



National Legal Services Authority

राष्ट्रीय विधिक सेवा प्राधिकरण

**Commendation Ceremony
of**

Best PLVs, Panel Lawyers, DLSAs & SLSAs

**15th December 2018
at Vigyan Bhawan, New Delhi**

**COMPILATION
BEST DISTRICT LEGAL SERVICES AUTHORITIES
2018**



Compilation
of
Best District Legal Services
Authorities 2018

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1 EAST ZONE BEST DLSAs

(Bihar, Chhattisgarh, Jharkhand, Odisha, Uttar Pradesh, West Bengal)

1.1 JHARKHAND STATE LEGAL SERVICES AUTHORITY

Best DLSA: Ranchi DLSA

Activities/Work Done:

- District Legal Services Authority, Ranchi conducted the Campaign “Connecting to Serve”. 30 villages / urban areas. 3000 persons were covered. 3000 persons were informed about the availability of free legal services. 500 persons were identified to be in need of free legal assistance. They were provided required legal assistance.

Some Success Stories of the campaign:

- Due to sudden death of one Shamshad Ansari, his wife ‘was suffering intensely. Her financial condition was precarious. In this adverse condition, PLV Neha Navnita came in to her contact during door to door campaign. With the effort of PLV of DLSA, Ranchi, ‘X’ got an aid of five thousand rupees from the Labour Department, Ranchi for carrying out the last rituals of her husband. She is also getting Rs 3750/- per month under Family Pension Scheme from the government of Jharkhand. DLSA helped her in getting connecting to the said Scheme.
- One lady was not getting old age pension. It came to the knowledge of PLV that her pension was stopped. Due to the efforts of DLSA, Ranchi and PLV Jamil Akhtar, applicant

Jahida Khatoon started getting pension benefits under Old Age Pension Scheme from the government of Jharkhand.

- One Md. Israphil Ansari, S/o Shekh Ajim, came in contact with the team of door to door campaign of DLSA, Ranchi. Md. Israfil submitted application stating that his land was wrongly listed in the C.O. Office. He wanted to get rectified the defect. DLSA forwarded his application for rectifying the defects before Circle Officer, Kanke, and due to the efforts of DLSA, Ranchi, the said defects were removed.
- Samaveshi Nyaya Sadan, an extended office of District Legal Services Authority, Ranchi was inaugurated on 26.08.2018 at Village Jaratoli, Baram, Ranchi. Being at Panchayat level, it is easily accessible to the common people. Samaveshi Nyay Sadan works almost as one Stop Centre for poor, vulnerable and marginalised sections of society. It has (i) Front Office, (ii) Legal Services clinics (iii) Office of Mukhiya (iv) Legal Services library (v) Training Centre (vi) Lok Adalat facility (vii) Community service centre (viii) Email/internet facility (ix) Telephone (x) Web Conferencing (xi) Access to NJDG & CIS.
- DLSA Ranchi has digitized five Legal Literacy Clubs out of 39 Legal Literacy Clubs.
- The DLSA, Ranchi has been providing Legal Literacy Classes to the students of 39 schools where Legal Literacy Clubs functional. Legal Literacy Classes are held as per month wise calendar.
- 52 Legal Services Clinics are functional in the district. Regular visits are being made by the Panel Lawyers and PLVs to these clinics.

- A 10 Days Campaign Programme for enhancing Legal Services to women inmates and their accompanying children in prisons was effectively carried out. During the said campaign, all women inmates (68) were interacted with and legal aid was provided to them as per their needs. 10 Awareness Camps were organized inside the jail. One woman inmate was selected for training as PLV. 10 Medical camps were also held inside the jail for securing health rights. 12 mother and 14 children benefitted from medical aid and 18-20 women inmates were connected to vocational skill/educational courses. One child was found suffering from illness and he was referred to RIMS, Ranchi.
- Compensation was awarded to 51 Victims under Jharkhand Victim Compensation Scheme, 2016 to the tune of Rs 81,90,000 and to 104 Victims under Jharkhand Victim welfare Fund Rules 2014 to the tune of Rs 2896003/- . DLSA Ranchi is lending a helping hand to Acid Attack Victims also.
- The DLSA came to the rescue of one ‘ A ’ who became a victim of acid attack by her own in-laws. Not finding any recourse, the victim approached the doors of Judiciary. With the assistance of Chairman, DLSA, Ranchi she was at once admitted to RIMS, Ranchi. PLV of DLSA Ranchi deployed at RIMS, Ranchi actively provided all sort of help and guidance to the victim and her family in getting her admitted to the hospital. The DLSA through a PLV also helped her to get a compensation of Rs. 3 lakhs under the Jharkhand Victim Compensation Act 2016 .
- Mediation Centre of Ranchi under DLSA achieved an astounding success rate . There are 40 expert mediators rendering their services at Mediation Centre, DLSA, Ranchi.

Success Story

- A 34 years old Civil Dispute known as ‘Jahaj Kothi Case’ was resolved through mediation at Mediation Centre, Ranchi. There were two cases which were referred to the Mediation Centre, Ranchi. After 9 prolonged sittings, the matter was resolved.
- DLSA Ranchi organised five days Induction cum Orientation Training Programme for capacity building of 300 PLVs. covering topics such as obligations of the State under the Constitution to the marginalized classes of society, Mental Health Act,1987, Prohibition of employment as manual scavengers and their Rehabilitation) Act 2013 etc.
- 5 days Orientation-cum-Induction Training was organized for 20 PLVs by the DLSA, Ranchi. Topics covered in the said training programme included Article 39 A and Legal Services Authorities Act,1987 and NALSA regulations, Basic listening, communication, observation skills and Drafting skills, Criminal Law, Family Law etc.
- DLSA, Ranchi organised 3 days Training programme for Para Legal Volunteers as per the new Module. It imparted training to 127 PLVs the Module.
- DLSA, Ranchi organised a 3 days Training programme for existing strength of Panel Lawyers as per the new NALSA Module. It also imparted 3 days training to 100 Legal Services Panel Lawyers as per NALSA Module Part II.
- DLSA Ranchi in association with Social Welfare Department imparted Vocational Training of Photography, Sohrai Art, Computer Typing , Repairing and Stitching etc to 62 children residing in Observation Homes.

Sponsorship and Foster Care Programme was organized by DLSA Ranchi. Teams were constituted. 3 days training programme was organized .

- 53 programmes were broadcasted on Doordarshan, Ranchi and 53 programmes were broadcasted on AIR Ranchi on Mediation, Fundamental duties, socio-legal issues, Mental Health Act, Property rights etc.
- 12 Permanent Lok Adalats were organized during the aforesaid period in which 2287 cases were disposed of. DLSA Ranchi is having a dedicated Front Office having all necessary infrastructure, basic amenities for litigants. DLSA Ranchi has installed the LED/Monitor at the office of the DLSA for spreading awareness as per the direction of NALSA.
- 60 cases were disposed of at Pre-Litigation stage (other than PUS) at Front Office .
- DLSA, Ranchi has put appropriate numbers of hoardings at DLSA Office, Court Hazat, Magisterial Court Building, Sessions Court Building, Entrance Gate of the Court, JJB/Observation Home, Jail etc.
- Free Legal Aid Lawyer were provided in 389 cases and legal aid for providing court fee/succession duty/probate duty was provided in 13 matters.
- Under NALSA (Victims of Trafficking and Commercial Sexual Exploitation)Scheme,2015, 15 applications were received out of which 12 applications were dealt with.
- DLSA Ranchi organized around 43 awareness programmes covering legal Rights of prisoners, NALSA Schemes, Labour Laws etc. In the said Legal awareness programmes, on an average 150-200 people participated.
- 11206 cases were disposed of in the National Lok Adalats. 1170 cases were disposed of in the Lok Adalats. 82 cases were disposed of in the Jail Adalats. 1941 cases were disposed of in the Permanent Lok Adalats.

- Used the Songs prepared by JHALSA extensively in Mela, Haat, Bazar and Crowds for awareness purposes. JHALSA has prepared two songs on NALSA's 11 Scheme including the NALSA's Victim Compensation Scheme 2018 which was used in all its awareness programmes.

1.2 ODISHA STATE LEGAL SERVICES AUTHORITY

Best DLSA: DLSA Cuttack

Activities/Work Done:

- The DLSA, Cuttack received 290 applications, all of which were disposed of by taking appropriate action, such as engagement of Advocates, amicable settlement of pre-litigation disputes through conciliatory process, moving the concerned public authorities for redressal of grievances, etc., as the case may be.
- Settlement of Cases/disputes through Lok Adalat :
 - (i) Lok Adalat :- 36 Lok Adalats including National Lok Adalats were held in which 3209 disputes/cases were disposed of/settled on conciliation basis.
 - (ii) Permanent & continuous Lok Adalat :- 295 Pre-Litigation Cases were filed in the Permanent & Continuous Lok Adalat presided over by the Secretary, DLSA, and 125 cases were disposed of.
- During the year, 79 pending cases were referred to the District Mediation Centre, Cuttack, out of which 21 No. of cases ended in successful mediation.
- Victim Compensation : 49 applications were received under UCS, out of the same 24 Applications were disposed of with disbursement of Rs.20,65,000/-.
- Generating and Spreading Legal Literacy/Awareness : The DLSA, Cuttack organized 77 legal awareness camps on different social welfare enactments and schemes in the shape of meetings, street plays, Rallies, Cleanliness drives, etc. at different places in the district thereby benefiting 8478 No. of persons.

- Mega Legal Services Camp: The 1st Delivery Based Mega Legal Services Camp in Odisha was organised by OSLSA in association with DLSA, Cuttack on 28.01.2018 for Senior Citizens and Persons with Disabilities. The said Camp was attended by about 3000 people out of whom 1248 no. of persons of the target groups were registered, and instant benefits were given to 400 persons, viz., Sanction of pension, issuance of disability certificate, provision of Tricycle, wheel chair, hearing aid machine, blind stick, marriage incentive, etc,. Follow up action was also taken by the DLSA in respect of the rest of the registered persons.
- Implementation of NALSA Schemes :
 - NALSA (LEGAL SERVICES TO SENIOR CITIZENS) SCHEME, 2016.
 - During the period the DLSA in coordination with concerned Government departments distributed 142 no. of “Senior Citizen Card” to the eligible persons to receive the facilities thereunder.
 - 25 no. of Senior Citizens got pension being on covered under “Madhubabu Pension Yojana”.
 - With intervention of the DLSA, one senior citizen namely, Sanjukta Sahoo, suffering from Cataract problem, underwent Cataract operation at SCB Medical College and got recovery.

- NALSA (LEGAL SERVICES TO THE MENTALLY ILL AND DISABLED PERSONS) SCHEME, 2015.
 - With the intervention of the DLSA, one Pradip Senapati, a physically handicapped, got physical disability Certificate, free bus pass etc.,
 - The DLSA Cuttack came to the rescue of a girl aged 8 years. Her left hand was amputated in an accident. DLSA helped her get disability certificate and disability pension. Now, she is pursuing her studies. The DLSA also is in constant touch with NIRTAR, Cuttack to provide her artificial limbs.
 - The DLSA came to the rescue of one another girl who was physical disabled. DLSA helped her getting rehabilitated in Sebak Ashram, Chhatia, Jajpur where she is living happily.

- NALSA (LEGAL SERVICES TO THE WORKERS IN THE UNORGANISED SECTOR) SCHEME, 2015.
 - DLSA in coordination with Govt. departments facilitated issuance of 730 Labour cards to the workers of unorganised sector, bicycles with safety kits to 100 beneficiaries, marriage benefits to 12 couples, study benefits to 34 children of workers. DLSA also helped dependents of 2 deceased workers to get monetary assistance under welfare schemes.

- NALSA (VICTIMS OF TRAFFICKING AND COMMERCIAL SEXUAL EXPLOITATION) SCHEME, 2015.
 - DLSA organised Awareness programmes on human trafficking and commercial sexual exploitation at Ratha Sahoo Primary School, Balmiki Nagar, sec-13, CDA, Cuttack on 26.04.2018 to enlighten the masses about the consequences of trafficking.
- NALSA (LEGAL SERVICES TO VICTIMS OF ACID ATTACKS) SCHEME, 2016.
 - DLSA, Cuttack established legal aid clinic in “Burn Ward” of SCB Medical College & Hospital . Para Legal Volunteer was deputed. Through the said clinic, DLSA is continuing its efforts to extend legal services to the victims of acid attacks and persons suffering from burn injuries.
- LEGAL AID CLINICS (AT JAIL, HOSPITAL, COURT & VILLAGES)
 - The DLSA, Cuttack, established 2 legal aid clinics in the villages, legal aid clinics in all the jails in the district of Cuttack, one in the Burn Ward and also in the mental ward of the SCB Medical College & hospital and at the office of District Collector, Cuttack.

- **SCHOOL LEGAL LITERACY CLUBS**

- 138 no. of School Legal Literacy Clubs were opened in different Government Schools in the district during the relevant period.

- **LEGAL SERVICES TO TRANSGENDERS**

- DLSA, Cuttack organised several camps for transgender people, enrolled 13 transgenders as PLVs to instill confidence in them, and has also facilitated issuance of “Aadhar Card” to them. Efforts were made to bring them to the main stream of Society.

- **HIV IDENTITY CARD**

- The DLSA, in coordination with concerned Govt. departments has facilitated issuance HIV identity Card and Pension to a mother and Son duo.

- **SUCCESS STORIES**

- The DLSA Cuttack, found one woman and her children in a condition of starvation roaming inside the court premises. Thereafter, it was ascertained that the eldest child was suffering from blindness and another child was bitten by dog. The DLSA took necessary action by providing necessary medical treatment to the children. It also took up the matter

with the District administration and got disability pension sanctioned for the blind child and ration card for the family.

- DLSA facilitated medical treatment to a child whose grandmother was found to be begging inside the court premises as her grandson was ailing. District administration was approached to bear the expenses.

1.3 WEST BENGAL STATE LEGAL SERVICES AUTHORITY

Best DLSA: Burdwan

Activities/Work Done:

- Number of Orientation Training Programme of PLVs: 2
- In Budwan District , 02 PLVs in Front Office, 89 in Legal Services Clinics, 35 in Police Stations, 01 in JJB and CWC each and 06 in Correctional Homes were deployed.
- 4 applications/recommendations received under Victim Compensation Scheme out of which 2 applications were disposed off.
- Record is maintained properly. Cash book is up to date and accounts is audited up to 2015-16. The last utilization certificate was submitted on 6th April, 2018.
- 06 Legal Literacy Clubs were opened in the District during the period from 01.01.2018 to 31.08.2018.
- Three National Lok Adalats were held in which 1094 pre-litigation cases and 8464 pending cases were disposed of. In 8 Daily and Continuous Lok Adalats 54 cases were disposed of . In Monthly Lok Adalat held in the month of August,2018, 1518 cases were disposed of.
- 82 Legal Services Clinic and 5 LSC in Correctional Homes are functioning . 7 LSC were opened during the period.
- Legal aid was provided to 6361 persons.
- Details of activities undertaken by DLSA Burdwan spreading awareness amongst the masses about the NALSA Scheme:

- a) Legal Services to the Workers in the Unorganised Sector Scheme
: 9 Camps were organized in the District where 1333 persons were benefitted.
- b) Victims of Trafficking and Commercial Sexual Exploitation Scheme : 5 camps were organized benefiting 2015 persons. .
- c) Child Friendly Legal Services to Children and their Protection Scheme : 626 persons benefitted in 5 camps.
- d) Legal Services to 4 Victims of Acid Attack were provided and their cases has been forwarded to West Bengal SLSA.
- e) Legal Services under Senior Citizens Scheme has been given to 13 Senior Citizens.
- f) Legal Services were provided to 715 persons under NALSAs Scheme for victims of drug abuse and the eradications of the drug menace scheme :
- g) Under Protection and Enforcement of Tribal Rights Scheme, 229 person were benefitted.
- h) 82 PLVs underwent the orientation course organized by DLSA.

- Around 225 cases were disposed off through Mediation during the period.
- Secretary, DLSA alongwith Front Office and Retainer Lawyer visited District Children Homes for Girls . In addition to that there is a lawyer and a PLV deputed in JJ Board for providing Legal aid and counselling to CCL. A PLV is also appointed at CWC, Burdwan for providing help to CNCP. Every month Retainer Lawyer, Chairman, Secretary and PLVs of DLSA, Burdwan visit Children Homes for providing Legal aid to abused children. Legal aid given to children :- 15 (fifteen)

- DLSA in association with an NGO distributed Umbrellas amongst 100 women at Sadhanpur Housing on 07.08.2018. Pen and exercise book were distributed to 150 students at Alamganj Basti area, Burdwan.
- During the period, legal aid was provided to 1787 women.
- Observation of Special Days in the District:
 Republic Day, International Womens Day, International Yoga Day and Independence Day were observed on 26.1.2018 08.3.2018, 21.6.2018 and 15.8.2018 respectively by DLSA Burdwan.
- Special Initiatives/activities :
 - On 7th January,2018, Awareness programme was organized on ‘Witch Hunt’
 - Mati Utsav Mela was organized from 14th -19th January.
 - Organized Shramik Mela at Durgapur, Gandhi more from 13th -15th January,2018.
 - Mediation week was observed from 12th to 17th MRCH,2018
 - Awareness programme on Citizen Centric Services Under E-Courts projects(Pre-litigation & NGO) was organized at ADR Centre, DLSA on 22ND March,2018 .
 - Orientation courses for PLVs was organized on 13th & 14th June,2018.
- Success stories:-
 - On 20.07.2017, one Muktipada Ghorui made an application to the Secretary, DLSA, Burdwan stated therein that the opposite party was trying to dispossess him from his land. PLV Nirmalendu Juin visited the spot & submitted a report, and subsequently both parties

appeared at ADR centre. The matter was settled through the process of counselling on 22.02.2018.

- On 06.11.2017 one Bama Charan Ghosh made an application before Secretary, DLSA, Burdwan against Gangadhar Ghosh & Others to resolve their property related dispute by way of reconciliation. The disputed property originally belonged to the petitioner but the O.Ps were not giving the possession. In ADR Centre both the parties settle their dispute amicably .
- On 04.07.2017, ‘ Y’ made an application before the Ld. Secretary, DLSA, Burdwan against her husband to resolve their matrimonial dispute. The case was referred to DLSA, Burdwan for hearing. After hearing and counselling, both parties agreed to live together and the matter was settled.
- On 25.07.2017 one ‘Z’ made an application before the Ld. Secretary, DLSA, Burdwan against her husband to resolve their matrimonial dispute. PLV Samir Roy visited the matrimonial house of the applicant and submitted a report before to the office of DLSA, Burdwan. After counselling both the parties agreed to settle their disputes. They lived together.
- One ‘A’ made an application to the Secretary of DLSA, Burdwan against the O.P (husband) to resolve their matrimonial dispute. PLV Tirtha Mohan Goswami visited the matrimonial house of the applicant and submitted a report before the counselling Bench. After counselling, the parties agreed to live together.

1.4 Chhattisgarh State Legal Services Authority

Best DLSA: Raipur

Activities/Word Done

- In 5 National Lok Adalats, 3884 court based matters , 6 matters of labour courts and 7674 Pre-litigation matters were settled. On the said day, stalls was also put in coordination with Government Departments and NGOs. In the said stalls, free medical check up was done of people apart from providing food to them.
- Legal Services Camps as per NALSA's New Module was organised on 24.06.2018, 12,000 people attended the said camp. 5000 people benefitted as they were connected to various welfare schemes. On the spot problems of 4412 people were solved. 18 stalls were set up.
- Two days Regional Films Festival and Competition in coordination with State Legal Services Authorities was conducted on 20.1.2018 and 21.01.2018. Short Films on legal awareness were received from various countries. 30 Films were selected to be shown before participants and public . About 9500 local people were shown movies.
- Connecting to Serve Campaign was carried out from 9th November, 2017 to 18th November, 2017. One to once interaction was made with 2000 people. They were apprised about availability of free legal services. 133 awareness camps were held during the said campaign across the district. Local Help Desks, walkathon, cycle rallies were held.
- Legal aid was provided to victims of crime at Sakhi (one stop centre). 409 women were provided legal aid. Apart from this legal assistance and advice was also given though women helpline number.

- Legal Aid Clinic was established under Hamar Chhattisgarh Yojna. Representative of Nagar Panchayats, Village Panchayats regularly visits the said place. Hence, to make representation of at local level aware about NALSA Schemes and functions of Legal Services Authorities, the said Clinic was established . 96 Legal Awareness Programmes were conducted in which 5336 local representatives participated. They were made aware about the Legal Services Authorities and its functions and about availability of free legal services. Through this Legal Services Clinic, 50 persons were provided free legal advice.

Activities relating to NALSA Schemes:

- NALSA (Legal Services to Children), Scheme, 2015: 27410 School children were provided legal awareness. 22 Legal Literacy Clubs were established. Around 00 students were connected to the said Clubs.
- NALSA (legal services to Senior Citizen) Scheme, 2015: 8 Senior Citizens were empanelled as PLVs.
- NALSA (Legal Services to SC/ST) Scheme, 2015: 564 SC and 521 STs were provided free legal aid and advice.
- NALSA (Legal Services to Mentally ill) Scheme, 2015: Treatment of two persons suffering from mentally illness were facilitated.
- NALSA (Legal Services to Unorganised Labour) Scheme, 2015: Flex were put at public places. Booklets were also prepared and circulated to make labours aware about their rights. Registration of workers is also facilitated.
- NALSA (Legal Services to Disaster Victims) Scheme, 2015: In a village ‘Supebeda’, 130 people were found suffering from Kidney

ailment due to polluted water. The population of the village is 18000. Due to the report prepared after field examination by DLSA matter is pending before the High Court. Hemo Dialysis Centre has been established by the Government now. Efforts are being made now to provide clean water.

- NALSA (Legal Services to Poverty Allievation) Scheme, 2015: Free legal aid is provide to poor peoples.
 - NALSA (Drug Abuse) Scheme, 2015: Legal Awareness Camps were organised under this Scheme.
 - NALSA (Smuggling) Scheme, 2015: Legal Services were provided at Sakhi (One Stop Centre). Camps were organised under this Scheme.
 - NALSA (Victim of Acid Attack) Scheme, 2015: People were made aware about the Scheme at Police Stations, Hospitals, NGOs and other places and they were provided legal assistance.
-
- DLSA took notice of news published in local newspaper regarding suffering of vulnerable and marginalised sections of society and took active steps for redressal of their grievances. In this regard, senior citizen was helped. Medical treatment was facilitated. Sons were contacted. They were counselled. Now, senior citizen couple is living happily with their sons.
 - Similarly by taking notice of the news due to intervention of DLSA, District Administration is taking action against Hukka Bars. As the said bars have become source of drug addiction.

- Awareness Camps were held on important days such as Legal Services Day, Children Day, Law Day, Worlds Aids Day, International Human Rights Day, International Women Day, Labour Day.

Other Highlights:

- Film ‘Ek Beti tao honi hi Chahye’ was prepared.
- Under the campaign for Women prisoners, legal services were provided to 192 prisoners and health and educational rights of 19 children were also secured.
- Stalls were put in annual Rezime Kumbh Mela for 15 days.
- PLVs deputed in 41 Police stations to provide assistance to child victims.
- Print and Electronic media were used. Participated in live programme “Hum App or Kanoon”. 8 programmes have been broadcast.
- Publicity is being made of NALSA Scheme and other Legal Services Activities.
- Front Offices has been digitised.
- In the Mediation Centres, 91 cases have been settled.
- Under the Victim Compensation Scheme, 19 applications were disposed of. An amount of Rs. 11.48 lac has ben disbursed to victims of crime.
- 9 matters were settled by Family Welfare Committee.
- Legal Literacy Clubs were opened in 22 Schools.

1.5 UTTAR PRADESH STATE LEGAL SERVICES AUTHORITY

Best DLSA: Balrampur

Activities/Work Done:

- 91 Legal Literacy and Awareness Camps were organized .
- Legal Aid and Advice was provided to 1015 persons.
- 91 cases were settled in the Mediation Centre.
- PLVs have been deputed in police Stations .
- Legal Aid Clinics are functional in the District. 49 people received legal aid through these clinics.
- One legal Aid clinic was established in the law college in the district.
- Four Camps were organized during the period covering NALSA Schemes. 259 people benefitted .
- DLSA organized 5 camps . Focus areas of the said camps were ‘ Save the Girl Child ’ and ‘ Legal Services to the Senior Citizen’. 468 person attended the said camps . 235 people got benefitted from these camps.
- 3402 cases have been disposed off in the National Lok Adalat during the period.

Success story:-

In the National Lok Adalat, a matrimonial dispute was amicably settled between the parties who were having 4 months daughter. Due to the Lok Adalat, they could restart their married life.

- 15629 cases were settled in the Lok Adalats including 8880 Pre-litigative cases.

1.6 Bihar State Legal Services Authority

Best DLSA: DLSA Purnea

Activities/Work Done:

- Disposed off 1537 court cases in Lok Adalats during the year.
- Legal Aid provided to 86 prisoner .
- Legal advice has been provided to 1464 prisoners.
- Legal services/legal advice provided to 1392 persons.
- 266 Camps were organized in order to promote NALSA Schemes as well as the welfare schemes launched by the State which benefitted around 33218 people .
- Implemented effectively Door to Door campaign which benefitted 20629 people from different sections of the society. .
- A 10 days campaign for Women Prisoners and their accompanying children inside the jail was also implemented . 62 women inmates benefitted from the said campaign.
- One Legal Services Camp was held at Dhamdaha Bolock benefiting 1817 people on the same day and 4299 application received was sent to District Administration for redressal.
- In 8 cases Victim compensation to the tune of Rs 22,50,00/- was granted to the victim of crimes under Victim Compensation Scheme.
- Legal Literacy Clubs were established in 05 schools and legal services clinics were established at 11 places.

2 North-East Zone Best DLSAs

(Arunachal Pradesh, Assam, Manipur, Meghalaya,
Mizoram, Nagaland, Sikkim, Tripura)

2.1 ARUNACHAL PRADESH STATE LEGAL SERVICES AUTHORITY

Best DLSA: TAWANG DLSA

Activities/Work Done:

- 13 Legal Awareness Programmes were organized by DLSA Tawang. Secretary, DLSA sensitized the people about NALSA Schemes, availability of free legal services, functioning of legal services institutions and on various other social issues. Pamphlets and brochures on the various topics were also distributed during the programme.
- Legal services Camps
 - Organized Two Legal Services Camp at Parade Ground Tawang on 20.2.2018 and 09.3.2018. In the camp, Birth certificates, Aadhar Cards, Inner Line permit etc. were issued to the beneficiaries. Horticulture department registered farmers under HORNET PORTAL. 2000 people attended the camp on 20.2.2018. 1289 beneficiaries got benefit during the camp held on 20.2.2018. Department of Textile and handicraft distributed free YARN to 276 beneficiaries through Chief Minister's Indigenous Textile Promotion Scheme. Free saplings were distributed to public. Free Medicines were distributed. Free Gas connection were given to 3 beneficiaries and LED bulbs were also distributed

under Pradhan mantra Ujjwala Yojna . Out of about 5800 present 3989 persons benefited from the Camp .

- Two Legal Services camps i.e one at Kitpi Tawan on 1.7.2018 and another on 1.8.2018 at Mukto , Tawang on the occasion of Jan Sunvai Sammelan were organized. Secretary DLSA alongwith staff, Advocates and PLVs were present in the camps. They drafted affidavits for correction of names in Aadhar Cards, Bank Pass Books, Birth Certificate etc.
- On 10.9.2018, Legal Services Camp on the occasion of Sarkar Aapke Dwar was held at Zemithang, Tawang. In the said camp Marriage registration of three couples was done. Affidavits for correction of name in Aadhar Cards were prepared.
- Number of Lok Adalat/Mobile Lok Adalats were conducted during the period wherein satisfactory number of cases were settled.
- Five Legal Literacy clubs in Schools were opened by DLSA, Tawang.
- Two Training Programmes were organized for the legal aid lawyer and PLVs. PLVs and Panel Lawyers were apprised about the process of registration of FIR, Investigation, submission of Police report to the court etc.
- Legal aid/advice was provided to 4294 people by way of counselling, drafting of legal papers, providing legal aid counsel in court based matters, etc.

Success Stories:-

A SUCCESS STORY OF DLSA TAWANG-1

A land dispute matter settled before the National Lok-Adalat on 08/07/2017 on being agreed by the both parties with certain conditions to be complied by both the parties. To take matter to the logical end, demarcation was agreed to be done. On 10/12/2017 the DLSA Tawang team headed by Secretary, DLSA along with Board Members visited the disputed land at Gongkhar Village. Demarcation was done by parting a portion of land to Mr. Genden Wangchu (Plaintiff) and the Sketch map of the disputed land was prepared on the spot in presence of DLSA Board members, village councils and the Panchayat members of Gongkhar Village in accordance with award dated 08/07/2017 of National Lok-Adalat. Hence, 47 years old land dispute case was amicably settled with the initiative of DLSA.

SUCCESS STORY -2

On 07/05/2018, a Para legal Volunteers of Tawang District namely Mr Thuptan Tashi reported that cases of 176 (one hundred seventy six) senior citizens of Lumla sub-division were rejected by the concerned Department for granting Old age Pension on the ground that those people were not having Aadhar cards and SBI bank accounts for DBT.

On receipt of report, the Secretary DLSA Tawang after discussion with the CDPO Lumla, took up the issue of Aadhar card with District Statistics Officer, Tawang and convinced DSO (Stat) Tawang for door-to-door visit to those 176 old age persons. Accordingly, a team consisting of DSO(Stat) Tawang officials ,

six PLVs and one panel advocate was formed. Due to constant efforts and monitoring of Secretary, DLSA Tawang, Adhar Cards were got prepared. Thereafter, due to the efforts of DLSA Tawang, bank account of those 176 old age person were opened at SBI at Lumla Branch. Later on, the Aadhar card enrolment number and the bank passbook numbers were handed over to the concern department of Lumla sub-division for old age pension benefit to those 176 old age persons. Accordingly, the concerned department assured the DLSA, Tawang that old age pension to those applicant would be started from the next financial year.

A SUCCESS STORY OF DLSA TAWANG NO.3

Since the inception of establishment of District Legal Services Authority at Tawang District, the DLSA Tawang has been conducting various Legal Services Camps at various places (sub-division, Circle and villages) on various topics including Domestic Violence Act 2005 and Maintenance Law. During camps, it was brought to the notice of DLSA Tawang by the public of the Tawang District, that since they belong to Monpa Tribe they are governed by Monpa Customary Law of Marriage. They were facing difficulties for claiming maintenance or to take any Legal action against the Husband/Wife for re-marrying during the lifetime of the spouse without formal registration of marriage. Therefore, the DLSA Tawang in association with WOMEN WELFARE ASSOCIATION, TAWANG took up the initiative for creating Legal Awareness among the people of Monpa Community of Tawang District with the topic: “MONPA CUSTOMARY LAW OF MARRIAGE AND ITS IMPORTANCE”. On 26/08/2018, a Mass awareness campaign were held at Tawang District Headquarter by inviting representatives from Officers, Senior

citizens, NGOs, including the chairman and other authorities of Monpa Mimang Tsokpa, the apex body of Monpa community, wherein the practice of marriage system as per Monpa Customary Law were discussed. The importance of ceremonial marriage and its legal implication were discussed in the presence of huge public gathering.

After Legal Awareness campaign of 26/08/2018, many couples including officers and renowned personalities of Monpa Communities are now approaching DLSA Tawang and Women Welfare Association Tawang for extending help for their formal Court Marriage as per special Marriage Act, and now many couples have entered into formal marriage through Court Marriage . The said marriages have been registered at the office of the Registrar , Tawan District.

2.2 ASSAM STATE LEGAL SERVICES AUTHORITY

Best DLSA: Kokrajhar DLSA

Activities/Work Done :

- The DLSA Kokrajhar while conducting an awareness programme in the district felt the need to facilitate establishment of mini public health centre / health sub-centre in the remote Brahmapara area of Bishmuri where no health services were provided by the State Government. The DLSA Kokrajhar, acting under the schemes of NALSA started a signature campaign amongst the inhabitants of the Brahmapara to file an application before the Chief of the Bodoland Territorial Council (B.T.C.) seeking for establishment of a Public Health Centre/Health Sub-Centre in that area. Consequently, the application with signatures of 1159 residents was forwarded by the District Legal Services Authority, Kokrajhar, to the Chief, B.T.C. who, by noting the gravity of the issue, directed for placing the application before the Executive Council. With the efforts put by DLSA, the Executive Council of B.T.C., vide its Minutes dated 28.6.2018, directed to make a contingency arrangement by deputing one Medical Officer along with Para Medical staff, thrice in a week, at Brahmapara Community Hall, to cater to the health needs of the large sections of the people of the area till final approval by the Government of Assam.
- The District Legal Services Authority, Kokrajhar has also undertaken a Project of Adoption of Village by the students of Law College under

the “Reach Out and Respond Programme” of A.S.L.S.A., and to that effect the students of Kokrajhar Law College have been encouraged. Brahmapara Village of the Kokrajhar District has been adopted by the students of Kokrajhar Law College so as to impart legal services and helping in addressing issues of the local villagers and also to educate the villagers. Accordingly, the students of Kokrajhar Law College are visiting the area under the guidance of D.L.S.A, and they are imparting education and assisting public in filling up of forms etc. for filing application (s) before the concerned Authorities for availing benefit under various welfare schemes of the Government.

- District Legal Services Authority, Kokrajhar has organised 32 Awareness Programmes in the district of Kokrajhar. They were being attended by 2908 persons.
- The District Legal Services Authority, Kokrajhar has contacted the local office of the Assam Skill Development Mission situated at Kokrajhar and initiated endeavour to assist the people to avail benefits under Skill Development Scheme.
- The District Legal Services Authority, Kokrajhar has also undertaken an initiative to connect the Assam Skill Development Mission with the District Jail Authority, Kokrajhar so as to impart vocational training to the Jail inmates. The same is under process and it is expected that vocational training under “Karagar to Karikor” Scheme for the Jail inmates would be implemented soon.
- Under the “Campaign for Enhancing Legal Services to Women and their accompanying Children in Prison”, legal assistance was provided to 15 women inmates and 3 children . 145 numbers of Declared Foreign National detainees and their children were provided

with medical assistance, counselling by Clinical Psychologist, legal aid.

- Yoga class for the Jail inmates has also been activated at the initiative of the D.L.S.A. and the Jail Superintendent.
- At the behest of D.L.S.A., Kokrajhar, the District Education Department supplied 100 copies of Evaluation Work Book, 100 Pencils, 100 Erasers, 20 School Bags, 20 Pencil Boxes, 2 packets of Chalk pencils for the Jail inmates and their children for imparting education through the Jail teacher.
- The District Legal Services Authority, Kokrajhar provided legal assistance to 79 persons.
- The District Legal Service Authority, Kokrajhar is continuing a yearlong campaign against the menace of “Witch Hunting” in the District of Kokrajhar. In addition to organising Awareness Programmes, the District Legal Services Authority, Kokrajhar, has taken the initiative of distributing Leaflets in three languages, i.e., in Assamese, Bodo and Santhal languages, in the entire District.
- The District Legal Services, Kokrajhar is maintaining P.L.V. assisted Wheel Chair services in the District Court for Differently-abled and ill as well as geriatric person visiting the District Court under the “Reach Out & Respond Programme”.
- A wandering woman, who appeared to be mentally unstable and separated from her family. She was traced and recovered in the Kokrajhar district at the behest of D.L.S. After treatment at the R.N.B. Civil Hospital, Kokrajhar, she was cured and the D.L.S.A. is actively coordinating for her reunion with family.

- D.L.S.A., Kokrajhar has disbursed an amount of Rs. 6,90,000/- as interim and final Victim Compensation, under the Assam Victim Compensation Schemes, 2012. Eight persons benefitted from it.
- In “Connecting to Serve” Campaign, a team of Para Legal Volunteers was formed. It was headed by a Legal Aid Counsel for Door to Door Campaign from 9.11.2017 to 18.11.2017 to reach out to weaker and marginalised sections of the society. In the said campaign, 2374 persons were informed about the availability of Free Legal Services. 6676 persons in need of free legal assistance were identified.
- 22 persons were assisted in availing benefit under P.M.A.Y. –G Scheme.
- In Kokrajhar district, Legal Services Camp was held on 26.8.2018 at Debargaon Higher Secondary School Play Ground , wherein 17 (seventeen) numbers of Government departments participated and 575 beneficiaries received benefits under various Government schemes on the spot . 2571 persons were registered as prospective beneficiaries.
- At the behest of the D.L.S. National Lok Adalat were held in the Kokrajhar district. A total of 775 Pre-litigation matters were disposed of . Further, 112 pending cases were disposed . Also, six State Lok Adalats were held in the Kokrajhar district, and a total of 990 cases were disposed of.
- As per direction of the NALSA, Legal Literacy Clubs were opened in five Schools in the Kokrajhar district. Desktop Computers, Tables, Chairs, Almirahs, Books were provided.
- At the behest of D.L.S.A., P.L.Vs assisted 5 children to get admission in various schools of the Kokrajhar District under the Right to

Education Act, as amended up-to-date, in pursuant to the “Reach Out and Respond Programme” of Assam State Legal Services Authority.

2.3 MANIPUR STATE LEGAL SERVICES AUTHORITY

Best DLSA: Imphal East DLSA.

Activities/Work done:- .

- Legal Awareness Programmes: 43 Legal awareness programmes were conducted within the Imphal East District. Awareness amongst the masses was spread on the topics such as POCSO Act and other socio-legal issues and NALSA Schemes.
- Free legal services were provided to 27 people (16 women and 11 men) .
- Eleven new Legal Aid Clinics were opened during the year, 2018 within Imphal . The required furniture, registers and legal booklets were provided to the clinics by DLSA for smooth functioning of the clinic.
- Opening of Students Legal Literacy Club: Six Students Legal Literacy Club have been opened in schools during the year, 2018.
- Observances of special days:
 - International Women's Day was observed at 2 (two) different places of Imphal East on the 8th day of March 2018.
 - Environment Day was observed on 5th June 2018 at Modern College, Porompat. Beat Plastic pollution remained the theme . Saplings were planted in and around the college campus.
 - World Day Against Child Labour was held at Azad Higher Secondary school, Imphal East.
 - World day against drug abuse and illicit Trafficking was observed at phou-oi-bee hotel, Imphal East on the 22nd June 2018 .

- World Population day was held on 11th July 2018, at Ananda Singh Hr. Secondary School.
- Other Programmes/Activities:
 - An Orientation Cum Training of the PLVs was organized by Imphal East DLSA at Cheirap Court Complex on 6th May, 2018. Training was imparted to 45 newly selected PLVs. In the first session, the PLVs were briefed on the basic Fundamental Rights guaranteed by the Indian constitution in the first session. The second session was on the role of the PLVs in the Legal Aid Clinic, PLVs Dos and Don'ts and, maintenance of case records and registers in a legal services clinic.
 - An Interaction cum Awareness Programme of Judicial Officers with the Investigating officers was organized by Imphal East DLSA at Cheirap Court Complex, Uripok on 26th April, 2018. The Programme was attended by many Judicial officers of Imphal East District. About 57 Investigating Officers of the Police Stations of Imphal East district also attended the programme, and had a meaningful & fruitful interaction with the judicial officers.
 - Some of the PLVs of Imphal East district were engaged for spreading awareness about availability of free legal services amongst the poor and marginalized sections of the community. The PLVs also assisted/helped persons getting entitlements under various central and state welfare schemes. DLSA provided necessary assistance to the PLVs in doing so.
 - Imphal East DLSA works together with the Legal Aid Clinics to find solutions to various problems faced by Clinics and PLVs.
 - Under the direction of Imphal East DLSA, the PLVs of Legal Aid

Clinic, Chanam Sandrok spearheaded a drive to make the village of Chanam Sandrok free from the use of drugs. The PLV and the youth of the village worked together to nab the drug users/peddlers and get proper rehabilitation at various centres. The parents of such persons are also encouraged to take extra caution and care of their wards by requesting to help and cooperate with the PLVs and youths of the clinic. DLSA always guide the PLV to ensure that such persons are not left at the hands of angry mob and that they must not be subjected physical torture and that proper rehab must be advised to such persons.

2.4 MEGHALAYA STATE LEGAL SERVICES AUTHORITY

Best DLSA: East Khasi hills District

Activities/Work Done:

- Panel Lawyers and Para Legal Volunteers were deputed to attend the Jail Legal Aid Clinic .
- Meetings were convened by District Legal Scrutinizing Committee (DLSC) to scrutinize the applications. After scrutiny, legal aid counsels were provided to eligible person.
- Legal Services Camp was organized by the District Legal services Authority, East Khasi Hills District at Smit (Market Area) in the month of January.
- The District Monitoring Committee, East Khasi Hills, Shillong convened a meeting and the cases taken up by the Legal Aid Counsels were scrutinized and after scrutiny, they were found satisfactory .
- Review meeting of the panel lawyers was held .
- The Under trial Review Committee and the District Jail Visiting Committee visited the District Jail Shillong in the months of January, March & June.
- Undertrial Review Committee held a meeting in the month of September.
- National Lok Adalat was organized by the District Legal Services, East Khasi Hills District where 38 pre-litigation cases were settled .
- National Lok Adalats were held in the months of April, July & September also.
- The International women's Day was observed by the District Legal Services, East Khasi Hills District.

- The Jail Lok Adalat was organized in the District Jail, Shillong in the month of March.
- Legal Service Camp was organized by the District Legal Services Authority, East Khasi Hills District at Mawphlang Village in the month of April.
- A campaign for enhancing Legal Services to Women inmates for 10 (ten) days was organised in District Jail, Shillong in the month of May.
- DLSA observed the World Environment Day, the World Day against Child Labour, the International Day against Drug Abuse and Illicit Trafficking’
- Visited the Children Homes and Shelter Homes.
- Legal Literacy Classes were organized in the schools and colleges of East Khasi Hills District in the months of June, July, August & September.
- In the month of July, the DLSA organized Legal awareness Programme in the village on NALSA (Child Friendly Legal Services to Children and their Protection) Scheme 2015 and District Jail, Shillong.

2.5 MIZORAM STATE LEGAL SERVICES AUTHORITY

Best DLSA: Kolasib DLSA

Activities/Work Done:

- Nine Legal Awareness Camps were organized by DLSA Kolasib .
- Two training-cum-orientation programmes for Panel Lawyers and PLVs were organized.
- In 473 cases, legal aid counsels were provided.
- 14 Legal Aid Clinics are functional in the district.
- 67 cases were settled in Lok Adalat.
- The children aged between 6-14 years who were not attending schools were identified by the Legal Literacy club members. Their cases were taken up by Kolasib DLSA and Kolasib Child Welfare Committee.
- The MSLSA organized a PLVs' Workshop in Champhai on 17.7.2018 and Serchhip on 19.7.2018, in which the Secretary, Kolasib DLSA along with three PLVs, namely, Mrs Happy Laldinglingliani, Mrs. K.Lalbeiseii, Mr. Zothankima Zote and one conciliator, namely, Mr. H.Vanlalnghaka participated .

2.6 NAGALAND STATE LEGAL SERVICES AUTHORITY

Best DLSA:

Zunheboto DLSA.

Activities/Work Done:

- Organized legal awareness programme to commemorate Legal Services Day. Implemented ten days campaign “Connecting to Serve” from 9th to 18th November 2017.
- Organized legal awareness programme on various topics and law.
- Observance of Special Days:
 - Observed World Aids day at Jubilee Hall on the theme “Right to Health, My Health my Right” “ Right to Health”.
 - Rendered legal services on Republic Day .
 - Observed International Labors Day on 1st May 2018.
 - Observed International Day of Anti-Drugs and Illicit Trafficking on the theme "Listen First - Listening to children and youth is the first step to help them grow healthy and safe" .
 - Organized walkathon on World No Tobacco Day with the theme “Tobacco and Heart Disease” on 31st May 2018.
- On Independence Day, legal awareness was spread at ceremonial venue where 650 people were benefited .
- Organised Legal Awareness where information on JJ Act regarding the Juveniles in conflict of law and juveniles in care and Protection, Rights of Consumers, benefits under MACT, penalties under Cybercrimes, & Awareness on POCSO Act were given to the masses.

- Six Legal Awareness Programmes on NALSA Schemes were organized by the DLSA.
- Organized legal awareness programme on International Day of Human Rights cum Advent Christmas with the inmates and staff of District Jail Zunheboto .
- The DLSA conducted visit to Observation Home and District Jail Zunheboto.
- The DLSA organized a legal awareness programme on Consumer Rights, MACT Cases and Criminal Procedural Laws . It also organized Legal Sensitization Programme for the Police Officers and Law Enforcement Personnel where the focus was given on the procedural aspects of the law together with the salient features of the Information Technology Act.
- DLSA conducted 5 Lok Adalats during the period.
- With the Goal to spread legal awareness amongst the school children, who in turn will reach out to the masses, 10 Legal Literacy Clubs were opened by Nagaland State Legal Services Authority with ZDLSA

Success Story

The success story pertains to the transition of 2 former insurgents, namely (1) Mr. Kiyeto Kinimi, and (2) Mr. Hokato Achumi who shunned the path of insurgency and violence and decided to become contributing members of the society through the initiatives of the DLSA. In the year 2015, one Hokato Achumi an active cadre of the NSCN (K) was apprehended by the Assam Rifles for the offence of alleged criminal trespass and extortion in a local Polytechnic Institute. Another person, one Kiyeto Kinimi, a self-styled “Finance Secretary, Zunheboto Region” of

NSCN (K) was apprehended in the year 2017 by the Assam Rifles for alleged illegal possession of arms and ammunition.

Both the persons being uneducated and ignorant village folks joined the insurgent group NSCN (K) at a young age under the influence of false hopes and promises given by their leaders. Having been abandoned by their leaders, their families and society, they remained incarcerated in jail for a long period of time without any legal redress.

The DLSA through the Legal Services Clinic at District Jail came to know about the aforesaid 2 prisoners. Both the prisoners were counselled and legal assistance was provided to them. The Panel Lawyers and Para Legal Volunteers of ZDLSA mentored the prisoners on the prospect of their reformation and persuaded them to leave the path of violence and intimidation and helped them in their rehabilitation. The fear of reformation owing to the repercussions from peers and social stigma gradually declined with the efforts put in by the PLVs and Panel Lawyers of ZDLSA. After their release from the prison, both the insurgents decided not to associate themselves with any of the insurgent groups. The DLSA was informed that they had returned to their native villages to live with their families and were engaged in gainful self-employment as cultivators and had reaped a bountiful harvest.

2.7 SIKKIM STATE LEGAL SERVICES AUTHORITY

Best DLSA: South DLSA

Activities/Work Done:-

- Organized around 46 monthly Legal Awareness Camps on Micro Legal Literacy Scheme and Mahatma Gandhi National Rural Employment Guarantee Scheme.
- Several Legal Services Camps on NALSA Schemes including Health Camps were organized by the DLSA (South) .
- The DLSA conducted an Essay Competition on the topic ‘Access to Justice’ and Quiz Competition on “Lessons in Law” for class IX and XI in 17 Senior Secondary Schools of the South Districts.
- Front Offices were set up pursuant to the “Front Office guidelines”. The suggestion and complaint boxes were placed along with drinking water facilities. Further the LED Monitor were affixed near the Front Desk for displaying the functions of the Legal Services Authority, entitlement to Free Legal Services, documentaries related to Legal Services and NALSA Theme songs.
- Effectively carried out 10 days nationwide outreach campaign “Connecting to Serve”. Various activities like setting up of Legal Assistance Desks, Walkathon-Rally etc. were carried out.
- Regular visits were made to the schools where the text book “Lessons in Law” is being taught as a subject. Laws relating to Anti Ragging was also explained to the students with a view to make students about ill effects of ragging and its legal consequences.
- Monthly meeting cum refresher programme with the Para Legal Volunteers and Panel Advocates were held by the DLSA to know about

the doubts and difficulties faced by them while performing their jobs as a PLV and Panel Advocates.

- The DLSA successfully completed the training of Para Legal Volunteers of South District on 10 New Schemes of NALSA. In addition to that refresher training cum orientation programme was conducted on the above schemes.
- The Secretary, DLSA visited the District Prison, Boomtar on monthly basis to know about the welfare of the UTP's where awareness on the rights of the UTP's was provided to them.
- Awareness Programme and interactive sessions on “ Campaign for Enhancing Legal Services to Women Inmates and their accompanying children in prisons” for female Under Trial Prisoners at District Prison, Boomtar, South Sikkim during the month of June, 2018, was carried out successfully by DLSA. UTP's who were detained for more than 60 to 90 days respectively without Charge Sheets being filed were released .
- DLSA organized Legal Awareness camps relating to Legal Services Week, International Women's Day, World Consumer Rights Day, International Labour Day, Anti Tobacco Day, World Environment Day, World Day Against Child Labour, Senior Citizen Day, World Mental Health Day, Childrens Day, World AIDS Day, Disability Day, Human Rights Day, Consumer Day , Earth Day, International Drug Abuse Day) and conducted various activities which was attended by many people.
- The DLSA organized Painting Competition on the topic “Nature” for the children of Six Destitute Homes.
- The DLSA rescued a differently abled lady who was not receiving proper care from her family. The DLSA counselled the guardian and also ensured

that the said lady received proper medical attention. She was hospitalized at Namchi District Hospital for treatment.

- Organized “Legal Services Camp” at Jorethang, South Sikkim on NALSA (Effective Implementation of Poverty Alleviation) Scheme, 2015. DLSA helped 37 differently abled persons procure Disability Identity Cards. 23 forms/application for availing the Old Age Pension Scheme and Widow maintenance Scheme were filled up and submitted to the concerned offices. 12 applications for free Legal Aid Services were prepared and accepted and 4 affidavits were prepared by the Oath Commissioners on the Legal Services Camp.
- A Stall manned by PLV and Panel Advocate was set up by the DLSA for ten days during Maghey Mela (Makar Sakranti) at Jorethang, South Sikkim which benefitted 489 people.

2.8 TRIPURA STATE LEGAL SERVICES AUTHORITY

Best DLSA: West Tripura DLSA, Agartala

Activities/Work done

- Discipline in maintaining records: DLSA, West is maintaining record of its activities properly. DLSA is implementing the plan of action of NALSA and that of the State Legal Services Authority, in letter and spirit.
- 112 Awareness programmes on NALSA Scheme were organized benefitting 10086 person. People were made aware about the NALSA Schemes , functioning of Legal Services Institutions and availability of free legal services.
- 9 Awareness Camps were organized in the Jail through legal aid Clinic
- 12 Village Legal Care and Support centers were established .
- In 445 matters, Panel Lawyers have been appointed.
- Legal advice was given in 7506 matters.
- In 208 cases, legal services/ counselling were provided in front offices & Legal Services Clinics.
- Ten Street Drama and Nukkad show were conducted.
- Two Seminar / Workshop / Training conducted during the period .
- Five Legal Awareness camps were conducted on Juvenile Justice Act.

- During the period, w.e.f 01.01.2018 to 31.08.2018, Eight Lok Adalats including National Lok Adalat, Maha Lok Adalat etc. were held wherein 25128 cases were disposed off.
- Nine cases were disposed of under the Victim Compensation Scheme, 2015.
- Legal Services Camp .On 25.1.2018, first Legal Services Camp was conducted at Gandhigram In the said Camp, 16 Numbers of different Govt. departments, NGO participated.
- Awareness programme On 16.06.2018, an awareness programme on Protection of Child Rights was organized by the DLSA . In the said programme, besides the Awareness camp, Art competition involving the students of Anneswa Children's Home and Nilajyoti Children's Home were also conducted.
- Awareness programme on Prisoner's Right & Plea-bargaining at Kendriya Sansodhanagar, Bishalgarh on 21st May, 2018 was organized by DLSA, West Tripura District, Agartala where the digitized Legal aid Clinic has been inaugurated by His Lordship, Hon'ble the Executive Chairman, TSLSA.
- The DLSA, West Tripura, rescued 4 children who were found roaming and begging in the street.
- Due to the efforts of DLSA, one Old Widow, who was found in distress condition, was provided shelter at Modern Psychiatric Hospital, Narsingarh.

Success Stories:-

Report regarding reunion of Old Widow with her family at Tulabagan, Mohanpur by DLSA, West Tripura

- The DLSA, West Tripura, assisted one widow named Sarojini Nama aged about 90 years, who had come to them seeking legal aid for her treatment and rehabilitation. The DLSA helped her in getting treatment and thereafter got in touch with her daughter so that the old widow could be accommodated at her house. However, the son-in-law of the lady was not ready to accept her and therefore, the lady requested that she be rehabilitated to her son's house who was residing at Tulabagan, Mohanpur under Sidhai P.S. Accordingly, the DLSA sent PLVs along with police personnel who then went to the house of Biswajit Nama, the son of the lady, and talked to him who after long counselling accepted his mother and permitted to stay her with him and also assured that there will be no inconvenience to his mother to stay with them in future.
- On 09-05-2018 the Secretary, DLSA West Tripura, came across story of one child named Kulsome Khtaun of Sekerkote who was suffering from kidney disease. The information of the said child was collected by the DLSA and the guardian of the baby was asked to come to the office of the DLSA. The Secretary informed the Child Welfare Committee in writing about the matter seeking financial help for her treatment who, on perusal of all documents, agreed to help the child.

- On 09-05-2018 the Secretary, DLSA West Tripura District, on being informed about two mentally ill persons viz., a mother and a daughter communicated with the local police and produced them before the court and as per direction of the court they have been sent to the mental hospital, Narsingarh.
- On 23-04-2018 the Secretary, District Legal Services Authority, West Tripura, came across one news item in the Dainik Sambad newspaper that one old Widow namely Laxmi Das was having a fracture injury, had no shelter and food. The DLSA sent three PLVs and rescued the woman and thereafter, she was sent to Abhoy Mission shelter home. The DLSA also with the help of police helped the woman recover a sum of Rs. 30,000 /- which she had kept beneath the earth and helped her in depositing the same in the savings bank account.
- On 30-04-2018 the Secretary, DLSA, West Tripura, with the help of police helped in rescuing a beggar named Sahindar Singh aged 70 years who had no shelter and was begging for almost 12 years. The DLSA provided counselling to the said person and after which he agreed to live in a shelter home and was thereafter, sent to the Abhoy Mission Shelter home.
- On 01-05-2018 receiving information that some houses are damaged by cyclone at Lichubagan, Agartala the Secretary, DLSA, West Tripura, sent his disaster management team of PLVs at the spot. The team surveyed the whole area and provided instant help to the affected families by connecting them with the administrative authorities.

- On 09-04-2018 the Secretary, DLSA West Tripura, met with a person named Harendra Roy who was brought to the office by a PLV. Harendra Roy informed the Secretary DLSA, that he had written several letter to the SDM regarding the treatment of his family members but had received no reply. The DLSA sent a PLV to the house of the said person for verification who informed that the wife and his daughter-in-law were suffering from diseases and due to lack of financial resources they could not get any treatment. The DLSA made arrangements for the treatment of the said persons.
- On 21.06.2018 the Secretary, DLSA, West Tripura, received one information that one shelterless old widow namely Bimala Benowal was found at Sankar Chowmuhan, Agartala in a critical physical condition. Then and there two PLVs namely Sri Rajib Kumar Paul and Sahid Miah were sent to that place. Those PLVs shifted the woman at GBP Hospital where the doctors told that at least one person should stay with the woman for 24 hours for her proper treatment. As per the instruction of Secretary, DLSA, West Tripura, the PLVs stayed there on rotation basis. Other PLVs namely Chiranjit Rudra Paul, Meghdhan Deb, Kshir Mohan Sarkar, Suman Roy and Bipul Hrisi Das stayed with that woman shiftwise. The PLVs also arranged for blood which was required for that woman and the old widow recovered from her illness. The DLSA, West Tripura also made contact with the relatives of that woman and receiving the information, both the daughters of that woman visited the hospital.

3 North Zone Best DLSAs

(Haryana, Himachal Pradesh, Jammu & Kashmir, Punjab, Uttarakhand)

3.1 HARYANA STATE LEGAL SERVICES AUTHORITY

Best DLSA: Gurugram DLSA

Activities/Work Done :-

- Efforts have been undertaken to provide quality Court based Legal Services for which the following initiatives were been taken:
 - capacity building of the lawyers by conducting seminars on various topics viz The Art of Cross examination, Arrest, Remand and Default Bail, Cyber Crime and cyber Laws etc., have been organized. Experts from varied fields were invited to interact and enlighten the lawyers.
 - Monitoring of cases to ensure successful implementation and execution of legal aid cases by District Legal Services Authority, Gurugram through creation of a whatsapp group by the panel lawyers to post updates on proceedings and next date of the legal aid cases . Panel lawyers visit the Front Office and ensure that the data is updated on the NALSA portal by the Para Legal Volunteer manning the Front Office. Secretary, DLSA,Gurugram pays visit to the courts generally to take stock of the cases predominantly those fixed for evidence and the meetings of Monitoring Committee are regularly being held to emphasize the monitoring of the proceedings of legal aid cases.

- DLSA, Gurugram has digitized front offices. The idea behind its establishment is to provide a '*one stop centre*' for court based legal services and also for outreach activities. Besides seeking Legal Aid in Court based litigation, people can file applications for grievance redressal against any department of the Government, Client Counseling cabin has been set up in the Front Office.
- coordination between front offices and legal care and support centre ensured wherein anyone who is in need of actual legal aid is being guided to approach the Front Office and accordingly seek his/her grievance redressed.
- Representing the unrepresented arrestees during Remand Hours is a crucial task which is being successfully and effectively conducted by DLSA, Gurugram. Two panel advocates have been assigned the duty to act as the Remand hour advocates . Record is also being maintained to show as to how many arrestees are being represented by them.
- Monitoring and evaluation is being ensured through daily reports prepared by the two remand advocates. The data collected during August and September, 2018 alone shows that almost 88 unrepresented arrestees were represented by the Remand Hour advocates.
- Monthly meetings of panel lawyers are convened without fail where a theme is selected for discussion along with discussion on newsletters of HALSA and Judicial Academy of Hon'ble Punjab and Haryana High Court to update the knowledge of Panel Lawyers. Along with these, issues related to legal aid cases are also discussed.

- District Legal Services Authority, Gurugram maintains a database of calls received at Front Office on number 0124-2221501 on a daily basis. In case of severe nature of problem, callers are requested to visit the front office in person and receive guidance from Retainer Lawyers. From October, 2017 to September, 2018 almost 2,000 calls have been received and the callers have been provided apt guidance.
- DLSA, Gurugram got conducted an evaluation study of the court based legal services by THE CUBE ROUTE. Certain gaps were identified such as:
 - At the DLSA level, it is critical to adopt, at the earliest, an efficient digital system, in keeping with the Government of India's e-Courts' Project,
 - as far as possible, one lawyer should see the case through from the institution of the matter to its disposal,
 - it appears that there is a variation between the quality of services provided by panel lawyers, a stricter monitoring system to empanel only those lawyers who fulfill various criteria should be implemented,
 - to encourage young lawyers, a panel of mentors, comprising of senior lawyers, may be set up to supervise and guide the DLSA lawyers as and when they need help,
 - given that cases can last from 1 – 5 years and the number of appearances can be up to more than 50, the remuneration structure should be revised to reflect the variances in the effort in each case.

- Provision of formal spaces within the court complex for client counseling and interaction between PLVs and panel lawyers is critical to facilitate better communication and efficiency of service delivery

DLSA, Gurugram took the following steps to plug the gaps pointed out by the CUBE ROUTE study:

1. DLSA, Gurugram has operationalized the first digital Front Office and has also digitized the other record of DLSA, Gurugram. Otherwise also, now DLSA, Gurugram is making optimum use of Technology.
 2. Earlier, due to laxity in monitoring and non updation of data such situation was occurring but, now this gap has been plugged.
 3. DLSA, Gurugram is tirelessly working on Human Resource Development which will answer the above stated gap.
 4. Daily base monitoring system has been put in place.
 5. The help of senior lawyers is being taken to monitor and guide the younger ones.
 6. Client counseling cabin has been made operational in Front Office and also Client Counseling in Criminal Cases is made mandatory.
- For Human Resource Development purposes the DLSA, Gurugram conducted seminars on topics such as Juvenile Justice Care and Protection Act, 2016, Prevention of Children from Sexual Offences act, 2012 and Victim Compensation Scheme, 2013, training on cyber crime and cyber laws, the Art of Cross Examination, etc.
 - Training for Para Legal Volunteers conducted in the Central Library-cum-Conference Hall of District Legal Services Authority, Gurugram where

knowledge was imparted regarding legal services, social welfare schemes, relevant laws, etc.

- DLSA, Gurugram has efficiently used technology in the following ways:
 - updating the NALSA Portal regarding all pending cases, new cases and applications received;
 - digitizing records received including official accounts, application received in Front Office, record of Lok Adalats, Mediation, Victim Compensation Scheme etc.
 - ; cause lists of pending legal aid cases, Mediation cases, Family Welfare Committee cases (now discontinued) and enquiries in Victim Compensation Schemes are prepared and affixed on the notice boards for the convenience of consumers of District Legal services Authority, Gurugram;
 - day to day monitoring of cases including monitoring of PLVs;
 - prepared small videos on Road safety and other legal issues related to District Legal Services Authority;
 - use of TV, Radio and other Electronic Media such as small messages have been conveyed through Haryana News and India News televisions and other freelancer social media groups.
- Outreach campaign activities in the following areas have been carried out by DLSA, Gurugram:
 - the ‘One Life Road Safety’ campaign from 1st to 7th August, 2018 to raise awareness about road safety issues,
 - seminar for creating Legal awareness in Doctors especially to spread Legal awareness amongst doctors about various laws influencing their profession,

- project titled “From Seclusion to Inclusion: A project for enriching lives of slum dwellers through legal services” to help slum dwellers live a dignified life by ensuring basic necessities,
 - “BEAT PLASTIC: A CAMPAIGN AGAINST PLASTIC POLLUTION” was carried out to reduce the use of non-reusable plastic and to reuse the existing plastic,
 - campaign for labourers titled “LABOUR: MAKERS THE FORGOTTEN SECTION; LEVERAGING THE TOOL OF LEGAL SERVICES FOR EMPOWERING” to assist labourers by identifying unregistered labour and assist with their registration with the Labour Department as well as spread awareness about their rights,
 - “Reaching the Unreached” Campaign where about 203 Panchayats were covered during this campaign and thousands of people were made aware about the activities of District Legal Services Authority, Gurugram and its role under the aegis of HALSA and NALSA. People were also informed about the facility of free legal services under Section-12 of Legal Services Authority Act.
- Rescue and rehabilitation of children begging on the streets have been carried out by DLSA, Gurugram. 4 kids, namely Sohil, from Sohna chhok, Ramgani from red light area, sanjay and Santra from other places were rescued and sent to Shelter Progetto Gurugram for their care and protection under the juvenile justice (Care and protection) Act, 2015 as ordered by the CWC. Similarly, a team comprising PLVs of DLSA, Childline, police and DCPU again conducted rescue operation on 14/5/2018. During this operation thirteen kids were rescued from various places. The child welfare committee then took their statements and inquired them about their

families. The team got procured their identity cards, and CWC on getting undertaking from their families that they would not be sent for begging, handed them over to their families.

- PLV Suraj Parjapati of DLSA, Gurugram in a survey of in the chowk near shakti park and found that many kids were found to be deprived of education due to lack of resources. Resultantly, the matter was taken up with the nearest government schools and, **16** kids who were not having any identity card were provided with Aadhar cards and were connected with the modern scientific education by enrolling them in schools. Similarly, a special drive was conducted in slum near Basai village and more than **100** children were mainstreamed there.
- DLSA, Gurugram carried out a campaign for prisoners with the objective to secure rights of the prisoners and also carried out the campaign titled “A campaign for enhancing Legal Services to Women and their accompanying Children in Prisons” to secure rights of women prisoners and their children living inside the jails, etc.
- District Legal Services Authority in association with Navjyoti India Foundation with an approach called „6S“ carried out activities to bring about overall development of village Garhi Bazidpur in Haryana thus preventing crime. Steps taken during this project were creating awareness amongst the villagers about their rights, agencies to train and educate them qua employable avenues, installing a roof water harvesting system, etc.
- A seminar was organized to orient Senior Citizens about their legal rights along with several important dimensions governing their day to day lives. One day seminar was organized on 12th August, 2018 at Artemis Hospital. They were made aware about their rights under the Maintenance and

Welfare of parents and Senior Citizens Act, 2007. Doctors of Artemis Hospital made them aware about several medical issues especially orthopaedic problems faced by them. Doctors also gave them beneficial health tips. Police officials gave them safety tips and also tried to create confidence in them as to how the police is available for their assistance.

Few prompt actions

1. A Senior Citizen told the team of Panel Advocate and Para Legal Volunteer that his daughter had got his property transferred in her name and now she was not maintaining him. The very next day a team of Mr. Sudhir Kumar, Panel Advocate and Ms. Kusum Lata, PLV approached him. Respectable members of the village also came there. His daughter was called.
 2. A Senior Citizen approached the Front Office with the prayer that his sons were not looking after him and they had got transferred his property in their names. However, he said that he did not want to file any litigation. Resultantly, the matter was taken up in the mediation and his sons were summoned. It is still pending in the mediation. He is happy that someone is there to listen to his grievances.
- DLSA, Gurugram is committed to educate the visually impaired community and their support system about the blindness and the rights of people who are blind or vision impaired. In order to understand the legal problems of visually impaired students; Secretary, DLSA, Gurugram visited a boarding school “Captain Chandan Lal Special Middle School for Blind”. Besides, the Head Mistress Ms. Meena Rani and the teachers, most

of whom were visually impaired and students, coming from different corners of India, were given detailed overview of the area. DLSA, Gurugram has tried to make its Front Office visually impaired friendly and has also taken up the matter with the other departments like DC Office, Roadways, etc. to make the departments visually impaired friendly.

- The team comprising Secretary, District Legal Services Authority Gurugram, Dr. Sujan Singh & Sh. Arun Shokeen (Panel Advocates), Sh. Mahender (PLV) & Sh. Kamaldeep Kamboj (Stenographer) visited five 'Rain Baseras' (Night Shelter Homes). Out of the five, none was found to be operational. A three hours surprise check of Night Shelter Homes unearthed the fact that the Night Shelter Homes are operating on papers and not on the ground. After this surprise check Sh. Mahender Kumar and Sh. Suraj Parjapati deputed to give regular visits to the Rain Baseras to keep a check on the management of the Rain Baseras. Due to constant efforts of DLSA, improvement took place in Rain Baseras.
- DLSA, Gurugram currently has three kinds of Lok Adalats namely National Lok Adalat, Daily Lok Adalat and Jail Lok Adalat. Following methods were adopted to strengthen the mediation in Gurugram -
 - 1) Secretary, DLSA taking active part in conducting mediation proceedings and of pre-litigation mediation
 - 2) Monthly meetings of mediators
 - 3) Timely clearing the bills of the mediators
 - 4) Taking feedback/suggestions from the parties
 - Number of Referrals Received -2275
 - Number of Referrals settled-555

- Number of Unfit Referrals - 539
- Number of Referrals Unsettled- 1204

Success Rate: 31.55%

The Secretary DLSA, Gurugram himself has conducted successful mediation in 28 matters including one in Pre litigation mediation and thus saving a lot for the state .

- The Family Welfare Committee comprising the Secretary District Legal Services Authority, Gurugram, Sh. S.K Gupta later on Sh. R.K Verma, Retired IAS Officers and Smt. Kusum Lata, Assistant Professor, Law not only held sittings; but also, heard as many as 264 applications forwarded by Police to the Committee and gave its opinions in 175 cases.
- DLSA, Gurugram worked on two aspects regarding the Victim Compensation Scheme
such as creating awareness and conferring benefits on intended beneficiaries. *Applications received- 146*
Applications Disposed- 139
Compensation Awarded- 2,25,53,950
Compensation Disbursed- 2,25,53,950
- DLSA, Gurugram also carried out a few special projects such as on the occasion of Navatras, a Legal Awareness Stall was set up in the months of March 2018 and October,2018 at Sheetla Mata Mandir, Gurugram. The objective was to spread awareness among visitors about their rights and duties as well as to provide actual assistance to those in need.
- Another special project was ‘*Adhikaro ka Mela*’ organized by District Legal Services Authority, Gurugram was one such platform that brought together awareness, justice delivery and support under one roof. The one day camp was

held on 6th June at the Tau Devi Lal Stadium, Gurugram and catered to approximately 5700 attendees with an encouraging female participation of 3000. Bringing justice to people, event enabled direct interface of beneficiaries with stakeholders through 59 stalls from different government departments, NGOs and Banks.

- 125 farmers were benefitted,
- Total OPD attendance was 52.
- Total HIV testing was 16 and all nonreactive.
- Total Screening for Hypertension was 86, out of which 25 were found hypertensive and out of these 25 already known case of Hypertension were 12.
- BP test of 86 persons was done.
- Sugar test of 90 persons was done.
- MR vaccination for 0 to 15 yrs of children of 4 children was done.
- Disability Cases: A Disability certificate was issued to Riya D/O Krishan Yadav in the month of June, 2018. She had a congenital deformity referral to Civil hospital to disability board
- 178 mutations were completed and 65 Residence certificate, Caste Certificate were issued.
- Received 271 applications under various welfare schemes whose registration was done on the spot.
- Rs. 10,89,000 was transferred via DBT to the accounts of labourers under various schemes
- 101 school students were admitted in schools
- 126 youth were given job on the spot

- Around 106 persons benefitted during the camp, out of which 41 persons were physically handicapped and they were given information about the disability certificate and forms for getting instruments, Tricycles were distributed on the spot, 55 persons were given First Aid training and given provisional certificate and First Aid Box to them and 10 persons were Deaf and Dumb they were given information about what documents are needed for certificate and Ear machines were distributed.
- Under the scheme Mukhya Mantri vivahshagun yojana, 49 persons were benefitted and Rs.13.17 lakhs were transferred in their account on the spot. Under the scheme Antarjatiya Vivah Yojana 12 couples were benefitted and an amount of Rs.6.03 lakh was transferred in their accounts.
- DLSA, Gurgaon celebrated World Environment Day, Women's Day, Labour Day, World Anti-Tobacco Day, Children's Day, Mahatama Gandhi Jyanti, Republic Day,
- DLSA, Gurugram took an initiative to counsel parents to send their children back to school to eliminate the problem of illiteracy. While enrolling students, lack of documentation/Aadhar card was the biggest hurdle and to solve this issue the process of getting Aadhar card was facilitated.
- Unemployed illiterate women were connected with sewing training center situated in Sinkandarpur, where they were trained in making jute product. Currently, 8 women have joined this center.
- Success stories:
 1. As the case details go, PLV Ms. Kusum Gupta received a distress call from one Sunita, from Haily Mandi. Sunita was from the SC

community. A drunkard husband threw her and their two kids out of the house, leaving her on the streets with nowhere to go. She was also subjected to a lot of domestic violence, as he often tortured her after drinking. Sunita had earlier lodged a complaint to the Police but the latter did not take any action. When the matter came to the notice of DLSA, it was assigned to the PLV who called the Police. With the persuasion of the PLV, the matter was taken on high notice. The issue got amicably resolved and she was also provided counseling. In this manner, a woman's trust was reinstated in the system. There after also, the PLV is in touch with the distressed lady.

2. Ideally a child in sixth grade should be able to have a basic understanding of English, Hindi, and of all other subjects. But, a student of a primary school in Haily Mandi, studying in 6th class was unable to even read and write properly. PLV Kusum Gupta, noticed the girl, who had just come home to get some documents and was unable to read and write. She went to her school and discussed the matter with the Head of the School. After a lot of persuasion, the teachers agreed to adopt an alternate technique to educate the children. The girl student was tutored by the technique and many such kids were enrolled in the special teaching technique later on. The PLV herself with the help of other social spirited females is educating several such disadvantaged girls.

3.2 HIMACHAL PRADESH STATE LEGAL SERVICES AUTHORITY

Best DLSA: Solan, DLSA

Activities/Work Done : -

- Participated in massive cleanliness, protection and conservation drive of Kalka-Shimla Railway Track on 12.05.2018. Around 10 tonnes of garbage was also lifted from the track.
- Legal Literacy Programme –cum- Afforestation Drive was held at G.P. Kunher, Tehsil Arki, District Solan, H.P. Around 1100 saplings were planted by 300 school students alongwith other dignitaries
- DLSA Solan put up a stall during the “Shoolini Fair” w.e.f. 22.06.2018 to 24.06.2018 at Thodo Ground, Solan in order to sensitize the general masses about their legal rights, the objectives of the Legal Services Authorities Act especially provisions of free legal aid, various schemes of NALSA, H.P. State Legal Services Authority and the welfare schemes of the government. As many as 1390 persons visited the stall during the aforesaid period, who were provided free legal advice/aid.
- Assisted HPSLSA in organizing a Refresher Programme conducted by MCPC, New Delhi at Solan which was attended by trained Mediators of Hon’ble High Court, Kinnaur, Solan, Shimla and Sirmaur Districts from 27th July, 2018 to 29th July, 2018.
- 9 Awareness programmes on various Schemes of NALSA were held. 53 Legal Literacy Camps were organized by DLSA Solan in which people

were made aware about the availability of free legal services, NALSA Scheme and other social welfare schemes

- A Programme was conducted by the Rural Development and Panchayati Raj Department in the Zila Parishad Hall, Solan on 16.03.2018 for the Elected Representatives (Women Pradhan) of District Solan. On the occasion, a lecture was delivered by the Secretary, District Legal Services Authority, Solan and the participants were made aware about various Schemes of NALSA, H.P. State Legal Services Authority, provision of free legal aid, front offices and other welfare Schemes of the Government.
- Upon the directions of the H.P. State Legal Services Authority, Shimla, a campaign for enhancing Legal Services to Women inmates and their accompanying children was carried out in District Jail, Solan in May, 2018.
- The Local Administration of District Solan, organised a “Traffic Awareness Week” in the month of April, 2018 and for that purpose, a special programme was conducted at Govt. Sr. Sec. School, Dharampur on 26.04.2018 .the programme was attended by around 800 children and other persons. The DLSA, Solan also participated in the said programme and made the children as well as other persons aware about various traffic rules, schemes of NALSA, H.P. State Legal Services Authority and other government schemes.
- Observation of “International Labour Day” on 01.05.2018.
- Observation of “Intellectual Property Rights Day” on 26.04.2018 in District
- Observation of “World Environment Day” on 05.06.2018 at G.H.S. Sanawar, Kasauli

- Observation of “Anti-Tobacco Day” on 31.05.2018
- Observation of “World Day against Child Labour” on 12.06.2018
- Observation of “World Day against Drug Abuse” on 26.06.2018
- As per the State Plan of Action 2018, various awareness programmes on were conducted in order to sensitize the students about the Anti ragging law in which the students were explained the consequences of ragging and were also motivated to not indulge in such practices.
- Legal Literacy camp for law students at L.R. Institute, Solan on 20.08.2018 and at the Shoolini University, Solan on 29.08.2018

Success Stories

A fire incident occurred in Village Katha, Tehsil Baddi, District Solan H.P. on 23.05.2018 in which 45 Jhuggies were stated to have been destroyed. Upon this, the District Legal Services Authority, Solan deputed Retainer Lawyers as well as Para Legal Volunteers for three days w.e.f 25.05.2018 to 27.05.2018 in order to render every possible assistance to the affected persons and ensure that relief material etc. was proportionally distributed to them. Further, they also helped the people in preparation of various documents which got lost/ destroyed in the said incident.

3.2 JAMMU & KASHMIR STATE LEGAL SERVICES AUTHORITY

Best DLSA: **DLSA JAMMU**

Activities/Work Done :-

- Legal Awareness Camps Organized by DLSA Jammu by adopting newly designed legal services camp module.
 - Legal Services Camp held in accordance with the newly designed module was held on 17/02/2018 at SKUAST R.S. Pura Jammu and also held on 19/06/2018 at Mishriwala, Akhnoor Road, Jammu in accordance with the newly designed legal services camp module in collaboration with Nationalized Banks, ICPS, ICDS, Rural Development Department, Team Jammu, Animal Husbandry Department, Sheep Husbandry Department, HPCI (Ujjwala Yojana) Floriculture Department, Horticulture Department, Handloom Department, Agriculture Department, Education Department, Women Helpline, 181, KVIP Department, JKEDA, J&K Bank, Canara Bank, J&K Grameen Bank, HDFC, ICICI, PNB, State Bank of India, Medical Department and Floriculture. 4000 people were benefitted on 17/02/2018 and 1200 on 19/06/2018 at the above mentioned camps. 547 beneficiaries were registered on 17/02/2018 and 597 on 19/06/2018. Total Legal Services Beneficiaries were 683.
 - Legal Awareness Camp held at the Destitute Home/ Nari Niketan, Khamb, near BDO Office R.S. Pura Jammu on 01/08/2018, in compliance to the directions passed by the Hon'ble Supreme Court in

case titled “ WP (Civil) No:- 659 of 2007 titled Environment and Consumer Protection Foundation V/s Union of India & Others.

- Legal Awareness Camp at Hr. Sec. School, Domana on the subject Anti-Ragging Laws/Rights of Children and related laws, on 28/07/2018 at 11:00 and on “Access to Justice, in the month of March.
- Legal Awareness Camp for enhancing Legal Services to women inmates and their accompanying children in the prisons, medical camp/ health check up for prisoners was held at District Jail Amphalla & Central Jail, KotBhalwal, Jammu on 17/05/2018.
- Legal Awareness Camp held at Govt. College for Women, Parade, and Jammu on 12 March, 2018 on the subject Student Movement to Eradicate Drugs and Liquor Abuse.
- Legal Awareness Camp held at KC Law College, Jammu on 12 March, 2018 on the subject, Student Movement to Eradicate Drugs and Liquor Abuse.
- Legal Awareness Camp held at Govt. Hr. Sec. School Mubarak Mandi, Jammu in the month of March.
- Legal Awareness Camp held at SRML, Ranbir Hr. Sec. School, and Jammu on the subject “Access to Justice, in the month of March.
- Legal Awareness Camp held at Govt. Girls Hr. Sec. School Shastri Nagar, Jammu in the month of March.
- Legal Awareness Camp held at University of Jammu, on the subject “Access to Justice, in the month of March.
- Legal Awareness Camp was held at Suchetgarh Tehsil R.S. Pura on 14/11/2017 on the topic, drugs and its eradication and access to justice for all.
- Awareness camp was held at District Jail Amphalla on 18/11/2017.

- Awareness camp was held at Law Department, University of Jammu on 16/11/2017, on topic drugs and its eradication and access to justice for all.
- Awareness camp was held at Heritage school, Jammu on 16/11/2017, on topic drugs and its eradication and access to justice for all.
- Awareness camp was held at Hr. Sec. School Nagrota, Jammu on 15/11/2017, on topic drugs and its eradication and Free legal services.
- Awareness camp was held at Deoli, Bishnah, Jammu on 13/11/2017, on topic drugs and its eradication and Free legal services.
- Awareness camp was held at Govt. Hr. Sec. School, Khour Jammu on 14/11/2017, on topic drugs and its eradication and Free legal services.
- Awareness camp was held on 14/11/2017, at OLA Kids School, on topic drugs and its eradication and Free legal services.

Other Highlights

- **Door to Door campaign:** Door to Door Awareness Campaign was launched by Para Legal Volunteers of DLSA Jammu and TLSCs Jammu Akhnoor, Bishnah and R.S. Pura, from 09/11/2017 to 18/11/2017, from 12/05/2018 to 17/05/2018 and from 18/07/2018 to 18/08/2018 for imparting Legal Awareness to the socially, economically and educationally backward areas including slums dwellers i.e.migrant colonies, areas inhabited by workers and laborers of unorganized sector. About 900 families were benefitted during Door to Door campaign.
- **Digitization of Legal Aid Clinics**

Legal Aid Clinics situated at District Jail Amphalla and Central Jail KotBhalwal were digitized.

- Inauguration of Legal Literacy Clubs

Five Legal Literacy Clubs were also inaugurated during the present current financial year at SRML Ranbir Hr. Sec. School(Parade), KacchiChawni,GHSS Mubarak Mandi,Govt. Hr. Sec. School Domana, Govt. Girls Hr. Sec. School Shastri Nagar and Govt. Hr. Sec. School Marh,District Jammu.

- Inauguration of Legal Aid Clinics

Three new legal aid Clinics were inaugurated during the current financial year at GCW Parade,K.C Law College and Law Deptt. University of Jammu.Total no. of Legal Aid Clinics is 18 and total no. of Legal Literacy Clubs is 05

- Two Days Training programme for Para Legal Volunteers of District Jammu was held on 07th& 8th of February, 2018 at ADR Centre Jammu.
- In compliance to the directions of the Supreme Court in case “Rajesh Kumar V/s State of U.P”, a Family Welfare Committee comprising of three members was constituted by DLSA Jammu with its sittings at Mediation Centre, District Court Complex Jammu. No. of Cases referred before the Family Welfare Committee were 212.
- Total no. of Jail Visits by since September, 2017 to August, 2018 =10
- National Lok Adalats held during September, 2017 to September, 2018
 - Cases taken up are 34,833 ,
 - cases settled are 31,552
 - settlement amount is Rs. 1,493,564,025
- Permanent Lok Adalats held during September, 2017 to September, 2018
 - cases taken up are 1,990
 - cases settled are 1,511

- settlement amount is Rs. 121, 120, 131
- Mediation Data
 - No. of cases referred for mediation 149
 - No. of successful mediations 35

3.4 PUNJAB STATE LEGAL SERVICES AUTHORITY

Best DLSA: Ludhiana DLSA

Activities/Work Done:

- A Special Campaign to deal with the accidents caused by stray cattle was conducted wherein reflectors were entangled in the necks of stray cattles so that they could be visible during nights/ darkness
- Cleanliness drive was initiated whereby the Panel Advocates and PLVs were associated for cleaning the Sidhwan Canal.
- After organizing a one day seminar on Transgender, around 30 transgender were encouraged and provided free training for the course of beautician with the help of one NGO i.e. Jeet Foundation. One transgender Mohini who is a post graduate was even associated as a Member of Lok Adalat.
- Free E-Rickshaw facility has been provided to the Senior Citizens, Women and Children within Court Complex.
- DLSA, Ludhiana has also opened Legal Aid Clinics in various Senior Citizens Homes for the facility of Senior citizens. Special visits are made by the undersigned, Panel advocates and Para Legal Volunteers in such legal aid clinics.
- A special drive was conducted on the Labour Day for the rights of workers of unorganized sector with the coordination of Labour Department.

- District Legal Services Authority, Ludhiana has taken necessary steps with the coordination of District Administrative officers for renovation of the Building of MR Home, Ludhiana as it was burnt with fire accident .
- DLSA, Ludhiana has introduced a campaign "Say no to Drugs" in District Ludhiana.
- Four Front Offices (at Ludhiana, Jagraon, Khanna and Samrala) and Five Legal Literacy Clubs (Govt. Schools) and Three Legal Aid Clinics in Jails (Central Jail, Borstal Jail and Woman Jail, Ludhiana) have been upgraded.
- Door to door campaigns, Meetings and Seminars are being organized time to time for the awareness of NALSA Schemes, Legal Literacy Clubs, Legal Aid Clinics, National Lok Adalats, Mediation, Rehabilitation of Victim and those who are in need of care and protection.
- Legal Literacy Camps and Seminars were also organized on various occasions such as PAU Kisan Melas, Chappar Mela, Kila Raipur Khed Mela etc. for the publicity of various schemes and acts.
- Connecting to Serve campaign was implemented by DLSA, Ludhiana during which a rally was organized to create awareness of Legal Services among the masses. In this rally, all the Judicial Officers, Revenue Officers, Police Officer and other officers of District participated along with various schools and colleges students. Apart from this various activities such as Help desk at District Court Complex, Ludhiana and Civil Courts Jagraon, Khanna, Payal and Samrala were setup for the awareness of Legal Services in general public, functions were organized in various schools and Law Colleges situated under District Ludhiana with regard to awareness of Legal Services and other schemes of NALSA etc. A Special Grievances Redressal Camp was also organized in the District Suvidha Center,

Ludhiana with the help of various Punjab Govt. Departments for on the spot settlement of grievances of general public.

- The above mentioned campaign was concluded with State Level Functions at M.R. Home, Jamalpur, Ludhiana, Slum Area of Hambran Road and SGV Bal Ghar, Mullanpur, Ludhiana. These functions were specially organized for the benefit of Mentally Retarded persons and also for the weaker sections of the society.
- **A special campaign for enhancing legal services to women inmates and their accompanying children** in prisons was organized by District Legal Services Authority, Ludhiana at Women Jail, Ludhiana from 7th to 17th May, 2018.
- A project titled “Jaggo” has been initiated by DLSA, Ludhiana in which a special team consisting of Panel Lawyers and Para Legal have carried out a "Door to Door" Campaign in the said village. During this campaign all the villagers were informed about their legal rights, schemes of NALSA and the Govt. of Punjab. All the villagers were also informed to approach the office of Legal Services for their works pending for a long time in the various offices of Punjab Govt. District Legal Services Authority, Ludhiana is going to establish a Legal Services Clinic in the said village very shortly.
- Four Front Offices (at Ludhiana, Jagraon, Khanna and Samrala), Five Legal Literacy Clubs (Govt. Schools) and Three Legal Aid Clinics in Jails (Central Jail, Borstal Jail and Woman Jail, Ludhiana) were upgraded during this period.
- **National and State Lok Adalats:** National Lok Adalats were organized by District Legal Services Authority, Ludhiana as per the scheduled received

from the NALSA. During the National Lok Adalat held on dated 14.07.2018, four pre-litigative cases pertaining the bank recovery were settled with the efforts of District Legal Services Authority, Ludhiana . In the National/ Monthly Lok Adalats 2592 Pre-Litigative and 10609 pending cases were disposed off .

- Some other activities are as follows - Free Legal Aid/Advocate were provided to 1288 legal aid beneficiaries, 216 Legal Legal Literacy Seminars were organized, 2 Legal Aid Clinics made functional, 46 sensitization and training programmes conducted for the advocates, Para Legal Volunteers and for others, 210 Legal Literacy Clubs made functional in Schools and Colleges in the district, compensation provided to victims in 4 cases under Punjab Victim Compensation Scheme, 36 Visits were made by the Secretary DLSA of Jails and 197 Visits by Panel Advocates. 11 Programmes/ Camps were organized inside the Jail,DLSA Secretary visited JJBs/ Observation Homes/ Senior Citizen Home twice a month and 80 cases were settled through Mediation.
- Success Stories
- One mentally retarded lady and her child aged six years, who were confined in a house for a year were rescued by DLSA, Ludhiana with the help of PLVs. Both mother and child were provided medical treatment. After 5 months of care the child was sent to SGB Bal Ghar/ Children Home and has started school. While the mother was initially treated at Civil Hospital, Ludhiana and later shifted to Mental Hospital, Amritsar where she is responding well to the treatment.
- An old lady of around 101 years of age was rescued from the house of her daughter Where she was kept locked up for a week. She has two sons but

both were not willing to take care of her even after her rescue. After proper medication to the lady, mediation process was initiated by the Secretary, DLSA, Ludhiana and thereafter one of her sons was willing to take care of her. As per the report of the village sarpanch, she is now happily residing with her son.

- A woman from Barailly (U.P.) had left her matrimonial home in U.P. along with her two year old daughter without intimating her parents or in-laws and reached Ludhiana via train. A murder case was registered by the parents of that woman in the state of UP suspecting her husband to be the murderer. After counselling, the woman along with her child reunited with her husband.
- In the case titled X vs Y referred in the Mediation Center, Ludhiana for 125 CrPC, the parties were divorced as per the Muslim Law, however after counseling and guidance by the Mediator they were again re-united and re-married on 13.08.2017 as per muslim rituals and now the couple is happily settled.
- During this period two victims 'X' and 'Y' of acid attack approached DLSA, Ludhiana. Medical expenses born by victim 'X' were re-imbursed as per the directions of Punjab and Haryana High Court, Chandigarh. . Victim 'Y' was also granted a compensation of Rs. 300,000/- under the Punjab Victim Compensation Scheme, 2011. Apart from this their medical treatment was conducted by DMC, Ludhiana free of Cost with the help of DLSA, Ludhiana. Further, Panel Advocate and PLV were also assigned to them for assisting them in getting pension from the Punjab Govt.

3.5 UTTARAKHAND STATE LEGAL SERVICES AUTHORITY

Name of Best DLSA: Almora DLSA

Activities/Work Done:

REGULAR LOK ADALAT /NATIONAL LOK ADALAT /MOBILE LOK ADALAT:-

Total No. of Lok Adalats held	Total No. of Cases disposed off	Total Compensation awarded	Total amount released as fine	Total No. of persons benefited in Lok Adalats
06	819	3,95,22,439	245001	845

NOTE:- Pendency of cases in District Almora is 1,116 as on 30th June, 2018.

LEGAL LITERACY AND SENSITIZATION CAMPS:

No. of Legal Awareness Camps organized at District Level	No. of Legal Awareness Camps organized at Tehsil Level	No. of Legal Awareness Camps organized by PLVs at Village Level	No. of Legal Awareness Camps organized at Jail.	No. of Legal Awareness Camps organized for Labourers	No. of Legal Awareness Camps organized at School and College Level.
50	18	221	11	45	126
GRAND TOTAL = 471 CAMPS ORGANIZED.					

LEGAL AID AND ADVICE:

No. of applications forwarded to the concerned departments for necessary action.	No. of cases in which Panel Advocate nominated for providing legal aid	No. of Panel Advocate nominated to under trial prisoners for providing legal aid	No. of persons benefited through Legal Advice/Counseling.
84	72	62	05

- In Addition to the above, DLSA Almora has helped in getting compensation to the Disaster affected families .
- During the aforesaid period, an amount of Rs. 32,45,000/- as compensation and an amount of Rs.8,85,000/- as interim compensation were provided in the 12 Applications /Judgments under Uttarakhand Victims Compensation Scheme and under various Schemes of NALSA.
- DLSA Almora has processed total 84 Applications received in the office for legal aid and nominated Panel Lawyers in the said applications to file/defend their cases.
- A total number of 579 Applications were received during the legal literacy/awareness campaign relating to different Government departments in the State of Uttarakhand. relating to Aadhar Card, copy of Family Register, Income Certificate, Health Card, compensation under different Govt. Welfare Schemes of Social Welfare Department, Widow/Old Age Pension etc. During the aforesaid period DLSA Almora has helped in getting/preparing a total No. of 2611 Aadhar Cards / PAN / BPL / Voter I.D. / Health / Vaccination / Rashan Cards and Income / Domicile / Death / Birth / Caste Certificate / Family Register Copy and Widow / old age pension/ Disability Pensions.

- Organized 11 Legal Awareness Camps in District Jail Almora. 13 Visits were also made to Almora Jail. 11 Visits to Children/ Observation/Juveniles Homes were also conducted.
- Conducted 15 Meetings with the Panel Lawyers and PLVs to take feedback of their work done.
- Conducted 01 Refresher and 02 Induction Training programme for newly selected PLVs. Sensitization Training Programmes for Panchayat Members, Panel Lawyers and Law Students were also conducted.
- During the said period, 12 Jail Appeals were filed in various Courts of District Almora.
- 02 New Module/Multipurpose Camps were organized in this period and approx. 15,000/-people were benefitted

4 South Zone Best DLSAs

(Andhra Pradesh, Karnataka, Kerala, Tamil Nadu, Telangana)

4.1 ANDHRA PRADESH STATE LEGAL SERVICES AUTHORITY

Best DLSA: Prakasam District at Ongole .

Activities/Work Done :

- The DLSA, Prakasam has been on the forefront during all Campaigns such as “ the Connecting to Serve Campaign”, “Door to Door Campaign”, “Campaign for Enhancing Legal Services to Women Inmates and their Accompanying Children in Prisons”, “Legal Services Camp under new Module” etc., for creating awareness amongst the public on NALSA Schemes and different modes of legal services to the marginalized sections of the society through its innovative visual publicity during the year.
- The DLSA Prakasam has trained 328 PLVs and 314 Panel Lawyers who are trained not only about the NALSA Schemes, legal subjects, etc. but also on ethical values to serve the society; and with their assistance, the DLSA has organised multiple programmes for the benefit of the society and protected the rights of the citizens of the district.
- **INNOVATIVE ACTIVITIES**
- **Protection of Water Resources:** The Villagers of Cherukuru of Paruchu Mandal of Prakasam district made a representation to DLSA, Prakasam District at Ongole, requesting to provide safe drinking water. They were

using the water of a tank which was dug decades back and the present condition of the tank was not fit for usage. Being sensitized from the Concept Note of NALSA on “ Protection of Water Resources”, and considering the said representation, the DLSA took steps with the concerned State Government Departments and persuaded the officials who took all necessary steps, got cleaned the polluted water in the tank and made the water potable for human usage. Because of the steps taken by the DLSA, 4 villages were able to get safe drinking water from the age old water tank.

- On 01-05-2018, eight (8) senior citizens approached the DLSA for their old age pension which was not being considered by the concerned department. The DLSA registered the said representations and took the matter with the concerned departments . The department in proceedings R.C.No.C/11/2018, dated: 28-05-2018 sanctioned old age pension to all the petitioners who accordingly received it from June, 2018 onwards.
- Appointed two Transgenders who also happened to be social workers as members of the National Lok Adalat Bench held on 22-04-2018 at Ongole of Prakasam district, under the category of social workers in the spirit of the decision of Hon’ble Supreme Court in WP.No.400 of 2012 between, “NALSA vs. Union of India”, regarding the rights of Transgenders.
- The DLSA, Prakasam has established Anti-Drug Clubs in PACE Engineering College, Valluru to protect the youth from the menace of drugs in coordination with the Girls Advocacy Alliance and HELP NGO and also in QIS Engineering College, Vengamukkapalem on 18-07-2018.

- On 21-07-2018, 37 Student Legal Literacy Clubs were established in 37 Kasturiba Gandhi Balika Vidyalayas in which panel lawyers and PLVs were appointed for smooth functioning of the said Clubs.
- The DLSA on 25-07-2018 organised a Special Campaign for Scavengers and explained the provisions of “The Prohibition of Employment as Manual Scavengers and their Rehabilitation Act, 2013, in order to educate them as to their rights and to curtail derogatory and inhuman practice of using the human service in scavenging and also as to the rehabilitation provisions of such workers and the other welfare schemes applicable to them so as to get benefits.
- The DLSA, Prakasam arranged a Legal News Board in front of the DLSA building on 21-07-2018, displaying the latest legal news items including important judgments of Apex Court and High Courts, for the benefit of public.
- Carried out activities such as creating public awareness against the ill effects of Child Marriage, to save the girl child, organized a pre-surgery camp for cleft craniofacial affected children in coordination with “Cleft Children International Meenakshi Cleft Craniofacial Ammal Dental College and Hospital, Chennai”, programmes in regard to road safety, special vocational training programmes for the benefit of women prisoners, a street corner campaign at the railway station and the bus stand to spread awareness on legal aspects and to distribute pamphlets on the availability of the legal services.
- The DLSA, Prakasam held legal awareness camps relating to various NALSA Schemes such :

- NALSA (Child Friendly Legal Services to Children and their Protection) Scheme, 2015 - 682 camps held benefiting 32000 persons
 - NALSA (Legal Services To Senior Citizens) Scheme, 2015- 66 camps held benefitting 3,450 persons
 - NALSA (Legal Services to Mentally Ill Persons) Scheme, 2015 – 82 camps held benefitting 4,110 persons
 - NALSA (Legal Services to the Victims of Drug Abuse and Eradication of Drug Menace) Scheme, 2015- 94 camps held benefitting 5, 710 persons
 - NALSA (Victims Of Trafficking and Commercial Sexual Exploitation) Scheme, 2015- 145 camps were held sensitizing 7,320 persons
 - NALSA (Protection and Enforcement of Tribal Rights) Scheme,2015- 73 camps were held sensitizing 3,750 persons
 - NALSA (Legal Services to the Workers in the Unorganised Sector) Scheme, 2015-76 camps were held sensitizing 3,810 workers
 - NALSA (Legal Services to Victims of Acid Attacks) Scheme, 2016, 11 camps were held sensitizing 1,350 persons
 - NALSA (Effective Implementation of Poverty Alleviation) Scheme, 2015- 98 camps were held 11, 200 were sensitized.
- The DLSA, Prakasam started a special campaign to address the problem of suicides of farmers which is prevalent in the district wherein 20 Village Legal Care and Support Centres were established to help these

marginalised sections of people get benefits from the Government, animal husbandry department in coordination with agriculture and horticulture departments for soil conservation and market their products in time.

- Under *NALSA (LEGAL SERVICES TO DISASTER VICTIMS THROUGH LEGAL SERVICES AUTHORITIES) SCHEME, 2010* the DLSA organised a weeklong campaign from 14-04-2018 at Ongole, with the assistance of Department of Disaster Management and enlightened the public as to what to do and how to rescue the victims and how to provide immediate first aid to prevent loss of lives of victims involved in the disaster etc. in case of natural disaster.
- 1257 Lok Adalats were organized during the period from November, 2017 to August. 2116 Pre-litigative cases and 2846 Pending cases were settled in the Lok Adalats. 159 cases were settled through Mediation and 108 cases were settled in PLA(PUS) .
- 50 Legal Literacy Clubs and 47 Legal Services Clinics were established during the aforesaid period.

4.2 KARNATAKA STATE LEGAL SERVICES AUTHORITY

Best DLSA: Gadag DLSA

Activities/Work Done: -

- The District Legal Services Authority, Gadag is conducting several Programmes under the guidance of Karnataka State Legal Services Authority, Bengaluru for effective implementation of the NALSA, Schemes-2015, has granted victim compensation to victims in 34 matters under Karnataka Victim Compensation Scheme 2011 from the period September 2017 to August 2018.
- 5 UTRC meetings, 6 Bi-monthly meetings and 4 Monitoring Committee meetings were held during the period.
- 826 pending cases and 172 Pre-litigative cases were settled in the National Lok Adalats.
- 12 Regular Lok Adalats were organized in which 1314 pending and 11 Pre-Litigative cases were disposed off.
- Around 226 Legal Literacy Programmes/Camps/Workshops/ Training programme were organized during the period from September 2017 to August 2018 on various schemes of NALSA , Govt Beneficial Schemes available to public and on the topics viz Human Trafficking, POCSO Act, Child Rights, Fundamental Duties, Police Complaint Authority, Basic Laws , Victim Compensation Scheme etc. wherein 34,714 person were benefitted.

- Other activities such as cleanliness drive, free health check up programmes.
- Legal aid and advice were given to 37 persons.
- 308 cases were disposed off in mediation.
- 4382 persons were given legal advice at the legal aid clinics of Front Offices situated at District Jail/ Village Care Center, JJB and ART etc.,
- Motorbike rally was organised during “Connecting to Serve” campaign in which 100 advocates participated and pamphlets were distributed to 1000 people.

4.3 KERALA STATE LEGAL SERVICES AUTHORITY

Best DLSAs: PATHANAMTHITTA DLSA

Activities/Work Done :

- The District Legal Services Authority, Pathanamthitta, Kerala conducted several programmes based on the NALSA Schemes and programmes on legal awareness, legal aid, organising Lok Adalat etc in a schematic manner to achieve the objective of “ *Access to Justice to All*” .
- Competent court based legal services were efficiently provided to the eligible persons with the help of Panel Lawyers. Panel lawyers and Para Legal Volunteers were deputed to the legal aid clinics including Jail, JJB, Maintenance tribunals and Consumer Forum.
- Under Special project/programme NICE (NALSA Intervention of Child Friendly Environment) in tune with NALSA Child Friendly Legal Services to Children and their Protection] Scheme, 2015, 79 programmes were organized to create awareness among students against sexual violence, drug abuse and cyber abuses. This programme benefitted 14623 school students and 5700 students from 12 colleges.
- Activities conducted for sensitising children in the age group of 5 to 18 under a project VELICHAM regarding Narcotics, Cyber Law, Traffic Act, Sexual violence, Value based education, Health and Legal Services. Activities and classes conducted during summer

vacation in each of the Anganwadis of the district where upto 4 classes were held by the Anganwadi teachers with the assistance of Child Line, and officials of Excise, Police and Health Departments. Around 205000 students attended the classes.

- ATHIJEEVANAM is a project of the DLSA and the Child Protection Unit to make available all services to the Children through one window, the centres for it will be started in each block headquarters. Training was given to 180 selected teachers in the district, 35 Counsellors and 63 Special Juvenile Police Officer and 75 Excise Officers.
- DLSA was selected as the Nodal agency in Pathanamthitta district to monitor the activities conducted under Government of Kerala's project KAVAL to rehabilitate children in conflict with law and to do necessary follow up.
- Till 2017, 40 persons from Pathanamthitta joined the Nirmaya Insurance Scheme introduced by the National Trust for the persons suffering from Autism, Cerebral Palsy, Mental Retardation and Multiple disabilities. The DLSA, Pathanamthitta started awareness programmes through 4300 Anganawadi teachers and workers about the scheme and thereby 3000 beneficiaries from the district, out of the total 9000 beneficiaries, joined the scheme in the state. [30% of the beneficiaries in the entire state]. The District Legal Services Authority is able to renew the subscription of all the 3000 persons who joined in the scheme, 2017.
- Conducted 9 Legal Services and Medical Camp for migrant labourers under the project "SAATHI" to protect their rights in

coordination with various government departments and organisations. During the camp, 14500 migrant labourers from the district were enrolled in the Awaz Insurance Scheme introduced by the State Labour Department. Around 16000 migrant labourers attended the Medical Camps.

- The DLSA extended support to complete construction of houses to the four residents, who are aged above 80 yrs., of Ambedkar colony, Adoor by effectively coordinating with the departments concerned and continuous monitoring under the M N Housing Scheme formed by the SC Department.
- Under GRAMA SPARSHAM project, District Legal Services Authority and Sathya Sai Seva Samithy took over Kottuppara ward in Perunad Panchayat to make the people of the said village [Gramam] self-sufficient. The DLSA conducted meeting with all concerned Government Department and took steps to construct 20 houses under Life Scheme.
- Decided to take over the Government U.P School in the Gramam [village] to assist in getting infrastructure like Water Purifier and also other facilities to the children.
- The project 'Beggars Free and Hunger Free Municipality' by District Legal Services Authority, Pathanamthitta was conducted. The Pathanamthitta Municipality was declared as Beggar Free and Hunger Free Municipality.
- As part of the effective implementation of NALSA Scheme, 2015 'Effective Implementation of Poverty Alleviation', sensitisation

programme was organized for the women Panchayat members. 200 members attended the programme.

- Special programme for 38 nomadic tribal families in sabarimala forest was organized under NALSA (Protection and Enforcement of Tribal Rights) Scheme, 2015. As per the request of the District Legal Services Authority, Pathanamthitta, the Devaswam Board agreed to give 5 cents of land each to 38 families at Nilackal and to give a placement in the Devaswom Board to one person from each family immediately. The Tribal Department turned up to construct houses for each family at Niackal.
- Under NALSA [Victims of Trafficking and Commercial Sexual Exploitation] Scheme, 2015 , an Art troupe named ‘KALA SAGARIKA’ was formed with the assistance of District Legal Services Authority, Pathanamthitta as part of a rehabilitation of the Transgenders. Two special Kudumbasree units were formed. Identity cards and licences were issued by the support of District Legal Services Authority, Pathanamthitta. Several projects submitted by the Transgenders with the support of District Legal Services Authority, Pathanamthitta, for their rehabilitation was approved by the Kudumbasree Mission.
- NALSA [Legal Services to Disaster Victims through Legal Services Authorities] Scheme, 2010:- DISASTER MANAGEMENT IN CONNECTION WITH KERALA DELUGE-2018. The DLSA conducted relief work, conducted rescue operations, opened distribution and collection centres, help desks were opened, house camps to record number of people who lost their documents and also held legal services camps to facilitate issuance of documents.

Rehabilitation work conducted with the help of Pankaja Kshturi Group and Sri. Sathya Sai Seva Samithy wherein re-construction of the residence of Smt. Saraswathi, Sarath Bhavan, Pandalam was started at an estimated cost of Rupees 3,00,000/-

- As part of the implementation of NALSA Scheme, 2016 ‘Legal Services to Senior Citizens’, DLSA has inaugurated the project with the name ‘SUKRUTHAM’. Awareness classes were held to spread awareness amongst various stake holders.
- DLSA organized a Legal services camp in the month of February 2018 on the core theme of Protection of Tribal Rights which saw the participation of around 1200 tribals.
- The issues with regard to the issuance of Aadhar card, Voters Id, Ration card were considered and resolved.
- Legal Literacy clubs were established in 5 schools, one each in 5 Taluks of this district. DLSA provided computer, furniture, books etc. to these clubs.
- District Jail, Pathanamthitta is the only jail in the district. The legal services clinic functioning in the district jail was digitised. Computer, furniture, books etc. were provided.
- The District Legal Services Authority, Pathanamthitta conducted various awareness programmes for Senior Citizens, ICDS Supervisors, Grama Panchayat Secretaries, ST Promoters, Tribal promoters, Anganwadi teachers, and Social Science teachers.
- Observed Legal Services Day with the ten days Nationwide campaign namely “Connecting to Serve” from 09.11.2017 to

18.11.2017 and carried out all the activities as per the guidelines of NALSA.

- 11 interns from law schools attended internship programme. Activities such as quiz competition, campaigns and seminars on Anti- Narcotic day, essay writing on the topic “child labour”, conducted a week long campaign on Kerala Victim Compensation Scheme to spread awareness about the scheme, campaign on E-waste Management was arranged to spread awareness about the alarming increase in the accumulation of E-waste in India and the consequences thereof, Green Protocol was implemented wherein a Green Protocol Committee was set up with a Nodal Officer and 2 Members to ban the use of plastics, etc.
- Besides 476 were provided with legal aid, 926 Legal Literacy Programmes were held which were attended by 5,92,963 people, 74 pending cases and 1243 Pre-Litigative cases were settled in Lok Adalts other than National Adalat and 1399 pending cases and 4155 Pre-litigative cases were settled in the National Lok Adalat during the aforesaid period.

Success Story

- One Sri Vijayan was bedridden due to a fall from the top of a house. DLSA assisted the family of Vijayan to get all the support, including medication and other helps from the concerned department. His children were provided support to continue studies.

4.4 TAMIL NADU STATE LEGAL SERVICES AUTHORITY

Best DLSA: *Thoothukudi DLSA*

Activities/Work Done:-

- The District Legal Services Authority, Thoothukudi had conducted meetings such as the Under Trial Review Committee Meeting, Monitoring Committee Meeting, Lok Adalat Cases identified Committee meeting and Family Welfare Committee Meeting periodically as per the directions of the Tamil Nadu State Legal Services Authority, Chennai.
- The District Legal Services Authority, Thoothukudi has conducted Anti Ragging Day at the Government Medical College Hospital Auditorium, Family Welfare Laws awareness Programme at the National College of Engineering, Kovilpatti, Unorganized Labour Legal Awareness Camps , the Legal Services Day, the Law Day, the International Women's day, the World Environmental Day, Medical Camp in association with Health Department, Legal Awareness Camp for Women and Children Seminar at St. Mary's Women's College, Thoothukudi with regard to Women's Welfare of the Legal Process, Senior Citizen legal awareness camp, legal awareness camp at Children's home, Legal awareness camp for poverty alleviation, Legal Literacy programme for the welfare of slum dwellers, nominated to a Gramma Shaba Meeting in the eve of Republic Day, May Day, Independence Day and Gandhi Jeyanthi, Legal Awareness classes on Family welfare laws in the professional colleges, Legal Awareness Camp for inmates at District Jail Perurani, a Legal Literacy programme in relation

to cyber crime among the *college* students, Legal awareness camp and training programmes to NSS Officers for planning legal literacy classes, training programmes for PLVs and Panel Lawyers, NREGS Camps, inaugurated legal aid clubs at 10 High Schools and Higher Secondary schools, several MICRO Camps and door-to-door campaign by utilizing the Tamil Nadu State Legal Services Authority Mobile Van in each and every Villages in an around area of Thoothukudi District, Schools and Colleges and awareness programme for the Transgender in the entire district of Thoothukudi.

- In 5 National Lok Adalats from December 2017 to July 2018, 600 Pending cases, 265 Pre-litigative cases and 4564 other cases were settled. In 83 Regular Lok Adalats from August 2017 to August 2018, 229 Pending cases and 467 Pre-litigative cases were settled. In 2 Prison Adalats 22 cases were taken up and 23 persons were benefited
- During Door To Door Campaign, public was made aware about the availability of free legal services as well as about the functions and activities of the legal services authorities by way of distribution of pamphlets. Medical Camp in association with Health Department for needy persons was held. Legal Assistants Desks were set up at North Police Station, South Police Station and All Women Police Station, Thoothukudi. Broadcasted programmes about the activities of the Legal Services Authority through All India Radio and FM Radio. Organized live TV Programme for Legal Literacy and Awareness to the Public through Sathiya Local TV, Thoothukudi.
- Organized Legal Literacy Classes on "Rights of Transgenders.

- On 22.05.2018 and 23.05.2018 riot happened at *Thoothukudi*. As per the instruction given by the Tamil Nadu State Legal Services Authority, the District Legal Services Authority, Thoothukudi, on 24.05.2018 had formed a team of Panel advocates for giving legal assistance to those persons who are affected during the riot. As per the instructions of the Principal District Judge/Chairman, District Legal Services Authority, Thoothukudi, the secretary of the District Legal Services Authority, Thoothukudi on 25.05.2018 had made a visit to the District Jail, Perurani, Thoothukudi District and enquired about all the inmates.
- The DLSA arranged for the visit of a team of doctors from the dispensary attached to the office of the deputy Director of Rural Health. On 25.05.2018, four doctors were called since 126 persons relating to riot were remanded and kept in the prison. Medical treatment was provided in cases where it was necessary and 2 prisoners injured were already shifted to the government hospital, Thoothukudi for treatment. The availability of the Legal Services was explained by the Secretary, District Legal Services Authority, Thoothukudi to all inmates at District Jail, Perurani, Thoothukudi District.
- The DLSA constituted a legal assistance help desk at the Government Hospital and the office of the DLSA, Thoothukudi, 100 Panel Advocates were nominated to provide legal assistance to the persons, who are the family of the victims/remanded prisoners and needy persons as the case may be.
- DLSA provided assistance in cases where petitions were filed by the public demanding various reliefs such as legal assistance u/s 41(D) Cr.P.C, recovery of cell phones, Two Wheelers, Money Purse, ATM cards,

Aadhaar Cards, Gold Rings and Chains and also to see their kith and kins which were kept in various police stations and also for moving Bail applications.

- DLSA, Thoothukudi organized legal awareness camps in the riot affected areas, and camps were conducted by the Panel Advocates with Para Legal Volunteers who distributed pamphlets with regard to the legal assistance, Medical Assistance and compensation relation to riot and also publicized through various communication Medias about the legal and medical assistance available to them.
- 105 Petitions were received from the riot victims and 81 victims were benefitted.
- The District Legal Services Authority, Thoothukudi deputed the Para Legal Volunteers in this District to collect Kerala flood relief Materials such as (Rice, Dress, Cosmetics, Medicines and other food items, etc). Approximately 1.5 tons material of the to the total Value of Rs.1,74,000/- was collected..
- The District Legal Services Authority, Thoothukudi appointed Panel lawyer and Para Legal Volunteer every month to attend the Juvenile Justice Board, Thoothukudi on all Working Days to facilitate the legal services to the CCL.
- The District Legal Services Authority, Thoothukudi appointed Panel lawyer and Para Legal Volunteer every month to attend the duty of Legal Aid Clinic functioning at A.R.T. Centre, Thoothukkudi Medical College Hospital, Thoothukkudi on every Tuesday and Thursday from 11.00A.M to 2.00 P.M. to assist the people living *with HIV/AIDS*.

- The District Legal Services Authority, Thoothukudi nominating Panel lawyer and Para Legal Volunteer every month to attend the legal services clinic, District Jail, Perurani, Thoothukudi in every Tuesday at 3.00 PM to 5.00 PM. The Para Legal Volunteer attends the legal services clinic and also maintaining a register in the legal aid clinic inside the District Jail.
- During ‘Connecting to Serve’ Campaign ,2017, 16 villages were covered under door to door campaign . *1593 persons were* informed about the availability of free legal services. 357 persons were identified who are in need of free legal assistance and eligible to get free legal services.
- A Camp was organized as per NALSA’s New Legal Services Camp Module. Key achievements of the camp were as follows:
 - 748 Labour membership cards were issued by the District Labour Office, Thoothukudi.
 - Facilitated the families of 36 deceased to get connected to benefit to the tune of Rs 4,42,000/- from District Labour Office, Thoothukudi through this camp.
 - District Differently Abled Welfare Office delivered hearing aid to five students, six persons, Four Wheels Chairs and one Tri-cycle was delivered to three mentally retarded boys and two persons through this camp.
 - Pattas issued to 10 persons by the Tasildar, Thoothukudi.
 - Education Scholarship given by District Adi Dravidar Welfare Department, Thoothukudi for Rs.50,000/- to one Law Student.
 - One Auto to the value of Rs.2,71,000/- given by TAHDO, Thoothukudi.

- Solar Lamp, Free Urea and Vegetable seeds and coconut saplings given to 22 farmers by the Agriculture Department, Thoothukudi for value of Rs.12,000/-
- Taluk Offices, Tiruchendur Distributed OAP, Formers ID cards, Death Benefits and Marriage cash relief *to 123 persons totally the value of Rs.1,28,000/-*
- District Back Ward and Minority Welfare Officer, Thoothukudi Distributed Government welfare relief to 20 persons to the value of Rs.23,000/-
- The Block Development Officer, Alwarthirunagari issued Government Welfare relief to 14 persons to the value of Rs.6,80,000/-
- District Social Welfare Office, Thoothukudi distributed government welfare relief to 20 persons .
- Two Auto to the value of Rs.2,70,000/- given by Indian Overseas Bank, Regional Office and Distributed MUDRA Loan to 41 persons to the value of Rs.45,49,000/-
- State Bank of India (Lead Bank), Thoothukudi Distributed MUDRA Loan to six persons to the value of Rs.4,42,000/-
- The Canara Bank, Mela Authoor Branch Distributed MUDRA Loan and other Loan totally to 16 persons to the value of Rs.50,85,000/-
- Child Welfare Department and Bar Association Srivaikundam issued cash relief to 2 Children to the value of Rs.18,000/-
- Mahalir Thittam and Poverty Alleviation department issued loan to 20 self help group women to the value of Rs.80,000/-

4.5 TELANGANA STATE LEGAL SERVICES AUTHORITY

Best DLSA: Khammam DLSA

Activities/Work Done :-

- The District Legal Services Authority conducted 5 Orientation/ Training programmes for PLVs.
- 5 Legal Aid Clinics were established by the District Legal Services Authority, Khammam at Sr. Citizens Tribunal at Khammam, Kalluru, Sr. Citizens Appellate Tribunal at Khammam and Kothagudem and at Mulakalapalli village situated in Tribal area of Kothagudem Mandal of Khammam district.
- Awareness programmes were conducted on NALSA Schemes, Telengana Victim Compensation Scheme, 2015, Fundamental Rights and Duties of the citizens, ragging menace, Senior Citizen's Day, legal services day wherein door to door campaigns were conducted alongwith help desk and medical camps, children's day programmes, programmes on Law Day, camps and rallies on the occasion of HIV/AIDS Day, 2017.
- Essay writing competition on Human Rights Day, 2017, on the occasion of May Day , World Environment Day and World Day against Child Labour three programmes were organized.
- Special Training programme was conducted for the members of Special Juvenile Police Unit JJB, CWC and panel lawyers on 22.12.2017.
- As per NALSA's New Model Legal Services Camp Module, one camp was organized at Ananthasagaron 27.1.2018. The Core theme of the Camp was

NALSA (Legal Services to Senior Citizen) Scheme. 2500 persons visited the Camp and a total of 657 applications were received. 172 Building and other Construction Workers were enrolled in Labour Department Insurance Scheme and all of them were given Insurance Cards. Legal Awareness disseminated among the public through the Stalls installed by 10 Government Departments.

- Success Story:

The Villagers requested the DLSA to provide RTC Bus facility to the Village. The DLSA co-ordinated with the Road Transport Officials, and the authorities provided RTC Bus to the Village.

- An Awareness Camp on the theme of NALSA (Legal Services to Workers in Un-Organized Workers) Scheme was organised on 24.2.2018 at Kothagudem. Around 9,000 persons visited the Camp and a total of 2,219 Building and Other Construction Workers were enrolled with the Labour Department Welfare Scheme. During the Camp, the Labour Department distributed claims to 44 families of Labourers who were injured at the work place and also promised the public to settle the claims worth 1.5 crores within 15 days. Total 2,219 Workers were enrolled in the insurance schemes.
- The District Legal Services Authority, Khammam organized regular Lok Adalats (Other than National Lok Adalats) and therein settled 106 Pre Litigation Cases and 848 Pending Litigation Cases. In National LOK Adalats 7324 Pre Litigation Cases and 5100 Pending Cases in total 12424 cases were settled,
- The District Legal Services Authority, Khammam settled 25 cases through Mediation and provided Legal Aid to 2093 people

- The District Legal Services Authority, Khammam organized 300 Legal Literacy Camps in the District covering nook and corners and number of people have benefited by these programmes.
- The District Legal Services Authority organized Training programme to the Panel Lawyers on 24th and 25th March, 2018 as per the NALSAs Training Module. About 42 Panel Lawyers have undergone the above training programme and given their feed-back.

SUCCESS STORIES

- The DLSA successfully helped an individual named D. Suresh Babu receive compensation for injuries received due to a fire accident under the Workmen's Compensation Act, at Kothagudem. The Technomin Company where the victim was working provided medical treatment but failed to pay compensation. Later the said case was transferred to Asst. Labour Commissioner, Khammam. The DLSA provided legal aid to him and also referred the matter to a Lok Adalat Bench. The Lok Adalat summoned the Singareni Company and also Technomin Company and explained their obligation under Workmen Compensation Act. After discussions before the Lok Adalat, the Technomin Company agreed to pay compensation to the petitioner as prayed for. Accordingly, the Technomin Company has paid Rs.3 lakhs to the petitioner.
- Legal Aid Clinic was established at Jeevanasandhya Old age home, by the District Legal Services Authority, Khammam. The Secretary, DLSA used to visit the Clinic regularly. During one such visit, one Senior Citizen by name Kola Kanthaiah gave a written complaint that his two sons despite having sufficient means, were not maintain him. Upon such complaint, the DLSA registered a PLC vide PLC No. 892/2017 and summoned the

respondents. The Secretary, DLSA, Khammam explained the respondents about the Senior Citizens Act and counselled them that it is their duty to maintain their father. Then the respondents agreed to pay Rs.1,000/- each per month to the petitioner .

- One old lady aged about 82 years of Chinthakani Village approached the Legal Aid Clinic, Chinthakani and lodged a written complaint, that her 5 sons were neglecting her and she required maintenance for her sustenance. The Para Legal Volunteer received the written complaint and referred it to the DLSA, Khammam. DLSA, Khammam registered the said complaint as PLC No. 84/2018 and summoned the respondents. On appearance of the respondents, DLSA, Secretary, Khammam counselled the parties and apprised the parties about the Senior Citizens' Act. Conciliation was held between the parties on several occasions, finally her sons agreed to pay Rs. 1,000/- each to the petitioner per month towards her maintenance.
- The District Legal Services Authority, Khammam has been working for the cause of Mentally Ill Persons under NALSA (Legal Services to Mentally Ill and Mentally Challenged Persons) Scheme, 2015. The Panel Lawyers and Para Legal Volunteers engaged in this Scheme are providing best services to the Mentally Ill Persons. The following are such examples.
- One Sharavanan of Tamilnadu State who is suffering from Mental Illness was rescued from the streets of Khammam. The DLSA, in co-ordination with the concerned Magistrate, Police and Govt. Hospital authorities, sent him to Mental Asylum, Yerragadda, Hyderabad where he underwent treatment at Yerragadda Hospital for a period of 1 year and after his recovery, started revealing the names of his parents, his village. The DLSA, Chairman in coordination with the District Police sent the information of Sharavanan to Coimbatore Police who traced out the particulars of the parents of Sharavanan, thereby his parents have approached DLSA,

Khammam with proper identification. Sharavanan identified his parents and after verifying the ID Cards of Sharavanan and his parents, he was handed over to them .

- In the year 2016, DLSA, Secretary visited Annam Seva Foundation and during his visit he has identified 21 Mentally Ill persons. DLSA, Secretary placed the matter before the Chairman, the Chairman instructed the Secretary to shift the above said persons to Institute of Mental Health, Yerragadda, Hyderabad for treatment. Out of the above said persons, 4 persons were totally cured and they started revealing their parents names and their village. DLSA, Secretary in coordination with the concerned Police was able to trace out the parents of the said 4 persons and after verifying their ID Cards they were handed over to them.
- One Jahangeer who is a resident of Hyderabad was mentally ill was seen roaming on the roads by one Dr. Annam Srinivasa Rao, who in turn informed the same to the DLSA, Khammam. DLSA, Khammam referred Jahangeer to the Institute of Mental Health, Yerragadda, Hyderabad and after his recovery, he revealed his parents names and also revealed that he was a resident of Hyderabad. DLSA, in coordination with Police, Khammam and with the police officials of Hyderabad could trace out the address of his parents and after identification he was handed over to them.

5 Small States/UTs Zone Best DLSAs

(Andaman & Nicobar Islands, UT of Chandigarh, UT of Dadra & Nagar
Haveli, Daman & Diu, Delhi, Goa, Lakshadweep, Puducherry)

5.1 ANDAMAN & NICOBAR ISLANDS LEGAL SERVICES

AUTHORITY

**Best DLSA: Not recommended by Andaman & Nicobar State Legal
Services Authority**

5.2 UT OF CHANDIGARH LEGAL SERVICES AUTHORITY

Best DLSA: Chandigarh

Activities/Work done :-

- A Seminar regarding Fundamental Rights and Duties was organized at Government Model Senior Secondary School, Sector 33, Chandigarh.
- An Awareness Camp was organized at Government Model Senior Secondary School, Sector 56, Chandigarh wherein the Secretary, DLSA Chandigarh dealt with the concept of jurisdictional challenges with regard to the online transaction.
- A Seminar on provisions of POCSO Act was organized at Government Model High School, Sector 18, Chandigarh.
- An Awareness Camp/Seminar regarding Women Empowerment was organized in DAV School, Sector 8, Chandigarh.
- A Seminar on entitlement to Legal Services was held on 20.09.2017 at Government Model Senior Secondary School, Sector 38, Chandigarh.
- The Campaign “Connecting to Serve” from 9th November, 2017 to 18th November, 2017 was held . Key activities undertaken are as follows:-
 - 10 Walkathon/Cyclothon/Rallies were organized during the campaign for creating awareness amongst the masses about availability of free legal services, NALSA Schemes

and also on topics like ‘ Save Child’, ‘ Say No to Drugs’ etc.

- 7 Help desks were also set up at different places such as at Punjab University/Disability Assessment Rehabilitation and Triage Centre, GMC Hospital, Sector 32 etc.
 - Around 15 Essay writing competitions/on the spot paintings/skits/quiz and Poster making competition on different topics such as ‘Child Abuse-Burning in Justice’, ‘ Save the girl Child’, ‘ Durg Addiction’ were organized.
 - DLSA in association with SLSA Chandigarh organized around 29 Awareness Camps/Workshops during the Campaign spreading awareness about the availability of free legal services/NALSA Schemes/ Socio legal topics.
 - 19 villages/urban areas were covered under Door to Door Campaign . 65 persons were identified who were in need of free legal assistance and eligible to get free legal aid.
 - 7 Awareness camps were organised in Prisons, benefitting 93 prisoners.
 - A FM programme was organized on Community radio on the Topic’ Senior Citizens Act’ .
 - Hoardings were put up at 50 public places
- Functionaries of DLSA Chandigarh makes regular visit to the Old Age Home situated in Chandigarh. Various regular awareness camps and seminars were organized.
 - The DLSA Chandigarh organized Legal Services Camps on 28.01.2018 at Government Model High School, Indira Colony, Manimanjra, on 18.2.2018 at Government Model High School, Village Dhanas, on

10.3.2018 at Government school, Sector 52, on 28.4.2018 at Community Centre, Chandigarh, on 09.6.2018 at Government school, Sector 45 C, and on 18.8.2018 at Govt School, Daddumajra Chandigarh, where different government departments had put up there stalls.

- With the initiative of DLSA, Chandigarh, 1189 job cards. 1792 people got Aadhar Cards.. Aadhar cards. The Election Department enrolled around 1520 persons for issuance of Voter Identity Cards. Forms of 75 persons were filled up for getting benefits under different pension schemes. About 1610 patients were medically checked in the camps and around 625 new bank accounts were opened by the State Bank of India and Punjab National Bank. Awareness was generated through different stalls viz., the Anti Human Trafficking Unit, Cyber Crime Cell, Child Helpline, etc.
- Three Drawing Competitions were organized at Government Schools on the themes of ‘ Child Friendly Chandigarh’, ‘Anti Drug club’ and ‘ POSCO’.
- A seminar was organized in Government Model Senior Secondary School, Sector 33, Chandigarh on the topic of “POCSO ACT”.
- On 21.04.2018, a Legal Literacy Club was opened in St. Joseph’s Sr. Secondary School, Sector 44, Chandigarh, where a Legal Awareness Camp was organized by the DLSA, Chandigarh.
- Pursuant to the directions of the Hon’ble Supreme Court in Writ Petition (Civil) No.659 of 2007, a Committee has been constituted by the Administrator, Union Territory of Chandigarh, to identify widows/widower persons and to link them with the social benefit schemes available in the UT of Chandigarh. So far more than 300 such persons have been identified and linked to the Social Welfare Schemes.

- **Some Success stories :-**

- a. The DLSA, Chandigarh, came across a boy aged 13 years who was a drug addict and living with his mother who was suffering from HIV/AIDS. His father died due to HIV, and his mother was under acute depression. The DLSA took initiative to rescue the boy. He was admitted to Snehalaya as well as, in a nearby school. On regular visits to Snehalaya, it was observed that the boy was taking interest in studies and was drug free. The mother too was referred to the HIV Control Board and given proper treatment.
- b. The DLSA, U.T., Chandigarh, took steps to file FIR against a person who was committing physical and sexual cruelty upon both his wife and daughter.
- c. The DLSA Chandigarh, took initiative to convince the parents of 48 children who used to pick garbage to send their children to schools. DLSA got them admitted in schools.
- d. The DLSA, Chandigarh, took initiative to rescue a mother who was insulted and tortured for property by her own children. She was found to be confined in a dark room without proper clothes. She was hardly given food and medicines. She was unable to use the washroom. The matter was referred to the State Legal Services Authority, U.T., Chandigarh. With the help of teams of police and Chandigarh Administration, she was rescued and shifted to GMSCH, Sector 32, Chandigarh where she was provided proper treatment.
- e. The DLSA Chandigarh, identified more than 150 Women who needed assistance. They were assisted in by filling up their forms and

submitting it to the E-Sampark Centres so as to connect them with the schemes of Social Welfare Department.

- f. The DLSA Chandigarh took steps for rescuing a beggar in the streets with the help of Chandigarh Helpline 181,. He was provided proper treatment and rehabilitation at Red Cross, Sector 17, Chandigarh.
 - g. The DLSA, Chandigarh, on receiving the information that four children were secretly confined at H.No. 2537, Phase 2, Ramdarbar, Chandigarh, reported the matter to the police, and with the help of Chandigarh Helpline 181, the children were rescued and necessary action was taken against culprits.
- Participated in 13th Global Youth Peace Fest-GYPF-2018.
 - Provided Legal Aid to 13,482 person.
 - Till September 2018 316 Seminars/Camps were organised,
 - Total 1,22,138 cases were settled in quarterly Lok Adalats apart from 2140 MACT cases.

5.3 UT OF DADRA & NAGAR HAVELI LEGAL SERVICES AUTHORITY

Best DLSA: The name of best DLSA not recommended by Dadra & Nagar Legal Services Authority for the Commendation Ceremony.

5.4 DAMAN & DIU LEGAL SERVICES AUTHORITY

Best DLSA:

The name of best DLSA not recommended by the Daman & Diu State Legal Services Authority for the Commendation Ceremony

5.5 DELHI LEGAL SERVICES AUTHORITY

Best DLSA: North East DLSA

Activities/Work Done :

- NEW INITIATIVES: Teaching Innocent Minds Through Entertainment: Puppert Show campaign against Child Sexual Abuse: “Sparsh”.

DLSA (North-East) initiated a legal awareness campaign on POCSO Act “*Sparsh*” for children to make them aware of safe-unsafe which intended to cover all the government schools and willing public schools. As a part of campaign “Sparsh”, puppet shows by artists from ‘Katputali Colony’ alongwith workshop “POCSO Act” & on “safe and unsafe touch” were organized in 66 government schools covering almost 30,000 students . The puppet show was also exhibited for general public at ‘*Mega Legal Services Camp*’ organized by DSLSA on 03.02.2018. This campaign successfully disseminated the message of available legal provisions including the special facility of ‘Vulnerable Witness Deposition Complex’ established throughout Delhi

- Breaking Societal Taboos: Campaign on Menstrual Health & Hygiene: “Sangini”.
- To educate adolescent girls aged 12 years onwards studying in EDMC and Delhi Government schools about menstrual hygiene, DLSA initiated a campaign *Sangini*’ on three levels i.e by educating the teachers , educating the girls and by distributing hygiene products to the girls studying in EDMC and Delhi Govt. schools. DLSA North-East successfully trained

325 teachers in April 2018 as a part of its inaugural programme. DLSA has till date reached out to 12 government schools of the district covering almost 4,100 girl students who have been sensitized

During these programmes, about 20,000 sanitary pads made available by BSES Yamuna Power Limited were distributed.

- Bridging Gaps: Outreach campaign: “*Sampark*”

DLSA initiated a campaign called ‘*Sampark*’ in December 2017 which was carried out in 5 phases using different method to connect with people and to make the institution visible. As part of Phase-I of the campaign, flex boards having necessary information about DLSA were affixed at the Main Gates/Walls of 100 government schools of North-East District benefitting 2,00,000 people. As part of Phase-II of the campaign, 16,000 pamphlets of DSLSA / North-East DLSA were distributed through newspapers benefitting 50,000 people. During Phase-III, DLSA adopted a more local way of outreach and connect and got the detailed particulars of North-East DLSA alongwith the facility of free legal aid & advice and categories of persons entitled thereto, painted on the suitable/available walls in the different areas of North-East District. In Phase-IV Help Desks were set up in the community to make general public aware about their legal rights, particularly about free legal aid & advice, the various schemes of NALSA / DSLSA and other activities of the DLSA. People were informed about the process to seek benefit of the welfare schemes particularly ‘*Delhi Victims Compensation Scheme–2015*’ and ‘*Witness Protection Scheme*’. During Phase-V, DLSA North-East in association with the office of the Deputy Director Education, North-East set up Legal Helpdesks in the government schools falling within the jurisdiction of North-East District on account of Mega Parents Teacher Meeting (PTM)

organized by the Delhi Government on 20.10.2018. In continuation of Phase-V, the North-East DLSA organized 02 days Door-to-Door campaign to make general public aware about their legal rights etc.

- Campaign to Save Girl Child: *Beti ek Vardan*.

DLSA, North-East organized various legal awareness-cum-empowerment programmes on the topic “**PC & PNDT Act**” under the name **Save Girl Child: Beti ek Vardan** at the community level. People were made aware of their social and moral responsibility to save girl child as well as, to empower the girl child by educating them. The message of making girls self-sufficient, and not to marry them before they turn major was also spread across the district during these programmes. Some of these programmes were also conducted on door to door basis by visiting individual families. DLSA succeeded to reach about 3,000 people during the 10 programmes organized as a part of this campaign.

- Campaign on Senior Citizens: *Rights, Respect & Care*

The DLSA in association with the IMA, East Delhi Branch and Shahdara DLSA initiated a campaign Senior Citizens: Rights, Respect & Care for continuous awareness on laws related to senior citizens . In the said campaign, the ‘Rights’ part was looked after by the DLSA by providing information to senior citizens about their rights under the laws, and the various welfare schemes of the government. The ‘Care’ part was looked after by the IMA by deputing a team of doctors for free medical check-up of the elderly. The last part ie, ‘Respect’ was taken care of by organizing short discussions/interactions with the participants particularly the youth by making them understand the problems of elder age and their role to keep the senior citizens around them safe and comfortable. This campaign was initiated with a purpose of providing basic knowledge of the law and welfare schemes, and free medical check-up of the general diseases

particularly old age ailments. As a part of this campaign, 21 camps were organized at different locations which benefited around 3,000 senior citizens.

- Campaign against ‘Child Abuse & Violence: Interpersonal and Digital World’

The DLSA North-East enthusiastically carried out a campaign titled ‘Child Abuse & Violence: Interpersonal and Digital World’ in the schools falling under its jurisdiction. Till date, the campaign in this district has already covered 94 government as well as private schools of North-East District sensitizing around 7900 students. Out of these 94 programmes, 11 were carried out by the Secretary, DLSA North-East himself. Further, 08 school visits of the participating students were organized wherein the students were made to understand the Court proceedings so that they could report any offence and / or assist any of their known victims about the legal process.

- Campaign on Water Conservation:The DLSA conducted sensitization programmes/discussions on “Water Conservation” in govt. / public schools falling within the jurisdiction of North-East Delhi. Keeping in view the ever rising demand of water vis-à-vis low ground water levels, these programmes were conducted to disseminate the message that water conservation and efficiency in water use was the most critical component to make clean water available to all. Till date, 17 such programmes were conducted in various schools benefitting about 3,200 students.
- The DLSA celebrated the Legal Services Day by initiating the campaign named Connecting to Serve. 02 Helpdesks were set up daily for 03 continuous days at prominent locations. 05 Legal Awareness-cum-Outreach Programmes were organized to make the general public aware about the various legal services provided and activities undertaken by the

DLSA. An awareness Programme was conducted on the topic “Legal Provisions beneficial for the Jail Inmates & Under Trial Prisoners” at Mandoli Jail. Quiz & Painting competitions were also organized.

- Justice at Doorstep: Dehleej : The DLSA effectively implemented a project ‘Dehleej’ whereby 15 Anganwadis were assigned to them for executing the project. The services of 27 PLVs were used for this project who visited 2423 households of the area 3. Legal Aid Camps were organized in the Anganwadis to address their issues benefitting more than 200 people.

- Campaign on World Environment Day: ‘Say no to Plastics’

In order to celebrate the “World Environment Day”, DLSA North-East took up a campaign on the theme “Beat Plastic Pollution” and visited door to door in Sonia Vihar and Old Mustafabad area of the district to spread the message “Say No to Single-use-Plastic: Save Environment”. DLSA specially got cloth bags prepared with details of DLSA North-East printed thereupon and distributed the same amongst people. During this campaign, 500 households were approached.

- 4574 cases were disposed off in National Lok Adalat.
- Free legal aid was made available to 1,859 beneficiaries under different categories.
- During the entire year, 93 children reported missing were produced at the Front Office of DLSA/North-East, who were interacted/counselled by the Secretary DLSA/Counsellor/Front Office Advocate .
- 123 applications for providing compensation were disposed of during November 2017 to October 2018. A total compensation amount of Rs. 2,28,05,000/- was disbursed to victims under the *Delhi Victims Compensation Scheme, 2015*.

- 9 legal awareness/sensitization programmes were organized for police officials at every police station of North-East District on the topic “*Victim Compensation under Criminal Law*” with emphasis on Delhi Victims Compensation Scheme, 2015 and Sec. 357/357A Cr.P.C.
- 13 Capacity Building Programmes/Workshops for the panel lawyers were organized.
- Secretary, DLSA North-East Delhi delivered total 28 lectures to the various stakeholders like college students, police officials, senior citizens, PLVs, panel advocates etc., on the topics like Child Abuse and Violence: Interpersonal and Digital World , Law relating to Senior Citizens ,Rights of Accused vis-a-vis Bail and Arrest , Right to Free Legal Aid and Advice, Victims Compensation etc.
- The DLSA established Legal Services Clinics at the office of the District Magistrate, North East District, at the Lock up, Karkardooma Court Complex, at District Labour Office, Jhilmil Colony and Central Jail No. 14, 15 and 16, Mandoli, in order to cater to the issues of senior citizens, UTPs / convicts and other vulnerable sections of the society. Moreover, Help Desks were also set up by the DLSA at Traffic Court, Family Court, Court of Special Executive Magistrate for the said purpose.
- DLSA North-East participated in Mega Legal Services Camps organized by the Delhi State Legal Services Authority on 03.02.2018, 24.02.2018 and 10.03.2018. DLSA North-East setup a stall for ‘Senior Citizens’ in association with NGO-Anugraha and Department of social justice. Approximately 350 people (mostly senior citizens) visited the aforesaid stall and got an insight into the working of ‘Swabhiman Parisar’- A Day Care Re-Creational Centre set up by DSLSA and various laws and schemes concerning them.

- DLSA North-East engaged the students of legal aid clinic of IIMT & School of Law in various activities where they could directly utilize their legal knowledge and acumen to assist those in need of legal aid and advice.
- The DLSA implemented “ A campaign on enhancing legal services to women inmates and their accompanying children in prisons” as per the directions of NALSA.
- The DLSA organized 14 camps, campaigns, awareness programmes, legal literacy classes, painting and other competitions etc. on important days like the Constitution Day, International Women Day along with organizing a self defence training programme for the women, World Earth Day, World Book Day, World Health Day, World No Tobacco Day, World Environment Day, World Population Day, Nature Conservation Day, World Day against Trafficking in persons, Independence Day, International Day for the Elderly, World Mental Health Day, International Day of Girl Child, etc
- Moreover, continuous year long programmes and activities were conducted in relation to protection of women from domestic violence, eradication of substance and drug abuse, POCSO Act, 2012, Door to Door Campaign, Court visits by school students, etc.
- Legal Literacy Classes were organized by the DLSA in relation to techniques of self defence for girls. Camps were organized for school dropouts and non enrolled children from the vulnerable families, health checkups for jail inmates, medical check ups for the vulnerable sections of the society, awareness programmes on waste management, programmes for traders and shopkeepers, awareness programmes on various schemes of NALSA, dowry prohibition act, etc.
- To ensure extensive reach of the programmes of legal services institutions to every nook and corner, and with the objective of reaching the last person

in the queue and enabling access to justice to all, DLSA North-East organized Door to Door Campaign on various occasions for total 08 days in the rural and slum belts of the district. Almost 1,200 households were approached as a part of this campaign.

- DLSA in co-ordination with NGO Ssamanvit Siksha Sansthan organized a Legal Help Camp at Mahila Panchayat Office, B-3/159, 1st Floor, Yamuna Vihar, Near Bhajanpura, Delhi on 15.01.2018. More than 100 women attended the camp which was addressed by a legal services advocate.
- DLSA North-East in association with DLSA/Shahdara organized two legal awareness programmes at community level on the topic “*Waste Management*” on 19.02.2018 at Sunlight Colony and Kalandar Colony, Delhi.
- In order to make general public aware about the availability of free legal aid and activities/functions of DLSA (North-East), DLSA in association with office of CDMO (North-East) put up a LegalHelpdesk outside Library-cum-Conference Hall, GTB Hospital, Delhi on 04.06.2018, which was the venue of “Asha Sammelan-2018”. The participants of the programme were distributed booklets and pamphlets of DLSA and made aware about availability of free legal services. Around 400 Asha Workers attended this programme.
- Some of the success stories are as follows:
 - The DLSA helped in admitting a mentally ill person who had become a danger to his family consisting of poor old lady, her daughter and handicapped son.
 - A case of victim compensation was referred to DLSA. In the said case, injured Pawan Kumar, aged 38 years had met with a road accident and was critically injured. After some treatment at GTB

hospital, Delhi, he was shifted to another hospital at Agra, Uttar Pradesh by his family. He was the sole bread earner of his family including an unemployed wife, one son aged 10 years and a daughter aged 06 years. The family had incurred an expense of Rs. 5,00,000/- on the treatment of injured Pawan Kumar by taking monetary help from their relatives. However, the injured due to the severe injury suffered during accident continued in vegetative state. This Authority placed the matter before District Victim Compensation Committee which examined the case in the light of the provisions of Section 357A Cr.P.C. and Delhi Victims Compensation Scheme, 2015. On being faced with a challenge of adequately compensating the victim, the Committee adopted a pro-active interpretation of the applicable Rules of the Scheme. It observed that 'victim was in complete vegetative stage for last one year consequent upon suffering a grievous injury on account of the present road accident, the family had already incurred substantial amount on the treatment of victim, the hospital expenses were recurring in nature, and therefore, for the purposes of compensation, this matter be considered as a special case in category of death'. It was opined that since the victim was continuing in vegetative state and there was no immediate chance of his recovery and further that family had already spent an amount of Rs. 5,00,000/- on treatment of injured, no other category in the Schedule appended to Delhi Victims Compensation Scheme, 2015, would appropriately help the family of victim to meet out the expenses. Keeping in view the status/condition of victim and overall requirements of the family members, the Committee decided to grant a sum of Rs. 8,00,000/- as final compensation to the injured.

5.6 GOA STATE LEGAL SERVICES AUTHORITY

Best DLSA: North Goa DLSA

Activities/Work Done

District Legal Services Authority, North Goa, Panaji.

- Conducted refreshers training programmes for the PLVs .
- Effectively conducted 9 Lok Adalats in which 1336 cases were disposed off. Besides above 10 Permanent Lok Adalats were also organised in which 84 cases were disposed off.
- DLSA also conducted Legal Awareness programmes on different topics apart from NALSA Schemes.
 - On 7th October, 2017, North Goa DLSA organised Legal Awareness Camp on NALSA(Legal Services to Senior Citizens) Scheme, 2016 at Panaji Goa. More than 300 persons were present for the function.
 - On 12th October, 2017 Mental Health Week was celebrated in the Institute of Psychiatric and Human Behavior at Bambolim.
- Door to door Campaign was conducted by the DLSA North from 09.11.2017 to 18.11.2017 wherein various activities such as Street play , Screening of Nalsa songs and documentaries, cycle rallies etc. were carried out.

- Organised 13 Legal Services Camps as per New Camp Module on NALSA Schemes and other social welfare schemes where various government organizations put up stalls. Many people were benefitted from those Camps.
- Organized Two Legal Awareness Programmes spreading awareness amongst the people about working of Legal Services Institutions and availability of free legal service. People were also made aware about various social welfare schemes.
- One Mediation Awareness programme was also organized by DLSA.
- Opened two Legal Literacy Clubs at People's High School, Panaji and National High School, Valpoi, Sattari, Goa.
- Conducted two training/orientation programmes for police officers wherein they were sensitized on the subject “Detailed Accident Report Procedure” (DAR).
- Conducted one vocational training programme inside the jail for women inmates.
- Assisted Goa SLSA in organizing Mega Camp as per new Camp Model at Shree Chatrapati Shivaji Maidan, Bicholim, on 29th March, 2018. 28 stalls by different Government and Semi-Government, Municipalities and corporations were installed to help public in general to know the different schemes available with them. More than 500 hundred forms were filled for rectification of Aadhar cards. During the camp Senior Citizen Cards were distributed to Senior Citizen. Wheel Chairs were also given to the disabled persons. One hearing instrument was also given to hearing impact person. More than 3000 persons were benefitted in the camp.
- Participated in the Republic Day Parade organised by the Government of Goa, at Campal Parade Ground.

- On 07.05.2018, Senior Citizen Cards were distributed to Senior Citizen which were prepared by DLSA North through the Directorate of Social Welfare Department, by going door to door of Senior Citizen in Bicholim Taluka.
- Assisted Goa SLSA in organizing Tree Plantation programmes on 9th June, 2018 at Joggers Park, Altinho and in the Civil & Criminal Court complex, Pernem on 28.7.2018..
- Participated two phone in programme on “Investigation and Trial” and “Family Disputes and Depression in Women and Children” which were telecasted in Goa Doordarshan .
- Participated in a Beach Cleaning programme on 11th August, 2018 at Miramar Beach.
- On 31.07.2018 Wheel chair was also given to one ‘X’ who was locked/detained by her family members for more than 25 years. She was rescued by PLV Mrs. Nayan Borkar with the help of other PLVs.
- Under the Supervision of DLSA, TLSCs conducted 38 Legal Awareness Programmes/Camps in the district covering NALSA Schemes

5.7 LAKSHADWEEP LEGAL SERVICES AUTHORITY

Best DLSA:

The name of best DLSA not recommended by the Lakshadweep State Legal Services Authority for the Commendation Ceremony .

5.8 PUDUCHERRY LEGAL SERVICES AUTHORITY

Best DLSA:

Activities/Work done

The name of best DLSA not recommended by the Puducherry State Legal Services Authority for the Commendation Ceremony .

6 West Zone Best DLSAs

(Gujarat, Madhya Pradesh, Maharashtra, Rajasthan State Legal Services Authorities)

6.1 GUJARAT STATE LEGAL SERVICES AUTHORITY

Best DLSA: Vadodara DLSA

Activities/Work Done

- The DLSA Vadodara provided legal aid and legal services to the needy and downtrodden persons, child rights and missing children, awareness about various government schemes, Lok Adalats, etc.
- The DLSA, Vadodara organized a Mega Legal Service Camp at Atladra, Dist. Vadodara as per the new module where around 1700 people received benefits under different government schemes. Different government stalls distributed literature and pamphlets for the awareness of the masses. The DLSA Vadodara had also put up their own stall where pamphlets, booklets and other reading materials of various NALSA Schemes were distributed and the NALSA theme song, pledge song and success stories were displayed.
- The DLSA, Vadodara organized another more camp targeting SC/ST community in Karjan Talukas, Village Manglej where stalls of different government agencies and NGOs were put up. The camp benefitted almost 250 people.

- Awareness programmes were organized on issues relating to child rights all over district through para legal volunteers, NGOs, DCPU and other Govt. agencies. Schools uniforms, educational kits, chappals were distributed to the needy children.
- Programmes relating to Right to Education Act, Palak Mata Pita Yojna etc. were organized in collaboration with various government departments and NGOs with the aim of addressing child rights issues. Around 1225 children benefitted through the said programme and 25 missing children got re-united with their families.
- DLSA Vadodara also participated through panel lawyers in adoption proceeding. 15 cases have been successfully dealt.
- The DLSA organized many Awareness programmes relating to the rights of senior citizens with the help of the Collector office and Health office. The process to issue Health cards to the senior citizen was also carried out with the help of Health Department.
- With the help of NGOs Kripa Foundation and Faith Foundation more than 25 drug addicts and other addicts have been given treatment so far in the De-addiction Center run by NGOs.
- Awareness camps have been set up by the DLSA during festivals in order to spread awareness to the masses.
- DLSA has also published a book containing various govt. schemes, and distributed it at various places all over district. Moreover, awareness has also been created through skit plays in different schools and colleges relating to diverse issues such as drug addiction, rights of children and senior citizens, etc.
- Awareness was also created in relation to Gujarat Victim Compensation Scheme . Compensation was also provided to the victims.

- The DLSA opened legal aid clinics in villages & colleges and as per the direction of State Legal Service Authority, Gujarat. The DLSA also opened 5 Legal Literacy Clubs in schools, and held various competitions for the students.
- Various programs to create awareness about Swachta abhiyan, Tree Plantation and Save the Water were organized at various places.
- The DLSA celebrated various days like Women day, Labor Day, Environment Day, No Tobacco Day by organizing rallies and various awareness programs with the help of NGOs, Para Legal Volunteer and schools students.
- The DLSA took necessary measures to start Mid-Day-Meal for children in Central Jail who were residing with their mothers i.e women prisoners. It also conducted 10 days program of "Vipasyana" for prisoners' reformation in which 17 prisoners participated.
- A total of around 35,030 cases were settled in Lok Adalats .

6.2 MADHYA PRADESH STATE LEGAL SERVICES AUTHORITY

Best DLSA: Rewa DLSA

Activities/Work Done:

- The DLSA Rewa not only implemented various Schemes of NALSA and SLSA but also initiated a different and unique role for providing legal aid to large number of beneficiaries at one platform. In this regard, a place at village level was identified for holding mega literacy camp, where all beneficiaries could easily reach and their application/ complaints could be got resolved.
- As per the new module of NALSA, a camp was organized at Gram Dihiya (Raura), District Rewa, in the State of Madhya Pradesh. The pre camp activities from the 1st week of January were started . A number of Flex boards, hoardings and banners were put up at different places for spreading awareness among the villagers and public about the camp. PLVs and NGOs were deployed for identification of beneficiaries from the adjoining villages. They collected necessary applications, and sent them to the respective departments for further processing.
- With the initiative of MPSLSA, Shri Mahavir Viklang Shayta Samiti, Jaipur was requested to coordinate and facilitate providing of artificial limbs to the needy persons in order to distribute the same at the camp after due verification of the beneficiaries.
- Necessary arrangements for around 10000 people were made together with proper arrangements for food, water, toilets, traffic control etc. 2 Mobile Lok Adalats vehicles, equipped with projector screen, loud speaker and other

facilities, were sent by the MPSLSA for promoting awareness about the camp.

- During the camp various stalls were set up relating to the various government departments, legal services institutions and nationalized and regional banks to make the people aware about their rights and how to protect the same. A special stall for 'Bachpan Bachao ' All India cell was also established for promoting awareness about child rights. Mahavir Viklang Samiti and Sadguru Charitable Eye Hospital, Chitrakoot, played a key role in providing treatment to the disabled during the camp.
- The camp turned out to be a success, in-as-much-as, around 7063 applications were received under different stalls of the camp out of which 6031 people received benefits under different schemes implemented by NALSA and other Government departments.
- The District Legal services authority Rewa opened Legal Literacy Clubs. It digitized legal services Clinic at Jail.
- More than 330 camps were organized during the year in order to make the masses aware about various schemes of the government and legal services institutions . The said camps were able to cater to the needs of more than 6000 beneficiaries during the year. 5 motor bike rallies took place in order to spread awareness to the common people.
- 05 door-to-door campaigns were organized for promotion of the schemes of NALSA. Pamphlets were distributed.
- 4365 persons were given legal advice.
- 29 Mediation Awareness programmes were organized by DLSA Rewa. 863 cases successfully disposed off through mediation.
- The DLSA organized Lok Adalats which.16479 cases were settled.
- Training programme for PLVs & panel lawyers were conducted.

- Front Office established in the DLSA Rewa. LED TV was installed for the purpose of showing the schemes of NALSA and SLISA for awareness.
- On the occasion of the Legal Services Day on 09th November 2017, a 10 day continuous Campaign was organized. Activities included Motor bike rallies, door-to-door campaign, essay competition and Jail camps.
- On 18-04-2018, a medical camp for the prisoners was arranged by the DLSA in Central Jail Rewa with a team of 20 Doctors , in which medical treatment was provided to 291 prisoners .
- The DLSA implemented a campaign for women prisoners and their children living with their mothers in jails from 17-05-2018 to 26-09-2018 where Legal literacy camps, inspection of Central jail, Adult education programmes were held. Books, fruits and toys were distributed. Yoga camps for betterment of the inmates were also organised by DLSA Rewa.

6.3 MAHARASHTRA STATE LEGAL SERVICES AUTHORITY

Best DLSA: Ratnagiri DLSA

Activities/Work Done :

- The DLSA organized various awareness programmes on the topics relating to Children, Women, Disabled, Transgender, Senior Citizens, Victim compensations, Manodhairya scheme, Old Pendency Clearance, Labour, PCPNDT, Environment, Constitution, Human Rights, Mental Health Care Act etc. Moreover, awareness about lok adalats through role plays, door to door campaign, affixing posters and publishing news in the Local Newspapers was made.
- The DLSA conducted various programmes in prisons on the overview of the District Legal Aid Services Authority, awareness camps in jails, camps on the fundamental duties of the citizens, Maintenance & Welfare of Parents and Senior Citizen Act 2007, Juvenile delinquency, mediation, cyber-crime, Legal aid awareness programme etc.
- Effectively organised camps and conducted various activities on important days such as the International Labour Day, World Mental Health day, Children's day, etc.
- Observed the World AIDS Day in jail premises, observation home and special prisons to educate the inmates.
- The DLSA established the Family welfare committee as per guidelines of the Supreme Court.
- Published a special pamphlet in the form of comics in simple language for distribution of the same amongst the children.

- Conducted a nationwide outreach campaign in which activities such as door to door campaign, advertisements through hoardings, establishment of legal assistance desks, Walkathon and Motorbike Rallies etc.were carried out by the DLSA.
- Regular jail visits were made by the Secretary, DLSA in order to monitor the functioning of the legal services in the jails so that none of the inmates remain unrepresented.
- The DLSA also arranged special programmes for the conservation of the Marathi Language in court proceedings. It also organized a legal aid camp as per NALSA new module in co-ordination with the government departments in which around 114 people were benefited. Several other camps for promoting awareness about the different schemes of NALSA were also carried out by the DLSA.
- The DLSA introduced certain new initiatives in which various programme were organized for a week which witnessed the participation of women in large numbers.
- Moreover, other special initiatives were undertaken by the said DLSA in which different programmes for Children, Parents and Teachers namely “Balak Suraksha Sanwad” were conducted in about 41 Schools involving 6900 children, 735 parents and 88 teachers.
- Training programmes were conducted by the DLSA for the Panel Lawyers and PLVs in the District.

6.4 RAJASTHAN STATE LEGAL SERVICES AUTHORITY

Best DLSA: Alwar DLSA

Activities/Work Done

- District Legal Services Authority, Alwar carried out various activities i.e. Public awareness programmes, provided free and competent legal services to the weaker sections of the society, organized Lok Adalats for amicable settlement of disputes etc.
- DLSA, Alwar identified specific categories of the marginalized and excluded groups from the diverse populace of the District and formulates various campaigns to redress the grievances. During the reporting period, the issues viz water crisis, child labour, domestic violence, Female Feticide, Untouchability, Child Marriage, Child Education, Social media, Open Borewells, Sewage Vegetables, Cleanliness were addressed in the District.
- To address the issues mentioned above certain objectives like increasing stakeholder awareness, Increasing awareness amongst the target area, Changing the perception of effected and affected people, were determined and floated in a form of campaigns.
- Unique Initiative of DLSA Alwar:
 - Awareness Campaign to prevent the misuse of Social Media

सच से दोस्ती "Think Before You Send"

During the campaign comprehensive booklet " सच से दोस्ती " Think before You Send” containing the precise information about use and abuse of social media has been prepared and distributed amongst the masses to spread awareness. Awareness camps in schools, colleges as well as public places were organised. 8 Informative posters were displayed at public places . Printed Paper Cups and Ceramic Mugs were prepared and distributed. To make it attractive and to spread legal awareness to common man, this information was planned to print on the recycled tea cups and freely distribute in college’s offices and canteens. Nukkad Nataks were also prepared for the same.

- Campaign against Open Bore well

The DLSA, on receiving the news of a girl named Komal who died due to falling in the open borewell in a village, immediately took cognizance and contacted the dependents of the deceased. The DLSA also helped them in applying under the Rajasthan Victim Compensation Scheme, 2011, to get a sum of Rs. 50,000 as Interim relief.

- Campaign for Prohibition of Sewage Vegetable "Eat Healthy – Stay Health Campaign".

A matter came before Permanent Lok Adalat, Alwar containing the facts that vegetables were grown up from sewage drainage water near Alwar City which were finally sold to the public which adversely affect their health. A Committee was constituted for inspection. Due to the efforts of the DLSA, District Collector issued direction to authorities concerned for cleaning of the area. The said area where vegetables were grown was cleaned through JCB. UID and Nagar Parishad took effective action to prevent cultivation.

- Campaign to Clean Dirty Sewage "A Campaign to clean Sewage"

The DLSA, Alwar made a massive effort to improve sanitation in Alwar therefore, launched a campaign to clean sewage in Alwar District to keep the city clean and healthy.

- DLSA promoted awareness by holding campaigns in local fairs like 'Jaggannath Mela', 'Bharatri Mela', 'Pandupole Mela' which are organized at national level.
- Special Campaign against Child Marriage

"Chalo Aab Shuruat Karay Bal Vivah Samapt Karay "

The DLSA in coordination with the government departments conducted a three and half months campaign in order to curb the growth of child marriage during the year. Different activities like prabhat pheras, rallies by scouts, guides, NCC and NSS Cadets, advertisements relating to such prohibition in different mediums, etc. were carried out. . 24x7 hours working Control Rooms were established in the Districts for immediate action. Resolution/Oath forms were published and distributed which was signed by the Sarpanch, Panch, Gram Sevak Pradhan, etc.to vow against child marriage and female foeticide. Due to such initiative by the DLSA, 14 Child Marriages were prohibited, more than 30 rallies and Legal Literacy Camps and 40 Awareness camps were organised which benefitted about 2875 people.

- DLSA, Alwar carried out a campaign to create proper awareness among the masses about the provisions of the Victim Compensation Scheme,2011 through the print and electronic media . 33 Persons were

granted compensation within 24 hours under VC Scheme. Rs. 4780000 has been granted as compensation to the victims.

Success stories of the Campaign

The DLSA with the help of a PLV aided a lady whose husband was murdered to get an interim compensation of Rs. 1,25,000/-. The PLV also helped the lady in obtaining the deposited amount of her deceased husband from the bank and to get her children admitted in a school.

The DLSA also helped a student namely Rahul who was poor and 80% disable to obtain a Driving Licence and a Scooty under the Free Motorized Scooter Scheme of the State Government

- **Campaign on Women Empowerment and Child Protection**

"Beti Bachaon – Beti Padhaon"

- DLSA, Alwar carried out a campaign "Beti Bachao Beti Padhaon". The DLSA conducted a campaign relating to women empowerment and child rights under the name of "Beti Bachaon – Beti Padhaon Week" where awareness camps, rallies, workshops and trainings were organized and posters and pamphlets were distributed at different places.
- The DLSA organised 4 Self Defence Workshop to educate and inform the female participants to defend themselves in the event of an attack.
- More than 30 awareness camps were organised throughout the District and stickers were designed along with a booklet titled 'Ladorani' which were distributed at different places. During the campaign 22 Camps and 12 Rallies were organized which benefitted around 2083 people.

- A Legal Aid Clinic “**Mahila Vidhik Sahayat Kendra**” was established at the ADR Centre for rendering legal services to the women.
- The DLSA also carried out a blood donation campaign on the eve of Labour Day under which several camps were organised. Around 500 people participated in the said campaign and 112 Units of blood was collected from the same.
- Organized a Campaign on Green City – Clean City " Swachh Banay Desh Aisa Karo Kaam". Various activities were carried out i.e. awareness camps, plantation, emphasis on cleanliness through building legal awareness by way of pamphlets, posters, booklet etc.
- Effectively implemented campaign “Legal Services to Women inmates and their accompanying children in prisons”. During the campaign 10 Awareness camps & 10 Health Camps were organised in various jails. 33 women inmates and 2 children were provided medical treatment. 24 bail applications in concerned courts and parole applications were filed Due to progressive efforts of DLSA, 24 women prisoners were released on bail.
- DLSA, Alwar has organised one Legal Services Camp on 29th July, 018 at Panchayat Samiti Campus. The theme of the campaign was Rights of Specially Aabled Persons and Labourers. 43 villages/urban areas and 146 villages were covered.1500 people attended the said camp .
 - Different activities including 2 camps on the NALSA schemes were organised in Alwar under the directions of RSLSA during the above period in which 82201 people were benefitted under various schemes
 - The DLSA opened 5 Legal Literacy Clubs in Schools.
 - Played NALSA theme song in 7 cinemas throughout the district and installed LED screens for promoting awareness of the legal services institutions.

- Mass Door to Door Campaign was conducted throughout the state to celebrate Legal Services Week whereby the PLVs reached out to the maximum no. of households in the State in order to make the people aware about availability of free Legal Services and social welfare schemes. DLSA Alwar **prepared a booklet ‘Vidhik Seva Diwas’** and pamphlets on various schemes of NALSA and RLSA which were released on the day of inauguration of weekly programme.
- Special campaigns were carried out by the DLSA on Environmental Protection, water conservation, anti polythene, prevention of blue whale game, etc., The DLSA also organized different competitions to create legal awareness amongst the school children.
- To create legal awareness among school children Rajasthan State Legal Services Authority organizes competition on Essay writing, debate, poster & painting on legal topics and issues and in order to create awareness about health among children also organizes games such as kho-kho, race, football, volleyball etc each year. Total 3183 children participated in Alwar District in these competitions.
 - DLSA, Alwar has taken up an initiative to organize awareness camps on “ Prevention of Blue Whale Challenges: Suicidal Game” for spreading awareness among children. 16 Camps were organized in the district benefitting 2800 children.
 - Implemented “Connecting to Serve Campaign” successfully. During the campaign 748 household were covered and 2612 person were benefitted .
 - 539 Legal Awareness Camps were organized by DLSA Alwar on various NALSA Schemes. 42,258 people got benefitted from those camps.
 - Other Activities carried out by DLSA, Alwar

- Legal Aid was granted to 123 persons and 33958 persons were provided legal assistance .
- 628 Legal Aid Clinics were established.
- Organized 2 Special Orientation, Induction and Advance training programmes for capacity building of PLVs and one for Panel Lawyer.
- During the period 5 National Lok Adalats were held . 1195 Pre-Litigative and 4079 pending cases were disposed of.
- 214 Permanent Lok Adalats were organised wherein 353 cases were settled.
- 09 Mediation Centres are operational in the district. 2250 cases were referred to mediation centre out of which 192 cases were settled
- 724 camps to spread legal awareness on various burning issues and problems prevailing in the District were organised under which 55766 persons were benefitted.
- Awareness Programmes /Legal Literacy Classes were held on Special days such as Labour Day, World Environment Day, Anti Tobacco Day etc. benefitting thousands of people.
- The DLSA conducted quarterly meetings of the Undertrial Review Committee timely during the year.
- The DLSA started a Youtube channel, a facebook page and a whatsapp group to reach out to the maximum number of targeted people. Moreover, it promoted awareness by holding campaigns in local fairs. Furthermore, oaths was delivered to people during the fairs so as not to solemnize child marriage. Audio and video CDs and publications were distributed and

many cultural events were conducted for the promotion of legal services institutions and its activities under the law.

- DLSA Alwar organised various cultural events in order to highlighted various social issues and publicized legal aid services available for such issues with the help of NGOs, Folk Artists, dramatic groups, etc.



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