



Beneficiary Identification System (BIS) Card Generation Workflow for Comprehensive Cashless Health Facility

Pre-requisites

- For generation of Comprehensive Cashless Health Facility (CCHF) Card; State government employee needs to mandatorily have PPP ID and AADHAAR Card generated.
- Employees should have already updated their family details (dependents) on HRMS portal including self-details which shall further have been approved by their respective Checker/DDO.
- Aadhaar number of employee shall be linked by the respective Checker/DDO on HRMS portal.
- PPP ID of Employee and dependents shall be duly mapped in HRMS portal by the employee himself/herself.

Note: When all of the above pre-requisites in place, employee shall be able to search his/her complete family details on the card generation portal/mobile app. In the absence of even one step missing in HRMS portal from the above, details of employee and family members will not be displayed on the card generation portal.

Methods of CCHF Card generation:

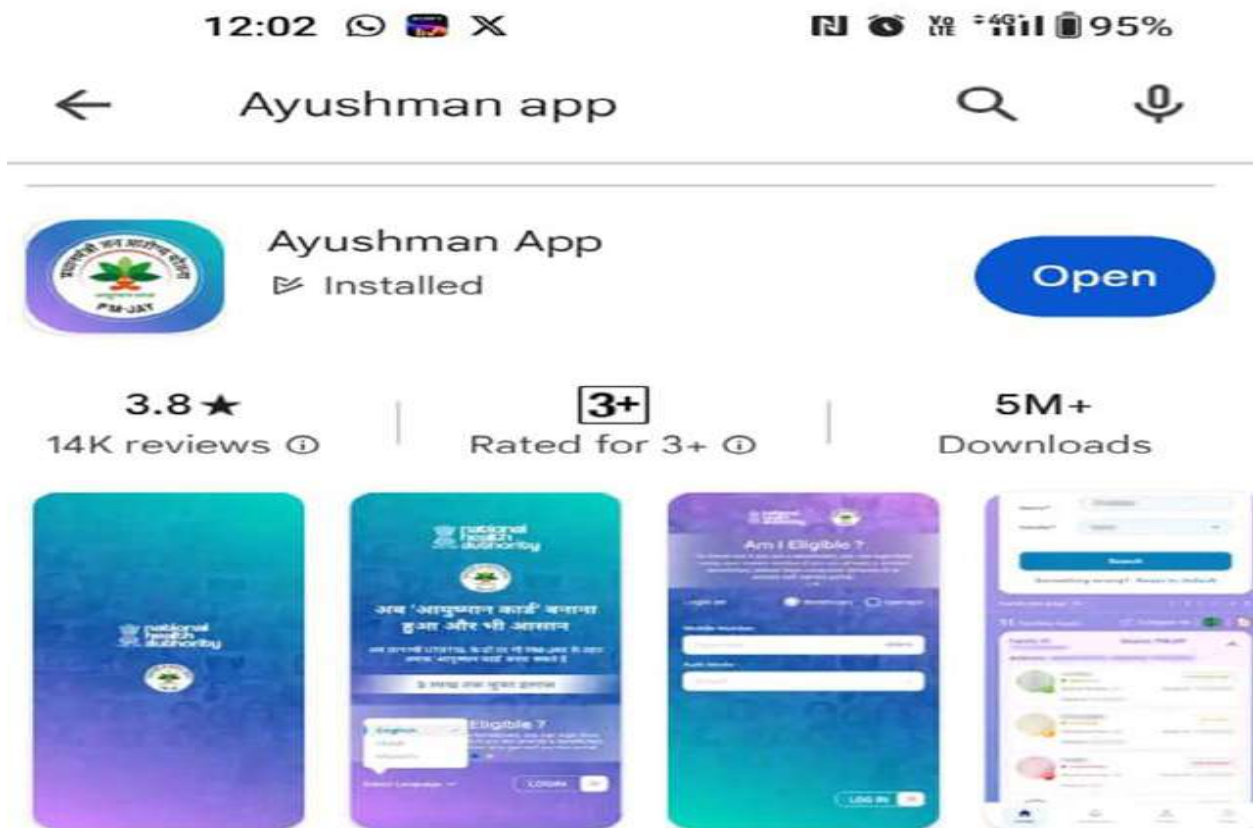
- An employee can register on Ayushman App or on web-based portal of Government of India for CCHF card generation named <https://beneficiary.nha.gov.in/>
- Ayushman App is available on Google Play Store for doing e-KYC and downloading of the CCHF card. The app may be downloaded for the same. Steps to do e-KYC and downloading of CCHF card remain exactly the same on Ayushman App as on web-based portal.



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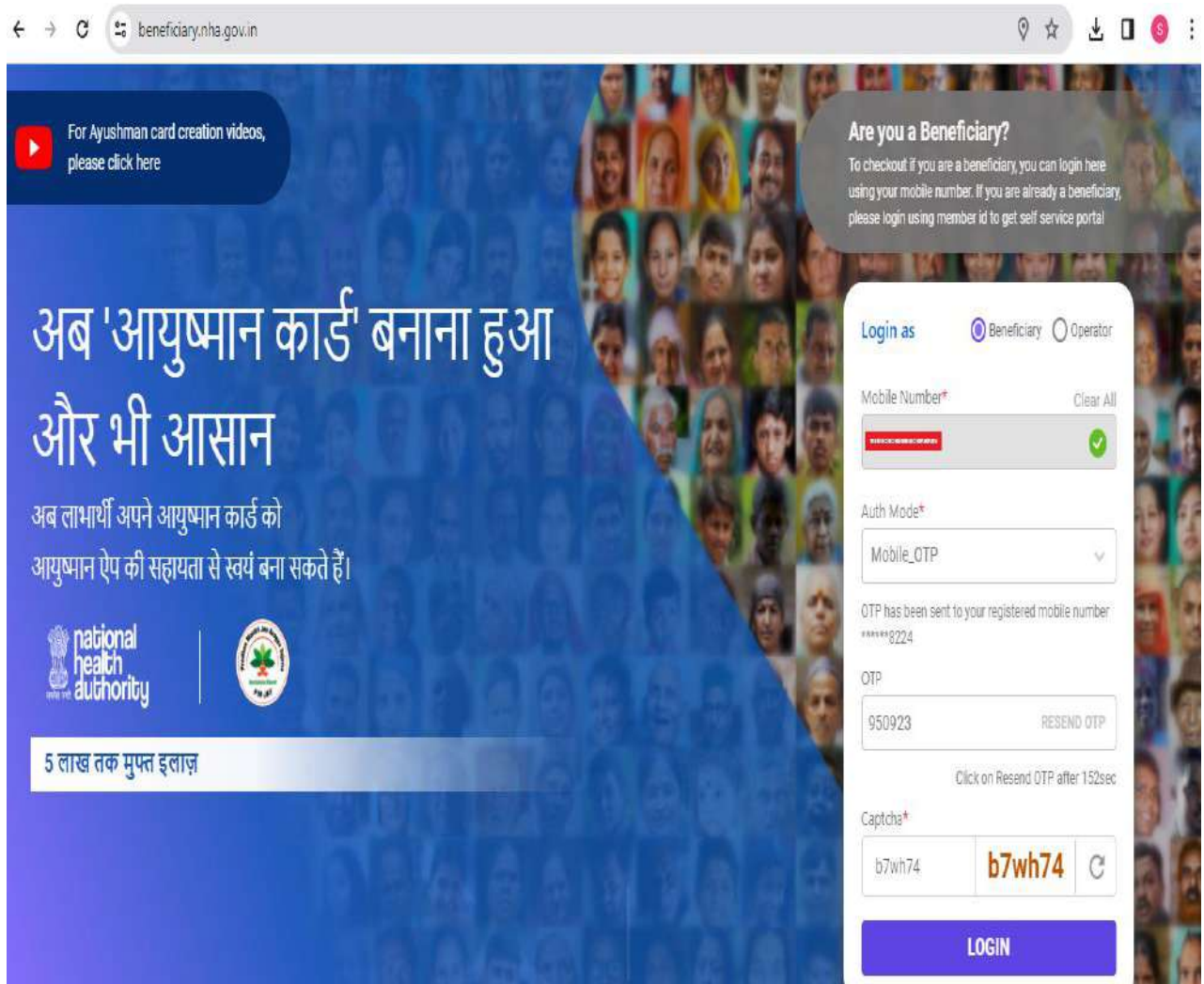
- Following is the display of Google Play Store to download Ayushman App



Ayushman is an official mobile app from Govt. of India

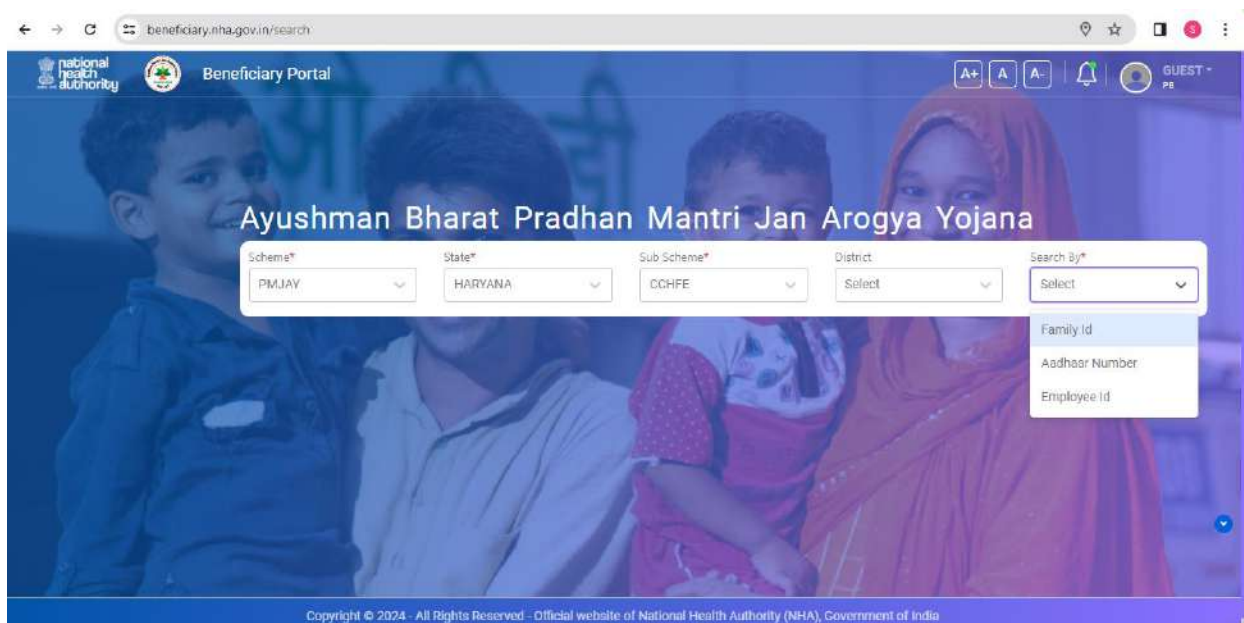
Following are the steps of card generation i.e. doing e-KYC and downloading of the CCHF card:

- An employee may login to BIS portal <https://beneficiary.nha.gov.in/> and select 'Beneficiary' radio button as shown below and will login by using his/her mobile number, Mobile OTP and Captcha:



The screenshot shows the website interface for beneficiary.nha.gov.in. The page has a blue background with a grid of diverse people's faces. On the left, there is a video player with a red play button and the text "For Ayushman card creation videos, please click here". Below this, the main heading in Hindi reads "अब 'आयुष्मान कार्ड' बनाना हुआ और भी आसान" (Now 'Ayushman Card' creation has become even easier). Underneath, it says "अब लाभार्थी अपने आयुष्मान कार्ड को आयुष्मान ऐप की सहायता से स्वयं बना सकते हैं।" (Now beneficiaries can create their own Ayushman Card with the help of the Ayushman app). Logos for the National Health Authority and the Haryana Health Protection Authority are visible. A banner at the bottom states "5 लाख तक मुफ्त इलाज़" (Free treatment up to 5 lakh). On the right, a white login form is overlaid. It has a "Login as" section with "Beneficiary" selected. The "Mobile Number*" field contains a redacted number with a green checkmark. The "Auth Mode*" dropdown is set to "Mobile_OTP". A message states "OTP has been sent to your registered mobile number ****8224". The "OTP" field contains "950923" and a "RESEND OTP" button. A note says "Click on Resend OTP after 152sec". The "Captcha*" field shows "b7wh74" and a refresh button. A purple "LOGIN" button is at the bottom.

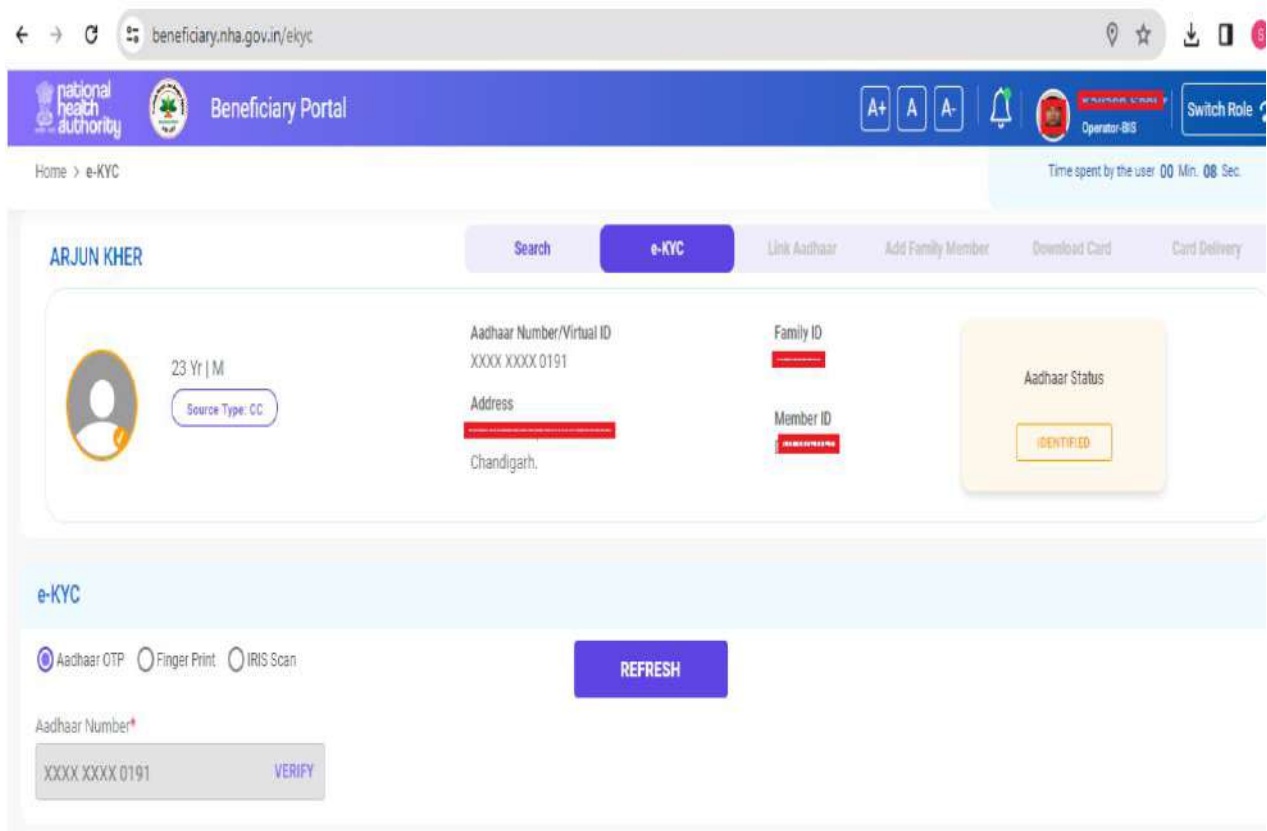
- Beneficiary will see the page as below after logging in and shall
 - Select Scheme as PMJAY, State as Haryana, Sub-Scheme as CCHFE, respective District
 - Under Search by drop-down beneficiary may select any of the three fields for searching i.e. Employee ID (Payee Code) or Family ID (PPP ID) or Aadhaar Number as shown below:



- We are showing the next steps after selecting and entering Payee Code from above three options and family details will be shown as below with an option to proceed with e-KYC under Action button:



- Clicking on Action button to do e-KYC will open page as below, giving option to applicant to do e-KYC using AADHAAR OTP, Finger Print and IRIS Scan
- Aadhaar OTP option can easily be used by employee when registering through 'Beneficiary Login' as Finger Print or IRIS are majorly used by Operators using "Operator Login" option:



The screenshot shows the 'Beneficiary Portal' for 'ARJUN KHER'. The page includes a navigation bar with 'national health authority' and 'Beneficiary Portal' logos, and a user profile section for 'ARJUN KHER' (23 Yr | M, Source Type: CC). The main content area displays personal details: Aadhaar Number/Virtual ID (XXXX XXXX 0191), Address (Chandigarh), Family ID, and Member ID. An 'Aadhaar Status' box shows 'IDENTIFIED'. Below this, the 'e-KYC' section has radio buttons for 'Aadhaar OTP', 'Finger Print', and 'IRIS Scan', with 'Aadhaar OTP' selected. A 'REFRESH' button is present. At the bottom, there is an input field for 'Aadhaar Number*' containing 'XXXX XXXX 0191' and a 'VERIFY' button.

- If selected Aadhaar OTP and clicked on VERIFY, an OTP will be received on Aadhaar Linked mobile number and same shall be entered. Also an another OTP will be received on the mobile number through which beneficiary has logged in.
- Apart from that live picture is mandatory and shall be clicked and uploaded.



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- Along with that some additional details as shown below with current address will be required to enter and mobile number can be verified which will become the contact number for all future communications.

Additional information			
Mobile No.	Year of Birth	Relation	Pincode
<input type="text"/>	1983	SON	132001
State	District	Rural/Urban	Sub-District
HARYANA	KARNAL	Rural	Karnal
Village			
Karnal (Rural)(Part)(1)			

- After entering all the requisite details, either card will be auto-approved and can be downloaded (using Aadhaar authentication only and sometimes it may take about 30 minutes owing to backend processing of cards) using download button on the same front page where family was searched.
- In case card is not auto approved due to certain mismatches in source data of HRMS and Aadhaar fetched data (as sometime a person may get his Aadhaar details updated but HRMS details are old), a reference number will be generated and same can be noted down to track approval/rejection at the later stage.

Note: All of the above steps are mentioned for the beneficiary using the portal himself/herself to do e-KYC and downloading of the card. In addition to that if beneficiary is not able to do e-KYC himself/herself then he/she may visit nearest CSC center or Pradhan Mantri Arogya Mitra (PMAM) Kiosk in any of the public hospitals to get the e-KYC done through operator login on the same portal.