

AMA SATHI: BRINGING GOVERNMENT SERVICES TO CITIZENS VIA WHATSAPP



श्री नरेन्द्र मोदी
प्रधानमंत्री

श्री अनुराग ठाकुर
मुख्यमंत्री, उत्तराखण्ड

आम सathi
सरकार की सेवा, आपके आसपास हमारे पास है

मुख्यमंत्री श्री अनुराग ठाकुर साहू का कार्यक्रम में
8961 निपटारे करने का कार्यवाही शुरू करने के लिए
"आम सathi मुद्रिणावतु ह्वाबुआवु क्व"
साथ में
राज्य और विपक्षीय पत्रिकाओं के माध्यम से
मुख्य नगरिक-केन्द्रित सेवा शुरू करने के लिए
अभिप्रेत करने के लिए

श्री सुदेश घुजरा
मंत्री, राज्य और विपक्षीय पत्रिकाओं, उत्तराखण्ड
राज्य और विपक्षीय पत्रिकाओं के माध्यम से
मुख्य नगरिक-केन्द्रित सेवा शुरू करने के लिए
उत्तराखण्ड सरकार

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एनआईसी के माध्यम से
राज्य और विपक्षीय पत्रिकाओं के माध्यम से
मुख्य नगरिक-केन्द्रित सेवा शुरू करने के लिए
2020 के लिए शुरू करने के लिए
शुरू करने के लिए

एनआईसी को स्कैन करें
"आम सathi" शुरू करने के लिए
मुख्य नगरिक-केन्द्रित सेवा शुरू करने के लिए
शुरू करने के लिए

5th February 2026

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National Informatics Centre
Odisha State Centre
Bhubaneswar

AMA SATHI: BRINGING GOVERNMENT SERVICES TO CITIZENS VIA WHATSAPP

Ama Sathi WhatsApp Bot (Odisha) is a unified government chatbot on WhatsApp launched by the Honourable Chief Minister, Odisha to simplify access to a wide range of public services for citizens directly through WhatsApp. Ama Sathi, which means “our companion” in Odia is an official WhatsApp chatbot developed by the Centre for Modernizing Government Initiative (CMGI) in partnership with Meta (WhatsApp).

It serves as a one-stop digital assistant for government-to-citizen services, reducing the need to visit offices or use multiple portals. Chatbot has access to 150+ citizen services. These include 11 services of Revenue & Disaster Management Department such as Mutation, Conversion, various Certificates like Residence, Income, Guardianship, Caste, Income and Asset, Legal Heir, etc. The citizens can apply for these services using WhatsApp without visiting Government Offices.

The chatbot is powered by robust backend integrations. National Informatics Centre (NIC), Odisha has played a key role by enabling seamless data exchange through APIs, ensuring secure and real-time service delivery. The BOT supports both Odia and English languages and has voice interaction capabilities.



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Odisha CM Launches 'Ama Sathi' WhatsApp Bot, Opens 57 Sub-Registration Offices

by ITISHREE SETHY — February 5, 2026 in Odisha, Trending Now
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Odisha Chief Minister Mohan Charan Majhi on Thursday inaugurated the 'Ama Sathi' Unified WhatsApp Bot at Lok Seva Bhawan, marking a major step towards transparent and citizen-centric governance.

Alongside, he also opened 57 new sub-registration offices across the state, completing the government's promise of establishing such offices in all 317 tehsils.

With the launch of 'Ama Sathi,' citizens can now access revenue and disaster management services directly through WhatsApp by contacting 9437292000. The service will be available 24x7, offering more than 170 essential government services without the need for intermediaries.

The Chief Minister emphasized that this reform will eliminate middlemen, improve efficiency, and strengthen public trust in governance. He noted that transparency is the foundation of a "Developed Odisha."

CMO Odisha
@CMO,Odisha

Under the leadership of Hon'ble CM Shri @MohanModisha, major reforms have been rolled out to strengthen land registration and revenue services in Odisha.

- ✓ Sub-Registration Offices now operational in all 317 tehsils, with 57 new offices opened, including an additional office in Cuttack tehsil.
- ✓ Wide-ranging reforms in registration services undertaken over the past year to improve efficiency and transparency.
- ✓ 11 key revenue services now available via WhatsApp, including caste, residence and legal heir certificates, mutation and conversion services.
- ✓ Special campaign is underway for inheritance mutation of land records across all tehsils.
- ✓ Land records updated in favour of legal heirs, enabling farmers to access government benefits with ease.

@rdmodisha



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CM Mohan Majhi launched the 'Ama Sathi' Unified WhatsApp Bot and inaugurated 57 new sub-registration offices

The 'Ama Sathi' bot allows citizens to access over 170 government services, including revenue-related ones like caste and residence certificates, 24/7 via WhatsApp by contacting 9437292000, aiming to eliminate middlemen and improve efficiency.



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