



AYUSHMAN BHARAT-HARYANA HEALTH PROTECTION AUTHORITY
PLOT NO. 152, SECTOR-12, PANCHKULA
Email Id:- ayushmanbharatharyana@gmail.com



To

1. The President, Indian Medical Association, Haryana,
2. All CMOs of Haryana
3. All DNOs of Haryana
4. All DIMs of Haryana

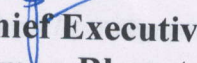
Memo. No. AB-HHPA/HRY/2024/12548-551

Dated:- 01/10/2024

Subject:- Advisory for all Ayushman Empanelled Hospitals.

Please find enclosed the advisory to be followed by all the empanelled hospitals under AB-HHPA, Haryana. You are requested to kindly circulate the advisory to all the empanelled and Private Govt. health facilities.

Enclosure:- Advisory

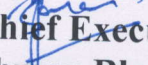

**Joint Chief Executive Officer,
Ayushman Bharat-HHPA**

Endst. No. AB-HHPA/HRY/2024/12552

Dated:- 01/10/2024

A Copy is forwarded to the following for information/necessary action:-

1. PS to CEO-ABHHPA, for information of W/CEO- AB-HHPA.


**Joint Chief Executive Officer,
Ayushman Bharat-HHPA**

ADVISORY

FOR ALL AYUSHMAN EMPANELLED HOSPITALS
30/09/2024

We strongly advise all empaneled hospitals to maintain the highest standards of integrity and transparency in all dealings under the PMJAY scheme. Any engagement in corrupt, fraudulent, or unscrupulous activities, including manipulation of claims, false reporting, or financial irregularities, will be viewed as a breach of trust and a direct violation of the terms of empanelment. Such activities may lead to severe disciplinary actions, including but not limited to, the suspension or de-empanelment of the concerned hospital.

The success of PMJAY in ensuring quality healthcare services to the beneficiaries is contingent on the trust and cooperation between empaneled hospitals and the Health Protection Authority. We urge you to take all necessary measures to ensure compliance with ethical standards and avoid any actions that could undermine the scheme's purpose.

Your adherence to the following guidelines is crucial to sustain the credibility of the healthcare system and uphold the best interests of the beneficiaries.

- 1. FIFO MODE OF CLAIMS:**
AB-PMJAY portal is an online portal where cases of claims under various schemes viz AB-PMJAY, CHIRAYU, CHIRAYU Extn. and CCHF are processed and paid in FIFO Mode (First in First out) i.e. no discretion (pick and choose option) whatsoever is available.
- 2. UPLOADING OF DOCUMENTS**
For smooth processing of claims, the treating hospitals shall upload all mandatory documents (softcopies) on the portal <https://provider.nha.gov.in/> as per the package master within specified turnaround time. Hospitals are also instructed to follow package master and claim adjudication manual as on NHA's ([https://pmjay.gov.in.](https://pmjay.gov.in/)) and SHA's (<https://ayushmanbharat.haryana.gov.in/>) website.
- 3. ADHERENCE TO THE NAFU GUIDELINES (NATIONAL ANTI FRAUD UNIT)**
All empanelled hospitals under AB-HHPA scheme are required to update their credentials on the portal.
- 4. DEPOSITION OF PENALTY**
After penalty is deposited and verified or reply is received for the Suspension Notice, further action will be ensured to be taken within 10 working days under intimation to the concerned hospital via e-mail (as per record) / or registered post or will be intimated through districts authority.
- 5. STATE EMPANELMENT COMMITTEE (SEC) FOR EMPANELMENT OF HOSPITALS**
Due to implementation of Model Code of Conduct in the State of Haryana all the cases of hospital empanelment are kept on hold. The whole process of Empanelment is completely free of any fee or charges and no personal communication either through phone or whatsapp is done by our State Team. In case of any queries DNO/DIM of the concerned Districts may be contacted at the contact detail shared at the portal and the queries related to State level may be mailed at (Ayushmanhesharyana@gmail.com).
- 6. IN CASE OF ANY QUERY**
Hospitals are advised to contact via formal channel (email id. ayushmanbharatharyana@gmail.com, contact no. (0172-4084464) for any queries. It is advised that unscrupulous informal communication claiming preferential processing of submitted cases to be ignored and reported to office of CEO, AB-HHPA.