

Hon'ble Chief Minister of Odisha Shri Naveen Patnaik inaugurated the web portal SAACAR 'Single Window Application Atrocity Compensation Assistance and Relief'



On 12th Oct 2022, Hon'ble Chief Minister of Odisha, Sri Naveen Patnaik virtually inaugurated the web portal of SAACAR. Hon'ble Minister Revenue & Disaster Management, Smt Pramila Mallik, Hon'ble Minister, ST & SC Dev, M & BCW, Shri Jagannath Saraka, Hon'ble MoS, Home, Shri Tushar Kanti Behera, Shri S C Mahapatra, IAS, Chief Secretary, Shri S Chopra, IAS, ACS, Shri S Sahu, IAS, ACS and Mrs. Kabita Roy Das, DDG & SIO, were present on the occasion.



Inaugurating the portal, Hon'ble Chief Minister said that Odisha Govt is committed to the welfare of SC-ST community and this portal will bring a huge solace to the victims of atrocity belonging to SC-ST community. The portal will increase efficiency in delivery mechanism of State Govt through the 5T (Teamwork, Technology, Transparency, Transformation & Time) initiative. The portal would help faster investigation and quick payment of compensation in the first phase to the victims in SC-ST atrocity cases within a period of 21 days.

Hon'ble MoS, Home expressed his pleasure in launching of the SAACAR portal. He said an early investigation can be made on the atrocity cases and compensation can be given to the victims with the help of this portal. It will help in reducing the time for entire process.



Hon'ble Minister, Revenue and Disaster Management expressed her pleasure on launching of this portal. She said the Revenue department has waived out the fees for SC, ST, OBC and SEBC caste certificates in e-

District portal. Lakhs of applicants are benefited through it. Through the 5T programme, the citizen is not bound to come to office for availing the services rather it is an option for him. Through SAACAR portal the entire process is digitized, the distance between Govt and citizen is reduced and compensation to the victim can be disbursed quickly. Tehasildar can investigate the case of victim and provide the details to the investigating officer. For this **e-District** portal is integrated with SAACAR portal. With this integration the time taken in providing the caste particular of the victim can be reduced extensively.

Hon'ble Minister, ST & SC Dev, M&BCW department expressed his pleasure for developing such portal which integrate with eDistrict portal. He said through this programme the service can be delivered to the victim's door step in the specified time provided for the entire purpose in a transparent manner.





Shri Sanjeev Chopra, IAS, Addl. Chief Secretary, Home said ST and SC constitute 40% population of our state. Any atrocity that is constituted against the members of this community is a dark spot in our social fabric. State government has zero tolerance towards such behaviour. In the past, it is observed that the entire legal process took months of time. In the new system all the stages of process under ST/SC prevention of atrocity such as FIR Registration, Caste Certificate, engagement of Executive Magistrate for joint enquiry, submission of medical and other forensic reports and payment of compensation has been brought under the umbrella of SAACAR portal. End to end processing of atrocity cases has been digitized leading to the transformation through the use of technology to make the entire process transparent and time bound.



SAACAR

A
Single
Window Application
Atrocity Compensation , Assistance and Relief
For end-to-end Processing
Of
Atrocity Cases
registered in
various police stations

CCTNS & e -District Integration
for SC/ST Services



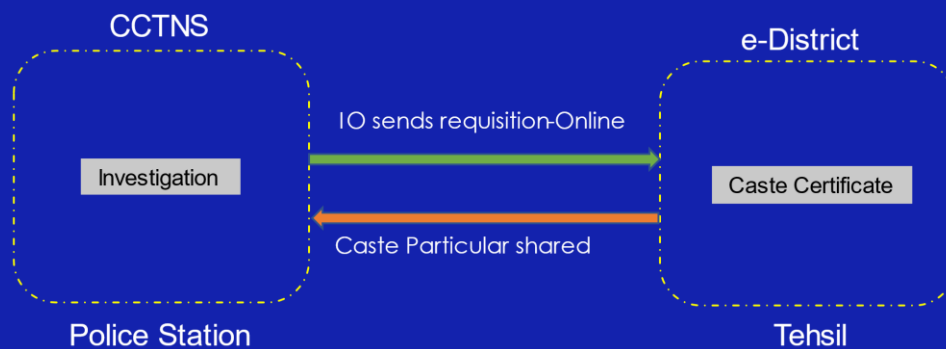
Crime and Criminal Tracking Network
And
Systems (CCTNS)



National Informatics Centre

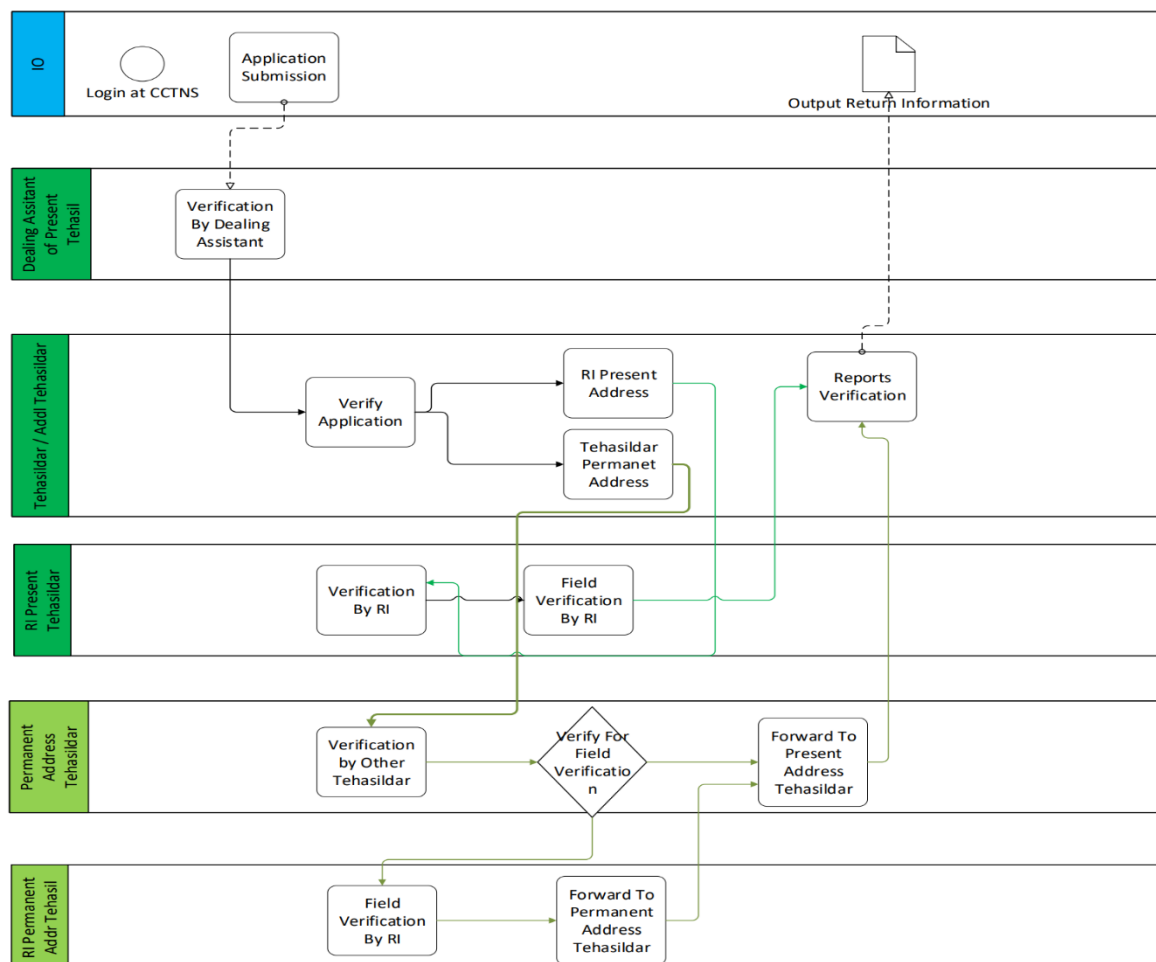
ST & SC Development, Minorities &
Backward Classes Welfare Department

Integration of CCTNS & e -District



Integration of CCTNS & SC/ST Cell





As per the system, as soon as the FIR is registered, a requisition will go online, from the CCTNS portal to the Tehsildar of the area in which the victim and accused reside through the e-District portal to enable generation of the caste certificate. Once the supervision of the case is over, an intimation would go online to Tehsildar from CCTNS portal to e-District portal regarding the Joint Enquiry to be conducted. On receipt of the information, the Tehsildar and the DSP (I.O) will conduct the Joint Enquiry and a system-generated Joint Enquiry Report (JER) can be issued on the same day in CCTNS portal. Provision has been made to capture most of the data from the FIR and other crime data associated with the case in CCTNS, to rule out any error. The offenses which are found to have been committed would be listed out and subsequently those offences/sections of the law and the corresponding compensation/relief amount would be listed out and also their sum total. JER will also have the bank account details of the victims collected by IO/EO.

This system ensures seamless integration of different departments like Home, Revenue & DM, SC-ST Welfare, Health and FSL to capture all workflow related data for investigation and electronic payment of compensation. The Issuance of Atrocity Cases Caste Certificate service for Revenue Department has been developed using **ServicePlus** platform. The development of this service and integration with SAACAR portal has been coordinated by **Shri Bibhu Prasad Mishra, STD & HOD, Shri Rabindra Kumar Moharana, Scientist 'E'** under the guidance of **Mrs. Kabita Roy Das, DDG & SIO, Odisha.**

Media coverage



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<http://www.uniindia.com/~naveen-launches-saacar-for-quick-compensation-payment-in-sc-st-atrocity-cases/States/news/2840878.html>

<https://indianewsdiary.com/cm-launches-saacar-for-sc-st-atrocities-victims/>

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