

- The PLV assisted the lawyers in preparing the drafts to file the same before the proper forums.
- He also submitted his reports on time.

## 4.2 KARNATAKA STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Shri Vishu Shetty  
**DLSA:** Udupi

### **Activities/Work Done:-**

- The PLV, in the month of March, 2019, found a mentally and physically ill lady wandering in the streets, begging alms. He admitted her in the Mental Care Hospital and later on, reunited her with her family. In a similar case, one 27 year old who was mentally retarded and destitute was rescued and provided shelter.
- The PLV in coordination with Mahila PS Women, Child Welfare Department and Health Department in Udupi rescued many other destitutes and provided shelter to them.
- The PLV rescued one 40 years old woman who was suffering from paralysis and was bed ridden. He helped her to get a BPL card in her name. Since, she had no place to stay, the PLV was also kind enough to accommodate her in his own house.
- The PLV came across a situation where a mentally ill boy was assaulting his old and ailing mother. The PLV immediately contacted the Mahila Police Station and took steps not only to rescue the old woman but also arranged to get the boy admitted in the mental care hospital for treatment.
- The PLV also performed the last rites of the unclaimed dead bodies by coordinating with the officials of the relevant government departments.
- The PLV not only rescued many destitutes from the streets but also helped many poor children to continue their education.
- The PLV helped a cancer patient, who lost her husband, get proper treatment and facilitated education of her daughter.
- The PLV also helped a mother-daughter duo who were on the verge of committing suicide to lead a better life by giving them proper counselling.

### **4.3 KERALA STATE LEGAL SERVICES AUTHORITY**

**Best PLVs: Smt. Thameesa A**  
**DLSA: Thiruvananthapuram**

#### **Activities/Work Done:**

- Ms Thameesa A has been serving in the Legal Aid Clinic attached to the Mental Health Centre, Peroorkkada, Thiruvananthapura.
- The PLV spread awareness amongst the people of Kollayi about the availability of free legal services.
- During the flood, the PLV with the help of the other inhabitants of her area collected flood relief materials and distributed it in the said flood affected areas.
- The PLV provided various services to the marginalized sections of the society including women, people with disabilities, Scheduled Castes, Scheduled Tribes, Senior citizens, children etc. and helped them to get connected with the Govt. schemes, welfare pensions, rehabilitation.
- She appeared in a programme “penkzhchakal” in the youtube channel Subhadram and spread awareness amongst the masses about the availability of free legal services. On seeing the channel, many people thereafter, approached the DLSA concerned for legal aid and advice which was successfully provided to them. The PLV spends her honorarium on the welfare of the poor and the needy.
- The PLV came across a situation where a patient was admitted in a mental hospital without anyone to care of her. Even after two years of admission, no one came to visit her. The PLV made efforts to locate her relatives and succeeded in convincing her relatives for accepting her and letting her stay at their rented house.
- In a similar matter, the PLV reunited another woman, who hailed from Chattisgarh, with her brother.

- The PLV through her efforts, helped one mentally disabled woman to protect her right/interest in her ancestral property.
- The PLV in one instance came across a family where all its members were suffering from various ailments including mental and physical disabilities. The PLV helped the family in getting pension and medical treatments along with monetary help from volunteers for purchasing medicines and repair of their house.
- The PLV provided timely assistance to the needy and deserving people to get eligible old age pensions, widow pensions, pensions for cancer patients, leprosy persons etc.
- She also helped another lady, the whereabouts of whose husband were not known for last seven years, to get destitute pension. The PLV also helped many children to get free education up to professional level under the scheme prevailing in the State of Kerala.
- In the State of Kerala, there is a scheme under which the parents whose children are mentally disabled and who are under 18 years of age get financial assistance of Rs. 25000/- per annum. In this connection, the PLV came to know that the said amounts were not deposited in the accounts of many families. With the constant efforts of the PLV by coordinating with various government departments, the amounts got credited in the accounts of the actual beneficiaries.
- The PLV also helped the spouse of a cancer patient to get a financial assistance of Rs. 35,000/- for conducting small scale business.
- Besides the above, Smt Thameesa helped several other needy people to get financial assistance, medical treatment, etc.
- She helped 18 people housed in the mental hospitals hailing from other Districts and States to rejoin with their relatives in their places.
- She actively participated in the door to door campaign.

- She also collected data of the dependents of prisoners during the campaign for legal assistance to the family members of the prisoners, and legal assistance was provided to the needy.
- She promoted the goodwill of the system and actively participated in the activities of the DLSA. She visited all the care homes in the district with a view to provide them help and legal aid, if needed and she update them about the welfare schemes of State Government.
- PLV Smt Thameesa A maintained perfect co-ordination with all other PLVs. She even sought assistance from all the stakeholders situated inside and outside the district to trace out the persons involved in a particular issue as well as, for other matters for better resolution of the same.
- The PLV promptly submitted the reports of the activities under taken by her to the DLSA.
- The PLV came across an old couple, deserted by their sons. Their daughter was mentally challenged and they were also not in receipt of any financial help from any source. The PLV took appropriate steps addressing the grievances of the old couple. Due to the able efforts of the PLV, the old couple was able to get pension and are also now taken care of by their sons.
- The PLV also tried to connect many people to the various Schemes of the Government of Kerala. Moreover, she also arranged treatment for a senior Citizen who hailed from Tamil Nadu and was found in the Thampanoor bus stand. She also made efforts in reuniting him with his family members.

#### **4.4 TAMIL NADU STATE LEGAL SERVICES AUTHORITY**

**Best PLV:**           **Dr.D.Vijayakumar @ Dr.D.Viji (Transgender)**  
**DLSA:**               **Tiruvallur**

##### **Activities/Work Done:-**

- Dr. D.Vijayakumar @ D.Viji (Transgender) works for the poor and needy apart from serving her own community of Transgenders who are in a disadvantaged position. Her service has reached every nook and corner of the Tiruvallur District.
- As a Para Legal Volunteer, she attended nearly 50 Legal Literacy Programmes along with the Panel Lawyers in both Government & Private Schools at Tiruvottriyur Taluk where around 3000 School Children were benefited and were enlightened about Good Touch, Bad Touch, Child Marriage, Child Labour, POCSO Act, Child Abuse etc.,
- She also helped 30 Transgenders to take up Catering Course and 4 Transgenders to undergo the Course for Dairying the Cows through District Social Welfare Department. She also helped nearly 100 Transgenders to register them in the District Employment Office.
- She helped 2 differently abled persons in getting Scooters and Cycles from the Department of Differently Abled Welfare Office at Tiruvallur.
- She also assisted a Transgender to start business of her own by obtaining small scale business loan of Rs.50,000/- from the District Social Welfare Department of Tiruvallur.
- As a PLV, she took necessary steps and followed-up with the concerned Officials and obtained "Patta" for nearly 40 transgenders. Due to her efforts, houses were also constructed and handed over to them.
- More than 30 Senior Citizens were assisted by the PLV to obtain Old Age Pension.

- She also helped 16 Transgenders to start a Self Help Group for their Economic Development.
- She also assisted many Transgenders, Senior Citizens, Widows in getting Ration Cards, Aadhaar Cards, Voter Ids, Unorganised Labour Cards, Health Insurance Cards and Bank Pass Books.
- The PLV assisted in organising regular Micro Camps in the Slums situated at Tiruvottriyur Taluk wherein she explained about the availability of the Government Schemes. She drafted their applications and forwarded the same to the concerned departments through the District Collector of Chennai and made regular follow ups about the progress of the applications.
- During the Campaign for Women Inmates and their Children, Campaign for Access to Justice and Campaign for Prisoners & their family members, the PLV has built a faithful relationship between the women prisoners and the DLSA, Tiruvallur and thereby helped in quick redressal of their socio-legal issues. The PLV also helped the abandoned children of the women Prisoners in getting accommodation in Child Care Institutions and in getting School admissions.
- The PLV regularly attended the Grievance Days at Chennai & Tiruvallur Collectorate and forwarded the Non-legal petitions collected in the Camps to the District Administration which were regularly monitored and followed up by the PLV.
- The PLV participated in all kinds of activities organised by the DLSA, assisting illiterate people, helping the senior citizens in getting Old Age Pensions, assisting the unorganized labourers in getting Government Labour Cards, assisting Transgenders in getting Transgender Welfare Board Cards, periodically visiting Central Prison Legal Services Clinic and Collecting Petitions from the Prisoners & hearing the needs of the

prisoners, actively participating in all Grama Sabha Meetings, etc. Around 5,555 people were benefitted due to the work done by the PLV.

- Tr D.Viji is an active Human Being and a good humanitarian who helped other fellow people in setting up a right path and has helped the public at large. She has also contributed to the society by assisting the DLSA in reaching its goal of Access to Justice for All and also by assisting the public in redressing their grievances.

#### **4.5 TELANGANA STATE LEGAL SERVICES AUTHORITY**

**Best PLV:** Smt. K.Nagamani  
**DLSA:** Khammam

##### **Activities/Work Done :-**

- Smt K. Nagamani, is providing her services at the Village Legal Care and Support Centre, Nelakondapally. As a part of her duty, she is creating awareness amongst the villagers and also providing counseling to the parties.
- She is innovatively engaged in working for the weaker and marginalized sections of the society and is spreading awareness amongst the villagers who were apprised about the services available at Legal Aid Clinic.
- The PLV has taken care of a minor girl who gave birth to a female child in the Government area Hospital, Nelakondapally. Due to the intervention of the PLV, the hospital provided her with the KCR kit which they initially refused.
- The PLV, during the door to door campaign, informed the people about the schemes of the Legal Services Authority and also distributed different pamphlets to them.
- Due to the efforts of the PLV, 3 disputes between mothers and sons were resolved and the sons agreed to maintain their mothers by providing them all the required facilities.
- She helped one handicap person to get pension from the MDO, Nelakondapally.
- The PLV assisted in organizing a legal literacy camp at Nelakondapally on the topic 'FREE PLASTIC' where she sensitized the people about the harms caused by plastic use and distributed cloth bags. Within a very short time, the PLV, with her tremendous effort, became successful in

eradicating the usage of plastic by 75% in her town i.e. Nelakondapalli village.

- In a village of Mangapuram thanda, she stopped 1 child marriage and reported the matter to the police.
- The PLV also organized a medical camp in Vasavi Gardens, Khammam on the occasion of World Health Day. To make the camp successful, she made door to door visits and informed the people about the same.
- On 6-6-2019, the PLV assisted in organizing a legal literacy camp on the topic of “Prohibition of Ragging”.
- The PLV also participated in a plantative drive “Haritha Haram” programme twice in Nelakondapalli and Guvvalagudem villages and planted many trees.
- The PLV completed the task that was entrusted to her speedily and remarkably.
- She coordinates well with the fellow PLVs, other agencies and has good organizational and leadership skills.

## **Small States/UTs Zone Best PLVs**

(Andaman & Nicobar Islands, UT of Chandigarh, UT of Dadra & Nagar Haveli, Daman & Diu, Delhi, Goa, Lakshadweep, Puducherry State Legal Services Authorities)

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### **5.1 ANDAMAN & NICOBAR ISLANDS LEGAL SERVICES AUTHORITY**

**Best PLV:**

The name of the best PLV has not been recommended by the State Legal Services Authority for the Commendation Ceremony.

## 5.2 UT OF CHANDIGARH LEGAL SERVICES AUTHORITY

**Best PLV:** Mr. Dalip Kumar

**DLSA:** Chandigarh

### Activities/Work done:-

- PLV Dalip Kumar worked at the Legal Aid Clinic, Ram Darbar, Chandigarh from 01.09.2018 to 31.08.2019. During the period, he attended 280 visitors and provided legal advice/assistance to them in the form of filing up of their forms for availing various benefits available under different welfare schemes. He also forwarded matters to the SLSA for taking up the disputes at pre-litigation stage for resolving them, etc.
- The PLV also helped a 100% disabled person who was duped by a property dealer. The said dealer took a sum of Rs. 3,30,000/- from him on the pretext of providing him land in Punjab. However, the dealer neither gave the land to him nor returned the money. The disabled person approached the local departments for help but nobody paid any heed to him. The PLV came into contact with him while distributing the pamphlets of Lok Adalat. The PLV told the property dealer that he would face legal consequences in case if he did not refund his money. After due persuasion, the property dealer agreed to return the money.
- The PLV came across an injured factory worker whose elbow and shoulder were damaged due to an accident in a factory. Even though he was initially given treatment at the behest of the factory owner yet, he did not recover. The man contacted the PLV who took him to the government hospital where the doctors performed operation upon his shoulder and elbow. The PLV also helped the man to get an amount of Rs. 2,00,000/- from the factory owner as compensation in a pre-litigation settlement.
- The PLV came across a problem of overflowing sewerage water in Ramdarbar colony due to which 200 houses and around 3000 people were

affected. The residents approached all the relevant authorities for help but no one came ahead. The PLV informed the residents about the Permanent Lok Adalat (PUS) and helped them file a case. The said matter was resolved in 3 sittings.

- The PLV, during a survey, came across the Hallomajra colony where 25,000 poor migrant people were residing but there was no regular doctor available at the dispensary. The PLV helped the people prepare all the documents for filing the case before PLA(PUS) and a permanent doctor was appointed for 3 days and 2 other doctors for the whole week.
- In a similar case, the PLV came to know that a new doctor had not been posted at Ramdarbar dispensary even after three months of the transfer of the previous doctor. He immediately contacted the concerned authorities. Due to the untiring efforts of the PLV, a doctor was appointed in the Ramdarbar dispensary within a week.
- The PLV helped the people of Ramdarbar area to file a complaint before the PLA (PUS) against the concerned authorities for not repairing the road even after 16 months of laying the sewerage line. It was only after the order passed by the PLA(PUS) that the matter was resolved.
- Due to the intervention and counselling of the PLV, 2 separate family disputes between the mother-in-law and daughter-in-law were resolved. He also helped one widow to get contractual job.
- The PLV helped another widow in getting the tenants vacate her house by filing appropriate application before the SDM concerned.
- The PLV participated in an Awareness Camp and sensitized the students of the government high school about Drug Abuse.
- He participated in a programme organised by the Chandigarh Police in a school and sensitized the children on the topic 'child trafficking', 'NALSA Scheme' and the availability of free legal services.
- The PLV helped in reconciling a matter between the husband and his wife.

- The PLV submitted the applications of 43 labourers to the Labour Department, Chandigarh for issuance of labour cards. He personally visited the Labour Department and pursued the matter with the department. Because of his efforts, labour cards were issued to all of them.
- Due to his efforts, Disability and Birth Certificates of 8 people were corrected, Aadhar Cards were issued to 38 people, 45 complaints on behalf of the poor people were filed on the online portal of MC Chandigarh, Voter Cards were issued to 80 people and senior citizen cards were issued to 40 people.
- He helped 55 old age widows to get old age and widow pensions.
- The PLV maintained the Legal Aid Clinic registers regularly. He also submitted the monthly reports on time.

### **5.3 UT OF DADRA & NAGAR HAVELI LEGAL SERVICES AUTHORITY**

**Best PLV: Ms Geetaben K Patel**  
**DLSA: Silvassa**

#### **Activities/ Work Done:-**

- Ms Geetaben K Patel spread awareness about the social welfare schemes of the government amongst the poor and the needy tribal people of the villages and various patelad of Dadra & Nagar Haveli.
- She assisted the people in filing up application forms of various government schemes and helped them get connected with the various social welfare schemes.
- She helped people to settle their matters outside the court by providing proper counselling to them.
- The PLV co-ordinated with the government schools for the admission of the children of the tribal people in the schools.
- The PLV visited various villages under the Patelad allotted to her and sensitized the poor masses about their rights, free legal services and the various welfare schemes.

## **5.4 DAMAN & DIU LEGAL SERVICES AUTHORITY**

### **BEST PLV:**

The name of the best PLV was not recommended by the State Legal Services Authority for the Commendation Ceremony.

## 5.5 DELHI LEGAL SERVICES AUTHORITY

**Best PLV:** Ms Hazira  
**DLSA:** North West

### Activities/Work Done:

- Ms. Hajira actively participated in each of the project undertaken by the North West DLSA.
- During the project “Sushakti”, which targeted the drug abuse done by children in the Aman Vihar area. She was instrumental in conducting a survey for 4 days in Aman Vihar. After identification of the problem area, she started taking activity sessions with the children of the said community. She helped many persons including 25 children in getting counselling sessions as well as getting one person aged 49 years admitted in the de-addiction centre. Through this project, not only did she prevent them from taking drugs, she also brought about a cleanliness as well as behavioural transformation in the children.
- During an awareness camp, she helped several women, who were victims of different atrocities such as domestic violence, etc. secure legal aid counsel for filing their case before the appropriate authorities.
- She helped a transgender and his sister to settle their dispute between them by undergoing counselling sessions at the DLSA office.
- She helped a lady in obtaining the Birth Certificate of her child and later on, in getting admission in a school.
- Ms. Hajira helped in conducting 18 Legal Awareness Camps wherein she helped around 8 persons in procuring free Legal Aid. She also participated in 3 Aadhar Card Camps. She was instrumental in spreading awareness about the different activities and schemes of DLSA to around 100 families by conducting Door-to-Door campaign.

- She also helped families of 20 prisoners in availing the benefits of different government schemes.
- She has actively worked in co-ordination with other PLVs as well as various agencies.
- She manned the Legal Aid Clinic at the Labour Commissioner's Office. She also worked in association with SPYM while conducting de-addiction Campaigns.
- She has carefully documented all her work by preparing records of the participants as well as the Success Stories. She was very diligent and sincere in all her projects.

## 5.6 GOA STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Miss Vijayalaxmi Naik,  
**DLSA:** North Goa

### Activities/Work Done:

- Miss Vijayalaxmi Naik provided assistance to about 826 people and facilitated them in solving their issues like correction in ration cards, election cards, divergence certificate, mutation, SC/ST certificates, issuance of land maps, etc.
- Due to her efforts, a senior citizen, who was thrown out of the house by his son, was able to get maintenance of Rs.10,000/- per month under the Maintenance and Welfare of Parents and Senior Citizens Act.
- She participated in a skit reflecting upon the various benefits available to the labourers under the law and various other schemes. It was performed on the occasion of Labour Day.
- She visited the Colvale jail and interacted with the prisoners for providing legal services to their family members. She also interacted with the family members of such prisoners.
- She actively participated in various legal awareness programmes of the DLSA such as programme for the Workers in the Unorganised Sector at Taleigao, Legal Awareness programme for women inmates at Colvale Jail on the occasion of Women's Day, Legal Awareness Programme on NALSA (Legal Services to Senior Citizens) Scheme, 2016 etc.
- She attended all the programmes organized by the DLSA and some programmes of Tiswadi TLSC.
- She submitted the reports of her work to the DLSA on time.
- She helped in the rehabilitation of a 64 year old destitute and injured person in the Asylum of Candolim, Old Age Home. The PLV took him to GMC hospital, Bambolim. Looking at his wound being infected, even the

doctors were reluctant to treat him. The PLV through her persistent efforts got the person admitted in the hospital, took care during his treatment and later on, got him rehabilitated at an Old Age Home.

## **5.7 LAKSHADWEEP LEGAL SERVICES AUTHORITY**

### **Best PLV:**

The name of the best PLV has not been recommended by the State Legal Services Authority for the Commendation Ceremony.

## **5.8 PUDUCHERRY LEGAL SERVICES AUTHORITY**

**Best PLV: Mr. Thiru K. Anandan**

**District: Puducherry**

### **Activities/Work done**

- Mr Thiru K. Anandan was empanelled as a PLV in the year 2015.
- He actively participated in all the legal services programmes conducted by the UTPLSA and has shown keen interest and dedication in the work he was entrusted with.
- During the reported period, he visited the Village Care and Support Centre and the Police Station and provided legal assistance to the needy people.
- The office of the Hon'ble Lieutenant Governor Puducherry has requested to depute one PLVs to assist them in the Open House Session being conducted in every Wednesday so as to receive grievance petitions from the general public. The said PLV was deputed to provide assistance in the said session in the Lieutenant Governor's Office. He assisted in segregating the grievance petitions category wise and thereafter, those petitions were sent to the respective departments for redressal of the grievances. The PLV followed up with the staff of the UTPLSA and updated the applicants about the status of their petition which were forwarded to the UTPLSA.
- He also assisted the DLSA in organizing Legal Services Camps and actively participated in those camps.
- He performed Motorbike rally from Puducherry to Chennai, Kariakal, Thiruvannamalai and has travelled 751 Km with a purpose to spread awareness about the traffic rules and ill effects of violation of traffic rules, pollution free festivals, following compulsory smoke traffic rules, 100% Voting for Stronger Democracy, Save Water – Increase ground water level-

Rain water harvesting. Around 40,000 people were sensitized about these social-legal topics during the rally.

- During his visits to the Village Care and Support Centre, he assisted the advocates in all possible manner and intimated the surrounding village about the existence and the services rendered by the Village Care and Support Centre.
- He has been nominated by the UTPLSA to visit police stations and to collect particulars of the cases registered with regard to offences against Children and Women. He was very prompt in reporting the matter to the SLSA enabling them to take speedy actions.
- He assisted the UTPLSA in conducting Legal Awareness Camps in rural areas in coordination with the government departments. He informed the villagers about the said camp and helped in arranging transportation for the public so that maximum number of people reach the venue and get benefitted.

## **West Zone Best PLVs**

(Gujarat, Madhya Pradesh, Maharashtra, Rajasthan State Legal Services Authorities)

### **6.1 GUJARAT STATE LEGAL SERVICES AUTHORITY**

**Best PLV : M. Hasubhai J.Patel**  
**DLSA : Rajkot**

#### **Activities/Work Done .**

- During the year, one of the best work done by the Panel lawyer was an initiative to provide benefits of "Niradhar Vruddh Sahay Yojna" of the Government of Gujarat to old-age persons residing at Sadbhavna Old Age Home at Rajkot. He regularly visited the old age homes and interacted with persons residing therein in order to find out the problems faced by them. During the reported period, he helped 35 old aged persons in obtaining necessary documents, and later on helped them to get a pension of Rs 750/- per month under government scheme. He assisted those persons in opening Bank Accounts. All those 35 old-age persons are now getting pension of Rs.750/- in their bank account every month directly.
- He also assisted more than 200 old age persons to get requisite documents issued from the concerned authorities to apply for "MAA-AMRUTAM" Scheme of the Government of Gujarat. After completing all the formalities, he helped them in getting "MAA-AMRUTAM" cards. Many of those old-age persons have availed the benefit of the cards during their illness and hospitalization.
- He managed to find 5 families to sponsor Special Lunch/Dinner for the old-age home once in a year.

- He visited Rajkot Central Jail every Sunday and sensitizes the prisoners to adopt positive attitude and positive deeds and in this way made an effort to help them reconcile/rehabilitate with the society.
- He assisted DLSA during "Niradhar Vruddh Sahay" and co-ordinated with other agencies.
- The PLV completed all the work/task assigned to him timely and efficiently.
- DLSA, Rajkot developed a system wherein each PLV submitted report to the DLSA on monthly basis. During the reported period, the PLV submitted his properly prepared reports before 05th of succeeding month without fail
- The PLV utilized the honorarium paid to him in various initiatives towards old age people or jail inmates.

## 6.2 MADHYA PRADESH STATE LEGAL SERVICES AUTHORITY

**Best PLV:** Ms Shikha Bhaurase  
**Distt :** Beul , MP

### Activities/Work Done:

- Smt. Shikha Bhaurase rendered great service for the cause of the needy persons in the Betul district where 30% of the population consists of tribal people.
- Being located in a far flung area, the PLV took great efforts in reaching out to the masses and sensitizing them about the Adivasi rights and PESA Act. The PLV also spread amongst them awareness about the provisions of the RTI Act as well as, the usage of the local produce viz., Mahua, Tendupatta etc. as a means of livelihood.
- She worked as a counsellor at a one stop centre, District Betul. She rendered assistance in spreading awareness on the cyber offences.
- She also assisted in organizing camps in schools and imparted information on the POCSO Act and cyber offences. In one instance, the PLV came across a lady who was residing at her maternal house as her husband used to torture her physically as well as, mentally. In order to tarnish her reputation, the husband created a fake facebook ID and threatened her. The PLV helped the lady in getting her complaint registered at the police station. In another similar matter where a lady who was the victim of cyber bullying and abuse was helped by the PLV.
- The PLV helped 2 families to resolve their matrimonial disputes through counselling. She also played an active role in prohibiting a child marriage.

- She assisted a victim of domestic violence in getting back her jewellery from her in-laws and initiating a compromise with her husband and family.
- The PLV came across a family wherein the minor daughter eloped with a boy. The PLV helped the family in registering a complaint before the appropriate authorities and shared her mobile number on various social media platforms. The phone number was traced and the girl was found to be in Gujarat. The girl who was found to be 2 months pregnant, was then rescued from there along with the boy. The PLV counselled the girl and helped her in getting re-united with her family. The PLV, in a similar way, also helped another girl who was recovered from Rajasthan to get connected with her family.
- The PLV helped the DLSA in organising 13 awareness camps including one on women's day, which were held at various places to sensitize different sections of the society such as unorganized labour, transgenders, women, farmers, etc. The people were made aware about the availability of free legal services and their rights and entitlements under the law and various welfare schemes. They were made aware about the ill effects of using plastic and they were encouraged to vote during elections.
- The PLV also played a key role in organizing 2 Door to Door campaigns. She interacted with the people and made them aware about the NALSA schemes.
- She also made visits to the jail and organized 2 awareness camps wherein she sensitized around 265 inmates residing therein about their rights under the law. During the campaign for providing legal assistance to the family members of the prisoners, the PLV provided counselling to the prisoners and helped the family members to redress their grievances.
- The PLV helped an old woman of 100 years old in getting her old age pension which she was not receiving for the last 2 months.

- The PLV helped 6 specially abled students to write their examinations by arranging writers for them. She also helped another student who was on the verge of committing suicide due to examination phobia by counselling her.
- The PLV helped a rape victim to get her complaint registered before the police officials. The girl delivered a baby boy but was having no means to maintain herself and her child. The PLV helped her in getting compensation from the concerned DLSA and connected her with the Prime Minister Matritwa Yojana.
- She submitted the reports to the DLSA on time.

### **6.3 MAHARASHTRA STATE LEGAL SERVICES AUTHORITY**

**Best PLV : Ms Dolly Agrawal**  
**DLSA : Nagpur District**

#### **Activities/Work Done :**

- Ms Dolly Agrawal participated in the programmes organized at the Central Prison, Nagpur for the Jail inmates and their relatives. She kept the relatives of the Jail inmates updated about the status of their cases and also provided assistance to them as and when the same was required. She distributed gift boxes and woolen garments to the children of the Jail inmates.
- She worked as a PLV in the Legal Aid Clinic at the Regional Mental Hospital, Nagpur and provided legal assistance to the people in the form of spreading awareness, writing applications on behalf of the people for getting the benefits of various government social welfare schemes etc.
- She assisted the poor people in availing free legal aid from the DLSA and also helped the needy in getting education and rehabilitation.
- The PLV also provided counseling to the parties involved in matrimonial disputes in the Let's Talk Pre-litigation counseling centre. The parties were informed telephonically by her to attend the counseling center and arranged games, drawing books etc. for the children of the litigating parties which created a collaborative environment in the pre-litigation counselling centre.
- She visited the Police Station Sadar, Nagpur to provide help to the arrested persons as per their requirements. If she found the litigating parties to be a couple, she personally took them along with her to the Let's Talk Pre-litigation Counselling centre.

- The PLV assisted the DLSA in organizing legal awareness programmes, Rallies, Door to Door Campaign etc. and actively participated in all such activities.
- The PLV provided shelter to a mentally ill person who was in need of care and protection by admitting her in an Ashram.
- Likewise, she got admitted many victims and needy children in several Ashrams and secured shelter for them. She also facilitated the admission of many poor children in schools.
- The PLV came across a matter where the husband used to harass his wife and three minor children. He also tried to outrage the modesty of his 14 years old elder daughter. On his wife reporting the matter to the police, the husband got infuriated and started to beat his wife mercilessly and also made the children write a suicide note. The PLV supported and assisted the wife and got all the three children admitted in a hostel. The PLV also referred the wife to Pre-litigation Matrimonial Counselling Centre.
- The PLV, in another case, took out one 30 years old illiterate women who was also a single parent, from the social evil of begging and helped her in getting a private job. The PLV also made efforts in getting her children admitted in school.
- The PLV came across a case wherein 2 minor girls were abandoned by their parents and were left to be looked after by their poor and ailing grandmother who was not even able to maintain herself. The PLV came to the rescue and got both the girls admitted in a boarding school.
- She is sincerely devoted to her work in providing legal aid and assistance to the needy.

## **6.4 RAJASTHAN STATE LEGAL SERVICES AUTHORITY**

**Best PLV: Mr. Anil Tiwari**

**DLSA : Bikaner**

### **Activities/Work Done:**

- Mr. Anil Tiwari has been working as a PLV with DLSA Bikaner since 2012.
- He performed successfully all the tasks which were given to him as per the action plan of Rajasthan SLSA.
- He actively participated in all the activities organized by the DLSA. All tasks/activities assigned to him were completed on time. Reports were also submitted timely by him.
- He has the ability to work in co-ordination with fellow PLVs and other institutions/agencies. He is sensitive towards the weaker sections of the society and is always ready to serve them.
- He rendered his services at various platforms such as at the Front Office in Court Premises, Legal awareness Campaigns held by the DLSA on various occasions including the important days, Door to Door campaign, Legal services Clinics at all level, etc.
- The PLV also participated in the RLSA#RUN4VAN program, awareness campaign on World AIDS Day and also in the Special Drive for 1,100 jail inmates and their families.
- The PLV helped 50 poor families in connecting with social security pension scheme / food security scheme.

- The PLV also helped 100 women in re-enrolment of their names in the pension schemes.
- The PLV connected 40-50 HIV infected persons with the PALANHAR YOJANA of the Rajasthan State Government.
- As a member of a team, the PLV is associated with Bikaner for People Living with HIV Sansthan and is working for the welfare and rehabilitation of the HIV patients.
- The PLV came in contact with a family wherein a couple and their 2 minor children were found to be HIV positive. The PLV helped the family in obtaining the necessary identity documents and with the help of those documents, he connected the family members with the Specially Abled Pension Scheme and helped them to get monetary benefits for their treatment.
- The PLV helped 67 members of 51 families of the jail inmates in getting Adhaar Cards, Old Age Pensions, Widow Pension, Palanhaar Yojana benefits, Disabled Pension, Ration Card, Bhamashah Card and Voter ID etc.



## **NATIONAL LEGAL SERVICES AUTHORITY**

12/11, Jam Nagar House, Shahjahan Road, New Delhi-110011  
Ph.: 011-23382778, 23382121, Website: [www.nalsa.gov.in](http://www.nalsa.gov.in)