

Jan Prasasan Mobile App (G2G, G2C) launched at Deogarh, Odisha



Shri Sudhansu Mohan Samal, IAS, Collector & District Magistrate, Deogarh launched the JanPrasasan App on 19-03-2021 developed by NIC, Deogarh in presence of Shri Khirod Kumar Sahoo, DIO, NIC, Deogarh.

In a step towards hassle free grievance redress through Mobile App this app will act as a bridge between District Administration and Citizens of Deogarh district. The main functions of this novel approach are as follows.

- a. Officers from the Collectorate will enquire from citizens whether they have any issues with regard to different essential services / sectors like health, drinking water facility, education, agriculture, irrigation, Swachhata Abhiyan etc. The questions are structured and bilingual.
- b. Questions along with answers given by the citizen through phone are recorded instantly by the concerned administrative officer with the help of Jan Prasasan App.
- c. An aggrieved citizen of the district can also register his/her grievance with the help of this app.
- d. For a problem reported by the citizen, the concerned field officers are informed accordingly for redressal.
- e. Subsequent reminders are given when the problem is not solved within a stipulated time period.
- f. A dash board will show the sectorwise status of grievance redressal.

The motto of the Jan Prasasan initiative can be summerised as follows.

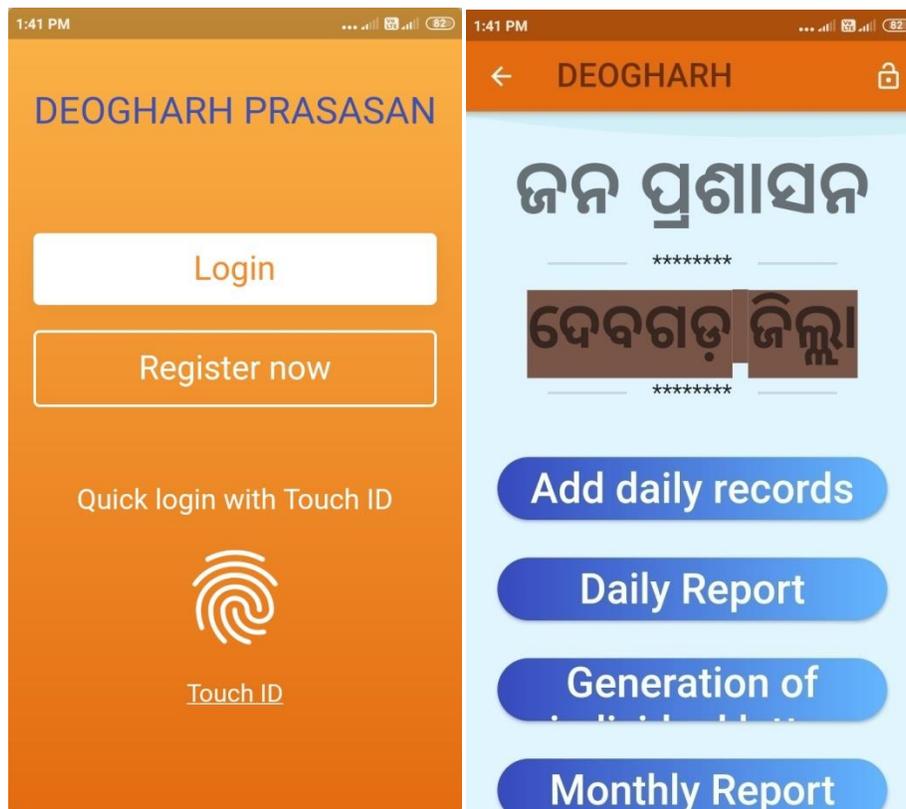
- a. To establish direct contact between District Administration with citizens of the District.
- b. To collect data regarding local problems and its solutions.
- c. To collect information about different implemented schemes and projects and its effectiveness.
- d. To collect information about different government services from citizens.
- e. To collect information about efficiency and readiness of local government officials.
- f. To establish a strong feedback system.

Mobile App Name : Jan Prasasan

Technology used : Android Studio, SQL Lite

Status of the App : Initially this App is developed in stand-alone mode. But next version will be developed with flutter, Android Studio, MariaDB. App has been sent to Centre of Excellence, Chennai. Applied for security audit and launched locally by Collector, Deogarh.

Few Snapshots of the JanPrasasan App



ଜନ ପ୍ରଶାସନ -
ଦେବଗଡ଼ ଜିଲ୍ଲା

Entry Screen Of Public
Grievance

Date of Enquiry

Enter Date

Question Asked By

Select Asked by

Citizen to whom asked

Enter Whom Asked

Mobile No. of Citizen

Enter Mobile Number

Date of Enquiry

22-03-2021

Question Asked By

Ms.S ipra Sethy, Deputy
Collector,Establishment

Citizen to whom asked

Rama Chandra Mangaraj

Mobile No. of Citizen

9955511424.-

Block Name

Barkote

GP Name

Basaloi