



NIC Uttar Pradesh State Centre Hosts Workshop on "Driving Governance with Digital Tools and Technologies" at Lucknow, Uttar Pradesh

A one-day workshop on “**Driving Governance with Digital Tools and Technologies**” was successfully organized by the National Informatics Centre (NIC), Uttar Pradesh State Centre, under the able guidance of Shri Ashesh Kumar Agarwal, DDG & SIO, NIC UP and the aegis of the Ministry of Electronics & Information Technology (MeitY), Government of India, on September 4th, 2025, at Hotel Hilton Garden Inn, Gomti Nagar, Lucknow.



Dignitaries at the inaugural session. Seated from left to right: Shri Ashesh Kumar Agarwal, DDG & SIO, NIC UP; Shri Alok Kumar, IAS, Principal Secretary, Planning, GoUP; Shri Anil Kumar, IAS, Chairman, Board of Revenue, GoUP; Sh. Inder Pal Singh Sethi, DDG, NIC Delhi.; and Shri Anshu Rohatgi, Sr. Director (IT) and ASIO (State), NIC UP.

The workshop commenced with the lighting of the ceremonial lamp and inaugural addresses by senior IAS dignitaries including Shri Anil Kumar, IAS, Chairman, Board of Revenue, Government of Uttar Pradesh and Shri Alok Kumar, IAS, Principal Secretary,



Lighting of the Ceremonial Lamp

Planning, Government of Uttar Pradesh. **Both IAS officials lauded the pivotal role played by NIC UP in enabling and sustaining e-Governance initiatives across the state, commending NIC as the backbone of ICT implementations that have transformed citizen service delivery and digital governance in Uttar Pradesh.**

Sh. Inder Pal Singh Sethi, Deputy Director General, NIC New Delhi, in his address, emphasized NIC's national vision for digital governance and highlighted the importance of secure, scalable, and citizen-focused ICT platforms in driving transparent and efficient administration.

NIC's long-standing efforts were greatly appreciated in providing secure, scalable, and citizen-centric digital platforms that continue to strengthen government operations.

The dignitaries highlighted how NIC's work has consistently bridged the gap between policy and execution, ensuring technology-driven transparency and efficiency in governance.



Figure 1 Shri Ashesh Kr Agarwal, DDG & SIO presenting bouquet to Shri Anil Kumar, IAS, Chairman, Board of Revenue, GoUP

Participants engaged in a series of highly informative technical sessions led by senior NIC experts from New Delhi and Telangana, who shared valuable insights on secure digital platforms, transaction analytics, collaborative tools, and cloud-based solutions designed to strengthen governance processes.

- **Gov.in Secure Intranet (<https://govintranet.gov.in/>)**

Dr. Om Pradyumana Gupta, Director (IT), NIC Delhi, introduced *Gov.in* as a secure, robust, and unified intranet platform specifically designed for Government-to-Employee (G2E) services. Positioned as a single gateway for government officials across ministries and departments, the platform provides seamless access to a wide range of applications that support the day-to-day operations of administrators.



Panelists and Speakers of Technical Session

A key highlight is the **utility dashboard**, which integrates advanced tools such as **Bhashini** (for multilingual



translation), **document summarization services**, and workflow enablers that simplify the information management process for officials. The platform not only ensures confidentiality and secure communication but also enhances productivity by consolidating critical tools under one roof. Importantly, it is set to host **GovIn GPT** — India's own large language model designed to

facilitate official communications and provide conversational AI support within a secure government ecosystem.

- **eTaal (Electronic Transaction Aggregation and Analysis Layer) (<https://etaal.gov.in/>)**

Dr. Ritesh K. Dwivedi, Joint Director (IT), NIC Delhi, demonstrated how *eTaal* aggregates and analyzes electronic transaction data across e-Governance services, offering real-time statistics that help monitor performance, assess service usage, and promote transparency. Uttar Pradesh currently ranks among the **top five performing states on the eTaal portal**, reflecting the state's extensive adoption of digital platforms for citizen service delivery. The presentation also sparked a productive discussion among participants, encouraging the addition of more departmental services to further strengthen Uttar Pradesh's digital governance footprint.

- **GovDrive** (<https://drive.gov.in/>)

Shri Kundan Kumar, Joint Director (IT), NIC Delhi, presented *GovDrive*, a collaborative and secure storage solution tailored for government use.

The platform provides controlled document management and sharing capabilities, enabling efficient inter-departmental coordination while maintaining high standards of data protection.



- **CollabFiles** (<https://collabfiles.gov.in/>)

Ms. Y. Sreevani, Director (IT), NIC Telangana, showcased **CollabFiles**, an indigenous, web-based and cloud-enabled office suite developed by NIC to enable secure creation, sharing and real-time collaboration on documents, spreadsheets and presentations for government users. The platform enforces secure access via government Single-Sign-On (Parichay/JanParichay), ensuring only authorized officials (using their government IDs) can create, edit or share files — a crucial control for G2E environments.

CollabFiles' feature set directly addresses the day-to-day needs of officials: a web-based word processor and spreadsheet (with auto-save), synchronous and asynchronous collaborative editing, detailed version history (including intermediate revisions), the ability to protect sheets or selected ranges, and import/export to industry standard formats for portability. The live demonstration and Q&A underlined how CollabFiles integrates with other government systems (Sandes, DigiLocker, e-Office, NIC email, GovDrive), making it a secure, interoperable choice for inter-departmental collaboration and record-keeping.

The sessions highlighted practical applications of these digital tools, emphasizing their role in building a digitally empowered governance framework. The event concluded with acknowledgments to speakers and participants by Mr. Ajai Gopal Bhartariya, Sr. Director (IT) and ASIO (District), NIC-UP.

The workshop not only provided valuable exposure to advanced digital solutions but also reinforced NIC UP's commitment to fostering innovation and strengthening e-Governance in alignment with the Digital India vision.

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Clockwise: Shri Ashesh Kumar Agarwal, DDG & SIO, NIC UP delivering Welcome Address; Presenting a bouquet to Guest of Honour, Shri Alok Kumar, IAS, Principal Secretary, Planning, GoUP; Presenting a bouquet to Sh. Inder Pal Singh Sethi, DDG, NIC Delhi; Presenting a bouquet to Chief Guest, Shri Anil Kumar, IAS, Chairman, Board of Revenue, GoUP



Delegates during the Workshop

National Informatics Centre, Uttar Pradesh



Chief Guest and Guest Honour -with NIC UP Officials and Speakers



NIC UP HODs and Speakers with Sh. IPS Sethi, DDG, NIC Delhi, Sh. Ashesh Kr Agarwal, DDG & SIO, NIC UP

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Organizing committee with Sh. IPS Sethi, DDG, NIC Delhi, Sh. Ashesh Kr Agarwal, DDG & SIO, NIC UP & other speakers



NIC UP Officials with Sh. IPS Sethi, DDG, NIC Delhi and Shri Ashesh Kumar Agarwal, DDG & SIO, NIC UP

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