

SHE-Box

Online Complaint Management System

<https://shebox.wcd.gov.in>

31 October 2025



It is a Comprehensive
online portal for
ensuring effective
implementation
of **PoSH Act.**



OBJECTIVE

Sexual Harassment electronic Box (SHe-Box) is an effort of, Ministry of Women and Child Development, Govt to provide a single window access to every woman, irrespective of her work status, whether working in organised or unorganised, private or public sector, to facilitate the registration of complaint related to sexual harassment.

Any woman facing sexual harassment at workplace can register their complaint through this portal. Once a complaint is submitted to the 'SHe-Box', it will be directly sent to the concerned authority having jurisdiction to take action into the matter.

"Major step towards
women's safety at workplaces"

New SHe-Box

Visit here: shebox.wcd.gov.in



Empowering women means
ensuring a safe & secure workplace.

The New **SHe-Box** portal is a vital
tool in combating workplace sexual
harassment and
creating a more
inclusive work
environment.



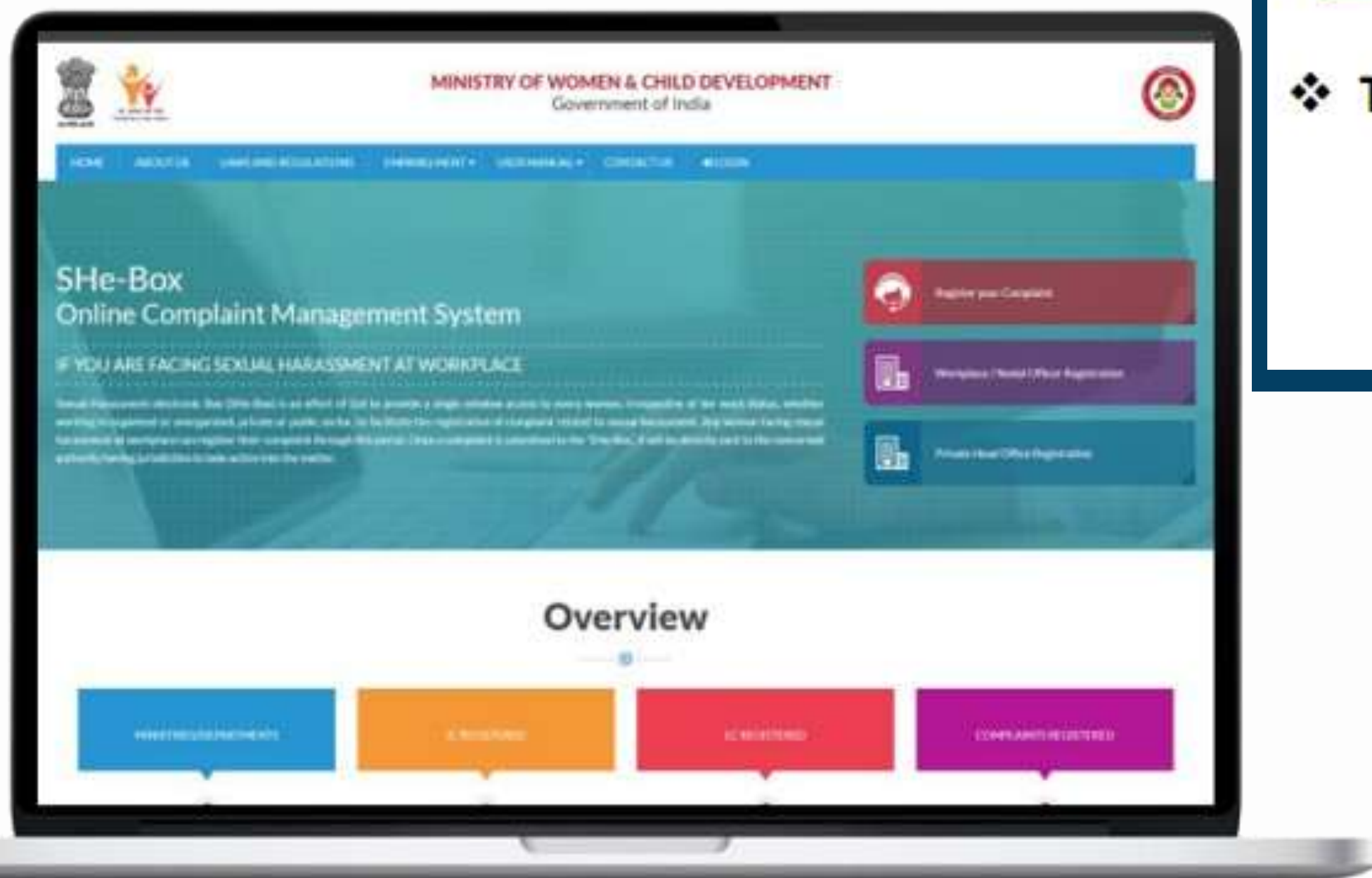
COMPLAINT REGISTRATION

For registering complaints through the SHe-Box, a valid email id and mobile number is required.

To register complaint, please visit
<https://shebox.wcd.gov.in/>

She-Box Portal

- ❖ To access the She-Box portal, follow these steps:
1. Open your web browser.
 2. Enter the URL: [<https://shebox.wcd.gov.in/>].
 3. You will be directed to the homepage.



HOW TO REGISTER A COMPLAINT

Important x

Please read the following declaration carefully before proceeding.

Declaration: I understand that SHe-Box portal is only for reporting the incidence of sexual harassment at workplace.

I have read and understood the provisions of the Sexual Harassment Act, 2013 particularly section 14 and Rule 10.

I acknowledge and agree that all information provided on this portal is accurate, complete, and truthful and that no information has been intentionally concealed, misrepresented, or falsified

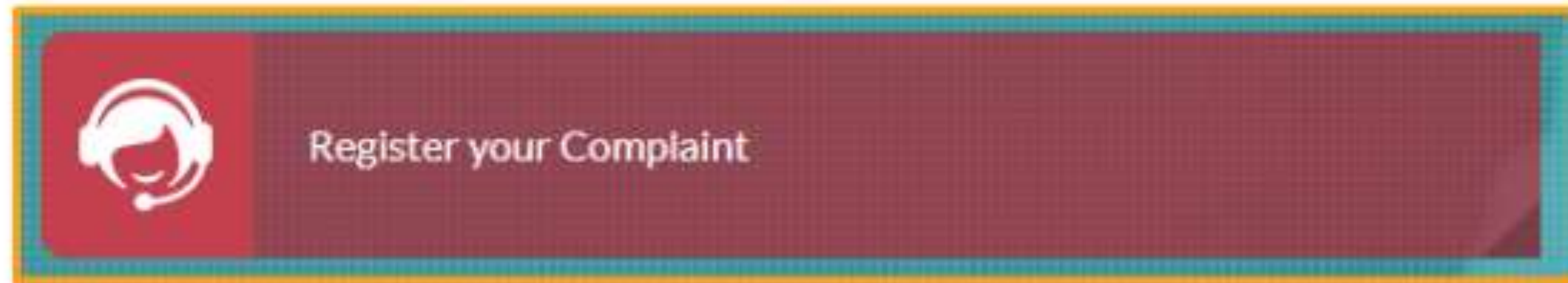
☒ I have read and understood the declaration

ProceedClose

HOW TO REGISTER A COMPLAINT

❖ To register your complaint, please follow these steps:

1. Click on Register your complaint.



- Choose Register Complaint.

HOW TO REGISTER A COMPLAINT

Please answer both questions to proceed.

I am an employee of:

Central Government

State Government

Private Sector

Which kind of sexual harassment at workplace have you faced?

Physical Contact or advances

Showing pornography

Hostile Work Environment

A demand or request for sexual favours

Making sexually coloured remarks

Implied or explicit promise of preferential treatment in her employment

Implied or explicit threat of detrimental treatment in her employment

Implied or explicit threat about present and future employment status

Humiliating treatment likely to affect her health or safety

Unwelcome physical, verbal or non-verbal conduct of a sexual nature

Are you sure you have faced this kind of sexual harassment at workplace?

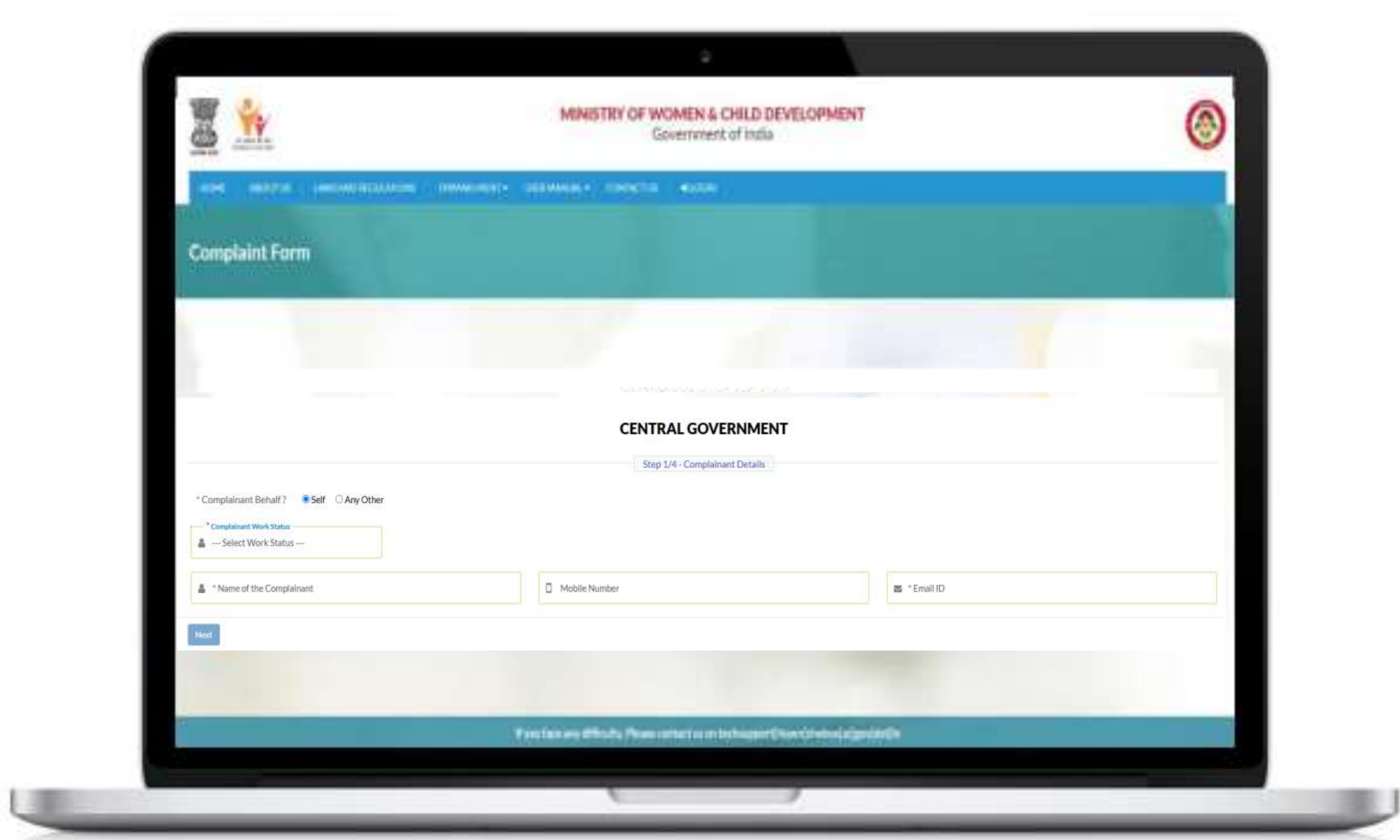
Yes

No

Proceed

HOW TO REGISTER A COMPLAINT

Step 1



The image shows a laptop screen displaying the 'Complaint Form' for the Ministry of Women & Child Development, Government of India. The page is titled 'Complaint Form' and is part of the 'CENTRAL GOVERNMENT' portal. The form is at 'Step 1/4 - Complainant Details'. The form includes the following fields:

- * Complainant Behalf? ☒ Self ☐ Any Other
- * Complainant Work Status: --- Select Work Status ---
- * Name of the Complainant
- Mobile Number
- * Email ID

A 'Next' button is located at the bottom left of the form. At the bottom of the page, there is a footer that reads: 'If you face any difficulty, Please contact us on the helpline 011-23464343/011-23464344'.

HOW TO REGISTER A COMPLAINT

- In case, someone else is complaining on the behalf of complainant following details shall be updated.

The screenshot shows the 'CENTRAL GOVERNMENT' portal for 'Step 1/4 - Complainant Details'. It includes the following fields and options:

- * Complainant Behalf? :** Radio buttons for ☐ Self and ☒ Any Other.
- * Select Relationship :** A dropdown menu with a person icon.
- * Name :** A text input field with a person icon.
- * Undertaking true complaint :** A checkbox with a person icon, a 'Choose File' button, and the text 'No file chosen'.
- * Complainant Work Status :** A dropdown menu with a person icon and the text '--- Select Work Status ---'.

- In case, complainant Work Status is working, Nature of engagement is to be chosen from the options given.

This screenshot shows the 'Nature of engagement' dropdown menu. On the left, the 'Complainant Behalf?' section has ☒ Self selected. The 'Complainant Work Status' dropdown is open, showing 'Working' as the selected option. The 'Next' button is visible at the bottom left. The 'Nature of engagement' dropdown list contains the following options:

- Regular employee
- Temporary/ contractual staff/ ad hoc / daily wager
- Hired directly or through an agent/ contractor
- On remuneration/ voluntary basis
- Student in any educational institution/ any academy or organization
- Probationer/ trainee/ intern
- Visitor to office
- Domestic worker

HOW TO REGISTER A COMPLAINT

Step 2

- Select Ministry and Department from the options given in the list and fill in all other details to go to the next step.

CENTRAL GOVERNMENT

Step 2/4 -Details of workplace where the incident of sexual harassment occurred.

*Select Ministry/Department

*Select State
NCT OF Delhi

*Select District
NEW DELHI

Back Next

HOW TO REGISTER A COMPLAINT

Step 3

- Fill in all the mandatory details and click on next.
- Choose the options from the list given below.

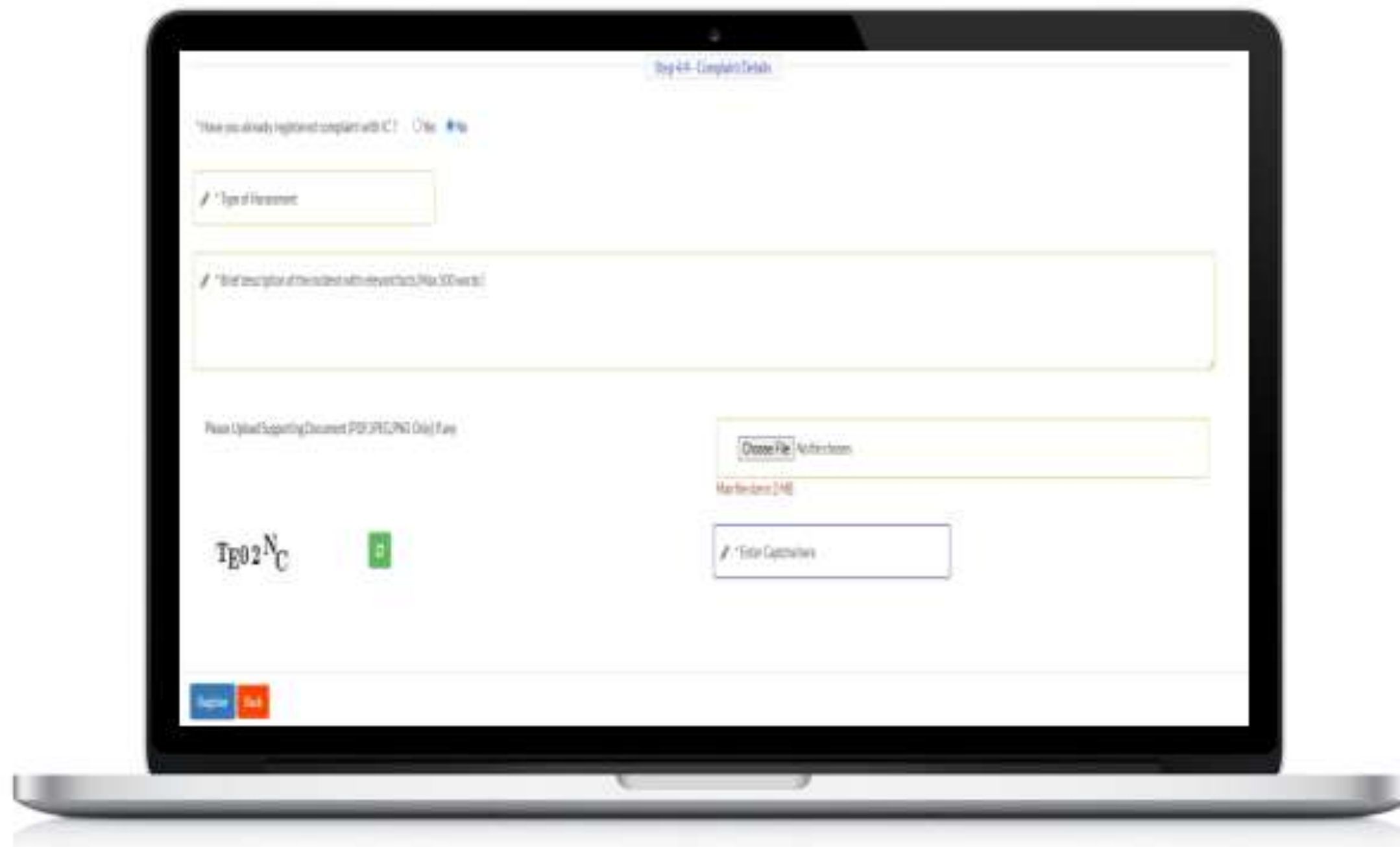
The screenshot shows a web form titled 'CENTRAL GOVERNMENT' with a sub-header 'Step 3-4 - Details of the Respondent'. The form contains several input fields: 'Name of Respondent', 'Designation', 'Email ID', and 'Mobile No.'. Below these is a dropdown menu for 'Working relationship of Respondent with complainant'. A question follows: 'Are the details of workplace of the respondent same as that of the workplace where the incident of sexual harassment occurred?' with 'Yes' and 'No' radio buttons. Further down is a 'Select Ministry/Department' dropdown, followed by 'NCT/District' and 'Hear Office' dropdowns. At the bottom, another question asks 'Are there more than one Respondents?' with 'Yes' and 'No' radio buttons. 'Back' and 'Next' buttons are located at the bottom left of the form.

This screenshot shows the expanded dropdown menu for 'Working relationship of Respondent with complainant'. The menu lists the following options: 'Respondent is the employer of the complainant', 'Respondent is working as a colleague with the complainant at the workplace', 'Respondent is the direct reporting officer of the complainant', 'Respondent is not the direct reporting officer of the complainant but higher in hierarchy to the complainant', 'Respondent is the employer at the workplace which is visited by the complainant.', 'Respondent is the employee of the workplace which is visited by the complainant.', 'Respondent is supervising the academic activities or is a faculty or officer/staff at the institution where the complainant is studying/training', 'Respondent is a co-worker', and 'Any other'.

HOW TO REGISTER A COMPLAINT

Step 4

- Fill in all the mandatory details and click on Register.



The screenshot shows a laptop screen with a web form titled "Step 4 - Complaint Details". The form includes the following fields and elements:

- A header question: "Have you already registered a complaint with IC?" with radio buttons for "Yes" and "No".
- A dropdown menu for "Type of Harassment".
- A large text area for "Brief description of the incident with key facts (Max 500 words)".
- A file upload section with the text "Please Upload Supporting Document (PDF, JPEG, PNG Only) if any" and a "Choose File" button.
- A "Max file size: 2 MB" label.
- A text input field for "Total Captchas" with a green checkmark icon to its left.
- A logo for "TE02^NC" and a green checkmark icon.
- At the bottom left, there are two buttons: "Back" (blue) and "Next" (orange).

Benefits of SHE-Box Portal

1. **Streamlined Complaint Handling:** Centralized systems ensure that complaints are managed efficiently, with all necessary information available in one place.
2. **Improved Accessibility:** Complainants can easily access the platform, regardless of their location or the sector they work in, making it easier to report incidents.
3. **Enhanced Transparency and Accountability:** Real-time tracking of complaints allows complainants to monitor the status of their cases.
4. **Data Consistency:** A centralized database ensures uniformity in data collection and reporting, reducing discrepancies and errors.
5. **Effective Monitoring and Enforcement:** Authorities can more easily oversee the implementation of regulations and ensure compliance with the law.
6. **Support and Training:** : The portal serves as a resource hub, providing access to training materials and information on rights and procedures.

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**THANK
YOU**