

User Manual for National Transaction Management System (Portability)

AYUSHMAN BHARAT – PRADHAN MANTRI JAN AROGYA
YOJANA (AB PM-JAY)

VERSION 4.0
17-DEC-2018

Table of Contents

CHANGES MADE IN THE NTMS.....	2
ACCESSIBILITY OF IT SYSTEMS	3
TMS WORKFLOW	4
SPECIFIC DEVIATIONS FROM STANDARD PROTOCOLS AND GUIDELINES	6
KEY GUIDELINES - NATIONAL TRANSACTION MANAGEMENT SYSTEM	7
PREAUTHORIZATION:.....	7
PREAUTHORIZATION WORKFLOW:	9
MENUS AND SUB MENUS	10
CASE STATUS	11
PATIENT REGISTRATION	13
PREAUTHORIZATION	20
PREAUTHORIZATION PROCESS INITIATED BY MEDCO	20
PREAUTHORIZATION UPDATION BY MEDCO	26
ENHANCEMENT FOR MEDICAL CASES	29
CLAIM PROCESSING	32
CLAIM INITIATED BY MEDCO	32
CLAIM UPDATION BY MEDCO.....	34
MIS:	36
HOSPITAL BANK REPORT	36
CONSISTS OF BANK DETAILS OF THAT PARTICULAR HOSPITAL	36
REGISTERED PATIENTS REPORT	36
DEATH CASES REPORT.....	37
OP REGISTERED CASES REPORT	37
PACKAGE MASTER.....	38

Changes made in the NTMS

1. PEX can register patient using telephonic registration.
2. PEX contact details menu are available, to find the contact details of all Pre-auth executives available.

ACCESSIBILITY OF IT SYSTEMS

All EHCP needs to navigate through the appropriate IT platform from the below common menu bar to verify the Beneficiary's identity and facilitate the care

Common menu bar will be positioned at every web portal and application of AB PM-JAY to easy access and simple navigation to the EHCP.



Application / Link	URLs
Home	https://pmjay.gov.in
MERA PMJAY	https://mera.pmjay.gov.in
BIS	https://bis.pmjay.gov.in
National TMS	https://abtms.pmjay.gov.in
HEM	https://hospitals.pmjay.gov.in
Insights	http://insights.pmjay.gov.in
Support	http://support.pmjay.gov.in

MERA PM-JAY – It is an online portal for check OR search eligibility for Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY)

BIS – Beneficiary Identification System (BIS) is an application to verify the beneficiary entitlement under ABPM-JAY

State TMS – State Hospital transaction management system will be used by EHCP under AB PM-JAY to provide treatment and process claims for beneficiaries from the same state as that of EHCP under National Portability feature

National TMS – National Hospital transaction management system will be used by EHCP under AB PM-JAY to provide treatment process claims for beneficiaries from other states, under National Portability feature of PMJAY. National hospitals empaneled directly by NHA shall also use this application to provide treatment process claims for AB PM-JAY beneficiaries from all states.

HEM – It is an online portal to empanel the healthcare providers under AB-PMJAY program.

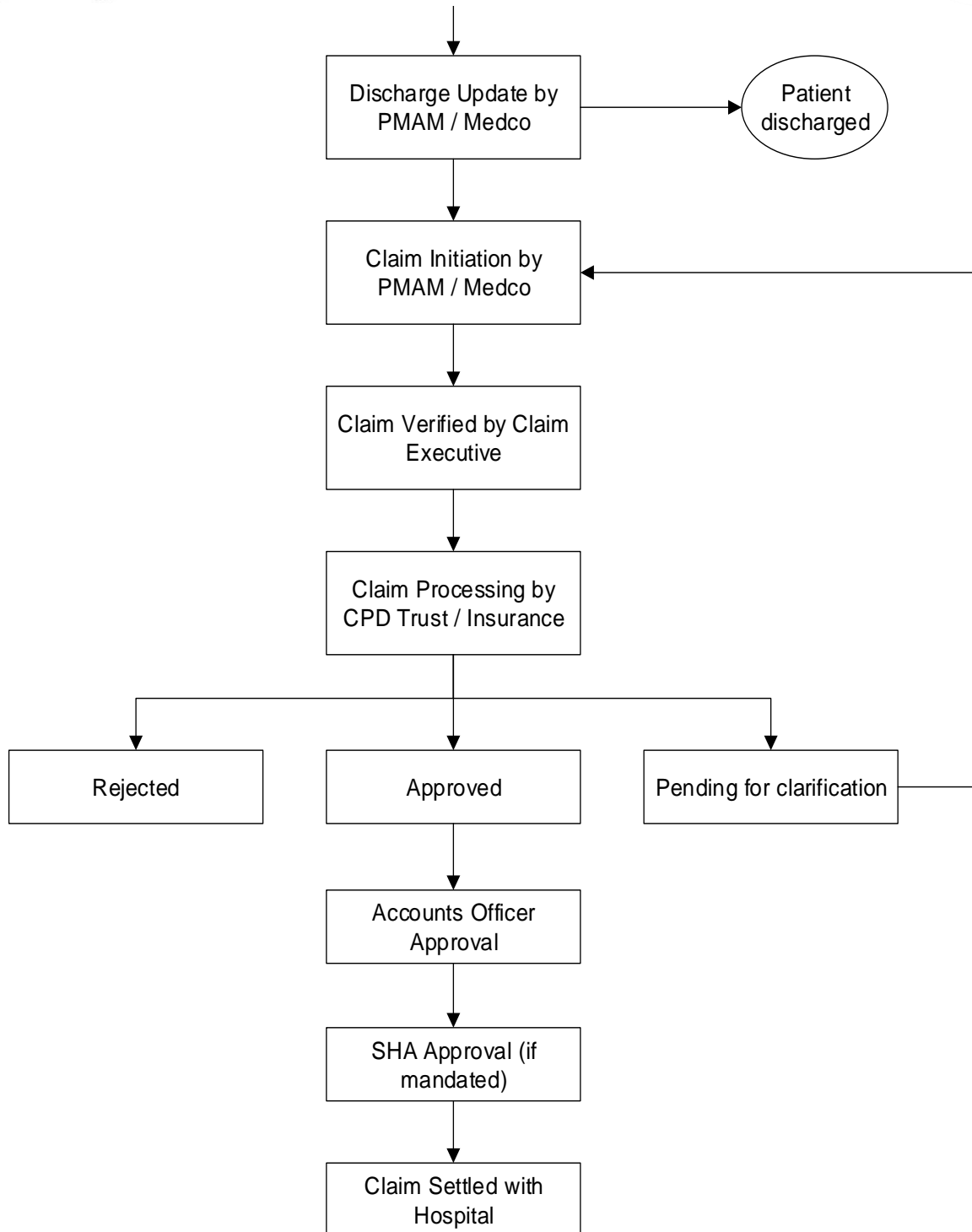
Insights – SHA of all state can access the dashboard/insights of overall program activities

Support – It is an online portal to support users on use of IT system and provide the resolution on queries raised by users.

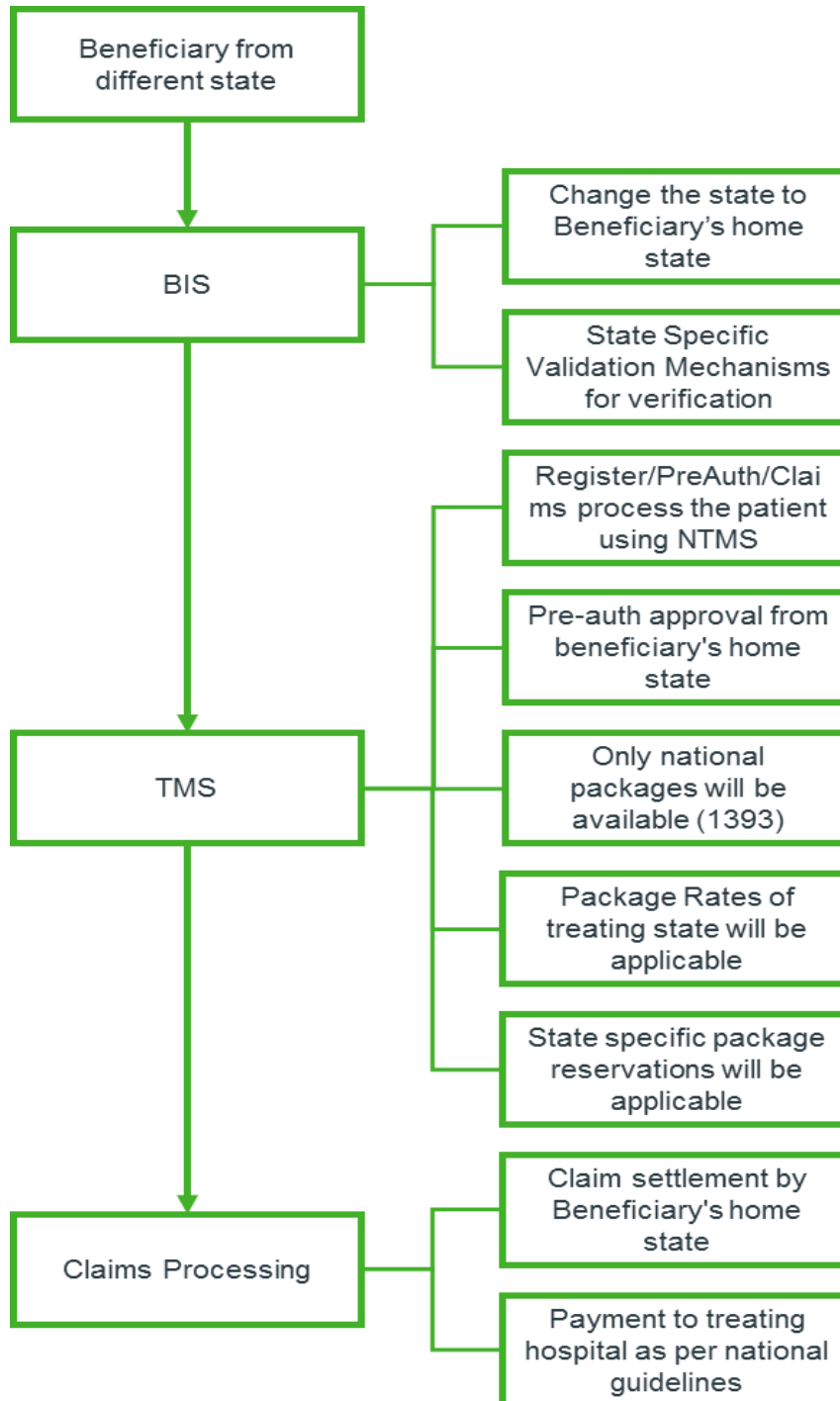
NTMS Workflow

TMS Workflow explains all roles and responsibility involved in this process as mentioned below.





Specific deviations from standard protocols and guidelines



Key Guidelines - National Transaction Management System

- A. EHCP must access the National Transaction Management System (NTMS) to facilitate the care for ported patient i.e. patients from other states (<https://abtms.pmjay.gov.in>)
- B. EHCP will select its own state at the time of login into the NTMS from the dropdown menu.
- C. Once EHCP enters into the NTMS system, it has to select the Beneficiary's state from the dropdown in Register Patient tab.
- D. The beneficiary's PMJAY ID/ State approved Health Insurance ID, Ration Card, Mobile Number etc. has to be entered to find beneficiary details. After the beneficiary details are fetched in NTMS, EHCP will be able to register the patient.
- E. Once the beneficiary get register with the NTMS, further process flow is as per the standard TMS system.
- F. Only 1393 packages from the National Masters will be available, while the treating state package rates will be applicable under National Portability system.
- G. Regarding reservation of packages for public facilities, the rules of reservation of home states shall apply.
- H. All approvals regarding the beneficiary treatment including preauthorization, claims settlement would have to be obtained from the beneficiary's SHA/ISA for the treatment.
- I. Upon completion of treatment, treating EHCP will raise the claim using NTMS through with same case ID.
- J. Pre-Auth and Claims approval by the SHA/ISA from beneficiaries home state would also need to be done in NTMS
- K. Treating EHCP will get the payment from beneficiary's SHA/ISA as per the guidelines.

Patient Registration

Patient ported from the other state, who need to avail the services through AB PM-JAY scheme should be registered through Direct Registration. Arogya Mitra / MEDCO will register the Beneficiary/Patient entering the Patient details by selecting patient/beneficiary home state using NTMS.

Preauthorization:

- A. Pre-authorisation will be mandatory for all portability cases.

- B. Documents submitted by treating hospital for pre-authorization for each package will be as per NHA guidelines.
- C. The Home state can however ask for additional documents from the treating hospital for specific cases in case of shortfall.

Claim Settlement:

- A. A claim raised by the empanelled hospital through NHTMS will be received directly by the Trust/Insurer of the Beneficiary's State.
- B. Beneficiary's State SHA/IC/Trust shall settle the claim with the hospital within 30 days of receipt of the claim and required documents.

Fraud Management:

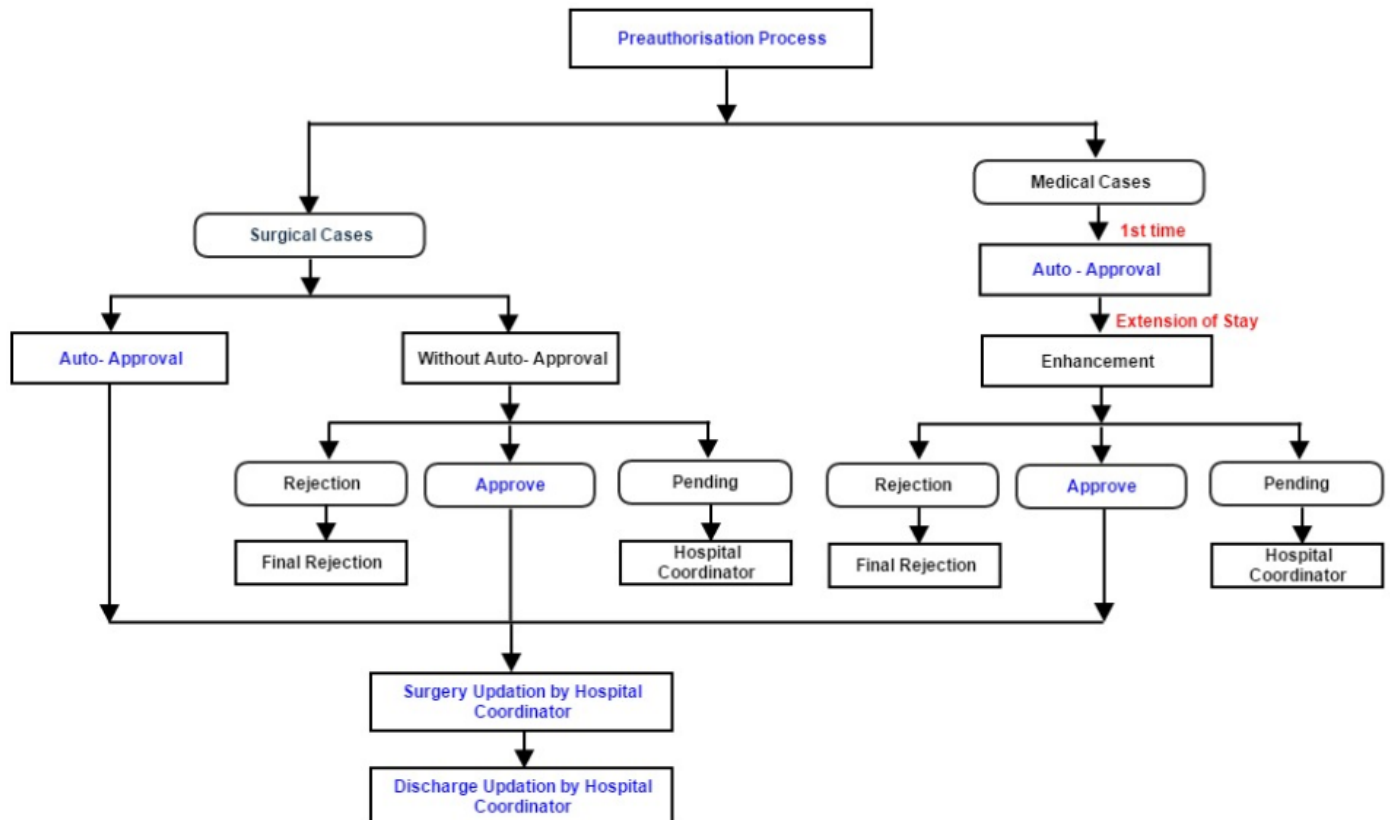
- A. In case the Trust/Insurer of the home State of beneficiary has identified fraudulent practices by the empanelled hospital, the Trust/Insurer should inform the SHA of the Treatment State of EHCP along with the supporting documents/information.
- B. The SHA of the Treatment State shall undertake the necessary action on such issues and resolution of such issues shall be mediated by the NHA during the monthly meetings.
- C. Portability related cases will be scrutinized separately by the NHA for suspicious transactions, fraud and misuse.
- D. Data for the same shall be also available with the respective agencies for necessary action. The SHAs, on their part, must have a dedicated team for conducting real time checks and audits on such flagged cases with due diligence.

Medical Audit:

In case home State feels the need to carry out medical audit, it can request SHA of the treating State to carry out medical audits.

Preauthorization Workflow:

Preauthorization Workflow explains all roles and responsibility involved in this process as mentioned below.



* **Hospital Co-Ordinator:** It could be MEDCO and /or PMAM.

Menus and Sub Menus

Below are the Menus and Sub-Menus involved in TMS Application.

S. No.	Menus	Sub-Menus
1.	Patient	Register Patient
		Telephonic Registered Patient
		OP Registered Patients
2.	Case Search	NA
3.	Pre-auth	Preauth Initiation_New
		Preauth Initiation_Old
		Cases for Surgery/ Discharge
		Preauth Query Updation
		Cases for Cancellation
4.	Claims	Claim Initiation
		Clam Query Updation
5.	PEX Contact Details	NA
6.	MIS	Registered Patients Report
		Death Cases Report
		OP Registered Cases Reports
		Package Master

Case Status

Below are the Case statuses for all cases involved in TMS Application.

S. No.	Case	Case Status		
		Current	Previous	Next
1.	Out patient	OP case Registered	NA	NA
2.	In patient	IP case registered	NA	MEDCO Pre-auth initiated
3.	Pre auth initiation	MEDCO Peauth initiated	IP case registered	PPD Approve/PPD rejected/PPD pending
4.	Pre auth Updation	PPD Insurer/Trust /Multi Approve	MEDCO Pre-auth initiated	surgery Date updated by MEDCO
5.	Pre auth Updation	PPD Insurer/Trust /Multi Pending	MEDCO Pre-auth initiated	MEDCO Pending Updated
6.	MEDCO Updation	MEDCO Pending Updated	PPD Insurer/Trust /Multi Pending	PPD Insurer/Trust /Multi Pending Approved
7.	Pre auth Updation	PPD Insurer/Trust /Multi Pending Approved	MEDCO Pending Updated	surgery Date updated by MEDCO
8.	Pre auth Updation	PPD Insurer/Trust /Multi Reject	MEDCO Pre-auth initiated	NA
9.	NA	Procedure Auto Approved	MEDCO Pre-auth initiated	surgery Date updated by MEDCO
10.	Cancel	Pre Auth-Cancelled	NA	NA
11.	Cases for Surgery updation	surgery Date updated by MEDCO	PPD Approve	Discharge Date updated by MEDCO

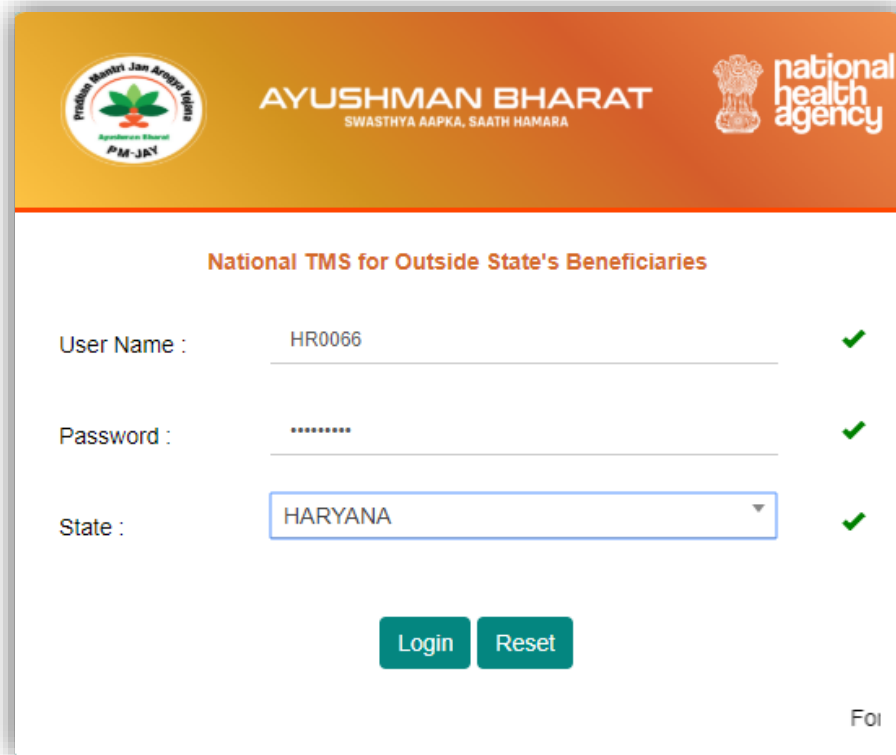
12.	Cases for Discharge updation	Discharge Date updated by MEDCO	surgery Date updated by MEDCO	Claim initiated by MEDCO
13.	Claim initiation	Claim initiated By MEDCO	Discharge Date updated by MEDCO	Claim forwarded By CEX
14.	Claim Updation	Claim forwarded By CEX	Claim Initiated by MEDCO	Claim approved by Claim Panel doctor
15.	Claim Updation	Claim Insurer/Trust /Multi approved by Claim Panel doctor	Claim forwarded By CEX	NA
16.	Claim Updation	Claim kept Pending by CPD	Claim forwarded By CEX	Claim Pending Updated by MEDCO to CPD
17.	MEDCO Updation	Claim Pending Updated by MEDCO to CPD	Claim kept Pending by CPD	Claim Pending Approved by CPD
18.	Claim Updation	Claim Pending Approved by CPD	Claim Pending Updated by MEDCO to CPD	NA
19.	Claim Updation	CPD Insurer/Trust /Multi Reject	Claim forwarded By CEX	claim forwarded to Accounts Officer
20.	Claim Updation	Claim forwarded to Accounts officer	CPD Insurer/Trust/Multi Reject	Claim forwarded to SHA
21.	Claim Updation	Claim forwarded to SHA	claim forwarded to Accounts Officer	NA

Patient Registration

Direct Registration

Any beneficiary who wants to take the services through AB PM-JAY scheme should be registered at the hospital. Arogya Mitra / MEDCO would be able to register the Patient by entering the Patient details using NTMS, if patient visits the hospital directly.

Open the NTMS web application / site. Login to the operations work list by giving Arogya Mitra /MEDCO credentials as well selecting the own state, and click on Login button to initiate cases for the registration of the patient as shown in the screen shot.



The screenshot shows the login page for the National TMS system. The header features the logos of the Pradhan Mantri Jan Arogya Yojana (PM-JAY), Ayushman Bharat (SWASTHYA AAPKA, SAATH HAMARA), and the National Health Agency. The main heading is "National TMS for Outside State's Beneficiaries". The form includes three input fields: "User Name" with the value "HR0066", "Password" with masked characters "*****", and "State" with a dropdown menu showing "HARYANA". Each field has a green checkmark to its right, indicating successful validation. Below the fields are "Login" and "Reset" buttons. A "Foi" link is visible in the bottom right corner.

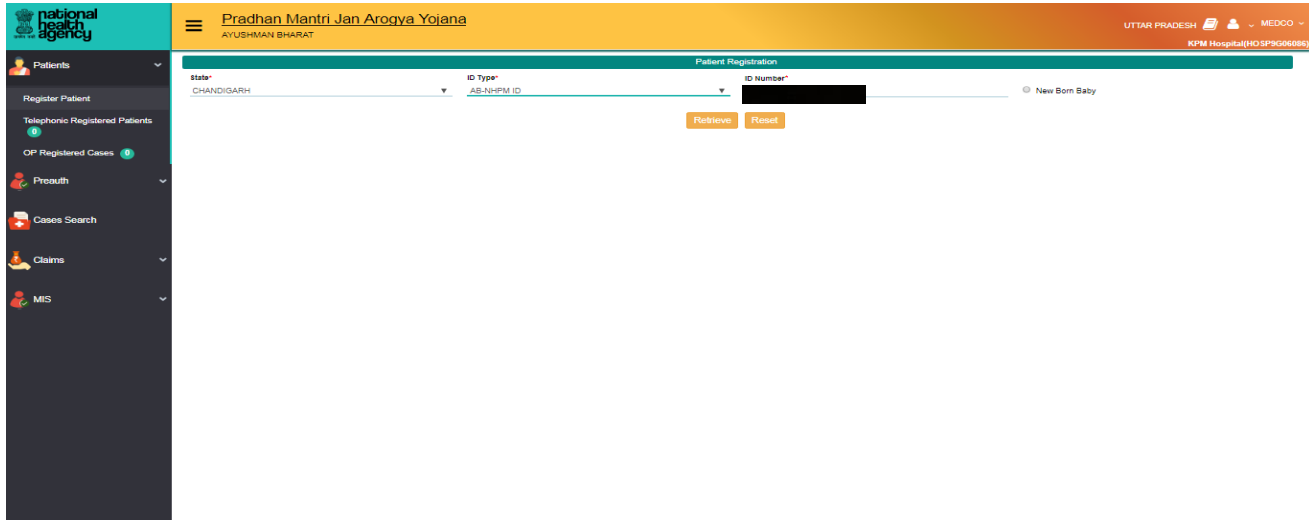
Dashboard appears first which has all the statistical data for a National Portability cases initiated by the EHCP while Arogya Mitra logins.

Patients Registered  4 Today	Waiting for Treatment  52 Total	Claims to be settled  20 Total	On Bed Patients  66 Total
---	--	---	--

Hospital Statistics					
	Overall	Today		Overall	Today
Total Patients Registered	105	4	Surgeries/Therapies Done	28	0
Out Patients	7	1	Surgeries/Therapies Done Amount (Rs.)	2,16,750	0
In Patients	98	3	Death Cases	0	0
Preauthorizations Initiated	31	3	Claims Submitted	21	0
Amount Preauthorized In Rs.	5,77,350	40,400	Amount of Claims Submitted In Rs.	1,90,350	0

Key Performance Indicators									
Preauths Indicators					Claims Indicators				
	Financial Year	Preceding Month	Current Month	Previous Day		Financial Year	Preceding Month	Current Month	Previous Day
No. of Preauths Rejected	3	3	0	0	No. of Claims Rejected	0	0	0	0
Amount of Rejected Preauths in Rs.	10,000	10,000	0	0	Amount of Rejected Claims in Rs.	0	0	0	0
No. of Preauths Pending	15	1	14	0	No. of Claims Pending	1	1	0	0
Amount of Pending Preauths in Rs.	1,43,300	25,750	1,17,550	0	Amount of Pending Claims in Rs.	2,700	2,700	0	0
No. of Preauths Approved	29	13	16	0	No. of Claims Approved	0	0	0	0
Amount of Preauths Approved in Rs.	2,25,550	1,12,000	1,11,550	0	Amount of Claims Approved in Rs.	0	0	0	0
No. of Preauths Cancelled	1	0	1	0	Total Claims	21	5	16	0
Amount of Preauths Cancelled in Rs.	2,700	0	2,700	0	% of Rejected and Pending Claims against Total Claims	0	0	0	0
Total Preauth Cases	60	19	41	0	% of Approved Claims against Total Claims	0	0	0	0
% of Rejected and Pending Preauths against Total Preauths	5	15	0	0					
% of Approved Preauths against Total Preauths	48	68	39	0					

Retrieve the beneficiary details by populating fields such as id type (AB PM-JAY ID, Mobile Number, Aadhar card, Ration card, and any other card), id number and New born baby which is a non-mandatory field as shown in the screenshot.

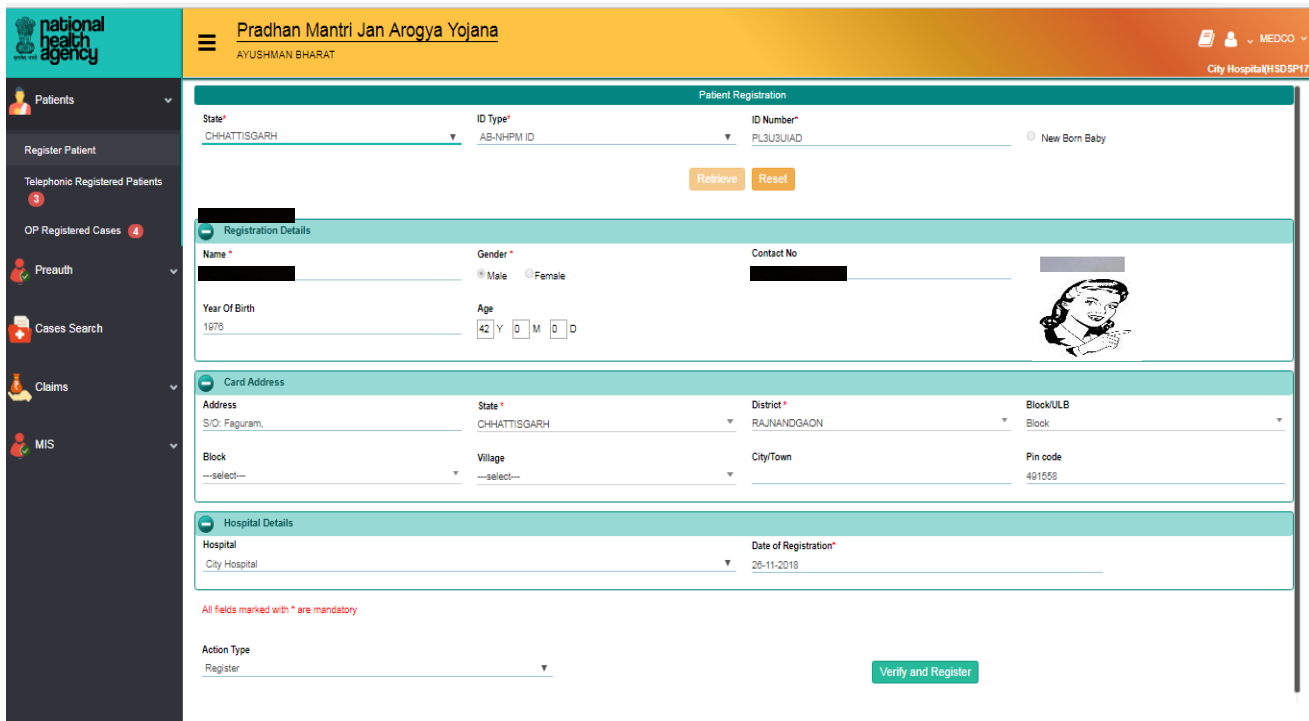


The screenshot shows the 'Patient Registration' form in the National Health Agency portal. The top section includes the following fields:

- State:** CHANDIGARH
- ID Type:** AB-NHPM ID
- ID Number:** [Redacted]
- New Born Baby:**

Buttons for 'Retrieve' and 'Reset' are visible below the ID Number field.

Select the Date of Registration and click on Register button by providing the patient details and Action Type as register as shown in the screenshot.

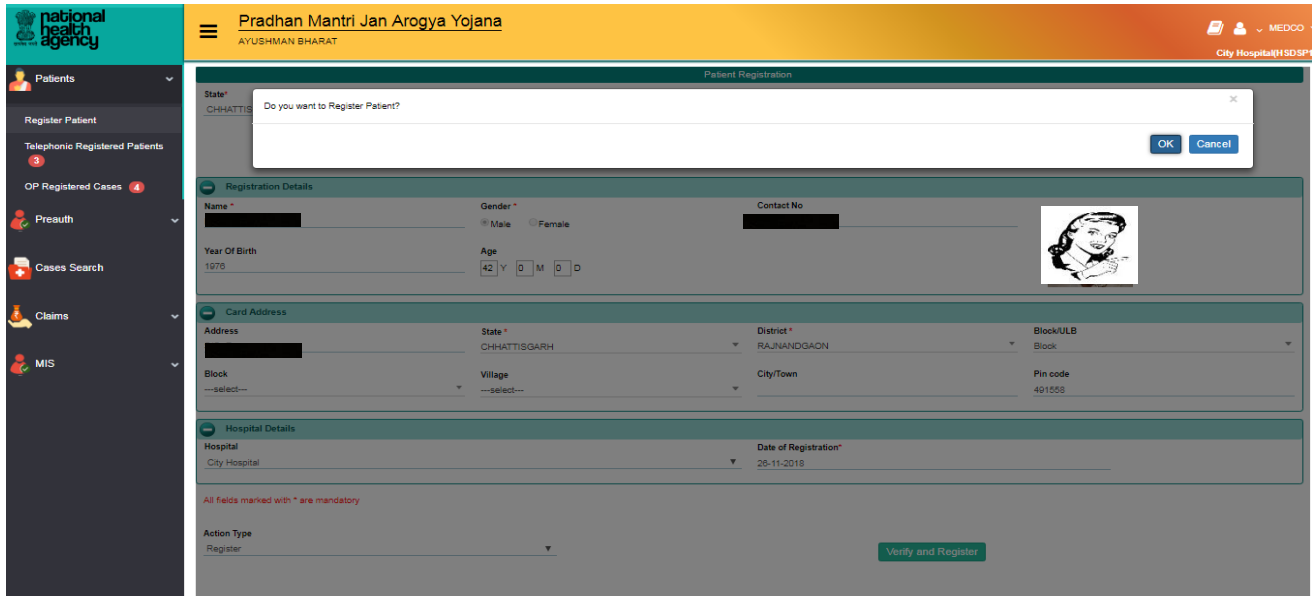


The screenshot shows the 'Patient Registration' form with the following sections filled out:

- Registration Details:**
 - Name:** [Redacted]
 - Gender:** Male Female
 - Contact No:** [Redacted]
 - Year Of Birth:** 1976
 - Age:** 42 Y 0 M 0 D
- Card Address:**
 - Address:** S/O. Faguram,
 - State:** CHHATTISGARH
 - District:** RAJNANDGAON
 - Block/ULB:** Block
 - Block:** ---select---
 - Village:** ---select---
 - City/Town:** ---select---
 - Pin code:** 491558
- Hospital Details:**
 - Hospital:** City Hospital
 - Date of Registration:** 26-11-2018

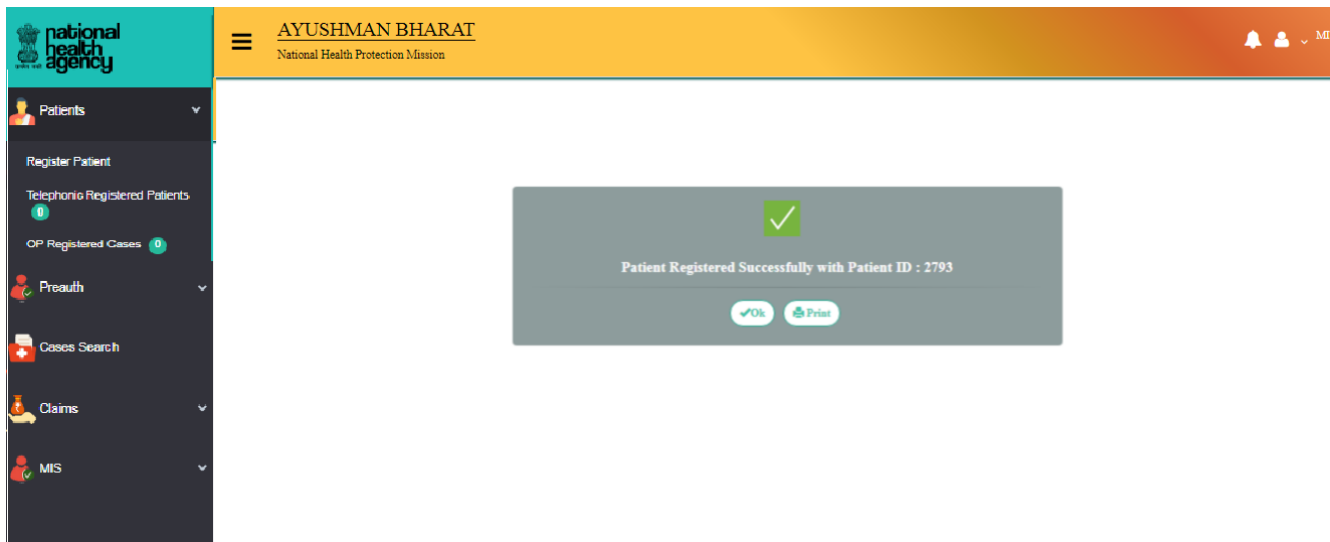
A note at the bottom states: "All fields marked with * are mandatory". The 'Action Type' is set to 'Register', and a 'Verify and Register' button is visible.

Click on OK button for registering the patient as shown in the screenshot.



The screenshot shows the 'Patient Registration' form in the National Health Agency portal. The form is titled 'Patient Registration' and is located under the 'Pradhan Mantri Jan Arogya Yojana' header. The form includes a confirmation dialog box asking 'Do you want to Register Patient?' with 'OK' and 'Cancel' buttons. Below the dialog, the form is divided into several sections: 'Registration Details' (Name, Gender, Contact No, Year of Birth, Age), 'Card Address' (Address, State, District, Block/U/LB, Village, City/Town, Pin code), and 'Hospital Details' (Hospital, Date of Registration). A 'Verify and Register' button is visible at the bottom right of the form.

Unique patient id will be generated on clicking OK button after registering the patient in PM-JAY.

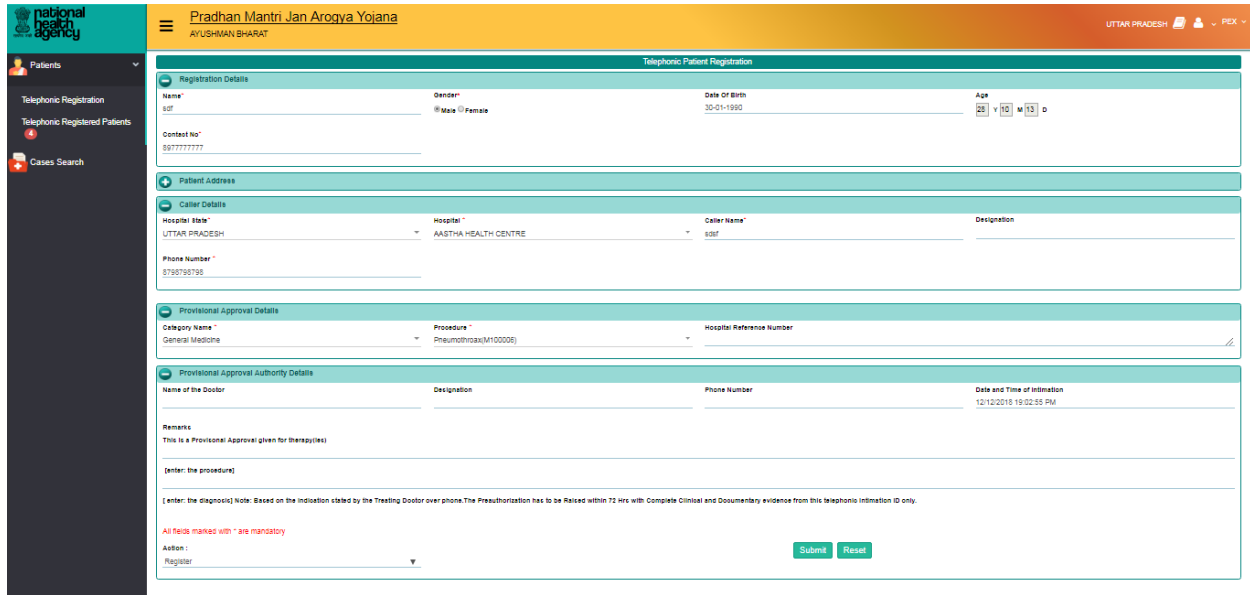


The screenshot shows the 'Patient Registration' form in the National Health Agency portal after successful registration. The form is titled 'Patient Registration' and is located under the 'AYUSHMAN BHARAT' header. A large green checkmark icon is displayed in the center of the form, indicating successful registration. Below the checkmark, the text reads 'Patient Registered Successfully with Patient ID : 2793'. There are two buttons below the text: 'Ok' and 'Print'.

Telephonic Registration

In case of an emergency, when a surgery needs to be done immediately (emergency cases) Pre-Auth Executive should be able to enter the Patient details through telephone. Later the Arogya Mitra will register the case to PM-JAY.

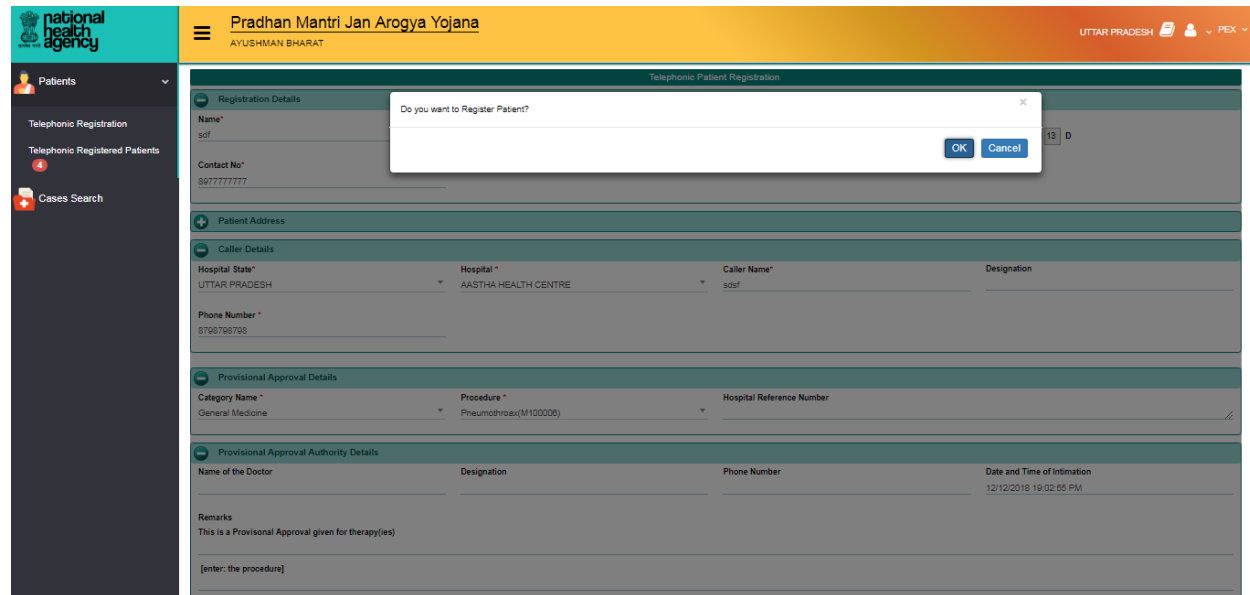
Pre-Auth Executive would be able to register the patient using TMS as shown in the screenshot.



The screenshot displays the 'Telephonic Patient Registration' form within the National Health Agency TMS interface. The form is divided into several sections:

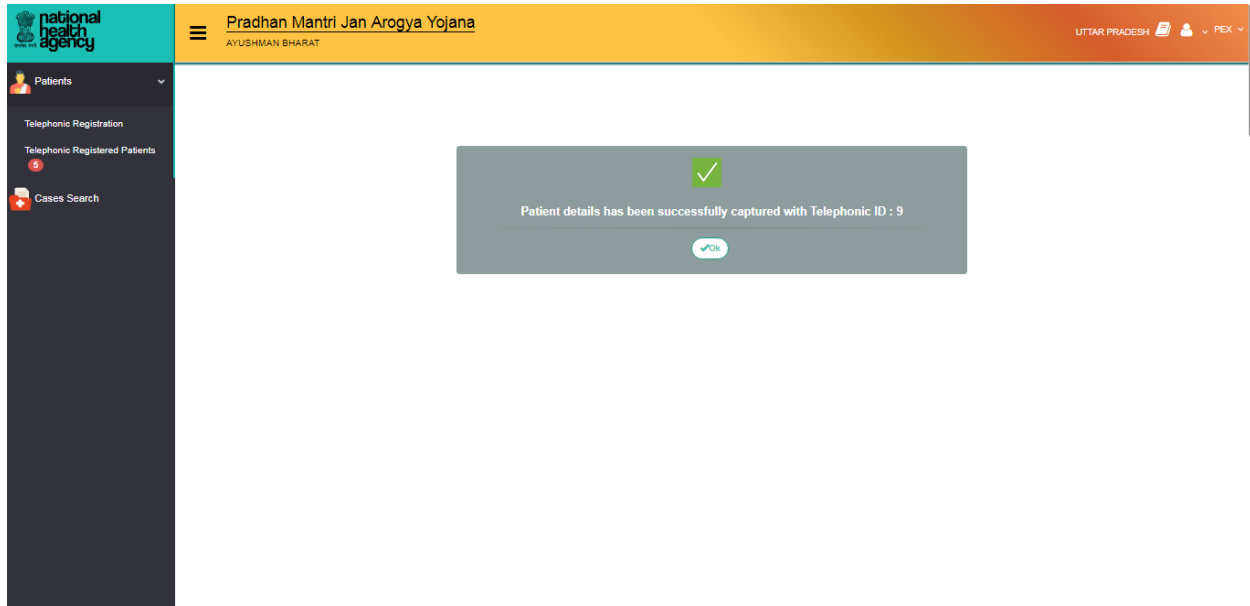
- Registration Details:** Includes fields for Name (sdf), Gender (Male/Female), Date of Birth (30-01-1992), and Age (22, 10, 13).
- Contact No*:** sdf7777777
- Patient Address:** A section for entering the patient's address.
- Caller Details:** Includes Hospital State (UTTAR PRADESH), Hospital (AASTHA HEALTH CENTRE), Caller Name (sdf), and Designation.
- Phone Number*:** 8798798798
- Provisional Approval Details:** Includes Category Name (General Medicine), Procedure (Pneumothorax(M100006)), and Hospital Reference Number.
- Provisional Approval Authority Details:** Includes Name of the Doctor, Designation, Phone Number, and Date and Time of Intimation (12/12/2018 19:02:55 PM).
- Remarks:** A text area for notes, with a pre-filled message: "This is a Provisional Approval given for therapy(ies)".
- Footer:** Includes a note about the 72-hour preauthorization requirement and a 'Register' button.

Click on OK button for registering the patient as shown in the screenshot

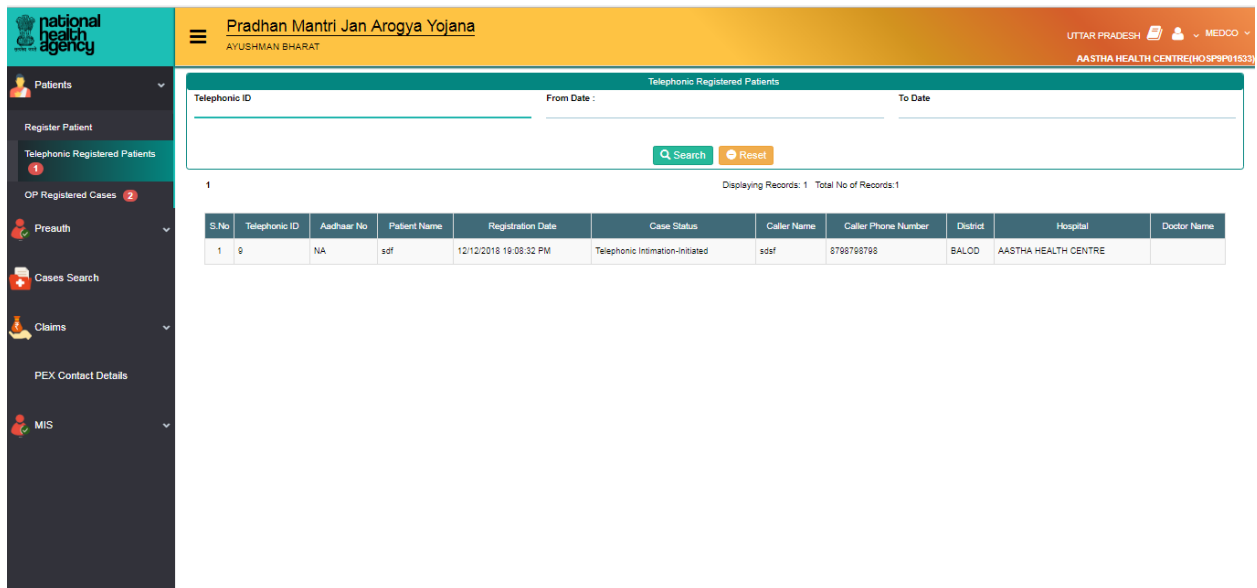


This screenshot shows the same 'Telephonic Patient Registration' form as above, but with a confirmation dialog box overlaid. The dialog box contains the text 'Do you want to Register Patient?' and two buttons: 'OK' and 'Cancel'. The background form is dimmed, indicating that the user is in the process of confirming the registration.

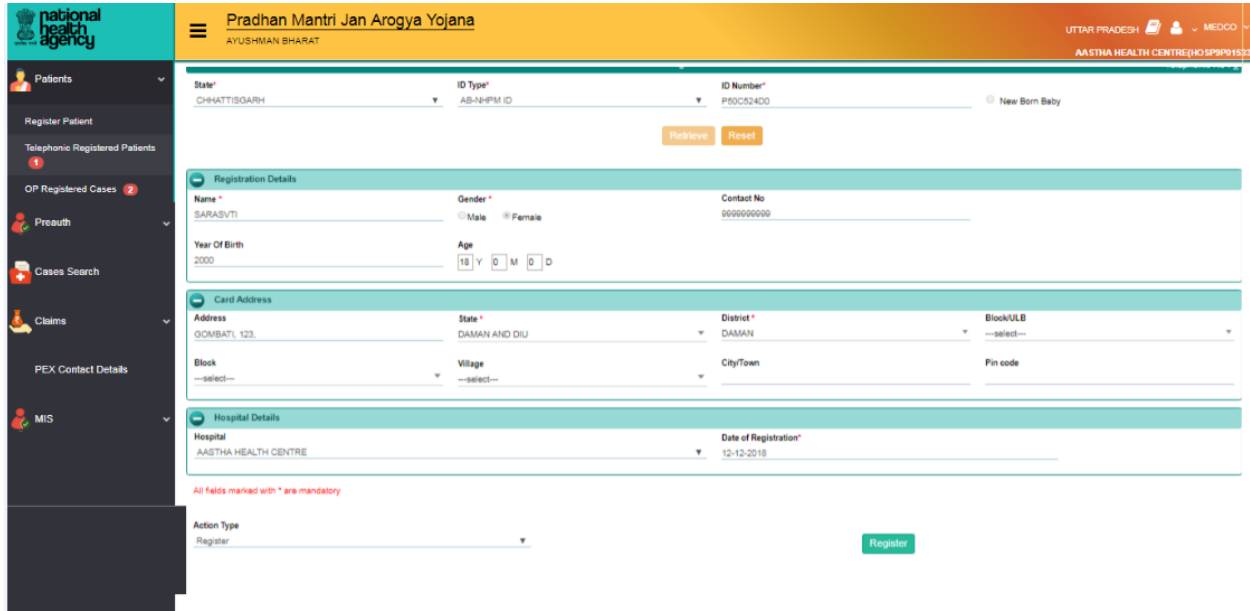
Unique Telephonic id will be generated on clicking OK button after submitting the patient details through Telephone as shown in the screenshot.



Telephonic registered cases are shown in Medco as shown below



Medco shall be able to view the case details by clicking on registration ID



The screenshot shows the registration form for Pradhan Mantri Jan Arogya Yojana. The form is titled "Pradhan Mantri Jan Arogya Yojana" and "AYUSHMAN BHARAT". The user is logged in as "MEDCO" from "UTTAR PRADESH". The form is for "AASTHA HEALTH CENTRE(HOSPSP0153)".

The form fields are as follows:

- State***: CHHATTISGARH
- ID Type***: AB-NHPM ID
- ID Number***: F80C824D0
- New Born Baby
- Registration Details**:
 - Name ***: SARASVATI
 - Gender ***: Male Female
 - Contact No**: 9999999999
 - Year Of Birth**: 2000
 - Age**: 18 Y 0 M 0 D
- Card Address**:
 - Address**: GOMBATI, 123
 - State ***: DAMAN AND DIU
 - District ***: DAMAN
 - Block/ULB**: ---select---
 - Block**: ---select---
 - Village**: ---select---
 - City/Town**: ---select---
 - Pin code**: ---select---
- Hospital Details**:
 - Hospital**: AASTHA HEALTH CENTRE
 - Date of Registration***: 12-12-2018

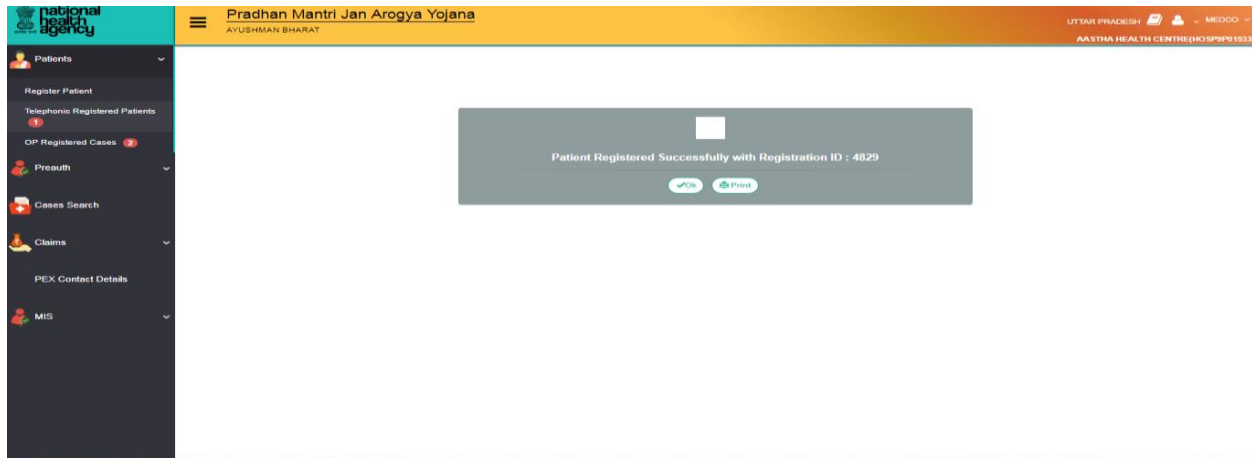
At the bottom, there is an "Action Type" dropdown set to "Register" and a "Register" button. A note states: "All fields marked with * are mandatory".

Medco shall register the case by selecting register in drop down as shown



The screenshot shows the same registration form as above, but with a confirmation dialog box overlaid. The dialog box contains the text "Do you want to Register Patient?" and has "OK" and "Cancel" buttons. The form fields are dimmed in the background.

Upon confirmation, a unique case ID is generated and shown as below

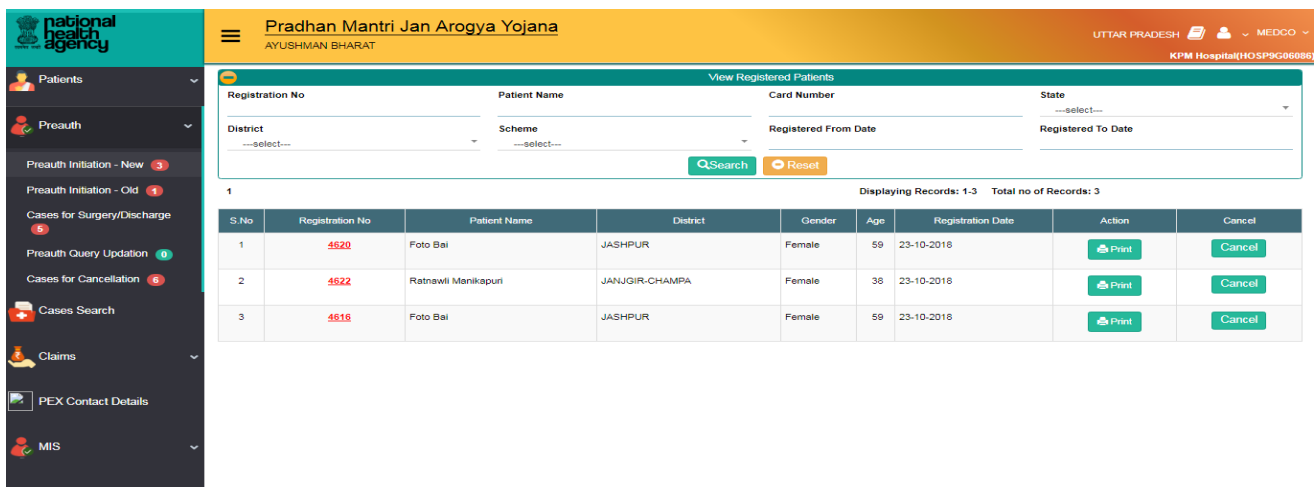


Preauthorization

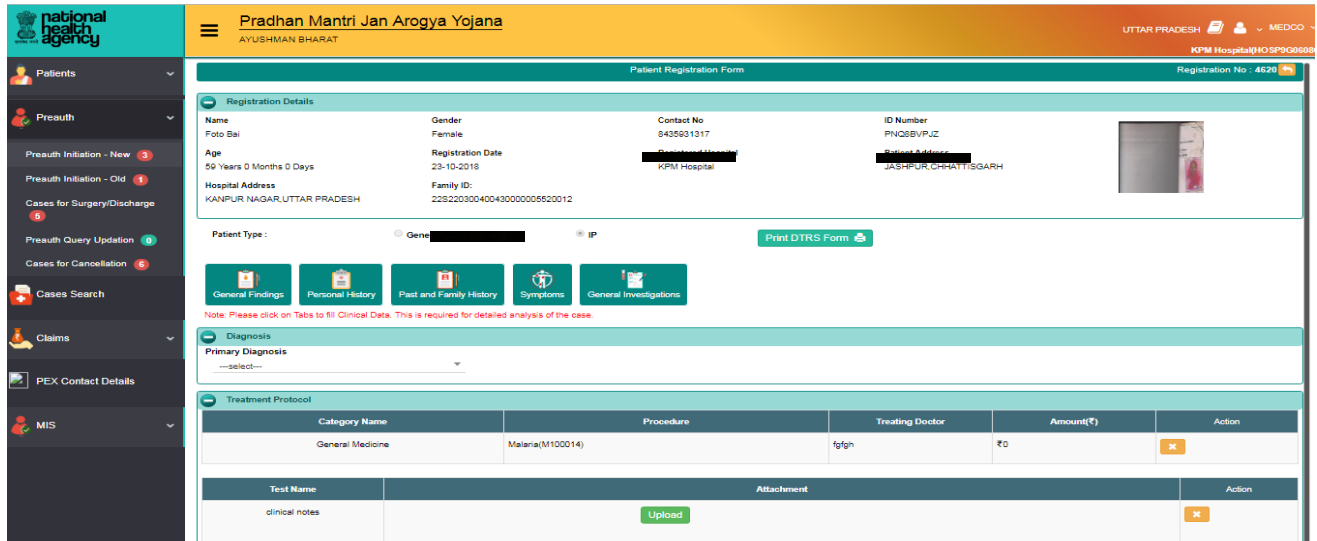
Preauthorization Process Initiated by MEDCO

For initiating the Preauthorization process and retrieve the State-wise In-Patient registered patients by clicking the Pre-Auth Initiation as shown in the screenshot.

In, "Preauth Initiation – New" registered patients will be displayed as shown in the screenshot. Arogya Mitra /MEDCO can print the case details and can also cancel the case by using "print" and "cancel" button respectively as shown below



On selecting the IP Radio Button, the system with prompt for confirming the patient as IP as mentioned in the below



Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT

Registration No : 4620

Registration Details

Name	Gender	Contact No	ID Number
Foto Bai	Female	8435691317	PNG8BVPLZ
Age	Registration Date	Patient Address	
59 Years 0 Months 0 Days	23-10-2018	KPM Hospital GASHIPUR, CHHATTISGARH	
Hospital Address	Family ID		
KANPUR NAGAR, UTTAR PRADESH	228220300400430000005620012		

Patient Type : Gen IP [Print DTRS Form](#)

[General Findings](#) [Personal History](#) [Past and Family History](#) [Symptoms](#) [General Investigations](#)

Note: Please click on Tabs to fill Clinical Data. This is required for detailed analysis of the case.

Diagnosis

Primary Diagnosis
--select--

Treatment Protocol

Category Name	Procedure	Treating Doctor	Amount(₹)	Action
General Medicine	Malaria(M100014)	fgfgh	₹0	✕

Attachment


Test Name	Attachment	Action
clinical notes	Upload	✕

Below page will be displayed by clicking patient id as shown in the screenshot. Arogya Mitra /MEDCO can give all the diagnosis and treatment details. Arogya Mitra /MEDCO can use initiate pre-auth in action type drop down by using submit button. Arogya Mitra /MEDCO can also add or view all the attached documents by clicking on view/add attachment button.

Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT
UTTAR PRADESH MEDCO
KPM Hospital(HOSP906086)
Registration No - 4820

Patient Registration Form

Registration Details

Name Foto Bai	Gender Female	Contact No 8435921317	ID Number PIN28BV/PJZ
Age 59 Years 0 Months 0 Days	Registration Date 23-10-2018	Registered Hospital KPM Hospital	Patient Address JASHPUR,CHHATTISGARH
Hospital Address KANPUR NAGAR,UTTAR PRADESH	Family ID: 22S220300400430000006620012		

Patient Type : General OP IP Print OTRS Form

General Findings
Personal History
Past and Family History
Symptoms
General Investigations

Note: Please click on Tabs to fill Clinical Data. This is required for detailed analysis of the case.

Diagnosis

Primary Diagnosis Other	Diagnosis Description * cardiology
----------------------------	---------------------------------------

Treatment Protocol

Category Name	Procedure	Treating Doctor	Amount(₹)	Action
General Surgery(71089)	Drainage Pericardial Effusion(S100027)	aish	₹13750	✕

Test Name	Attachment	Action
USG/CT	Upload View	✕

Note: File size should not exceed 500 kb

[Add Procedure](#)

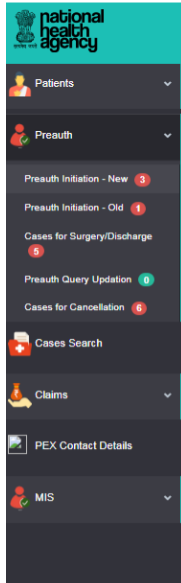
Admission Details

IP Number	Admission Type* Planned	Proposed Surgery/Treatment Date	Remarks
Patient Diagnosed by* MEDCO	Doctor Name* UP.MEDCO	Admission Date * 25-11-2018	Procedure Consent * <input type="radio"/> Yes <input checked="" type="radio"/> No
Medico Legal Case,If any <input type="radio"/> Yes <input checked="" type="radio"/> No		Total Package Amount Admissible Under the Scheme Rs * ₹ 13750	

Action Type
Initiate Pre-auth

[Submit](#) [Add/View Attachments](#)

Note:
Insurance Consumed Amount: Rs.0
Trust Consumed Amount: Rs.25,000
Unspecified Consumed Amount: Rs.0



Initial Diagnosis and Admission

Initial Diagnosis and Admission explains how an Inpatient and Outpatient Registration will be done. If any patient wants to take the services through this scheme he should register either as Inpatient or Outpatient through MEDCO (network hospital doctor).

In-Patient Registration: Provisional diagnosis will be done at the Network Hospitals. Patient will be recommended for certain tests and based on the reports MEDCO (network hospital doctor) will convert the patient as **Inpatient** (patient will be admitted in the hospital and surgery needs to be done).

Out-Patient Registration: MEDCO (network hospital doctor) will convert the patient as **Outpatient** (If no Surgery is required), If no further treatment is required based on the examination of the reports with respect to certain tests after completion of provisional diagnosis.

Preauth Initiation-New: All the cases being registered after the new changes took place will land in preauth Initiation _new. Arogya Mitra /MEDCO can view the cases and act upon them accordingly.

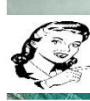
Page 22 of 38

Preauth Initiation-OLD: All the cases being registered before the new changes took place will be present in preauth Initiation _Old. Arogya Mitra /MEDCO can view the cases and act upon them accordingly.

Cases for Surgery/Discharge : Once the cases are initiated, Arogya Mitra /MEDCO can enter the surgery/ discharge details

Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT
UTTAR PRADESH MEDCO
KPM Hospital(HOSP96086/S3587)

Patient Details Case No: CASE/HOSP96086/S3587

Name: Jituben Bhurabhai Parmar	Card No: PYVKTBLUK	Registration No: 4802	Case No: CASE/HOSP96086/S3587
Case Status:	IP No:	IP Registered Date:	Contact No:
PPD Approve	NA	17/10/2018	9725458117
Age: 60 years 0 months 0 days	Patient Address: MORBI , GUJARAT	Hospital Name: KPM Hospital	Hospital Address: KANPUR NAGAR , UTTAR PRADESH
Family ID: 248240600270560011022900100			

IP Details
Past History
Clinical Notes
Preauthorization
Treatment/Discharge
Attachments
Case Sheet
Flag

Surgeon Details

Doctor Type*	Name*	Regn No	Qualification
Others	ash	asfg1235hhhh	MD
Contact No* 9999999999			

Anaesthetist Details

Assistant Surgeon Details

Procedure Details

Treatment/Surgery Date

Treatment/Surgery Date*	Surgery Start Time	Surgery End Time
27/11/2018	--:-- HH	--:-- HH

Discharge Summary


Treatment Given	Operative Findings	Post Operative Period	Post Surgery/Therapy Special Investigations Given
Status at the time of Discharge	Review	Advice	Discharge <input type="checkbox"/> Death <input type="checkbox"/>

Discharge

Discharge Date*	Next Follow Up Date*	Consult at Block Name	Floor
27/11/2018	30/11/2018		
Room No			

Save
Submit

Note: 1) Once the Discharge date/Death Date is updated in the discharge summary, it can not be modified at any point of time.

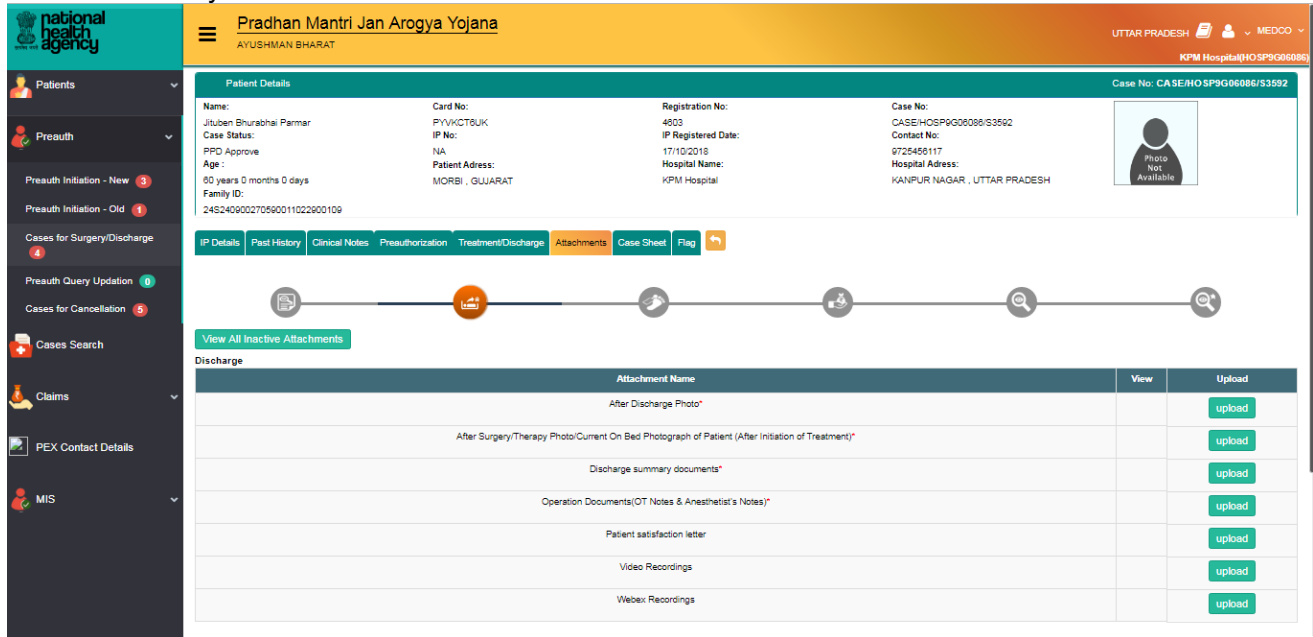


national health agency

AYUSHMAN BHARAT

- Patients ▼
- Preauth ▼
- Preauth Initiation - New 3
- Preauth Initiation - Old 1
- Cases for Surgery/Discharge 5
- Preauth Query Updation 1
- Cases for Cancellation 6
- Cases Search
- Claims ▼
- PEX Contact Details
- MIS ▼

Submit all mandatory attachments for Pre-Auth tab as shown in the screenshot.



Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT

UTTAR PRADESH | MEDCO | KPM Hospital(HOSP9G06086/S3592)

Patient Details Case No: CASE/HOSP9G06086/S3592

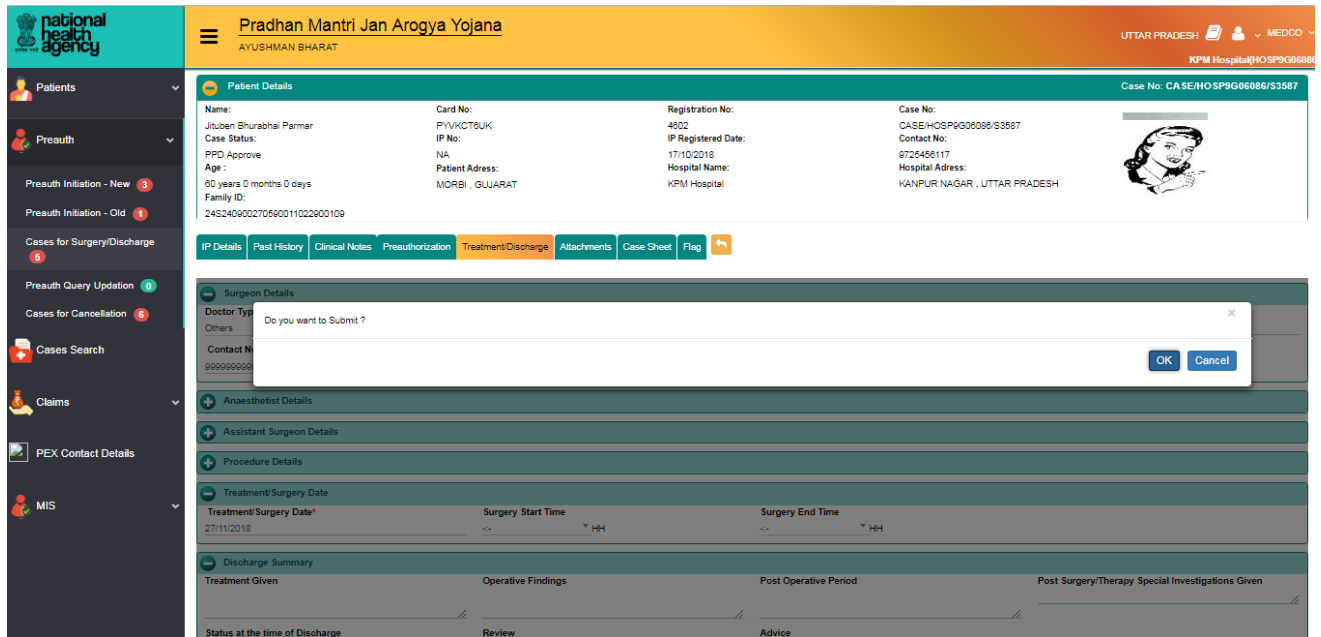
Name: Jituben Bhurabhai Parmar	Card No: PYYKCTBUK	Registration No: 4803	Case No: CASE/HOSP9G06086/S3592
Case Status: PPD Approve	IP No: NA	IP Registered Date: 17/10/2018	Contact No: 9725456117
Age: 80 years 0 months 0 days	Patient Address: MORBI, GUJARAT	Hospital Name: KPM Hospital	Hospital Address: KANPUR NAGAR, UTTAR PRADESH
Family ID: 245240900270590011022900109			

IP Details | Past History | Clinical Notes | Preauthorization | Treatment/Discharge | Attachments | Case Sheet | Flag

Discharge Attachments

Attachment Name	View	Upload
After Discharge Photo*		upload
After Surgery/Therapy Photo/Current On Bed Photograph of Patient (After Initiation of Treatment)*		upload
Discharge summary documents*		upload
Operation Documents(OT Notes & Anesthetist's Notes)*		upload
Patient satisfaction letter		upload
Video Recordings		upload
Webex Recordings		upload

When Medco/Arogya Mithra tries to submit the discharge details, system will prompt the user with a message. Then click "OK" for submitting the discharge details as shown below.



Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT

UTTAR PRADESH | MEDCO | KPM Hospital(HOSP9G06086/S3587)

Patient Details Case No: CASE/HOSP9G06086/S3587

Name: Jituben Bhurabhai Parmar	Card No: PYYKCTBUK	Registration No: 4802	Case No: CASE/HOSP9G06086/S3587
Case Status: PPD Approve	IP No: NA	IP Registered Date: 17/10/2018	Contact No: 9725456117
Age: 80 years 0 months 0 days	Patient Address: MORBI, GUJARAT	Hospital Name: KPM Hospital	Hospital Address: KANPUR NAGAR, UTTAR PRADESH
Family ID: 245240900270590011022900109			

IP Details | Past History | Clinical Notes | Preauthorization | Treatment/Discharge | Attachments | Case Sheet | Flag

Surgeon Details

Doctor Type: Others
Do you want to Submit ?

Contact No: 9999999999

OK Cancel

Anaesthetist Details

Assistant Surgeon Details

Procedure Details

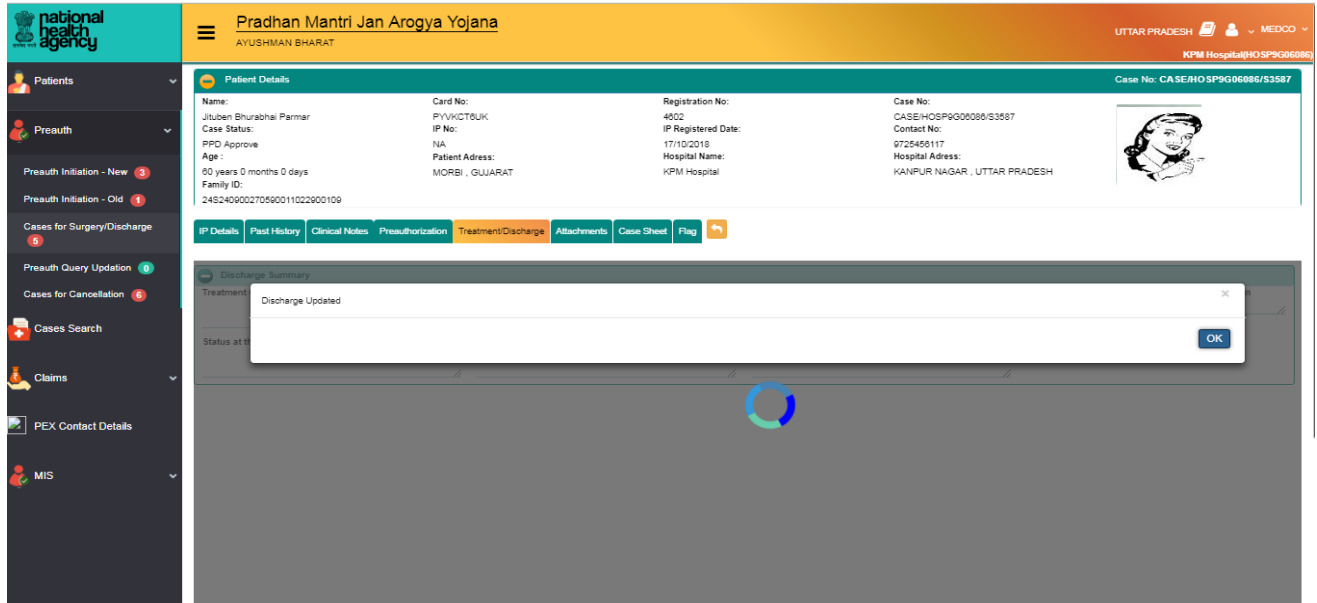
Treatment/Surgery Date

Treatment/Surgery Date*	Surgery Start Time	Surgery End Time
27/11/2018	--:-- HH	--:-- HH

Discharge Summary

Treatment Given	Operative Findings	Post Operative Period	Post Surgery/Therapy Special Investigations Given
Status at the time of Discharge	Review	Advice	

After submitting the details, message will be generated as shown in the screenshot.

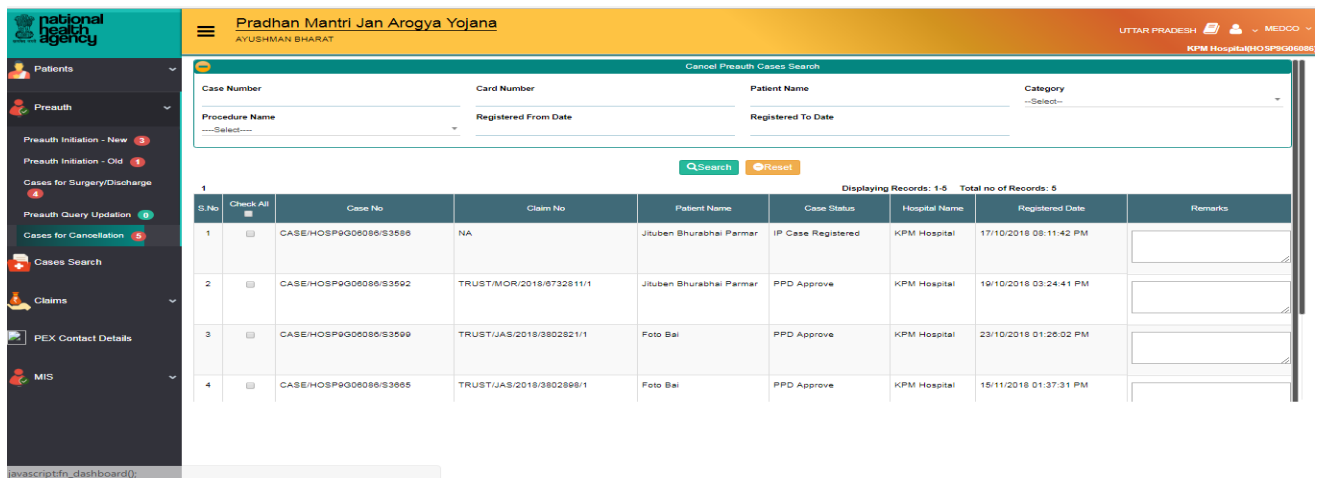


The screenshot shows the 'Patient Details' section of the National TMS interface. The patient's name is Jituben Bhurabhai Parmar. A notification box titled 'Discharge Updated' is overlaid on the screen, indicating that the discharge date/death date has been updated. The notification box has an 'OK' button.

***Note:** Once the discharge date/death date is updated in discharge summary, it cannot be modified at any point of time. Now the cases submitted, will go to Pre-auth decision (Approval/Reject/Query). In case of Query, the cases will come into Pre auth Query Updation sub-menu of Medco login.

Pre auth Query Updation: Cases which are sent back to Medco by PPD for query updation will be present in this sub-menu. Medco/Arogya Mithra can update the required details and submit the case to PPD for decision.

Cases for cancellation: Medco/Arogya Mithra can cancel the cases which are preauth initiated, PPD pending and PPD approved as shown below.



The screenshot shows the 'Cancel Preauth Cases Search' screen. It includes search filters for Case Number, Card Number, Patient Name, Category, Procedure Name, Registered From Date, and Registered To Date. Below the filters is a table displaying a list of cases.

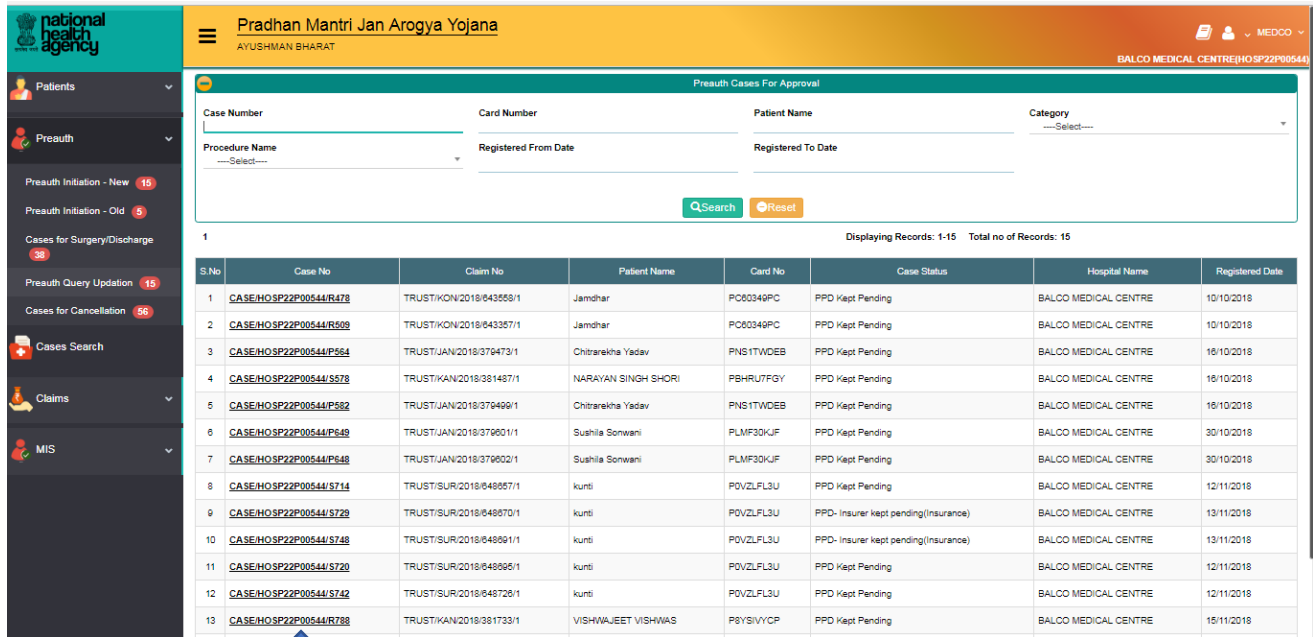
S.No	Check All	Case No	Claim No	Patient Name	Case Status	Hospital Name	Registered Date	Remarks
1	<input type="checkbox"/>	CASE/HOSP/000086/S3585	NA	Jituben Bhurabhai Parmar	IP Case Registered	KPM Hospital	17/10/2018 08:11:42 PM	
2	<input type="checkbox"/>	CASE/HOSP/000086/S3592	TRUST/MOR/2018/0732811/1	Jituben Bhurabhai Parmar	PPD Approve	KPM Hospital	10/10/2018 03:24:41 PM	
3	<input type="checkbox"/>	CASE/HOSP/000086/S3599	TRUST/JAS/2019/3802821/1	Foto Bai	PPD Approve	KPM Hospital	23/10/2018 01:26:02 PM	
4	<input type="checkbox"/>	CASE/HOSP/000086/S3665	TRUST/JAS/2018/3602898/1	Foto Bai	PPD Approve	KPM Hospital	15/11/2018 01:37:31 PM	

For all portability cases, the pre-authorization requests would go to PPD of the beneficiary state for approval. All surgical procedures has to be pre-approved by PPD.

Preauthorization Updation by MEDCO

PPD kept pending cases will be seen in Pre auth Query updation, Medco can update the query for the case and submit it PPD.

Preauth Query updation:



S.No	Case No	Claim No	Patient Name	Card No	Case Status	Hospital Name	Registered Date
1	CASE:HO:SP22P00544R478	TRUSTIKON/2018/043558/1	Jamohar	PC00349PC	PPD Kept Pending	BALCO MEDICAL CENTRE	10/10/2018
2	CASE:HO:SP22P00544R509	TRUSTIKON/2018/043357/1	Jamohar	PC00349PC	PPD Kept Pending	BALCO MEDICAL CENTRE	10/10/2018
3	CASE:HO:SP22P00544P564	TRUSTI/JAN/2018/379473/1	Chitrarekha Yadav	PNS1TVDEB	PPD Kept Pending	BALCO MEDICAL CENTRE	16/10/2018
4	CASE:HO:SP22P00544S578	TRUSTI/KAN/2018/381487/1	NARAYAN SINGH SHORI	PBHRU7FGY	PPD Kept Pending	BALCO MEDICAL CENTRE	16/10/2018
5	CASE:HO:SP22P00544P582	TRUSTI/JAN/2018/379499/1	Chitrarekha Yadav	PNS1TVDEB	PPD Kept Pending	BALCO MEDICAL CENTRE	16/10/2018
6	CASE:HO:SP22P00544P649	TRUSTI/JAN/2018/379601/1	Sushila Sonwani	PLMF30KJF	PPD Kept Pending	BALCO MEDICAL CENTRE	30/10/2018
7	CASE:HO:SP22P00544P648	TRUSTI/JAN/2018/379602/1	Sushila Sonwani	PLMF30KJF	PPD Kept Pending	BALCO MEDICAL CENTRE	30/10/2018
8	CASE:HO:SP22P00544S714	TRUSTI/SUR/2018/048807/1	kunti	POVZLFL3U	PPD Kept Pending	BALCO MEDICAL CENTRE	12/11/2018
9	CASE:HO:SP22P00544S726	TRUSTI/SUR/2018/048870/1	kunti	POVZLFL3U	PPD- Insurer kept pending(Insurance)	BALCO MEDICAL CENTRE	13/11/2018
10	CASE:HO:SP22P00544S748	TRUSTI/SUR/2018/048869/1/1	kunti	POVZLFL3U	PPD- Insurer kept pending(Insurance)	BALCO MEDICAL CENTRE	13/11/2018
11	CASE:HO:SP22P00544S720	TRUSTI/SUR/2018/048866/1	kunti	POVZLFL3U	PPD Kept Pending	BALCO MEDICAL CENTRE	12/11/2018
12	CASE:HO:SP22P00544S742	TRUSTI/SUR/2018/048726/1	kunti	POVZLFL3U	PPD Kept Pending	BALCO MEDICAL CENTRE	12/11/2018
13	CASE:HO:SP22P00544R788	TRUSTI/KAN/2018/381733/1	VISHWAJEET VISHWAS	P8Y5IVYCP	PPD Kept Pending	BALCO MEDICAL CENTRE	15/11/2018

Medco can view the case details by clicking on the Case number as shown below:



Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT

BALCO MEDICAL CENTRE(HOSP22P00544)

Case No: CASE/HOSP22P00544/R478

Patient Details

Name: Jamdhar	Card No: PC00346PC	Registration No: 565	Case No: CASE/HOSP22P00544/R478
Case Status: PPD Kept Pending	IP No: NA	IP Registered Date: 10/10/2018	Contact No: 8209652385
Age: 74 years 0 months 0 days	Patient Address: KONDAGAON, CHHATTISGARH	Hospital Name: BALCO MEDICAL CENTRE	Hospital Address: RAIPUR, CHHATTISGARH
Family ID: 22R22260300513000587			

IP Details | Past History | Clinical Notes | Preauthorization | Attachments | Case Sheet

NWH Details

Name	Address
BALCO MEDICAL CENTRE	RAIPUR,CHHATTISGARH

Diagnosis and Treatment

Primary Diagnosis: Other
Diagnosis Description: ofasof

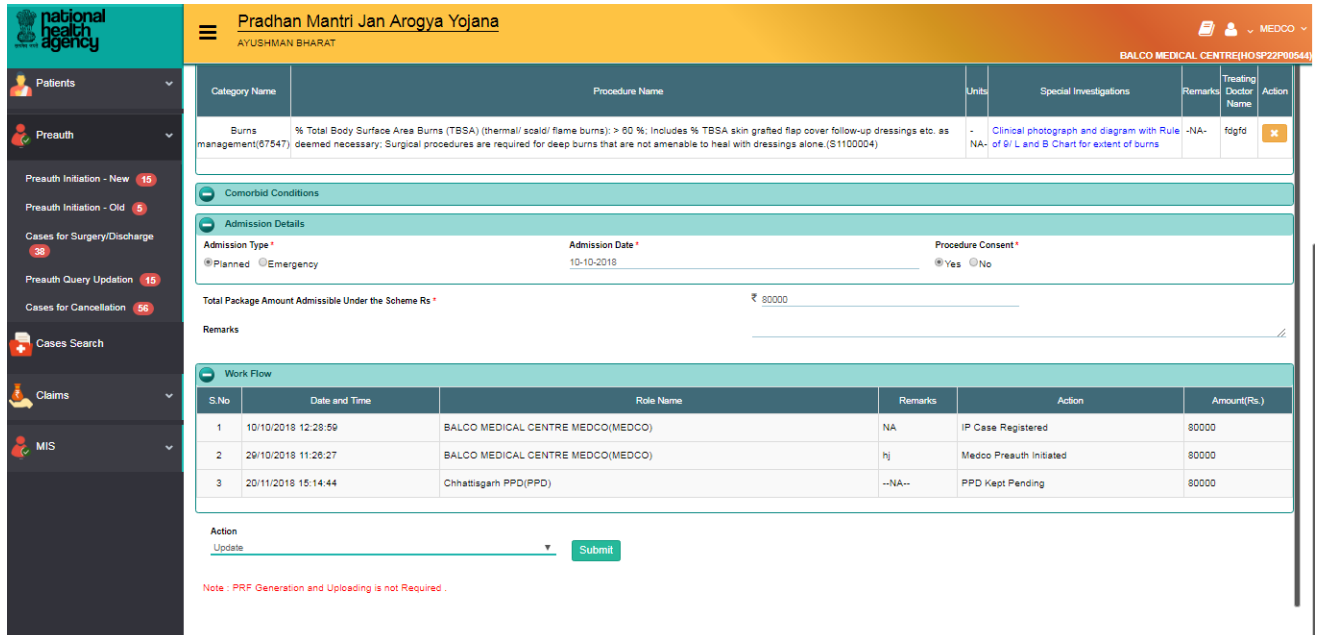
Treatment Protocol

Category Name	Procedure Name	Units	Special Investigations	Remarks	Treating Doctor Name	Action
Burns	% Total Body Surface Area Burns (TBSA) (thermal/ scald/ flame burns): > 60 %; Includes % TBSA skin grafted flap cover follow-up dressings etc. as management(87547) deemed necessary; Surgical procedures are required for deep burns that are not amenable to heal with dressings alone.(S1100004)	-	Clinical photograph and diagram with Rule of 9/ L and B Chart for extent of burns	-NA-	fdgfd	X

Comorbid Conditions

Admission Details

MEDCO should be able to update the required information to PPD for the cases kept for pending by PPD as shown below.



Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT

BALCO MEDICAL CENTRE(HOSP22P00544)

Admission Details

Admission Type *	Admission Date *	Procedure Consent *
<input checked="" type="radio"/> Planned <input type="radio"/> Emergency	10-10-2018	<input checked="" type="radio"/> Yes <input type="radio"/> No

Total Package Amount Admissible Under the Scheme Rs * ₹ 80000

Remarks

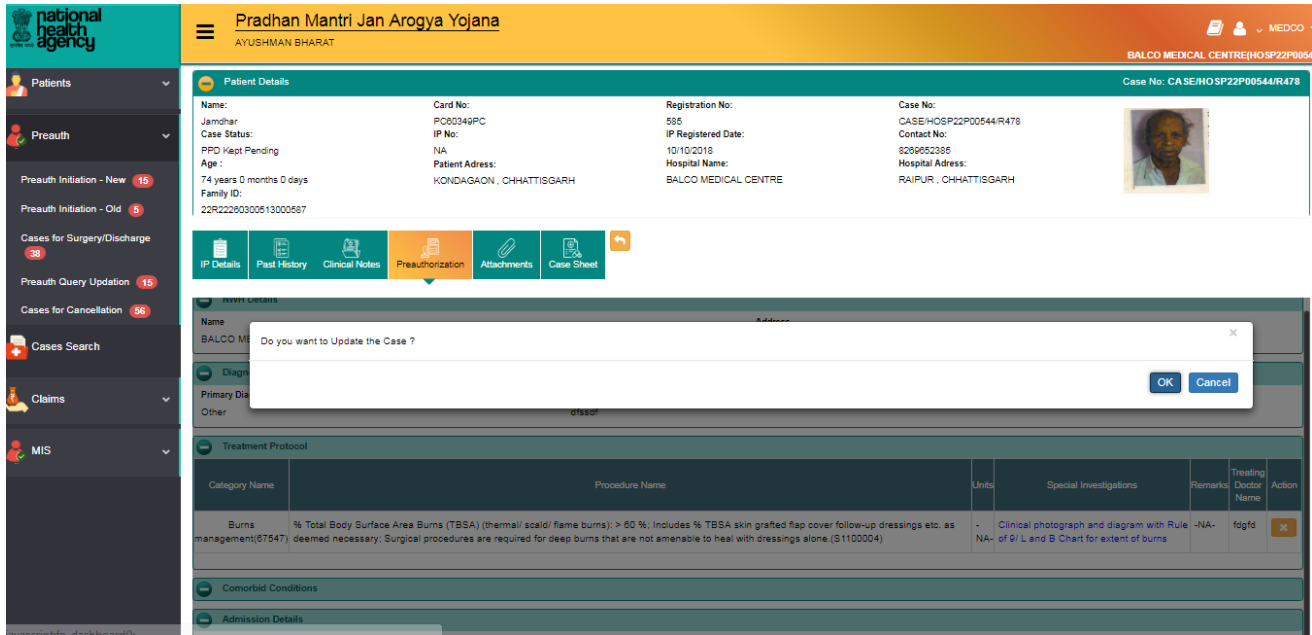
Work Flow

S.No	Date and Time	Role Name	Remarks	Action	Amount(Rs.)
1	10/10/2018 12:28:59	BALCO MEDICAL CENTRE MEDCO(MEDCO)	NA	IP Case Registered	80000
2	20/10/2018 11:28:27	BALCO MEDICAL CENTRE MEDCO(MEDCO)	hj	Medco Preauth Initiated	80000
3	20/11/2018 15:14:44	Chhatisgarh PPD(PPD)	--NA--	PPD Kept Pending	80000

Action: Update [Submit]

Note : PRF Generation and Uploading is not Required.

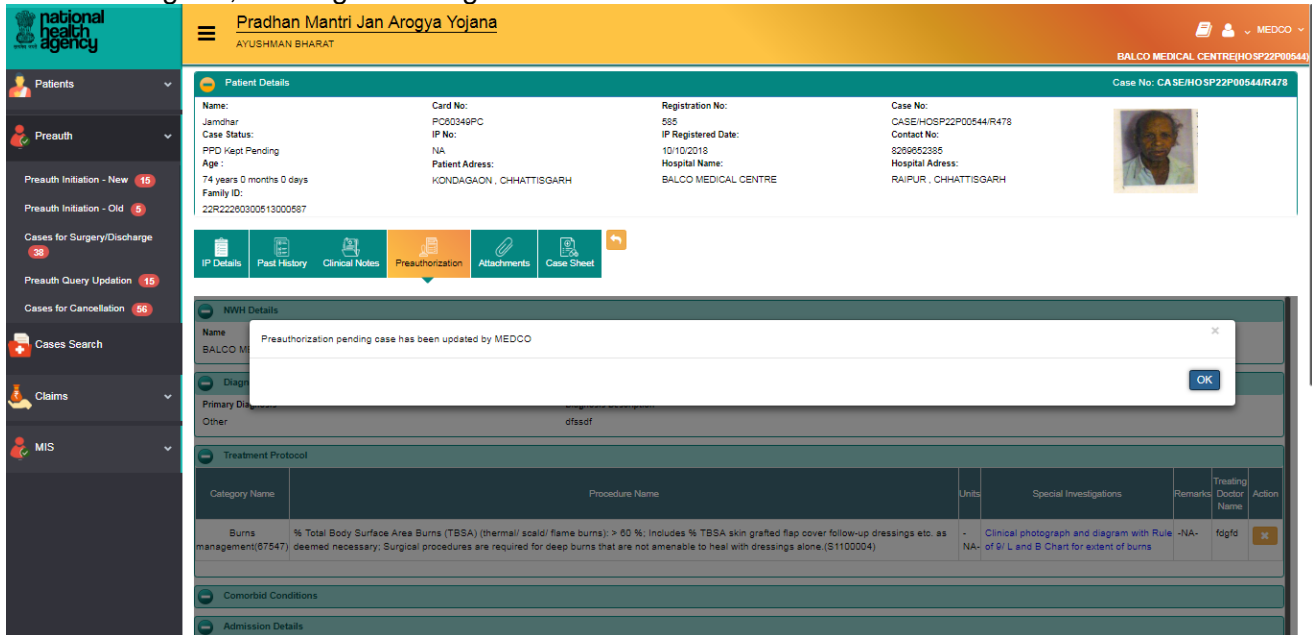
Click on OK button for updating the required information as shown in the screenshot.



The screenshot shows the 'Patient Details' form in the National TMS system. A modal dialog box is displayed in the center, asking 'Do you want to Update the Case?'. The dialog has 'OK' and 'Cancel' buttons. The background form shows patient information for 'Jambhar' at 'BALCO MEDICAL CENTRE'.

Field	Value
Name	Jambhar
Card No.	PC0349PC
Registration No.	555
Case Status	PPD Kept Pending
IP No.	NA
IP Registered Date	10/10/2018
Age	74 years 0 months 0 days
Patient Address	KONDAGAON, CHHATTISGARH
Hospital Name	BALCO MEDICAL CENTRE
Case No.	CASE/HOSP22P00544/R478
Contact No.	8296652385
Hospital Address	RAIPUR, CHHATTISGARH

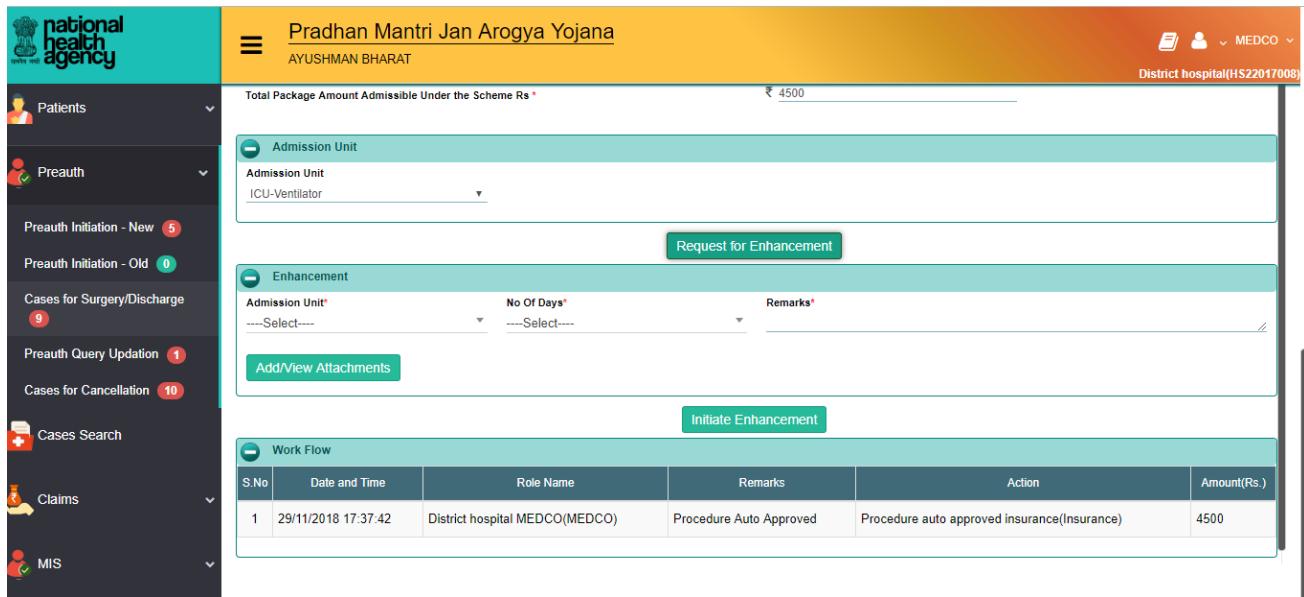
After Clicking OK, message will be generated as shown in the screenshot.



The screenshot shows the same patient details form as above, but now a modal dialog box displays a success message: 'Preauthorization pending case has been updated by MEDCO'. The dialog has an 'OK' button. The background form remains the same.

Enhancement for Medical Cases

For some medical procedures which have per day package rate depending upon the type of ward selected, once Pre-Authorization has been approved or auto approved for the first day, an enhancement can be raised for a maximum of five days. Enhancement can be initiated from **Pre-Authorisation** tab under the **Case of Surgery/Discharge** worklist.



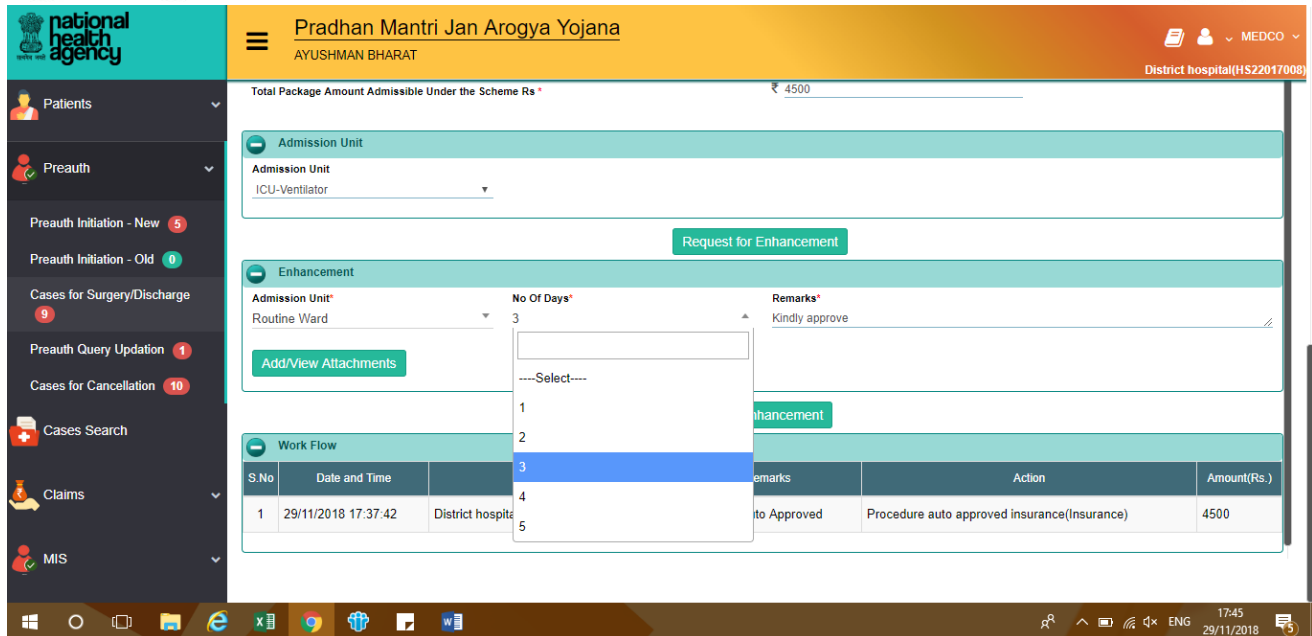
The screenshot displays the user interface for requesting an enhancement. The top navigation bar includes the National Health Agency logo, the Pradhan Mantri Jan Arogya Yojana header, and the user's role (MEDCO) and hospital (District hospital(HS22017008)).

The main content area shows the following sections:

- Admission Unit:** A dropdown menu is set to "ICU-Ventilator". A "Request for Enhancement" button is visible.
- Enhancement:** This section contains two dropdown menus: "Admission Unit*" (set to "----Select----") and "No Of Days*" (set to "----Select----"). There is a "Remarks*" field and an "Add/View Attachments" button.
- Work Flow:** A table showing the history of the case.

S.No	Date and Time	Role Name	Remarks	Action	Amount(Rs.)
1	29/11/2018 17:37:42	District hospital MEDCO(MEDCO)	Procedure Auto Approved	Procedure auto approved Insurance(Insurance)	4500

MEDCO has to select the number of days & type of ward and upload mandatory documents for initiating an enhancement request as mentioned in the below screen shot:



The screenshot shows the 'Pradhan Mantri Jan Arogya Yojana' interface. The top navigation bar includes the National Health Agency logo, the program name, and the user 'MEDCO' at 'District hospital(HS22017008)'. The main content area displays the 'Request for Enhancement' process. A 'Total Package Amount Admissible Under the Scheme Rs *' is shown as ₹ 4500. The 'Admission Unit' is set to 'ICU-Ventilator'. The 'Enhancement' section shows 'Admission Unit*' as 'Routine Ward' and 'No Of Days*' as '3'. A 'Request for Enhancement' button is visible. Below this, a table shows the 'Work Flow' with columns for S.No, Date and Time, District hospital, Remarks, Action, and Amount(Rs.). The table contains one row with S.No 1, Date and Time 29/11/2018 17:37:42, District hospital, Remarks 'to Approved', Action 'Procedure auto approved insurance(Insurance)', and Amount(Rs.) 4500. A dropdown menu is open over the 'No Of Days*' field, showing options 1, 2, 3 (selected), 4, and 5.

Once MEDCO clicks Initiate Enhancement button, the system will prompt the user as per the below mentioned screenshot:



The screenshot shows the 'Pradhan Mantri Jan Arogya Yojana' interface. The top navigation bar includes the National Health Agency logo, the program name, and the user 'MEDCO' at 'District hospital(HS22017008)'. The main content area displays 'Patient Details' for Case No: CASE/HS22017008/S885. The patient's name is PRAKASH, Card No: P5RQM19JS, Registration No: 1043, and Case Status: Procedure auto approved insurance(Insurance). A confirmation dialog box is displayed in the foreground with the text 'Do you want to Initiate Enhancement?' and 'OK' and 'Cancel' buttons.


In order to initiate the enhancement request, MEDCO should click the OK button. The system will again prompt MEDCO with a confirmation that the Enhancement has been raised:



The screenshot shows the 'Patient Details' page for a patient named PRAKASH. The page includes fields for Name, Card No., Registration No., Case No., Case Status, IP No., IP Registered Date, Procedure auto approved insurance, Patient Address, Hospital Name, Hospital Address, Age, Family ID, and a patient photo. A confirmation dialog box is displayed in the foreground with the message 'Enhancement Initiated Successfully' and an 'OK' button.

PEX contact Details

This menu helps medco to find the contact details of all the PEX available as shown below.



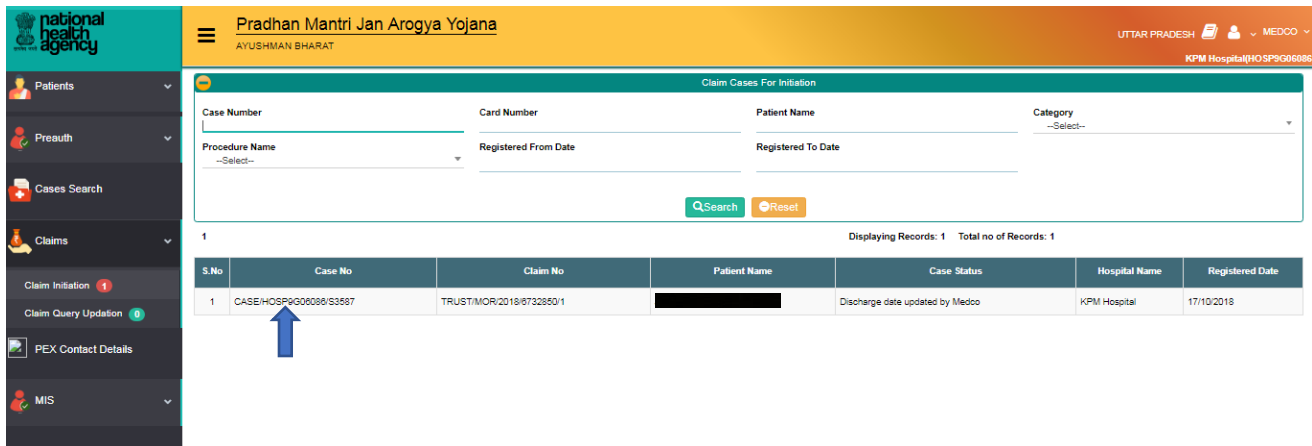
The screenshot shows the 'PEX Contact Details' menu selected in the left sidebar. The main content area displays a table with the following columns: State, Role, Contact Person, Contact Number, and Email.

State	Role	Contact Person	Contact Number	Email
MIZORAM	SHA Appellate Authority	Dr. Bakhansangi	9436152356	shamizoram@gmail.com
MIZORAM	SHA Appellate Authority	Dr. Isaac Lairawngbawia	9256938688	isaac1rawingbawia@gmail.com
MIZORAM	PreAuth Executive (PEX)	Gourav Srivastav	913994244	gourav.srivastav@paramountpa.com
MIZORAM	PreAuth Executive (PEX)	Elena Zothanpui	9773963177	elenakheng23@gmail.com
MIZORAM	Claim Settlement / Payment Disbursement	Sandeep Kumar	9287443346	sandeep2.kumar@paramountpa.com
MIZORAM	Any Other Emergency Contact	R Lalrnpui	9014133824	rnpui022@gmail.com
Nagaland	SHA Appellate Authority	Dr. Kika Longkumer	9436000134	nagaland.rhpm@gmail.com
Nagaland	PreAuth Executive (PEX)	Bhaskar Pandit	9230042355	bhaskar.pandit@hpl.net
Nagaland	Claim Settlement / Payment Disbursement	Dr. Ghosh	9884173884	dramalendughosh@gmail.com
Nagaland	Any Other Emergency Contact	Dr. Kika Longkumer	9436000134	nagaland.rhpm@gmail.com
Tripura	SHA Appellate Authority	Dr. S S Nath	9436472286	shatripura@gmail.com
Tripura	PreAuth Executive (PEX)	Jaminul Islam	9748672013	skjaminul.heritage@gmail.com
Tripura	Claim Settlement / Payment Disbursement	Nandan das	9436468506	NDAS_06@REDIFFMAIL.COM
Tripura	Any Other Emergency Contact	Apratin Datta	9774717207	meetapratim@gmail.com
HP	SHA Appellate Authority	Devinder Kumar	9819802800	snoabrhpm.hp@gmail.com
HP	PreAuth Executive (PEX)	Ravinder Kumar Attar	9011407574	ravinder@medsave.in
HP	Claim Settlement	Dr. Pradeep Kumar Pandey	9885681598	dr.pradeep@medsave.in
HP	Any Other Emergency Contact	Dr. Anvin Bakshi	7307834131	drbakshi@medsave.in

Claim Processing

Claim initiated by MEDCO

MEDCO should be able to view Discharge updated cases in Claim Initiation tab as shown in the screenshot. Click on Case No. for submitting claim details for a specific case.

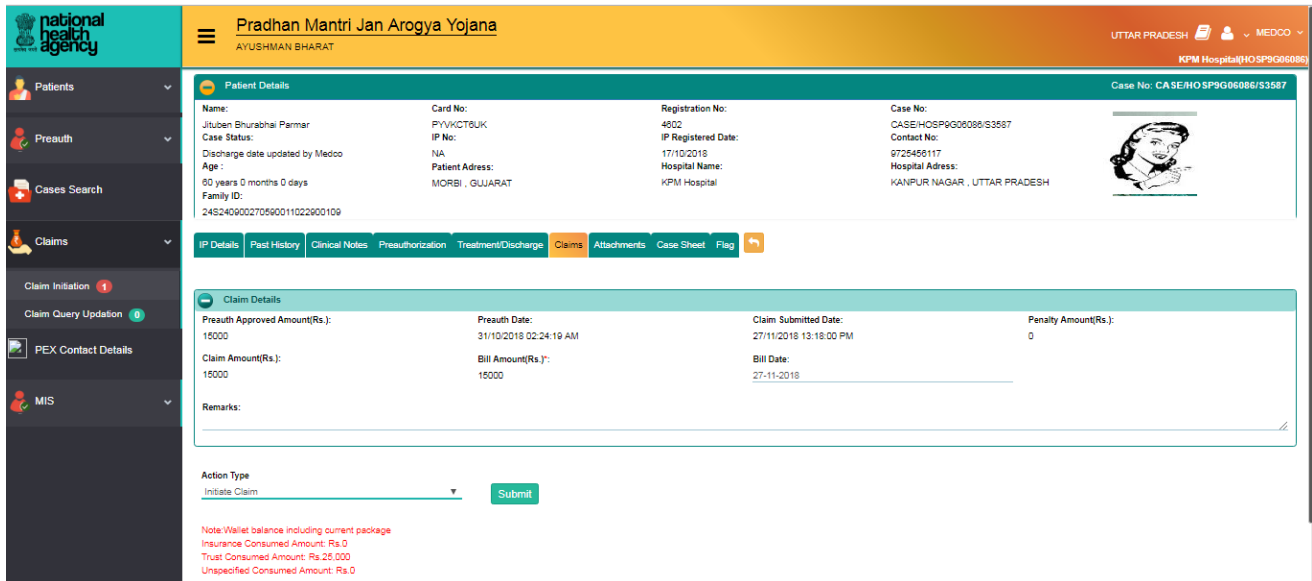


The screenshot shows the 'Claim Cases For Initiation' interface. At the top, there are search filters for Case Number, Card Number, Patient Name, Category, Procedure Name, Registered From Date, and Registered To Date. Below the filters is a table with the following data:

S.No	Case No	Claim No	Patient Name	Case Status	Hospital Name	Registered Date
1	CASE/HOSP9G00086/S3587	TRUST/MOR/2018/6732950/1	[REDACTED]	Discharge date updated by Medco	KPM Hospital	17/10/2018

A blue arrow points to the 'Case No' column of the first row.

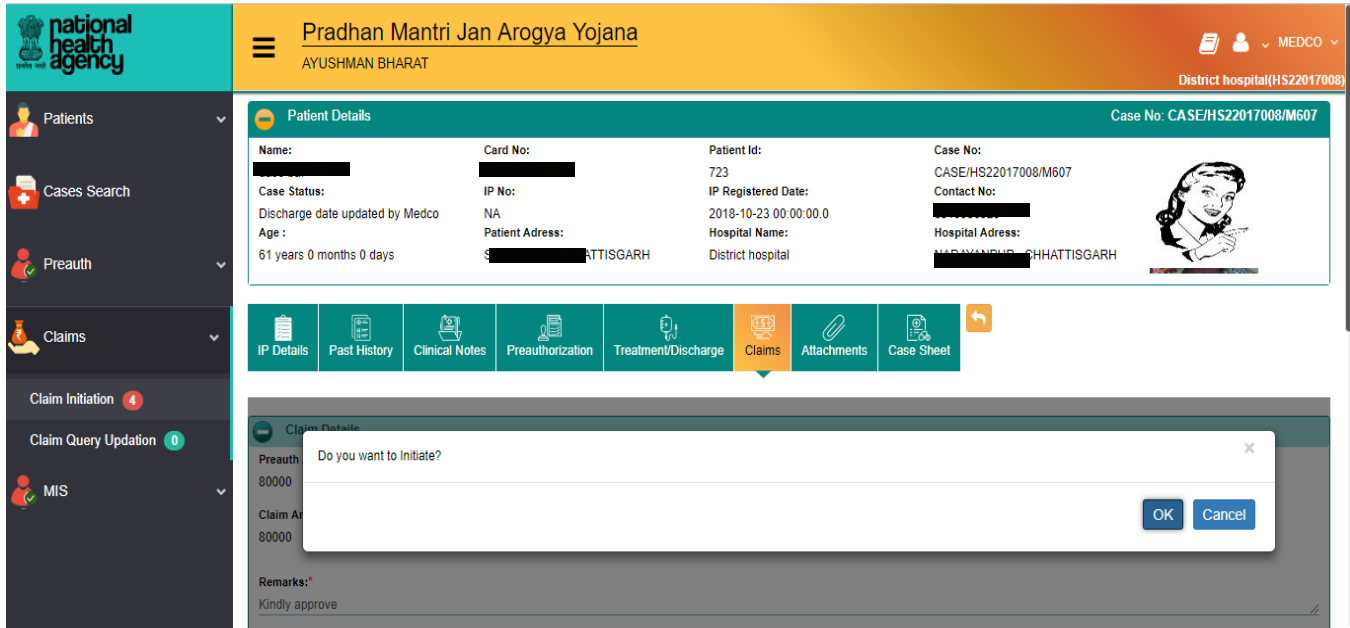
Click on Submit button by selecting Action Type as Initiate Claim and updating the mandatory Claim Details in the Claim tab as shown in the screenshot.



The screenshot shows the 'Claim Details' form for Case No: CASE/HOSP9G00086/S3587. The form is divided into several sections:

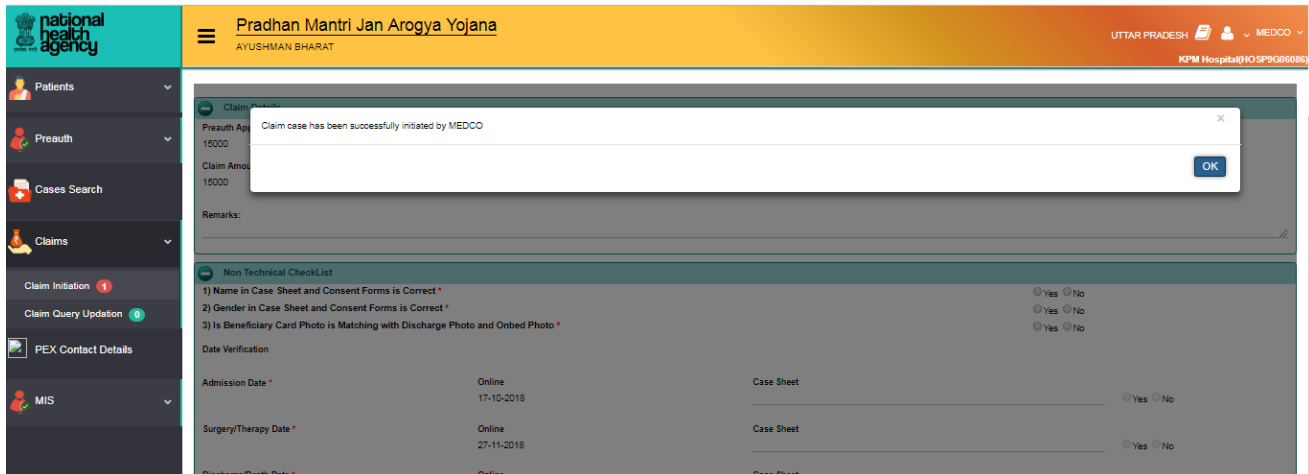
- Patient Details:** Name: Jituben Bhurabhai Parmar, Card No: PYVKOTBUK, Registration No: 4502, Case No: CASE/HOSP9G00086/S3587, Contact No: 9725456117, Discharge date updated by Medco, Age: 60 years 0 months 0 days, Family ID: 245240900270560011022600109, Patient Address: MORBI, GUJARAT, Hospital Name: KPM Hospital, Hospital Address: KANPUR NAGAR, UTTAR PRADESH.
- Claim Details:** Preauth Approved Amount(Rs.): 15000, Preauth Date: 31/10/2018 02:24:19 AM, Claim Submitted Date: 27/11/2018 13:18:00 PM, Penalty Amount(Rs.): 0, Claim Amount(Rs.): 15000, Bill Amount(Rs.): 15000, Bill Date: 27-11-2018.
- Action Type:** Initiate Claim (Selected), Submit button.
- Remarks:** [Empty text area]
- Note:** Wallet balance including current package Insurance Consumed Amount: Rs.0, Trust Consumed Amount: Rs.26,000, Unspecified Consumed Amount: Rs.0

After initiating Claim, need to click on 'OK' button as shown in the screenshot.



The screenshot shows the National Health Agency interface. The top navigation bar includes the National Health Agency logo and the text 'Pradhan Mantri Jan Arogya Yojana' and 'AYUSHMAN BHARAT'. The user is logged in as 'MEDCO' at 'District hospital(HS22017008)'. The left sidebar contains navigation options: Patients, Cases Search, Preauth, Claims, Claim Initiation (4), Claim Query Updation (0), and MIS. The main content area displays 'Patient Details' for Case No: CASE/HS22017008/M607. The patient information includes Name, Card No, Patient Id (723), Case No, Case Status, IP No, IP Registered Date (2018-10-23 00:00:00.0), Discharge date updated by Medco, Patient Address, Hospital Name, Hospital Address, and Age (61 years 0 months 0 days). A 'Claims' button is highlighted in the navigation bar. A dialog box is open with the text 'Do you want to initiate?' and 'OK' and 'Cancel' buttons.

After Clicking OK, message will be generated as shown in the screenshot.



The screenshot shows the National Health Agency interface after clicking 'OK'. The top navigation bar is the same. The user is now logged in as 'MEDCO' at 'KPM Hospital(HO5P9G6088)'. The left sidebar is the same. The main content area displays a success message: 'Claim case has been successfully initiated by MEDCO'. Below the message is a 'Non Technical CheckList' with three items: 1) Name in Case Sheet and Consent Forms is Correct, 2) Gender in Case Sheet and Consent Forms is Correct, and 3) Is Beneficiary Card Photo is Matching with Discharge Photo and Onbed Photo. Each item has 'Yes' and 'No' radio buttons. Below the checklist is a 'Date Verification' table with columns for Date, Status, and Case Sheet.

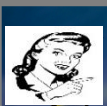
Date Verification	Status	Case Sheet
Admission Date *	Online 17-10-2018	Case Sheet <input type="radio"/> Yes <input type="radio"/> No
Surgery/Therapy Date *	Online 27-11-2018	Case Sheet <input type="radio"/> Yes <input type="radio"/> No
Discharge/Death Date *	Online	Case Sheet

Claim Updation by MEDCO

MEDCO should be able to update the required information to CPD for the cases kept for pending by CPD as shown below.

AYUSHMAN BHARAT
National Health Protection Mission
MEDCO

Patient Details Case No. CASE/HSDSP17/S178

Name: pallujam raju	Card No: PQB1LMXOK	Case No: CASE/HSDSP17/S178	Case Status: Claim kept pending by CPD
IP No: NA	IP Registered Date: 2018-08-13 16:43:14.0	Contact No:	Hospital Name: City Hospital
Address:			

IP Registration Details | Past History | Clinical Notes | Preauthorization | Surgery/Discharge | **Claims** | Attachments | Case Sheet | Fraud/CR

Claim Details

Preauth Approved Amount: 27500	Preauth Date:	Claim Submitted Date: 13/08/2018 13:23:46 PM	Penalty Amount: 0
Claim Amount: 27500	Bill Amount*: 27500	Bill Date*: 13-08-2018	

Remarks*: NA

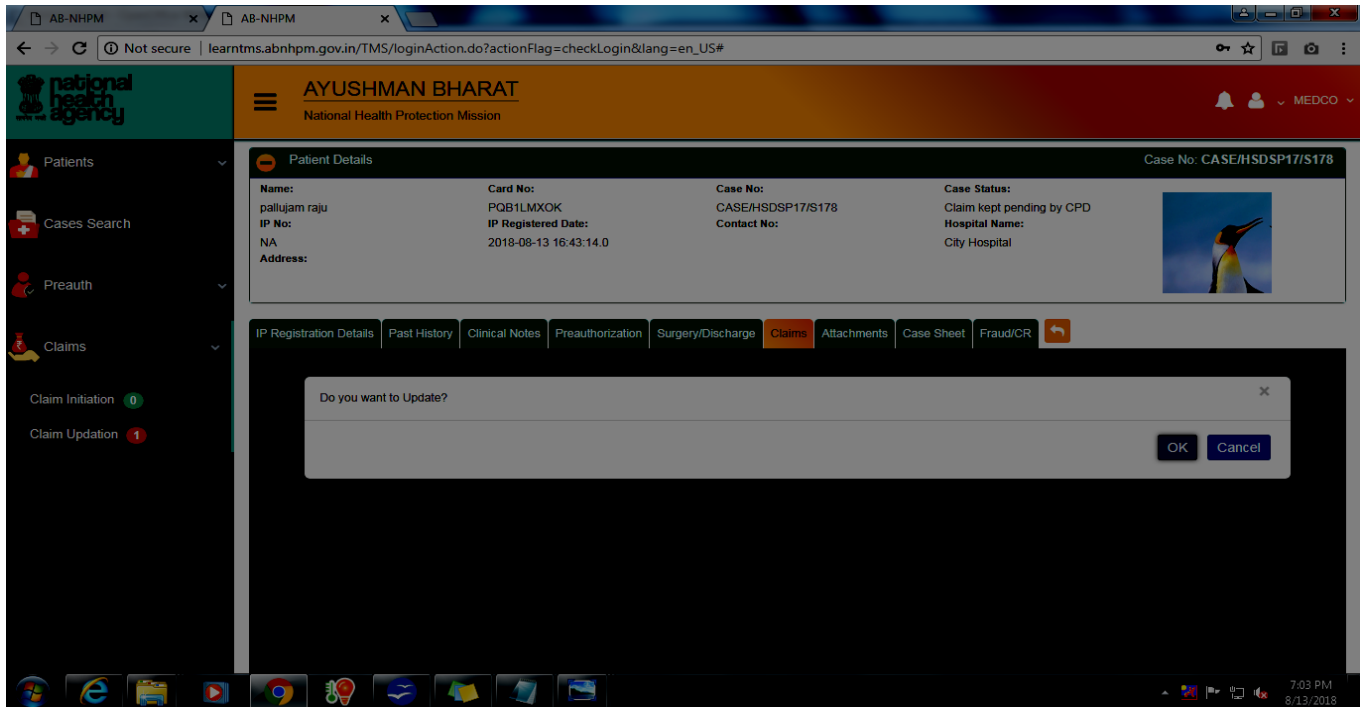
Work Flow

S.No	Date & Time	Name	Remarks	Action	Approved Amount
1	13/08/2018 13:23:46	City Hospital MEDCO(MEDCO)	NA	Claim Initiated by Medco	27500.0
2	13/08/2018 13:26:36	Chattisgarh CEX(CEX)	NA	Claim Forwarded by CEX	27500.0
3	13/08/2018 13:30:07	Chattisgarh CPD-INS(CPD-INSURER)	NA	Claim kept pending by CPD	27500.0

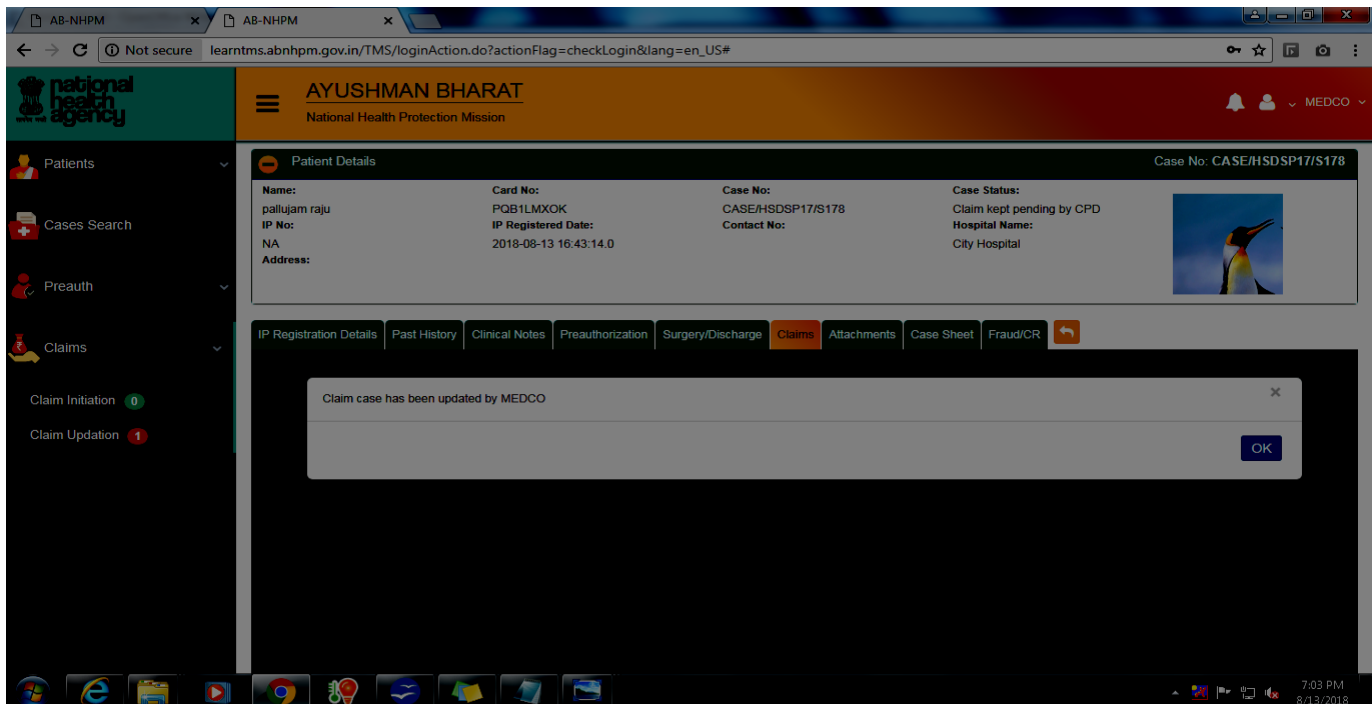
Action Type: Update

Page 34 of 38

Click on OK button for updating the required information as shown in the screenshot.




After Clicking OK, message will be generated as shown in the screenshot and the claim would be sent to Claim Executive (CEX) of the beneficiary's state for claim processing.



MIS:

Hospital Bank Report

Consists of bank details of that particular hospital.

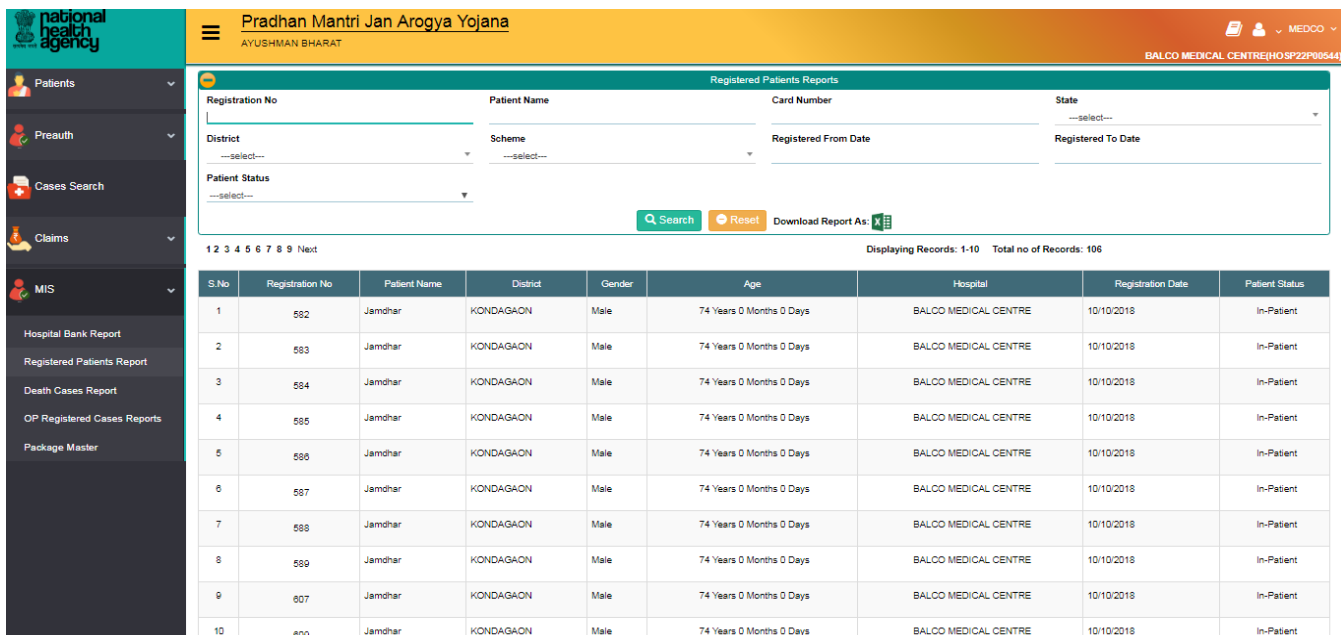


The screenshot shows the 'Hospital Bank Details' report for BALCO MEDICAL CENTRE (HOSP22P00544). The table lists the following details:

S.No	Hospital	Hospital Id	Hospital Type	Account No.	Account Name	IFSC Code	Bank Name	Bank Branch	PAN No.	TDS %	RF %	Hospital %
1	BALCO MEDICAL CENTRE	HOSP22P00544	Public	8777777777	fatsfvoov	ANDB0000347	ANDHRA BANK	MADHAVANAGAR(KA02NADA)	fataffuff	0	40	00

Registered Patients Report

This report consists of list of all the patients registered in that particular hospital as shown below.



The screenshot shows the 'Registered Patients Reports' interface for BALCO MEDICAL CENTRE (HOSP22P00544). It includes a search filter section and a table of registered patients.

Search Filter Section:

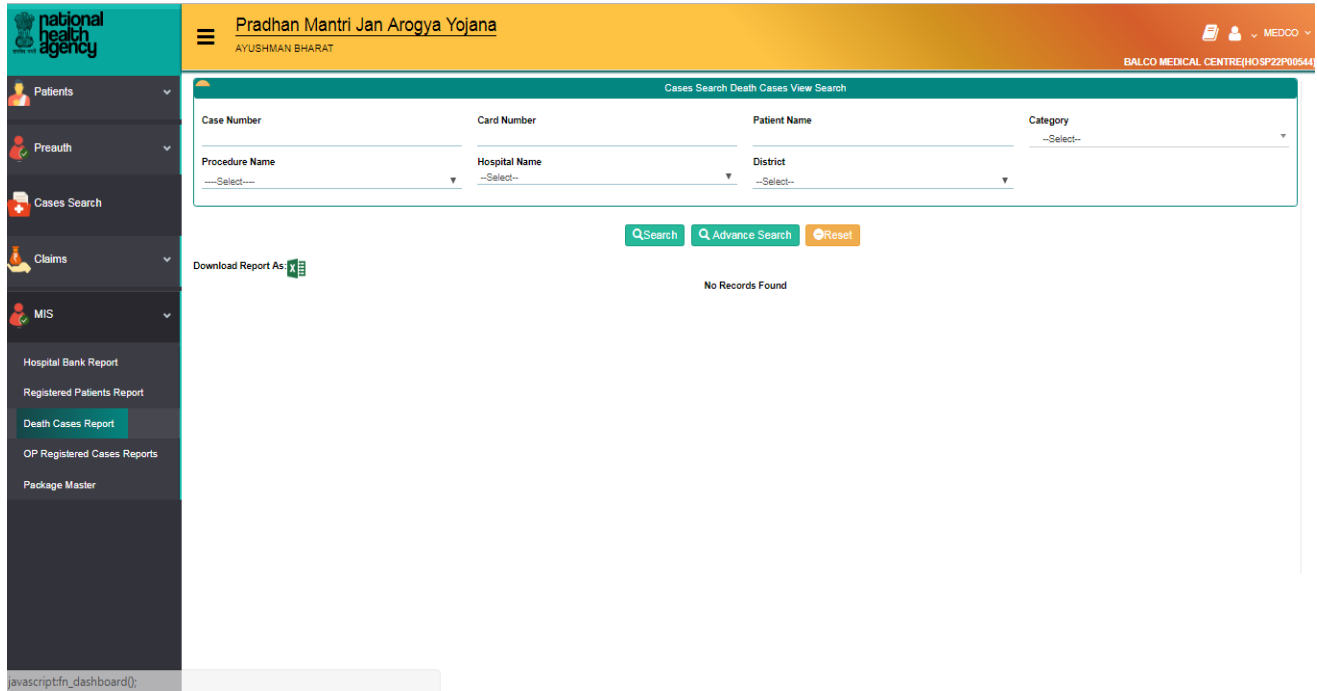
- Registration No: []
- Patient Name: []
- Card Number: []
- State: ---select---
- District: ---select---
- Scheme: ---select---
- Registered From Date: []
- Registered To Date: []
- Patient Status: ---select---

Table of Registered Patients:

S.No	Registration No	Patient Name	District	Gender	Age	Hospital	Registration Date	Patient Status
1	582	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
2	583	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
3	584	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
4	585	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
5	586	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
6	587	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
7	588	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
8	589	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
9	607	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient
10	609	Jamdhari	KONDAGAON	Male	74 Years 0 Months 0 Days	BALCO MEDICAL CENTRE	10/10/2018	In-Patient

Death Cases Report

This report consists of list of all the Death cases in that particular hospital as shown below.



Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT


BALCO MEDICAL CENTRE(HOSP22P00544)

Cases Search Death Cases View Search

Case Number Card Number Patient Name Category --Select--

Procedure Name Hospital Name District --Select--

Q Search Q Advance Search R Reset

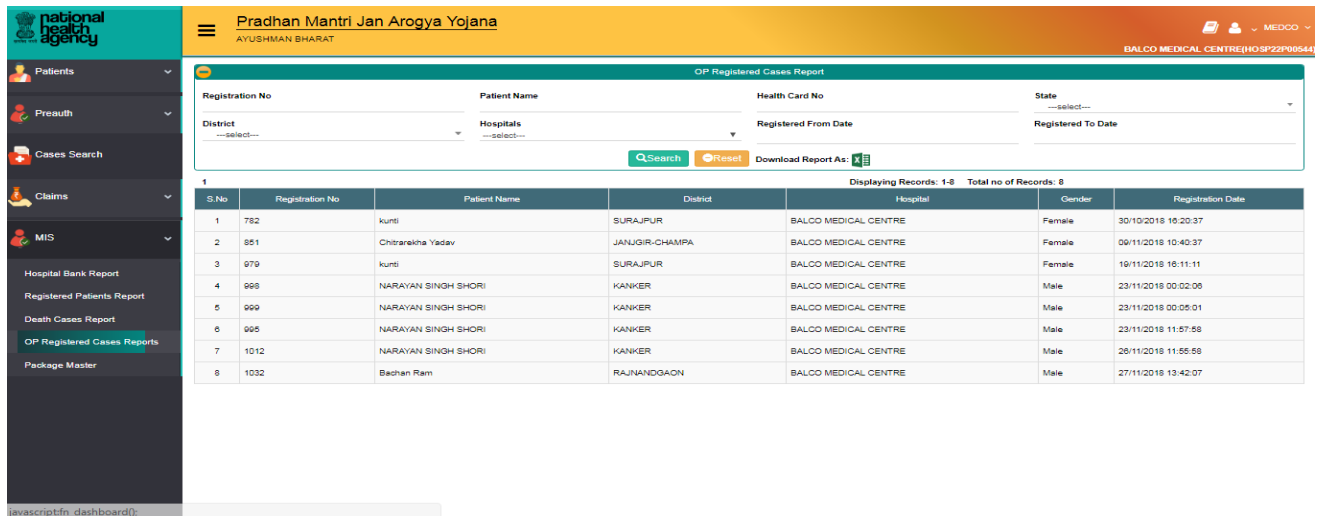
Download Report As 

No Records Found

javascript:fn_dashboard();

OP Registered cases Report

This report consists of list of all the Out-Patients registered in that particular hospital as shown below




Pradhan Mantri Jan Arogya Yojana
AYUSHMAN BHARAT

BALCO MEDICAL CENTRE(HOSP22P00544)

OP Registered Cases Report

Registration No Patient Name Health Card No State --select--

District Hospitals Registered From Date Registered To Date

Q Search R Reset Download Report As: 

1

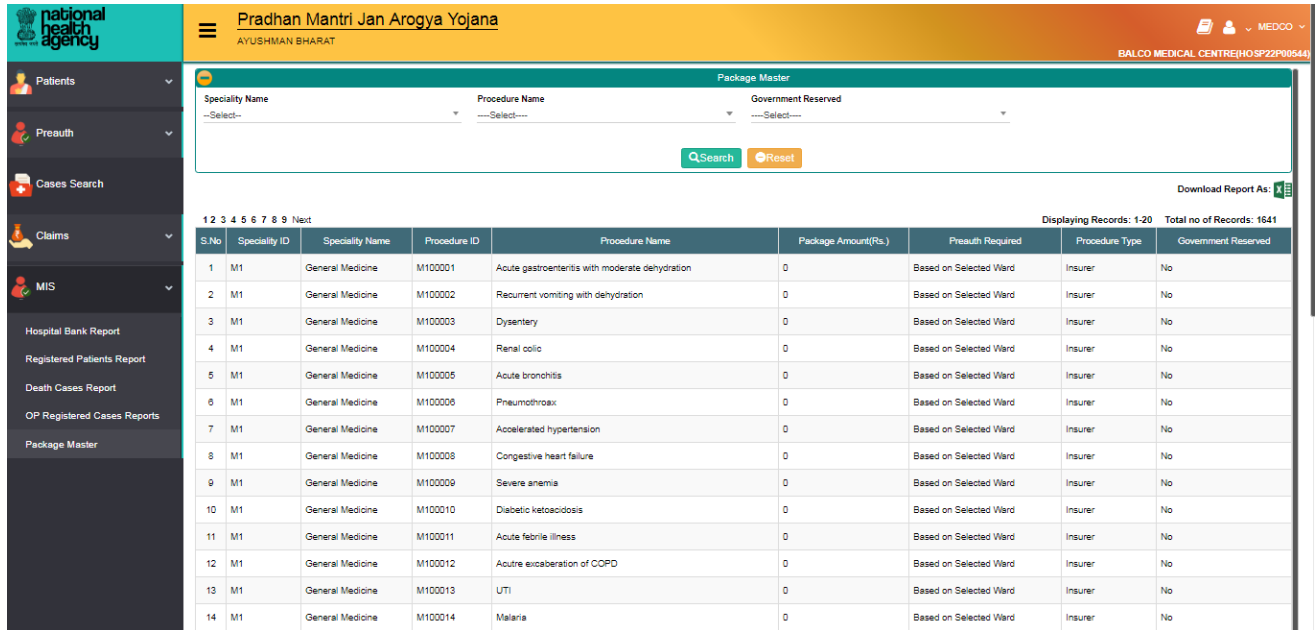
S.No	Registration No	Patient Name	District	Hospital	Gender	Registration Date
1	782	kunti	SURAJPUR	BALCO MEDICAL CENTRE	Female	30/10/2018 16:20:37
2	851	Chitrarekha Yadav	JANUGIR-CHAMPA	BALCO MEDICAL CENTRE	Female	09/11/2018 10:40:37
3	979	kunti	SURAJPUR	BALCO MEDICAL CENTRE	Female	19/11/2018 16:11:11
4	998	NARAYAN SINGH SHORI	KANKER	BALCO MEDICAL CENTRE	Male	23/11/2018 00:02:05
5	999	NARAYAN SINGH SHORI	KANKER	BALCO MEDICAL CENTRE	Male	23/11/2018 00:05:01
6	995	NARAYAN SINGH SHORI	KANKER	BALCO MEDICAL CENTRE	Male	23/11/2018 11:57:58
7	1012	NARAYAN SINGH SHORI	KANKER	BALCO MEDICAL CENTRE	Male	26/11/2018 11:55:58
8	1032	Bechan Ram	RAJNANDGAON	BALCO MEDICAL CENTRE	Male	27/11/2018 13:42:07

Displaying Records: 1-8 Total no of Records: 8

javascript:fn_dashboard();

Package Master

This consists of package master which is applicable for that particular state as shown below



Package Master

Speciality Name: --Select-- Procedure Name: ---Select--- Government Reserved: ---Select---

[QSearch](#) [Reset](#)

Download Report As: [X](#)

S.No	Speciality ID	Speciality Name	Procedure ID	Procedure Name	Package Amount(Rs.)	Preauth Required	Procedure Type	Government Reserved
1	M1	General Medicine	M100001	Acute gastroenteritis with moderate dehydration	0	Based on Selected Ward	Insurer	No
2	M1	General Medicine	M100002	Recurrent vomiting with dehydration	0	Based on Selected Ward	Insurer	No
3	M1	General Medicine	M100003	Dysentery	0	Based on Selected Ward	Insurer	No
4	M1	General Medicine	M100004	Renal colic	0	Based on Selected Ward	Insurer	No
5	M1	General Medicine	M100005	Acute bronchitis	0	Based on Selected Ward	Insurer	No
6	M1	General Medicine	M100006	Pneumothorax	0	Based on Selected Ward	Insurer	No
7	M1	General Medicine	M100007	Accelerated hypertension	0	Based on Selected Ward	Insurer	No
8	M1	General Medicine	M100008	Congestive heart failure	0	Based on Selected Ward	Insurer	No
9	M1	General Medicine	M100009	Severe anemia	0	Based on Selected Ward	Insurer	No
10	M1	General Medicine	M100010	Diabetic ketoacidosis	0	Based on Selected Ward	Insurer	No
11	M1	General Medicine	M100011	Acute febrile illness	0	Based on Selected Ward	Insurer	No
12	M1	General Medicine	M100012	Acute exacerbation of COPD	0	Based on Selected Ward	Insurer	No
13	M1	General Medicine	M100013	UTI	0	Based on Selected Ward	Insurer	No
14	M1	General Medicine	M100014	Malaria	0	Based on Selected Ward	Insurer	No