

Informatics

An eGovernance Publication from National Informatics Centre



Infocus

Generative AI

pg. 20

04 Haryana State

28 CollabFiles

10 Odisha State

30 Comprehensive WCM & Workflow System

25 PM-USHA Portal

32 e-Urvarak

Chhattisgarh gets Three E-Governance Portals to Boost Efficiency and Transparency

On August 21, Hon'ble Chief Minister of Chhattisgarh, Shri Vishnu Deo Sai, unveiled three new online platforms to promote e-Governance and transparency in the state's administrative functions. The launch included the e-office system, the Chief Minister's Office (CMO) portal, and the 'Swagatam' portal. These tools are designed to increase efficiency and curb corruption by embedding IT solutions into various government operations.

At the event, then Hon'ble CM approved a file digitally, instructing the chief secretary to implement the e-office system across all departments. Initially, the system will roll out in the general administration department before expanding to others. This digital office system aims to streamline file management, reduce paperwork, and secure documents against tampering or loss.

The Swagatam portal simplifies the process for visitors to schedule appointments with officials at Mahanadi Bhawan, while improving security and maintaining better visitor records. On the other hand, the CMO portal offers easy access to details about government schemes, programs, and public decisions, alongside information on Chhattisgarh's rich art, culture, and district-specific data.

Hon'ble CM emphasized that these platforms mark a significant move toward good governance and digital integration. The new systems are expected



Hon'ble Chief Minister of Chhattisgarh unveils three new online platforms to advance e-Governance and transparency in the state's administrative functions

to reduce delays, minimize errors, and enable seamless tracking of files. The launch event was also attended by Hon'ble Deputy Chief Minister, Shri Vijay Sharma, Hon'ble Minister of Food and Civil Supplies, Shri Dayaldas Baghel, and other senior officials.

- Y. V. Shreenivas Rao, Chhattisgarh

Odisha Pioneers Digital Payment Integration for Gram Panchayats with GCMS Launch



Hon'ble CM Odisha inaugurates GCMS at Lokseva Bhawan, Bhubaneswar On August 13, 2024

On August 13, 2024, the Government Consumer Management System (GCMS) was officially launched by Shri Kanak Vardhan Singh Deo, Deputy Chief Minister of Odisha, and Shri Rabi Narayan Naik, Hon'ble Minister of Panchayati Raj & Drinking Water, at Lokseva Bhawan, Bhubaneswar. Developed in collaboration with the Ministry of Panchayati Raj, Government of India, NIC, and Tata Power, the GCMS introduces an innovative platform for managing electricity payments across Odisha's 6,794 Gram Panchayats.

With Odisha becoming the first state to integrate NIC's eGramSwaraj application with Tata Power's billing system, the platform enables Gram Panchayats to pay their electricity bills online, making the payment process more efficient and transparent. This integration also enhances the ability of distribution companies (DISCOMs) to track pending payments, promoting better service delivery and good governance.

The launch event was attended by key officials, including Shri Sushil Ku-

mar Lohani, Principal Secretary of Panchayati Raj & Drinking Water Department, Shri Saswat Mishra, Principal Secretary of Energy Department, and Dr. Ashok Kumar Hota, Deputy Director General of NIC Odisha. Shri Sanjay Banga, President of Tata Power, participated virtually, expressing gratitude to the government departments and NIC for making this initiative a success.

Shri Kanak Vardhan Singh Deo emphasized the importance of GCMS in promoting digital governance, while Shri Rabi Narayan Naik highlighted its role in improving service delivery for rural areas. Shri Sushil Kumar Lohani noted that this pioneering step would greatly enhance e-Governance at the grassroots level and set an example for other states. The Ministry of Panchayati Raj has already encouraged other states to adopt similar integrations for their own eGramSwaraj portals.

- Jayanta Kumar Mishra, Odisha